



MOTOROLA

EN

MOTOROLA XT550

LIFE.  POWERED.

CONGRATULATIONS

MOTOROLA XT550

Your MOTOROLA **XT550** smartphone gives you music and the Internet in your pocket.

- **Music Dashboard:** Seamlessly synchronize easy access to all your favorite music, see "**QUICK START: MUSIC**" on page 31.
- **High Speed Internet:** Browse the web and pinch-to-zoom on the high resolution touch display in "**WEB**" on page 35.
- **Camera:** Capture photos and videos with the 3MP auto-focus camera in "**PHOTOS & VIDEOS**" on page 27.

Note: Certain apps and features may not be available in all countries.

Caution: Before assembling, charging, or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.

SAR

This product meets the applicable limit for exposure to radio waves (known as SAR) of 2.0 W/kg (ICNIRP). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are

listed in the regulatory information packaged with your product.

Note: When using the product while worn on your body, either use an approved accessory such as a holster or maintain a distance of 2.5 cm (1 inch) from the body to ensure compliance with SAR requirements. Note that the product may be transmitting even if you are not making a phone call.

WANT MORE?

More help, more accessories, more free stuff. We're here to help.

- **Updates:** Phone updates, PC software, user's guides, online help, and more at www.motorola.com/support.
- **Accessories:** Find more for your phone at www.motorola.com/products.
- **Social:** The latest news, tips & tricks, videos, and so much more—join us on:



YouTube™ www.youtube.com/motorola



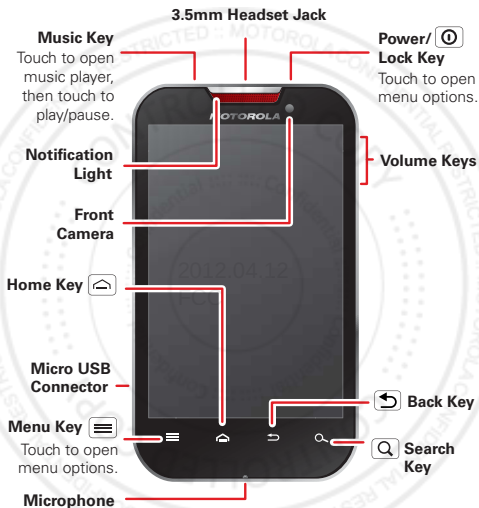
Facebook™ www.facebook.com/motorola



Twitter www.twitter.com/motomobile

YOUR SMARTPHONE

the important keys & connectors



Note: Your smartphone might look a little different.

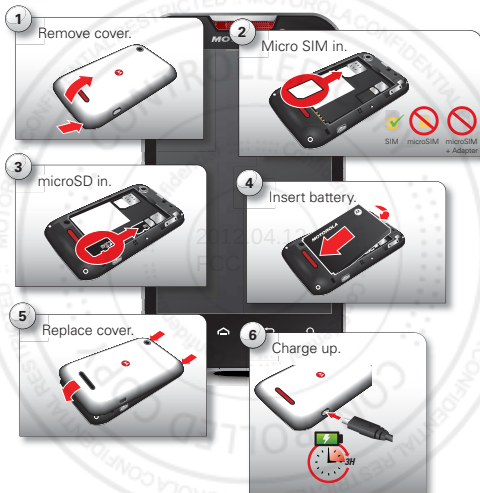
CONTENTS

LET'S GO	5
TOUCHSCREEN & KEYS	7
HOME SCREEN	10
APPS & UPDATES	14
CALLS	15
CONTACTS	19
MESSAGING	22
TEXT ENTRY	25
PHOTOS & VIDEOS	27
MUSIC	31
WEB	34
PERSONALIZE	36
WIRELESS	38
FILE MANAGEMENT	42
SECURITY	44
TROUBLESHOOTING	46
SAFETY, REGULATORY & LEGAL	47

LET'S GO

let's get you up and running

ASSEMBLE & CHARGE



Caution: Please read "**BATTERY USE & SAFETY**" on page 48.

Note: This smartphone supports apps and services that use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

WI-FI CONNECT

To use a Wi-Fi network for even faster Internet access, touch the status bar at the top of the home screen and drag it down. Touch the **Wi-Fi networks available** notification to select a preferred network.

You can also touch Menu  > **Settings** > Menu  > **Settings** > **Wireless & networks** to search for and connect to wireless networks. There's more in "**WI-FI NETWORKS**" on page 40.

2012.04.12
FCC

TOUCHSCREEN & KEYS

a few essentials

TOUCHSCREEN ON/OFF

Your touchscreen is on when you need it and off when you don't.

- When you hold the smartphone to your ear during calls, your touchscreen sleeps to prevent accidental touches.
- To make your touchscreen sleep or wake up, just press Power .
- To **unlock** the screen, press Power  then touch  and flick to .

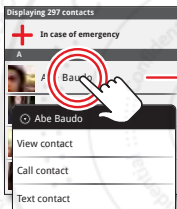
Note: Your touchscreen might stay dark if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.



TOUCH TIPS

It's all in the touch:

- **Touch:** Choose an icon or option.
- **Touch & Hold:** Show options.
- **Drag:** Scroll or move slowly.
- **Flick:** Scroll or move quickly.
- **Zoom:** Slide fingers apart or together to zoom in or out on web pages, or photos.



Touch & hold
to show options.

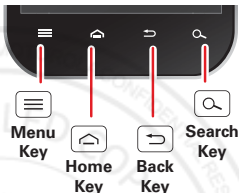


Slide two fingers
apart or together
to zoom in or out.

KEY TIPS

MENU, HOME, BACK, & SEARCH

Touch Home  to close any menu or app and return to the home screen. In the home screen, touch and hold Home  to show the most recent apps used, then touch an app to open it.



Touch Menu  to open menu options.

Touch Back  to go back.

Touch Search  for text search, or touch and hold for voice search.

POWER KEY MENU

Press and hold Power  to open the power key menu, where you can turn off your smartphone (**Power off**), turn **Airplane mode** or **Silent mode** on and off, or **Restart** your smartphone.

HOME SCREEN

quick access to the things you need most

QUICK START: HOME SCREEN

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the smartphone or touch Home  from a menu. It's basically like this:



Note: Your home screen might look a little different.

The home screen extends left and right to give you more room for adding shortcuts, widgets, and more. Flick the

home screen left and right to see more *panels* or to add widgets or shortcuts.

Tip: From the home screen, touch Home  to see thumbnails of the seven home screen panels. Touch a thumbnail to go to the panel.



USE & CHANGE YOUR HOME SCREEN

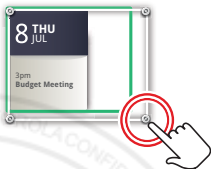
On your home screen, *shortcuts* are icons that open your favorite apps, web bookmarks, contacts, mail labels, or music playlists. *Widgets* show you news, weather, messages, and other updates.

To see other panels of shortcuts and widgets, flick the home screen left or right. Or, touch Home  and touch a thumbnail to go to the panel.

- To **open** something, touch it. Touch Home  to return to the home screen.

Tip: When you open a widget, touch Menu  to see any options or settings.

- To **resize** widgets, touch and hold a corner until you feel a vibration, then drag.
- To **add** something or change your wallpaper, touch and hold an empty spot until you see the **Add to Home screen** menu.



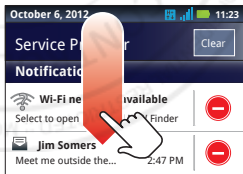
You can add a folder to organize your shortcuts.

- To **move** or **delete** something, touch and hold it until you feel a vibration, then drag it to another spot, another panel, or the trash  at the top of the screen.

Shortcuts in the *dock* at the bottom of the home screen appear in all panel views. You can change these (except the app shortcut ). Touch and hold a shortcut, then select the shortcut you want to replace it.

SMARTPHONE STATUS & NOTIFICATIONS

Icons at the top of the screen notify you about messages and smartphone status. To see your notifications, touch the status bar and drag it down. Touch a notification to select it.



To dismiss a single notification, touch . To dismiss all notifications, touch **Clear**.

Tip: To see today's date, touch the status bar at the top of the screen.

STATUS BAR ICONS

	network strength		battery strength
	new voicemail		new text message
	Bluetooth™ on		Bluetooth connected
	Wi-Fi connected		airplane mode
	USB connected		alarm set
	silent ringer		silent ringer, vibrate on
	mute call		speakerphone

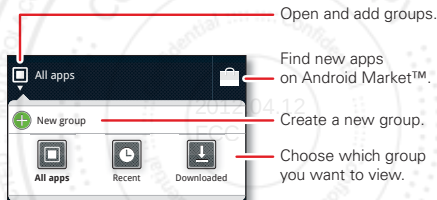
APPS & UPDATES

get the app you want

QUICK START: APPS & UPDATES

You can find all of your apps in one place. Touch  to open the app menu. To see all of your apps, flick up and down.

To group your apps, touch  **All apps**, then choose **All apps**, **Recent**, or **Downloaded**.



To close, touch Home  or Back .

RECENT APPS

Your smartphone remembers the apps that you used most recently. From the home screen, touch and hold Home  to show the most recent apps used, or touch  > **Recent**.

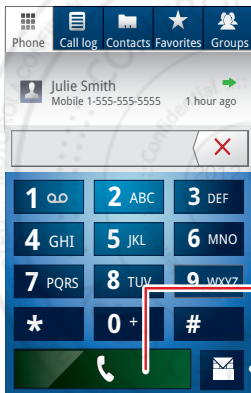
CALLS

it's good to talk

QUICK START: CALLS

DIALING OPTIONS

From the home screen, touch  **Phone**.



Lists

Return Call

Backspace

Delete digits you entered.

Call

Enter a phone number
& touch here to call it.

Show/hide dialpad.

Tip: Search for contacts right from the dialpad. For example, to find **Jeff** in your contacts list, touch **5-3-3-3**. Matching contacts appear above the dialpad.

IN-CALL OPTIONS



To use a Bluetooth™ device, touch **Bluetooth**. (The device must be turned on and previously paired—see “**CONNECT NEW DEVICES**” on page 41.)

Tip: You can touch Home  or Back  to leave the active call display. To reopen it, touch Home  >  **Phone**.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

MAKE & ANSWER CALLS

To make a call, touch  **Phone**, enter a number, then touch .

To **answer** a call, touch  and flick to .

To **ignore** an incoming call, touch  and flick to .

Tip: To silence an incoming call alert, press Power  or the volume keys.

Note: When you hold your smartphone to your ear, the display goes dark to prevent accidental touches. When you move it away from your ear, the display lights up again.

EMERGENCY CALLS

Note: Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your smartphone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

1 Touch  **Phone** (if your smartphone is locked, touch **Emergency Call**).

- 2 Enter the emergency number.
- 3 Touch  to call the emergency number.

COOL DOWN

In very limited circumstances, such as where your smartphone has been exposed to extreme heat, you may see “Cool Down” messages. To avoid possible damage to your battery and smartphone, you should follow these instructions until the smartphone is within its recommended temperature range. When your smartphone is in “Cool Down” mode, only emergency calls can be made.

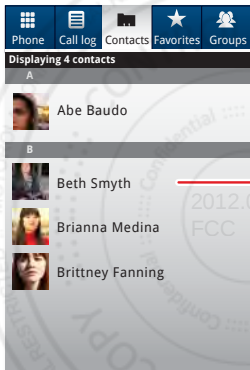
2012.04.12
FCC

CONTACTS

contacts like you've never had before

QUICK START: CONTACTS

Find it:  >  **Contacts**



Lists

Contacts List

Touch to view contact information. Touch & hold to call, send a text message, & more.

Tip: To search the list, touch Menu  > **Search**.

CREATE CONTACTS

Find it:  >  **Contacts** > Menu  > **New contact**



Select a picture for the contact.

Add more name details.

Add another number.

Remove this number.

Set the number type.

Touch any entry area to open the touchscreen keypad. When you're finished, touch **Done**.

EDIT OR DELETE CONTACTS

Find it:  >  **Contacts**

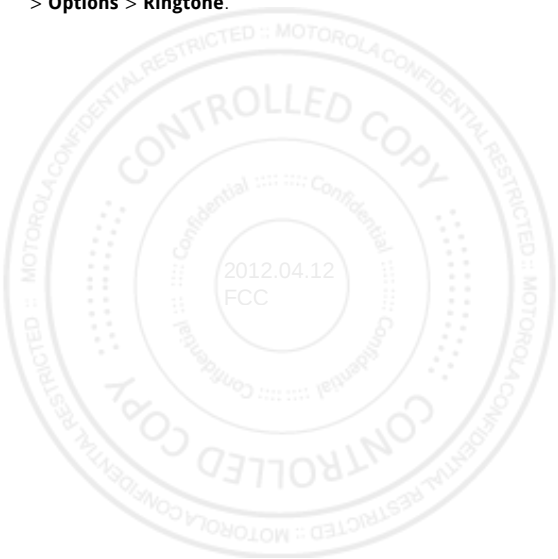
Touch and hold the contact, then touch **Edit contact** or **Delete contact**.

PERSONALIZE CONTACTS

Find it:  >  **Contacts**

Add a photo: Touch and hold the contact, then touch **Edit contact** > .

Set a ringtone: Touch the contact, then touch Menu  > **Options** > **Ringtone**.

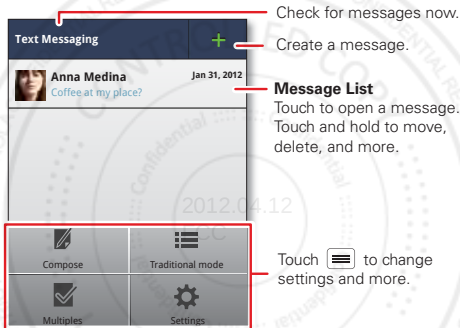


MESSAGING

sometimes it's best to text or email...

QUICK START: TEXT MESSAGING

From the home screen, touch  **Messaging**.



Tip: To see more messages, flick or drag up.

- To **create** a text message, touch  **Messaging** > **Compose new message**. To attach a file, insert a photo, or other options, touch Menu .

- To **open** text messages, touch  **Messaging**, then touch the sender's name.

When you see  in the status bar at the top of your screen, flick down the status bar and touch the new message to open it.

- To **respond** to a text message, just open it and enter your response in the text box at the bottom.
- To **forward, copy**, and more, touch  **Messaging**, touch the sender's name, then touch and hold the message.

EMAIL

- To **set up** an email account, touch  >  **Email** and follow the wizard. To add more standard accounts, open  **Email** and touch Menu  > **Accounts** > Menu  > **Add account**. For details, contact your account provider.
- To **open** an email, touch  >  **Email**. Touch a message to open it.

Tip: Touch Menu  for options, like **Refresh** or **Search**.

- To **create** an email, touch  >  **Email**, then touch Menu  > **Compose**.

Tip: Touch Menu  for options, like **Attach** or **Add Cc/Bcc**.

VOICEMAIL

When you have a new voicemail,  appears at the top of the screen. Drag down the status bar and touch the **New voicemail** notification to listen to your voicemail message.

For your voicemail number or other details, contact your service provider.

TEXT ENTRY

keys when you need them

TOUCHSCREEN KEYPAD

You can open a keypad on your screen by touching a text box. To close the keypad, touch Back .

Text Entry Area

Touch to open the keypad.

Shift

Delete

Space

Touch for numbers & symbols.

INPUT METHODS

To select an input method, touch and hold a text entry area to open the **Edit text** menu. Touch **Input method**, then touch the method you want.

TYPING TIPS

To...	
Enter one capital letter	Touch Shift  .
Enter only capital letters, until you touch Shift  again	Touch Shift  twice. Touch again to revert to lowercase.
Move the text entry cursor	Touch the text where you want the cursor to go.
Select text	Touch and hold text, then touch Select word or Select all .
Cut or Copy selected text	Touch and hold text, then touch Cut or Copy .
Paste cut or copied text at cursor location	Touch and hold location to paste, then touch Paste .
Delete character to left of cursor	Touch Delete  (hold to delete more).

PHOTOS & VIDEOS

see it, capture it, share it!

PHOTOS

TAKE & SHARE PHOTOS

Take that family photo, and post it online for everyone to see.

Find it:  >  **Camera**

Switch between
camera and video.

See your
last photo.



Adjust camera
settings.

Take
photo.

To **take** the photo, touch  in the viewfinder screen.

Your smartphone stores the photo, and shows a thumbnail image in the corner of the screen. To see the photo you just took, touch the thumbnail. Then:

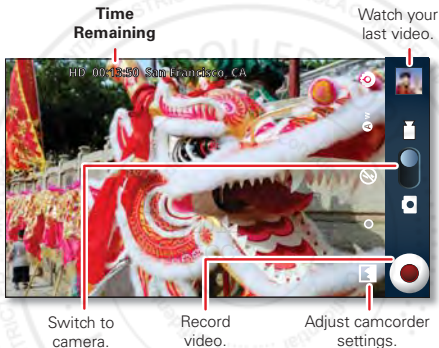
- To **set** the photo as a wallpaper or contact photo, touch Menu  > **More** > **Set as** > **Wallpaper**.
- To **send** the photo in a message or post it online, touch .
- To **delete** the photo, touch **Delete**.

2012.04.12
FCC

VIDEOS

RECORD & SHARE VIDEOS

Find it:  >  **Camera**, then touch or drag the camera switch up to select the camcorder



To **record** a video, touch  in the viewfinder screen. To **stop** the video recording, touch  again.

Your phone stores the video, and shows a thumbnail image of the video in the corner of the screen. To see the video you just took, touch the thumbnail. Then:

- To **play** the video, touch .

- To **send** the video in a message or post it online, touch . For more info on sharing your video, see “**RECORD & SHARE VIDEOS**” on page 29.
- To **delete** the video, touch **Delete**.

YOUR PHOTOS & VIDEOS

SHARE PHOTOS & VIDEOS

Find it:  >  **Gallery** > *photo* or *video*

Touch , then choose how you want to share—like **Bluetooth**, **Email**, **Messaging**, or an online album.

MANAGE PHOTOS & VIDEOS

Find it:  >  **Gallery** > *photo* or *video*

Touch Menu  > **More** > **Delete**, **Crop**, **Set as** (photo), or **Rotate**.

Tip: To copy photos to/from a computer, go to “**USB CONNECTION**” on page 43.

MUSIC

when music is what you need...

QUICK START: MUSIC

Your phone has that smooth, rich sound you are looking for.

The audio quality of your music is significantly improved with SRS WOW HD or with Dolby Mobile.

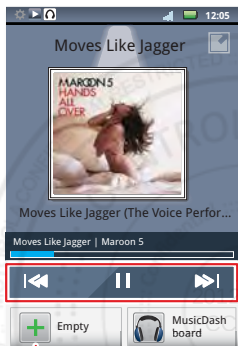


is a trademark of SRS Labs, Inc. WOW HD technology is incorporated under license from SRS Labs, Inc.

WOW HD™ significantly improves the playback quality of audio, delivering a dynamic 3D entertainment experience with deep, rich bass and high frequency clarity for crisp detail.



You can access all your smartphone music on your dashboard, just touch  > . **Music Dashboard**



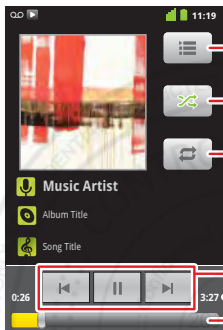
Music controls

Add a shortcut.

PLAY MUSIC

Add and listen to music on your smartphone, or stream music from your computer with MotoCast.

Find it:  >  **Music**



Open Playlist

Shuffle On/Off

Repeat Off/All/Current

Music Controls

Total Song Time

Progress Bar

To play music stored on your smartphone, touch  >  **Music**, then choose a song to play.

To randomly play all of the songs in a playlist, touch  > .

Tip: When a song is playing, you can add it to a playlist by touching Menu  > **Add to playlist**.

Tip: To listen to music during a flight, turn off all your network and wireless connections: Press and hold Power  then touch **Airplane mode**.

GET MUSIC

TRANSFER

Transfer music from your computer to your smartphone using a USB cable connection. See “**USB CONNECTION**” on page 43 to learn how.

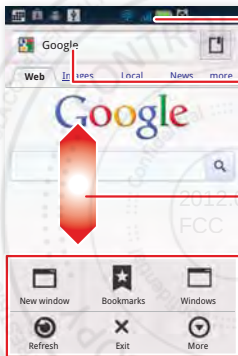
2012.04.12
FCC

WEB

surf the web with your smartphone

QUICK START: BROWSER

Find it:  Browser



Connection

Mobile Network: 

Wi-Fi: 

Enter a web page URL.

Drag or flick to scroll.

Touch  to open bookmarks, windows, and more.

Tip: To zoom, touch the display with two fingers, then move them apart.

CONNECT

Your smartphone uses the mobile phone network (over the air) or a Wi-Fi connection to automatically access the web.

Note: Your service provider may charge to surf the web or download data.

If you want to use a Wi-Fi network for faster Internet access, see “**WI-FI NETWORKS**” on page 40.

Note: If you can't connect, contact your service provider.

DOWNLOADS

To download files in your browser, touch a file link or touch and hold a picture to choose **Save image**.

To see the files you downloaded, touch 

>  **Downloads**.

There's more about downloads in “**APPS & UPDATES**” on page 14.

PERSONALIZE

add your personal touch

RINGTONES

Personalize your ringtones:

Find it: Menu  > **Settings** > Menu  > **Settings** > **Sound** > **Volume**

To set a song as a ringtone:

Find it:  >  **Music** and play the song, then touch Menu  > **More** > **Use as ringtone**

WALLPAPER

Apply a new wallpaper:

- 1 Touch and hold an empty spot on your home screen.
- 2 Touch **Wallpapers**.
- 3 Touch **Gallery**, **Live wallpapers**, or **Wallpapers**, and choose a wallpaper.

SOUNDS

- To set volume for ringtones, media, and other notifications touch Menu  > **Settings** > Menu  > **Settings** > **Sound** > **Volume**

DISPLAY SETTINGS

- To set display brightness, touch Menu  > **Settings** > Menu  > **Settings** > **Display** > **Brightness**.

- To set orientation, touch Menu  > **Settings** > Menu  > **Settings** > **Display** > **Auto-rotate screen**.

DATE & TIME

Set date, time, time zone, and formats:

Find it: Menu  > **Settings** > Menu  > **Settings** > **Date & time**

LANGUAGE & REGION

Set your menu language and region:

Find it: Menu  > **Settings** > Menu  > **Settings** > **Language & keyboard**

2012.04.12
FCC