

Stairlift Contract No:



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**Stannah Stairlifts Limited**  
Watt Close, East Portway, Andover  
Hampshire SP10 3SD, England

# Model 260

## User Handbook

**Trouble Shooting : Pages 13 & 14**  
**YOUR LOCAL STANNAH SERVICE CENTRE:**



CE

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## Installation and Service Record

This is the installation/service record for your stairlift, Stannah approved engineers will complete this form when they visit.

Installed by: \_\_\_\_\_ Date: \_\_\_\_\_

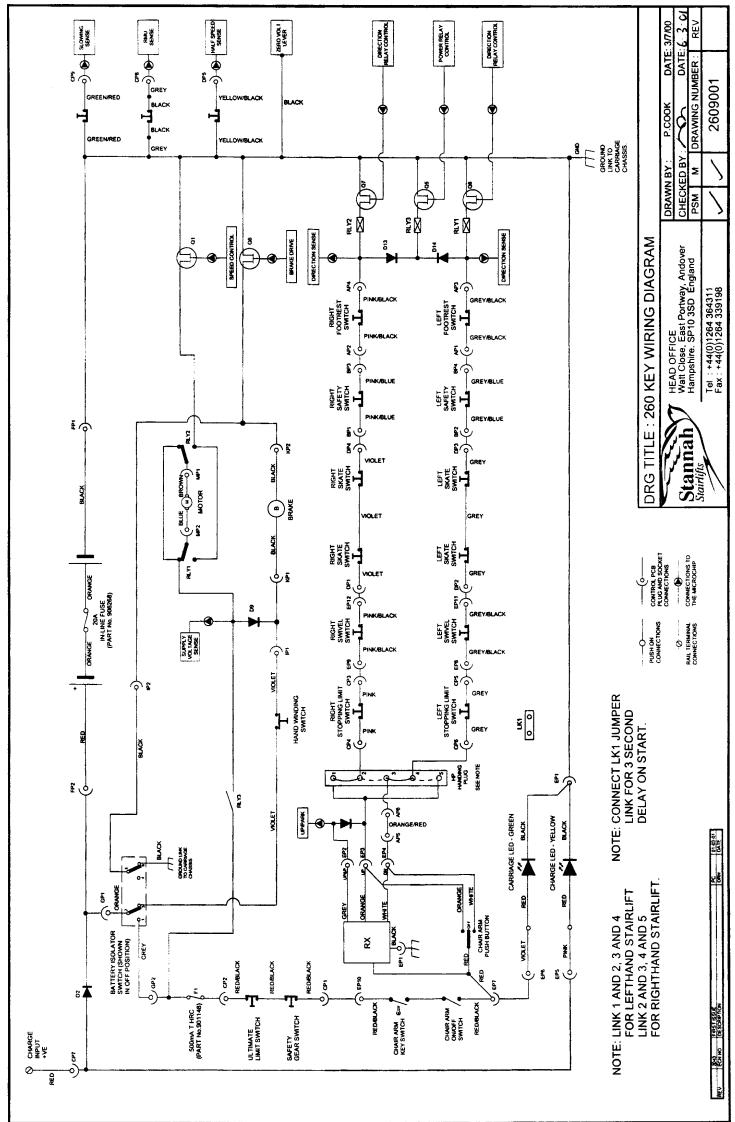
(PRINT IN BLOCK CAPITALS)

Airbourne noise emissions for this product do not exceed 70dB(A).



# Stairlift Circuit Diagram

This drawing should only be used by Stannah approved engineers to maintain your stairlift.

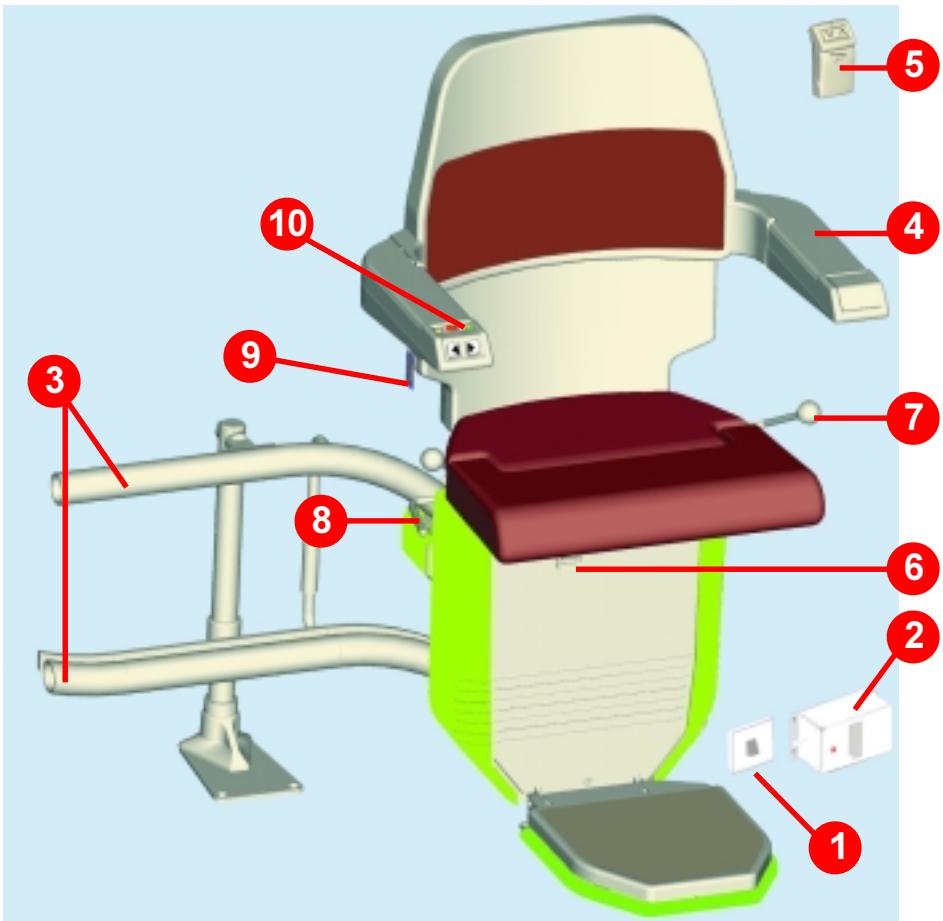


## Introduction

Thank you for choosing a Stannah Stairlift. In order to ensure that your stairlift always works perfectly, please take note of the following advice:

- ⇒ Before using your stairlift, read all of the instructions carefully.  
**This stairlift is designed to carry one person only, at a maximum weight limit of 120kg (19 stone).**
- ⇒ Your stairlift should only be maintained by Stannah approved service engineers.
- ⇒ Stairlifts are electromechanical products which require regular safety inspections and maintenance to ensure safe and reliable operation. It is for this reason that we recommend at least one annual safety inspection/ maintenance visit.
- ⇒ Your stairlift is designed to run for four minutes out of every ten. If you constantly operate the stairlift the motor will not be allowed to cool between journeys and may be damaged.
- ⇒ Your local Stannah Service Centre will be pleased to discuss the servicing of your stairlift and warranty arrangements (refer to the front cover for local Stannah Service Centre details).
- ⇒ **CAUTION:**  
Any modifications to this device not expressly authorised by the manufacturer could void the user's authority to operate this device.

## Description of the Stairlift



## Cleaning the Stairlift

The stairlift upholstery is resistant to most household stains, which can be wiped off without any problem. As with all vinyls, regular cleaning with a damp soapy cloth or sponge followed by a wipe with a clean damp cloth will help the upholstery retain its attractive appearance.

Heavy soiling should be removed by light scrubbing with a soft brush. Solvent cleaners, bleaches, abrasives, synthetic detergents, wax polishes and aerosol sprays must not be used in any circumstances. If special cleaning agents are necessary, advice can be obtained from your local Stannah Service Centre.

The rail surface can be cleaned using a small application of any conventional kitchen surface spray-on cleaner. However, some darkening of this running surface is normal.

### Please Note:

Wax or silicon based polishes should **not** be used on the rail.

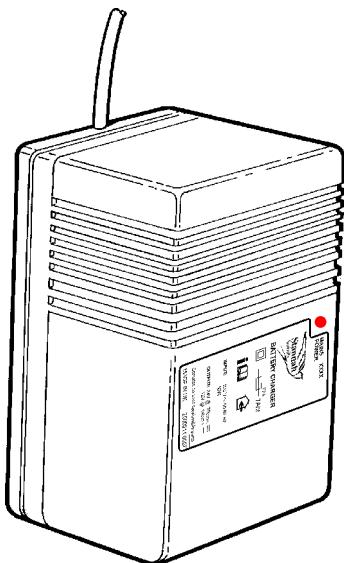
Denotes: Safety Pads

### Please Note:

The appearance of your stairlift may alter slightly from that shown above.



# Battery Charging System



A red indicator will illuminate on the charger when the system is supplied with mains power.

When the stairlift is parked at the stopping positions, (normally at the top and bottom of the stairs), the yellow light on the chair arm will illuminate.

If the stairlift is not parked at the top or bottom of the rail, a beeper will sound to remind you to park the stairlift on a charging point.

## NOTE:

The battery charger contains no user serviceable parts. In the event that the mains power supply cord to the battery charger becomes damaged, the mains power switch should be turned off immediately. Please inform your stairlift supplier.

# Description of the Stairlift

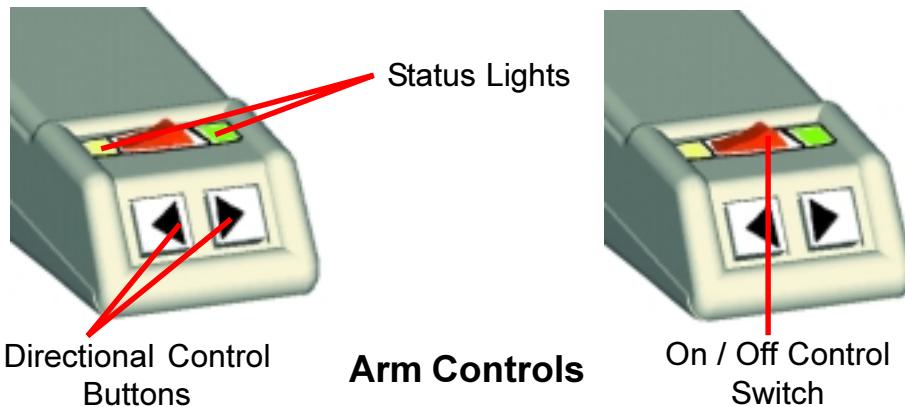
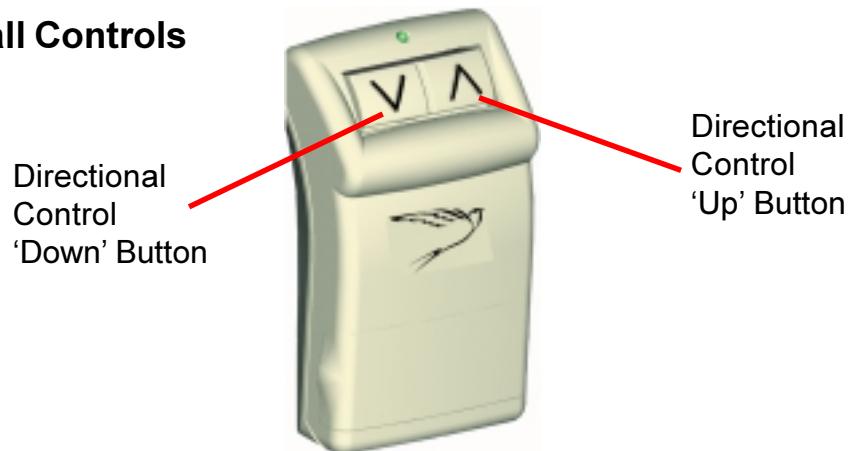
- 1 The mains power switch is located on the wall.
  - 2 The battery charger ensures that the batteries are always charged.
  - 3 The rail along which the stairlift travels.
  - 4 Arm rests - one housing the stairlift's controls.
  - 5 Wall mounted controls allow you to operate the stairlift from either end of the staircase.
  - 6 Battery isolator switch - if the stairlift is not going to be used for long periods, i.e. when you go on holiday - we recommend that the switch is turned to the 'O' (Off) position.
  - 7 The manual swivel levers.
  - 8 The footrest lever.
  - 9 The On/Off Keyswitch.
  - 10 The On/Off Rocker switch, directional controls and status lights.
- 11** The safety pads, highlighted in green, are there to stop the stairlift if it comes into contact with any obstacles.



# Stairlift Controls

Both wall controls and arm controls are operated by pressing and holding the button in the required direction of travel. If you release the buttons, the stairlift will stop immediately and will not be able to restart for 3 seconds. To resume travel, reapply and maintain pressure on the required button.

## Wall Controls

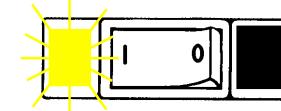


## Arm Controls

# Troubleshooting

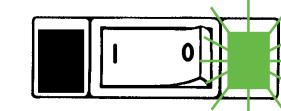
## If the stairlift does not work:

**GREEN** light is not on:



- 1) Ensure the rocker switch on the arm is in the ON 'I' position.
- 2) Ensure the keyswitch is in the 'ON' position.
- 3) Ensure the battery isolator switch is turned to the ON 'I' position.

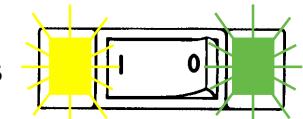
**YELLOW** light is not on:



This may be accompanied by off charge warning buzzer.

- 1) Ensure the stairlift is in the correct parking position to allow charging (normally at the top and bottom of the rail). Please note the stairlift will stop automatically when it reaches these positions.
- 2) Check that the battery charger is switched on at the mains power switch.

Both the **GREEN** and **YELLOW** lights are on:



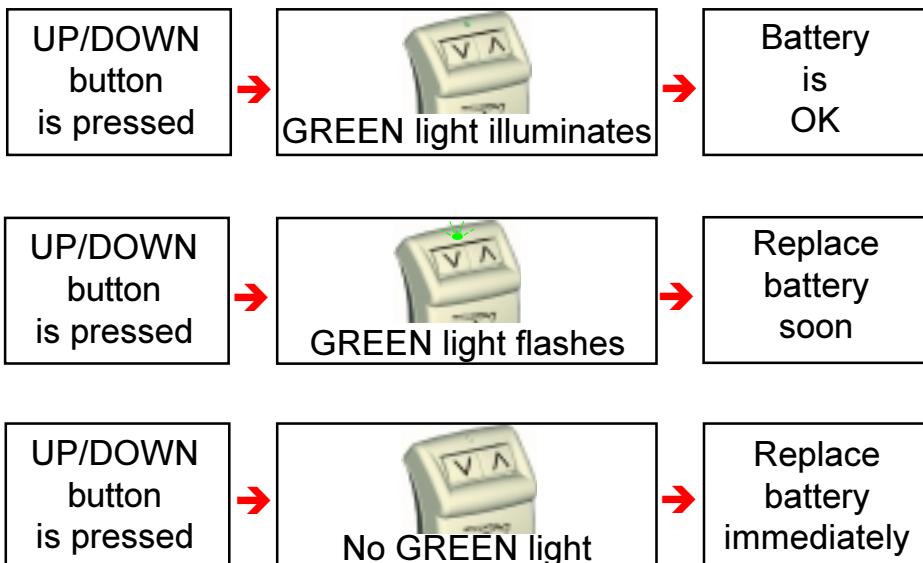
- 1) Ensure no safety edges are obstructed.
- 2) If you have a hinged rail, ensure that the hinge is fully lowered.
- 3) Ensure the swivel seat is returned to its travelling position.

# Troubleshooting

## Wall Controls



The following symptoms indicate the condition of the wall control/attendant control battery:

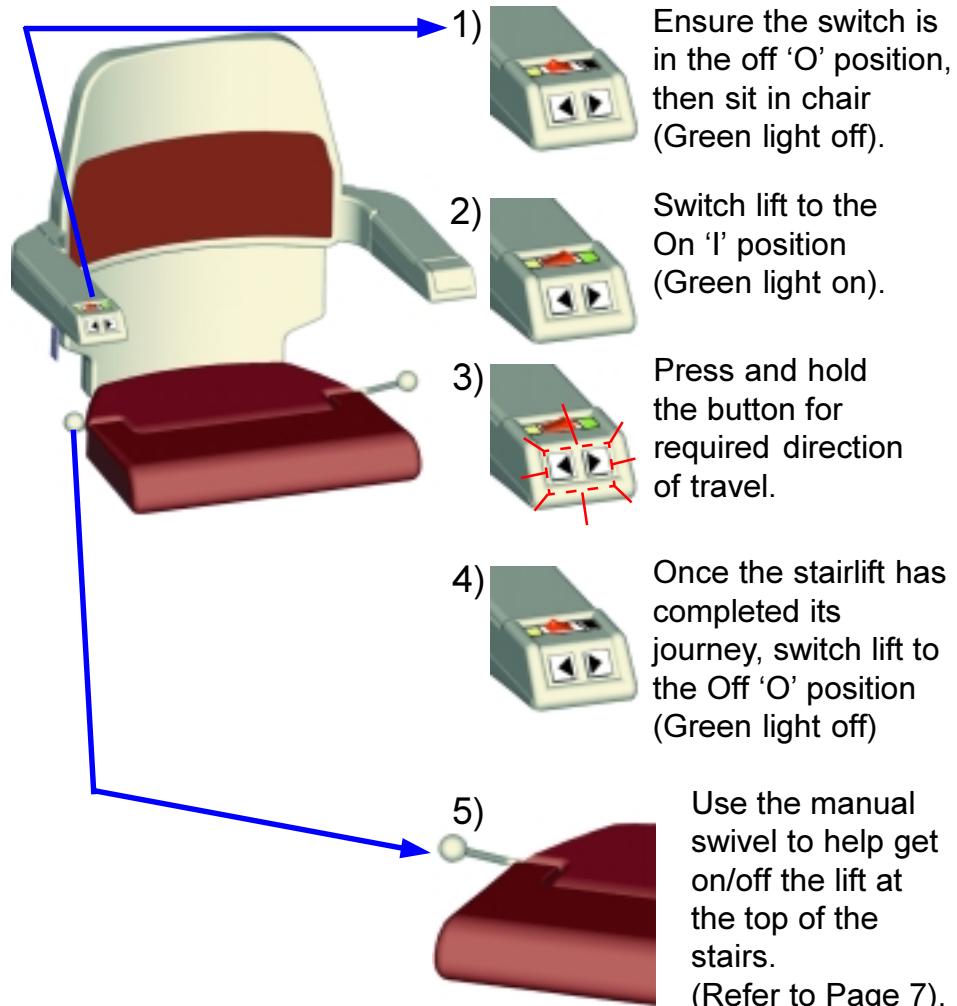


## Personal Safety Note:

If the stairlift develops a fault whilst travelling on the stairs, we advise that before getting off, you should swivel the seat towards the stairs. You should then return the chair to its travelling position and fold away before attempting to get past.



# Using your Stairlift



Ensure the switch is in the off 'O' position, then sit in chair (Green light off).

Switch lift to the On 'I' position (Green light on).

Press and hold the button for required direction of travel.

Once the stairlift has completed its journey, switch lift to the Off 'O' position (Green light off)

Use the manual swivel to help get on/off the lift at the top of the stairs.  
(Refer to Page 7).

## Caution:

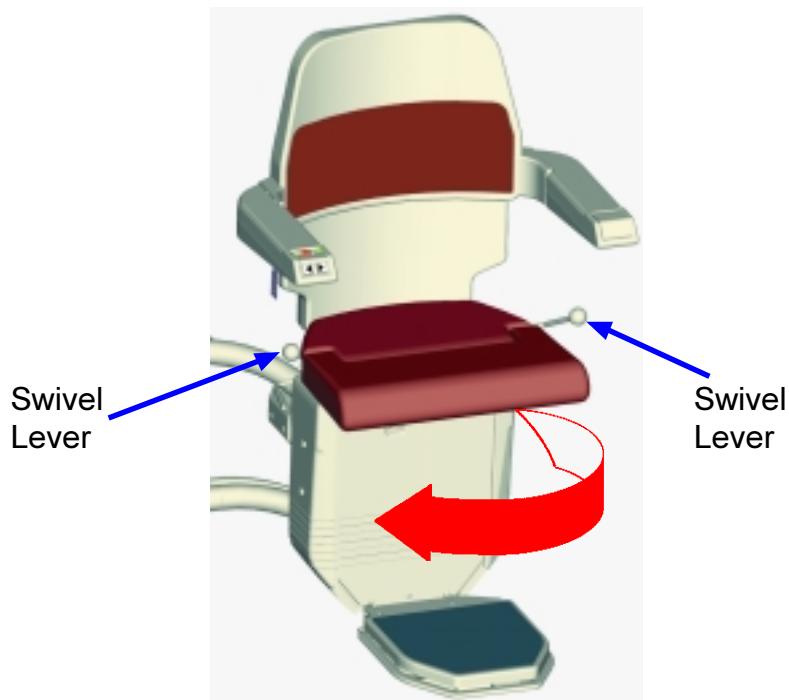
Do not allow elbows to protrude beyond the chair back as features such as dado rails or window sills may present trapping hazards for the user.



## Standard Features

### Manual Swivel Seat

With the stairlift at the top of the stairs, the manual swivel seat is operated by pressing down on either, or both, of the levers located at the side of the seat. This releases the locking mechanism allowing you to swivel the seat to face the landing.



**Note:**

The stairlift will not operate until the seat is returned to its travelling position.

### Replacing the Battery in the Wall Control/Attendant Control



Open the front compartment cover as shown. Disconnect the battery. Replace it with a 9 volt PP3 battery.

**NOTE:** A NiCad rechargeable battery must **not** be used.

Ensure polarity is observed. Replace the front compartment cover.

Subject to normal stairlift usage, the minimum life expectancy of this battery is six months.

# Handwinding the Stairlift

Should it be necessary to handwind the stairlift out of the way:



**Ensure the battery isolator switch is in the Off 'O' position.**

Remove handwinding cover and insert the handwinding handle through the cover as shown.

Once located, press in on the handle and turn in the appropriate direction.

Remove the handle and press the battery isolator switch to the On 'I' position.

## **WARNING:**

The stairlift must never be operated with the handwinding handle engaged.

## **Note:**

If you are unable to handwind the stairlift yourself, please contact your local Stannah Service Centre for assistance.

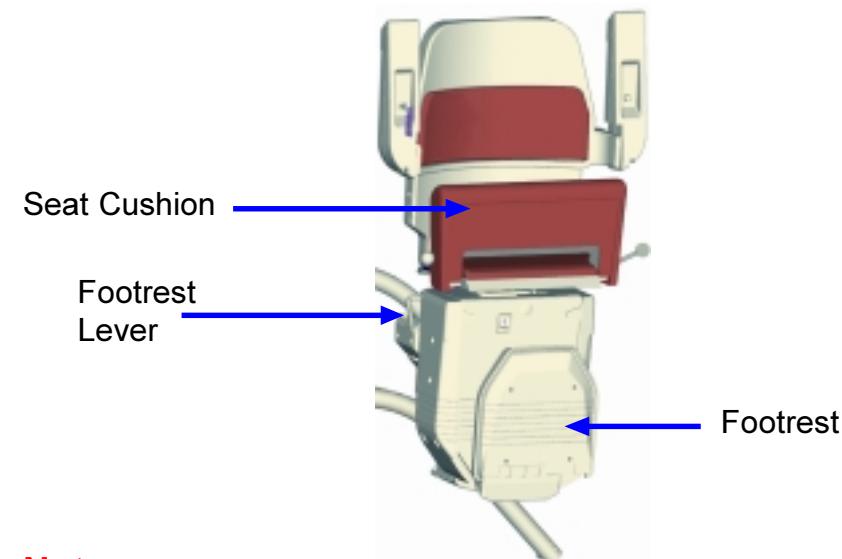


# Standard Features

## Folding away your Stairlift

For your convenience, the stairlift is designed to fold away as shown below:

- 1) The footrest will fold automatically on pushing down the footrest lever.
- 2) The arms can be folded away.
- 3) If required, the seat cushion can also be folded away.



## **Note:**

With all switches in the On 'I' position, the stairlift can be operated when folded.



# Optional Features

## Powered Swivel Seat

Once the stairlift reaches the top of the stairs, maintain pressure on the directional button for the 'up' direction. After a two second pause, the seat will swivel automatically to face the landing. To return to the travelling position, simply operate the directional control button for the 'down' direction.

The seat can also be operated by using the wall controls.

In the unlikely event that the seat will not operate whilst in the swivelled position, it can be returned to the travelling position by using the manual swivel levers (see page 7). If the swivel will not operate again after performing a manual return, contact your Local Service Centre.

## Joystick Control



Simply push the joystick in the required direction of travel until the stairlift stops automatically.



# Optional Features

## Hinged Rail

### WARNING:

Before operating any hinge, use the wall controls to move the lift to the hinge park position, where it will stop automatically.

### Note:

The stairlift will not work until the hinge is fully lowered.

## Manual Hinge

Holding the end of the rail, raise or lower the hinged section until either fully open, or fully closed.

## Powered Hinge

The powered hinge is operated by wall controls at the top and bottom of the stairs.



The wall controls are clearly identified

Simply press and hold the appropriate hinge directional button, until the hinge is fully open, or closed.

### Note:

If necessary, the powered hinge can be operated in the same way as a manual hinge.

