

AirStream10

Internet / Wi-Fi, DAB, FM Radio System

Instruction Manual



fm

DAB digital
radio



Wi-Fi

mp3



4

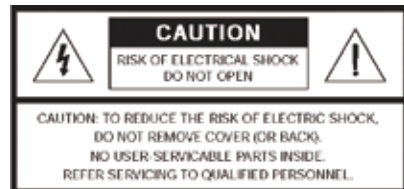
 **MONITOR AUDIO**
monitoraudio.co.uk

WARNING

- **TO PREVENT FIRE OR SHOCK HAZARD, DO NOT USE THIS PLUG WITH AN EXTENSION CORD, RECEPTACLE OR OTHER OUTLET UNLESS THE BLADES CAN BE FULLY INSERTED TO PREVENT BLADE EXPOSURE.**
- **TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.**
- **TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE PLUG TO WIDE SLOT AND FULLY INSERT.**
- **EXCESSIVE SOUND PRESSURE FROM EARPHONES AND HEADPHONES CAN CAUSE HEARING LOSS.**
- **USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED MAY RESULT IN HAZARDOUS RADIATION EXPOSURE**
- **CHANGES OR MODIFICATIONS TO THIS UNIT NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.**



This lightning flash with an arrow head symbol, within an equilateral triangle, is intended to alert the user to the presence of un-insulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to the persons.



Warning: To reduce the risk of electric shock, do not remove cover (or back), no user-serviceable parts inside. Refer servicing to qualified service personnel.



This exclamation point within an equilateral triangle is intended to alert the user to presence of important maintenance (servicing) instructions in the literature accompanying the appliance.

FCC RF Radiation Exposure statement:

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is needed. Consult the dealer or an experienced radio/TV technician for help.

IMPORTANT SAFETY INSTRUCTIONS

1. **Read these instructions.**
2. **Keep these instructions.**
3. **Heed all warnings.**
4. **Follow all instructions.**
5. **Do not use this apparatus with water.**
6. **Clean only with a dry cloth.** Great care and attention has gone into the materials chosen to produce the product. A gentle wipe with a dry, clean cloth is all that is required to remove any dust. Treat it as you would a fine piece of furniture because that is how they have been designed.
7. **Do not block any ventilation openings.** Install in accordance with Monitor Audio's instructions.
8. **Do not install near any heat source**, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. **Do not defeat the purpose of the polarised or grounding type plug.** A polarised plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wider blade or the third prong are provided for your safety. If the provided plug does not fit your outlet, consult an electrician for replacement of the obsolete outlet.
10. **Protect the power cord from being walked on or pinched** particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. **Only use attachments/ accessories specified by Monitor Audio.**
12. **Use only with the cart**, stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/ apparatus combination to avoid injury from tip-over.



13. **Unplug this apparatus during lightening storms**, or when unused for long periods of time.

14. **Refer all servicing to qualified service personnel.** Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen onto the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.

15. **The appliance coupler is used as the disconnect device**, the disconnect device shall remain readily operable.

16. **Switch off the unit when you don't use it.** Switch off the unit and disconnect it from the AC power supply when it is not being used for a long time. The mains plug is used as the disconnect device, the disconnect device shall remain readily operable at any time.

17. **This apparatus shall not be exposed to dripping or splashing water** and that no object filled with liquids such as vases shall be placed on the apparatus.

Francais: L'appareil ne doit pas être exposé aux écoulements ou aux éclaboussures et aucun objet ne contenant de liquide, tel qu'un vase, ne doit être placé sur l'objet.

18. **The marking information is located at the bottom enclosure of the apparatus.**

Francais: Le marquage de l'appareil figure sur la partie inférieure du boîtier.

19. **AC/DC adaptor is used as disconnect device** and it should remain readily operable during intended use. In order to disconnect the apparatus from mains completely, the AC/DC adaptor should be disconnected from the mains socket outlet completely.

Francais: L'adaptateur AC/DC de l'appareil ne doit pas être obstrué ou doit être facilement accessible pendant son utilisation. Pour être complètement déconnecté de l'alimentation d'entrée, l'adaptateur AC/DC de l'appareil doit être déconnecté du secteur.

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WELCOME

Introducing the AirStream 10 Multi-Format radio from Monitor Audio®. Your AirStream 10 is a combined DAB (not USA model), FM and Internet radio with media streaming. It utilises the very latest technology with a quick and easy set up and a clear information display.

Monitor Audio have used their vast experience and knowledge of the hifi industry and transferred it into complete radio solution.

Please read through all of the Safety Instructions (separate booklet), Initial Set Up Guide and this User Guide before proceeding to operate your AirStream 10.

Before you can receive internet radio stations you will need to check that you have the following:

- **A broadband internet connection**
- **A wireless access point (Wi-Fi) connected to your broadband internet, via a router.**
If your wireless network is configured to use Wired Equivalent Privacy (WEP) or Wi-Fi Protected Access (WPA) data encryption then you will need to know the WEP or WPA code so that your AirStream 10 can communicate with your network.
- **Your AirStream 10 should work in all locations where the Wi-Fi network is available.** You will also need to know the name of your wireless network, i.e. its SSID.
Before you continue please make sure that your wireless access point is turned on and connected to your broadband internet. You may need to read the instructions provided with your wireless access point and router.

Note:

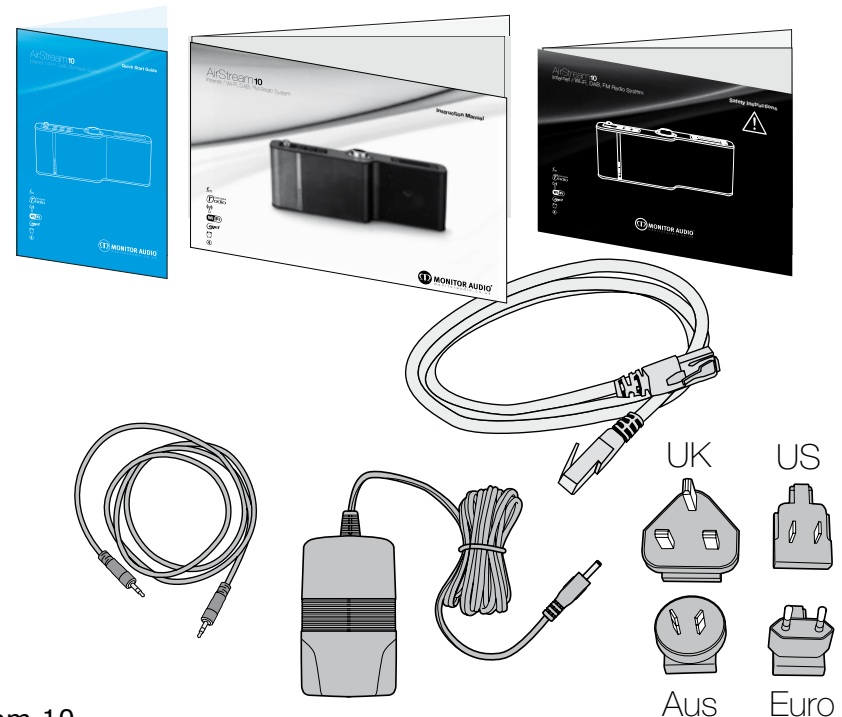
1. If you have a wireless laptop computer available you can use this to check that the wireless network is working OK before you begin to set up your AirStream 10.
2. If you do not have a wireless connection you can use the Ethernet cable supplied to connect to your computer/ router/ Ethernet network point.

AirStream Helpline

The helpdesk is open from 8.30am to 5.00pm, Monday to Friday (excluding Bank Holidays) and can be contacted on:
+44 (0)1268 740580 (local call rate). Or at **xxxxxxxxxxxxxxxxxxxx**

What's in the Box?

- 1 x Airstream 10 Radio
- 1 x Mains adaptor
- 1 x Ethernet cable
- 1 x 3.5 mm jack lead & User Manual/Guides



BUTTONS & CONNECTIONS



Definitions

- **Stand By** - Turns the AirStream 10 on and off out of stand by mode. When in Stand by, you can set the display to be full illuminated, partially or not at all.
- **Aerial** - This must be full extended in order to get maximum FM and DAB signal strength. Some adjustment may be required, but fully vertical is the best place to start. You do not need the aerial when in Internet Radio or Music Player modes.
- **Mode** - Scrolls through the various playback modes.
- **Menu** - Press this to enter into the main menu (not playing any particular mode) or the main menu for the mode in which you are in.
- **Alarm** - Short cut to the alarms setting menu.
- **Sleep/ Snooze** - With this feature, you can either set the AirStream 10 to go off after a certain period of time (sleep), when playing. Alternatively you can set it to snooze. When the alarm goes off, you can press this button and it will turn the alarm off and it will automatically sound again after 5 minutes.
- **EQ** - Scroll through the various preset EQ settings.
- **Info** - Press this button to scroll through the various information transmitted during FM (only when an RDS signal is being received), DAB (not all models), Internet Radio and Music Player.
- **Play/ Pause Button** - This acts as a mute button when in Internet, DAB and FM modes, but when in Music Player mode, you can play and pause the music you are listening to.
- **Left Button** - This is used to go back to a previous track when in Music Player mode. In DAB mode, it brings up the station list. In FM mode, it is used as a form of manual tuning in -0.05MHz steps. It has no function in Internet Radio or Auxiliary modes.
- **Right Button** - This is used to go forward to the next track(s) when in Music Player mode. In DAB mode, it brings up the station list. In FM mode, it is used as a form of manual tuning in 0.05MHz steps. It has no function in Internet Radio or Auxiliary modes.
- **Return Button** - This button is used more in the menu system to go back to the previous display. However, when in Internet Radio mode, it brings up the Internet radio menu. In Music Player mode, it brings up the music list for that folder. In DAB mode, it brings up the station list. In FM mode and Auxiliary mode, it has no function.
- **Tune/ Select Dial** - This is the most used part of the AirStream 10. It is used to

scroll through the menus, and select the highlighted option.

- **Auxiliary Input** - This is where you can connect other devices, such as MP3 players and CD players. It is recommended that the volume of the Auxiliary device is set to approximately three quarter's volume for best playback quality
- **Audio Output** - This connection is used to connect the AirStream 10 to other audio devices. This is a fixed level and volume control is done via the external device. The speaker on the AirStream 10 will still remain active.
- **Headphone Output** - Use this to connect your headphones (not supplied with your AirStream 10). The volume is controlled by the AirStream 10 and the speaker of the AirStream 10 will be muted.
- **Ethernet Input** - If you do not have a wireless network you can use a wired connection direct to your router.
- **Power Input** - Connect only the power supply unit supplied with the AirStream 10. Do not use any other devices.

PRODUCT SET UP

Where to Position Your AirStream10

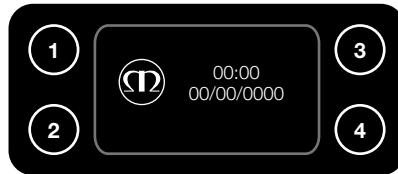
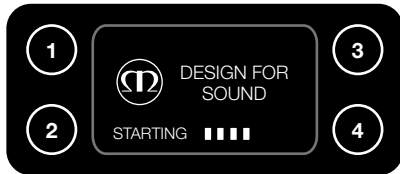
It is important that you consider carefully in advance where your AirStream 10 will be situated and make sure that it is:

- On a flat and stable surface.
- Within 1.8 metres of a power socket.
- Where you have good wireless network reception.
- If you are not using the wireless connection, you must be near, or have access to a Ethernet point.
- Where you can fully extend the telescopic aerial when listening to DAB or FM stations.
- Away from bright sunlight or heat sources, such as a radiator
- Not in a humid or very damp place such as a bathroom

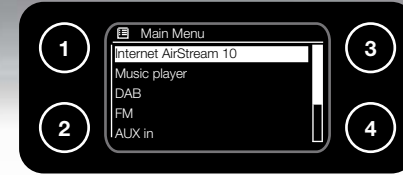
Switching on and Connecting to Your Network.

Also see the Initial Set Up Guide.

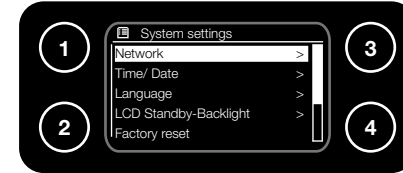
1. Connect the mains power lead into the socket on the bottom right hand side of the AirStream10 (see the image on page 3) and plug the power adaptor into the mains power wall socket and switch on. If you are using an ethernet network lead (supplied) you can connect it at this stage also.
2. 'DESIGN FOR SOUND, STARTING ...' will be displayed followed by an un-set time and date.



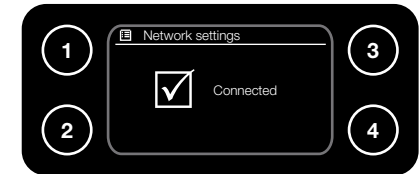
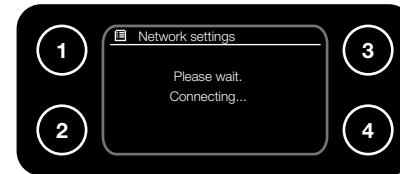
3. Press the 'Stand By' button (see the image on page 3). The main menu will be displayed (if it is not displayed, press the menu button):



4. Turn the 'Tune/ Select Dial' to highlight and select 'System Settings'. This will display the 'System Settings' menu:

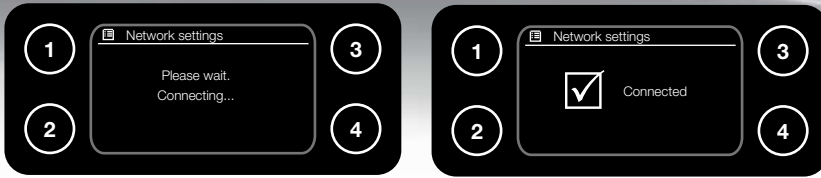


5. Press the 'Tune/Select Dial' to select 'Network' which will then bring up the 'Network settings' menu. Press the 'Tune/Select Dial' again to select and start the 'Network Wizard'. The wizard will automatically scan for available Wi-Fi and Wired networks and will display a list for you to choose which network to connect to.
6. Turn the 'Tune/Select Dial' to your chosen network and press to select. If you are using the wired connection method, select '[WIRED]' from the list (please go to step 8. If the network does not have any security, 'Please wait connecting', and then 'Connected' will be displayed.



7. If your network does have security, the wizard will prompt you to enter the relevant Wired Equivalent Privacy (WEP) or Wi-Fi Protected Access (WPA) code or pass phrase. This is done by turning the 'Tune/ Select Dial' to highlight the appropriate character, then pressing it to select. When your key has been entered, turn the dial to highlight 'OK' and press to select.

After successful entry of these details, the display will change to 'Please wait connecting.', and then 'Connected' will be displayed.



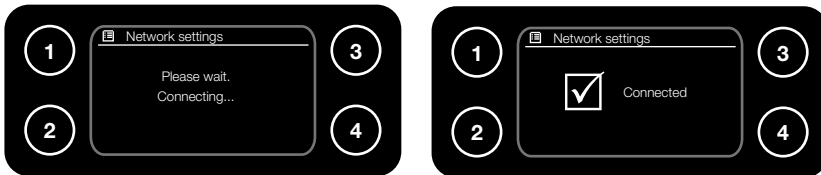
Note:

If your network name or SSID has been hidden, the AirStream 10 will not be able to find it. You can either turn on the SSID of your access point and then select '[Rescan]' or enter the SSID into the AirStream 10. To enter your SSID into the AirStream 10, select '[Manual config]' as below, then 'DHCP Enable', 'Wireless' and then enter your SSID, see page 4 for key entry. After you have entered your SSID, either select 'Open' if you have no further security on your network or proceed to enter your WEP or WPA codes. Your AirStream 10 will now connect to your network as in Step 4 (above).

Note:

In addition to the list of available networks there are three advanced options:

- **Rescan** - To scan again for available networks
 - **Wired** - Which selects a 'wired' or 'Ethernet' network
 - **Manual config** - Which enables you to manually set up the wireless configuration including SSID and WEP/WPA codes.
8. If you are using the wired connection method, then you just need to select it from the Network Wizard menu, it will then run through the connection process and the following will be displayed. If it doesn't work first time around, go to the 'Manual settings' in the 'Network settings' menu and select the 'Wired' option, then 'DHCP enable'



Note:

For privacy reasons, you should only connect to wireless access points that you own or have agreement to use.

Note:

The security details must be the same as those saved in the wireless access point, which would have been set up by the person who installed your wireless network.

Note:

Make sure that the letter, number or symbol you wish to select is flashing in the display before you press the 'Tune/ Select' knob to select it.

Note:

WEP and WPA codes are sensitive to upper and lower case characters so you must enter them exactly as they have been stored in the wireless access point.

Advanced Users

It is possible to edit all of the settings for your internet connection. To access this menu:

1. Press 'Menu' and use the 'Tune/Select Dial' to scroll to and select 'Main Menu'.
2. Use the 'Tune/Select Dial' again to scroll to and select 'System setup', followed by 'Internet setup' and then 'Manual settings'.
3. Within this same menu list you can select 'View settings', which enables you to see the current settings for:

- MAC address DHCP
- PC settings SSID
- IP settings, which displays the IP address, subnet mask and gateway address.

Software Update

It is recommended that you perform a software update before proceeding any further. Please go to page 23 for information on how to do this.

USING THE AirStream®10

Switching On

Press the power switch on the top of the AirStream 10 (see image on page 3). The display will illuminate on and the AirStream 10 will return to the mode it was last used in (DAB/FM/ Internet). If you were listening to a radio station when you switched the AirStream 10 off, then this station will automatically be selected and begin to play.

Switching Off

Press the power switch on the top of the AirStream 10 (see image on page 3). The current time and date will be displayed, if set. If you haven't set the time, turn to page 21 for information on how to do this.

Adjusting the Volume

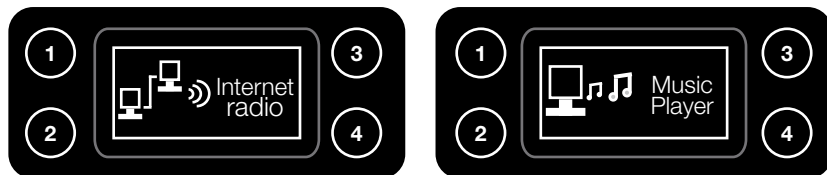
The 'Tune/Select Dial' can be used to adjust the volume of the AirStream 10 and the headphones. Turn the 'Tune/Select Dial' clockwise to increase the volume and anti-clockwise to decrease the volume.

Using Headphones

You can connect headphones (not included) to your AirStream 10. The headphone socket can be found on the right hand side of the AirStream 10 (see image on page 3) and when you have headphones connected the AirStream 10 speaker is switched off and all sound is via the headphones. The volume control will be done via the 'Tune/Select Dial' on the AirStream 10.

Selecting a Listening Mode

When you turn your AirStream 10 on (out of stand by mode) for the first time, it will start up in the 'Main Menu' screen. From here, there are 2 ways of selecting your listening mode. You can either use the 'Tune/Select Dial' and select the mode, or you can press the 'Mode' button. If you press the mode button, it will cycle through the available source modes:



* DAB is not available on the US version



To enter your desired mode, do not press any further buttons and it will enter the selected source mode.

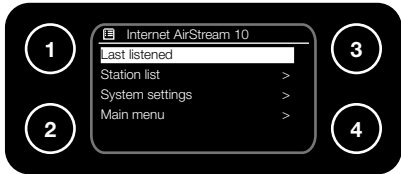
INTERNET RADIO

Introduction to Internet Radio

Internet radio, is the accumulation of thousands of radio stations all being broadcast over the World Wide Web. They consist of major national stations, regional stations or even tiny stations that only broadcast over the Internet. The wonderful thing about having so many stations is the variety, you could be trying to locate your usual preferred station and stumble across something completely new. Searching for stations can be done by either station name, location or by genre. You can tune into stations from countries all over the world, or just tune into your favourite stations from where you grew up.

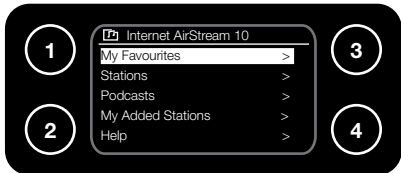
Using the Internet Radio

When you select Internet radio for the first time, you will see the 'Internet Radio Menu' screen (below). If this display doesn't appear, press the Menu button:



From here, you can also enter the 'System Settings' and the 'Main Menu'.

When using it for the first time, you obviously won't have any stations in the 'Last Listened' section, so you will have to use the 'Tune/Select Dial' to highlight and select 'Station list'. This will enter the second Internet Radio menu, from here you start to search for your desired station(s):



To search for a station, follow these few simple steps:

1. Turn the 'Tune/Select Dial' to highlight 'Stations' and press to select.
2. Using the 'Tune/Select Dial', you can now scroll and choose from the following 5 options:

Location - Enables you to choose a continent and then a country from that continent. You can then select from a list of stations from within your chosen country.

Genre - Enables you to choose radio stations according to their content, e.g.: Blues, Comedy, Dance, Folk or Rock.

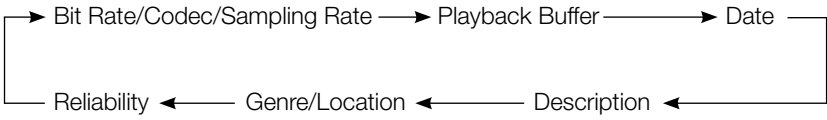
Search stations - enables you to enter the name of a station and then search for it.

Popular stations - enables you to select from a list of popular radio stations.

New stations - enables you to select from a list of stations that are the latest to become available to you.

Press the 'Tune/Select Dial' to select the option you would like.

3. Continue to use the 'Tune/Select Dial' to find and select (by pressing) the station that you would like to listen to.
4. The AirStream 10 will then connect to the radio station. The name of the station will be displayed as well as the status e.g.: 'Connecting..', 'Loading..', followed by 'Playing...' as the AirStream 10 begins to play your selected station.
5. You can press the 'Info' button to change the information that is being displayed. It will cycle through the following information modes:



Note:

Not all radio stations broadcast 24 hours a day and some stations are not always online.

Note:

For quick access to the 'Station List' menu, simply press the 'Return Button'

Storing an Internet Station Preset

Your AirStream 10 can store up to 4 internet stations in its preset memories for instant access to your favourite stations.

Press and hold the one-touch 1-4 preset button that you would like to store the radio station to. The display will confirm 'Preset stored'.

Note:

If there is already an existing internet station stored under a preset, it will be overwritten when you store the new station.

Note:

When you store internet radio station presets, these do not overwrite your DAB or FM station presets.

Select an Internet Station Preset

When in Internet Radio mode, press the preset number (1-4) and the AirStream 10 will connect to that station and begin to play.

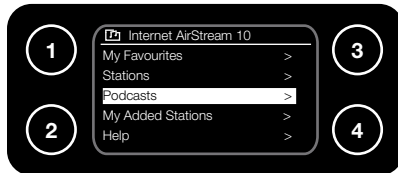
Note:

If no internet station has been stored under the preset, the display will change to 'Preset empty' and then revert to the previously selected station after a few seconds.

Podcasts

Some radio stations enable you to listen to programmes or a compilation of programmes that have already been broadcast. These are known as 'On demand' services or 'Podcasts'. To select and listen to a Podcast follow the steps below:

1. To find and listen to a Podcast, you need to be in the Internet mode on your AirStream 10.
2. Press the menu button and select 'Station List'.
3. Turn the 'Tune/Select Dial' to 'Podcasts' and press to select.



4. Using the 'Tune/Select Dial' you can now scroll and choose from the following 3 options (very much like the Internet radio station search):

Location - Enables you to choose a continent and then a country from that continent. You can then select from a list of Podcasts from within your chosen country.

Genre - Enables you to choose Podcasts stations according to their content, e.g.: Alternative, Comedy, Dance, Folk, Rock, etc.

Search Podcasts - Enables you to enter the name of a Podcast and then search for it.

5. Press the 'Tune/Select Dial' to select the option you would like.
6. Continue to use the 'Tune/Select Dial' to find the Podcast that you would like to listen to.
7. The Podcast will then either start playing or a list of days of the week will be displayed for you to choose from. Use the 'Tune/Select Dial' to select the day the programme was broadcast and press to select.

Last Listened

If you press the 'Menu' key when you are in internet radio mode, you can select 'Last listened' A list of all the internet AirStream 10 stations and Podcasts you have listened to recently will be displayed and you can use the 'Tune/Select Dial' to scroll through the list and select.

My Favourites and My Added Stations

In internet radio mode you will also see two further options:

My favourites - you can create a list of your own favourite AirStream 10 stations, to appear under this option, via [the frontier silicon website http://www.WI-FIAirStream10-frontier.com](http://www.WI-FIAirStream10-frontier.com)

My added stations - you can add new stations to listen to [via the frontier silicon website http://www.WI-FIAirStream10-frontier.com](http://www.WI-FIAirStream10-frontier.com), which will then appear under this option.

Before you can add stations to the 'My favourites' and 'My added stations' options you will need to register on the [frontier silicon website \(http://www.WI-FIAirStream10-frontier.com\)](http://www.WI-FIAirStream10-frontier.com) and enter the Access code from your AirStream 10.

To find out your access code, which you will need to register with the frontier silicon website. In internet AirStream 10 mode:

1. Press the [RETURN] key. Alternatively, go to the 'Menu' and then 'Station List'
2. Use the 'Tune/Select Dial' to scroll to 'Help' and press to select.
3. Use the 'Tune/Select Dial' to scroll to 'Get access code' and press to select.
4. Your access code will now be displayed. If the code display times out before you have had the opportunity to make a note of it, just press the [RETURN] key.

Help

If you need help with your AirStream 10 you can browse through the Frequently Asked Questions (FAQs), which can be found in internet radio mode, under 'Help'. In internet radio mode:

1. Press the [RETURN] key.
2. Use the 'Tune/Select Dial' to scroll to 'Help' and press to select.
3. Use the 'Tune/Select Dial' to scroll to 'FAQ' and press to select.
4. A list of questions will now be displayed and you can use the 'Tune/Select Dial' to scroll and select, you can then listen to the answer to the question. Alternatively you can call the Helpline. See page 2.

Internet Radio Display

When a station is tuned in or selected from a preset, below is an example of the display and what the icons mean



This Symbol will always be displayed when the AirStream 10 is powered. It symbolises that the product is connected to the mains voltage supply.



This Symbol indicates the signal strength. Obviously, the more bars that are visible, the stronger the signal. There are a maximum of 5 bars visible.

12:00

This is the time and will be constantly displayed on your AirStream 10.

P3

This indicates the Preset number of the stored station. This will display either: P1, P2, P3, P4, or not display anything at all depending on stored preset number and if it has actually been stored.

MUSIC PLAYER

Using the Music Player

The Music Player function of your AirStream 10 allows you to play music stored on a computer or hard drive connected to your local network. The AirStream 10 can connect to it using the Windows Media Player (version 11 or greater), by using the Universal Plug and Play (UPnP) protocol or through shared folders, commonly known as Windows Shares. This section will guide you through both methods of connection and any troubles you might come across.

Each method uses different criteria to search for the music. Windows Shares, is done purely by folder basis. The AirStream 10 will show the folders that are shared, and you have to manually search them to find the music you want to play. You will not be able to share your “My Music” folder and be able to automatically play the music within sub folders stored in “My Music”.

Using the “Shared Media” option will search through different criteria. These include: All Music; Genre; All Artists; Contributing Artists; Album Artists; Composers; Albums; Rating; Music Playlists; Folders and <Search>.

If you select the “Search” option, you can highlight and select characters to form a word/ name to search for. See page 5 for information on character selection help.

It doesn't matter which folder they are stored in they will all be played with in your set criteria.

In order to play the music files you have stored on your computer via the AirStream 10 you must first ensure the following:

- That the music files on your computer are not ‘protected’
- That your computer has the correct type of music files (as below)
- Your computer has file sharing turned on
- The music files can be shared on the network
- You know the name and password (if applicable) of your computer

Music File Types

Your AirStream 10 will play the most popular music types:

MP3 - .mp3

Windows media - .wma

Real - .ra

Apple - .aac

Selecting ‘Music Player’ Mode

Press the ‘Mode’ button until the “Music Player” screen is displayed:

You can choose from two different options for streaming music from your computer and each one will require a different set up.



Setting up the Music Player

There are 2 options available to you:

Shared Media (UPnP) - Works with Windows Media Player 11 and above. This option does not require any settings to be changed in your AirStream 10 but your computer will need to be configured to allow the AirStream 10 access to the media files. You will only need to do this once. Details on how to do this are below.

Shared Folders - You can ‘share’ the folders where the music is stored on your computer with your AirStream 10. To do this you will need to ensure that the folders on your computer have been enabled for file sharing and if you have a password on your computer you will need to enter this into your AirStream 10. Full instructions on what to do can be found on page 14.

Setting up for Shared Media

It is recommended that you have the PC and AirStream 10 near each other during this phase because you need to work on both units.

1. The computer must be connected to the network that will be used to share the media with the AirStream 10.
2. The computer must have Windows Media Player 11 (or later) installed. If it doesn't, it can be downloaded from the Microsoft web site, following the instructions given.
3. Once installed you need to create a library using the Windows Media Player (if you haven't already done so). This is by doing the following:

Run the Media Player > Click on small arrow below "Library" > Add to Library (1) > Advanced Options (if not already selected) (2) > Click on Add (3) > Choose folder(s) to add > Click on "OK" (4).

1



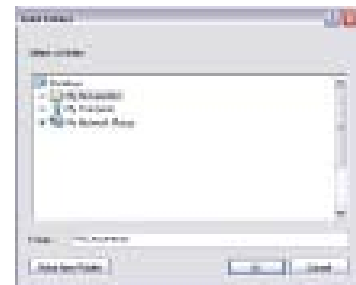
2



3

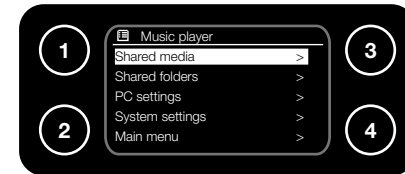


4



Now that you have enabled your music to be shared via the Media Player, the AirStream10, must be connected to it.

1. The AirStream 10 must be switched on and connected to the same network as the computer. (see page 5, Switching on and Connecting to your Network)
2. Press the "Mode" button to select the "Music Player"
3. Press the "Menu" button and use the "Tune/ Select Dial" to highlight and select "Shared Media". It will then start to search for available UPnP servers and then display the name(s) of the servers that the AirStream10 can connect to. If it doesn't find any, it will display <Empty>.



4. Select the PC you wish to connect to. If you are using Windows Media Player 11, at this stage, it will usually display "Unauthorised - Select to Retry". Your PC/ server may also prompt you that there has been an attempt to access your media files. Regardless of if you have been prompted or not, you need to allow the AirStream 10 to access the media files.

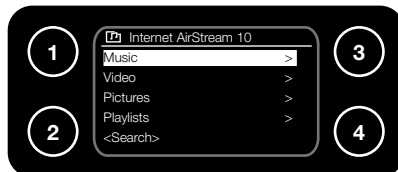
- Back on the server/ PC, in Windows Media Player, select the “Media Sharing” option from the drop down menu (illustrated below).



6. This will open the Media Sharing Window. Make sure that “Share my Media to:” is checked.



7. The AirStream 10 will be displayed as “Unknown Device” in the Media Sharing window. Click on the “Unknown Device” and then click on the “Allow” button, then “OK”.
8. Going back to the AirStream 10, select the Server/ PC again using the “Tune/ Select Dial”. If it can communicate with the Server/ PC, it will show the following display:



Note:

You will notice that “Video” and “Pictures” are displayed on the AirStream 10. Many UPnP applications are also capable of sharing pictures and videos to other devices. Obviously it will not be possible to see or play the videos/ pictures on your Airstream 10. Therefore, please only select the “Music” option.

- Now to select and play the files from your server/ PC. Select the “Music” option. The AirStream 10 will then show the different categories that you can browse through. These include: All Music; Genre; All Artists; Contributing Artists; Album Artists; Composers; Albums; Rating; Music Playlists; Folders and <Search>.

If you select the “Search” option, you can highlight and select characters to form a word/ name to search for.

Note:

It may take a while for all media to appear in the menus because Windows Media Player needs to find embedded information on the track, artist, etc.

Setting up for Shared Folders

Please ensure that your Server/ PC is on the same network as your AirStream 10 to share the music folders. These next steps will guide you through the processes to enable your music folders to be shared and played back through the AirStream 10.

1. On your Server/ PC find the music folder that you would like to share with your AirStream 10.
2. Right mouse click on the folder and select 'Properties'.
3. When the 'Properties' window opens, select 'Sharing' tab and select the option for file sharing. In Windows XP this is within the 'Network and Security' section and you need to click in the box to 'Share this folder on the network'. Next, click on 'Apply' and then 'OK'.

Note:

If the sharing option is not highlighted (not available for selection), your computer will need to be configured for a network. Go to 'Control panel', select 'Network connections, select 'File' and 'Network set Up Wizard'. The wizard is called 'Set up a home or small office network'

Note:

Shared folders are displayed with a 'cupped hand' underneath them.

4. Your computer is now ready to share folders with the AirStream 10. If you do not have a password on your computer, go to straight to step 6.
5. You now need to enter the user name and password for your computer into the AirStream 10. Press the 'Menu' button and then use the 'Tune/Select Dial' to scroll and select: 'Main menu', 'System setup', 'Internet setup', 'PC settings' and then 'User name' and 'Password'. The user name and password is exactly the same as the one that you enter when you are sitting at your computer. Please see page 5 for help on character selection.
6. On your AirStream 10, use the 'Tune/Select Dial' to select 'Shared folders', followed by the name of the computer that you have just setup to allow folder sharing with the AirStream 10. You can now view and select folders on your computer from your AirStream 10.

Note:

Your computer may have folders shared which do not contain music. The AirStream 10 just searches for shared folders and so will find and display all shared folders, regardless of content. Use the 'Tune/Select Dial' to scroll to and select the folders that contain the music files.

Music Player Display

When using the Music Player, below is an example of the display and what the icons mean.



This Symbol will always be displayed when the AirStream 10 is powered. It symbolises that the product is connected to the mains voltage supply.



This Symbol indicates the signal strength. Obviously, the more bars that are visible, the stronger the signal. There are a maximum of 5 bars visible.



This indicates this indicates that you are streaming the chosen files over the UPnP protocol.



This is the time and will be constantly displayed on your AirStream 10.

DAB RADIO (not available on all models)

What is DAB Digital Radio?

DAB stands for Digital Audio Broadcasting. The difference between DAB and a conventional AM/FM radio broadcast, is that it is transmitted digitally resulting in a high quality audio sound*, without any hiss, fading or crackles. In DAB Mode, your AirStream 10 will automatically scan and find all the available stations for you. The station name, together with other helpful broadcast information is shown on the display, very much like the Internet Radio broadcasts. For more information about DAB services and to find a list of stations available in your area visit www.digitalradionow.com.

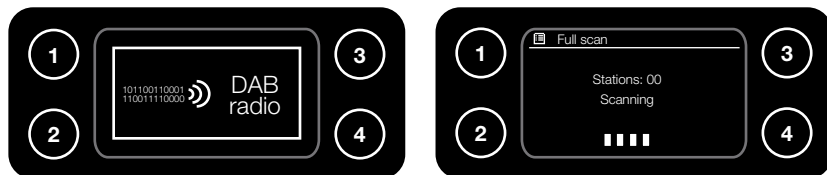
* Please note that the sound quality is dependent on a strong signal strength. Signal strength can vary from area to area.

When you switch on your AirStream 10 it will always return to the mode that it was last used in (DAB/FM/Internet). If you were listening to a DAB station before turning it off, then it will start up and the last listened to station will be automatically selected and begin to play.

Selecting 'DAB' Mode

Always make sure that the aerial is fully extended and adjusted (a vertical position is recommended), to ensure the maximum signal strength and the best possible sound quality when scanning or listening to DAB stations.

Press the 'Mode' button and scroll through the modes until you reach DAB. The first time you select DAB mode on your AirStream 10 it will automatically begin to scan for DAB radio stations. A progress bar will show the progress of the scan and the number of stations found during the scan will also be displayed.



When the scan is complete a list of the available DAB stations will be displayed in numerical and then alphabetical order by default.

Use the 'Tune/Select Dial' to scroll through the stations and press to select the one that you would like to listen to. If the station you are trying to find is not display, it can be searched for manually (see below).

Note:

The DAB radio station list is stored in the memory and so the next time you switch your AirStream 10 on, the station search does not take place. It is possible to scan manually for stations (see below).

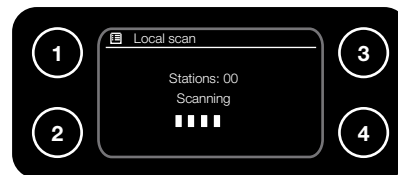
Changing DAB Stations

1. If you are not already in DAB mode, press the 'Mode' button until you reach "DAB Radio".
2. Your AirStream 10 will automatically select the last DAB station you listened to and begin to play. To choose another DAB station, press the "left or right arrow keys" (see page 3) to bring up the Station List menu. You can then use the 'Tune/Select Dial' to scroll through the stations.
3. When the station that you would like to listen to is highlighted press the 'Tune/Select Dial' to select. 'Connecting...:' will be displayed whilst your AirStream 10 tunes to your selected station.

Manually Scanning for DAB Stations

With DAB radio, additional stations and services regularly become available so it's a good idea to carry out a manual scan every now and then to make sure that you have the most up to date station listing stored within the memory of your AirStream 10. If you have moved your AirStream 10 to another location, eg: you have moved house or if you take it on holiday, then it's also a good idea to carry out a manual scan. In DAB mode:

1. When in DAB mode, press the 'Menu' button and use the 'Tune/Select Dial' to scroll to 'Local Scan'.
2. Press the 'Tune/Select Dial' to begin a search for local DAB stations. A local scan takes approximately 20 seconds.



3. If you are using your AirStream 10 outside of the UK, then use the 'Tune/Select Dial' and scroll to and select 'Full scan'. This will start a much wider, national and local scan. A full scan takes approximately 1 minute but can take up to 3 minutes.

Note:

You may see a '?' displayed alongside a station name. This indicates that the station is not available/not active. This could occur if you try to tune into a secondary service/ station at a time when it is not transmitting.

Storing a DAB Station Preset

Your AirStream 10 can store up to 4 DAB stations in its preset memories for instant access to your favourites stations.

When your AirStream 10 is playing the station that you wish to save to a preset, press and hold the 1-4 preset button that you would like to store the station to. The display will confirm 'Preset Stored'.



Note:

When you store DAB radio station presets, these do not overwrite your Internet or FM station presets.

Note:

If there is already an existing DAB station stored under a preset, it will be overwritten when you store the new station.

Select a DAB Station Preset

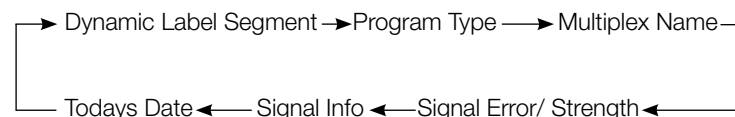
In DAB mode, press the preset number and the AirStream 10 will connect to that station and begin to play.

Note:

If no DAB station has been stored under the preset, the display will change to 'Preset empty' and then revert to the previously selected station after a few seconds.

DAB Display Information

When listening to a DAB station you can change the information that will appear on the second line of the display below the station name. There are several different types of information that are sent by the broadcaster. Press the 'Info' key to scroll through the display options.



Dynamic Label Segment (DLS) - This is scrolling text information supplied by the broadcaster. Information could be the name of an artist or music title, DJ's name, contact details for the radio station, etc.

Program Type (PTY) - Such as 'Rock', 'Pop', 'Talk' or 'News'

Location & Frequency - Displays the broadcasting area and sampling frequency.

Signal Error- The information provided gives details of the signal error rate, shown as a number between 0 - 99. It will not be possible to satisfactorily listen to a radio with a signal error rate of 30 or above. Try adjusting the aerial or relocating your AirStream 10 to improve reception.

Signal Information -The data rate at which the signal is being transmitted, codec and channels.

Todays Date - Date information supplied by the broadcaster.

Manual Tune

The 'Manual tune' function is used as a reference to see if stations are being broadcast over set frequencies. You will not be able to store a station from here, you will just be able to see the signal strength.

Using the manual tune feature, you can select a specific digital radio channel frequency and then manually adjust the aerial, or the location of the AirStream 10, to get the strongest possible signal for that channel in your location.

1. When in DAB mode, press the 'Menu' button.
2. Use the 'Tune/Select Dial' to scroll to and select 'Manual tune'.
3. Use the 'Tune/Select Dial' to scroll through the digital radio frequencies and press to select. The AirStream 10 will display the radio frequency and a strength indicator, in the form of a rectangle with fluctuating (depending on signal strength) solid indicator blocks. The row of solid rectangles indicate the actual signal strength that you are receiving. The stronger the signal, the further to the right the row of solid rectangles will be.

If a signal is found, the frequency will scroll along the display showing the station name. Example:



Note:

If the signal strength box is empty, you are not receiving any signal at all for that particular digital radio channel in your area.

Adjust the position of the aerial on the AirStream 10, to obtain the maximum signal strength and press the [Return Key] to exit back.

Dynamic Range Control

The dynamic range for each radio programme is set by the broadcaster for each radio station and may be different for the types of programme broadcast, such as pop or classical music or a chat show. The Dynamic Range Control signal is transmitted in parallel with the audio signal for each programme and with your AirStream 10, you can use this control signal to expand or compress the dynamic range (the difference between the loudest and quietest sounds) of the reproduced audio signal. Changing the dynamic range can affect the 'loudness' and/or 'quality of sound' of the programme that you hear so that it will be more suited to your listening conditions and your own personal listening requirements. For example, if you are in a noisy environment, where quiet sounds might be swamped, setting the compression to maximum (DRC High) will 'boost' the quiet sounds, whilst keeping the loudest sounds at their original level.

There are 3 levels of compression:

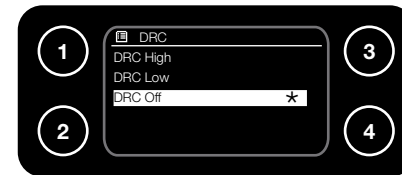
DRC Off - no compression. This is the default setting.

DRC Low - medium compression.

DRC High - maximum compression.

To change the Dynamic Range Control:

1. In DAB mode, press the 'Menu' button.
2. Use the 'Tune/Select Dial' to scroll to and select 'DRC'. The current DRC setting will have an asterisk (★) next to it.
3. Use the 'Tune/Select Dial' to scroll through the 3 levels of compression and press to select you preferred choice. We would suggest trying different levels of compression to see which suits you best.



Note:

The DRC Level cannot be set for each preset. The same level will be used for all stations and presets.

Station Order

There are three different station order options to choose from which change the way that your DAB stations are displayed in the Station List:

Alphanumeric - The stations are listed in numerical and then alphabetical order. This is the default setting.

Ensemble - The stations are listed in frequency order.

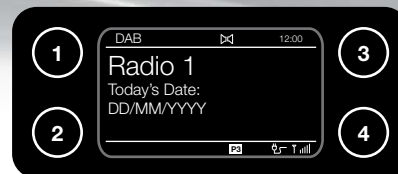
Valid - The stations that can be received in your area will be reordered to the top of the DAB station list and those that you cannot receive will be at the bottom, prefixed by a'?'.

To change the station order, when in DAB mode:

1. Press the 'Menu' button.
2. Use the 'Tune/Select Dial' to scroll to and select 'Station order'.
3. Use the 'Tune/Select Dial' to scroll through the options and press to select your desired option.

DAB Mode Display

When a station is tuned in or selected from a preset, below is an example of the display and what the icons mean



This Symbol will always be displayed when the AirStream 10 is powered. It symbolises that the product is connected to the mains voltage supply.



This Symbol indicates the signal strength. Obviously, the more bars that are visible, the stronger the signal. There are a maximum of 5 bars visible.



These back to back speakers indicate a stereo signal. If the signal strength is strong enough, this symbol will be shown and means that it is receiving a stereo signal rather than a mono signal.



This indicates the Preset number of the stored station. This will display either: P1, P2, P3, P4, or not display anything at all depending on stored preset number and if it has actually been stored.

12:00

This is the time and will be constantly displayed on your AirStream 10.

FM RADIO

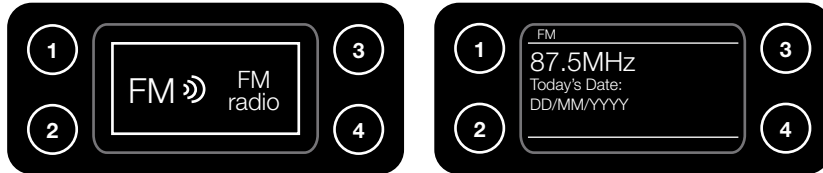
FM Radio Mode

When your AirStream 10 is in FM mode it can receive Radio Data System or 'RDS' information if this is being transmitted by the broadcaster. RDS information will often include the station name, detail about the programme and the current time.

Selecting 'FM' mode

Always make sure that the aerial is fully extended and adjusted (a vertical position is recommended), to ensure the maximum signal strength and the best possible sound quality when scanning or listening to FM stations.

Press the 'Mode' button and scroll through the modes until you reach "FM Radio". The first time you select FM mode on your AirStream 10 it will display the default 87.5MHz.



If you were listening to an FM station when you switched the AirStream 10 off then this station will be automatically selected when you switch the AirStream 10 back on.

Tuning to a FM Station

There are a couple of ways of tuning into FM Radio stations. You can press the 'Tune/Select Dial' and it will automatically scan through the stations until it finds a strong enough signal then stop and play that station. Alternatively, you can manually scan for stations, by pressing the left or right arrow buttons.

Changing the Scan Setting

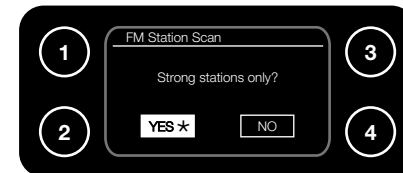
If the station you are looking for isn't showing up in the auto scan try changing the "Scan Setting". There are 2 options:

Strong Stations - The scan will only stop when a strong signal strength is received which should also result in a better audio quality. It is possible that the station you are scanning for may be missed using this option.

All Stations - The scan will stop for every station it receives, even if the signal strength is poor. Select "No" in the station scan menu option for this scan setting.

To change the setting:

1. Press the 'Menu' button and use the 'Tune/Select Dial' to scroll to and select 'Scan Setting'. You will be asked if you want to search for strong stations only;
2. Use the 'Tune/Select Dial' to highlight and select a scan option. Select 'Yes' for strong stations only, or 'No' to search for all stations



3. The next time you press 'Tune/Select Dial' to scan for a station, from the FM playing screen your chosen scan option will be used.

Changing the Audio Setting

You can change the audio setting of your AirStream 10 to always play stations in mono, or to switch automatically from stereo to mono when the signal quality is low.

1. Press the 'Menu' key and use the 'Tune/Select Dial' to scroll to 'Audio setting' and press to select.
2. Use the 'Tune/Select Dial' to scroll to 'Stereo or Mono' or 'Mono only' and press to select.

Storing a FM Station Preset

Your AirStream 10 can store up to 4 FM stations in its preset memories for instant access to your favourites.

Note:

When you store FM radio station presets, these do not overwrite your Internet or DAB station presets.

1. When your AirStream 10 is playing the station that you wish to save to a preset (see Tuning to an FM station, page 19).
2. Press and hold the one-touch 1-4 preset button that you would like to store the radio station to. The display will confirm 'Preset stored'.

Note:

If there is already an existing FM station stored under a preset, it will be overwritten when you store the new station.

Select a FM Station Preset

In FM mode, press the preset number and the AirStream 10 will connect to that station and begin to play.

Note:

If no FM station has been stored under the preset, the display will change to 'Preset empty' and then revert to the previously selected station after a few seconds.

FM Display Information

When listening to an FM station (and the RDS symbol is displayed, see opposite) you can change the information that will appear on the second line of the display. You can choose between the frequency, type of show, such as 'Rock', 'Pop', 'Talk' or 'News', the time or the date. Press the 'Info.' key repeatedly to move through the display options

FM Mode Display

When a station is tuned in or selected from a preset, below is an example of the display and what the icons mean



This Symbol will always be displayed when the AirStream 10 is powered. It symbolises that the product is connected to the mains voltage supply.



This Symbol indicates the signal strength. Obviously, the more bars that are visible, the stronger the signal. There are a maximum of 5 bars visible.



These back to back speakers indicate a stereo signal. If the signal strength is strong enough, this symbol will be shown and means that it is receiving a stereo signal rather than a mono signal.



This display means that a RDS signal is being received. The Radio Data Service being transmitted by the broadcaster will have various pieces of information in it and they can be displayed on your Airstream 10 by pressing the "Info" button and scrolling through the different pieces of information. Content will vary depending on broadcaster.



This indicates the Preset number of the stored station. This will display either: P1, P2, P3, P4, or not display anything at all depending on stored preset number and if it has actually been stored.



This is the time and will be constantly displayed on your AirStream 10.

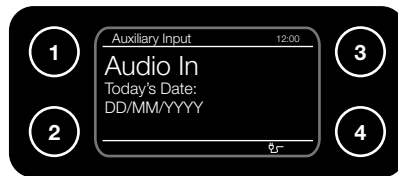
AUXILIARY INPUT

This is used to connect your MP3 player, personal CD player, etc to the AirStream 10.

We would recommend that the volume level of you auxiliary device is set to about three quarters.

Auxiliary Mode Display

When an auxiliary device is connected, the example below shows the display and what the icons mean



This Symbol will always be displayed when the AirStream 10 is powered. It symbolises that the product is connected to the mains voltage supply.

12:00

This is the time and will be constantly displayed on your AirStream 10.

MAIN MENU

SLEEP

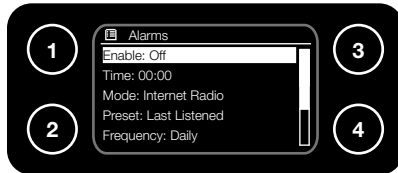
You can set your AirStream 10 to automatically switch off after 15, 30, 45 or 60 minutes or you can turn this feature off. You can quickly access this menu option by pressing the 'Sleep' button.

ALARMS

You can set two separate alarms on your AirStream 10 and choose a different mode for each one. You must first set the time and date on your AirStream 10 before you can use the alarm functionality. When an alarm is set, a symbol will appear in the stand by screen with the time the alarms is set for within it.

To Set an Alarm:

1. Press the 'Menu' key and use the 'Tune/Select Dial' to scroll and select the following options: 'Main menu', 'Alarms'. Alternatively press the 'Alarm' button
2. Turn the 'Tune/Select Dial' to highlight and select 'Alarm 1' or 'Alarm 2'.
3. Use the 'Tune/Select Dial' scroll through the options and press to select and change.



- **Enable:** Either enables or disable the alarm.
- **Time:** Set the time for the alarm to go off. This is in a 24hr clock format. Use the 'Tune/ Select Dial' to change and set.
- **Mode:** You can select from either DAB, FM, Internet or buzzer modes, for the alarm to sound with.
- **Preset:** You can either select a certain preset or the last listened to station for the alarm to go off with.
- **Frequency:** Here you can select the alarm to go off either Daily, Once, Weekdays & Weekends. Weekdays are Monday - Friday, weekends are Saturday and Sunday
- **Volume:** Select the volume for the alarm to go off at.
- **Save:** Saves your alarm settings. If you do not select "Save", no alarm settings will be saved

SYSTEM SETTINGS MENU

THE TIME AND DATE

You can manually change or allow the AirStream 10 to automatically update the Time and Date via DAB (not on US models), FM or the network to which you are connected. Both manual and automatic methods are explained below. Also explained are the other options within the Time/Date Menu:

When you AirStream 10 is in standby mode, the display will show the time and date.

To manually Set the Date and Time:

1. Press the 'Menu' key and use the 'Tune/Select Dial' to scroll and select the following options: 'Main Menu', 'System Settings'; 'Time/Date', 'Set Time/Date'.
2. Turn the 'Tune/Select Dial' to the correct day and press to select.
3. Turn the 'Tune/Select Dial' to the correct month and press to select.
4. Turn the 'Tune/Select Dial' to the correct year and press to select.
5. Turn the 'Tune/Select Dial' to the correct hour (24 hour clock) and press to select.
6. Turn the 'Tune/Select Dial' to the correct minutes and press to select.



Note:

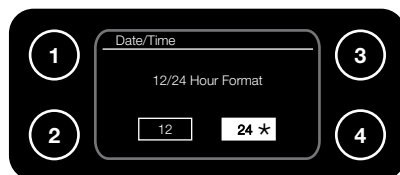
If you need to go back at any point to change something again, just press the 'Return Button' (see page 3).

Auto Update

you Can set your AirStream 10 to automatically update the time and date when you are tuned to a DAB (not US version), FM radio station or network that provides this service. You can select to turn the auto update feature off. To manually set, go to page 22

Set Format

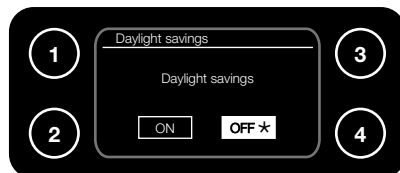
You can change the clock display to be 12 or 24 hour. 24 hour is the default setting.



Set the Time Zone

Use this feature to select the time zone in which you live. Use Tune/ Select Dial' to highlight and select your current timezone.

Daylight Savings



LANGUAGE

LCD STANDBY-BACKLIGHT

The benefit of this section is so that when the unit is in standby mode (just the clock showing on the display), you can select what state you would like the backlight on. You can select between Always On, Always Dim and Off.

Always On - In this state, the backlight is the same brightness/ intensity as when the unit is operating.

Always Dim - When this is selected, the brightness of the display is half of the 'Always On' state.

Always Off - The backlight is permanently off. The time and date can still be seen, but not easily.

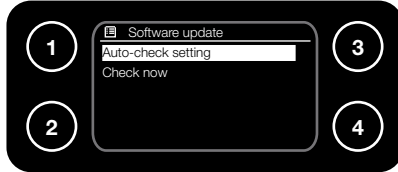
FACTORY RESET

SOFTWARE UPDATE

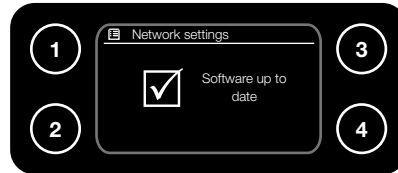
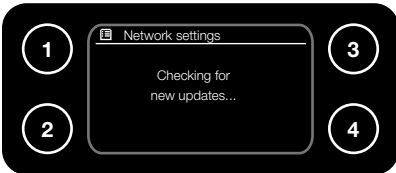
This enables your AirStream 10 to keep up to date with the latest soft and firm ware updates. These changes could be minor bug fixes, or updates to the systems features.

You can set it to manually check or set it to automatically check. When set to automatic, the AirStream 10 will periodically check for updates.

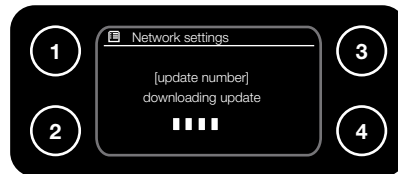
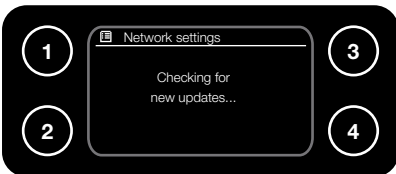
1. From the System Settings Menu, use the 'Tune/ Control Dial' to highlight 'Software Update' and press the dial. The Software update menu will be displayed:



2. Turn the Tune/ Control Dial to highlight 'Check Now' and press the dial. Your Airstream will then check using the Internet connection for the latest updates (if there is any). If it is up to date, it will display the following images:



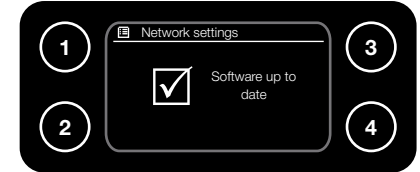
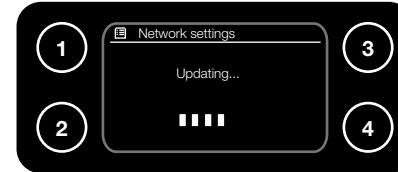
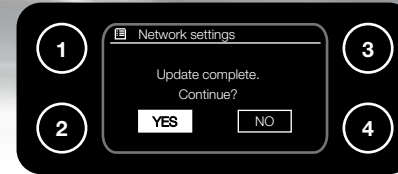
3. If the software needs updating (very possible when using for the first time), the following images will be displayed:



Note:

Do not remove the power during the update as this could irreversible damage to your AirStream 10.

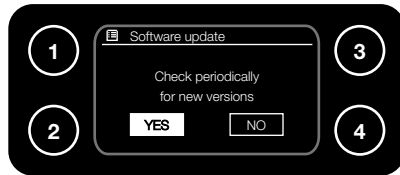
4. You will then be told the update is complete, and will be asked if you wish to continue. Rotate the 'Tune/Select Dial' anti-clockwise to highlight 'Yes' and press to select.



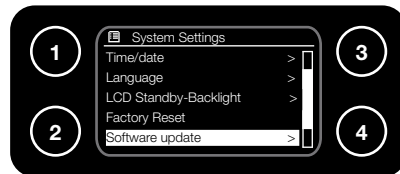
Automatic Updates

To ensure your AirStream 10 is always kept up to date with the very latest software changes, we would recommend enabling the 'Auto-Check Setting' in the update menu. This is done by:

1. From the System Update menu, rotate the Tune/Select Dial to highlight the 'Auto-check Setting' and press the dial to select it. The following screen will be displayed:



2. Highlight 'Yes' (if it isn't already) and press the Tune/Select Dial. The screen will then go back to the previous menu display.
3. Press the Return Button (see page 3) to bring you back to the System Settings menu.



INFO

This will display the software version and the Radio ID.

HELP

If you are experiencing problems with your AirStream AirStream 10 there are some quick and easy checks that you can do, which may help to solve the problem.

Unable to Connect to the Wireless Network

- Some access points may be set up so that only registered MAC addresses can connect to them. The person who set up your network will be able to advise if you need to enter the MAC address of your AirStream 10 to the list of allowed devices in your access point. See page 7 for how to find the MAC address of your AirStream 10. You will need to refer to your access point guide to find out how to add the AirStream 10's MAC address into the list of allowed devices.
- If you have an encrypted network, check that you have entered the correct key or pass phrase into the AirStream 10. Remember that you must enter the key or pass phrase exactly as it appears in your access point.
- Hidden SSID. If your network name or SSID has been hidden the AirStream 10 will not be able to find it. You can either turn on the SSID of your access point and then select one of the options as on page 6 '[Rescan]' or enter the SSID into the AirStream 10.
- To enter your SSID into the AirStream 10, select the special option '[Manual config]' as on page 6, then 'DHCP Enable'; 'Wireless' and then enter your SSID, see page 7 for key entry. After you have entered your SSID, either select 'Open' if you have no further security on your network or proceed to enter your WEP or WPA codes.
- You can connect to the network but cannot play some internet AirStream 10 stations
- The station may not be broadcasting at the time of day that you have tried to listen to it. (Depending on the particular AirStream 10 station it may be in a different time zone).
- The station may have too many people trying to connect to its servers and their server capacity may not be enough to enable everyone to connect.
- The station is not broadcasting anymore.
- The internet connection between the server (often located in another country) and you is slow. Some Internet Service Providers may fail to provide service in

some geographical areas. You could use a computer to check if the internet AirStream 10 station can be received .

- If the AirStream 10 station connection is intermittent or keeps stopping. Check your broadband connection and speed. If you are experiencing an intermittent service or high error rate on your broadband connection your AirStream 10 will not be able to continuously connect and play in internet AirStream 10 mode. If you are experiencing problems with your broadband connection, you will need to contact your broadband provider
- You can see the computer that you want to play music from but cannot find any folders on the computer from the AirStream 10
- The folder with your music in it has not been shared on your computer. Please see page 21 for sharing your folders.
- You may have entered the wrong user name and password for the computer you are trying to access. Check and re-enter the user name and password, remember that the password will be case sensitive and must be entered into the AirStream 10 exactly as you would enter it into your computer.
- You cannot see the name of the computer you wish to connect to on your AirStream 10
- Your network may have a hidden SSID. Please see page 6 for how to connect to a network from your AirStream 10 that has a hidden SSID.
- You may not be connected to the wireless access point. See page 6 for how to run the network wizard and connect to an access point.
- You do not have a network set up on your computer, see page 21 for how to set up a network.

DAB AirStream 10 Reception is Poor

- Please check that the aerial is FULLY extended for the maximum signal strength and improved reception.
- Use the manual tune (see page 15), to adjust your aerial for the best reception.
- Try moving your AirStream 10 to an alternative location to see if the reception improves. Please remember to scan for DAB stations again once you have moved your AirStream 10. See page 14.
- Check that you do not have other electrical equipment too close to your AirStream 10, causing interference.
- Visit www.digitalAirStream10now.com for information about DAB reception in your area.

No Sound

- Adjust the volume using the 'Volume' knob. Or mute button.
- You have headphones connected. Please remove or use the headphones to listen to the AirStream 10.
- Please check that the mains power lead is connected at the back of the AirStream 10 and the mains power wall socket is switched on.
- You may need to re-scan if the station you last listened to is no longer available. See page 14

The AirStream 10 does not Respond

- Check that the power lead is plugged into the back of the AirStream 10 and that the mains adaptor is plugged in and switched on.
- Turn off the AirStream 10, unplug the mains power. Leave for 1 minute and then reconnect your AirStream 10.
- Try a reset to factory defaults: Press 'Menu; Main Menu, 'System setup; 'Factory reset' and press the 'Info' button to confirm.

Note:

A reset to factory defaults will delete all of the network settings, station lists and

presets in your AirStream 10 and you will need to re-enter them as you did when you first purchased the product.

If you are still experiencing any difficulty after making the above checks, please call the helpdesk for further assistance. The helpdesk is open from 8.30am to 5.00pm, Monday to Friday (excluding Bank Holidays) and can be contacted on 0845 833 1673 (local rate call charge applies). The helpdesk may ask you for the software version of your AirStream 10 and so it may be a good idea to have checked this before you call. To check the software version of your AirStream 10:

Press 'Menu; 'Main Menu 'Info. 'Software version'.
To update the software version of your AirStream 10:

Press 'Menu, 'Main Menu, 'System setup, 'Software update'. A software update will not affect any of the stored network settings, station lists or presets in your AirStream 10.

GENERAL INFORMATION

Care and Maintenance

Your AirStream 10 is of superior design and manufacture and should be treated with care. The suggestions below will help you to enjoy this product and the benefits it brings for many years.

- Keep the product and all its parts out of reach of small children.
- Keep it dry. Avoid exposure to precipitation, humidity and liquids which could all affect the product circuitry.
- Do not leave it in high temperatures as electronic devices and plastic parts may warp in heat.
- Do not leave it in low temperatures as moisture can form inside the product, which may damage the circuit board.
- Do not store in dusty or dirty areas.
- Do not use harsh chemicals, cleaning solvents or detergents to clean the product. Wipe with a damp (not wet) soft cloth to clean.
- Do not attempt to open the product. Unauthorised handling of the device may damage it and will void your warranty.
- Only use the power supply that came with the product. Using an unauthorised power supply will invalidate your guarantee and may irrecoverably damage the AirStream 10.

NetBits Model No: KSAD1200150W1UV-1

Input: 100-240V ~ 50/60Hz 0.4A

Output: DC 12V 1.5A

PRODUCT GUARANTEE

This product has a warranty of 12 months and is therefore guaranteed to be free from defects in materials and workmanship during that period. If you experience a problem within that time, simply call the [Helpdesk on 0845 833 1673](tel:0845 833 1673) (local rate call charge applies). If your problem cannot be solved by our Helpdesk, you will need to return your product to the place it was purchased. Remember to take your receipt as proof of purchase as it must be produced before the warranty can be honoured. This product must have been used only for the intended purpose and not been subjected to wilful or accidental, damage. This warranty does not cover damage caused by excessive voltage or lightning. If this product has been tampered with in any way, the warranty shall be considered null and void. This guarantee does not affect your statutory rights.

WEEE Directive - Directive 2002/96/EC of the European Parliament and Council of 27th January 2003 on waste electrical and electronic equipment. At the end of the product's lifecycle, you should not throw this product into the normal household waste but take it to a collection point for the recycling of electrical and electronic equipment. The 'WEEE' symbol below, on the product, user manual and packaging indicate this. Please contact your local authority if you need more information about the collection points in your area. For more information telephone Envirowise on 0800 585794



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Back Cover