



Congratulations on your selection of the Excursion® 39765 from Northwestern Bell Phones. This quality 900MHz cordless telephone All Digital Answering System with Intercom and Call Waiting Caller ID, like all Genuine BELL® products, has been designed to give you many years of continuous service and represents the best value for your money. It requires little maintenance and is easy to setup and operate.



Distributed Exclusively Worldwide by Unical Enterprises, Inc., Industry, California USA

39765K/08099A-1 www.nwbphones.com

IMPORTANT SERVICE INFORMATION

Read this manual before attempting to setup or use this instrument. It contains important information regarding safe installation and use. Keep this manual for future reference. Also save the carton, packing and proof of purchase to simplify and accelerate any needed action. If you need assistance or service, call (800) 888-8990 between 8:00 a.m. and 4:30 p.m. Pacific Standard Time, Monday through Friday. You can also visit our web site at: <http://www.nwbphones.com> for technical support and information on our other products.



WARNING

To prevent fire or shock hazard, do not expose this product to rain or any type of excess moisture. If accidentally dropped into water, the adapter should immediately be unplugged from the wall along with the telephone line cord.

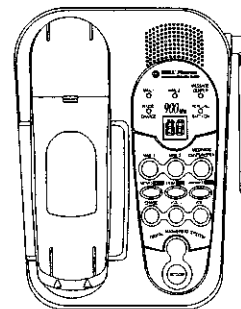


THIS SYMBOL IS INTENDED TO ALERT THE USER OF THE PRESENCE OF IMPORTANT OPERATING AND MAINTENANCE (SERVICING) INSTRUCTIONS IN THE OWNER'S MANUAL.

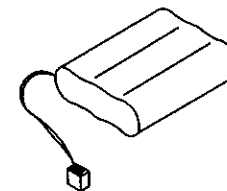
CARTON CONTENTS



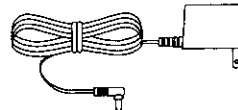
HANDSET



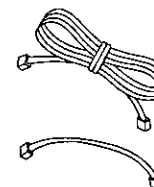
BASE UNIT



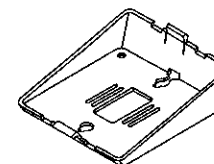
RECHARGEABLE Ni-Cd
BATTERY PACK



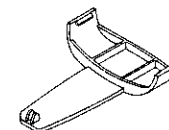
ADAPTER
(DC9V, 500mA)



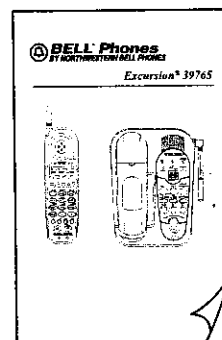
TELEPHONE
LINE CORD
(Short & Long)



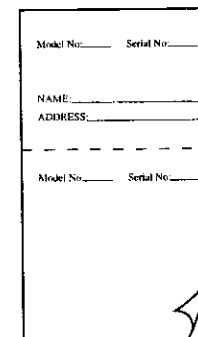
WALL MOUNT
BRACKET



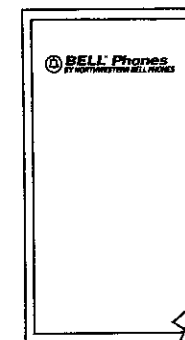
BELT CLIP



USER'S MANUAL



WARRANTY CARD



ACCESSORY
ORDER FORM



SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet at the back or bottom are provided for ventilation, to protect it from overheating. These openings should never be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service contractor when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustments of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

- E. If the product has been dropped or the cabinet has been damaged.
 - F. If the product exhibits a distinctive change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
 14. Do not use the telephone to report a gas leak in the vicinity of the leak.

BATTERY SAFETY INSTRUCTION



CAUTION :

To reduce the risk of fire or injury to persons, read and follow these instructions:

1. Use only the following type and size of battery pack:
 - a. For Handset:
Cordless Telephone Battery Pack
DC3.6V, 600mAh, Ni-Cd Battery Pack
Model No.: BP61AAS3BML
 - b. For Base Unit:
1.5V Carbon Zinc or Alkaline, AAA size Batteries (4 Pieces)
2. Do not dispose of the battery in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
3. Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling the battery in order not to short the battery with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
- 5a. For the Handset: Recharge only the battery provided with or identified for use with this product. The battery may leak corrosive electrolyte or explode if it is not the correct type.
- 5b. For the Base Unit: Do not attempt to recharge the battery identified for use with this product. The battery may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the battery provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.
7. When inserting the batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging that may result in leakage or explosion.
8. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the battery could leak in the product.
9. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.

10. Do not store this product, or the battery provided with or identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be stabilized at room temperature prior to use after cold storage.
11. Disconnect telephone lines before installing batteries.
12. For the Base Unit: Charge the batteries provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
13. For the Base Unit: Observe proper polarity orientation between the batteries and battery charger.



SAVE THESE INSTRUCTIONS **INSTALLATION PRECAUTIONS**

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.



FCC NOTICE

The FCC requires that you be advised of certain requirements involving the use of this telephone.

1. This telephone is Hearing Aid Compatible.
2. This equipment complies with Part 68 of the FCC rules. On the bottom of this equipment is a label that contains, among other information, the FCC registration number and Ringer Equivalence Number (REN) for this equipment. If requested, provide this information to your telephone company.
3. The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your number is called. In most, but not all areas, the sum of the RENs of all devices should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, as determined by the REN, you should call your local telephone company to determine the maximum REN for your calling area.
4. If your telephone causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice is not practical, you will be notified as soon as possible. You will be advised of your right to file a complaint with the FCC.

5. Your telephone company may make changes to its facilities, equipment, operations or procedures that could affect the proper operation of your equipment. If they do, you will be given advance notice so as to give you an opportunity to maintain uninterrupted service.
6. If you experience trouble with the telephone, please contact VTC Service & Manufacturing Co., Inc. at (800) 888- 8990 or write to: VTC Customer Service, 16988 Gale Ave., City of Industry, CA 91745 for repair/warranty information. The telephone company may ask you to disconnect this equipment from the network until the problem has been corrected or you are sure that the equipment is not malfunctioning.
7. This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. (Contact your state public utility commission or corporation commission for information).
8. **WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found, comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses and can radiate radio frequency energy. If not install and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will no occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measure:

- Reorient and relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver needed.
 - Consult the dealer of an experienced radio / TV technician for help.
9. Some cordless phones operate at frequencies that may cause interference to nearby TVs and VCRs; To minimize or prevent such interference, the base of the cordless phone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often or eliminate the interference.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be insured when using this phone.

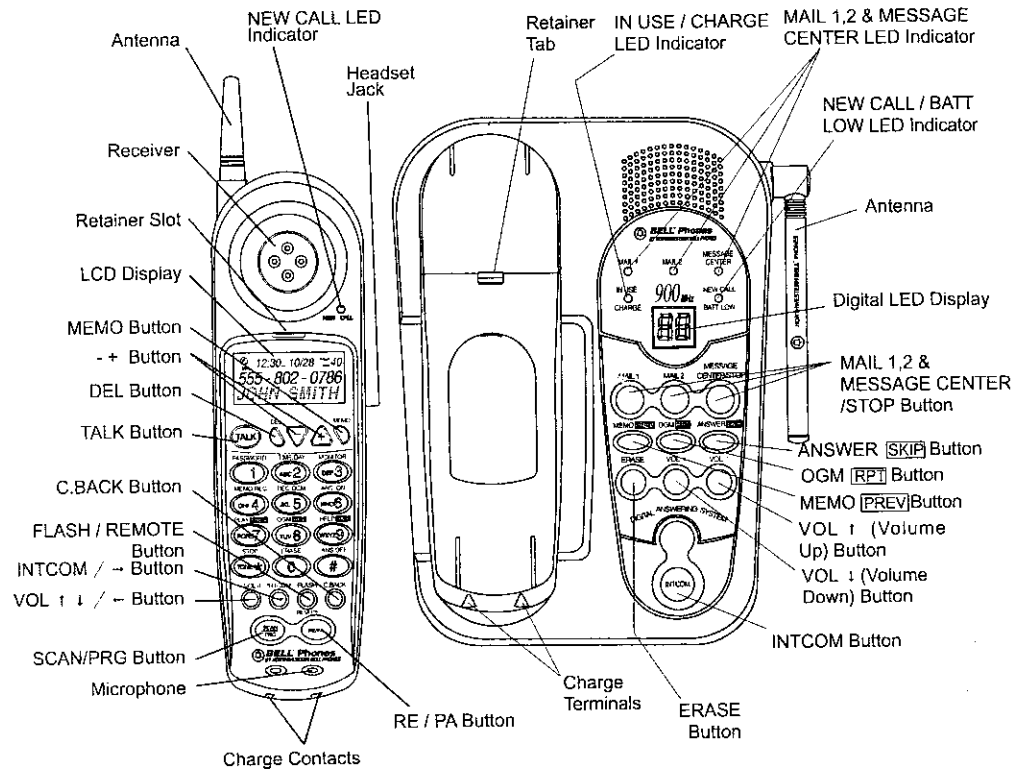
Changes or modifications not expressly approved in writing by Northwestern Bell Phones may void the user's authority to operate this equipment.

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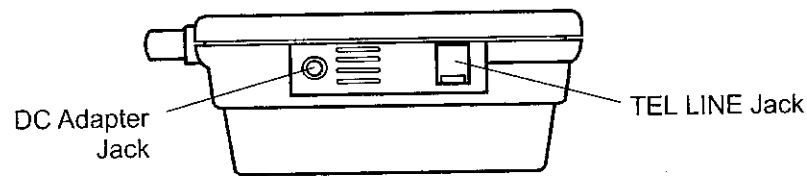
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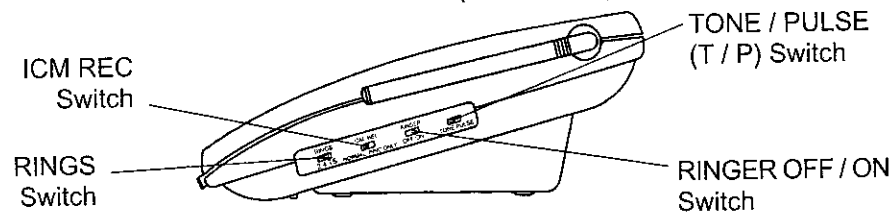
EXCURSION® 39765 CONTROLS DIAGRAM



BASE UNIT (Rear View)

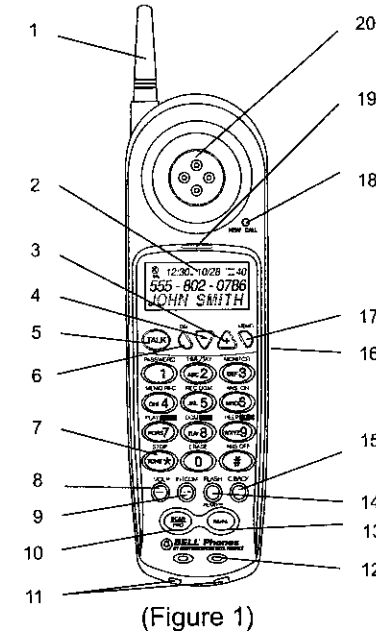


BASE UNIT (Side View)



DESCRIPTION

CONTROLS' LOCATION AND FUNCTION



(Figure 1)

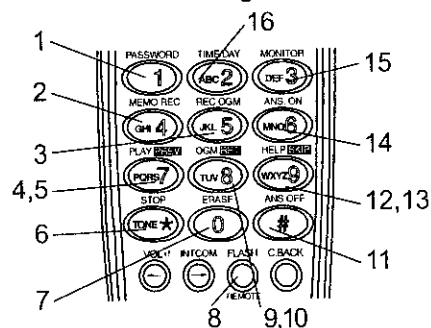
HANDSET CONTROLS - Cordless Telephone

1. **Antenna**
2. **LCD Display:** Shows the phone status, Caller ID Call Record information and function menus.
3. **(+) Button:** Allows you to enter to your Call Record list. It is also used to scroll up in Call Record list, memory and program mode.
4. **(-) Button:** Allows you to enter to your Call Record list. It is also used to scroll down in Call Record list, memory and program mode.
5. **TALK Button:** Press to answer an incoming call, place a call or end a call.
6. **DEL (Delete) Button:** Removes one or all records from the Call Record list or Memory Dialing Directory.
7. **TONE (*) Button:** Used to temporarily change the dialing mode from pulse to tone for rotary service user. Provides tone function to access special services such as phone banking services.
8. **VOL ↑ ↓ (Volume) / ← (Shift Left) Button:** In talk mode, it allows you to adjust the handset volume to either high [H], medium [M] or low [L]. In program, memory and predial mode, it is used for changing mode and moving the cursor to the left during edit mode.
9. **INTCOM / → (Shift Right) Button:** Allows a two way conversation with another person at the base unit. In program mode, memory and predial mode, it is used for changing mode and moving the cursor to the right during edit mode.
10. **SCAN / PRG (Program) Button:** In talk mode, it allows you to change channels if the current channel is noisy or having interference from other sources. In standby mode, it allows you to enter and store program function.
11. **Charge Contacts:** Used for charging the handset battery.

12. **Microphone:** Used for speaking with callers.
13. **RE / PA (Redial / Pause) Button:** Automatically dials the last phone number dialed up to 31 digits. Also used to insert 4-second delay between dialed numbers in PABX systems or long distance services.
14. **FLASH Button:** Momentarily hangs up the phone to regain dial tone or access custom calling features such as Call Waiting or Three-Way Calling provided by your local phone company.
15. **C. BACK (Call Back) Button:** Allows you to callback the phone number in Call Record list, memory and predial mode.
16. **Headset Jack:** For headset connection at hands free conversation.
17. **MEMO (Memory) Button:** Used for storing / retrieving phone numbers to / from the 20 Memory Dialing Directory.
18. **NEW CALL LED Indicator:** Flashes if the system has new call message(s) and have message(s) in your voice mailbox (if you subscribe to your telephone company's voice mail service).
19. **Retainer Slot:** It allows the handset to hang on the base unit while in the wall mount position.
20. **Receiver:** Allows you to hear calls.

HANDSET CONTROLS - Answering System

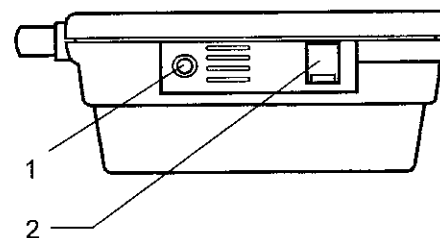
1. **PASSWORD Button:** Press to change password for remote operation.
2. **MEMO REC Button:** Press to record MEMO in mailboxes.
3. **REC OGM Button:** Press to record outgoing messages (OGMs).
4. **PLAY Button:** Press to playback messages.
5. **PREV Button:** Press to skip to the previous message during playback.
6. **STOP Button:** Press to stop current activity.
7. **ERASE Button:** Press to erase messages.



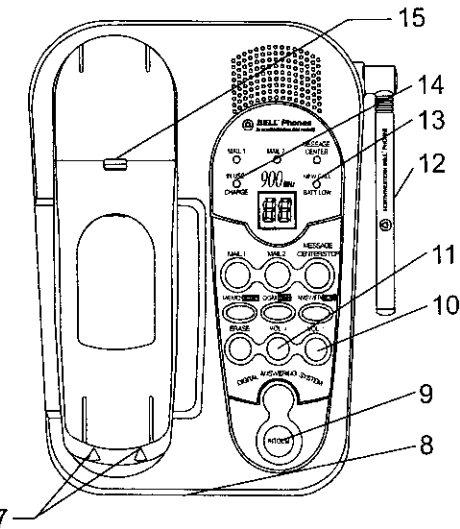
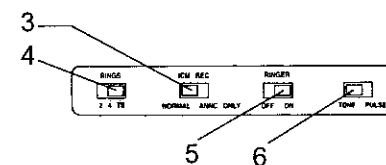
(Figure 2)

8. **REMOTE Button:** Allows you to access most of the Excursion's functions away from the base unit using the handset.
9. **OGM Button:** Press to playback outgoing messages (OGMs).
10. **RPT Button:** Press to repeat the message being played.
11. **ANS. OFF Button:** Press to deactivate answer function.
12. **HELP Button:** Press to access voice help menu.
13. **SKIP Button:** Press to skip to the next messages during playback.
14. **ANS. ON Button:** Press to activate answer function.
15. **MONITOR Button:** Press to listen to the surrounding where the base is located.
16. **TIME / DAY Button:** Press to set the day and time stamp.

BASE UNIT (Rear View)



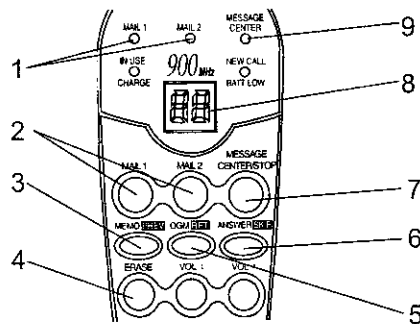
BASE UNIT (Side View)



(Figure 3)

BASE UNIT CONTROLS - Cordless Telephone

1. **9VDC Adapter Jack:** A jack located on the rear side of the base unit used for connecting the adapter to the base unit.
2. **TEL LINE Jack:** Accepts line cord to make connection with modular type telephone outlet.
3. **ICM REC (NORMAL / ANNC ONLY) Switch:** NORMAL setting allows callers to leave messages up to two minutes each. ANNC ONLY setting announces OGM only, and will hang up unless caller enters a password within seven seconds.
4. **RINGS Switch:** Selects the number of rings before the Excursion® 39765 automatically answers the call and used to activate the Toll Saver (TS) feature.
5. **RINGER OFF / ON Switch:** Turns the base ringer ON or OFF.
6. **TONE / PULSE Switch:** Allows you to select the appropriate dialing service. TONE for tone dialing or PULSE for rotary service.
7. **Charge Terminals:** Used for charging handset battery.
8. **Microphone:** Used to receive audio signals during conversation at intercom mode and during recording at answering system mode.
9. **INTCOM Button:** Used to alert the person near the handset when using the two-way intercom feature. Also allows you to locate the handset when it is not on the base.
10. **Vol ↑ (Volume Up) Button :** Allows you to increase the base unit volume.
11. **Vol ↓ (Volume Down) Button :** Allows you to decrease the base unit volume.
12. **Antenna :** Raise for better reception.
13. **NEW CALL / BATT LOW LED Indicator:** Flashes rapidly if the system has new call message(s) and have message(s) in your voice mailbox (if you subscribe to your telephone company voice mail service). Flashes slowly when the back-up battery power is low.
14. **IN USE / CHARGE LED Indicator:** Lights up steadily when the phone is being used and when the handset is being charged on the base. Flashes when paging the handset.
15. **Retainer Tab:** Allows the handset to hang on the base unit in wall mount position.



(Figure 4)

BASE UNIT CONTROLS - Answering System

1. **MAIL 1, MAIL 2 LED Indicators:** Lights up to indicate the presence of message(s) and flashes to indicate it is active and ready to operate.
2. **MAIL 1, MAIL 2 Buttons:** Press to play the message(s) on the desired mailbox. Press and hold to record the outgoing message (OGM) on the selected mailbox.
3. **MEMO [PREV] Button:** Used to record a memo message for yourself or others and also used for two way recording. Skips to the previous message during playback.
4. **ERASE Button:** Allows you to erase a single message or all messages in order to conserve message space in memory.
5. **OGM [RPT] Button:** Records and plays the outgoing message which the callers hear upon dialing the Excursion® 39765. Replays the current message playing.
6. **ANSWER [SKIP] Button:** Press to activate or deactivate answer function. Skips current message forward to the next message during playback.
7. **MESSAGE CENTER / STOP Button:** Press to play the message(s). During playback, press to stop the message being played.
8. **Digital LED Display:** A two-digit LED display to indicate the number of messages and system status. Also displays the current channel number while in TALK mode.

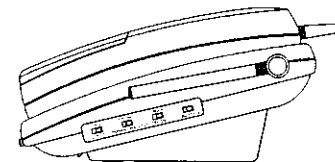
Code	Function
00-59	Message / Timer Count
--	Answer OFF
1r	Memo Recording
2r	Two-way Recording
Ao	Answer Only
An	Answer Calls
In	Intercom
rc	Remote Control
FU	Memory Full
ER	Erasing Message
OP	OGM Playback
Or	OGM Record

9. **MESSAGE CENTER LED Indicator:** Lights up to indicate that there is a message(s) on the message center. Flashes to indicate it is active and ready to operate.

MOUNTING POSITION

DESKTOP USE:

1. Install and attach the wall mount bracket onto the bottom of the base at the position as shown in Figure 5.
2. Connect the telephone line cord to the TEL LINE JACK on the rear of the base unit and connect the opposite end to the telephone modular jack.

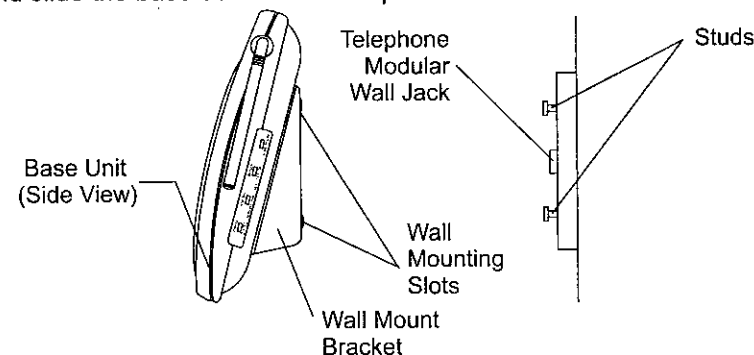


(Figure 5)

WALL USE :

A. WITH A STANDARD AT&T OR GTE MODULAR WALL JACK

1. Install the wall mount bracket at the position as shown in Figure 6.
2. Connect the short telephone line cord to the TEL LINE jack on rear of the base unit.
3. Connect the opposite end of the telephone line cord to the modular wall jack.
4. Align the wall mounting slots with the studs located on the modular wall plate and slide the base down to lock in place.

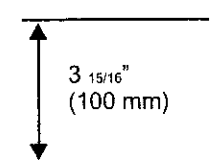


(Figure 6)

NOTE: If you do not have a standard modular wall jack, find a qualified technician to mount one on the wall.

B. WALL MOUNTING (No Standard Wall Jack)

Drill two holes with a vertical distance between the two marked positions of $3 \frac{15}{16}$ " (100 mm) as shown in Figure 7.

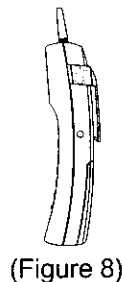


(Figure 7)

1. Drive a screw into each of the holes. Tighten them to the end of the screw line, only leaving the smooth part of the screw head outside the wall.
2. Hang the unit onto the screws, then slide it down firmly to fasten the base securely.

BELT CLIP INSTRUCTION

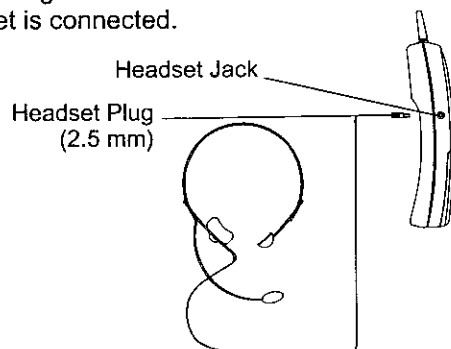
Clamp the belt clip at the back of handset as shown in Figure 8.



(Figure 8)

CONNECTING THE HEADSET

For hands free conversation, a headset (not included) is connected to the headset jack as shown in Figure 9. The handset receiver and microphone are disabled when the headset is connected.



(Figure 9)

Press the TALK button to answer or place a call using the headset. Refer to the manufacturer's headset manual for more details.

POWER INSTALLATION

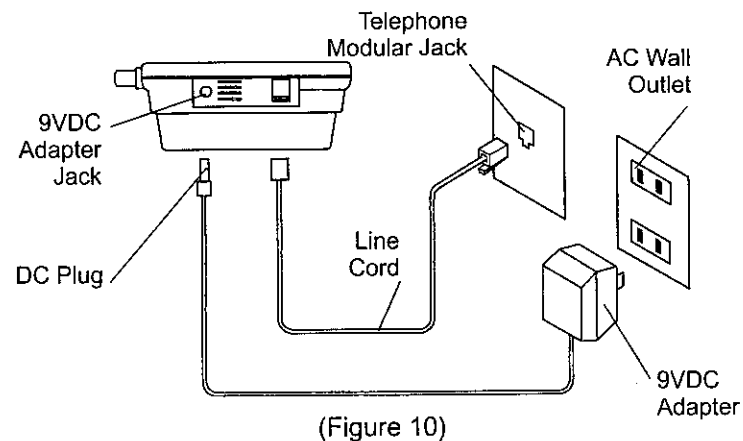
BASE UNIT POWER CONNECTION



CAUTION:

You must use a Class II, 120 VAC input / 9VDC output adapter that delivers at least 500 milliampere. The plug must correctly fit the base unit's adapter jack.

1. Plug the adapter into a standard AC outlet.
2. Insert the small plug into the adapter jack on the rear of the base as shown in Figure 10. Upon power-up, the Digital LED Display will show "- -". After 8 seconds, a long beep will be emitted and announce: "Answering machine is on. Please change the time and record your announcement."



(Figure 10)

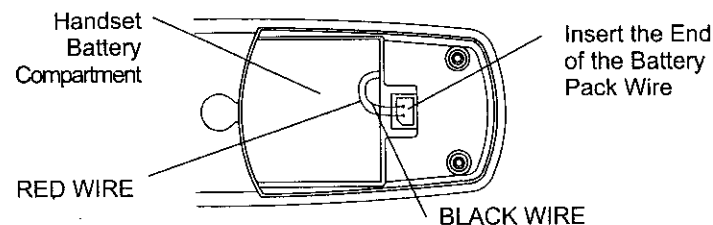


CAUTION:

Use only the Nickel Cadmium (Ni-Cd) battery type included with this unit. Use of other battery types may cause injuries or damage.

HANDSET BATTERY INSTALLATION

1. Remove the battery compartment cover of the handset.
2. Connect the rechargeable Ni-Cd battery as shown on Figure 11.



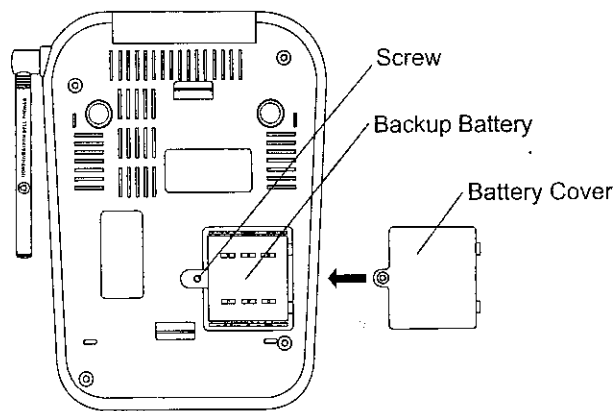
(Figure 11)

3. Insert the Ni-Cd battery into the battery compartment of the handset.
4. Slide the battery compartment cover firmly in its closed position.

BASE UNIT BATTERY INSTALLATION

1. Using a screwdriver, remove the screw securing the battery cover.
2. Remove the battery compartment cover of the base unit.

3. Connect 4 AAA size 1.5V alkaline batteries (not included) into the battery compartment.
 4. Screw back the cover of the battery compartment.
- NOTE:** The 4 AAA 1.5 alkaline batteries serve as the backup power for saving messages and system settings in the event of a power failure.



(Figure 12)

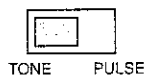
INITIAL SETUP

Before you can use your cordless telephone, the handset must be charged for at least 12 hours. See charging instruction on MAXIMIZING BATTERY LIFE section of this manual.

TONE / PULSE SETTING

Select the appropriate dialing service by moving the TONE / PULSE switch on the side of the base unit:

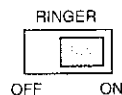
- TONE for Tone service, or
- PULSE for Rotary service.



(Figure 13)

SETTING THE BASE UNIT RINGER

1. Set the ringer switch at the side of the base unit to "OFF" position. The ringer is deactivated. The base will not ring while receiving an incoming call.
2. Set the ringer switch to "ON" position. The ringer is activated. The unit will ring while receiving an incoming call.

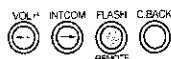


(Figure 14)

SETTING THE DAY AND TIME OF THE BASE UNIT

NOTE: The time set is used for time stamping the recorded message(s).

1. After 12 hours, remove the handset from the base unit.
2. Press the REMOTE button on the handset. The Excursion® 39765 will prompt "You have no new message. For help, press 9." followed by a long beep.



(Figure 15)

3. Press 2. The unit will announce the default setting of day "Monday" and time "12 A.M.". The unit will prompt "Please enter new day."
4. After hearing a long beep, enter the new day (Monday = 1, Tuesday = 2, Wednesday = 3, etc.). The unit will then prompt "Please enter new time."
5. After hearing a long beep, enter the new hour (01-12).
6. After two beeps, enter the new minute (00-59).
7. After two beeps, press 1 for AM or press 2 for PM. The unit will announce the new day and time followed by a long beep and will prompt "Please enter the next command."
8. Press the REMOTE button to exit the REMOTE mode. Otherwise, the REMOTE function will turn off automatically indicated by long beep and will prompt "End of remote." if not in use for 8 seconds.

SETTING THE HANDSET RINGER

The handset ringer must be set to ring ON position in order to ring when receiving an incoming call. See PROGRAMMING MODE section on page 37.

SETTING THE USER'S AREA CODE AND NEIGHBORING AREA CODE

In order to use call back function, the user's area code and neighboring area code must be programmed. Neighboring area code is optional. See PROGRAMMING MODE section on page 36.

TELEPHONE OPERATION

TO PLACE A CALL IN TALK MODE

1. Press the TALK button on the handset. The LCD Display will show "TALK" and the symbol [M] will flash while the unit auto-scans and will light steadily when it finds a clear channel. The [M] symbol means that the volume level is medium.
2. Listen for a dial tone.
3. Dial the telephone number. The phone numbers appear on the LCD Display as you enter the number.
4. When finished with your call, press the TALK button or place the handset on the base unit.



(Figure 16)

TO PLACE A CALL IN STANDBY MODE (PRE-DIAL MODE)

1. Ensure that the unit is in standby mode. The base unit IN USE LED indicator is off.
2. Dial the telephone number or press RE / PA button. If you make a mistake in dialing, press ← button to delete the character on the left of the cursor.
3. Press C. BACK button.
4. When finished with your call, press the TALK button or place the handset on the base unit.

TO RECEIVE A CALL

NOTE: If you are expecting incoming calls, the handset must be programmed to RING ON mode. See PROGRAMMING MODE section on page 37.