

## Getting Technical Support

You can contact NeoPoint Technical Support via e-mail at:

[info@neopoint.com](mailto:info@neopoint.com)

NeoPoint, Inc.

4225 Executive Square, Suite 600

La Jolla, California 92037

## FCC & Industry Canada Regulatory Compliance

The NeoPoint 2000 is approved for use with CDMA and AMPS networks. This device complies with Part 15 of the Federal Communications Commission (FCC) Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Your wireless hand-held portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and sends radio frequency (RF) signals. In August 1996, the FCC adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with safety standards previously set by both U.S. and international standards bodies: American National Standard Institute (ANSI), National Council of Radiation Protection and Measurements (NCRP), and International Commission on Non-Ionizing Radiation Protection (ICNRP). Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. The design of your phone complies with the FCC guidelines and applicable standards.



**WARNING:** Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna. Please contact your local authorized NeoPoint dealer for antenna replacement.



**WARNING: BODY-WORN OPERATION** - This device was tested for typical body-worn operations using the optional belt-clip/holster to provide a separation distance of 0.6 inches/1.5 cm from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.6 inches/1.5 cm must be maintained between the user's body and the belt-clip/holster, including the antenna, whether extended or retracted. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with FCC RF exposure limits and should be avoided.



**Important:** Read "Safety" on page xvii prior to using your NeoPoint 2000.