

36570 I/B version 02252A-1

1. In BASE MENU, press UP or DOWN button to search for "EDIT BASE NAME".
2. Press OK button to select.
3. Enter the name, character by character. You can enter up to 9 characters. Locate the character on the keypad 0 through 9. See NAME ENTRY TABLE on page . Press once to enter the first character, twice for the second character, etc. Use UP or DOWN button to move the cursor back and forth through the name entry line. To create a space between characters and words, press # or * once after the last entered character. If you make a mistake, press DELETE button to delete the character on the left of the cursor.
4. Press OK button to save.
5. Press CANCEL button to return to standby mode.

c. SET PASSWORD:

To set password.

1. In BASE MENU, press UP or DOWN button to search for "SET PASSWORD".
2. Press OK button to select.
3. Enter the 6 digits password you want to store. Use UP or DOWN button to move the cursor back and forth through the number entry line. If you make a mistake, press DELETE button to delete the character on the left of the cursor.
4. Press OK button to save.
5. Press CANCEL button to return to standby mode.

d. EDIT AREA CODE:

There are two sections of area code: HOME AREA and LOCAL AREA.

Home and Area Code need to be programmed for caller ID dialing back. The Home area code is the same area code as the line connected to this base unit. The Local area codes are provided for areas with 10-digits dialing where multiple area codes are used to serve the calling area. 1 Home area code and 7 local area codes can be programmed into this system.

I. SETTING THE HOME AREA CODE

1. In BASE MENU, press UP or DOWN button to search for "EDIT AREA CODE".
2. Press OK button to select.
3. Press UP or DOWN button to search for "HOME AREA".
4. Press OK button to select and the unit asks you to enter the home area code.
5. Enter the 3 digits Home Area Code. If you make a mistake, press DELETE button to delete the character on the left of the cursor.
6. Press OK button to save.
7. Press CANCEL button twice to return to standby mode.

II. SETTING THE LOCAL AREA CODE

1. In BASE MENU, press UP or DOWN button to search for "EDIT AREA CODE".
2. Press OK button to select.
3. Press UP or DOWN button to search for "LOCAL AREA".
4. Press OK button to select and the unit asks you to enter the local area code.
5. Press UP or DOWN button to search for the location(s) to record and store the Local Area Code(s).
6. Press OK button to enter the code. Enter the 3 digits Local Area Code. If you make a mistake, press DELETE button to delete the character on the left of the cursor.
7. Press OK button to save.
8. Press CANCEL button twice to return to standby mode

III. SETTING OUT OF AREA CODE

1. In BASE MENU, press UP or DOWN button to search for "EDIT AREA CODE".
2. Press OK button to select.
3. Press UP or DOWN button to search for "OUT OF AREA".
4. Press OK button to select and the unit asks you to enter the area code.
5. Enter the 3 digits Home Area Code. If you make a mistake, press DELETE button to delete the character on the left of the cursor.
6. Press OK button to save.
7. Press CANCEL button twice to return to standby mode.

IV. ENABLING OR DISABLING THE AREA CODE FUNCTION

1. In BASE MENU, press UP or DOWN button to search for "EDIT AREA CODE".
2. Press OK button to select.
3. Press UP or DOWN button to search for "EN/DIS FUNC".
4. Press OK button to select.
5. Press UP or DOWN button to enable or disable the function.

e. SET TIME/DAY:

NOTE: The time set is for the LCD Display time. If CALLER ID signal comes in the time will adjust automatically.

1. In BASE MENU, press UP or DOWN button to search for "SET DATE/TIME".
2. Press OK button to select. The current time is displayed and the hour entry is blinking.
3. Press UP or DOWN button to change hour. While the hour is adjusted, the AM or PM setting will change after every 12th hour.
4. Press MENU to move to minute entry. Press UP or DOWN button to change minutes.
5. Press OK button to save.
6. Press CANCEL button to return to standby mode.

f. SET FLASH TIME:

NOTE: Flash time for every country is different. In US, the flash time is 600mS. Check your local telephone company about their flash time.

1. In BASE MENU, press UP or DOWN button to search for "SET FLASH".
2. Press OK button to select. The LCD Display will show the default flash time of 6 meaning 600mS (6x100mS). There are 10 flash time ranges to select.
3. Press UP or DOWN button to select the flash time.
4. Press MENU to move to minute entry. Press UP or DOWN button to change minutes.
5. Press OK button to save.
6. Press CANCEL button to return to standby mode.

g. SET PAUSE TIME:

NOTE: This unit enables you to adjust the pause time when placing a call using a switchboard system or dialing long distance calls.

1. In BASE MENU, press UP or DOWN button to search for "SET PAUSE TIME".
2. Press OK button to select. The LCD Display will show the default flash time of 1 meaning 1 second (1x1second). There are 6 pause time ranges to select.
3. Enter the desired pause time. Press DELETE button to remove the entry.
4. Press OK button to save.
5. Press CANCEL button to return to standby mode.

h. SET HOLD TIME:

NOTE: This is used to set the line holding time during call transfer.

1. In BASE MENU, press UP or DOWN button to search for "SET HOLD TIME".
2. Press OK button to select. The LCD Display will show the default hold time of 60 meaning 60 seconds. There hold time ranges from 15 to 240 seconds.
3. Enter the desired pause time. Press DELETE button to remove the entry.

7. Press OK button to save
8. Press CANCEL button to return to standby

1. **CHANGE SYSTEM ID:**
NOTE: This is used to change the system ID. When new system ID is selected, the handset registered to the base unit will not link with the base unit. The - handsets must be registered again.
 1. In BASE MENU, press UP or DOWN button to search for "CHGE SYSTEM ID"
 2. Press OK button to select and the unit asks your confirmation to return to default settings.
 3. Press OK button to confirm or press CANCEL button if you do not like to change.
 4. Press CANCEL button to return to standby mode
2. **FACTORY RE SET**
This is used change the telephone standard on based on the country where the phone is used. The default telephone standard is US specification.
 1. In standby mode, press the handset's MENU button.
 2. Press UP or DOWN button to search for "FACTORY RE SET".
 3. Press OK button to select. The LCD Display will show the default specification.
 4. Press UP or DOWN button to search the required specification.
 5. Press OK button to select and the unit asks your confirm.
 6. Press OK button to confirm or press CANCEL button if you do not like to change.
 7. Press CANCEL button twice to return to standby mode

IMPROVING CORDLESS RECEPTION

Follow these guidelines to improve cordless sound quality:

- Select an area to install the Excursion® 36570 where it is closest to the center of your home or office. This will improve the operating range of the unit.
- Keep the Excursion® 36570 base unit away from electrical equipment. Radio Frequency Interference (RFI) is sometimes generated by these appliances, which can cause degradation in cordless reception.
- Keep the handset batteries charged as much as possible. Weak handset batteries can limit the range of cordless operation.

MAXIMIZING BATTERY LIFE

Repeated use or recharge of Ni-MH batteries without periodic full discharge results in reduced useable charge time. When you notice the usable charge duration decreasing, fully discharge the Ni-MH battery and recharge as described:

DISCHARGING

1. Unplug the telephone line cord from the Excursion® 36570.
2. Make sure that the adapter is connected.
3. Lift the handset out of the base cradle.
4. Press the TALK button of the handset and start discharging.

Once the symbol LOW BATTERY appears on the LCD Display, it means that the battery level is low. Let it fully discharge for 12 hours. Once the Ni-MH battery is fully discharged, you may now charge the battery to its full capacity.

CHARGING

1. Make sure the adapter and telephone line cord are connected to the Excursion[®] 36570.
2. Place the handset on the base cradle. The CHARGE LED indicator of the base unit will light steadily.
3. Leave the handset charging on the base for 14 hours continuously to get a maximum charge.
4. The Excursion[®] 36570 is now ready for regular use. Discharge and charge the Ni-MH battery again once you notice a decrease in the useable charge time.

MAINTENANCE

1. Your phone should be situated away from heat sources such as radiators, heaters, stoves or any other appliance that produces heat.
2. Use a slightly damp cloth to clean the plastic cabinet. A mild soap will help to remove grease or oil. Never use polish, solvents, abrasives or strong detergents since these can damage the finish.

TROUBLESHOOTING

A. TELEPHONE UNIT TROUBLESHOOTING TABLE

Symptoms	Possible Solution / Cause
No dial tone	<ul style="list-style-type: none">• Check that the telephone line cord connectors at both ends are pushed in firmly until they click.• If you had a power failure or had unplugged the base unit, replace the handset on the base unit for two to five seconds to reset the system.
Does not ring	<ul style="list-style-type: none">• Check the RING ON / OFF mode on the handset. Set to DND OFF mode to enable the handset ringer.• Check that the telephone line cord connectors at both ends are pushed in firmly until they click.• You may have exceeded the Ringer Equivalence Number (REN) limit of how many phones can be connected to the same line. The REN total of all devices (printed on the bottom label of each unit) should not exceed five (5). Disconnect the appropriate units to lower the REN total.
No power on the handset unit.	<ul style="list-style-type: none">• Check the Ni-MH battery pack for proper connection inside the battery compartment on the handset.• The handset rechargeable Ni-MH battery pack may need charging.
Does not charge	<ul style="list-style-type: none">• Check the Ni-MH battery pack for proper connection inside the battery compartment on the handset.• Make sure the charging contacts on both the base unit and the handset are in contact during charging.• The charging contacts and terminals may need cleaning with an alcohol-dampened swab.
Range is limited	<ul style="list-style-type: none">• Move the base unit so that it is centrally located in your residence or office and make sure that the base unit is not located near appliances.• The handset Ni-MH battery may be weak. Recharge the Ni-MH battery.• Refer to the section "Improving Cordless Reception".
Calls received flutters or fades	<ul style="list-style-type: none">• The handset rechargeable Ni-MH battery pack may need charging.
Interference on reception	<ul style="list-style-type: none">• Refer to the section "Improving Cordless Reception".
Excessive static	<ul style="list-style-type: none">• Refer to the section "Improving Cordless Reception".

B. CALLER ID SYSTEM TROUBLESHOOTING TABLE

Symptoms	Possible Solution / Cause
The Caller ID panel is blank.	<ul style="list-style-type: none">Check the power connection.Check the telephone line cord connections.Check the batteries for proper installation.
The Caller ID does not show the caller's name and / or phone number.	<ul style="list-style-type: none">The Caller ID unit will not function until you have Caller ID service provided by your local phone company. Call your local phone company to have Caller ID installed on your telephone line.Check your telephone line connections. Make sure all connections are secure and connected.If you pick up the phone before the second ring, the caller information will not be correctly received. If you have telephone answering device (TAD) connected with the unit, set the TAD to answer after two ring s or more.If it is a blocked call or an out of area call, the caller's name and / or phone number will not appear on the display.If only the caller's phone number appears on the display, it may be a Single Data Message Format (SDMF) call, as opposed to a Multiple Data Message Format (MDMF) call. Please call your local phone company to see which service you have.
Random characters and / or "NO DATA" appear on the LCD display.	<ul style="list-style-type: none">On rare occasions, the Caller ID information sent by the telephone company may have an error in the transmission. This is not the fault of your Caller ID unit. It can only capture and store the data that was received.
Cannot get Call Waiting identification on the LCD panel.	<ul style="list-style-type: none">Subscription to Caller ID Call Waiting (CIDCW) is required from your local phone company for the CIDCW function to operate properly. Call your local phone company for details.

TECHNICAL INFORMATION

This cordless phone uses radio frequencies to allow mobility. There are certain difficulties in using radio frequencies with a cordless telephone. While these are normal, the following could affect the operation of your system.

NOISE: Electric pulse noise is present in most homes at one time or another. This noise is most intense during electrical storms. Certain kinds of electric equipment such as light dimmers, fluorescent bulbs, motors, and fans also generate noise pulses. Because radio frequencies are susceptible to these noise pulses, you may occasionally hear them in your handset. Generally, they are minor annoyances and should not be interpreted as defects in your system.

RANGE: Because radio frequencies are used, location of the base unit can affect operating range. Try several locations in your home or business and pick the one that gives you the clearest signal.

INTERFERENCE: Some electronic devices operate in and/or generate interference near the operating frequencies of your cordless telephone. While several protection circuits are used to prevent unwanted signals, there may be periods when these unwanted signals cause interference. If interference occurs frequently, it can be minimized or eliminated by lowering the height of your base antenna or by relocating the base unit. You can check for interference before selecting the final base unit location by plugging in the phone.



ADAPTER: Use Only Class 2 Power Source 9VDC 200mA.



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