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[safety1st.com/connected-support](http://safety1st.com/connected-support)



1-800-544-1108



[connected@safety1st.com](mailto:connected@safety1st.com)

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Smart Family Scale  
Balance intelligente  
Balanza inteligente



Install the App

Installez l'application

Instale la aplicación



Login or create an account,  
then tap + to setup your scale.

Connectez-vous ou créez un compte,  
touchez + pour configurer votre balance.

Inicie sesión o cree una cuenta, pulse +  
para configurar su báscula.

Keep these instructions for future reference.  
Conservez ces instructions pour référence future.  
Guarde estas instrucciones para referencia futura.

IH599

**Weight range:**

- For baby tray: 0 to 22 lb (0-10 kg)
- For scale: 0 to 330 lb (0-150 kg)

Resolution 5g up to 22 lb, 10 g up to 330 lb

## ⚠ WARNING:

- Always use the scale on a solid, flat surface. DO NOT use on soft ground, for instance: on a blanket, mattress, or carpet.
- Do not knock, impact and drop the scale.
- This product is a precision instrument, please be careful.
- The platform will be slippery when it is wet. Keep it dry at all times.
- Keep the scale in cool place with dry air.
- If the scale fails to turn on, ensure that batteries are properly installed or whether the battery power is low. Insert or replace batteries as needed.
- Designed for family and non-commercial use.
- Keep standing still during the course of weighing.
- Adult assembly is required. Keep small parts away from children when assembling. Exercise care when unpacking the product.
- This product is not a toy. DO NOT allow children to play with it.
- Make sure all tray fasteners are fully secured to the scale before using for your baby.
- Clean the scale with a damp cloth and avoid water getting inside the scale. DO NOT use chemical/abrasive cleaning agents.
- DO NOT wash cork mat in washing machine.
- Dispose of batteries safely.
- This product contains magnets. Swallowed magnets can stick together across intestines causing serious infections and death. Seek immediate medical attention if magnets are swallowed.

**Important Battery Information:**

- Keep these instructions as they contain important information.
- We recommend alkaline batteries for longer battery life.

## ⚠ BATTERY WARNING:

**CAUTION: TO AVOID BATTERY LEAKAGE:**

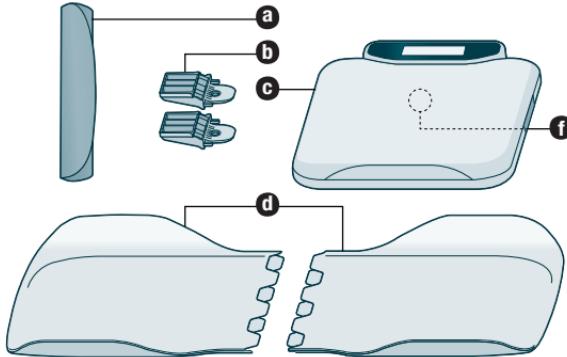
- Always follow the instructions carefully. Use only specified batteries. Make sure to insert batteries with the correct polarity.
- Remove exhausted batteries from the product.
- Do not short-circuit the supply terminals
- Remove batteries when stored for long periods of non-use.
- **RECHARGEABLE BATTERIES:** Rechargeable batteries are to be removed from the product before being charged. Rechargeable batteries are only to be charged under adult supervision. Do not recharge non-rechargeable batteries.



Recycle or dispose of batteries safely according to federal, state, and local laws.

## Parts and Features

- a** Cork mat
- b** Baby tray support brackets (2)
- c** Adult scale
- d** Battery compartment
- e** Baby tray (2 halves)
- f** Reset pairing button (under the scale)

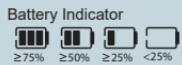


- Tools needed: Philips head screwdriver (not included).
- Requires 4 AAA alkaline batteries (included).

## Display:



## Icons:



## Batteries

### Low battery:

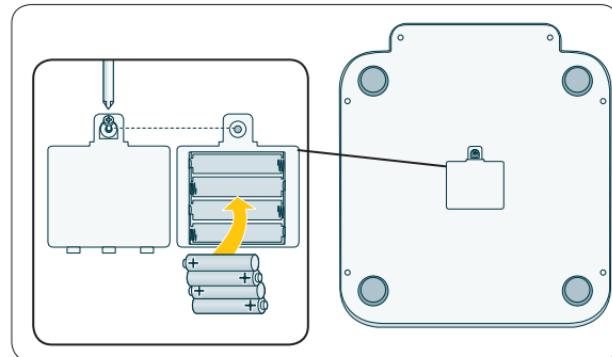
When the power button is pressed, if the battery LED  blinks on and off, or doesn't light up, the battery is exhausted and needs to be replaced.

### Replace batteries:

Use a Phillips head screwdriver to remove the battery door. Remove all batteries and replace with new batteries. Place 4 AAA alkaline batteries inside compartment as shown. Match the (+) and (-) symbols according to the diagram in the battery compartment. Replace door and secure with the screw.

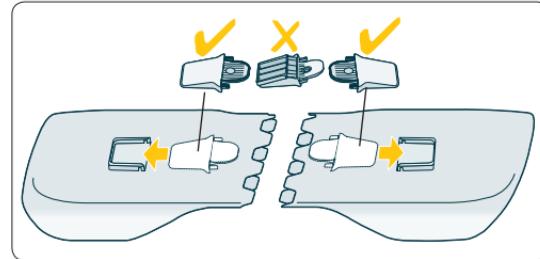
#### NOTE:

- Unit will not operate if batteries are installed incorrectly.
- Install new batteries and retry function before contacting Consumer Care.



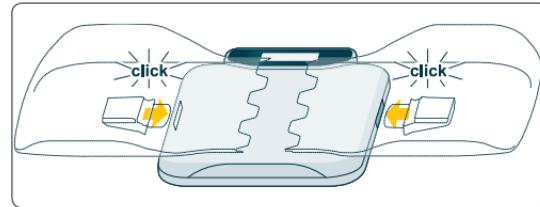
## Assemble Baby Tray

Turn tray halves over and rest on flat / even surface. Orient the brackets as shown. Slide mount brackets into slots on tray until they click in place.



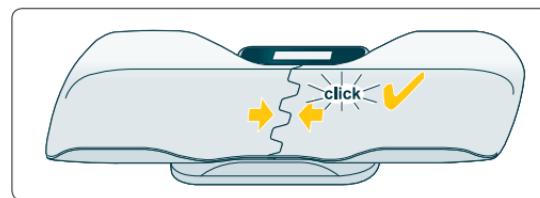
Locate the opening at each side of the scale. Align the tongue of each mounting brackets with the openings at the sides of the scale.

Push tray together until it clicks.



## To remove brackets from tray:

Insert screwdriver and apply gentle pressure to both sides where bracket is attached, then slide out.



## Setup

1. Download the **Connected Family App**. Ensure that your smartphone is connected to your home's Wi-Fi network.
2. Install batteries (see Page 5)
3. In the app, tap and select Safety 1st, then tap "Smart Family Scale" to begin pairing your device.
4. Follow step-by-step instructions to complete pairing.
5. Once successfully paired, the Wi-Fi icon will turn on and show signal strength.
6. Tap in the **Connected Family App** to learn more, including how to videos.

## Wi-Fi Connectivity

This device requires a 2.4 GHz wireless connection with network speeds of 2 Mbps or greater at the location the device will be installed. Your internet service provider can verify the quality of your internet connection.

If your network equipment supports both 2.4 GHz and 5.0 GHz bands, we recommend that the bands are separated so each have their own Network Name (SSID) and Password (Network Key). Refer to your internet service provider or equipment provider for assistance with this.

## Change Unit of Measurement

Note: Factory default is set to pounds. The three available selections include kilograms, ounces and pounds.

1. Press the On button.
2. Press X repeatedly until unit of measure desired appears on the display.
3. Wait a moment until your selection blinks. Your selected unit of measurement is ready.

## Reset

Press and hold the reset button until you see the display reset. Weight mode will be reset to pounds.

## Use Baby Weighing Mode

Tip: When weighing baby, position the display nearest to you.

1. Ensure tray is installed and engaged. Scale must be on flat surface. Place cork mat on tray before turning on.
2. Press the  On button.
3. Place baby on the tray and wait until baby stops moving. TIP: Weighing baby while they sleep.
4. Once weight is received, measurement blinks and displays for X seconds.

## Use Regular Weighing Mode

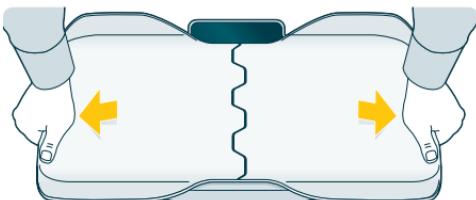
1. Press the  On button.
2. Press the  button until ??? appears.
3. Step on the scale and stand still.
4. Once weight is received, measurement blinks and displays for X seconds.

Note: Do not stand on the scale with shoes on; wear socks or bare feet.



## Disassemble Baby Tray

When pulling tray halves, pull straight out and then slightly downward. Set tray aside for later use.



## To Clean

Do not submerge the scale in water. Wipe all parts with damp cloth and dry. Do not wash cork mat in washing machine.

### FCC & IC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) L'appareil ne doit pas produire de brouillage; (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### FCC & IC Radiation Exposure Statement:

This equipment complies with FCC and Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 50mm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### Déclaration d'IC sur l'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux radiations définies par le Canada pour des environnements non contrôlés. Cet équipement doit être installé et utilisé à une distance minimum de 50mm entre l'antenne et votre corps.

Cet émetteur ne doit pas être installé au même endroit ni utilisé avec une autre antenne ou un autre émetteur.

### RADIO AND TELEVISION INTERFERENCE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

Note: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

