



E23845

First Edition / August 2024

IN SEARCH OF INCREDIBLE

E-Manual



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About this manual

This manual provides information about the hardware and software features of your Notebook PC, organized through the following chapters:

Chapter 1: Hardware Setup

This chapter details the hardware components of your Notebook PC.

Chapter 2: Using your Notebook PC

This chapter shows you how to use the different parts of your Notebook PC.

Chapter 3: Working with Windows

This chapter provides an overview of using Windows in your Notebook PC.

Chapter 4: Power-On Self-Test (POST)

This chapter shows you how to use POST to change the settings of your Notebook PC.

Tips and FAQs

This section presents some recommended tips, hardware FAQs, and software FAQs you can refer to for maintaining and fixing common issues with your Notebook PC.

Appendices

This section includes notices and safety statements for your Notebook PC.

Conventions used in this manual

To highlight key information in this manual, some text are presented as follows:

IMPORTANT! This message contains vital information that must be followed to complete a task.

NOTE: This message contains additional information and tips that can help complete tasks.

WARNING! This message contains important information that must be followed to keep you safe while performing tasks and prevent damage to your Notebook PC's data and components.

Icons

The icons below indicate the devices you can use for completing a series of tasks or procedures on your Notebook PC.



= Use the touch screen panel.



= Use the touchpad.



= Use the keyboard.

Typography

Bold = This indicates a menu or an item that must be selected.

Italic = This indicates sections that you can refer to in this manual.

Safety precautions

Using your Notebook PC



This Notebook PC should only be used in environments with ambient temperatures between 5°C (41°F) and 35°C (95°F).



Refer to the rating label on the bottom of your Notebook PC and ensure that your power adapter complies with this rating.



Your Notebook PC can get warm to hot while in use or while charging the battery pack. Do not leave your Notebook PC on your lap or near any part of your body to prevent injury from heat. When working on your Notebook PC, do not place it on surfaces that can block the vents.



Do not use damaged power cords, accessories, and other peripherals with your Notebook PC.



While powered on, ensure that you do not carry or cover your Notebook PC with any materials that can reduce air circulation.



Do not place your Notebook PC on uneven or unstable work surfaces.



You can send your Notebook PC through x-ray machines (used on items placed on conveyor belts), but do not expose them to magnetic detectors and wands.



Contact your airline provider to learn about related in-flight services that can be used and restrictions that must be followed when using your Notebook PC in flight.

Caring for your Notebook PC



Disconnect the AC power and remove the battery pack (if applicable) before cleaning your Notebook PC. Use a clean cellulose sponge or chamois cloth dampened with warm water. Remove any extra moisture from your Notebook PC using a dry cloth. Keep any liquids from entering the chassis or keyboard gap to prevent short circuit or corrosion.



Do not use strong solvents such as alcohol, thinners, benzene, or other chemicals on or near your Notebook PC.



Do not place objects on top of your Notebook PC.



Do not expose your Notebook PC to strong magnetic or electrical fields.



Do not use or expose your Notebook PC near liquids, rain, or moisture.



Do not expose your Notebook PC to dusty environments.



Do not use your Notebook PC near gas leaks.



Do not place active electronic devices close to your Notebook PC to avoid electromagnetic wave interference to the display panel.



Do not use this Notebook PC for cryptocurrency mining (consuming a vast amount of electricity and time to gain convertible virtual currency) and/or related activities.

Proper disposal



Do not throw your Notebook PC in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



Do not throw the battery in municipal waste. The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

Battery safety information

Battery protection

- Frequently charging a battery under high voltage may shorten the battery life. To protect the battery, once the battery is fully charged, the system may stop charging when the battery power is between 90% and 100%.

NOTE: The level at which the battery resumes charging is usually set between 90% and 99%. The actual value may vary by model.

- Charging or storing a battery in high ambient temperatures may result in permanent damage to the battery power capacity and rapidly shorten battery life. If the battery temperature is too high, the system may reduce the battery power charging capacity or even stop charging to protect the battery.
- Battery power capacity may drop even when your device is powered off and disconnected from the AC power. This is normal as the system still draws a small amount of power from the battery.

Standard battery care

- If you are not using your device for a long period of time, ensure to charge the battery power to 50%, then power off your device and disconnect the AC power adapter. Recharge the battery power to 50% every three months to avoid over-discharging and prevent damage to the battery.
- Avoid charging the battery at high voltage for a prolonged period of time to extend the battery life. If you are constantly using AC power for your device, ensure to discharge the battery power to 50% at least once every two weeks. You can also adjust the settings from Battery Health Charging in MyASUS to help extend the battery life.
- It is recommended to store your battery at temperatures between 5°C (41°F) and 35°C (95°F) with the battery power at 50%. You can also adjust the settings from Battery Health Charging in MyASUS to help extend the battery life.
- Do not leave your battery in damp environments. Exposure to damp environments may increase the battery over-discharging rate. Low temperature environment may damage the chemicals inside the battery while high temperature or overheating may result in a risk of explosion.
- Do not place your device or battery pack near radiators, fireplaces, furnaces, heaters, or any sources of heat with temperature exceeding 60°C (140°F). High temperature surrounding environment may result in an explosion or leakage that may cause fire.

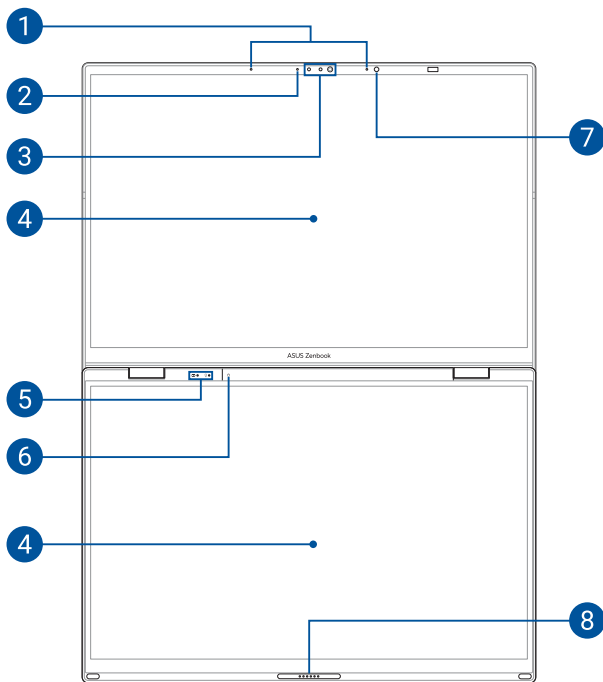
Chapter 1:

Hardware Setup

Getting to know your Notebook PC

Front View

NOTE: The front view may also vary in appearance depending on the Notebook PC model.



1 **Array microphones**

The array microphones feature echo canceling, noise suppression, and beam forming functions for better voice recognition and audio recording.

2 **Camera indicator**

The camera indicator lights up when the built-in camera is in use.

3 **Camera**

The built-in camera allows you to take pictures or record videos using your Notebook PC.

IR Camera

The built-in IR camera captures infrared images for facial recognition and supports Windows Hello.

NOTE: The red IR LED blinks in the process while data is being read before you sign in with Windows Hello facial recognition.

Touch screen panel

This high-definition touch screen panel provides excellent viewing features for photos, videos, and other multimedia files on your Notebook PC. It also allows you to operate it using touch screen gestures.

Disclaimer: Prolonged display of static or high-contrast images may result in image persistence or burn-in on OLED display. ASUS Notebook PC with OLED display (on selected models) minimizes the potential of burn-in by setting Dark Mode in Windows as default and shortening the idle time before the screen is turned off. It is recommended to enable animated dark-background screensaver and avoid setting your OLED display at maximum brightness to extend the lifespan of your OLED display.

NOTE: For more details, refer to the *Setting the OLED display* and *Using touch screen panel gestures* sections in this manual.

5 Status indicators

The status indicators help identify the current hardware status of your Notebook PC.



Two-color battery charge indicator

The two-color LED provides a visual indication of the battery's charge status. Refer to the following table for details:

Color	Status
Solid White	The Notebook PC is plugged to a power source and the battery power is between 95% and 100%.
Solid Orange	The Notebook PC is plugged to a power source, charging its battery, and the battery power is less than 95%.
Blinking Orange	The Notebook PC is running on battery mode and the battery power is less than 10%.
Lights off	The Notebook PC is running on battery mode and the battery power is between 10% to 100%.



Power indicator

The power indicator lights up when the Notebook PC is turned on and blinks slowly when the Notebook PC is in sleep mode.

6 Power button

Press the power button to turn your Notebook PC on or off. You can also use the power button to put your Notebook PC to sleep or hibernate mode and wake it up from sleep or hibernate mode.

In the event that your Notebook PC becomes unresponsive, press and hold the power button for at least ten (10) seconds until your Notebook PC shuts down.

7 Ambient light sensor

The ambient light sensor detects the amount of ambient light in your environment. It allows the system to automatically adjust the brightness of the display depending on the ambient light condition.

IMPORTANT! Please note that the ambient light sensor is only supported on the latest Microsoft Windows operating system.

8 Docking port

Connect your device to this port to support keyboard and touchpad functions.

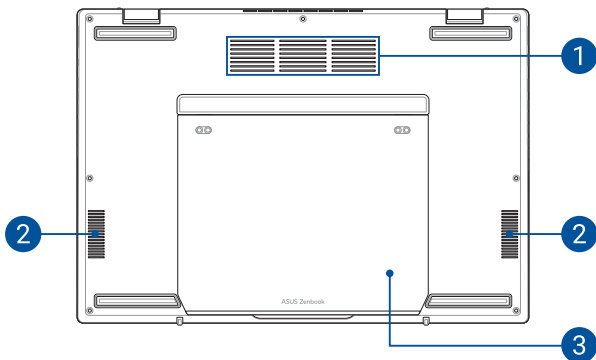
Bottom View

NOTE: The bottom view may vary in appearance depending on model.

WARNING! Your Notebook PC can get warm to hot while in use or while charging the battery pack. Do not leave your Notebook PC on your lap or near any part of your body to prevent injury from heat. When working on your Notebook PC, do not place it on surfaces that can block the vents.

IMPORTANT!

- Battery time varies by usage and by the specifications for this Notebook PC. The battery pack cannot be disassembled.
 - Purchase components from authorized retailers to ensure maximum compatibility and reliability. Consult an ASUS service center or authorized retailers for product service or assistance on proper disassembly or assembly of the product.
-



1 Air vents

The air vents allow cool air to enter or warm air to exit the Notebook PC.

WARNING! Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

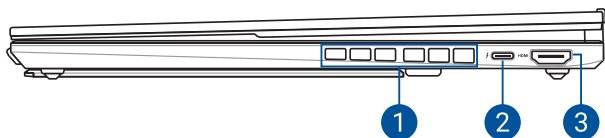
2 Audio speakers

The built-in audio speakers allow you to hear audio straight from your Notebook PC. Audio features are software-controlled.

3 Kickstand

The built-in kickstand allows you to prop up your Notebook PC and adjust viewing angle.

Right View



1 Air vents

The air vents allow cool air to enter or warm air to exit the Notebook PC.

WARNING! Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

2 Thunderbolt™ 4/Power Delivery combo port

The Thunderbolt™ 4 port is compatible with USB Type-C® standards, and provides a transfer rate of up to 40 Gbit/s for Thunderbolt™ 4 devices. Connect your Notebook PC to a DisplayPort, VGA, DVI, or HDMI external display and experience high-resolution display features via Intel® Thunderbolt™ technology. Insert the bundled power adapter into this port to charge the battery pack and supply power to your Notebook PC.

NOTE: Transfer rate of this port may vary per model.

WARNING! The adapter may become warm to hot while in use. Do not cover the adapter and keep it away from your body while it is connected to a power source.

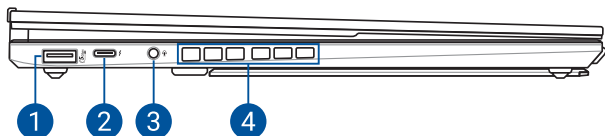
IMPORTANT!

- It may take longer to fully charge your Notebook PC through a low-voltage power source.
 - To prevent any damage, use only power sources rated 20V/3.25A to charge your Notebook PC with the USB Power Delivery combo port. For more information, consult an ASUS service center for assistance.
-

3 HDMI output port

This port allows you to send audio and video signals from your Notebook PC to an HDMI-compatible device using an HDMI cable.

Left View



1 USB 3.2 Gen 1 port

The USB 3.2 (Universal Serial Bus 3.2) Gen 1 port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0.

2

Thunderbolt™ 4/Power Delivery combo port

The Thunderbolt™ 4 port is compatible with USB Type-C® standards, and provides a transfer rate of up to 40 Gbit/s for Thunderbolt™ 4 devices. Connect your Notebook PC to a DisplayPort, VGA, DVI, or HDMI external display and experience high-resolution display features via Intel® Thunderbolt™ technology. Insert the bundled power adapter into this port to charge the battery pack and supply power to your Notebook PC.

NOTE: Transfer rate of this port may vary per model.

WARNING! The adapter may become warm to hot while in use. Do not cover the adapter and keep it away from your body while it is connected to a power source.

IMPORTANT!

- It may take longer to fully charge your Notebook PC through a low-voltage power source.
 - To prevent any damage, use only power sources rated 20V/3.25A to charge your Notebook PC with the USB Power Delivery combo port. For more information, consult an ASUS service center for assistance.
-

3 Headphone/Headset/Microphone jack

This port allows you to connect amplified speakers or headphones. You can also use this port to connect your headset or an external microphone.

4 Air vents

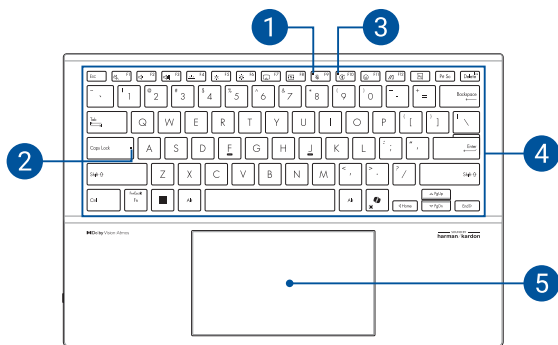
The air vents allow cool air to enter or warm air to exit the Notebook PC.

WARNING! Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

Wireless keyboard

Front View

NOTE: The keyboard's layout may vary per region or country.



1 Microphone off indicator

This indicator lights up when the microphone is turned off.

2 Capital lock indicator

This indicator lights up when the capital lock function is activated. Using capital lock allows you to type capitalized letters (such as A, B, C) using your Notebook PC's keyboard.

3 Bluetooth indicator

The Bluetooth indicator helps identify the current Bluetooth pairing or connecting status.

NOTE: For more details, refer to the *Using the Bluetooth key* section in this manual.

4 Keyboard

The keyboard provides full-sized QWERTY keys with a comfortable travel depth for typing. It also enables you to use the function keys, allows quick access to Windows, and controls other multimedia functions.

NOTE: The keyboard layout differs by model or territory.

5 Touchpad

The touchpad allows the use of multi-gestures to navigate onscreen, providing an intuitive user experience. It also simulates the functions of a regular mouse.

NOTE: For more details, refer to the *Using the touchpad* section in this manual.

Left View



1 USB Type-C® port

Insert the bundled power adapter into this port to charge the keyboard.

IMPORTANT! It may take longer to fully charge your keyboard through a low-voltage power source.

2 Bluetooth switch

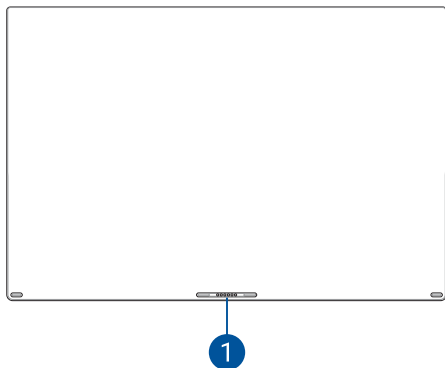
Toggle the switch to turn on/off Bluetooth on the keyboard.

3 Two-color battery charge indicator

The two-color LED provides a visual indication of the battery's charge status. Refer to the following table for details:

Color	Status
Solid White	The wireless keyboard is plugged to a power source and the battery power is between 80% and 100%.
Solid Red	The wireless keyboard is plugged to a power source, charging its battery, and the battery power is less than 80%.
Blinking Red	The wireless keyboard is running on battery mode and the battery power is less than 20%.
Lights off	The wireless keyboard is running on battery mode and the battery power is between 20% to 100%. The wireless keyboard is plugged to a power source and is fully charged. Charging will stop automatically when the battery power reaches 100%.

Bottom View



1 Docking port

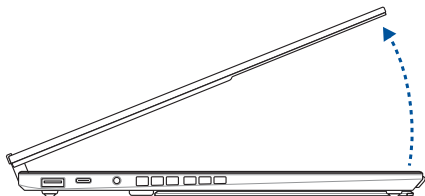
Connect your device to this port to support keyboard and touchpad functions.

Chapter 2:

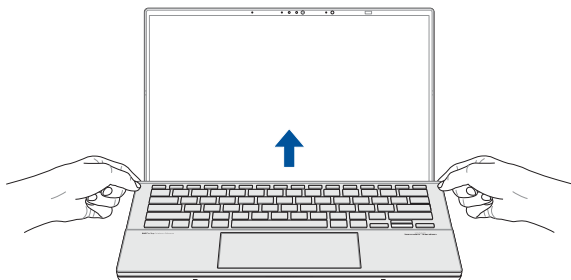
Using your Notebook PC

Getting started

Lift to open the display panel



Detach the wireless keyboard from your Notebook PC



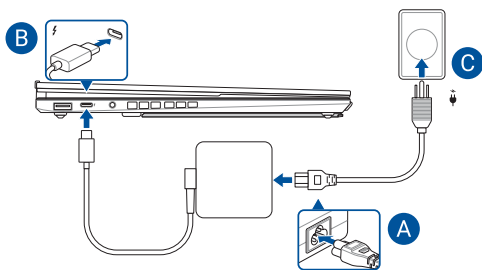
Charge your Notebook PC

- A. Connect the AC power cord to the AC/DC adapter.
- B. Connect the DC power connector into your Notebook PC's power (DC) input port.
- C. Plug the AC power adapter into a 100V~240V power source.



Charge the Notebook PC for **3 hours** before using it in battery mode for the first time.

NOTE: The power adapter may vary in appearance, depending on model and your region.



IMPORTANT!

Power adapter information:

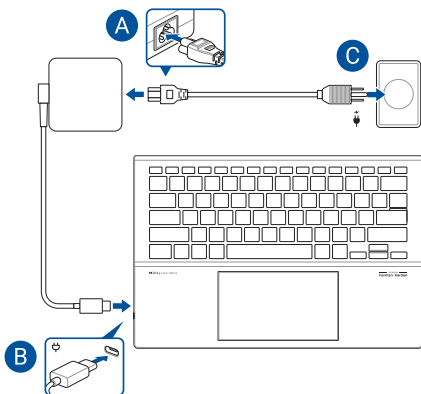
- Input voltage: 100-240Vac
 - Input frequency: 50-60Hz
 - Rating output current: 3.25A (65W)
 - Rating output voltage: 20V
-

Charge your wireless keyboard

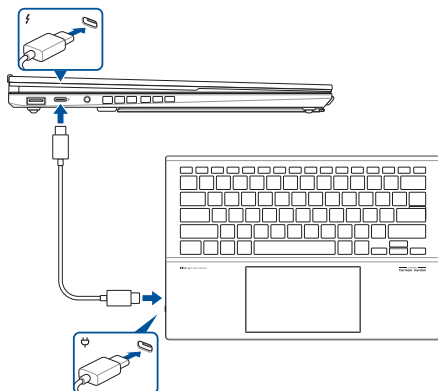
Refer to the following methods to charge your wireless keyboard:

1. Using an adapter:
 - A. Connect the AC power cord to the AC/DC adapter.
 - B. Connect the DC power connector into your keyboard's power (DC) input port.
 - C. Plug the AC power adapter into a 100V~240V power source.

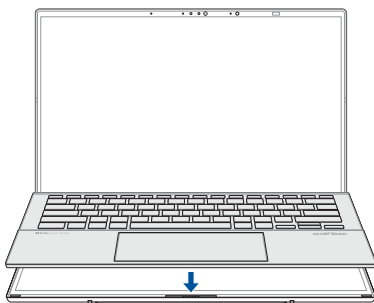
NOTE: The power adapter may vary in appearance, depending on model and your region.



2. Connecting to your Notebook PC with a USB Type-C® cable:



3. Attaching to your Notebook PC:



IMPORTANT!

Power adapter information:

- Input voltage: 100-240Vac
 - Input frequency: 50-60Hz
 - Rating output current: 3.25A (65W)
 - Rating output voltage: 20V
-

IMPORTANT!

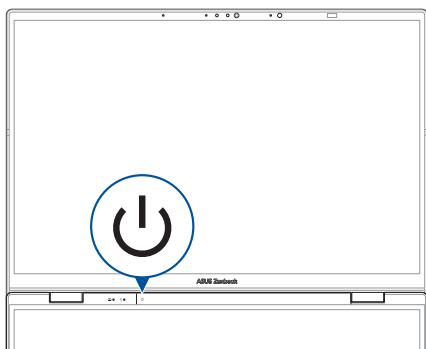
- Locate the input/output rating label on your Notebook PC and ensure that it matches the input/output rating information on your power adapter. Some Notebook PC models may have multiple rating output currents based on the available SKU.
 - Ensure that your Notebook PC is connected to the power adapter before turning it on for the first time. Always plug the power cord into a wall socket without using any extension cords. For your safety, connect this device to a properly grounded electrical outlet only.
 - The socket outlet must be easily accessible and near your Notebook PC.
 - To disconnect your Notebook PC from its main power supply, unplug your Notebook PC from the power socket.
-

WARNING!

Read the following precautions for your Notebook PC's battery:

- Only ASUS-authorized technicians should remove the battery inside the device (for non-removable battery only).
 - The battery used in this device may present a risk of fire or chemical burn if removed or disassembled.
 - Follow the warning labels for your personal safety.
 - Risk of explosion if battery is replaced by an incorrect type.
 - Do not dispose of in fire.
 - Never attempt to short-circuit your Notebook PC's battery.
 - Never attempt to disassemble and reassemble the battery (for non-removable battery only).
 - Discontinue usage if leakage is found.
 - The battery and its components must be recycled or disposed of properly.
 - Keep the battery and other small components away from children.
-

Press the power button



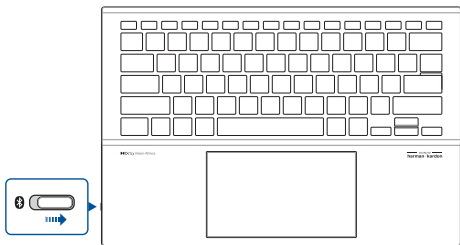
Pair the wireless keyboard

NOTE: Once the pairing is completed, the keyboard will automatically connect to your Notebook PC when Bluetooth is enabled on both devices.

Pair the wireless keyboard with your Notebook PC by using either of the methods below:

Bluetooth pairing

- A. Enable Bluetooth on your Notebook PC.
- B. Detach the keyboard from your Notebook PC, then turn on Bluetooth on the keyboard by toggling the switch.



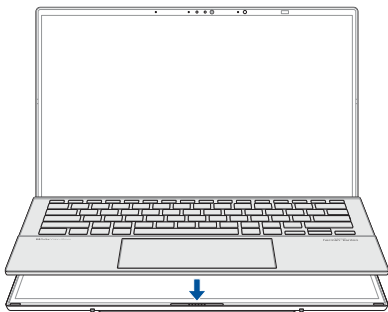
- C. Follow the onscreen prompts to confirm the pairing request and finish pairing.

NOTE:

- You may be prompted to enter the passcode shown onscreen to finish pairing.
 - If the keyboard fails to pair with your Notebook PC, press and hold  F10 to restart the pairing process.
-

Bluetooth Low Energy pre-pairing

- A. Turn on your Notebook PC.
- B. Attach the keyboard to your Notebook PC, and the pairing will be completed in three seconds.



Working with your Notebook PC

WARNING! The device and wireless keyboard come with magnetic attachments. Keep the magnetic attachments away from external storage drives and cards with magnetic strips to prevent demagnetization.

Dual Screen Mode

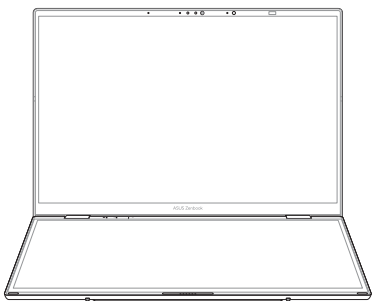
1



2

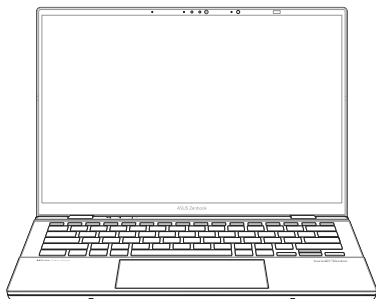


3

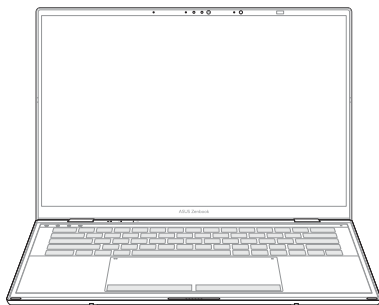


Laptop Mode

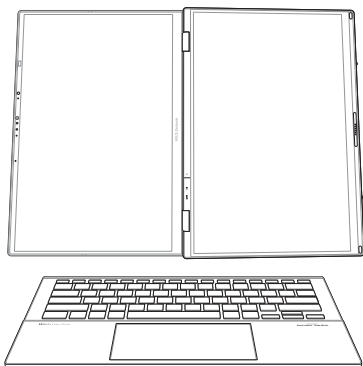
1 With wireless keyboard



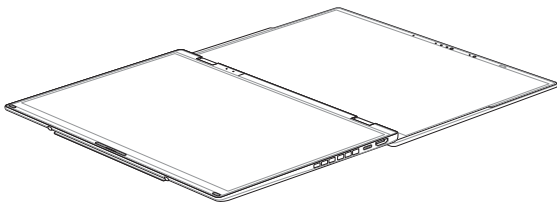
2 With virtual keyboard



Desktop Mode



Sharing Mode



Gestures for the touch screen panel and touchpad

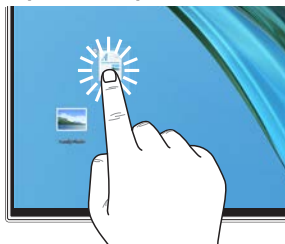
Gestures allow you to launch programs and access the settings of your Notebook PC. Refer to the following illustrations when using hand gestures on your touch screen panel and touchpad.

NOTE: The following screenshots are for reference only. The touch screen panel's appearance may vary depending on model.

Using touch screen panel gestures

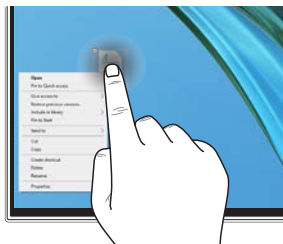
The gestures allow you to launch programs and access the settings of your Notebook PC. The functions can be activated by using the hand gestures on your Notebook PC's touch screen panel.

Tap/Double-tap



- Tap an app to select it.
- Double-tap an app to launch it.

Press and hold



Press and hold to open the right-click menu.

Zoom in



Spread apart your two fingers on the touch screen panel.

Zoom out



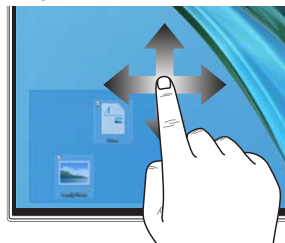
Bring together your two fingers on the touch screen panel.

Finger slide



Slide your finger to scroll up and down and slide your finger to pan the screen left or right.

Drag



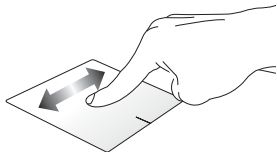
- Drag to create a selection box around multiple items.
- Drag and drop an item to move it to a new location.

Using the touchpad

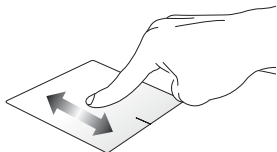
Moving the pointer

You can tap anywhere on the touchpad to activate its pointer, then slide your finger on the touchpad to move the pointer onscreen.

Slide horizontally



Slide vertically



Slide diagonally

