# INSTRUCTION MANUAL

## Help Alarm – Model HA28S

### Product diagram



### Product diagram (keyfob)



1. LED Indicator
2. Help Button
3. Speaker
4. Battery Compartment
5. USB Socket
6. ON/OFF
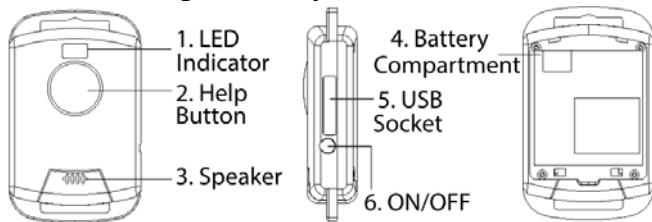
### Power and Telephone Connection

Open the cover at the top of main unit, can see DC hole and telephone plug socket. Insert one end of the adaptor ( Included) to DC hole and the other end is connected to the AC power supplier. Insert one end of the telephone cable (Included) into the telephone plug socket and the other end is connected to the main unit.
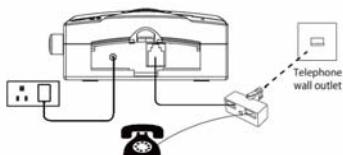


For back up power purpose, please insert 4pcs×AAA batteries(Not Included) into battery compartment at rear of the main unit.



Turn on the main unit by pushing switch located at side of unit, then green LED – power indicator, lights on and red LED flashes for 3seconds to indicate unit can start to take record & store telephone numbers.
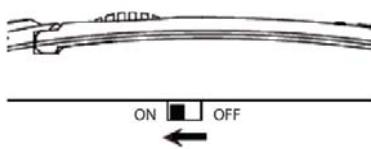


### Record and Play your own message



Press and hold the buttons above on keypad at the same time,

the red LED lights on. You have 10 seconds to record your own message.

To playback your own recorded message by pressing the button below



*NOTE: To change the recorded message, repeat above steps.*

### Store telephone number

To store telephone numbers as the following steps:

Press the button  + **1** + **phone number** +  to store the first telephone number,

Press the button  + **2** + **phone number** +  to store the second telephone number,

Press the button  + **3** + **phone number** +  to store the third telephone number.

*NOTE: If you make a mistake just repeat the process above.*

### Operation

Press the round button on keyfob or the main unit, the main unit will dial the 3 preset numbers automatically. It will call each number for 45 seconds. If the receiver does not answer the phone, it will keep dialing until someone answers the call, and then turn to standby mode.

When the receiver answers the call from HA28S they will hear the pre-recorded message. After that, the receiver of the call press button 5 on their telephone key-pad to open up a two-way communication.

To hang up, the receiver of the call press button 9.

When the conversation is over, main unit and keyfob will be back to standby mode. If the call is answered, main unit will stop dialing for other telephones.

### About the out of range alert

Should your pendant move out of range, it will beep twice and two way communication will cease. Once you are back within range, press the round button on the pendant and communication will resume.

Please note that the out of range alert alarm will sound if your base station is turned off. To disable this function, press the ON/OFF button for three seconds. The pendant will beep once to confirm the function has been disabled. Should you wish to enable this function again, press the ON/OFF button for three seconds and the pendant will beep twice to confirm the function has been enabled.

## keyfob Battery

keyfob battery: rechargeable lithium-ion battery.

When red led remains on and one beep will sound every 5seconds, the battery is low and needs to be charged by connecting USB wire.Green LED will remain on to indicate the keyfob is being charged battery. Green LED will be off when the battery is full.

NOTE:Please have the keyfob charged for 10h before the first use.

## FCC Warning

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generate, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

　　　—Reorient or relocate the receiving antenna.

　　　—Increase the separation between the equipment and receiver.

　　　—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

　　　—Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### FCC Part 68 Notice:

1. This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

2. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

3. If this equipment [US: EWRMF01A4808] causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

4. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

5. If trouble is experienced with this equipment [US: EWRMF01A4808], for repair or warranty information, Service can be facilitated through our office at:
U.S. Agent Company name: Dongguan Mosaic Electronics Factory
Address: Shima Industrial Estate, Dajing, Houjie Town,Dongguan City,Guangdong Province,China.
 Tel: 0769-85449889 If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

6. Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified. For repair procedures, follow the instructions outlined under the limited warranty.

7. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

8. If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this [TE] does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

9. If the telephone company requests information on what equipment is connected to their lines, inform them of: a) The ringer equivalence number [0.1A] b) The USOC jack required [RJ11C, RJ45C, RJ48C, RJ21X] c) Facility Interface Codes ("FIC") [02LS2, 04DU9-BN, 04DU9-DN, 04DU9-1KN, 04DU9-1SN] d) Service Order Codes ("SOC") [9.0Y] e) The FCC Registration Number [US: EWRMF01A4808]

10.The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should

not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point. For this product the FCC Registration number is [US: EWRMF01A4808] indicates the REN would be 0.1A.

11.If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

12. We suggest the customers use a surge arrestor to protect the device.