

# Error Message

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## Preface

It might pop-up some messages as you launch the scanner driver. We will explain the errors on the following list.



## Elaboration on Error Message

### *The error message list*

Error Message	Solution
Insufficient memory to operate.	<ul style="list-style-type: none"><li>○ Adjust the width of the scan area or the resolution.</li><li>○ Close all the other applications.</li></ul>
Can't load dynamic library. Failed to load the scanner driver.	<ul style="list-style-type: none"><li>○ Close all the other applications which are probably using the driver.</li><li>○ Reinstall the driver from drive disk or Scanner CD.</li></ul>
Mail system has not been set up in your computer. Failed to load your E-mail function from the mail library. Failed to log on MAPI. Failed to send the documents via MAPI. Failed to log off MAPI. Failed to log on E-mail system. Failed to send documents via E-mail system. Can't log off.	<ul style="list-style-type: none"><li>○ Check whether the Microsoft Mail is setup in your computer correctly.</li></ul>
Errors occurred in calibrating.	<ul style="list-style-type: none"><li>○ Check whether the scanner is well connected to the computer.</li><li>○ Make sure that the scanner is</li></ul>

	powered on , and the LED is on.
No default printer.	<ul style="list-style-type: none"> <li>○ Install a printer driver and connect the printer to the computer.</li> </ul>
Can't print. Failed to activate the printer. Failed to prepare the printing job.	<ul style="list-style-type: none"> <li>○ Make sure that the printer and its driver are set up properly.</li> </ul>
Failed to activate the fax.	<ul style="list-style-type: none"> <li>○ Make sure that the fax modem and its driver are set up properly.</li> </ul>
Failed to send the scanned image to the Clipboard!	<ul style="list-style-type: none"> <li>○ Not enough system memory.</li> <li>○ Close the other applications.</li> </ul>
The image is too large to export to the Clipboard! Image size exceeds 15.9375MB.	<ul style="list-style-type: none"> <li>○ Reduce the image size by adjusting the width or resolution of the scan area.</li> </ul>
Cannot save the file. Insufficient disk space.	<ul style="list-style-type: none"> <li>○ Reduce the width of the scan area or the resolution.</li> <li>○ Increase disk space.</li> </ul>