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IN SEARCH OF INCREDIBLE

E-Manual

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MyASUS offers a variety of support features including troubleshooting, products performance optimization, ASUS software integration, and helps you to organize personal desktop and increase storage space. For more details, please visit https://www.asus.com/support/FAQ/1038301/.

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About this manual

This manual provides information about the hardware and software features of your Notebook PC, organized through the following chapters:

Chapter 1: Hardware Setup

This chapter details the hardware components of your Notebook PC.

Chapter 2: Using your Notebook PC

This chapter shows you how to use the different parts of your Notebook PC.

Chapter 3: Working with Windows

This chapter provides an overview of using Windows in your Notebook PC.

Chapter 4: Power-On Self-Test (POST)

This chapter shows you how to use POST to change the settings of your Notebook PC.

Tips and FAQs

This section presents some recommended tips, hardware FAQs, and software FAQs you can refer to for maintaining and fixing common issues with your Notebook PC.

Appendices

This section includes notices and safety statements for your Notebook PC.

Conventions used in this manual

To highlight key information in this manual, some text are presented as follows:

IMPORTANT! This message contains vital information that must be followed to complete a task.

NOTE: This message contains additional information and tips that can help complete tasks.

WARNING! This message contains important information that must be followed to keep you safe while performing tasks and prevent damage to your Notebook PC's data and components.

Icons

The icons below indicate the devices you can use for completing a series of tasks or procedures on your Notebook PC.

= Use the touch screen panel.

= Use the touchpad.

= Use the keyboard.

Typography

Bold = This indicates a menu or an item that must be selected.

Italic = This indicates sections that you can refer to in this manual.

Safety precautions

Using your Notebook PC

This Notebook PC should only be used in environments with ambient temperatures between 5°C (41°F) and 35°C (95°F).

Refer to the rating label on the bottom of your Notebook PC and ensure that your power adapter complies with this rating.

Your Notebook PC can get warm to hot while in use or while charging the battery pack. Do not leave your Notebook PC on your lap or near any part of your body to prevent injury from heat. When working on your Notebook PC, do not place it on surfaces that can block the vents.

Do not use damaged power cords, accessories, and other peripherals with your Notebook PC.

While powered on, ensure that you do not carry or cover your Notebook PC with any materials that can reduce air circulation.

Do not place your Notebook PC on uneven or unstable work surfaces.

You can send your Notebook PC through x-ray machines (used on items placed on conveyor belts), but do not expose them to magnetic detectors and wands.

Contact your airline provider to learn about related in-flight services that can be used and restrictions that must be followed when using your Notebook PC in-flight.

Caring for your Notebook PC

Disconnect the AC power and remove the battery pack (if applicable) before cleaning your Notebook PC. Use a clean cellulose sponge or chamois cloth dampened with a solution of nonabrasive detergent and a few drops of warm water. Remove any extra moisture from your Notebook PC using a dry cloth. Keep any liquids from entering the chassis or keyboard gap to prevent short circuit or corrosion.

Do not use strong solvents such as thinners, benzene, or other chemicals on or near your Notebook PC.

Do not place objects on top of your Notebook PC.

Do not expose your Notebook PC to strong magnetic or electrical fields.

Do not use or expose your Notebook PC near liquids, rain, or moisture.

Do not expose your Notebook PC to dusty environments.

Do not use your Notebook PC near gas leaks.

Do not place active electronic devices close to your Notebook PC to avoid electromagnetic wave interference to the display panel.

Do not use this Notebook PC for cryptocurrency mining (consuming a vast amount of electricity and time to gain convertible virtual currency) and/or related activities.

Proper disposal

Do not throw your Notebook PC in municipal waste. This product has been designed to enable proper reuse of parts and recycling. The symbol of the crossed out wheeled bin indicates that the product (electrical, electronic equipment and mercury-containing button cell battery) should not be placed in municipal waste. Check local regulations for disposal of electronic products.

Do not throw the battery in municipal waste. The symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

Battery safety information

Battery protection

- Frequently charging a battery under high voltage may shorten the battery life. To protect the battery, once the battery is fully charged, the system may stop charging when the battery power is between 90% and 100%.

  NOTE: The initiate battery power charging capacity is usually set between 90% and 99%. Actual value may vary by models.

- Charging or storing a battery in high ambient temperatures may result in permanent damage to the battery power capacity and rapidly shorten battery life. If the battery temperature is too high, the system may reduce the battery power charging capacity or even stop charging to protect the battery.
- Battery power capacity may drop even when your device is powered off and disconnected from the AC power. This is normal as the system still draws a small amount of power from the battery.

Standard battery care

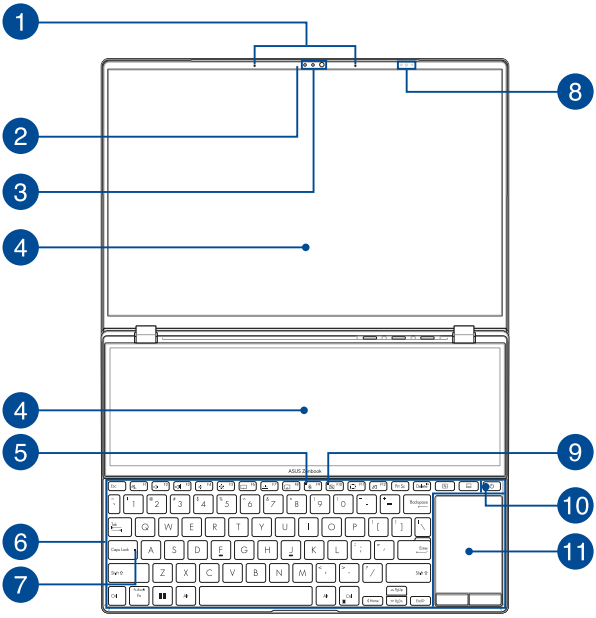
- If you are not using your device for a long period of time, ensure to charge the battery power to 50% then power off your device and disconnect the AC power adapter. Recharge the battery power to 50% every three months to avoid over-discharging and prevent damage to the battery.
- Avoid charging the battery at high voltage for a prolonged period of time to extend the battery life. If you are constantly using AC power for your device, ensure to discharge the battery power to 50% at least once every two weeks. You can also adjust the settings from Battery Health Charging in MyASUS to help extend the battery life.
- It is recommended to store your battery at temperatures between 5°C (41°F) and 35°C (95°F) with the battery power at 50%. You can also adjust the settings from Battery Health Charging in MyASUS to help extend the battery life.
- Do not leave your battery in damp environments. Exposure to damp environments may increase the battery over-discharging rate. Low temperature environment may damage the chemicals inside the battery while high temperature or overheating may result in a risk of explosion.
- Do not place your device or battery pack near radiators, fireplaces, furnaces, heaters, or any sources of heat with temperature exceeding 60°C (140°F). High temperature surrounding environment may result in an explosion or leakage that may cause fire.

Chapter 1: Hardware Setup

Getting to know your Notebook PC

Top View

NOTE: The keyboard's layout may vary per region or country. The Notebook view may also vary in appearance depending on the Notebook PC model.



1 Array microphones

The array microphones feature echo canceling, noise suppression, and beam forming functions for better voice recognition and audio recording.

2 Camera indicator

The camera indicator lights up when the built-in camera is in use.

3 Camera

The built-in camera allows you to take pictures or record videos using your Notebook PC.

IR Camera

The built-in camera allows you to take pictures or record videos using your Notebook PC. The IR Camera also supports Windows Hello.

NOTE: The red IR LED blinks in the process while data is being read before you sign in with Windows Hello facial recognition.

4 Touch screen panel

This high-definition touch screen panel provides excellent viewing features for photos, videos, and other multimedia files on your Notebook PC. It also allows you to operate it using touch screen gestures.

NOTE: For more details, refer to the *Using touch screen panel gestures* section in this manual.

5 Microphone indicator

This indicator lights up when the microphone is turned off.

6 Keyboard

The keyboard provides full-sized QWERTY keys with a comfortable travel depth for typing. It also enables you to use the function keys, allows quick access to Windows, and controls other multimedia functions.

NOTE: The keyboard layout differs by model or territory.

7 Capital lock indicator

This indicator lights up when the capital lock function is activated. Using capital lock allows you to type capitalized letters (such as A, B, C) using your Notebook PC's keyboard.

8 Ambient light sensor

The ambient light sensor detects the amount of ambient light in your environment. It allows the system to automatically adjust the brightness of the display depending on the ambient light condition.

RGB light sensor

The RGB light sensor will automatically adjust the color temperature of your display panel according to the surrounding light levels.

ToF sensor

The ToF sensor will automatically wake up and log into your Notebook PC with Windows Hello after detecting your presence in the vicinity. Your Notebook PC will enter Modern Standby after you leave the vicinity.

9 Camera off indicator

This indicator lights up when the camera is turned off.

10 Power button

Press the power button to turn your Notebook PC on or off. You can also use the power button to put your Notebook PC to sleep or hibernate mode and wake it up from sleep or hibernate mode.

In the event that your Notebook PC becomes unresponsive, press and hold the power button for at least ten (10) seconds until your Notebook PC shuts down.

11 Touchpad

The touchpad allows the use of multi-gestures to navigate onscreen, providing an intuitive user experience. It also simulates the functions of a regular mouse.

NOTE: For more details, refer to the *Using the touchpad* section in this manual.

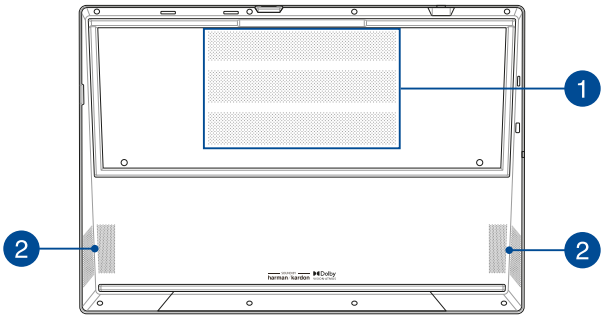
Bottom View

NOTE: The bottom view may vary in appearance depending on model.

WARNING! Your Notebook PC can get warm to hot while in use or while charging the battery pack. Do not leave your Notebook PC on your lap or near any part of your body to prevent injury from heat. When working on your Notebook PC, do not place it on surfaces that can block the vents.

IMPORTANT!

- Battery time varies by usage and by the specifications for this Notebook PC. The battery pack cannot be disassembled.
- Purchase components from authorized retailers to ensure maximum compatibility and reliability. Consult an ASUS service center or authorized retailers for product service or assistance on proper disassembly or assembly of the product.



1 Air vents

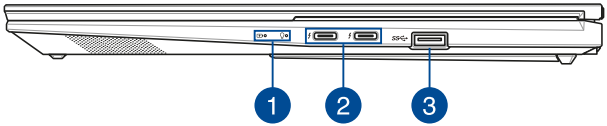
The air vents allow cool air to enter and warm air to exit the Notebook PC.

> **WARNING!** Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

2 Audio speakers

The built-in audio speakers allow you to hear audio straight from your Notebook PC. Audio features are software-controlled.

Right View



1 Status indicators

The status indicators help identify the current hardware status of your Notebook PC.

Two-color battery charge indicator

The two-color LED provides a visual indication of the battery's charge status. Refer to the following table for details:

Color	Status
Solid White	The Notebook PC is plugged to a power source and the battery power is between 95% and 100%.
Solid Orange	The Notebook PC is plugged to a power source, charging its battery, and the battery power is less than 95%.
Blinking Orange	The Notebook PC is running on battery mode and the battery power is less than 10%.
Lights off	The Notebook PC is running on battery mode and the battery power is between 10% to 100%.

Power indicator

The power indicator lights up when the Notebook PC is turned on and blinks slowly when the Notebook PC is in sleep mode.

2 Thunderbolt™ 4/Power Delivery combo port

The Thunderbolt™ 4 port is compatible with USB Type-C® standards, and provides a transfer rate of up to 40 Gbit/s for Thunderbolt™ 4 devices. Connect your Notebook PC to a DisplayPort, VGA, DVI, or HDMI external display and experience high-resolution display features via Intel® Thunderbolt™ technology. Connect a power source rated 20V/5A to charge the battery pack and supply power to your Notebook PC.

NOTE: Transfer rate of this port may vary per model.

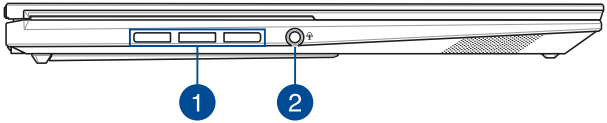
IMPORTANT!

- It may take longer to fully charge your Notebook PC through a low-voltage power source.
- To prevent any damage, use only power sources rated 20V/5A to charge your Notebook PC with the USB Power Delivery combo port. For more information, consult an ASUS service center for assistance.

3 USB 3.2 Gen 1 port

The USB 3.2 (Universal Serial Bus 3.2) Gen 1 port provides a transfer rate of up to 5 Gbit/s and is backward compatible to USB 2.0.

Left View



1 Air vents

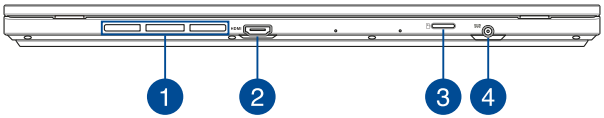
The air vents allow cool air to enter and warm air to exit the Notebook PC.

> **WARNING!** Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

2 Headphone/Headset/Microphone jack

This port allows you to connect amplified speakers or headphones. You can also use this port to connect your headset or an external microphone.

Rear View



1 Air vents

The air vents allow cool air to enter and warm air to exit the Notebook PC.

> **WARNING!** Ensure that paper, books, clothing, cables, or other objects do not block any of the air vents or else overheating may occur.

2 HDMI output port

This port allows you to connect your Notebook PC to another HDMI-compatible device for file sharing or extending your display monitor.

3 MicroSD card slot

This built-in memory card reader slot supports microSD card formats.

4 Power (DC) input port

Insert the bundled power adapter into this port to charge the battery pack and supply power to your Notebook PC.

WARNING! The adapter may become warm to hot while in use. Do not cover the adapter and keep it away from your body while it is connected to a power source.

IMPORTANT! Use only the bundled power adapter to charge the battery pack and supply power to your Notebook PC.

Chapter 2: Using your Notebook PC

Getting started

Charge your Notebook PC

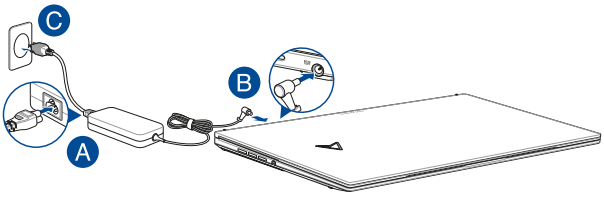
A. Connect the AC power cord to the AC/DC adapter.

B. Connect the DC power connector into your Notebook PC's power (DC) input port.

C. Plug the AC power adapter into a 100V~240V power source.

Charge the Notebook PC for **3 hours** before using it in battery mode for the first time.

NOTE: The power adapter may vary in appearance, depending on models and your region.



IMPORTANT!

Power adapter information:

- Input voltage: 100-240Vac
- Input frequency: 50-60Hz
- Rating output current: 7.5A (150W) / 9A (180W)
- Rating output voltage: 20V

IMPORTANT!

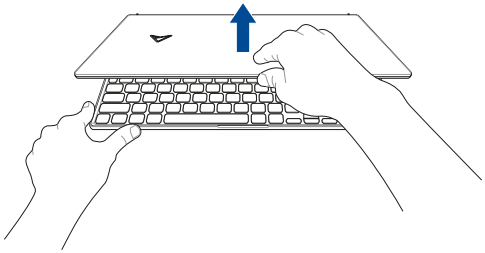
- Locate the input/output rating label on your Notebook PC and ensure that it matches the input/output rating information on your power adapter. Some Notebook PC models may have multiple rating output currents based on the available SKU.
- Ensure that your Notebook PC is connected to the power adapter before turning it on for the first time. Always plug the power cord into a wall socket without using any extension cords. For your safety, connect this device to a properly grounded electrical outlet only.
- The socket outlet must be easily accessible and near your Notebook PC.
- To disconnect your Notebook PC from its main power supply, unplug your Notebook PC from the power socket.

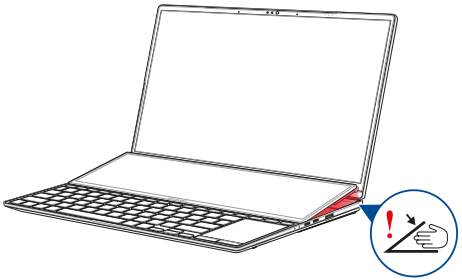
WARNING!

Read the following precautions for your Notebook PC's battery:

- Only ASUS-authorized technicians should remove the battery inside the device (for non-removable battery only).
- The battery used in this device may present a risk of fire or chemical burn if removed or disassembled.
- Follow the warning labels for your personal safety.
- Risk of explosion if battery is replaced by an incorrect type.
- Do not dispose of in fire.
- Never attempt to short-circuit your Notebook PC's battery.
- Never attempt to disassemble and reassemble the battery (for non-removable battery only).
- Discontinue usage if leakage is found.
- The battery and its components must be recycled or disposed of properly.
- Keep the battery and other small components away from children.

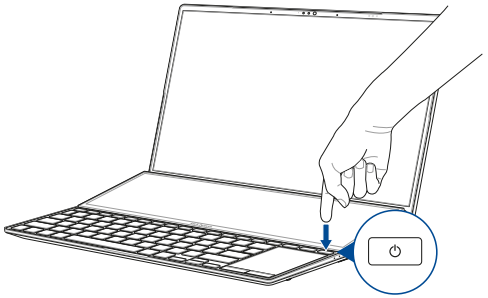
Lift to open the display panel



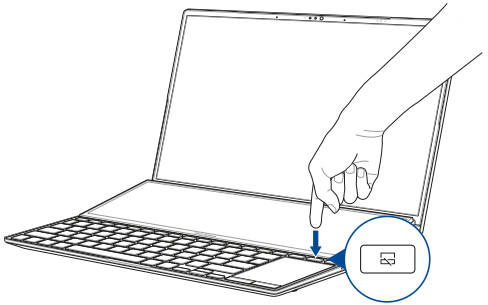


IMPORTANT! For your own safety, please do not place your fingers or any object under the secondary display.

Press the power button



Turn on the secondary display



Gestures for the touch screen panel and touchpad

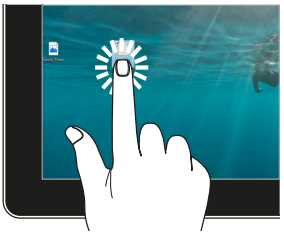
Gestures allow you to launch programs and access the settings of your Notebook PC. Refer to the following illustrations when using hand gestures on your touch screen panel and touchpad.

NOTE: The following screenshots are for reference only. The touch screen panel's appearance may vary depending on model.

Using touch screen panel gestures

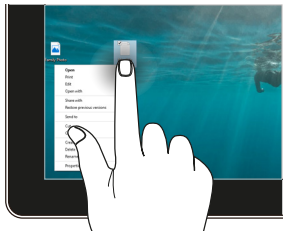
The gestures allow you to launch programs and access the settings of your Notebook PC. The functions can be activated by using the hand gestures on your Notebook PC's touch screen panel.

Tap/Double-tap



- Tap an app to select it.
- Double-tap an app to launch it.

Press and hold



Press and hold to open the right-click menu.

Zoom in

Spread apart your two fingers on the touch screen panel.

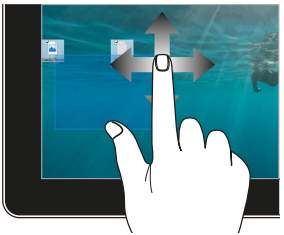
Zoom out

Bring together your two fingers on the touch screen panel.

Finger slide

Slide your finger to scroll up and down and slide your finger to pan the screen left or right.

Drag



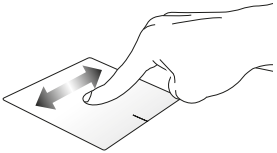
- Drag to create a selection box around multiple items.
- Drag and drop an item to move it to a new location.

Using the touchpad

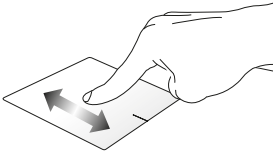
Moving the pointer

You can tap anywhere on the touchpad to activate its pointer, then slide your finger on the touchpad to move the pointer onscreen.

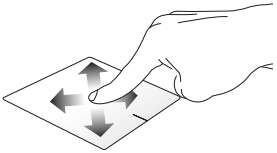
Slide horizontally



Slide vertically

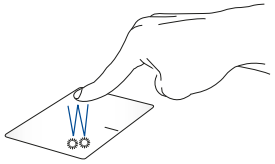


Slide diagonally



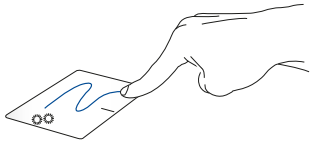
One-finger gestures

Tap/Double-tap



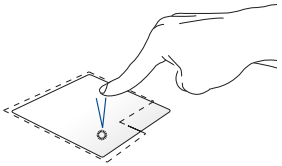
- Tap an app to select it.
- Double-tap an app to launch it.

Drag and drop



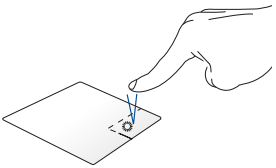
Double-tap an item, then slide the same finger without lifting it off the touchpad. To drop the item to its new location, lift your finger from the touchpad.

Left-click



- Click an app to select it.
- Double-click an app to launch it.

Right-click

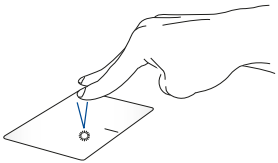


Click this button to open the right-click menu.

NOTE: The areas inside the dotted line represent the locations of the left mouse button and the right mouse button on the touchpad.

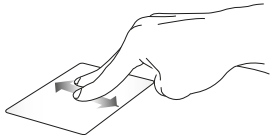
Two-finger gestures

Tap



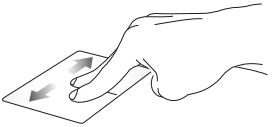
Tap two fingers on the touchpad to simulate the right-click function.

Two-finger scroll (up/down)



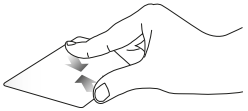
Slide two fingers to scroll up or down.

Two-finger scroll (left/right)



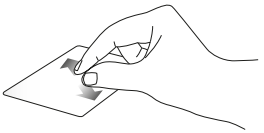
Slide two fingers to scroll left or right.

Zoom out



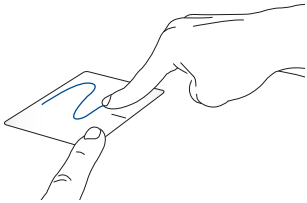
Bring together your two fingers on the touchpad.

Zoom in



Spread apart your two fingers on the touchpad.

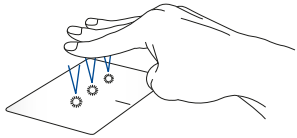
Drag and drop



Select an item then press and hold the left button. Using your other finger, slide on the touchpad to drag the item, lift your finger off the button to drop the item.

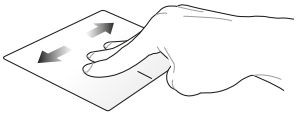
Three-finger gestures

Tap



Tap three fingers on the touchpad to launch the function you selected in Settings.

Swipe left/Swipe right

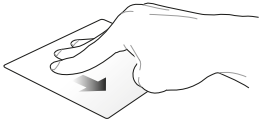


If you opened multiple apps, swipe three fingers left or right to switch between these apps.

Swipe up

Swipe up to see an overview of all the apps currently opened.

Swipe down



Swipe down to show the desktop.

Using the keyboard

HotKeys

The HotKeys on your Notebook PC's keyboard can trigger the following commands:

Turns the speaker on or off

Turns the speaker volume down

Turns the speaker volume up

Decreases display brightness

Increases display brightness

Enables or disables the touchpad

Adjusts brightness for the backlit keyboard

Toggles the display mode

NOTE: Ensure that the second display is connected to your Notebook PC.

Turns the microphone on or off

Turns the camera on or off

Activates screen capture tool

Launches MyASUS

Function keys

Press fn + esc to enable or disable the function keys feature.

When the function keys feature is enabled, you can also access HotKeys by holding down fn in combination with the top row keys.

Windows keys

There are two special Windows keys on your Notebook PC's keyboard used as below:

Launches the Start menu

Displays the drop-down menu*

** On selected models*

Other keys

Switches all the windows between the two screen panels

Enables or disables the screen panel on the keyboard

Chapter 3: Working with Windows

Starting for the first time

When you start your Notebook PC for the first time, a series of screens appear to guide you in configuring your Windows operating system.

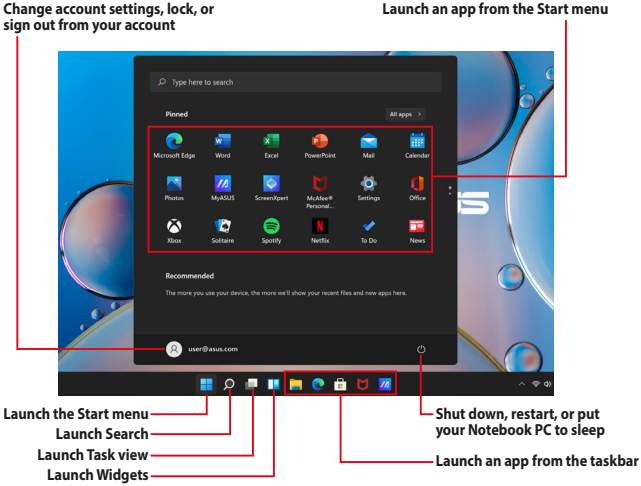
To start your Notebook PC for the first time:

1. Press the power button on your Notebook PC. Wait for a few minutes until the setup screen appears.
2. From the setup screen, pick your region and a language to use on your Notebook PC.
3. Carefully read the License Agreement. Select **Accept**.
4. Follow the onscreen instructions to configure the following basic items:
    - Personalize
    - Get online
    - Settings
    - Your account
5. After configuring the basic items, Windows proceeds to install your apps and preferred settings. Ensure that your Notebook PC is kept powered on during the setup process.
6. Once the setup process is complete, the Desktop appears.

NOTE: The screenshots in this chapter are for reference only.

Start menu

The Start menu is the main gateway to your Notebook PC's programs, Windows apps, folders, and settings.



You can use the Start menu to do these common activities:

- Start programs or Windows apps
- Open commonly used programs or Windows apps
- Adjust Notebook PC settings
- Get help with the Windows operating system
- Turn off your Notebook PC
- Log off from Windows or switch to a different user account

Launching the Start menu

Tap the Start icon on your desktop.

Position your mouse pointer over the Start icon on your desktop then click it.

Press the Windows logo key on your keyboard.

Opening programs from the Start menu

One of the most common uses of the Start menu is opening programs installed on your Notebook PC.

Tap the program to launch it.

Position your mouse pointer over the program then click to launch it.

Use the arrow keys to browse through the programs.

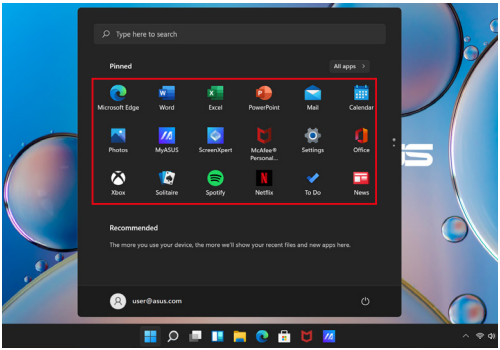
Press enter to launch it.

NOTE: Select **All apps** to display a full list of programs and folders on your Notebook PC in alphabetical order.

Windows apps

These are apps pinned on the Start menu and displayed in tiled-format for easy access.

NOTE: Some Windows apps require signing in to your Microsoft account before they are fully launched.



Working with Windows apps

Launching Windows apps from the Start menu

Tap the app to launch it.

Position your mouse pointer over the app then click to launch it.

Use the arrow keys to browse through the apps. Press

to launch an app.

Customizing Windows apps

You can move, unpin, or pin apps to the taskbar from the Start menu using the following steps:

Moving apps

Press and hold the app, then drag and drop it to a new location.

Position your mouse pointer over the app, then drag and drop the app to a new location.