



Polycom® G7500 (System and accessories)

This document covers the following Wi-Fi and/or Bluetooth enabled products:

- Polycom® G7500 System (Model type: P011)
- Polycom® G7500 Remote Control (Model type: P010)

This document also covers the following products that do not contain either Wi-Fi or Bluetooth functionality:

- Polycom® Microphone IP Adapter (Model type: P012)
- Polycom® IP Table Microphone (Model type: P013)
- Polycom® IP Ceiling Microphone (Model type: P014)

The following sections cover all products above.

Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user ("Customer") that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom's sole obligation under this express warranty is at Polycom's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom's expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Exclusions

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow installation, operation, or maintenance instructions provided by Polycom.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

Warranty Exclusive

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY

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Safety and Disposal Information

WARNING Electrical Safety

Always read product documentation fully before connecting to a power source.

Electrical Specifications

Please provide info. Engineering to provide this data for each device.

Current range

Voltage range

Etc.....

Safety Precautions

- This equipment is intended for indoor use only.
- Always disconnect the system from power and telecommunications network before cleaning or servicing.
- In order to remove all power from this unit, remove all power cords.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- If the product is intended to be powered by an external power supply then use only the type which is supplied with this product.
- If the product is intended to be powered using PoE then ensure that an appropriately approved networking device is used.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- This equipment should be used only on even surfaces.
- This equipment has lockable wheels which should be applied while the cart is stationary.

External Power Supplies

This product must only be used with an external power supply of the type and specification provided with it. Replacement external power supplies can be obtained from the supplier of your Polycom equipment.

PoE Products

Products that are designed to be connected to a Power Over Ethernet source must only be connected to a IEEE 802.3af compliant power-over-ethernet (PoE) power source or an IEC60950 limited power source.

The power plug, wall socket combination acts as a disconnection device and must be accessible at all times.

Power Cables

Only use the power cables that are supplied with this product, these are correctly rated for this product.

Installation of the equipment should be carried out by suitably trained people, and must comply with the appropriate local and national electrical codes.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible

In addition, all POE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013; and IEC 62368-1:2014.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la CEI 60950-1: 2005 (2e édition); Am1:2009 ou IEC 60950-1: 2005 (2e édition); Am1:2009; AM2:2013; and IEC 62368-1:2014.

Operating Ambient Temperatures

- Operating temperature: 32 to 104°F (0 to 40°C)
- Storage temperature: -40 to 140°F (-40 to 60°C)
- Remote control temperature: -4 to 140°F (-20 to 60°C) **The manufacturer specified maximum ambient temperature is 40°C but this must be provided by engineering for each device**

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

Environmental

End of Life Products

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

Battery Replacement, Handling and Disposal

BT REMOTE CONTROL uses two 1,5V AAA batteries. Only use high quality batteries. Insert the batteries according to the markings for plus and minus terminals under the cover at the bottom of the from.

- **Battery Guidance:** Polycom takes great care in the selection of its Lithium ion and Nickel Metal Hydride batteries and where used, these have been designed specifically for use in specific Polycom products. Only Polycom replacement batteries should be used. Replacement batteries can be ordered by your supplier. Detailed instructions on the safe replacement of batteries are provided in the user guide for your product (**Are there any Lithium batteries in these products? There are none in Remote control**).

Some Polycom products are supplied with commonly available alkaline batteries such as AA or AAA types. Where this is the case and replacement is due, they should be replaced as a complete set with new, quality batteries of the correct size and rating. Please observe the polarity of the batteries during installation taking care not to short circuit them. Batteries should be treated and used in accordance with the battery manufacturer's guidance.

- **Toxic Substances:** The batteries supplied by Polycom in its products and as replacement parts meet the marking and heavy metal content requirements of the EU Battery Directive. Where batteries include lead, mercury or cadmium, the levels of these substances are very low and fall below the thresholds that exist in all markets into which they are supplied. Lead acid batteries supplied with certain Polycom products carry the Pb symbol indicating presence of lead above the thresholds described above.
- **Battery Disposal:** When a battery has reached the end of its working life, carefully remove it from the product as instructed in the user guide. The battery should be taken to a collection point where it can be recycled or disposed of in an environmentally friendly manner. Do not dispose of the battery in a fire or in unsorted municipal waste.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERY ACCORDING TO THE INSTRUCTIONS.**

Please contact typeapproval@polycom.com if you have questions or would like additional information.

Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting TypeApproval@polycom.com.

Waste Electrical and Electronic Equipment (WEEE)



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Polycom Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <http://www.polycom.com/company/about-us/recycle-program.html>.

Compliance Information by Country

USA

Part 15 FCC Rules

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Modifications

In accordance with part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.

Class A Digital Device or Peripheral

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Radiation Exposure Statement- Note: Only applicable to radio devices (P010/P011)

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons and must not be co located or operating in conjunction with any other antenna or transmitter. This portable device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. FCC registration number: M72

Need Remote Statement and FCC registration number for remote and White camera (Remotec asked to confirm if M7N-BW7630 covers both remotes).

Remotec to advise if there is an alternative statement for hand held devices

Remote: FCC Identifier: M7N-BW7630

System: FCC Identifier: M72-P011

Accessibility

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act can be found at <http://www.polycom.com/products-services/resources/product-accessibility.html>

Canada

Industry Canada IC

ICES 003 Nov 2014 ICES Statement

This product meets the applicable Industry Canada technical specifications common to radio and non radio products.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Number IC:

Remote: (P010) 7311A-BW7630

P011

Please provide Number IC of G7500

Industry Canada

This device complies with RSS210 of the Industry Canada rules. Operation is subject to the two following conditions:

- This device does not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes:

le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

EU

CE Mark

P010 & P011 - Are marked with the CE mark. This mark indicates compliance with Radio Equipment Directive (RED) 2014/53/EU, EU 801/2013 (Networked Standby Regulation), 2011/65 EU RoHS Directive and EC 278/2009 (External Power Supply Regulation).

P012 - Is marked with the CE mark. This mark indicates compliance with 2014/35/EU LV Directive, 2014/30/EU EMC Directive, EC 278/2009 External Power Supply Regulation, and 2011/65 EU RoHS Directive.

Allowable Frequency

The following table identifies the allowable frequencies and maximum transmit power.

P011

Frequency Range	Maximum Transmit Power
2.4G	20dBm
5150-5350MHz	23dBm
5470-5725MHz	30dBm3
5725-5825MHz	14dBm

Remote control: P010

Frequency Range	Maximum Transmit Power
2402MHz-2480MHz	-5.26dBm (0.0003W)

Please provide info of G7500 and the remote.

The following section contains information from the Declaration of Conformity provided by Richard McMahon as a .pdf

Declaration of Conformity for Remote Control

Product: P010 BW7630UN, BW7640UN BT Remote Controls for Next Gen and Utopia

Polycom (Netherlands) BV declares that under its sole responsibility the above product() are in conformity with the following EU Directives and Regulations:

- 2014/53/EU Radio Equipment Directive (RED)
- 2011/65 EU (Amended by (EU) 2015/863) RoHS Directive

Additional Information

The product is in conformity with the following harmonized standard:

Document No./Title/Edition/Date of Issue

- EN 300 328 v2.1.1:2016

The product is also in conformity with the following:

- EN 301 489-17 V3.1.1:2017
- EN 301 489-1 V2.1.1:2017
- EN 60950-1:2006 + A11:2009 + A1:2020 + A12:2011 + A2:2013
- EN 62368-1:2014 + A11:2017
- EN 55032:2012 + AC:2013
- EN 55024:2010
- EN 62479:2010
- EN 63000:2018

CE Mark first applied to this product in 2019

A full copy of the Declaration of Conformity can be obtained from Polycom (Netherlands) BV, Orlyplein 10, 23rd floor 1043DP Amsterdam, Netherlands.

Japan

VCCI Class A Statement

この装置は、クラス A 機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A
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P011: This device is only approved to transmit indoors within the W52 and W53 bands for Japan:

W52(5180MHz / 5200MHz / 5220MHz / 5240MHz)

W53(5260MHz / 5280MHz / 5300MHz / 5320MHz)

Singapore

Complies with IDA Standards [DA101619]
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United Arab Emirates

Dealer Number	TRA Registration Number
DA79337/18 (P010)	ER67905/18 (P010)
?	?

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