

Timco Surveillance

From: oetech@fcc.gov
Sent: Monday, January 23, 2023 9:05 AM
To: Timco Surveillance
Subject: Response to Inquiry to FCC (Tracking Number 232734) (TCB)

Importance: High

Inquiry on 01/11/2023 :

Inquiry:

Dear FCC,

We received a request from FCC to conduct surveillance audit testing for FCC ID KA2IRX1860B1 (TC179264, TC748786), correspondence 540775. We have received the samples for the audit, but have not started testing yet.

We wanted to report to FCC our findings regarding a noncompliant user manual. We sent the attached email to the applicant and will actively work with the Grantee to resolve the noncompliant user manual item. If FCC has any guidance on how they would like the applicant to proceed please let us know.

Thank you.

Best Regards,

TIMCO Engineering, Inc.

---Reply from Customer on 01/16/2023---

Dear FCC,

Please see the updated email thread with the applicant.

The applicant has stated the device is only sold in Taiwan and they were able to demonstrate where the user manual lives on D-Link's Taiwanese website. We followed instructions and were able to view the user manual on the D-Link Taiwanese website.

Please review the attached email and confirm if the applicant's response is satisfactory and the item in question is no longer a concern.

Best Regards,
TIMCO Engineering, Inc.

FCC response on 01/17/2023

If it is not being sold in the U.S it will need to be dismissed.

---Reply from Customer on 01/17/2023---

Dear FCC,

Thank you for your response. What if the device was marketed and sold with the FCC ID on the device in Taiwan? Would the FCC ID still need to be dismissed?

Best Regards,
TIMCO Engineering, Inc.

---Reply from Customer on 01/18/2023---

Dear FCC,

We have an updated email thread with additional information from the applicant regarding the device being marketed and sold with the FCC ID. Please see the attached updated email thread. Kindly note this filing was requested by FCC for TIMCO to completed surveillance audit on. The extension was given until the 23rd of January. Thus, we hope to get a response back from FCC soon regarding the applicant's latest reply and how to proceed.

Best Regards,
TIMCO Engineering, Inc.

FCC response on 01/18/2023

If they have sold any units with the FCC ID dismissal is not an option. If the TCB has verified that this device is not sold in the U.S (online platforms, D-link website etc.) then no other action is required regarding the label. Please send us the results of the testing once completed.

---Reply from Customer on 01/18/2023---

Dear FCC,

Yes, we confirmed the FCC models are not sold in the U.S. on several platforms such as D-Link US website, Amazon, Best Buy, and used Google for a general search.

With that said, per FCC reply we understand the label is a non-issue now as the device is not sold in the U.S. As the device is not sold in the U.S. could we confirm with FCC that the user manual items are also acceptable?

We will submit the test report and supporting exhibits via the correspondence number by the 23rd.

Thank you.

Best Regards,
TIMCO Engineering, Inc.

FCC response on 01/23/2023

As long as it is not sold in the U.S the user manual is acceptable.

Attachment Details:

[Email to Grantee](#)

[Email thread with FCC](#)

[Updated Email Thread with Applicant](#)

Do not reply to this message. Please select the [Reply to an Inquiry Response](#) link from the OET Inquiry System to add any additional information pertaining to this inquiry.