



Poly Studio X32

Safety and Regulatory Notices

SUMMARY

This document provides the required Safety and Regulatory information for the featured product.

Legal information

Copyright and license

© 2024, HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Trademark credits

All third-party trademarks are the property of their respective owners.

Privacy policy

HP complies with applicable data privacy and protection laws and regulations. HP products and services process customer data in a manner consistent with the HP Privacy Policy. Please refer to [HP Privacy Statement](#).

Open source software used in this product

This product contains open source software. You may receive the open source software from HP up to three (3) years after the distribution date of the applicable product or software at a charge not greater than the cost to HP of shipping or distributing the software to you. To receive software information, as well as the open source software code used in this product, contact HP by email at ipgoopensourceinfo@hp.com.

Table of contents

Legal information.....	2
About.....	5
Service Agreements	5
Safety, Compliance, and Disposal Information.....	5
Installation Instructions	6
Plug Acts as Disconnect Device.....	6
United States	6
Radiation Exposure Statement	6
Class A Digital Device	6
Canada	7
ISED Statement.....	7
FCC and ISED Example Label.....	8
EEA.....	8
CE Mark	8
Poly Studio X32 Radio Operating Frequency.....	9
Japan	9
VCCI A Statement	10
Taiwan.....	11
Taiwan RoHS table	11
Safety Statements.....	12
NCC Statements	12
South Korea	12
Korean Class A Statement	12
China	13
CCC Class A Statement	13
China RoHS table	14
Singapore	15
Mexico	15
IFETEL RF Statement	15
Brazil.....	15
CE/UKCA Mark Declarations	15
EU Declaration of Conformity	15
UKCA Declaration of Conformity.....	15
Operating Ambient Temperatures	15
Waste Electrical and Electronic Equipment (WEEE).....	16
Restriction of Hazardous Substances Directive (RoHS).....	16

Environmental	16
End of Life Products.....	16
Poly Take Back.....	16
Getting help.....	17
HP Inc. addresses.....	17
Document information.....	17

About

This document safety and regulatory notices document covers the following Poly product models:

- Poly Studio X32 (models PATX-STX-32R & PATX-STX-32N)

Service Agreements

Contact your Poly Authorized Reseller for information about service agreements applicable to your product.

Safety, Compliance, and Disposal Information

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables.
- Always disconnect the system from power and telecommunications networks before cleaning or servicing.
- In order to remove all power from this unit, disconnect all power cables, including any USB or PoE cables.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- This product is intended to be powered by an external (LPS) power supply - use only the type which is supplied with this product.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- This system is considered to be a Pluggable Equipment Type A. The socket outlets must be installed near the equipment and be easily accessible.
- This equipment is not intended to be operated by children.
- When connecting to the mains supply, connect only to an earthed supply outlet.
- Keep ventilation openings free from any obstructions.
- Regulatory marking information is located on the bottom or rear of the device.

- The ambient operating temperature rating of this equipment is 0 - 40°C and should not be exceeded.
- If the product is powered using Power over Ethernet, you must use an appropriately rated and approved networking device, or the power injector identified for use with this product.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

United States

Caution: Pursuant to 47CFR§15.21 of the FCC Rules, any changes or modifications to this equipment not expressly approved by HP Inc. may cause harmful interference and void the FCC authorization to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Radiation Exposure Statement

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. This device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Class A Digital Device

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a

residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Canada

ISED Statement

This device complies with RSS247 of the ISED rules and also with ISED's license-exempt RSS regulations. Operation is subject to the two following conditions:

1. This device does not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d' ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

This device for operation in band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Cet appareil destiné à fonctionner dans la bande 5150-5250 MHz est uniquement destiné à une utilisation en intérieur afin de réduire le potentiel d'interférences nuisibles aux systèmes satellites mobiles cocanaux.

Where applicable, antenna type(s), antenna models(s), and worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in section 6.2.2.3 shall be clearly indicated.

Lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les pires angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, énoncée à la section 6.2.2.3, doivent être clairement indiqués

This Class [A] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada. Certification Number IC: 1849C-STX32R.

Radiation Exposure Statement:

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20cm between the radiator and your body.

Déclaration d'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à plus de 20 cm entre le radiateur et votre corps.

FCC and ISED Example Label

Poly Studio X32

See an example of the Poly Studio X32 (PATX-STX-32R) regulatory label below.

FCC ID: M72-STX32R

IC: 1849C-STX32R



EEA

CE Mark

PATX-STX-32R systems are all marked with the CE mark. This mark indicates compliance with EU Radio Equipment Directive (RED) 2014/53/EU, RoHS Directive 2011/65/EU, and Commission Regulation 278/2009.

PATX-STX-32R systems are all marked with the CE mark. This indicates compliance with the EU EMC Directive (EMCD) 2014/30/EU, Low Voltage Directive (LVD) 2014/35/EU, RoHS Directive 2011/65/EU and Commission Regulation 278/2009.

A full copy of the Declaration of Conformity for each model can be obtained at <http://www.hp.eu/certificates>.

Poly Studio X32 Radio Operating Frequency

The frequency ranges in the following table apply to Poly Studio X32 (PATX-STX-32R).

Bluetooth Radio Operating Frequency

Maximum Transmit Power

Frequency Range	PATX-STX-32R
2422 - 2480 MHz	Max EIRP [5.83] dBm

Wi-Fi Radio Operating Frequency

Maximum Transmit Power

Frequency Range	PATX-STX-32R
2422 - 2480 MHz	Max EIRP [18.72] dBm
5150 - 5350 MHz	Max EIRP [19.78] dBm
5470 - 5725 MHz	Max EIRP [21.69] dBm
5725 - 5850 MHz	Max EIRP [13.89] dBm

Japan

Caution when using power cable 1456-44342-001 with Poly Studio X32.

製品には、同梱された電源コードをお使い下さい。
同梱された電源コードは、他の製品では使用出来ません。

translation

Please use the attached power cord.

The attached power cord is not allowed to use with other product.

Model PATX-STX-32R devices are only approved to transmit indoors within the W52 and W53 bands for Japan:

- W52(5180MHz / 5200MHz / 5220MHz / 5240MHz)
- W53(5260MHz / 5280MHz / 5300MHz / 5320MHz)

VCCI A Statement

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI - A

This product can't be connected directly to the telecommunications circuits (or public wireless LANs) of any telecommunications carriers (e.g., mobile communications carriers, fixed communication carriers, or internet providers). To connect this product to the Internet, be sure to connect it via a router.

Taiwan

Taiwan RoHS table

單元 Unit	限用物質及其化學符號 Restricted substances and their chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁶⁺)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
金屬結構件 Metal Part	—	○	○	○	○	○
電路板 Circuit board	—	○	○	○	○	○
外殼 Shell	○	○	○	○	○	○
攝像頭組件 Camera Module	—	○	○	○	○	○
揚聲器 Speaker	—	○	○	○	○	○
線材 Cable	—	○	○	○	○	○
電源供應器 Power Supply	—	○	○	○	○	○
觸摸控制器 Touch Controller	—	○	○	○	○	○
備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。						
Note 1 : “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.						
備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。						
Note 2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.						
備考 3. “—” 係指該項限用物質為排除項目。						
Note 3 : The “—” indicates that the restricted substance corresponds to the exemption.						

Safety Statements

安全警語

1. “不得打開產品外殼，以免造成安全問題”或“不要對本設備進行機械或電氣修改，以免造成安全問題”。
2. 請勿任意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備。永遠遵守安裝手冊及使用手冊的說明。

NCC Statements

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。應避免影響附近雷達系統之操作。

South Korea

Korean Class A Statement

A 급 기기 (업무용 방송통신기기): 이 기기는 업무용(A 급)으로 전자파적합등록을 한 기기이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

해당 무선설비는 5150~5250GHz 대역에서 실내에서만 사용할 수 있음.

This product is designed to operate with the supplied shielded Category 5e Ethernet cable.

The USB type C port is only intended for use as a service/engineering port and is for administrator use only.

China

CCC Class A Statement

警告

此为A级产品，在生活环境巾，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对干扰采取切实可行的措施。

China RoHS table

视频会议设备 video conferencing equipment
 视频会议摄像头 video conferencing camera
 会议影音设备 conferencing audio-visual equipment



部件名称 Part Name	有害物质 Hazardous Substances					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联 苯 (PBB)	多溴二 苯醚 (PBDE)
金属部件 Metal Part	X	O	O	O	O	O
印刷电路板组件 Circuit Module	X	O	O	O	O	O
外壳 Shell	O	O	O	O	O	O
摄像头组建 (如含有) Camera Module (if contains)	X	O	O	O	O	O
扬声器 (如含有) Speaker (if contains)	X	O	O	O	O	O
线材 Cable	X	O	O	O	O	O
电源 Power Supply	X	O	O	O	O	O
触摸控制器 Touch Controller	X	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。This table is prepared in accordance with SJ/T 11364 standard.

O: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is below the relevant threshold of the GB/T 26572 standard.

X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限制要求。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is above the relevant threshold of the GB/T 26572 standard.

Singapore

PATX-STX-32R is compliant with the relevant IDA radio standards (IDA101619).

Mexico

IFETEL RF Statement

“La operación de este equipo está sujeta a las siguientes dos condiciones:

- (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y
- (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Brazil

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

CE/UKCA Mark Declarations

The Poly Studio X32 components are marked with the UKCA and CE marks, as applicable. This mark indicates compliance with the relevant EU Directives and UK regulations requirements, as applicable. A full copy of the relevant Declaration of Conformities can be obtained from:

HP REG 23010, 08028 Barcelona, Spain

HP Inc UK Ltd., Regulatory Enquiries, Earley West, 300 Thames Valley Park Drive, Reading, RG6 1PT

EU Declaration of Conformity

Hereby, HP declares that the radio equipment in PATX-STX-32R is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following Internet address: www.hp.eu/certificates

UKCA Declaration of Conformity

Hereby, HP declares that the radio equipment in PATX-STX-32R is in compliance with the relevant statutory requirements. The full text of the Declaration of Conformity is available at the following Internet address: <http://www.hp.eu/certificates>

Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)

- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: -40 to +160°F (-40 to +70°C)

Waste Electrical and Electronic Equipment (WEEE)



All Poly products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Restriction of Hazardous Substances Directive (RoHS)

All Poly products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting reg@hp.com.

Environmental

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit <https://www.hp.com/us-en/sustainable-impact/product-reports.html>.

End of Life Products

Poly encourages you to recycle your end-of-life Poly products in an environmentally considerate way. We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

All Poly products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary global recycling service can be found at hp.com/recycle.

Poly Take Back

In addition to any mandated take back requirement, Poly offers free recycling of its branded products to business users. Detailed information is available at hp.com/recycle

Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format. In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.

HP Inc. addresses

HP US

HP Inc.
1501 Page Mill Road
Palo Alto 94304, U.S.A.
650-857-1501

HP Germany

HP Deutschland GmbH
HP HQ-TRE
71025 Boeblingen, Germany

HP UK

HP Inc UK Ltd
Regulatory Enquiries, Earley West
300 Thames Valley Park Drive
Reading, RG6 1PT
United Kingdom

HP Spain

HP Printing and Computing Solutions, S.L.U.
Cami de Can Graells 1-21 (Bldg BCN01)
Sant Cugat del Valles
Spain, 08174
902 02 70 20

Document information

Model ID: Poly Studio X32 (PATX-STX-32R)

Document part number: P10000-001A

Last update: January 2025

Email us at documentation.feedback@hp.com with queries or suggestions related to this document