



Safety, Warranty & Quick Start Guide

- 🔗 Read this guide carefully before using your device.

Reading before using your device

Reading first - regulatory information

Device models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use. In addition, if your product contains a telecom modem, it complies with the requirements for connection to the telephone network in your country.

Be sure to read the *Regulatory Notice* for your country or region before using the wireless devices contained in your device. To obtain a PDF version of the *Regulatory Notice*, go to <https://support.lenovo.com>.

Go to **Settings** and touch **System** > **Certification logos** to view more information on certification logos for your product

Getting support

To get support on network services and billing, contact your wireless network operator. To learn how to use your device and view its technical specifications, go to <https://support.lenovo.com>.

Accessing your *User Guide*

Your *User Guide* contains detailed information about your device. To download the publications for your device, go to <https://support.lenovo.com> and follow the instructions on the screen.

Legal notices

Lenovo and the Lenovo logo are trademarks of Lenovo in the United States, other countries, or both.

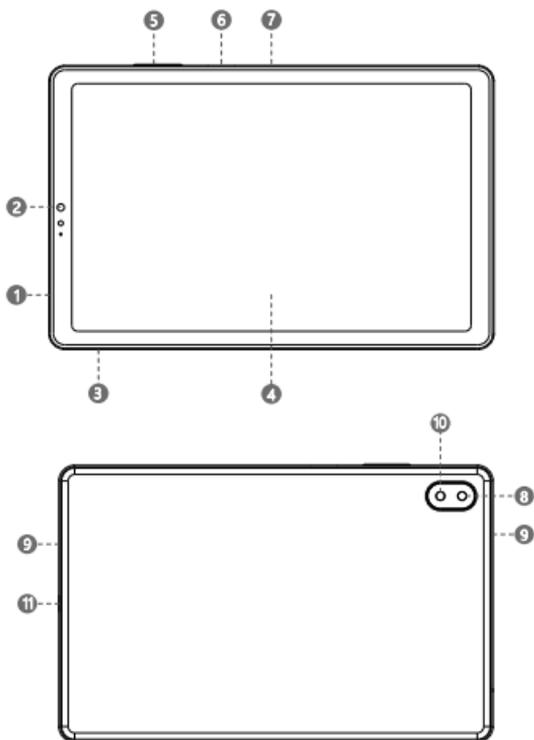
Other company, product, or service names may be trademarks or service marks of others.

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

LIMITED AND RESTRICTED RIGHTS NOTICE: If data or software is delivered pursuant a General Services Administration "GSA" contract, use, reproduction, or disclosure is subject to restrictions set forth in Contract No. GS-35F-05925.

Device overview

Model	Version
HB286ZJ	WLAN + 5G



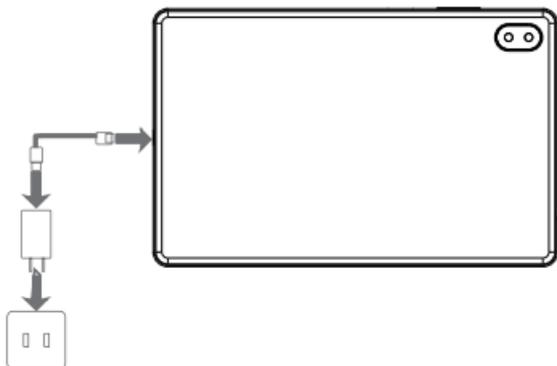
- 1 Headset connector
- 2 Front sensor
- 3 card tray
- 4 Touch screen
- 5 Volume buttons
- 6 Power button
- 7 Microphones
- 8 Rear camera
- 9 Speakers
- 10 Flash light
- 11 Micro USB connector

- The WLAN version does not have a Nano-SIM card tray.
- All pictures and illustrations in this document are for your reference only and may differ from the final product.

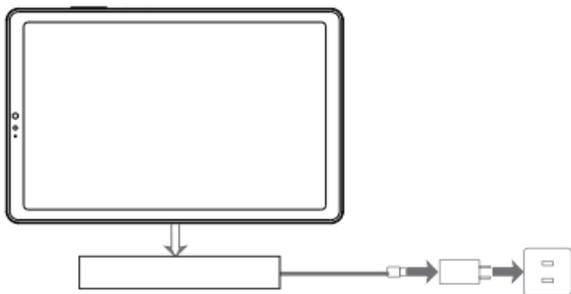
Preparing your device

Charging your device

Connect your device to a power outlet using the USB cable and power adapter provided.



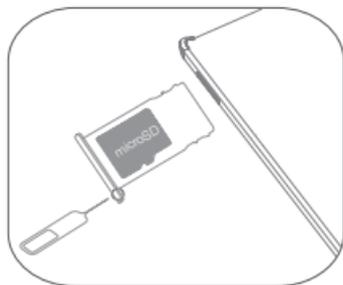
Place your tablet in the dock. Connect your smart dock to a power outlet using the USB cable and power adapter provided.



Preparing your device

Installing cards

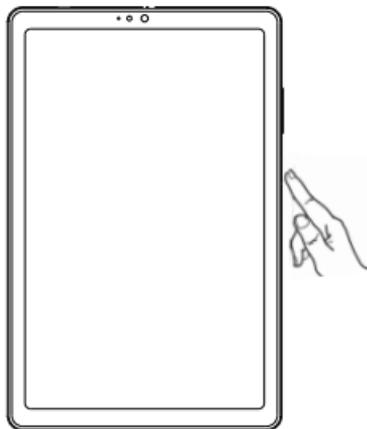
Install the cards as shown in the figure



- Power off the device before inserting or removing a card

Turning on

Press and hold the Power button until the Lenovo logo appears.



Important safety and handling information

Plastic bag notice

Danger: Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Caution about high volume usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the sound, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

Safety instructions for parents and adult supervisors

Your mobile device is not a toy. As with all electrical products, precautions should be observed during handling and using of electrical products to reduce the risk of electric shock. If parents choose to allow children to use the device, they should caution his or her child about the potential hazard while using and handling the mobile device.

Parents should inspect the mobile device (including the ac power adapter and the small part, as applicable) periodically for damage. Routinely check this mobile device to ensure that the device is working properly and is safe for children to use.

Internal rechargeable battery warning

Danger: Do not attempt to replace the internal rechargeable lithium ion battery. Replacing the original battery with an incompatible type may result in an increased risk of personal injury or property damage due to explosion, excessive heat, or other risks. Do not attempt to disassemble or modify the battery pack. Attempting to do so can cause a harmful explosion or battery fluid leakage.

When disposing of the battery, comply with all relevant local ordinances or regulations. Do not dispose the battery pack in municipal waste. Dispose used batteries according to the instructions.

The battery pack contains a small amount of harmful substances.

To avoid injury:

- Keep the battery pack away from open flames or other heat sources.
- Do not expose the battery pack to water, rain, or other corrosive liquids.
- Do not leave the battery in an environment with extremely high temperature.
- Avoid short-circuiting the battery pack.
- Keep the battery pack out of reach of small children and pets.
- Do not leave the battery in an environment with extremely low air pressure. It may result in an explosion or the leakage of flammable liquid or gas from the battery.

To extend battery life, we recommend charging the battery to at least 30% to 50% capacity each time, and recharging it every three months to prevent over discharge.

Service and support information

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the *Lenovo Limited Warranty* (LLW) for a full explanation of Lenovo warranty terms. See “*Lenovo Limited Warranty notice*” later in this document for details on accessing the full warranty.

Online technical support

Online technical support is available during the lifetime of a product at:
<https://support.lenovo.com>

Telephone technical support

You can get help and information from the Customer Support Center by telephone. Before contacting a Lenovo technical support representative, please have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Your technical support representative might want to walk you through the problem while you are at your device during the call.

Worldwide Lenovo Support telephone list

Important: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at:
<http://www.lenovo.com/support/phone>

If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

Warranty information

Lenovo Limited Warranty notice

This product is covered by the terms of the LLW, version L505-0010-02 08/2011. Read the LLW at http://www.lenovo.com/warranty/llw_02. You can read the LLW in a number of languages from this Web site. If you cannot view the LLW from the Web site, contact your local Lenovo office or reseller to obtain a printed version of the LLW.

Warranty period and type of warranty service

Country or region	Warranty period	Type of warranty service
United Kingdom, Israel, Australia, New Zealand	Parts and Labor - 1 year Battery Pack - 1 year	3
Guatemala, Costa Rica, Venezuela, Peru, Uruguay, Ecuador, Colombia, Chile, Argentina, Indonesia, Vietnam, India, Malaysia, Thailand, Philippines, Singapore, Hong Kong, El Salvador, Taiwan, South Korea, Mexico, Russia, Ukraine, Egypt, Lebanon, Morocco, South Africa, Tunisia, Mauritius, Mozambique, United Arab Emirates, Jordan, Kenya, Nigeria, Uganda, Ghana, Oman, Tanzania, Namibia, Panama	Parts and Labor - 1 year Battery Pack - 1 year	4
United States of America, Canada, Japan	Parts and Labor - 1 year Battery Pack - 1 year	5
Brazil	Parts and Labor - 1 year Battery Pack - 1 year	3,5
Spain, Switzerland, Portugal, Netherlands, Belgium, Sweden, Denmark, Norway, Finland, Estonia, Latvia, Lithuania, Iceland, France, Germany, Italy, Austria	Parts and Labor - 2 years Battery Pack - 1 year	3
Czech Republic, Hungary, Romania, Bulgaria, Greece, Croatia, Slovenia, Slovakia, Cyprus, Poland	Parts and Labor - 2 years Battery Pack - 1 year	5

Country or region	Warranty period	Type of warranty service
Turkey	Parts and Labor - 2 years Battery Pack - 2 years	3,4
Saudi Arabia	Parts and Labor - 2 years Battery Pack - 2 years	4
Serbia	Parts and Labor - 2 years Battery Pack - 1 year	4

* Excludes some components. 90-day limited warranty for power adapters, keyboards, plastics, and hinges.

Type of warranty service

1. Customer Replaceable Unit (“CRU”) Service
2. On-site Service
3. Courier or Depot Service
4. Customer Carry-In Service
5. Mail-in Service
6. Customer Two-Way Mail-in Service
7. Product Exchange Service

For a full explanation of the types of warranty service, refer to the full warranty.

See “*Lenovo Limited Warranty notice*” for details on accessing the full warranty.

If you need support for this device, do not go back to your point of purchase. Please visit <https://support.lenovo.com>, where you will find answers to frequently asked questions, software updates and details on how to get in touch with us.

Environmental, recycling, and disposal information

General recycling statement

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to <http://www.lenovo.com/recycling>

Important battery and WEEE information



Batteries and electrical and electronic equipment marked with the symbol of a crossed-out wheeled bin may not be disposed of as unsorted municipal waste. Batteries and waste of electrical and electronic equipment (WEEE) shall be treated separately using the collection framework available to customers for the return, recycling, and treatment of batteries and WEEE. When possible, remove and isolate batteries from WEEE prior to placing WEEE in the waste collection stream. Batteries are to be collected separately using the framework available for the return, recycling, and treatment of batteries and accumulators.

Country-specific information is available at:
<http://www.lenovo.com/recycling>

Recycling information for Japan

Recycling and disposal information for Japan is available at:
<http://www.lenovo.com/recycling/japan>

Additional recycling statements

Additional information about recycling device components and batteries is in your *User Guide*. See “**Accessing your User Guide**” for details.

Battery recycling marks

Battery recycling information for the United States and Canada



US & Canada Only

Battery recycling information for the European Union

EU



Restriction of Hazardous Substances Directive (RoHS)

Turkey

Lenovo products sold in Turkey, on or after June 1, 2009, meet the requirements of the former Republic of Turkey Restriction of Hazardous Substances legislation from 30th of May 2008 and the Control of Waste Electrical and Electronic Equipment Regulations from 22nd of May 2012 ("Turkey RoHS").

Ukraine

Lenovo products sold in Ukraine, on or after January 1, 2011, meet the requirements of the Technical Directive on Restriction of Hazardous Substances in Electric and Electronic Equipment enforced by the Government, Decision No 1057 dated 2008/12/03 ("Ukraine TR on RoHS").

India

Lenovo products sold in India, on or after May 1, 2012, meet the requirements of the India E-waste (Management) Rules ("India RoHS").

Vietnam

Lenovo products sold in Vietnam, on or after September 23, 2011, meet the requirements of the Vietnam Circular 30/2011/TT-BCT ("Vietnam RoHS").

European Union

Lenovo Products meet the requirement of Directive 2011/65/EC on the restriction of the use of the certain hazardous substances in electrical and electronic equipment ("RoHS 2"). Lenovo products sold in the European Union, from the 21st July 2019, meet the requirement of Commission Delegated Directive (EU 2015/863) amending Directive 2011/65/EU. For more information about Lenovo progress on RoHS, go to: https://www.lenovo.com/us/en/social_responsibility/RoHS-Communication.pdf

Singapore

Lenovo products sold in Singapore, on or after June 1, 2017, meet the requirements of Government Gazette order No. S 263/2016 Restriction of Hazardous Substances in Electrical and Electronic Equipment in Singapore ("SG-RoHS").

© Copyright Lenovo 2019.

Reduce | Reuse | Recycle



V1.0_20190930



711608033041

MC

Printed in China