



MOTOROLA RAZR M

pick a topic, get what you need



MOTOROLA



AT A GLANCE



START



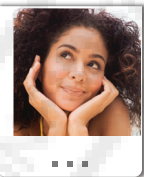
HOME SCREEN & APPS



CONTROL & CUSTOMIZE



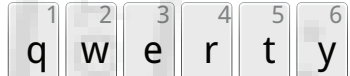
CALLS



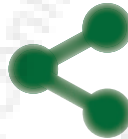
CONTACTS



MESSAGES



TYPE



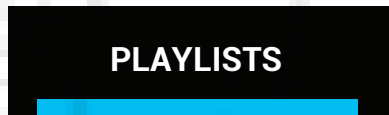
SOCIALIZE



BROWSE



PHOTOS & VIDEOS



MUSIC



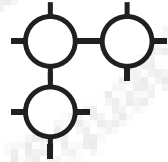
BOOKS



LOCATE



WORK



CONNECT & TRANSFER



PROTECT



WANT MORE?



TROUBLESHOOT



SAFETY



TOP TOPICS



SEARCH TOPICS



AT A GLANCE

a quick look

AT A GLANCE YOUR PHONE TOP TOPICS

YOUR PHONE

Your MOTOROLA RAZR™ M—surfs faster, displays bigger, in a super compact 4G LTE smartphone.

- **Display:** Edge to edge, 4.3" display in compact design.
- **Speed:** 4G LTE speeds and Chrome browser.
- **Design:** Premium protective materials—DuPont™ KEVLAR® fiber, Corning® Gorilla® Glass 2.
- **Best of Google:** Google Maps with Navigation™ Beta, Google Play™, Voice Action.

TIPS & TRICKS

- **Start:** SIM in, charge up, and register. See “**START**”.
- **Top topics:** Just want a quick hit of what your phone can do? See “**TOP TOPICS**”.
- **More:** All the topics in this guide and so much more, right on your phone. Touch Apps ⋮ >  **Guide Me** > **HELP TOPICS**. Want even more? See “**GET MORE!**”

SAR

This product meets the applicable limit for exposure to radio waves (known as SAR) of 2.0 W/kg (ICNIRP). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the regulatory information packaged with your product.

Note: When using the product while worn on your body, maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with SAR requirements. Note that the product may be transmitting even if you are not making a phone call.



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AT A GLANCE



AT A GLANCE YOUR PHONE TOP TOPICS

TOP TOPICS

Try these.

- Personalize your home screen: see “**REDECORATE YOUR HOME**”.
- Get fast access to main settings: see “**QUICK SETTINGS**”.
- Go online: see “**BROWSE**”.
- Learn about Google: see “**THE BEST OF GOOGLE™**”.
- Get an app: see “**DOWNLOAD APPS**”.
- Be social: see “**SOCIALIZE**”.
- Find a place: see “**LOCATE & NAVIGATE**”.
- Take a photo: see “**TAKE PHOTOS**”.
- Connect to Wi-Fi: see “**WI-FI NETWORKS**”.
- Watch a movie: see “**MOVIES**”.
- Protect your phone: see “**SCREEN LOCK**”.
- Get lots of help you need: see “**GET MORE!**”

TIPS & TRICKS

- **Intuitive:** To get started quickly, touch Apps 
>  **Guide Me** for interactive tutorials.
- **Helpful:** If you get stuck, there is always Apps 
>  **Guide Me** > **HELP TOPICS**.



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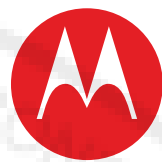
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START

let's get up & running

START

CHARGE UP

BATTERY LIFE

REGISTER

THE BEST OF GOOGLE™

OLD PHONE TO NEW PHONE



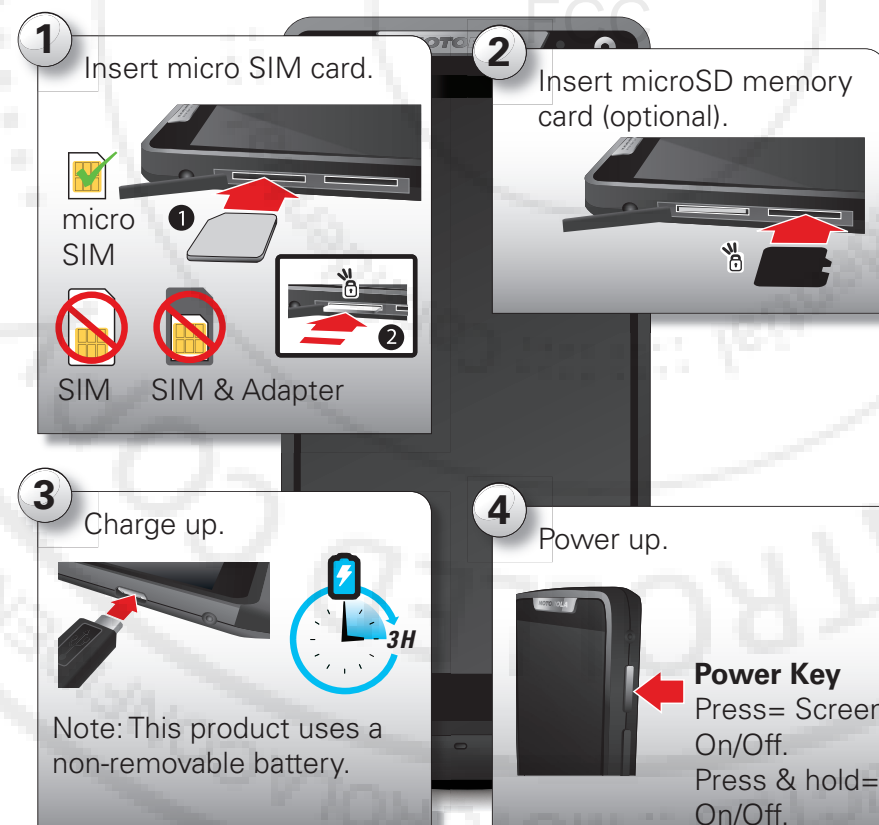
MOTOROLA

CHARGE UP

SIM in, memory card in (optional), charge up, then power up.

Caution: Before using your phone, please read the safety, regulatory and legal information provided with your product.

Note: Certain apps and features may not be available in all countries.



TIPS & TRICKS

- **Power/Sleep Key:** To make the screen sleep or wake up, press the Power key. To turn your phone on or off, press and hold it.
- **Notification Light:** The notification light turns on when your phone starts charging and blinks when you have a new message or notification.
- **Battery:** Squeeze every bit of juice out of your battery, see "**BATTERY LIFE**".

Note: This product uses a non-removable battery. The battery should only be replaced by a Motorola-approved service facility. Any attempt to remove or replace your battery, unless performed by a service representative, may damage the product and void your warranty.



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MOTOROLA

BATTERY LIFE

Your phone is like a small computer, giving you tons of information and apps, at 4G LTE speed. Depending on what you use, that can take a lot of power.

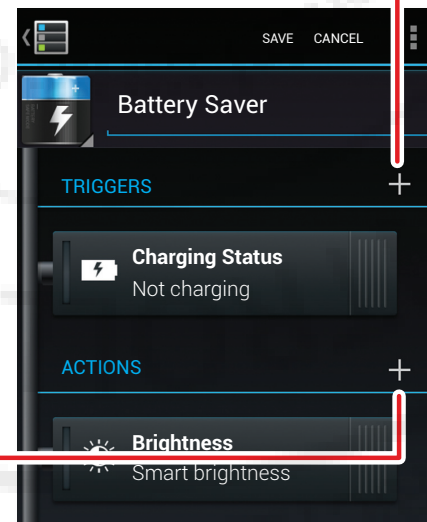
To see what's using up battery power, touch Apps  >  **Settings** > **Battery**.

To set automatic rules to save power touch Apps  >  **SMARTACTIONS**, see "**SMARTACTIONS™**".



Time remaining.

Add **Triggers** (like events, times, or places) that start the action.



Add an **Action** (like silencing the ringer) to make it happen when the triggers does.

TIPS & TRICKS

To save even more battery life between charges, you could reduce:

- recording or watching videos, listening to music, or taking pictures.
- widgets that stream information to your home screen, like news or weather.
- unused online accounts that you registered: Touch Apps  >  **Settings** > **Accounts & sync**.
- Wi-Fi and Bluetooth™ use: Touch Apps  >  **Settings**, then touch the switch next to **Wi-Fi** or **Bluetooth** to turn them **OFF** when you don't need them.
- GPS use: Touch Apps  >  **Settings** > **Location services**, and uncheck **GPS satellites**.
- display brightness: Touch Apps  >  **Settings** > **Display** > **Brightness** > (*dimmer setting*).
- display timeout delay: Touch Apps  >  **Settings** > **Display** > **Sleep** > (*shorter setting*).



START

START

CHARGE UP

BATTERY LIFE

REGISTER

THE BEST OF GOOGLE™

OLD PHONE TO NEW PHONE



MOTOROLA

REGISTER

After you power up, create or log into a Google™ account to access all of your Google Mobile™ services. Registration is secure and only takes a few minutes.

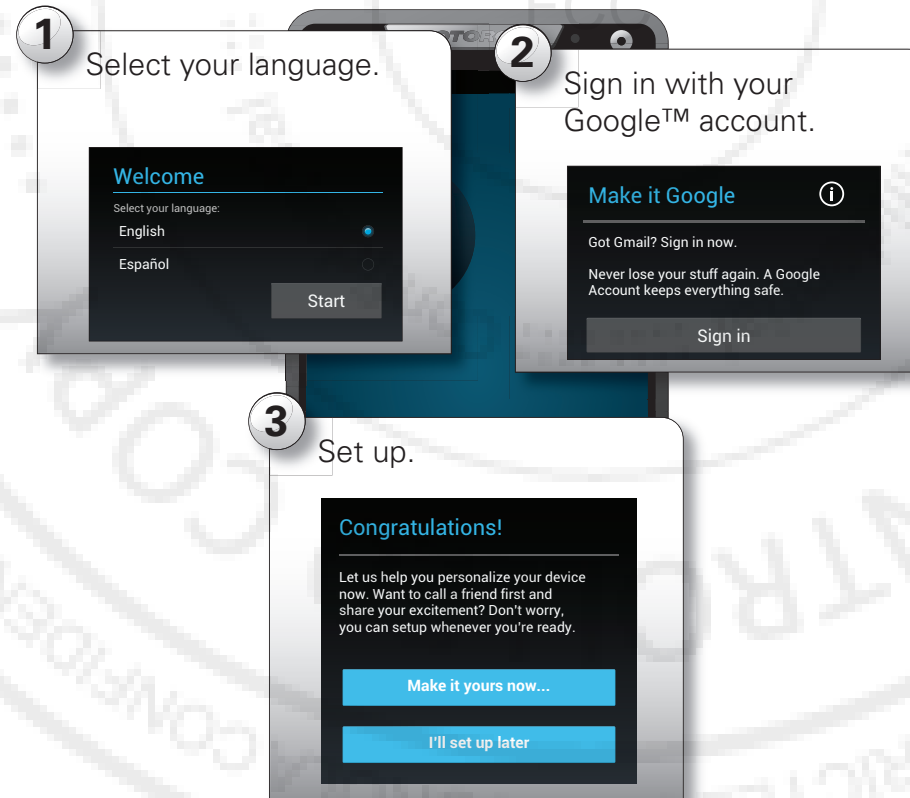
Tip: To get your contacts, visit www.motorola.com/transfercontacts.

Note: This phone supports apps and services that use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

TIPS & TRICKS

- **Wi-Fi network:** For faster Internet access, touch Apps  >  **Settings** > **Wi-Fi**. Touch  to turn Wi-Fi  and search for networks. There's more in "**WI-FI NETWORKS**".
- **Reboot:** In the unlikely event that your phone becomes unresponsive, try a forced reboot. Press and hold both the Power and Volume Down keys for about 15 seconds.
- **Accounts:** To add, edit, or delete accounts anytime, touch Apps  >  **Settings** > **Accounts & sync**. For more, see "**ADD OR DELETE ACCOUNTS**". To set up email accounts, see "**EMAIL**".

For help with your Google™ account, visit www.google.com/accounts.



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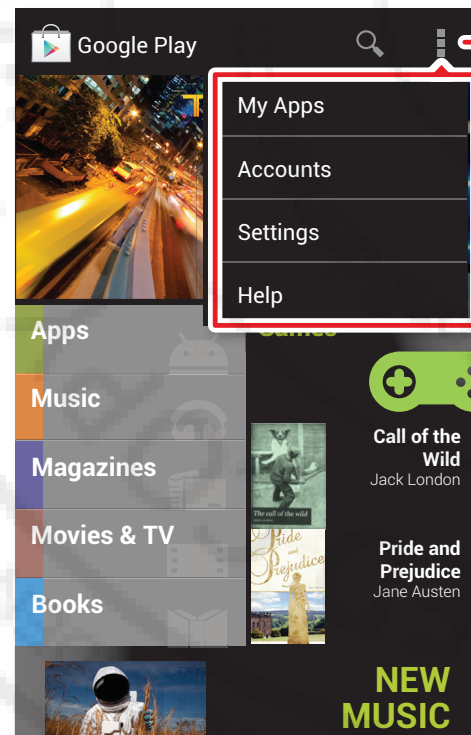
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MOTOROLA

THE BEST OF GOOGLE™

Your whole world, organized and accessible. Browse, locate, watch, shop, play, work...Google has you covered. One account, access everywhere—phone, tablet, computer.



- Search for apps.
- Choose your account and settings.



On your computer and Android tablet, sign into your Google Account for all your Google Play content, Gmail, Google Calendar events, and more.

TIPS & TRICKS

- Find out more about Google products:** See www.google.com/about/products.
- Log into or open a Google account:** See the Google accounts page, visit www.google.com/accounts.
- Find answers about Google products:** See www.google.com/support.
- Download Google apps:** Touch Apps   **Play Store.**
- All in the cloud:** See **"YOUR CLOUD"**.



START

START

CHARGE UP

BATTERY LIFE

REGISTER

THE BEST OF GOOGLE™

OLD PHONE TO NEW PHONE



MOTOROLA

OLD PHONE TO NEW PHONE

Are you switching from an Apple™ or Blackberry phone? Get all your important information set up on your new Motorola phone in a few easy steps. The **Welcome Home To Motorola** application transfers contacts, email addresses, calendar meetings, events, tasks, music, playlists, photos, and videos from your old phone to your new Motorola phone.

Note: If you are switching from another Android™ phone, your Google™ account's contacts, events, Gmail™ and other settings start downloading as soon as you log into your Google account. If you are switching from another type of device, contact your service provider for assistance.

To move information from an Apple or Blackberry phone to your Motorola phone:

- 1 Use your computer browser to navigate to www.markspace.com/welcomehome/, and download the free Microsoft™ Windows™ or Apple Macintosh version of the Welcome Home To Motorola application to your computer.
- 2 Install and run the application on your computer. **You can skip registration.**
- 3 Follow the instructions to transfer information from your old phone to your Motorola phone.

The Welcome Home To Motorola application prompts you to connect your old phone to the computer with a USB cable, and backup the data you want to transfer.

Next, install the Welcome Home To Motorola app on your Motorola phone, connect the phone to your computer with a USB cable, then transfer the data onto your Motorola phone.



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HOME SCREEN & APPS

you have quick access



HOME SCREEN & APPS

QUICK START: HOME SCREEN & APPS

REDECORATE YOUR HOME

GUIDE ME

SEARCH

STATUS & NOTIFICATIONS

DOWNLOAD APPS

TAKE CARE OF YOUR APPS

UPDATE YOUR PHONE

QUICK START: HOME SCREEN & APPS

Start from the home screen to explore apps and more.

- **Home screen:** You'll see the home screen when you turn on your phone or touch Home .
- **App & widget list:** To show all of your apps and widgets, touch Apps .
- **More:** To download more apps and widgets, touch Apps  >  **Play Store**.

TIPS & TRICKS

- **Flick shortcuts and widgets:** Some shortcuts (like **People**) have a quick view—just flick up the quick menu arrows  next to the shortcut. You can also flick to scroll in some widgets (like **Calendar**).
- **Pages:** To show other pages of shortcuts and widgets, flick the home screen left. To delete pages from your home screen, touch Home , touch and hold a page, then drag it up to **Remove**.
- **Uninstall:** To uninstall apps, touch Apps , touch and hold an app, then drag it to  **More options** and choose **Uninstall** (if available).



Status & Notifications
Flick down for details.

Circles Widget
Flick up/down to see more.
Touch to open.

Shortcuts
Touch to open.
Flick  for a quick view.

Favorites Tray
Touch  to see all your apps & widgets.



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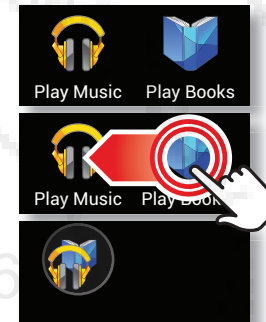
UPDATE YOUR PHONE

REDECORATE YOUR HOME

For quick access to your favorite things, customize your home screen the way you want:

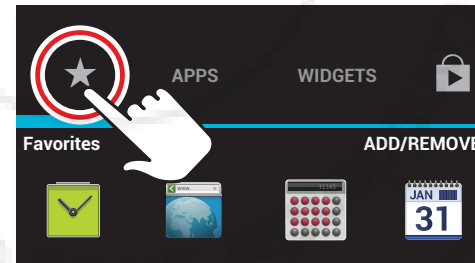
- **Change wallpaper:** Touch and hold an empty spot on your home screen to choose your wallpaper.

- **Create shortcut folders:** To create a folder of shortcuts on your home screen, touch and hold a shortcut, then drop it on top of another shortcut.



You can create a folder of apps, that contains your music and books, or whatever goes together for you.

- **Add widgets & shortcuts:** Touch Apps (⋮), touch and hold the app or widget, then drag it to one of your home screen pages. To see all your apps and widgets, flick the menu to the left, or touch **APPS** or **WIDGETS** at the top. To see your **Favorites** touch ★, then touch **ADD/REMOVE** to edit your favorite apps.



Tip: Some apps include widgets. To download apps, touch Apps (⋮) > **Play Store**.

- **Resize widgets:** You can resize some widgets—touch and hold a widget until you feel a vibration, then

release. Drag the blue diamonds at the edges to resize.

- **Move or delete widgets & shortcuts:** Touch and hold a widget or shortcut until you feel a vibration, then drag it to another spot, another page, or **Remove** at the top of the screen.

- **Add, rearrange, or delete pages:** To show other pages of shortcuts and widgets, flick the home screen left.

To add, reorder, or delete pages, from your home screen, flick right to show **Add a page**. Then, touch **Blank page** or **Start with a template**.

Touch **Manage pages**, then touch and hold a page to rearrange or remove. Touch **+** to add, or touch and hold an existing page and drag it to left or right to reorder, or drag it up to **Remove**.

- **Ringtones and more:** For more about customizing, see “**CONTROL & CUSTOMIZE**”.

GUIDE ME

To show interactive walk-through tutorials, touch **Guide Me**, from your home screen.



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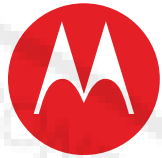
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- GUIDE ME
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- STATUS & NOTIFICATIONS
- DOWNLOAD APPS
- TAKE CARE OF YOUR APPS
- UPDATE YOUR PHONE

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Guide Me takes you through features on your phone. To choose a tutorial, just touch it.

Guide Me

TUTORIALS

HELP TOPICS

General

Show me how to use my touchscreen.

Show me how to turn my screen on and off.

Explain the buttons on my phone.

Show me how to turn off my phone.

Show me where to find notifications such as missed calls and new messages.

Open help.

Tutorials

Touch a tutorial to watch it.

SEARCH

Search your apps, contacts, files, places, and the web.

At the top of the home screen, touch **Google** for a text search, or for voice search.

- To choose what your search covers (like apps and the web) or to change search location and history settings: In the search window, touch Menu > **Settings**.

- To add a suggestion to your search, touch . For instance, to find *Motorola headsets*, you can enter *moto*, touch , then enter *he* and touch the suggested phrase.
- To become a super searcher, visit www.google.com/insidesearch.

moto

motorola

Search on just **motorola**.

Choose **motorola** and enter a second word.

STATUS & NOTIFICATIONS

At the top of the screen, icons on the left notify you about new messages or events (flick the bar down for details).

Tip: Touch to show **Settings**.

Icons on the right tell you about phone status:

1

Abe Baudo

1 new message

8:00 AM

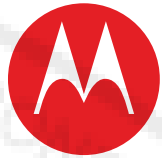
2

Active Smart Actions

Meeting

8:00 AM

network strength (= 4G LTE network)	/ battery charging/full
/ Wi-Fi in range/connected	silent
/ Bluetooth™ on/connected	vibrate



HOME SCREEN & APPS



HOME SCREEN & APPS

QUICK START: HOME SCREEN & APPS

REDECORATE YOUR HOME

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TAKE CARE OF YOUR APPS

UPDATE YOUR PHONE

GPS active	alarm set
airplane mode	warning

Network and Wi-Fi icons turn blue () when your phone exchanges data with your Google™ account.

Note: Apps you download from the Google Play™ Store might show other icons in the status bar to alert you to specific events.

DOWNLOAD APPS

GOOGLE PLAY™

Google Play is a new entertainment hub full of music, movies, books, apps, and games. You can instantly access your content from all your Android devices.

Find it: Apps > Play Store

- **Find:** To search, touch in the top right.
- **Review:** To show details and reviews for an app you found, just touch it.

Tip: For the full list of reviews, touch **See all** below the third review, then touch **Most helpful first** or **Options** to customize the list.

- **Download:** To download an app you found, touch it to open details and then touch **Download**, or the price.
- **Share:** To share an app you found, touch it to open details and then touch .

- **Reinstall:** To show or reinstall apps you downloaded from the Google Play Store app, touch Menu > **My Apps**.
- **On a computer:** To find and manage apps from any computer, go to <http://play.google.com> using your Google™ account and password.
There, you can browse apps on the big screen, manage your apps across multiple devices (like a phone and tablet), and even set new apps to download to your devices.
- **Music, Books & Movies:** You can also use the Google Play Store app to download "**MUSIC**", "**BOOKS**", and "**MOVIES**".
- **Help:** To get help and more, touch Menu in the top right.

APPS FROM THE WEB

You can get apps from online app stores using your browser.

Tip: Choose your apps and updates carefully, as some may impact your phone's performance—see "**CHOOSE CAREFULLY**".

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.



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To let your phone install apps that are not from Google Play, touch Apps  >  **Settings** > **Security & Screen** and check **Unknown sources**.

To download files from your browser, see “**DOWNLOADS**”.

CHOOSE CAREFULLY

Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like the Google Play™ Store.
- In the Google Play, check the app's ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing power it's using, uninstall it. You can always install it again later.
- Just like web browsing, you may want to monitor children's access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

TAKE CARE OF YOUR APPS

From your home screen, touch Apps , then flick left to scroll through apps. To close the apps screen, touch Home  or Back .

- **Favorites:** To show your favorite apps, touch  at the top of the screen. Then touch **ADD/REMOVE** to edit your favorite apps.

Tip: Apps you download are added to your favorites.

- **Uninstall apps:** Touch Apps  >  **Settings** > **Apps** > **ALL**, touch an app, then touch **Disable** or **Uninstall** in the top right (if available).

Disable removes the app from your menu. To **Enable** it, reopen this window and touch **Enable** (disabled apps are at the bottom of the list).

If an app locks up your phone as soon as you turn it on, restart in Safe Mode: Turn off your phone, then turn it back on—when you see the “Motorola” logo during power-up, press and hold both volume keys until you see the home screen, with **Safe Mode** in the lower left. Then, try removing the app.

- **Reinstall apps:** To reinstall apps from the Google Play™ Store, touch Apps  >  **Play Store** > **My apps**. The apps you downloaded are listed and available for download.
- **Share, show, or clear app details:** Touch Apps  >  **Settings** > **Apps**. A bar at the bottom tells you how much app storage space you have left. At the top,



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HOME SCREEN & APPS

QUICK START: HOME SCREEN & APPS

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TAKE CARE OF YOUR APPS

UPDATE YOUR PHONE

touch the list of **DOWNLOADED**, **RUNNING**, or **ALL** apps, then touch an app in the list to show its details and storage usage. You can touch **Share**, **Clear data** or other options.

Tip: To quickly show these app details from your app screen: Just touch and hold an app, drag it to **More options** at the top of your screen, then choose **App info**.

- **Show app data usage:** To show which apps are using the most data, touch Apps  >  **Settings** > **Data usage**. For more, see “**DATA USE**”.

UPDATE YOUR PHONE

Use your phone or computer to check, download, and install phone software updates:

- Using your phone:
If your phone notifies you about an update, follow the instructions to download and install it.
To manually check for updates, touch Apps  >  **Settings** > **About phone** > **System updates**.
Your phone downloads updates over your Wi-Fi connection (if available) or mobile network. We recommend that you download updates when you have a Wi-Fi connection. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If the mobile network updates are not available in your country, update using a computer.

- Using your computer:

On your computer, go to www.motorola.com/support and check the “Software” links. If an update is available, just follow the installation instructions.



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CONTROL & CUSTOMIZE

how it acts & looks



CONTROL & CUSTOMIZE

QUICK START: CONTROL & CUSTOMIZE
ON, OFF, LOCK & UNLOCK

TOUCH

PRESS

SPEAK

CUSTOMIZE

QUICK SETTINGS

SMARTACTIONS™

ACCESSIBILITY

QUICK START: CONTROL & CUSTOMIZE

Take control of your phone:

- **Touch:** It's all in the touch. Simple gestures and touch keys to move about.
- **Speak:** Tell your phone what you want—touch Apps  >  **Voice Commands**.
- **Customize:** Change notifications, or display settings—flick the status bar down and touch .



Touch to open.

Touch & hold to move, delete, or open options.

Flick left to open or create pages.

Flick right to open **Quick Settings**.

Touch & hold an empty spot to change wallpaper.

 See your apps & widgets.

 Back (one screen)

 Home

 Recent apps

TIPS & TRICKS

- **Touch:** Choose an icon or option.
- **Touch & hold:** Move items on the home screen, or open options for items in lists (like **People**).
- **Drag or flick:** Scroll slowly (drag) or quickly (flick).
- **Pinch or double-tap:** Zoom in and out on websites, photos, and maps.
- **Twist:** Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
- **Speak:** Touch  in a search window,  in a keypad, or Apps  >  **Voice Commands**.
- **Ringtone for a contact:** To set a ringtone for a contact, touch Apps  >  **People**, touch the contact, then touch Menu  > **Set ringtone**.
- **Quick settings:** To change **Phone ringtone**, **Wi-Fi**, **Bluetooth**, **GPS**, **Flight mode**, **Mobile data**, and **Phone lock** settings, flick the home screen right. Then, touch the switch to turn  **ON** or  **OFF**.
- **Home screen:** For more about changing your home screen, see "**REDECORATE YOUR HOME**".



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