PTK470, PTK670, PTK870
Pen Tablet/数位板/數位板

EN:

Important Product Information – Limited Version

To view the full version of Important Product Information document go to wwwwacom.com and click on Support. If you've installed the Wacom driver on your computer, you can access the full version of the Important Product Information in Wacom Center.

Warranty statement

Warranty: 1 year in Japan and Asia Pacific. 2 years in USA, Canada, Central America, South America, Caribbean, Australia, Europe, Africa, and Middle East.

LIMITED WARRANTY
(U.S.A. AND CANADA)

Valid for and only applies to products purchased and used inside the United States and its territories and possessions.

WHO MAY USE THIS WARRANTY?
Wacom extends this limited warranty to the original consumer purchaser only. It does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER?
This limited warranty covers defects in materials and workmanship of Wacom products, except for excluded products described below, for a period of two (2) years from the date of original retail purchase, unless a longer period is evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

WHAT IS EXCLUDED FROM THIS WARRANTY?
Software and consumable items such as the battery, tablet surface sheet (if any), and nibs are excluded from this limited warranty. In addition, this limited warranty does not cover any damage due to accidents, abuse, misuse, negligence, or unauthorized modification or repair of the product, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

WHAT ARE THE REMEDIES UNDER THIS WARRANTY?
Wacom's sole obligation and entire liability under this limited warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period, provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or damage to the product resulting from such transportation. Wacom will pay for return shipping by UnitedParcel Service or by an equivalent service as chosen by Wacom.

HOW CAN YOU OBTAIN WARRANTY SERVICES?
Upon discovery of a defect in a covered product within the Warranty Period, you should contact Wacom Technical Support via telephone or email to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. To obtain warranty service within the U.S. or Canada contact:
Wacom Customer Care Center
Phone: 1-855-699-2266
Web: https://support.wacom.com/
You should send the product, shipping charges prepaid, to the designated service location, accompanied by the RMA, your name, address and telephone number, proof of purchase date, and a description of the defect. The repair or replacement of the product may result in the loss of application or data. Whenever technically possible, you must take a copy of all application and data from the product before sending to Wacom.

DISCLAIMER; LIMITATION OF LIABILITY
Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.
EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES AND COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim. This limited warranty is governed by the laws of the United States of America and the State of Oregon. This limited warranty is valid for and only applies to products purchased and used inside the United States (and its territories or possessions) or Canada.

CONTACT US
Should you have any questions about this Limited Warranty, or if you desire to contact Wacom for any reason, please contact in writing:
Wacom Technology Corporation
1455 NW Irving Street Suite 800
Portland OR 97209
USA

LIMITED WARRANTY
(CENTRAL AMERICA, SOUTH AMERICA AND THE CARIBBEAN)

Valid for and only applies to products purchased and used inside Central America, South America and the Caribbean.

WHO MAY USE THIS WARRANTY?
Wacom extends this limited warranty to the original consumer purchaser only. It does not extend to any subsequent owner or other transferee of the product.

WHAT DOES THIS WARRANTY COVER?
This limited warranty covers defects in materials and workmanship of Wacom products, except for excluded products described below, for a period of two (2) years from the date of original retail purchase, unless a longer period is evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

WHAT IS EXCLUDED FROM THIS WARRANTY?
Software and consumable items such as the battery, tablet surface sheet (if any), and nibs are excluded from this limited warranty. In addition, this limited warranty does not cover any damage due to accidents, abuse, misuse, negligence, or unauthorized modification or repair of the product, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

WHAT ARE THE REMEDIES UNDER THIS WARRANTY?
Wacom's sole obligation and entire liability under this limited warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period, provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location, and (ii) any loss or damage to the product resulting from such transportation. Wacom will pay for return shipping by UnitedParcel Service or by an equivalent service as chosen by Wacom.

HOW CAN YOU OBTAIN WARRANTY SERVICES?
Upon discovery of a defect in a covered product within the Warranty Period, you should contact Wacom Technical Support via telephone or email to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. To obtain warranty service within the U.S. or Canada contact:
Wacom Customer Care Center
Phone: 1-855-699-2266
Web: https://support.wacom.com/
You should send the product, shipping charges prepaid, to the designated service location, accompanied by the RMA, your name, address and telephone number, proof of purchase date, and a description of the defect. The repair or replacement of the product may result in the loss of application or data. Whenever technically possible, you must take a copy of all application and data from the product before sending to Wacom.

DISCLAIMER; LIMITATION OF LIABILITY
Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.
EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OR OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim. This Limited Warranty is governed by the laws of the United States of America and the State of Oregon.
This Limited Warranty is valid for and only applies to products purchased and used inside Central America, South America or the Caribbean.

WARRANTY SERVICE
To obtain Warranty service within Central America, South America or the Caribbean contact your local dealer or distributor.

Wacom Customer Care Center: https://www.wacom.com/support

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing
Wacom Technology Corporation
1455 NW Irving Street Suite 800
Portland OR 97209
USA

LIMITED WARRANTY
(EUROPE, MIDDLE EAST AND AFRICA)

This limited warranty is valid for and only applies to products purchased and used inside Europe, Middle East and Africa.

WACOM warrants to you, as the initial purchaser, (hereinafter referred to as "you" or "the customer") that the product hardware will remain free from defects in materials and workmanship under normal use and service for a warranty period of two (2) years, commencing from the purchase date and provided that the product was unused at the time of purchase. Defects in wear parts (including but not limited to battery, tablet surface sheet (if any) and pen nibs) resulting from normal wear and tear or defects caused by extraordinary wear and tear are exempt from this limited warranty. Furthermore, WACOM warrants that the data carriers delivered with the product are free from defects in materials and workmanship under normal use for a period of six (6) months from the date of purchase.
If during the applicable warranty period the product, excluding any software, is discovered to be defective, it should be returned to the place of purchase in its original packaging together with your name, address, and telephone number, a description of the problem, and a copy of the original receipt. The customer shall be liable for any possible damage or loss of the product during transit to the place of purchase for this purpose.
WACOM's sole obligation and entire liability under this warranty shall be, at WACOM's option, either the repair or the replacement of the product or parts thereof that prove defective and that were returned within the applicable warranty period.
The repair or replacement of the product may result in the loss of application or data stored on the defective product. Whenever technically possible, you must take a copy of all application and data from the product before sending to WACOM.
WACOM does not warrant to repair or replace the product if: (a) the damage to the product results from accident, misuse, improper use, negligence or unauthorised alteration or repair; (b) the product was not handled or stored according to the instructions provided by WACOM; (c) the damage resulted from normal wear and tear of product parts; or (d) the serial number affixed by WACOM has been removed or rendered unintelligible.
Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an explicit guarantee that the product corresponds to or fulfils your requirements.
This limited warranty is a voluntary manufacturer's warranty. It provides rights separate to and in addition to your legal rights including but not limited to those relating to defects of the product. As such, the limited warranty benefits are in addition to, and not instead of, rights provided by statutory law. This warranty does not exclude, limit or suspend your rights arising from statutory law. You have the right to choose whether to claim service under this limited warranty or under your statutory rights.
Limitation of liability:
(1) Subject to subparagraph (2) below, Wacom's liability for damages under this warranty, including Wacom's liability for third parties engaged as vicarious agents (Erfüllungsgehilfen) for performance of obligations, shall be limited as follows:
(a) For damages caused by a slightly negligent breach of a material contractual obligation, Wacom shall only be liable up to the amount of damages typically foreseeable for contracts of such kind. A material contractual obligation is any obligation, the performance of which in particular facilitates the due implementation of this warranty and which the customer routinely relies on and may rely on.
(b) Wacom shall not be liable for damages caused by a slightly negligent breach of a non-material contractual obligation.
(2) The limitations of liability set out in subparagraph (1) above shall not affect Wacom's liability for damage resulting from bodily injury or death, Wacom's liability under the German Product Liability Act (Produkthaftungsgesetz), where mandatory for wilful misconduct (Vorsatz) or any other mandatory statutory liability.
In the event that the review of an asserted claim reveals that the claim does not exist for various reasons, for example because it is outside the permitted time period or that the product is not defective, the customer will reimburse WACOM for associated costs.
This limited warranty shall apply if the registered office of the vendor is situated in the EU, UK, Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Tunisia, Turkey, Syria, Lebanon, Jordan, Israel, Egypt, the United Arab Emirates, Iran or Saudi Arabia.
This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Düsseldorf, Germany, is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties arising from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity or fund under public law. The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different exclusive place of jurisdiction must be established for the case. Furthermore, WACOM is authorised to file a lawsuit against the headquarters of the customer.
Should one of the provisions of this limited warranty be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid provision shall apply. In its place WACOM may now also amend this agreement, or would like to contact WACOM for another reason, please write to us at the following address:
WACOM Europe GmbH
Zollhof 11-15
40221 Düsseldorf
GERMANY

LIMITED WARRANTY
(ASIA PACIFIC REGION EXCLUDING JAPAN, CHINESE MAINLAND, AND AUSTRALIA)

Valid for and only applies to products purchased and used inside Asia Pacific Region excluding Japan, Chinese Mainland and Australia.

Wacom warrants to the original consumer purchaser, that the product hardware will remain free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt (proof of purchase). Wacom makes no warranty for consumable items such as battery, tablet surface sheet (if any), and nibs. Upon discovery of a defect in the product, except in the Software and the consumable items, within the Warranty Period, the warranty holder must contact the original place of purchase to obtain instructions for returning the product for repair or replacement. Wacom and its partners are not obligated to remburse unauthorized prepaid shipment. The warranty holder is under no obligation to pay for shipment charges between the original place of purchase and the place of repair or replacement. The repair or replacement of the product may result in the loss of application or data. Whenever technically possible, you must take a copy of all application and data from the product before sending to Wacom.
Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period. Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from (i) force majeure including but not limited to fire, natural disasters, accident, and act of god; or (ii) intentional or accidental abuse, misuse, negligence, unauthorized modification or repair, or (iii) usage of this product in a manner other than as set out in the supplied User Guide, or (iv) if the product has been handled or stored other than in accordance with Wacom's storage instructions. Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.
EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY. WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OR OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim. This Limited Warranty is governed by the laws of the United States of America and the State of Oregon.
This Limited Warranty is valid for and only applies to products purchased and used inside Asia Pacific Region excluding Japan, Chinese Mainland and Australia.

WARRANTY SERVICE
To obtain Warranty service within Asia Pacific Region excluding Japan, Chinese Mainland and Australia contact your local dealer or distributor.

Wacom Customer Care Center: https://www.wacom.com/support

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact from the site below
https://support.wacom.com/

LIMITED WARRANTY
(AUSTRALIA)

This warranty is provided by Wacom Co., Ltd., 2-510-1 Toyonoda, Kazo-shi, Saitama 349-1148, Japan, telephone: 0480-78-1211 ("Wacom", "we", "us" or "our"). But Wacom uses its Australian group company (Wacom (Australia) Pty Ltd) to provide this warranty and perform the obligations. Wacom's contact details are Wacom Australia Pty Ltd, ABN 55 113 989 389, address: Ground Floor, 3 Richardson Place, NORTH RYDE, NSW 2113, Australia telephone number: (1300 307 266), Website: https://support.wacom.com/au/en/contact-us/warranty-new and support portal https://support.wacom.com/hc/en-us/#product-support. Where You purchase the hardware or software from us, Wacom Australia or an authorized reseller or distributor, and they are supplied to You in Australia, Wacom will provide You with the benefits of this warranty.

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure".

The benefits that Wacom provides under this warranty are in addition to any other rights or remedies that a consumer may have in respect of these goods or services under the Australian Consumer Law. Note: under the Australian Consumer Law, software is defined to be a 'good'.

If You believe there is a defect in any good provided by us, then You should follow the relevant procedure for the type of good that we supplied to You. You must also provide us with any help that we may reasonably request to help us remedy any defect or provide any replacement, at no cost to us. Please be aware that there are certain characteristics of the hardware and software (especially relating to displays) that may appear to be 'defects' but are in fact inherent features of the hardware or software. Many of these are set out in the product information documentation.

In all cases You must be able to demonstrate that the goods were supplied to You by us, Wacom Australia or an authorised distributor of Wacom branded products and that they are supplied to You in Australia. You must also provide us with Your proof of purchase.

Where Your claim is in relation to the Hardware
You must give us written notice to the address above, or log the issue in our support portal https://support.wacom.com/hc/en-us/#product-support, within 24 months of the date of purchase of the hardware and software setting out details of the issue, and at our request:
• You must, at Your cost, provide us with remote access to the hardware in order for us to diagnose and remedy the defective hardware; and/or
• if it is possible to repair defective hardware with user installable parts, we will send You the user installable parts and You must install them in accordance with our instructions; and/or
• You must follow any instructions we provide relating to our "returns" process, and promptly package and send the defective hardware to us in packaging provided and paid for by us, using a courier nominated by us from time to time.

Wherever technically possible, You must take a copy of, and then remove, all software and data from the hardware prior to de-installing any user installable parts on which the data is stored or from the hardware or software that You are sending to us.

User Generated Data Notice
In accordance with Regulation 91 of the Australian Consumer Law, we give You notice that if we repair goods that are capable of retaining user generated data, (e.g. computer hard drives, mobile phones, portable media players, games consoles, USB memory sticks), then we provide notice that the repair of the goods may result in the loss of the data.
If we request that You send the hardware to us, we will use our best efforts to diagnose the issue, and if the issue is found to be defect in the hardware, we will, at our option and subject to the Australian Law, either repair, or provide a replacement (which may be a different model with substantially similar or better features), and return the repaired/replaced item to You at our cost, within 10 business days.
If You are entitled to the benefit of this warranty but the issue with the hardware is one of the exclusions to the warranty or is otherwise out of scope of this warranty, then we will diagnose the issue at our cost, and if we are able to provide a repair or a replacement, we will provide You with an estimate for the repair or replacement (and any shipment, insurance and delivery costs).
If You agree to the estimate we will provide the repair or replacement and ship the repaired/replacement item to You, within 10 business days of the date You approved us to advise the repair/replacement. If You do not agree to the estimate then You must either authorise us to keep and/or destroy the hardware, or return it to You at Your cost (and pay us the cost of returning the hardware to You prior to or when it is ready).
If we are unable to repair or replace the defective hardware, we will provide a refund of the price paid for the hardware, and to keep and/or destroy the defective hardware on your behalf, at our cost.
We may use a refurbished part for any replacement part.

Where Your claim is in relation to the Software
You must give us written notice to the address above, or log the issue in our support portal https://support.wacom.com/hc/en-us/#product-support, within 24 months of the date of purchase of the hardware and software setting out the details of the issue and, at our request:
• You must, at Your cost, provide us with remote access to the hardware on which the software is located in order for us to diagnose and remedy (including by installing any patch/update) the software; and/or
• You must, at Your cost, send us a copy of the software with the defect, following any instructions we provide in relation to "returns".

We will then use our best efforts to diagnose the issue, and if the issue is found to be defect in the software we will use our best efforts to remedy the defect, or replace the software with the latest version of the software (with substantially similar or better features), and return the repaired/replaced software to You with new media with the remedied/new version of the software on it, in a timely manner and at our cost. You must install the remedy or new version on Your hardware at Your cost.

If we are unable to remedy the defect or provide a new version of the software, we will provide a refund of the fees paid for the license for the software, and You must cease using the software from Your hardware. We, at our cost, also will keep and/or destroy any software that You sent to us. If the defective software that we are unable to remedy is part of a bundle software operating system, firmware or other software without which the hardware will not operate, then we may, at our option and cost, provide a replacement item of hardware and software with the same or substantially similar specifications (which software may be a different item of hardware or software with substantially similar or better features), or provide You with a refund of the price You paid for the hardware and software, within 10 business days of You returning the hardware and defective software to us using our process for "returns".

Exclusions
This warranty does not cover any defects that are caused by any of the following (whether it is for hardware or software):
• fair wear and tear;
• use contrary to any written documentation provided by us, Wacom Australia or an authorised distributor of Wacom branded products including any operating manuals, product manuals, technical documentation, warning notices or environmental ranges that are provided in connection with the hardware or software;
• damage to the hardware or software from any cause other than any act or omission by us, Wacom Australia or an authorised distributor of Wacom branded products;
• any failure of any technology that is connected to, or used in conjunction with, any of the hardware or software that is not provided by a Wacom group company (including without limitation, non-Wacom banded power packs, pens or pen nibs);
• data that is entered into the hardware or software;
• any breach of your obligations under any agreement that relates to the purchase or warranty of the hardware or software; or
• having the hardware or software maintained by any person other than a Wacom group company or authorised maintenance provider.

Your costs
You are responsible for any expenses You incur in using this warranty, except where it is stated that we are paying the relevant costs. If You submit a claim for these expenses to us (including the original receipts or other acceptable proof of payment), and we have failed to meet any statutory guarantees under the Australian Consumer Law, then we will reimburse You for those costs.

Spares
Wacom will take reasonable action to ensure that there are facilities available for the repair of the hardware and that spares are reasonably available for the hardware for a minimum period of 24 months from date of Your purchase of the hardware.

Precaution

WARNING: To ensure the safe operation of the product, be sure to follow all precautions, cautions, and warnings found within this document, Wacom support page, and quick start guide (if applicable). Failure to do so could cause your warranty and result in injury to persons or damage to the product.
Wacom will not be liable for and will have no responsibility to you or to any other user or third party for any damage, injury, loss, inconvenience or replacement, in the event the product is used or handled contrary to the specifications, conditions, and environmental scope stated in this document, Wacom support page, and quick start guide (if applicable).
If you suspect the product is not working properly, or that it has been damaged by a drop or other cause, immediately stop using the product, disconnect it, and stop using the product immediately. Do not use the product if the display screen or housing breaks, as such may cause injury.
For details, please see "support" on wacom.com.

For United States

WARNING: Handling the cord on this product will expose you to lead, a chemical known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling. For more information go to: www.P65Warnings.ca.gov.

Excluding United States

WARNING: Wires inside the cables contain lead, a chemical known to cause cancer, and birth defects or other reproductive harm. Wash hands after contact

– Improper set up, use, or care for the product can increase the risk of an accident or injury to persons or property.
– Do not disassemble or modify the product, or attempt to open it or repair it and do not allow third party other than an authorized service provider or a Wacom authorized repairer to do the same. Wacom shall have no responsibility to repair or replace the product if it has been disassembled or modified. Having the product disassembled or modified by unauthorized persons may affect the safety and functionality of the product.
– Do not use the product with any part of the product's ground contact area protruding from the desk or table. Using the product in this manner may cause the product to fall and cause serious injury and damage. Please make sure the product's ground contact area is completely inside the desk or table.
– Repetitive activities such as using the pen, swiping the screen, or using the touch pad may cause discomfort in your hands, arms, wrists, shoulders, neck or other areas. If you experience such discomfort, please stop using the product and consult your physician or medical provider.
– The product may contain magnets, in addition to components or radio devices that emit electromagnetic fields, which have the potential to interfere with medical devices. If you have reason to believe that the product is interfering with your medical device, please cease using the product and consult your physician and/or medical device manufacturer.
– Prevent children from playing with or having access to any packing materials or wrapping for the product or any small product accessories, as a choking or suffocation hazard may exist.
– Do not use the product with non-compatible devices. Doing so may cause damage or injury.
– Be sure to dispose of the product properly and to manage the disposal in accordance with your local ordinances and laws. You are solely responsible for disposing of the product in a safe and lawful manner.
– Move the product periodically to another place on your work surface to avoid permanently discoloring or altering the appearance of the surface.
– Do not use or store the product in the following environments:
• Significant temperature-changing environments
• Environments that exceed the specified temperature and humidity range (e.g.outdoors or in vehicles)
• Dusty environment
• Near fire.
– The batteries in the products are not replaceable yourself. Please contact Wacom Support Center if any battery replacement is required, whether covered by the warranty or not.
– Please contact Wacom Support Center or recycle batteries in accordance with all local laws and regulations.
– This product has a radio communication function. Please use it in accordance with all the rules and regulations prescribed at the location in where that there are certain characteristics of the hardware and software (especially relating to displays) that may appear to be 'defects' but are in fact inherent features of the hardware or software. Many of these are set out in the product information documentation.

In all cases You must be able to demonstrate that the goods were supplied to You by us, Wacom Australia or an authorised distributor of Wacom branded products and that they are supplied to You in Australia. You must also provide us with Your proof of purchase.

Where Your claim is in relation to the Hardware
You must give us written notice to the address above, or log the issue in our support portal https://support.wacom.com/hc/en-us/#product-support, within 24 months of the date of purchase of the hardware and software setting out the details of the issue and, at our request:
• You must, at Your cost, provide us with remote access to the hardware on which the software is located in order for us to diagnose and remedy (including by installing any patch/update) the software; and/or
• You must, at Your cost, send us a copy of the software with the defect, following any instructions we provide in relation to "returns".

We will then use our best efforts to diagnose the issue, and if the issue is found to be defect in the software we will use our best efforts to remedy the defect, or replace the software with the latest version of the software (with substantially similar or better features), and return the repaired/replaced software to You with new media with the remedied/new version of the software on it, in a timely manner and at our cost. You must install the remedy or new version on Your hardware at Your cost.

If we are unable to remedy the defect or provide a new version of the software, we will provide a refund of the fees paid for the license for the software, and You must cease using the software from Your hardware. We, at our cost, also will keep and/or destroy any software that You sent to us. If the defective software that we are unable to remedy is part of a bundle software operating system, firmware or other software without which the hardware will not operate, then we may, at our option and cost, provide a replacement item of hardware and software with the same or substantially similar specifications (which software may be a different item of hardware or software with substantially similar or better features), or provide You with a refund of the price You paid for the hardware and software, within 10 business days of You returning the hardware and defective software to us using our process for "returns".

Exclusions
This warranty does not cover any defects that are caused by any of the following (whether it is for hardware or software):
• fair wear and tear;
• use contrary to any written documentation provided by us, Wacom Australia or an authorised distributor of Wacom branded products including any agreements, specifications, product information, conditions, warning notices or environmental ranges that are provided in connection with the hardware or software;
• damage to the hardware or software from any cause other than any act or omission by us, Wacom Australia or an authorised distributor of Wacom branded products;
• any failure of any technology that is connected to, or used in conjunction with, any of the hardware or software that is not provided by a Wacom group company (including without limitation, non-Wacom banded power packs, pens or pen nibs);
• data that is entered into the hardware or software;
• any breach of your obligations under any agreement that relates to the purchase or warranty of the hardware or software; or
• having the hardware or software maintained by any person other than a Wacom group company or authorised maintenance provider.

Your costs
You are responsible for any expenses You incur in using this warranty, except where it is stated that we are paying the relevant costs. If You submit a claim for these expenses to us (including the original receipts or other acceptable proof of payment), and we have failed to meet any statutory guarantees under the Australian Consumer Law, then we will reimburse You for those costs.

Spares
Wacom will take reasonable action to ensure that there are facilities available for the repair of the hardware and that spares are reasonably available for the hardware for a minimum period of 24 months from date of Your purchase of the hardware.

Precaution

WARNING: Beachten Sie alle Anweisungen, Vorsichtshinweise und Warnungen in diesem Dokument, auf der Supportseite von Wacom und in der Schnellanleitung (falls zutreffend), damit ein sicherer Betrieb des Produkts gewährleistet ist. Bei Nichtbeachtung kann die Garantie erlöschen und es kann zu Verletzungen von Personen oder Schäden am Produkt kommen. Wacom haftet weder Ihnen noch anderen Benutzern gegenüber für Schäden, jedweder Art, einschließlich Reparatur oder Ersatz, wenn das Produkt entgegen den in diesem Dokument, auf der Supportseite von Wacom und in der Schnellstartanleitung (falls zutreffend) angegebenen Spezifikationen, Bedingungen und Umgebungsbedingungen verwendet oder behandelt wird. Wenn Sie der Meinung sind, dass das Produkt nicht ordnungsmäßig funktioniert oder dass es durch Herunterfallen oder auf andere Weise beschädigt wurde, dann schalten Sie es bitte sofort aus, ziehen Sie alle Kabel ab und nehmen Sie es nicht mehr in Betrieb. Verwenden Sie das Produkt nicht mit einem beschädigten Bildschirm oder Gehäuse, da dies zu Verletzungen führen kann.
Einzelheiten finden Sie auf wacom.com unter „Support".

WARNUNG: Die Drähte in den Kabeln enthalten Blei, ein chemisches Element, das Krebs, Geburtsfehler oder andere Fortpflanzungsschäden verursachen kann. Nach dem Hantieren Hände waschen.

– Eine unsachgemäße Einrichtung, Verwendung oder Pflege des Produkts kann das Risiko eines Unfalls oder einer Verletzung von Personen oder Sachschäden erhöhen.
– Zerlegen oder verändern Sie das Produkt nicht, versuchen Sie nicht, es zu öffnen oder zu reparieren, und gestatten Sie nicht, dass Dritte, bei denen es sich nicht um autorisierte Reparaturbetriebe handelt, dies tun. Wacom ist nicht autorisierten Reparaturbetrieb handelt, dies tun. Wacom ist nicht verpflichtet, das Produkt zu reparieren oder zu ersetzen, wenn es zerlegt oder verändert wurde. Wenn das Produkt durch Personen, die keine Wacom-Vertragshändler reparieren lassen, kann dies die Sicherheit und Funktionalität des Produkts beeinträchtigen.
– Verwenden Sie das Produkt nicht, wenn ein Teil der Bodenkontaktfläche des Produkts über den Tisch hinausragt. Wenn Sie das Produkt auf diese Weise verwenden, kann es umkippen und schwere Verletzungen und Schäden verursachen. Vergewissern Sie sich, dass sich die Bodenkontaktfläche des Produkts vollständig auf dem Tisch oder der Arbeitsfläche befindet.
– Sich wiederholende Tätigkeiten wie das Arbeiten mit dem Stift, das Wischen über den Bildschirm oder die Verwendung des Touchpads können zu Beschwerden in Händen, Armen, Handgelenken, Schultern, Nacken oder anderen Bereichen führen. Wenn Sie derartige Beschwerden verspüren, stellen Sie bitte die Verwendung des Produkts ein und wenden Sie sich an Ihren Arzt oder medizinischen Dienstleister.
– Das Produkt kann neben Komponenten oder Funkgeräten, die elektromagnetische Felder aussenden, auch Magnete enthalten, die medizinische Geräte stören können. Wenn Sie Grund zu der Annahme haben, dass das Produkt Ihr medizinisches Gerät beeinträchtigt oder beeinträchtigen könnte, stellen Sie die Verwendung des Produkts ein und wenden Sie sich an Ihren Arzt und/oder den Hersteller des medizinischen Geräts.
– Verhindern Sie, dass Kinder mit dem Verpackungsmaterial oder der Verpackung des Produkts oder kleinen Produktzubehörteilen spielen oder Zugang dazu haben, da die Gefahr des Erstickens besteht.
– Verwenden Sie das Produkt nicht mit inkompatiblen Geräten. Andernfalls kann es zu Schäden oder Verletzungen kommen.
– Stellen Sie sicher, dass die Entsorgung des Produkts gemäß den lokalen Vorschriften und Gesetzen erfolgt. Sie allein sind verantwortlich, das Produkt auf sichere und rechtmäßige Weise zu entsorgen.
– Ändern Sie regelmäßig den Aufstellort des Produkts auf Ihrer Arbeitsfläche, um dauerhafte Änderungen der Oberfläche oder des Aussehens der Arbeitsfläche zu vermeiden.
– Verwenden oder lagern Sie das Produkt nicht in folgenden Umgebungen:
• Umgebungen mit starken Temperaturschwankungen
• Umgebungen, in denen die vorgegebenen Bereiche für die Temperatur und die Luftfeuchtigkeit überschritten werden (z. B. im Freien oder in Fahrzeugen)
• Staubige Umgebungen
• In der Nähe von Feuer.
– Sie können die Produktbatterien nicht austauschen. Bitte wenden Sie sich an das Wacom Support Center, wenn eine Batterie ausgetauscht werden muss. Dabei ist es unerheblich, ob nach Garantiedeckung besteht oder nicht.
– Bitte wenden Sie sich an das Wacom Support Center oder führen Sie Batterien gemäß den nationalen gesetzlichen Vorschriften selbst der Wiederverwertung zu.
– Dieses Produkt verfügt über eine Funkkommunikationsfunktion. Verwenden Sie diese unter Einhaltung aller am Ort der Verwendung bestehenden Regeln und Vorschriften.
Stellen Sie sicher, dass die Produkt an Standorten, wo diese Verwendung verboten ist,

TC:

重要產品資訊 — 限量版

要查看重要產品資訊文件的完整版本，請前往 www.wacom.com，並按一下「支援」。如果您的電腦上安裝了 Wacom 驅動程式，則可從在 Wacom Center 訪問完整版的重要產品資訊。

保固聲明

保固：1 年，亞太地區。
有保固適用於亞太地區（不包括日本、中國大陸和澳大利亞）。繁體中文請訪問 www.wacom.com 並點選「支援」。

安全指南

警告：為確保安全使用產品，請務必遵循本文檔。Wacom 支援頁面和快速入門指南（如適用）中的所有說明。注意警告，否則可能導致保固失效並造成人身傷害或產品損壞。
如果產品的使用或處理違反本文檔、Wacom 支援頁面和快速入門指南（如適用）所述規範、操作和環境範圍，Wacom 將不對您或其他用戶的任何損害（包括精確度損失）負責。
如果煙霧產品不能正常工作，或者因持續冒煙而其他原因而損壞，請務必關閉電源，斷開所有線纜並立即停止使用產品。如果顯示螢幕或外殼破裂，請勿使用產品，因為這可能導致人身傷害。
詳情請參見 wacom.com 的「支援」部分。

警告：傳輸線內的電線含有鉛，鉛是一種已知會導致癌症、出生缺陷或其他生殖傷害的化學物質，接觸後請洗手。

– 產品的設置、使用或照管不當會增加發生事故或對人員造成傷害或財物損壞的風險。
– 除 Wacom 公司或 Wacom 授權的維修者之外，不得且不允許任何第三方拆卸或修改產品或讓拆開或維修產品。如果產品已經拆卸或修改，Wacom 概不負責維修或更換產品、未經授權的拆卸或修改造成的損壞可能會影響產品的安全性和正常運行。
– 使用產品時請勿將產品放置在熱源附近。請勿將產品放置在或接觸地面的區域完全位於工作表面或桌面內。
– 重複的活動、如使用數位筆、滑動螢幕或使用觸控板，可能會導致手、手臂、手腕、肩膀、頸部或其他部位的不適。如果發生此類不適，請停止使用本產品並諮詢醫生或醫療機構。
– 請務必正確調整和周圍環境的適當（如室外或車內）工作場所，以盡可能減少不適。
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