INSTRUCTION MANUAL

A representative version of the user's manual follows:

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:::: Confidential :::: Confidential :::: Confidential :::: Confidential
Oct. 14, 2011

CONGRATULATIONS

DROID4™ BY MOTOROLA

Introducing the world's most powerful 4G QWERTY smartphone! **DROID4** by Motorola has tons of advanced features for everything you want to do—video, web browsing, multimedia, and more.

- A blistering fast dual-core 1.2 GHz processor lets you download web pages in under a second, and makes multi-tasking a snap.
- Pound out emails and texts faster than ever before, efficiently and accurately, using the spacious fifth-row QWERTY keypad with improved tactile response.
- Use MotoCast to stream or download music, videos, and documents to your smartphone.
- Use your 8MP camera on the back to capture life's moments in full 1080p HD video. Then videochat with the camera on the front.

Note: Certain apps and features may not be available in all countries.

Caution: Before assembling, charging, or using your phone for the first time, please read the important legal and safety information in this guide.

SAR This product meets the applicable limit for exposure to radio waves (known as SAR) of 1.6 W/kg (FCC). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the regulatory information packaged with your product.

MORE

- **Answers:** Touch > **Help Center**.
- **Updates:** Smartphone updates, computer software, user guides, online help, and more at www.motorola.com/support.
- **Accessories:** Find accessories for your smartphone at www.motorola.com/products.

Notes:

- All screens in this guide are simulated. Actual displays may vary.
- Instructions to perform tasks in this guide may change depending on the software version on your smartphone.
- Unless specified otherwise, all instructions to perform tasks in this guide assume that you are starting from the home screen.

YOUR SMARTPHONE

the important keys & connectors

Note: Your smartphone might look a little different.

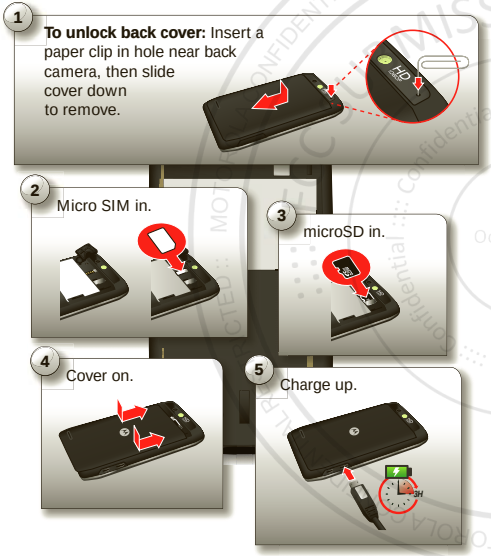
CONTENTS

LET'S GO 3
TOUCHSCREEN & KEYS 4
HOME SCREEN 7
APPS & UPDATES 9
CALLS 12
CONTACTS 15
MESSAGING 18
TEXT ENTRY 20
SOCIAL NETWORKING 22
TIPS & TRICKS 23
WEBTOP APPLICATION 24
DIGITAL LIVING 26
PHOTOS & VIDEOS 27
MUSIC 32
WEB 35
PERSONALIZE 37
LOCATION 39
WIRELESS 41
MEMORY CARD & FILE MANAGEMENT 45
TOOLS 46
MANAGEMENT 51
SECURITY 52
TROUBLESHOOTING 54
SAFETY, REGULATORY & LEGAL 55

LET'S GO

let's get you up and running

ASSEMBLE & CHARGE



Note: This product uses a non-removable battery. The battery should only be replaced by a Motorola-approved service facility. Any attempt to remove or replace your battery may damage the product.

Tip: To save battery life, see "**BATTERY TIPS**" on page 24.

SET UP & GO

Note: Your phone supports data-intensive apps and services. It is strongly recommended that you purchase

a data plan that meets your needs. Contact Verizon Wireless® for details.

WI-FI CONNECT

If you want to use a Wi-Fi network for even faster Internet access, touch the status bar at the top of the home screen and drag it down. Touch the **Wi-Fi networks available** notification to select a preferred network.

You can also touch Menu > **Settings** > **Wireless & networks** > **Wi-Fi settings** to search for and connect to wireless networks. There's more in "**WI-FI NETWORKS**" on page 41.

COOL CONTENT & MORE

Browse and download thousands of the coolest apps on the planet from Android Market™.

Download new apps with "**BROWSE & INSTALL APPS**" on page 10. Your smartphone comes with a microSD memory card installed—you can load it up with photos, videos, and music from your computer (see "**MEMORY CARD**" on page 45).

TOUCHSCREEN & KEYS

a few essentials

TOUCHSCREEN ON/OFF

Your touchscreen is on when you need it and off when you don't.

- To make your touchscreen sleep or wake up, just press Power .
- When you hold the smartphone to your ear during calls, your touchscreen sleeps to prevent accidental touches.
- To change how long your smartphone waits before the screen goes to sleep automatically, touch Menu > **Settings** > **Display** > **Screen timeout**.
- To make the screen lock when it goes to sleep, see "**SCREEN LOCK**" on page 52. To unlock the screen, press Power , then drag to the right.

Note: Your touchscreen might stay dark if the sensor just above it is covered. Don't use covers or screen protectors (even clear ones) that cover this sensor.

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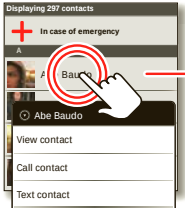
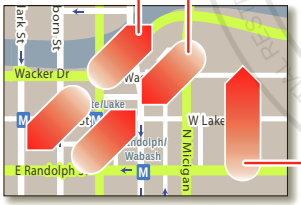
TOUCH TIPS

It's all in the touch:

- **Touch:** Choose an icon or option.
- **Touch & Hold:** Show options.
- **Drag:** Scroll or move slowly.
- **Flick:** Scroll or move quickly.
- **Zoom:** Slide fingers apart or together to zoom in or out on Google Maps™, web pages, or photos.



Touch & hold to show options.

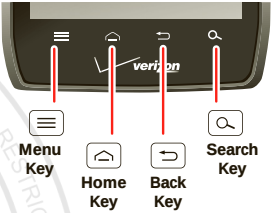


Slide two fingers apart or together to zoom in or out.

Drag or flick to scroll.

KEY TIPS

MENU, HOME, BACK, & SEARCH



Touch Home to close any menu or app and return to the home screen. In the home screen, touch and hold Home to show the most recent apps used, then touch an app to open it.

Touch Menu to open menu options.

Touch Back to go back.

Touch Search for text search, or touch and hold for voice search.

POWER KEY MENU

Press and hold Power to open the power key menu, where you can turn off your smartphone (**Power off**), turn off all wireless connections and put the phone into low-power **Sleep** mode, or turn **Airplane mode** or **Silent mode** on and off.

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ADJUST VOLUME

Press the volume keys to change ring volume (in the home screen) or earpiece volume (during a call).

When playing music or video files, press the volume keys to adjust media volume.

ROTATE THE SCREEN

When you turn your smartphone, the touchscreen can rotate to stay right-side up:

Find it: Menu ☰ > **Settings** > **Display** > **Auto-rotate screen**

QUICK TIPS

If you're not sure what to do next, try one of these:

To...	
Get the details—Open a text message, see details for a contact, or open items in other lists.	Touch the message, contact, or item.
See screen menu—Open a menu for the current screen.	Touch Menu ☰.
See item options—Open an options menu (if available) for an item on the screen.	Touch & hold the item.
Start again—Go back to the home screen.	Touch Home ⌂.
Wake up your smartphone—Turn on a sleeping touchscreen.	Press Power ⏻.

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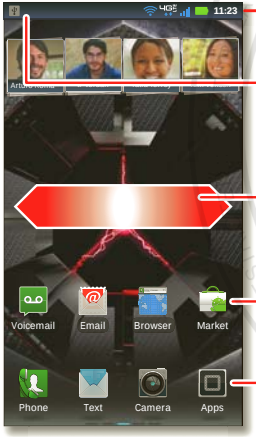
HOME SCREEN

quick access to the things you need most

QUICK START: HOME SCREEN

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the smartphone or touch Home from a menu. It's basically like this:



Phone Status Bar

Notifications
Drag this bar down to see details.

Flick left or right to see more panels of widgets & shortcuts.

Shortcuts
Touch to open.

Open the app menu.

Note: Your home screen might look a little different.

The home screen extends left and right to give you more room for adding shortcuts, widgets, and more. Flick the home screen left and right to see more *panels* or to add widgets or shortcuts.

Tip: From the home screen, touch Home to see thumbnails of the five home screen panels. Touch a thumbnail to go to the panel.

USE & CHANGE YOUR HOME SCREEN

On your home screen, *shortcuts* are icons that open your favorite apps, web bookmarks, contacts, mail labels, or music playlists. *Widgets* show you news, weather, messages, and other updates.

To see other panels of shortcuts and widgets, flick the home screen left or right. Or, touch Home and touch a thumbnail to go to the panel.

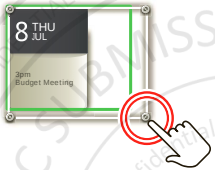
- To **open** something, touch it. Touch Home to return to the home screen.

  Tip: When you open a widget, touch Menu to see any options or settings (you can choose accounts for

Calendar, **Social Networking**, **Social Status**, or **Universal Inbox** widgets).

There's more about social networking widgets in "**YOUR SOCIAL NETWORKING ACCOUNT**" on page 22.

- To **resize** widgets, touch and hold a corner until you feel a vibration, then drag.



- To **add** something or change your wallpaper, touch and hold an empty spot until you see the **Add to Home** menu.

  You can add a folder to organize your shortcuts.

- To **move** or **delete** something, touch and hold it until you feel a vibration, then drag it to another spot, another panel, or the trash at the top of the screen.

Shortcuts in the *dock* row at the bottom of the home screen always appear in all panel views. You can change the dock shortcuts (except the app menu icon). Touch and hold a dock shortcut, then select the shortcut you want to replace it.

SEARCH

Touch Search , then use the window that appears.

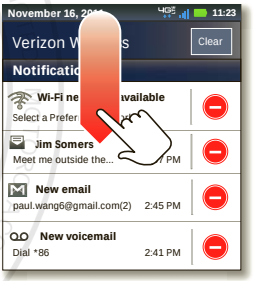
Touch here to enter text.

Touch for more search options.

Touch to search by voice.

SMARTPHONE STATUS & NOTIFICATIONS

Icons at the top of the screen notify you about messages and smartphone status. To see your notifications, touch the status bar and drag it down. Touch a notification to select it.



To dismiss a single notification, touch . To dismiss all notifications, touch Clear.

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	network (full signal)		3G (fast data)
	network (roaming)		4G (fastest data)
	network (no connection)		GPS active
	Wi-Fi in range		Wi-Fi connected
	Bluetooth™ on		Bluetooth connected
	USB connected		sync
	downloading		warning
	active call		missed call
	airplane mode		microSD card
	new text message		alarm set
	new email		calendar
	new voicemail		music
	vibrate		speakerphone on
	sound off		call mute
	battery (charging)		battery (full charge)

Tip: To see today's date, touch the status bar at the top of the screen.

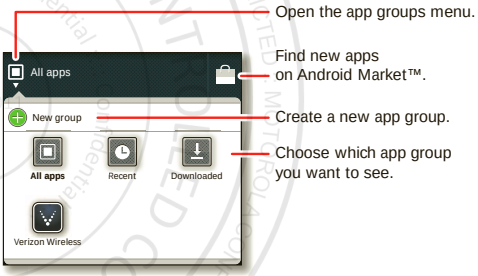
APPS & UPDATES

get the app you want

QUICK START: APPS & UPDATES

You can find all of your apps in one place. From the home screen, touch to open the app menu. To see all of your apps, flick left and right.

From the app menu, touch to view or create app groups.



To close the app menu, touch Home or Back .

BROWSE & INSTALL APPS

Get all the fun games and cool apps you want! Android Market™ provides direct access to apps, games, books, and movies that you can download and install on your smartphone.

Find it: > **Market**

Scroll to and touch the app you want to install. Then, touch **Install** (if app is free) or **Buy**.

New apps that you install are added to the app menu.

Tip: Find more apps by going to market.android.com on your computer.

Tip: Choose your apps and updates carefully, from trusted sites like **Market**, as some may impact your phone's performance—see "**CHOOSE CAREFULLY**" on page 10.

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don't want the app to have access to this information, cancel the installation.

RECENT APPS

Your smartphone remembers the apps that you used most recently. From the home screen, touch and hold Home to show the most recent apps used. From the app menu, touch > **Recent**.

MANAGE & RESTORE APPS

From the home screen, touch Menu > **Manage apps**.

Touch an app in the list, then touch **Uninstall** (for apps you downloaded), **Clear cache**, or other options.

To reinstall apps from Android Market, touch > **Market**, then touch Menu > **My apps**. Previously installed apps are listed and available for download.

CHOOSE CAREFULLY

Apps are great. There's something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

- To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like **Market**.
- In **Market**, check the apps' ratings and comments before installing.
- If you doubt the safety of an app, don't install it.
- Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you're not happy with how much memory, data, battery or processing

power it's using, uninstall it. You can always install it again later.

- Just like web browsing, you may want to monitor childrens' access to apps to help prevent exposure to inappropriate content.
- Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.

IMPORTANT CUSTOMER INFORMATION

Please be advised that many services and applications offered through this unique device are provided by Google™ and various application developers. If you use, link to, or download a Google service, or an application such as a non-Verizon Wireless location based GPS-type service, chat room, marketplace or social network from this device, you should carefully review the terms of such service or application. If you use any of these non-Verizon Wireless services or applications, personal information you submit may be read, collected, or used by the service or application provider and/or other users of those forums.

Motorola Mobility, Inc. and Verizon Wireless are not responsible for your use of those applications or information you choose to submit or share with others. Specific terms and conditions, terms of use, and privacy policies apply to those applications and services. Please review carefully any and all terms and conditions applicable to those applications and services including those related to any location-based services for any particular privacy policies, risks or waivers.

Your Verizon Wireless customer agreement terms and conditions and certain other specifically identified terms govern your use of any Verizon Wireless products and services.

UPDATE MY SMARTPHONE

You can check, download, and install smartphone software updates using your smartphone, or using your computer:

- Using your smartphone:

  You may get an automatic notification of an available update on your smartphone. Simply follow the instructions to download and install.

  To manually check for updates, touch Menu > **Settings** > **About phone** > **System updates**.

  Your smartphone downloads any updates over your mobile network. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If you don't have an unlimited data plan, or mobile network updates are not available in your country, you can update using a computer.

- Using your computer:

  On your computer, go to www.motorola.com/support and check the "Software" links. If an update is available, follow the installation instructions.

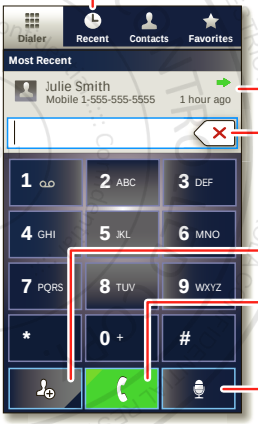
CALLS

it's good to talk

QUICK START: CALLS

DIALING OPTIONS

From the home screen, touch **Phone**.



Recent Calls List
Touch an entry to call.

Return Call

Backspace
Delete digits you entered.

Add Number To Contacts

Call
Enter a phone number & touch here to call it.

Voice Dial

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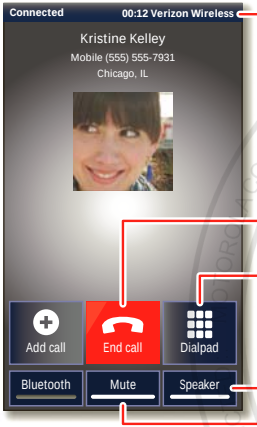
IN-CALL OPTIONS



Call Timer

End Call
Hang up.

Dialpad
Enter numbers during a call.

Speakerphone
Turn the speakerphone on or off.

Mute
Mute or unmute the call.

To use a Bluetooth™ device, touch **Bluetooth**. (The device must be turned on and previously paired—see "**CONNECT NEW DEVICES**" on page 43.)

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

Tip: You can touch Home or Back to leave the active call display. To reopen it, touch Home > **Phone**.

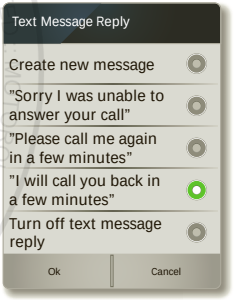
MAKE & ANSWER CALLS

To make a call, touch **Phone**, enter a number, then touch .

Tip: If the screen is locked, drag to the right first.

To answer a call when the screen is active, touch Answer. When the screen is locked, answer by dragging to the right.

To ignore a call when the screen is active, touch Ignore. When the screen is locked, ignore the call by dragging to the left. Your smartphone gives you the option to send a text message to the caller. Select a message and touch **Ok** to send it, or touch **Cancel** to exit without sending a message.



Tip: To silence an incoming call alert, press Power or the volume keys.

Note: When you hold the smartphone to your ear, the display goes dark to prevent accidental touches. When

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you move the smartphone away from your ear, the display lights up again.

RECENT CALLS

Find it: **Phone** > **Recent**

- To select a call list, touch and select **All calls**, **Missed calls**, **Received calls**, or **Outgoing calls**.
- To call a number, touch next to the entry.
- To send a text message, create a contact, view a contact, or other options, touch and hold an entry.
- To clear the list, touch Menu > **Clear list**.

FREQUENT CALLS

Find it: **Phone** > **Favorites**

- To call a number, touch next to the entry.
- To send a text message, view a contact, or other options, touch and hold an entry.
- To add a contact to Favorites, touch the contact, then touch the star next to the contact's name. The star turns green.

CONFERENCE CALLS

To start a conference call, call the first number. After the call connects, touch **Add call**. Dial the next number, or select it from contacts or favorites. When the next number answers, touch **Merge**.

YOUR PHONE NUMBER

Find it: Menu > **Settings** > **About phone** > **Status** > **My Phone number**

TTY MODE

Your smartphone can use an optional teletypewriter (TTY) device, for people who are hard of hearing or have a speech impairment.

1. Plug the TTY device into the smartphone's headset jack.
2. Touch Menu > **Settings** > **Call settings** > **TTY mode**, and choose a TTY setting.

EMERGENCY CALLS

Note: Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

1. Touch **Phone** (if your smartphone is locked, touch **Emergency Call**).
2. Enter the emergency number.
3. Touch to call the emergency number.