

Regulatory Information

This device is approved under Zebra Technologies Corporation.

This guide applies to the following model numbers:

- ZQ220 Plus

All Zebra devices are designed to be compliant with the rules and regulations in the locations they are sold and will be labeled as required.

Local language translation / (BG) Превод на местен език / (CZ) Překlad do místního jazyka / (DE) Übersetzung in die Landessprache / (EL) Μετάφραση τοπικής γλώσσας / (ES) Traducción de idiomas locales / (ET) Kohaliku keele tõlge / (FI) Paikallinen käännös / (FR) Traduction en langue locale / (HR) Prijevod na lokalni jezik / (HU) Helyi nyelvű fordítás / (IT) Traduzione in lingua locale / (JA) 現地語翻訳 / (LT) Vietinės kalbos vertimas / (LV) Tulkojums vietējā valodā / (NL) Vertaling in lokale taal / (PL) Tłumaczenie na język lokalny / (PT) Tradução do idioma local / (RO) Traducere în limba locală / (RU) Перевод на местный язык / (SK) Preklad do miestneho jazyka / (SL) Prevajanje v lokalni jezik / (SR) Превод на локални језик / (SV) Översättning av lokalt språk / (TR) Yerel dil çevirisi / (ZH-CN) 当地语言翻译 / (ZH-TW) 當地語言翻譯 **zebra.com/support**

Any changes or modifications to Zebra equipment not expressly approved by Zebra could void the user's authority to operate the equipment.

Declared maximum operating temperature: 40°C

Zebra devices are professionally installed — the Radio Frequency Output Power will not exceed the maximum allowable limit for the country of operation.

Antennas: Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could cause damage and may violate regulations.

Bluetooth® Wireless Technology

This is an approved Bluetooth® product. For more information on the Bluetooth SIG listing, please visit www.bluetooth.com.

不在中国之外销售服务和使用的

Regulatory Markings

Regulatory markings subject to certification are applied to the device signifying the radio(s) is/are approved for use. Refer to the Declaration of Conformity (DoC) for details of other country markings. The DOC is available at: **www.zebra.com/doc**.

The regulatory marks specific to this device (including FCC and ISED) are available on the screen of the device by following these instructions:

Go to **Settings > Regulatory**.

Health and Safety Recommendations

Ergonomic Recommendations

In order to avoid or minimize the potential risk of ergonomic injury, always follow good ergonomic workplace practices. Consult with your local Health and Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

Safety in Hospitals and Aircraft



Wireless devices transmit radio frequency energy that may affect medical electrical equipment and aircraft's operation. Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics, healthcare facilities or by airline staff. These requests are designed to prevent possible interference with sensitive equipments.

Medical Devices

It is recommended that a minimum separation distance of 20 cm (8 inches) be maintained between a wireless device and a medical devices such as pacemakers, defibrillator, or other implantable devices to avoid potential interference with the medical device. Pacemaker users should keep the device at the opposite side of the pacemaker or turn OFF the device if suspected of interference.

Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

RF Exposure Guidelines



Safety Information

Reducing RF Exposure – Use Properly

Only operate the device in accordance with the instructions supplied.

The device complies with internationally recognized standards covering human exposure to electromagnetic fields. For information on international human exposure to electromagnetic fields, refer to the Zebra Declaration of Conformity (DoC) at www.zebra.com/doc.

Use only Zebra tested and approved headset, belt-clips, holsters, and similar accessories to ensure RF exposure compliance. If applicable, follow the instructions for use as detailed in the accessory guide.

The use of third-party belt clips, holsters, and similar accessories may not comply with RF exposure compliance requirements and should be avoided.

For further information on the safety of RF energy from wireless devices, refer to RF exposure and assessment standards section at www.zebra.com/responsibility.

CE Marking and European Economic Area (EEA)

Statement of Compliance

Non-radio devices: Zebra hereby declares that this equipment is in compliance with Directives 2014/30/EU, 2014/35/EU and 2011/65/EU.

Radio enabled devices: Zebra hereby declares that this equipment is in compliance with Directives 2014/53/EU and 2011/65/EU.

Any radio operation limitations within EEA countries are identified in Appendix A of EU Declaration of Conformity.

The full text of the EU Declaration of Conformities is available at: www.zebra.com/doc.

EU Importer : Zebra Technologies B.V

Address: Mercurius 12, 8448 GX Heerenveen, Netherlands

Waste Electrical and Electronic Equipment (WEEE)

For EU and UK Customers: For products at the end of their life, please refer to recycling/disposal advice at: www.zebra.com/weee.

United States and Canada Regulatory

Radio Frequency Interference Notices

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
harmful interference in a residential installation. This equipment generates, uses and can radiate radio

Radio Frequency Interference Requirements – Canada

Innovation, Science and Economic Development Canada ICES 003 Compliance Label: CAN ICES-003 ([B])/NMB-003([B])

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Information - FCC and ISED

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance. Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

中国 (China)

通过访问以下网址可下载当地语言支持的产品说明书 www.zebra.com/support



产品中有害物质的名称及含量

部件名称 (Parts)	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
金属部件 (Metal Parts)	X	O	O	O	O	O
电路模块 (Circuit Modules)	X	O	O	O	O	O
电缆及电缆组件 (Cables and Cable Assemblies)	O	O	O	O	O	O
塑料和聚合物部件 (Plastic and Polymeric Parts)	O	O	O	O	O	O
光学和光学组件 (Optics and Optical Components)	O	O	O	O	O	O
打印头 (Print Heads)	O	O	O	O	O	O
电池 (Batteries)	O	O	O	O	O	O
外部电源 (Ext. Pwr Sply)	O	O	O	O	O	O
<p>本表格依据SJ/T 11364 的规定编制。</p> <p>O: 表示该有害物质在该部件所有均质材料中的含量均在 SJ/T 11364--2014 规定的限量要求以下。</p> <p>X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11364--2014 规定的限量要求。(企业可在此处, 根据实际情况对上表中打“x”的技术原因进行进一步说明。)</p>						

Евразийский Таможенный Союз (EAC)

Данный продукт соответствует требованиям знака EAC.



France

Cet appareil a été testé et déclaré conforme aux limites applicables d'exposition aux radiofréquences (RF).

Le débit d'absorption spécifique (DAS) local quantifie l'exposition de l'utilisateur aux ondes électromagnétiques de l'équipement concerné.

Les valeurs SAR les plus élevées sont disponibles sur la déclaration de conformité (DoC) disponible sur: www.zebra.com/doc

India

The sending and receiving of texts is supported in the following Indian languages:

Assamese, Bengali, Gujarati, Hindi, Kannada, Kashmiri, Konkani, Malayalam, Manipuri, Marathi, Nepali, Oriya, Punjabi, Sanskrit, Sindhi, Tamil, Telugu, Urdu, Bodo, Santhali, Maithili, and Dogri.

México

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Este equipo ha sido diseñado para operar con las antenas que enseguida se enlistan y para una ganancia máxima de antena de 5 dB. El uso con este equipo de antenas no incluidas en esta lista o que tengan una ganancia mayor que 5 dB quedan prohibidas. La impedancia requerida de la antena es de 50 ohms

한국 (South Korea)

전자파흡수율

臺灣 (Taiwan)

低功率電波輻射性電機管理辦法

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作

公司資訊

台灣斑馬科技股份有限公司 / 台北市信義區松高路 9 號 13 樓



行政院環保署 (EPA) 要求乾電池製造或進口商，需依廢棄物清理法第 15 條之規定，於販售、贈送或促銷的電池上標示回收標誌。請聯絡合格的台灣回收廠商，以正確棄置電池。

限用物質含有情況標示聲明書

設備名稱 (Product Description in CHINESE Equipment name)	型號 (型式) Model Type designation (Type)					
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr+6)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
印刷電路板及電子組件	X	O	O	O	O	O
金屬零件	X	O	O	O	O	O
電纜及電纜組件	O	O	O	O	O	O
塑料和聚合物零件	O	O	O	O	O	O
光學與光學元件 —	O	O	O	O	O	O
打印頭	O	O	O	O	O	O
<p>備考 1. “超出 0.1 wt % ” 及 “超出 0.01 wt % ” 係指限用物質之百分比含量超出百分比含量基準值。</p> <p>備考 2. “ O ” 係指該項限用物質之百分比含量未超出百分比含量基準值。</p> <p>備考 3. “ - ” 係指該項限用物質為排除項目。</p> <p>Note 1: “Exceeding 0.1 wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>Note 2: “O” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>Note 3: The “ - ” indicates that the restricted substance corresponds to the exemption.</p>						

TÜRK WEEE Uyumluluk Beyanı

EEE Yönetmeliğine Uygundur.



United Kingdom

Statement of Compliance

Non-radio devices: Zebra hereby declares that this equipment is in compliance with Electromagnetic Compatibility Regulations 2016, the Electrical Equipment (Safety) Regulations 2016 and the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

Radio enabled devices: Zebra hereby declares that this equipment is in compliance with the Radio Equipment Regulations 2017 and the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

Any radio operation limitations within UK are identified in Appendix A of UK Declaration of Conformity.

The full text of the UK Declaration of Conformities is available at: www.zebra.com/doc.

UK Importer: Zebra Technologies Europe Limited

Address:

Dukes Meadow, Millboard Rd, Bourne End, Buckinghamshire, SL8 5XF

Warranty

For the complete Zebra hardware product warranty statement, go to: **zebra.com/warranty**.

Service Information

Before you use the unit, it must be configured to operate in your facility's network and run your applications.

If you have a problem running your unit or using your equipment, contact your facility's Technical or System Support. If there is a problem with the equipment, they will contact Zebra support at **zebra.com/support**.

For the latest version of the guide go to: **zebra.com/support**.

Software Support

Zebra wants to ensure that customers have the latest entitled software at the time of device purchase in order to keep the device operating at peak performance levels. To confirm that your Zebra device has the latest entitled software available at the time of purchase, go to **zebra.com/support**.

Check for the latest software from Support > Products, or search for the device and select Support > Software Downloads.

If your device does not have the latest entitled software as of your device purchase date, e-mail Zebra at entitlementservices@zebra.com and ensure you include the following essential device information:

- Model number
- Serial number
- Proof of purchase
- Title of the software download you are requesting.

If it is determined by Zebra that your device is entitled to the latest version of software, as of the date you purchased your device, you will receive an e-mail containing a link directing you to a Zebra Web site to download the appropriate software.

Product Support Information

- For information on using this product, see the user guide at:
 - **www.zebra.com/ZQ220 Plus-info**
- To find quick answers to known product behaviors, access our knowledge articles at **supportcommunity.zebra.com/s/knowledge-base**.
- Ask your questions in our Support community at **supportcommunity.zebra.com**.
- Download product manuals, drivers, software, and view how-to videos at **zebra.com/support**.
- To request a repair for your product, go to **zebra.com/repair**.