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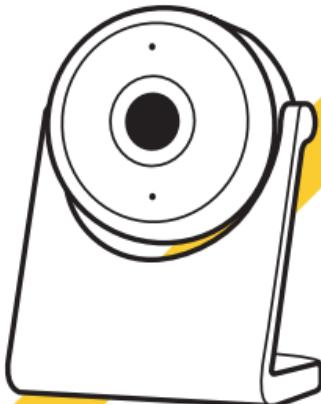
**Send Us a Text:** 1-812-203-4747  
(US and Canada Only  
Carrier Fees May Apply)

**Find Us Online:** [www.safety1st.com](http://www.safety1st.com)

**Email Us:** [connected@safety1st.com](mailto:connected@safety1st.com)

**Give Us a Call:** 1-800-544-1108  
(Toll Free)

# WiFi Baby Monitor



## WARNING:

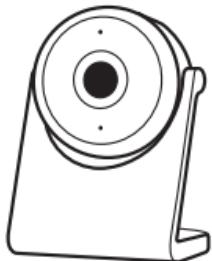
### STRANGULATION HAZARD -

Children have **STRANGLED** in cords. Keep this cord out of reach of children (more than 3 feet (0.9 m) away). Do not remove this tag. Use wall clips provided to secure cord away from baby's reach. Only use the AC adapter provided by the manufacturer. **NEVER** use an extension cord with the AC adapter.



# In The Box

Please read the following instructions and warnings carefully.  
Keep these instructions for future reference.



1x Monitor



1x Wall Mount



1x Reset Tool



1x Power Adapter



3x User Manual  
(English, French,  
& Spanish)



1x USB-C Cable  
10' (3m) long



7x  
Screws



7x Drywall  
Anchors



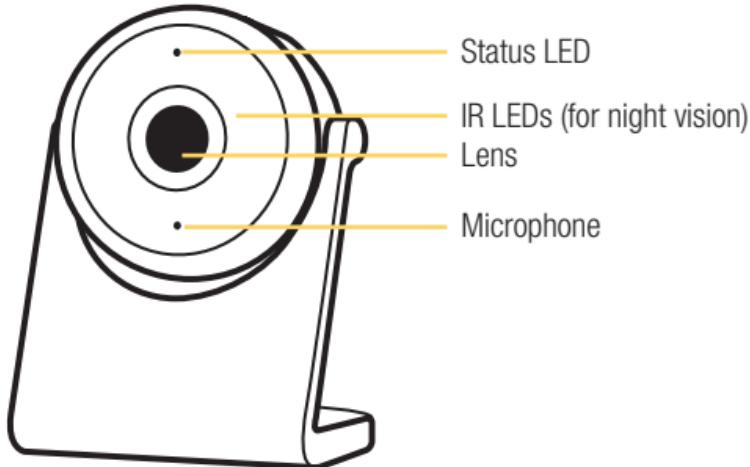
5x Wall  
Clips

## Tools required for mounting monitor (not included):

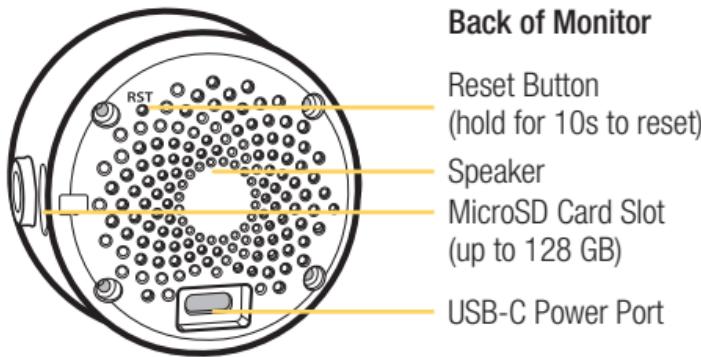
1

- Phillips screwdriver
- Drill with 3/16" size bit
- Hammer
- Pencil

# Features



## Back of Monitor



# Getting Started

## Download Safety 1st App

Download the **Safety 1st Connected App** from the Apple App Store or Google Play Store. Sign up for an account, following the prompts on screen.



## Setup

1. Ensure that your smartphone is connected to your home's 2.4 GHz WiFi network.
2. In the app, tap , then select WiFi Baby Monitor to begin pairing your device.
3. Connect one end of the USB cable to the baby monitor and the other end to the power adapter, then plug into a wall outlet. The status LED will light solid red, then begin flashing red, and the device is now in pairing mode.
4. On your mobile device, follow step by step instructions to complete pairing.
5. Once successfully paired, the status LED will turn solid blue.
6. Explore the features and functionality within the **Safety 1st Connected App**, like sharing access to other caregivers or configuring notifications.

## Wi-Fi Connectivity

This device requires a 2.4 GHz wireless connection with network speeds of 2 Mbps or greater at the location the device will be installed. Your internet service provider can verify the quality of your internet connection.

If your network equipment supports both 2.4 GHz and 5.0 GHz bands, we recommend that the bands are separated so each have their own Network Name (SSID) and Password (Network Key). Please refer to your wireless router documentation on how to do this.

## Enabling Video Recordings

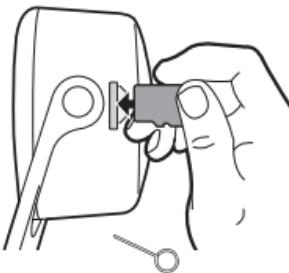
Capturing continuous recordings (non-stop) or event recordings (motion or noise) requires a storage medium. There are two options at your disposal, either a subscription to the Safety 1st Connected Cloud or by inserting a MicroSD card into your device.

### Connected Cloud

After successfully pairing the baby monitor you will have the option to subscribe to Connected Cloud. A 30 day free trial is included with every subscription. You can manage your subscription from within the application at any time.

### Inserting a MicroSD Card

1. Ensure the monitor is unplugged from power.
2. Insert MicroSD card as shown. If needed, use the included reset pin to push the card in all the way until it clicks.
3. This device supports MicroSD cards of up to 128 GB. A Class 10 card is recommended to record continuous HD video.



# Cleaning & Disposal

## Cleaning

Clean product with a slightly damp cloth or with an anti-static cloth. **ALWAYS** unplug from electrical outlet before cleaning.

**NEVER USE** cleaning agents or abrasive solvents. **DO NOT** clean any part of the product with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.

Keep product away from hot, humid areas or strong sunlight, and do not let it get wet.

Every effort has been made to ensure high standards of reliability of your product. However, if something does go wrong, **please do not try to repair it yourself** - contact Consumer Care for assistance.

## Disposal

At the end of the product life cycle, **you should not dispose of this product with normal household waste**. Take this product to a collection point for the recycling of electronic equipment in accordance with your local laws.

Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your recycling center in case you need more information on the collection points in your area.

# Mounting Monitor

Tools required for mounting monitor (not included):

- Phillips screwdriver
- Drill with 3/16" size bit
- Hammer
- Pencil



## WARNING:

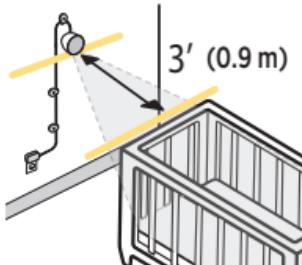
### STRANGULATION HAZARD -

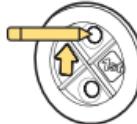
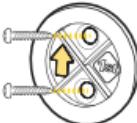
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to secure cord away from baby's reach. Only use  
the AC adapter provided by the manufacturer.  
**NEVER** use an extension cord with the AC adapter.



## Wall Mounting

Before Wall Mounting the monitor, download the app and complete the pairing process. This will help ensure optimal placement. The following instructions are for securely mounting to a drywall surface.



1. Examine the room and determine the optimal placement on the wall. Mark this location with a pencil. **IMPORTANT:** Ensure that the baby monitor is at least 3 ft (0.9 m) away from the crib.
2. Place the included wall mount onto the wall at the marked location, ensuring the arrow is pointing upwards. Using a pencil, make a mark through the two screw holes. Put the wall mount to the side for later use.
3. Using a 3/16" drill bit, drill a hole 1.0" (2.54 cm) deep on the pencil marks. **DO NOT** drill through the wall mount holes.
4. Insert drywall anchor into the hole. If necessary, lightly tap with a hammer until the drywall anchor is flush with the wall surface. **Note:** If mounting to a wall stud, drywall anchors are not required.
5. Align the holes of the wall mount with the drywall anchors and using a screwdriver, hand tighten a screw into each of the drywall anchors. **DO NOT** over tighten.

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6 . Locate the hole underneath the base of the monitor and place it on the wall mount.

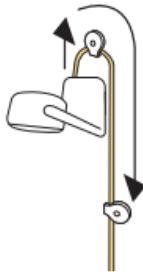


7 . Applying light pressure to the base, slide the monitor **DOWN** on the wall mount until it clicks firmly into place. **DO NOT** pull on the monitor head. Rotate and tilt the monitor to ensure it is fully attached to the wall mount.



a . To remove the monitor from the wall, push up on the base until it releases from the mount. **NEVER** leave the monitor hanging on the wall mount without clicking in place.

8 . Before proceeding to the next step. Ensure that the viewing angle is to your liking by verifying the app. Rotate and tilt the monitor as needed.

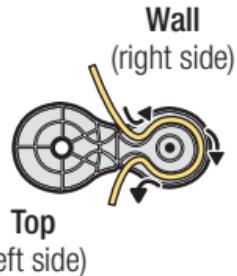


9 . **WALL CLIPS:** Use the included wall clips to secure the cord at least 3 ft (0.9 m) away from the crib:

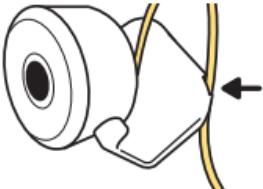
a . Repeat steps 3 and 4 to install the wall anchors into the drywall. Ensure that wall anchors are placed 2 ft (0.61m) apart.

b . Place cord into the wall clips, leaving a little slack.

c . Align wall clip hole to wall anchor. Close the top cover to secure the cord in place.

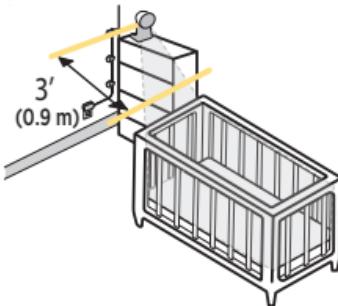


- d . Ensure holes of the provided wall clips are aligned with the wall anchors and insert provided screw. Using a screwdriver, hand tighten a screw into each wall clip.
- e . The cord can also be tucked under the slots on the left or right side of the monitor's base for additional cord management.



## Flat Surface Mounting

- 1 . Determine an optimal monitor placement, keeping the monitor and power cord at least 3 ft (0.9 m) away from crib. The monitor should be placed on a flat surface, such as a chest of drawers, a desk, or a shelf.
- 2 . Before proceeding to the next step. Ensure that the viewing angle is to your liking by verifying the app. Rotate and tilt the monitor as needed.
- 3 . Follow **Step 9 a-d of Wall Mounting: WALL CLIPS**. Use the included wall clips to secure the cord at least 3 ft (0.9 m) away from the crib. This will help reduce the chance of the monitor slipping, sliding, rotating or falling over.



# Product FAQs

## Why is the QR code not being scanned by my baby monitor?

- The status LED must be flashing red to be in pairing mode. Ensure that there are no bright lights near the monitor's lens or your mobile phone's display and that your mobile device's brightness is set to high.

Position the QR shown on your mobile device's display towards the baby monitor's lens and move device back and forward until recognized by the baby monitor. You should hear a chime and the LED status light will begin to flash blue.

## Can I pair my monitor with more than one account?

- Sharing access to your baby monitor with other caregivers is easy. Access the monitor settings screen, select "sharing & users" then tap "add a new user" and complete the information.
- To pair the device with a new account, you must factory reset the device by holding the reset button on the back of the monitor for 10 seconds.

## Why is Night vision blurry or too bright?

- Avoid positioning the baby monitor within 3' (1m) of a wall, large obstructions or bright windows. These surfaces may encourage light from the IR LEDs to reflect into the lens.

## How can I enable Background Audio?

- Access the monitor settings screen, select “audio & indicators” then toggle “Background Audio”

## Why am I not receiving notifications when baby is moving / making noise?

- There are multiple places where notifications can be impacted within the app and your smartphone. Checkout our troubleshooting guides at [www.safety1st.com](http://www.safety1st.com)

## What does each Status LED Color mean?

- LED Flashing Red – Pairing Mode
- LED Solid Red – Device power up
- LED Flashing Blue – Connecting to Network
- LED Solid Blue – Successfully Connected to Network
- LED Purple – Firmware update in progress.

## How do I disable the Status LED?

- Access the monitor settings screen, select “audio & indicators” then toggle “LED Status Light”



# WARNING:

For indoor use only. To reduce the risk of fire or electrical shock, **DO NOT** expose this product to water or moisture. **DO NOT** use monitor near water (such as bath tub, sink, etc.) or submerge in water.

This monitor is not intended to be used as a medical monitor and its use should not replace proper adult/parental supervision. You should check your child's activity at regular intervals as this monitor will not alert parents to the silent activities of a child.

**NEVER** attempt to disassemble the product. This is dangerous and will void the warranty.

Test monitor periodically when in use and changing locations.

Use only the adapter supplied with this product. Incorrect adapter polarity or voltage can seriously damage the product.

To prevent entanglement and overheating, **DO NOT** use extension cords.

The adapter may become slightly warm to the touch during operation. This is normal.

**ALWAYS** unplug the AC adapter from the wall during extended periods of non-use.

Check to make sure wall outlet plates are not unusually hot to the touch. If they are, immediately unplug cords from these outlets. Check that all outlet connections are in good condition so that adapter is not loose or that no wiring is exposed. Have a qualified, licensed electrician check the wiring as soon as possible.

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This baby monitor allows internet users to hear or view activity. Use the security feature included with this device to restrict internet viewership.

**DO NOT** place adapter/wall plug under a window where a child might use it to step on and/or to reach something that might be dangerous.

Adult assembly is required. Keep small parts away from children when assembling. Exercise care when unpacking the product.

This product is not a toy. **DO NOT** allow children to play with it.

**THE USER SHOULD NOT ATTEMPT TO SERVICE OR REPAIR THE MONITOR. ALL SERVICING SHOULD BE REFERRED TO CONSUMER CARE.**

It is essential to check reception regularly.

Monitor uses encrypted transmission over FCC managed frequencies. **Always remember to secure your Wi-Fi router with a password.**

## IMPORTANT SAFETY INSTRUCTIONS

- **VENTILATION:** DO NOT block ventilation openings. DO NOT place on a bed, sofa, rug or similar surface. DO NOT place in a book case or cabinet that may restrict air flow.
- **HEAT:** The monitor should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances that produce heat. Also keep these components out of direct sunlight.
- **POWER CORD PROTECTION:** The power supply cord should be routed so that it is not likely to be walked on or pinched by items placed upon or against it. Pay particular attention to the cord at the plug, convenience receptacle, and at the point it exits from the monitor.

### FCC/IC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning this equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION:** Changes or modifications not expressively approved by Dorel Juvenile Group can void your authority to operate this equipment under Federal Communications Commission's rules.

Use of other accessories may not ensure compliance with the FCC exposure guidelines.

**CAUTION:** This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

## IC Information

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication. This Class B digital apparatus complies with Canadian ICES-003.

## Warranty

Dorel Juvenile Group warrants this product against defective materials or workmanship for one year from the date of original purchase. For more information or to make a claim, visit [www.safety1st.com/warranty](http://www.safety1st.com/warranty).

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