

# Aspire Series

## Generic User Guide

© 2012 All Rights Reserved.

Aspire Series Generic User Guide

This revision: 04/2012

Model number: \_\_\_\_\_

Serial number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

# Information for your safety and comfort

## Safety instructions

Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions marked on the product.

### Turning the product off before cleaning

Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

## Warnings

### Accessing the power cord

Be sure that the power outlet you plug the power cord into is easily accessible and located as close to the equipment operator as possible. When you need to disconnect power to the equipment, be sure to unplug the power cord from the electrical outlet.

### Disconnecting the power source

Observe the following guidelines when connecting and disconnecting power to the power supply unit:

Install the power supply unit before connecting the power cord to the AC power outlet.

Unplug the power cord before removing the power supply unit from the computer.

If the system has multiple sources of power, disconnect power from the system by unplugging all power cords from the power supplies.

### Using electrical power

- This product should be operated from the type of power indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not locate this product where people will walk on the cord.
- If an extension cord is used with this product, make sure that the total ampere rating of the equipment plugged into the extension cord does not exceed the extension cord ampere rating. Also, make sure that the total rating of all products plugged into the wall outlet does not exceed the fuse rating.

- Do not overload a power outlet, strip or receptacle by plugging in too many devices. The overall system load must not exceed 80% of the branch circuit rating. If power strips are used, the load should not exceed 80% of the power strip's input rating.
- This product's AC adapter is equipped with a three-wire grounded plug. The plug only fits in a grounded power outlet. Make sure the power outlet is properly grounded before inserting the AC adapter plug. Do not insert the plug into a non-grounded power outlet. Contact your electrician for details.



.....

**Warning! The grounding pin is a safety feature. Using a power outlet that is not properly grounded may result in electric shock and/or injury.**



.....

**Note:** The grounding pin also provides good protection from unexpected noise produced by other nearby electrical devices that may interfere with the performance of this product.

- The system can be powered using a wide range of voltages; 100 to 120 or 220 to 240 V AC. The power cord included with the system meets the requirements for use in the country/region where the system was purchased. Power cords for use in other countries/regions must meet the requirements for that country/region. For more information on power cord requirements, contact an authorized reseller or service provider.

## Protecting your hearing



.....

**Warning: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.**



To protect your hearing, follow these instructions.

- Increase the volume gradually until you can hear clearly and comfortably.
- Do not increase the volume level after your ears have adjusted.
- Do not listen to music at high volumes for extended periods.
- Do not increase the volume to block out noisy surroundings.
- Decrease the volume if you can't hear people speaking near you.

Your computer shipped with plastic dummies installed in the card slots. Dummies protect unused slots from dust, metal objects or other particles. Save the dummies for use when no cards are in the slots.

## General

- Do not use this product near water.
- Do not place this product on an unstable cart, stand or table. If the product falls, it could be seriously damaged.
- Slots and openings are provided for ventilation to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation unless proper ventilation is provided.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. Never spill liquid of any kind onto or into the product.
- To avoid damage of internal components and to prevent battery leakage, do not place the product on a vibrating surface.
- Never use it under sporting, exercising, or any vibrating environment which will probably cause unexpected short current or damage rotor devices, HDD, Optical drive, and even exposure risk from lithium battery pack.
- The bottom surface, areas around ventilation openings and AC adapter may get hot. To avoid injury, ensure they do not come in contact with your skin or body.
- Your device and its enhancements may contain small parts. Keep them out of the reach of small children.
- The surface temperature of the base will rise during normal operation, particularly when AC power is present. Allowing sustained contact with exposed skin can cause discomfort or burn.

## Product servicing

Do not attempt to service this product yourself, as opening or removing covers may expose you to dangerous voltage points or other risks. Refer all servicing to qualified service personnel.

Unplug this product from the wall outlet and refer servicing to qualified service personnel when:

- The power cord or plug is damaged, cut or frayed.
- Liquid was spilled into the product.
- The product was exposed to rain or water.
- The product has been dropped or the case has been damaged.
- The product exhibits a distinct change in performance, indicating a need for service.
- The product does not operate normally after following the operating instructions.

- The product has been dropped or the case has been damaged.
- The product exhibits a distinct change in performance, indicating a need for service.
- The product does not operate normally after following the operating instructions.



.....

**Note:** Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal condition.

## Guidelines for safe battery usage

This notebook uses a Lithium-ion battery. Do not use it in a humid, wet or corrosive environment. Do not put, store or leave your product in or near a heat source, in a high temperature location, in strong direct sunlight, in a microwave oven or in a pressurized container, and do not expose it to temperatures over 60° C (140° F). Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, charging will not occur at temperatures below 0° C (32° F) or above 40° C (104° F).

The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the operation time becomes noticeably shorter than normal, buy a new battery.

Use only the approved batteries, and recharge your battery only with the approved chargers designated for this device.

Use the battery only for its intended purpose. Never use any charger or battery that is damaged. Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) This might happen, for example, when you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.

The capacity and lifetime of the battery will be reduced if the battery is left in hot or cold places, such as in a closed car in summer or winter. Always try to keep the battery between 15°C and 25°C (59°F and 77°F). A device with a hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is especially limited in temperatures well below freezing.

Do not dispose of batteries in a fire as they may explode. Batteries may also explode if damaged. Dispose of batteries according to local regulations. Please recycle when possible. Do not dispose as household waste.

Wireless devices may be susceptible to interference from the battery, which could affect performance.



**Note:** Please refer to [www.acer.com](http://www.acer.com) for battery shipping documents.

## Replacing the battery pack

The notebook uses lithium batteries. Replace the battery with the same type as that which came bundled with your product. Use of another battery may present a risk of fire or explosion.



**Warning! Batteries may explode if not handled properly. Do not disassemble or dispose of them in fire. Keep them away from children. Follow local regulations when disposing of used batteries.**

## Caution for Optical Drive Device



**Note:** Information in this section may not apply to your computer.

**CAUTION:** This appliance contains a laser system and is classified as a "CLASS 1 LASER PRODUCT." In case of any trouble with this device, please contact your nearest AUTHORIZED service station. To prevent direct exposure to the laser beam, do not try to open the enclosure.

**CLASS 1 LASER PRODUCT**

**CAUTION: INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO BEAM.**

**APPAREIL A LASER DE CLASSE 1 PRODUIT**

**LASERATTENTION: RADIATION DU FAISCEAU LASER INVISIBLE EN CAS D'OUVERTURE. EVITER TOUTE EXPOSITION AUX RAYONS.**

**LUOKAN 1 LASERLAITE LASER KLASSE 1**

**VORSICHT: UNSICHTBARE LASERSTRAHLUNG, WENN ABDECKUNG GEÖFFNET NICHT DEM STRAHLL AUSSETZEN**

**PRODUCTO LÁSER DE LA CLASE I**

**ADVERTENCIA: RADIACIÓN LÁSER INVISIBLE AL SER ABIERTO. EVITE EXPONERSE A LOS RAYOS.**

**ADVARSEL: LASERSTRÅLING VEDÅBNING SE IKKE IND I STRÅLEN.**

**VARO! LAVATTAESSA OLET ALTITINA LASERSÄTEILYLLE.**

**VARNING: LASERSTRÅLNING NÅR DENNA DEL ÄR ÖPPNAD ÄLÅ TUIJOTA SÄTEESEENSTIRRA EJ IN I STRÅLEN**

VARNING: LASERSTRÅLNING NAR DENNA DEL ÅR ÖPPNADSTIRRA EJ IN I STRÅLEN

ADVARSEL: LASERSTRÅLING NAR DEKSEL ÅPNESSTIRR IKKE INN I STRÅLEN

## Telephone line safety

- Disconnect all telephone lines from the equipment when not in use and/or before servicing.
- To avoid the remote risk of electric shock from lightning, do not connect the telephone line to this equipment during lightning or thunderstorms.



.....

**Warning! For safety reasons, do not use non-compliant parts when adding or changing components. Consult your reseller for purchase options.**

## Radio frequency interference



.....

**Warning! For safety reasons, turn off all wireless or radio transmitting devices when using your laptop under the following conditions. These devices may include, but are not limited to: wireless LAN (WLAN), Bluetooth and/or 3G.**

Remember to follow any special regulations in force in any area, and always switch off your device when its use is prohibited or when it may cause interference or danger. Use the device only in its normal operating positions. This device meets RF exposure guidelines when used normally, and it and its antenna are positioned at least 1.5 centimeters (5/8 inches) away from your body. It should not contain metal and you should position the device the above-stated distance from your body. To successfully transmit data files or messages, this device requires a good quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure that the above separation distance instructions are followed until the transmission is completed. Parts of the device are magnetic. Metallic materials may be attracted to the device, and persons with hearing aids should not hold the device to the ear with the hearing aid. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

## Medical devices

Operation of any radio transmitting equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch



off your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF transmissions.

**Pacemakers.** Pacemaker manufacturers recommend that a minimum separation of 15.3 centimeters (6 inches) be maintained between wireless devices and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers should do the following:

- Always keep the device more than 15.3 centimeters (6 inches) from the pacemaker
- Not carry the device near your pacemaker when the device is switched on. If you suspect interference, switch off your device, and move it.

**Hearing aids.** Some digital wireless devices may interfere with some hearing aids. If interference occurs, consult your service provider.

## Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, and air bag systems. For more information, check with the manufacturer, or its representative, of your vehicle or any equipment that has been added. Only qualified personnel should service the device, or install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty that may apply to the device. Check regularly that all wireless equipment in your vehicle is mounted and operating properly. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or enhancements. For vehicles equipped with an air bag, remember that air bags inflate with great force. Do not place objects, including installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed, and the air bag inflates, serious injury could result. Using your device while flying in aircraft is prohibited. Switch off your device before boarding an aircraft. The use of wireless teledevices in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network, and may be illegal.

## Potentially explosive environments

Switch off your device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refueling points such as near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage,

and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders. Do not switch the notebook on when wireless phone use is prohibited or when it may cause interference or danger.

## Emergency calls

**Warning:** You cannot make emergency calls through this device. To make an emergency call you shall dial out through your mobile phone or other telephone call system.

## Disposal instructions

Do not throw this electronic device into the trash when discarding. To minimize pollution and ensure utmost protection of the global environment, please recycle. For more information on the Waste from Electrical and Electronics Equipment (WEEE) regulations, visit [www.acer-group.com/public/Sustainability/sustainability01.htm](http://www.acer-group.com/public/Sustainability/sustainability01.htm)



## Mercury advisory

For bulb-inside projectors or electronic products containing a non-LED-backlit-LCD/CRT monitor or display: Lamp(s) inside this product contain mercury and must be recycled or disposed of according to local, state or federal laws. For more information, contact the Electronic Industries Alliance at [www.eiae.org](http://www.eiae.org). For lamp-specific disposal information, check [www.lamprecycle.org](http://www.lamprecycle.org).



## ENERGY STAR



ENERGY STAR

Acer's ENERGY STAR qualified products save your money by reducing energy cost and protecting the environment without sacrificing features or performance. Acer is proud to offer our customers products with the ENERGY STAR mark.

What is ENERGY STAR?

Products that are ENERGY STAR qualified use less energy and prevent greenhouse gas emissions by meeting strict energy efficiency guidelines set by the U.S. Environmental Protection Agency. Acer is committed to offering products and services worldwide that help customers save money, conserve energy and improve the quality of our environment. The more energy we can save through higher energy efficiency, the more we reduce greenhouse gases and the risks of climate change. More information refers to

[www.energystar.gov](http://www.energystar.gov) or [www.energystar.gov/powermanagement](http://www.energystar.gov/powermanagement).



**Note:** Information in this section may not apply to your computer.

Acer ENERGY STAR qualified products:

- Produce less heat and reduce cooling loads, and warmer climates.
- Automatically go into "display sleep" and "computer sleep" mode after 10 and 30 minutes of inactivity respectively.
- Wake the computer from sleep mode by pushing keyboard or moving mouse.
- Computers will save more than 80% energy at "sleep" mode.

ENERGY STAR and the ENERGY STAR mark are registered U.S. marks

## Tips and information for comfortable use

Computer users may complain of eyestrain and headaches after prolonged use. Users are also at risk of physical injury after long hours of working in front of a computer. Long work periods, bad posture, poor work habits, stress, inadequate working conditions, personal health and other factors greatly increase the risk of physical injury.

Incorrect computer usage may lead to carpal tunnel syndrome, tendonitis, tenosynovitis or other musculoskeletal disorders. The following symptoms may appear in the hands, wrists, arms, shoulders, neck or back:

- Numbness, or a burning or tingling sensation.
- Aching, soreness or tenderness.
- Pain, swelling or throbbing.
- Stiffness or tightness.
- Coldness or weakness.

If you have these symptoms, or any other recurring or persistent discomfort and/or pain related to computer use, consult a physician immediately and inform your company's health and safety department.

The following section provides tips for more comfortable computer use.

### Finding your comfort zone

Find your comfort zone by adjusting the viewing angle of the monitor, using a footrest, or raising your sitting height to achieve maximum comfort. Observe the following tips:

- Refrain from staying too long in one fixed posture.
- Avoid slouching forward and/or leaning backward.
- Stand up and walk around regularly to remove the strain on your leg muscles.

- Take short rests to relax your neck and shoulders.
- Avoid tensing your muscles or shrugging your shoulders.
- Install the external display, keyboard and mouse properly and within comfortable reach.
- If you view your monitor more than your documents, place the display at the center of your desk to minimize neck strain.

## Taking care of your vision

Long viewing hours, wearing incorrect glasses or contact lenses, glare, excessive room lighting, poorly focused screens, very small typefaces and low-contrast displays could stress your eyes. The following sections provide suggestions on how to reduce eyestrain.

## Eyes

- Rest your eyes frequently.
- Give your eyes regular breaks by looking away from the monitor and focusing on a distant point.
- Blink frequently to keep your eyes from drying out.

## Display

- Keep your display clean.
- Keep your head at a higher level than the top edge of the display so your eyes point downward when looking at the middle of the display.
- Adjust the display brightness and/or contrast to a comfortable level for enhanced text readability and graphics clarity.
- Eliminate glare and reflections by:
  - placing your display in such a way that the side faces the window or any light source,
  - minimizing room light by using drapes, shades or blinds,
  - using a task light,
  - changing the display's viewing angle,
  - using a glare-reduction filter,
  - using a display visor, such as a piece of cardboard extended from the display's top front edge.
- Avoid adjusting your display to an awkward viewing angle.
- Avoid looking at bright light sources for extended periods of time.

## Developing good work habits

The following work habits make computer use more relaxing and productive:

- Take short breaks regularly and often.
- Perform some stretching exercises.
- Breathe fresh air as often as possible.
- Exercise regularly and maintain a healthy body.



.....

**Warning! We do not recommend using the computer on a couch or bed. If this is unavoidable, work for only short periods, take breaks regularly, and do some stretching exercises.**



.....

**Note:** For more information, please refer to "Regulations and safety notices" on page 54.

# First things first

We would like to thank you for making an Acer notebook your choice for meeting your mobile computing needs.

## Your guides

To help you use your Acer notebook, we have designed a set of guides:

First off, the **setup poster** helps you get started with setting up your computer.

The **Aspire Generic User Guide** contains useful information applying to all models in the Aspire product series. It covers basic topics such as using the keyboard and audio, etc. Please understand that due to its nature, the **Generic User Guide** will occasionally refer to functions or features which are only contained in certain models of the series, but not necessarily in the model you purchased. Such instances are marked in the text with language such as "only for certain models."

The **Quick Guide** introduces you to the basic features and functions of your new computer. For more on how your computer can help you to be more productive, please refer to the **Aspire Generic User Guide**. This guide contains detailed information on such subjects as system utilities, data recovery, expansion options and troubleshooting. In addition it contains warranty information and the general regulations and safety notices for your notebook. It is available in Portable Document Format (PDF) and comes preloaded on your notebook. Follow these steps to access it:

- 1 Click  **Start > All Programs > AcerSystem.**
- 2 Click **Aspire Generic User Guide.**



.....

**Note:** Viewing the file requires Adobe Reader. If Adobe Reader is not installed on your computer, clicking on **Aspire Generic User Guide** will run the Adobe Reader setup program first. Follow the instructions on the screen to complete the installation. For instructions on how to use Adobe Reader, access the **Help and Support** menu.

## Basic care and tips for using your computer

### Turning your computer on and off

To turn on the computer, simply press and release the power button. Please refer to the setup poster for the location of the power button.

To turn the power off, do any of the following:

- Use the Windows shutdown command: click **Start** then Click **Shut Down**.
- Use the power button.

You can also put the computer in sleep mode by pressing the sleep hotkey <Fn> + <F4>.



**Note:** If you cannot power off the computer normally, press and hold the power button for more than four seconds to shut down the computer. If you turn off the computer and want to turn it on again, wait at least two seconds before powering up.

## Taking care of your computer

Your computer will serve you well if you take care of it.

- Do not expose the computer to direct sunlight. Do not place it near sources of heat, such as a radiator.
- Do not expose the computer to temperatures below 0° C (32° F) or above 50° C (122° F).
- Do not subject the computer to magnetic fields.
- Do not expose the computer to rain or moisture.
- Do not spill water or any liquid on the computer.
- Do not subject the computer to heavy shock or vibration.
- Do not expose the computer to dust or dirt.
- Never place objects on top of the computer.
- Do not slam the computer display when you close it.
- Never place the computer on uneven surfaces.

## Taking care of your AC adapter

Here are some ways to take care of your AC adapter:

- Do not connect the adapter to any other device.
- Do not step on the power cord or place heavy objects on top of it. Carefully route the power cord and any cables away from foot traffic.
- When unplugging the power cord, do not pull on the cord itself but pull on the plug.
- The total ampere ratings of the equipment plugged in should not exceed the ampere rating of the cord if you are using an extension cord. Also, the total current rating of all equipment plugged into a single wall outlet should not exceed the fuse rating.

## Taking care of your battery pack

Here are some ways to take care of your battery pack:

- Use only batteries of the same kind as replacements. Turn the power off before removing or replacing batteries.
- Do not tamper with batteries. Keep them away from children.
- Dispose of used batteries according to local regulations. Recycle if possible.

## Cleaning and servicing

When cleaning the computer, follow these steps:

- 1 Turn off the computer and remove the battery pack.
- 2 Disconnect the AC adapter.
- 3 Use a soft, moist cloth. Do not use liquid or aerosol cleaners.

If either of the following occurs:

- The computer has been dropped or the body has been damaged;
- The computer does not operate normally

Please refer to "**Frequently asked questions**" on page 49 .



<b>Information for your safety and comfort</b>	<b>iii</b>
Safety instructions	iii
Warnings	iii
Caution for Optical Drive Device	vii
Radio frequency interference	viii
Medical devices	viii
Vehicles	ix
Potentially explosive environments	ix
Emergency calls	x
Disposal instructions	x
Mercury advisory	x
ENERGY STAR	x
Tips and information for comfortable use	xi
<b>First things first</b>	<b>xiv</b>
Your guides	xiv
Basic care and tips for using your computer	xiv
Turning your computer on and off	xiv
Taking care of your computer	xv
Taking care of your AC adapter	xv
Taking care of your battery pack	xvi
Cleaning and servicing	xvi
<b>Touchpad</b>	<b>1</b>
Touchpad basics (for models with separate buttons)	1
<b>Touchpad basics (for models with integrated buttons)</b>	<b>2</b>
<b>Using the keyboard</b>	<b>4</b>
Lock keys and embedded numeric keypad\	4
Hotkeys	5
Windows keys	7
<b>Using the system utilities</b>	<b>8</b>
Acer Bio-Protection	8
Acer Backup Manager	9
<b>Acer eRecovery Management</b>	<b>11</b>
Creating a recovery backup (Optical drive)	12
Creating a recovery backup (USB flash drive)	14
<b>Recovering your system (Optical drive)</b>	<b>16</b>
To recover your system	16
Types of recovery	16
Recovering pre-installed software and drivers	16
Returning to a previous system condition	17
Returning your system to its factory condition	18
<b>Recovering your system (USB flash drive)</b>	<b>20</b>
To recover your system	20
Types of recovery	20
Recovering pre-installed software and drivers	20
Returning to a previous system condition	21

Returning your system to its factory condition	22
<b>Acer clear.fi</b>	<b>24</b>
Navigating media and photos	24
Shared files	24
Which devices are compatible?	25
Playing to another device	25
<b>Power management</b>	<b>26</b>
Acer PowerSmart key	26
<b>Battery pack</b>	<b>27</b>
Battery pack characteristics	27
Charging the battery	28
Optimizing battery life	28
Checking the battery level	29
Battery-low warning	29
Installing and removing the battery pack	29
<b>Taking your notebook PC with you</b>	<b>31</b>
Disconnecting from the desktop	31
Moving around	31
Preparing the computer	31
What to bring to meetings	32
Taking the computer home	32
Preparing the computer	32
What to take with you	32
Special considerations	32
Setting up a home office	33
Traveling with the computer	33
Preparing the computer	33
What to take with you	33
Special considerations	33
Traveling internationally with the computer	34
Preparing the computer	34
What to bring with you	34
Special considerations	34
<b>Securing your computer</b>	<b>35</b>
Using a computer security lock	35
Using passwords	35
Entering passwords	36
Setting passwords	36
<b>Expanding through options</b>	<b>37</b>
Connectivity options	37
Fax/data modem	37
Built-in network feature	38
Consumer Infrared (CIR)	38
Universal Serial Bus (USB)	39
IEEE 1394 port	40
High-Definition Multimedia Interface	40

ExpressCard	41
Installing memory	42
<b>Enjoying TV with Windows Media Center</b>	<b>44</b>
Choose your input type	44
Watching TV using the optional DVB-T (digital TV) antenna (for selected models)	44
To connect the digital antenna	45
Watching TV with an external antenna or cable socket	45
BIOS utility	46
Boot sequence	46
Enable disk-to-disk recovery	46
Password	47
Using software	47
Playing DVD movies	47
<b>Frequently asked questions</b>	<b>49</b>
Requesting service	51
International Travelers Warranty (ITW)	51
Before you call	51
<b>Troubleshooting</b>	<b>52</b>
Troubleshooting tips	52
Error messages	52
<b>Regulations and safety notices</b>	<b>54</b>
FCC statement	54
Modem notices	55
LCD pixel statement	56
Radio device regulatory notice	56
General	57
Wireless operation channels for different domains	57
France: Restricted wireless frequency bands	57
List of National Codes	58
The FCC RF safety requirement	58
Canada — Low-power license-exempt radio communication devices (RSS-210)	59
Exposure of humans to RF fields (RSS-102)	59
LCD panel ergonomic specifications	60

# Touchpad

The built-in touchpad is a pointing device that senses movement on its surface. This means the cursor responds as you move your finger across the surface of the touchpad. The central location on the palmrest provides optimum comfort and support.

## Touchpad basics (for models with separate buttons)

The following items show you how to use the touchpad with two buttons.

- Move your finger across the touchpad to move the cursor.
- Press the left and right buttons located beneath the touchpad to perform selection and execution functions. These two buttons are similar to the left and right buttons on a mouse. Tapping on the touchpad is the same as clicking the left button.

Function	Left button	Right button	Main touchpad
Execute	Quickly click twice.		Tap twice (at the same speed as double-clicking a mouse button).
Select	Click once.		Tap once.
Drag	Click and hold, then use finger on the touchpad to drag the cursor.		Tap twice (at the same speed as double-clicking a mouse button); rest your finger on the touchpad on the second tap and drag the cursor.
Access context menu		Click once.	



**Note:** Illustrations for reference only. The exact configuration of your PC depends on the model purchased.



**Note:** When using the touchpad, keep it — and your fingers — dry and clean. The touchpad is sensitive to finger movement; hence, the lighter the touch, the better the response. Tapping harder will not increase the touchpad's responsiveness.



**Note:** By default, vertical and horizontal scrolling is enabled on your touchpad. It can be disabled under Mouse settings in Windows Control Panel.

## Touchpad basics (for models with integrated buttons)

The following items show you how to use the touchpad.

- Move your finger across the touchpad to move the cursor.
- Press the touchpad down, or tap, to perform a click, which will select or start an item.
- Place your finger in the bottom right corner of the touchpad and press to perform a right click.  
The bottom left and bottom right corners of the touchpad are similar to the left and right buttons on a mouse.



Function	Bottom left corner	Bottom right corner	Main touchpad
Open	Quickly press twice		Press or tap twice (at the same speed as double-clicking a mouse button)
Select	Press once		Press or tap once

Function	Bottom left corner	Bottom right corner	Main touchpad
Drag	Press and hold, then use finger on the touchpad to drag the cursor		Press or tap twice (at the same speed as double-clicking a mouse button); rest your finger on the touchpad on the second tap and drag the cursor
Access context menu		Press once	



**Note:** When using the touchpad, keep it — and your fingers — dry and clean. The touchpad is sensitive to finger movement; hence, the lighter the touch, the better the response. Tapping harder will not increase the touchpad's responsiveness.

# Using the keyboard

The keyboard has full-sized keys and an embedded numeric keypad\*, separate cursor, lock, Windows, function and special keys.

## Lock keys and embedded numeric keypad\



**Note:** Information in this section may not apply to your computer.

The keyboard has three lock keys which you can toggle on and off.

Lock key	Description
Caps Lock	When Caps Lock is on, all alphabetic characters typed are in uppercase.
Num Lock <Fn> + <F11>*	When Num Lock is on, the embedded keypad is in numeric mode. The keys function as a calculator (complete with the arithmetic operators +, -, *, and /). Use this mode when you need to do a lot of numeric data entry. A better solution would be to connect an external keypad.
Scroll Lock <Fn> + <F12>	When Scroll Lock is on, the screen moves one line up or down when you press the up or down arrow keys respectively. Scroll Lock does not work with some applications.

The embedded numeric keypad functions like a desktop numeric keypad. It is indicated by small characters located on the upper right corner of the keycaps. To simplify the keyboard legend, cursor-control key symbols are not printed on the keys.








Desired access	Num Lock on	Num Lock off
Number keys on embedded keypad	Type numbers in a normal manner.	
Cursor-control keys on embedded keypad	Hold <Shift> while using cursor-control keys.	Hold <Fn> while using cursor-control keys.

Desired access	Num Lock on	Num Lock off
Main keyboard keys	Hold <Fn> while typing letters on embedded keypad.	Type the letters in a normal manner.








## Hotkeys

The computer employs hotkeys or key combinations to access most of the computer's controls like screen brightness and volume output.

To activate hotkeys, press and hold the <Fn> key before pressing the other key in the hotkey combination.




















Hotkey	Icon	Function	Description
<Fn> + <F3>		Communication key	Enables / disables the computer's communication devices. (Communication devices may vary by configuration.)
<Fn> + <F4>		Sleep	Puts the computer in Sleep mode.
<Fn> + <F5>		Display toggle	Switches display output between the display screen, external monitor (if connected) and both.
<Fn> + <F6>		Display off	Turns the display screen backlight off to save power. Press any key to return.
<Fn> + <F7>		Touchpad toggle	Turns the built-in touchpad on and off.
<Fn> + <F8>		Speaker toggle	Turns the speakers on and off.
<Fn> + <F11>		NumLk	Turns the embedded numeric keypad on or off (only for certain models).
<Fn> + <D>		Brightness up	Increases the screen brightness.



Hotkey	Icon	Function	Description
<Fn> + <◀>		Brightness down	Decreases the screen brightness.
<Fn> + <▲>		Volume up	Increases the sound volume.
<Fn> + <▼>		Volume down	Decreases the sound volume.
<Fn> + <Home>		Play/Pause	Play or pause a selected media file.
<Fn> + <Pg Up>		Stop	Stop playing the selected media file.
<Fn> + <Pg Dn>		Previous	Return to the previous media file.
<Fn> + <End>		Next	Jump to the next media file.

# Windows keys

The keyboard has two keys that perform Windows-specific functions.

Key	Description
 Windows key	<p>Pressed alone it launches the Start menu. It can also be used with other keys for other functions:</p> <p>&lt;  &gt;: Open or close the Start menu</p> <p>&lt;  &gt; + &lt;D&gt;: Display the desktop</p> <p>&lt;  &gt; + &lt;E&gt;: Open Windows Explorer</p> <p>&lt;  &gt; + &lt;F&gt;: Search for a file or folder</p> <p>&lt;  &gt; + &lt;G&gt;: Cycle through Sidebar gadgets</p> <p>&lt;  &gt; + &lt;L&gt;: Lock your computer (if connected to a domain), or switch users (if not connected to a domain)</p> <p>&lt;  &gt; + &lt;M&gt;: Minimize all windows</p> <p>&lt;  &gt; + &lt;R&gt;: Open the Run dialog box</p> <p>&lt;  &gt; + &lt;T&gt;: Cycle through programs on the taskbar</p> <p>&lt;  &gt; + &lt;U&gt;: Open Ease of Access Center</p> <p>&lt;  &gt; + &lt;X&gt;: Open Windows Mobility Center</p> <p>&lt;  &gt; + &lt;Break&gt;: Display System Properties</p> <p>&lt;  &gt; + &lt;Shift+M&gt;: Restore minimized windows</p> <p>&lt;  &gt; + &lt;Tab&gt;: Cycle through programs on the taskbar by using Windows Flip 3-D</p> <p>&lt;  &gt; + &lt;Space&gt;: Bring all gadgets to the front and select Windows Sidebar</p> <p>&lt;CTRL&gt; + &lt;  &gt; + &lt;F&gt;: Search for network computers</p> <p>&lt;CTRL&gt; + &lt;  &gt; + &lt;Tab&gt;: Use the arrow keys to cycle through open programs using Windows Flip 3-D</p>
 Application key	<p>This key has the same effect as clicking the right mouse button; it opens the application's context menu.</p>



**Note:** Depending on your edition of Windows, some shortcuts may not function as described.

# Using the system utilities

## Acer Bio-Protection

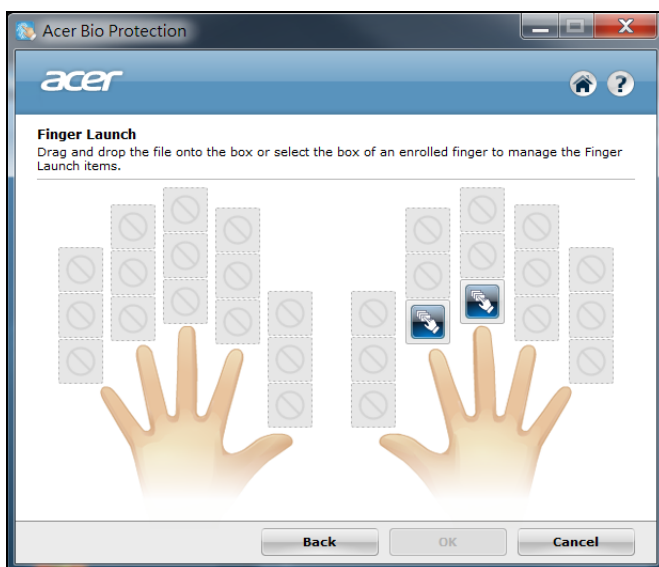


**Note:** Information in this section may not apply to your computer.

Acer Bio-Protection Fingerprint Solution is a multi-purpose fingerprint software package integrated with the Microsoft Windows operating system. Utilizing the uniqueness of one's fingerprint, Acer Bio-Protection Fingerprint Solution incorporates protection against unauthorized access to your computer with centralized password management via Password Bank; and fast application/website launching and login with Acer FingerLaunch.

With Acer Bio-Protection Fingerprint Solution, you can now enjoy an extra layer of protection for your personal computer, as well as the convenience of accessing your daily tasks with a simple swipe of your finger!

For more information, refer to the Acer Bio-Protection help files.



# Acer Backup Manager



**Note:** This feature is only available on certain models.

Acer Backup Manager is a simple three-step process that allows you to create backup copies of your entire system or selected files and folders according to a schedule or as you need to.

To start Acer Backup Manager, press the Acer Backup Manager key above the keyboard. Alternatively, you can go to **Start > All Programs > Acer Backup Manager > Acer Backup Manager**. This will open the Welcome screen; from this screen you can select the type of backup you'd like to create.

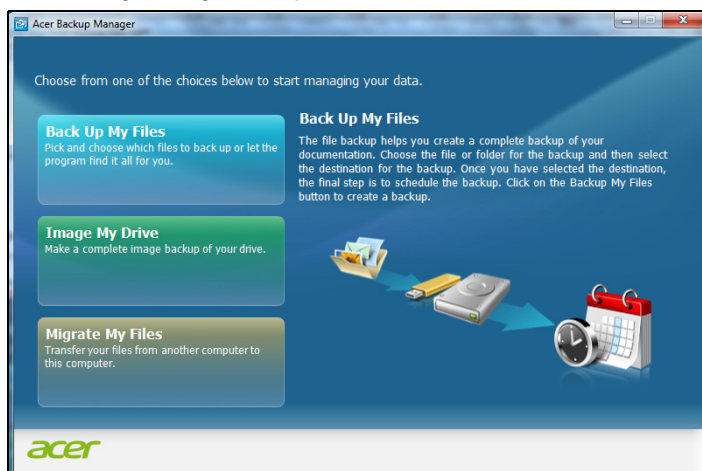
- **Back Up my Files:** Select files to back up.
- **Image My Drive:** Create a backup file for the entire drive. You can burn this file to a DVD to restore your computer at a later time or create the file on a USB drive.
- **Migrate My Files:** Allows you to copy files to a USB device so that you can migrate your files to a new computer.

Select the backup type you'd like to make and select the files or drive you want to back up, then follow the onscreen instructions:

- 1 Select the content you want to back up. The less content you select, the quicker the process will be, but it will increase your risks of losing data.
- 2 Select where you want the backup copies to be stored. You will need to select an external drive or your D: drive; Acer Backup Manager cannot store a backup on the source drive.
- 3 Select how often you want Acer Backup Manager to create backups.

Once you have finished these three steps, backups will be created according to the schedule. You can also create backups manually by pressing the Acer Backup Manager key.

If you wish to change your settings at any time, run Acer Backup Manager from the **Start** menu and go through the steps outlined above.



# Acer eRecovery Management

If your computer experiences problems that are not recoverable by other methods, you may need to reinstall the Windows operating system and factory-loaded software and drivers. To ensure you can recover your computer when needed, you should create a recovery backup as soon as possible.



.....

**Note:** All of the following content is for general reference only. Actual product specifications may vary.

Acer eRecovery Management consists of the following functions:

## 1 Backup:

- Create Factory Default Backup
- Backup Drivers and Applications



.....

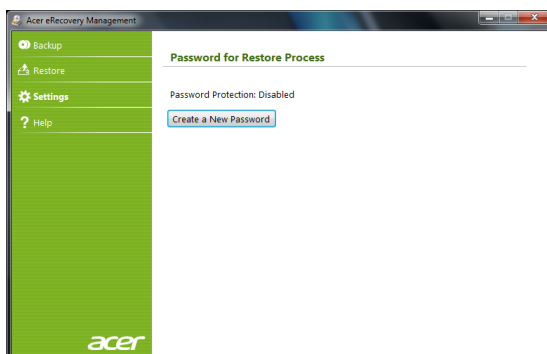
**Note:** Models that do not have an ODD will allow you to make backup copies to a USB drive.

## 2 Restore:

- Restore Operating System to Factory Defaults
- Restore Operating System and Retain User Data
- Reinstall Drivers or Applications

This chapter will guide you through each process.

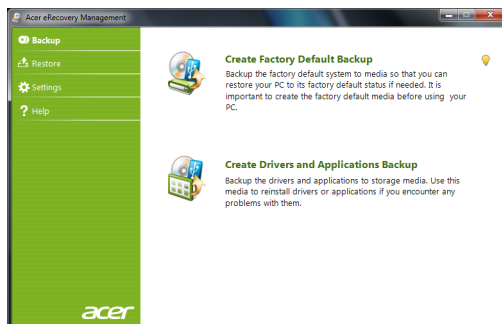
To use the password protection feature of Acer eRecovery Management, you must first set the password. The password is set by launching Acer eRecovery Management and clicking **Settings**.



## Creating a recovery backup (Optical drive)

To reinstall using a backup on optical discs, you must create the recovery disc beforehand. Throughout the process, you will be guided by onscreen instructions. Please read them carefully!

- 1 Click **Start** > **All Programs** > **Acer**, then click **Acer eRecovery Management**.



- 2 To create recovery discs for the hard drive's entire original contents, including Windows and all factory-loaded software and drivers, click **Create Factory Default Disc**.

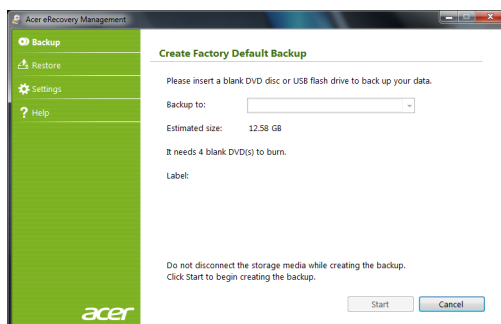
- OR -

To create a recovery disc for only the factory-loaded software and drivers, click **Create Drivers and Applications Backup Disc**.

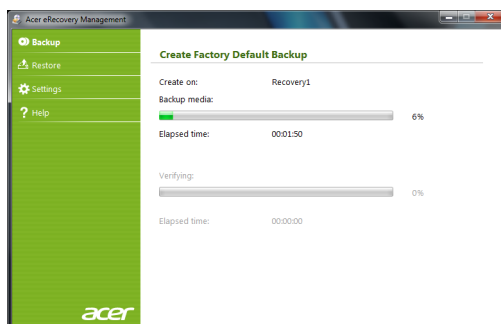


**Important:** We recommend that you create each type of recovery backup as soon as possible.

The Create Factory Default Backup dialog box tells you the number of blank, recordable discs you will need to complete the recovery discs. Make sure that you have the required number of identical, blank discs ready before continuing.



- 3 Insert a blank disc into the drive indicated in the **Backup to** list, then click **Next**. You will be shown the backup progress on the screen.



The drive ejects each disc as it completes burning it.

- 4 Remove the disc from the drive and mark it with a permanent marker.



**Important:** Write a unique, descriptive label on each disc, such as 'Windows Recovery Disc 1 of 2' or 'Apps/Drivers Recovery disc'. Make sure you keep the discs in a safe place that you will remember.

- 5 If multiple discs are required, insert a new disc when prompted, then click **OK**. Continue recording discs until the process is complete.



## Creating a recovery backup (USB flash drive)

To reinstall using a backup on a USB flash drive, you must create the recovery backup beforehand. Throughout the process, you will be guided by onscreen instructions. Please read them carefully!

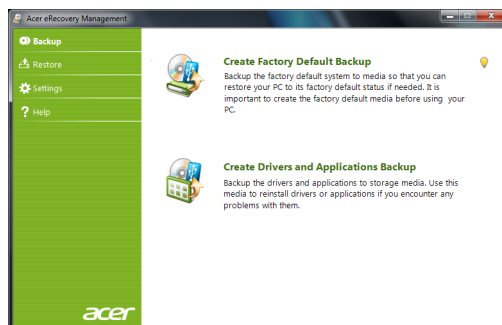


**Important:** If you are using a USB flash drive, ensure it is at least 12 GB and does not contain any previous data.



**Important:** This section only applies to computers without an optical drive.

- 1 Click **Start > All Programs > Acer**, then click **Acer eRecovery Management**.



- 2 To create recovery backup for the hard drive's entire original contents, including Windows and all factory-loaded software and drivers, click **Create Factory Default Backup**.

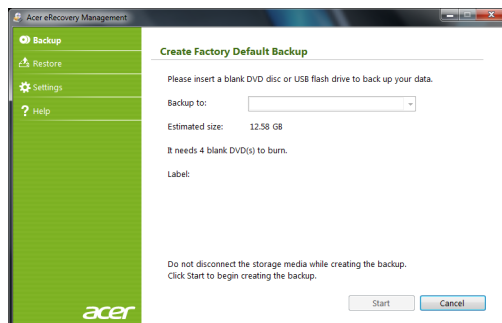
- OR -

To create a recovery backup for only the factory-loaded software and drivers, click **Create Driver and Applications Backup**.

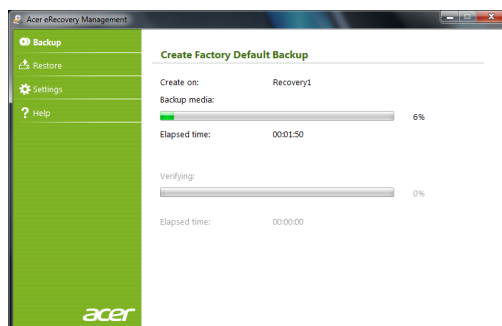


**Important:** We recommend that you create each type of recovery backup as soon as possible.

The Create Factory Default Backup dialog box opens. This dialog box tells you the estimated size of the backup file on your USB flash drive.



- 3 Plug in the USB disk, then click **Next**. You will be shown the backup progress on the screen.



- 4 Unplug the USB flash drive and mark it with a permanent marker.



**Important:** Write a unique, descriptive label on each backup, such as 'Windows Recovery Backup' or 'Apps/Drivers Recovery Backup'. Make sure you keep the USB flash drive in a safe place that you will remember.

# Recovering your system (Optical drive)

If calling Acer support did not help fix your problem, you can use the Acer eRecovery Management program. This will restore your computer to the same state as when you purchased it, while giving you an option to retain all settings and personal data for later retrieval.

## To recover your system

### 1 Perform minor fixes.

If only one or two items of software or hardware have stopped working correctly, the problem may be solved by reinstalling the software or the device drivers. To recover software and drivers that were pre-installed at the factory, see **"Recovering pre-installed software and drivers" on page 16**. For instructions on reinstalling software and drivers that were not pre-installed, see that product's documentation or technical support Web site.

### 2 Revert to a previous system condition.

If reinstalling software or drivers does not help, then the problem may be solved by returning your system to a previous state when everything was working correctly. For instructions, see **"Returning to a previous system condition" on page 17**.

### 3 Reset your system to its factory condition.

If nothing else has solved the problem and you want to reset your system to factory condition, see **"Returning your system to its factory condition" on page 18**.

## Types of recovery

### Recovering pre-installed software and drivers

As a troubleshooting step, you may need to reinstall the software and device drivers that came pre-installed on your computer from the factory. You can recover using either your hard drive or the recovery discs you have created.

- **New software:** If you need to recover software that did not come pre-installed on your computer, you need to follow that software's installation instructions.
- **New device drivers:** If you need to recover device drivers that did not come pre-installed on your computer, follow the instructions provided with the device.

To recover your pre-installed software and drivers:

- 1 Click **Start** > **All Programs** > **Acer**, then click **Acer eRecovery Management**.

- OR -

If you are recovering from your driver and application recovery disc, insert it into the disc drive, then go to Step 3 after the Acer Application Recovery main menu opens.

- 2 Click the **Restore** tab, then click **Reinstall Drivers or Applications** to display the Acer Application Recovery main menu.



- 3 Click **Contents** to show a list of software and device drivers.
- 4 Click the install icon for the item you want to install, then follow the onscreen prompts to complete the installation. Repeat this step for each item you want to reinstall.

## Returning to a previous system condition

Microsoft System Restore periodically takes 'snapshots' of your system settings and saves them as restore points. In most cases of hard-to-resolve software problems, you can return to one of these restore points to get your system running again.

Windows automatically creates an additional restore point each day, and also each time you install software or device drivers.



**Tip:** For more information about using Microsoft System Restore, click Start, then click Help and Support. Type *windows system restore* in the Search Help box, then press Enter.

To return to a restore point:

- 1 Click **Start** > **Control Panel** > **System and Security** > **Action Center**, then click **Recovery**.
- 2 Click **Open System Restore**, then **Next**.
- 3 Select the restore point you want, click **Next**, then **Finish**. A confirmation message box will appear.

- 4 Click **Yes**. Your system is restored using the restore point you specified. This process may take several minutes, and may restart your computer.

## Returning your system to its factory condition

If your computer experiences problems that are not recoverable by other methods, you may need to reinstall everything to return your system to its factory condition. You can reinstall using either your hard drive or the recovery discs you have created.



**Warning:** This complete recovery deletes everything on your hard drive, then reinstalls Windows and all software and drivers that were pre-installed on your system. If you can access important files on your hard drive, back them up now.

If you can still run Windows, see **"Recovering from within Windows" on page 18**.

If you cannot run Windows and your original hard drive is still working, see **"Recovering from the hard drive during startup" on page 19**.

If you cannot run Windows and your original hard drive has been completely re-formatted or you have installed a replacement hard drive, see **"Recovering from your recovery discs" on page 19**.

## Recovering from within Windows

To reinstall Windows and all pre-installed software and drivers:

Click **Start** > **All Programs** > **Acer**, then click **Acer eRecovery Management**.

Click the **Restore** tab, then **Restore Operating System to Factory Defaults**.

Click **Yes**, then **Start**. A dialog box will display information about the hard drive that the operating system will be recovered to.



**Warning:** Continuing the process will erase all files on your hard drive.

Click **OK**. The recovery process begins by restarting your computer, then continues by copying files to your hard drive. This process may take a while, the Acer eRecovery Management screen displays the progress.

When the recovery has finished, a dialog box will prompt you to restart your computer.

Click **OK** to restart your computer.

Follow the onscreen prompts for first-time system setup.

## Recovering from the hard drive during startup

To reinstall Windows and all pre-installed software and drivers:

- 1 Turn on your computer, then press <Alt> + <F10> during startup to open Acer eRecovery Management.
- 2 Click **Restore Operating System to Factory Defaults**.



.....  
**Warning: Continuing the process will erase all files on your hard drive.**

- 3 Click **Next**. Your hard drive's original, factory-loaded contents will be recovered. This process will take several minutes.

## Recovering from your recovery discs

To reinstall Windows and all pre-installed software and drivers:

- 1 Turn on your computer, insert the first system recovery disc into your optical disc drive, then restart your computer.



.....  
**Warning: Continuing the process will erase all files on your hard drive.**

If it is not already enabled, you must enable the F12 Boot Menu:

Press <F2> when starting your computer.

Use the left or right arrow keys to select the Main menu.

Press the down key until F12 Boot Menu is selected, press <F5> to change this setting to Enabled.

Use the left or right arrow keys to select the Exit menu.

Select **Save Changes and Exit** and press Enter. Select **OK** to confirm.

Your computer will restart.

- 2 During startup, press <F12> to open the boot menu. The boot menu allows you to select which device to start from, such as the hard drive or an optical disc.
- 3 Use your arrow keys to select the line **CDROM/DVD** (this line may start with 'IDE 1...'), then press <Enter>. Windows will install from the recovery disc you inserted.
- 4 Insert the second recovery disc when prompted, then follow the onscreen prompts to complete the recovery.

# Recovering your system (USB flash drive)

If calling Acer support did not help fix your problem, you can use the Acer eRecovery Management program. This will restore your computer to the same state as when you purchased it, while giving you an option to retain all settings and personal data for later retrieval.

## To recover your system

### 1 Perform minor fixes.

If only one or two items of software or hardware have stopped working correctly, the problem may be solved by reinstalling the software or the device drivers. To recover software and drivers that were pre-installed at the factory, see **"Recovering pre-installed software and drivers" on page 20**. For instructions on reinstalling software and drivers that were not pre-installed, see that product's documentation or technical support Web site.

### 2 Revert to a previous system condition.

If reinstalling software or drivers does not help, then the problem may be solved by returning your system to a previous state when everything was working correctly. For instructions, see **"Returning to a previous system condition" on page 21**.

### 3 Reset your system to its factory condition.

If nothing else has solved the problem and you want to reset your system to factory condition, see **"Returning your system to its factory condition" on page 22**.

## Types of recovery

### Recovering pre-installed software and drivers

As a troubleshooting step, you may need to reinstall the software and device drivers that came pre-installed on your computer from the factory. You can recover using either your hard drive or the backup you have created.

- **New software:** If you need to recover software that did not come pre-installed on your computer, you need to follow that software's installation instructions.
- **New device drivers:** If you need to recover device drivers that did not come pre-installed on your computer, follow the instructions provided with the device.

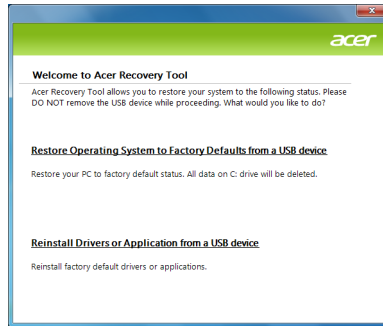
To recover your pre-installed software and drivers:

- 1 Click **Start** > **All Programs** > **Acer**, then click **Acer eRecovery Management**.

- OR -

If you are recovering from your driver and application recovery backup, insert the USB flash drive into a USB port. Open the USB flash drive in Windows Explorer and double-click **Recovery**.

- 2 Click **Reinstall Drivers or Application from a USB device**.



- 3 Click **Contents** to show a list of software and device drivers.
- 4 Click the install icon for the item you want to install, then follow the onscreen prompts to complete the installation. Repeat this step for each item you want to reinstall.

## Returning to a previous system condition

Microsoft System Restore periodically takes 'snapshots' of your system settings and saves them as restore points. In most cases of hard-to-resolve software problems, you can return to one of these restore points to get your system running again.

Windows automatically creates an additional restore point each day, and also each time you install software or device drivers.



**Tip:** For more information about using Microsoft System Restore, click Start, then click Help and Support. Type *windows system restore* in the Search Help box, then press Enter.

To return to a restore point:

- 1 Click **Start** > **Control Panel** > **System and Security** > **Action Center**, then click **Recovery**.
- 2 Click **Open System Restore**, then **Next**.
- 3 Select the restore point you want, click **Next**, then **Finish**. A confirmation message box will appear.



- 4 Click **Yes**. Your system is restored using the restore point you specified. This process may take several minutes, and may restart your computer.

## Returning your system to its factory condition

If your computer experiences problems that are not recoverable by other methods, you may need to reinstall everything to return your system to its factory condition. You can reinstall using either your hard drive or the recovery backup you have created.



**Warning:** This complete recovery deletes everything on your hard drive, then reinstalls Windows and all software and drivers that were pre-installed on your system. If you can access important files on your hard drive, back them up now.

If you can still run Windows, see **"Recovering from within Windows" on page 22**.

If you cannot run Windows and your original hard drive is still working, see **"Recovering from the hard drive during startup" on page 23**.

If you cannot run Windows and your original hard drive has been completely re-formatted or you have installed a replacement hard drive, see **"Recovering from your recovery backup" on page 23**.

## Recovering from within Windows

To reinstall Windows and all pre-installed software and drivers:

Click **Start** > **All Programs** > **Acer**, then click **Acer eRecovery Management**.

Click the **Restore** tab, then **Restore Operating System to Factory Defaults** to open the **Confirm Restoration** dialog box.

Click **Yes**, then **Start**. A dialog box will display information about the hard drive that the operating system will be recovered to.



**Warning:** Continuing the process will erase all files on your hard drive.

Click **OK**. The recovery process begins by restarting your computer, then continues by copying files to your hard drive. This process may take a while, the Acer eRecovery Management screen displays the progress.

When the recovery has finished, a dialog box prompts you to restart your computer.

Click **OK** to restart your computer.

Follow the onscreen prompts for first-time system setup.

## Recovering from the hard drive during startup

To reinstall Windows and all pre-installed software and drivers:

- 1 Turn on your computer, then press <Alt> + <F10> during startup to open Acer eRecovery Management.
- 2 Click **Restore Operating System to Factory Defaults**.



.....  
**Warning: Continuing the process will erase all files on your hard drive.**

- 3 Click **Next**. Your hard drive's original, factory-loaded contents will be recovered. This process will take several minutes.

## Recovering from your recovery backup

To reinstall Windows and all pre-installed software and drivers:

- 1 Plug in the USB flash drive and turn on your computer.



.....  
**Warning: Continuing the process will erase all files on your hard drive.**

If it is not already enabled, you must enable the F12 Boot Menu:

Press <F2> when starting your computer.

Use the left or right arrow keys to select the Main menu.

Press the down key until F12 Boot Menu is selected, press <F5> to change this setting to Enabled.

Use the left or right arrow keys to select the Exit menu.

Select **Save Changes and Exit** and press **Enter**. Select **OK** to confirm.

Your computer will restart.

- 2 During startup, press <F12> to open the boot menu. The boot menu allows you to select which device to start from, such as a flash drive.
- 3 Use your arrow keys to select the line **USB HDD**, then press <Enter>. Windows will install from the recovery backup on the USB flash drive.
- 4 Follow the onscreen prompts to complete the recovery.

# Acer clear.fi



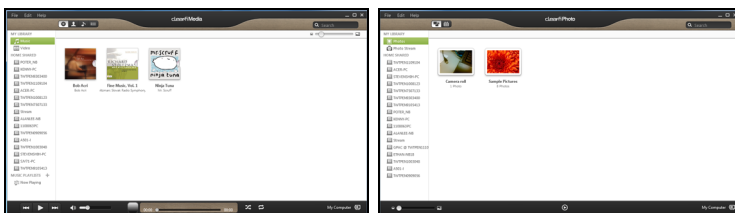
**Note:** Only for certain models.

With Acer clear.fi, you can enjoy videos, photos and music. Stream media from, or to, other devices with Acer clear.fi installed.



**Note:** All devices must be connected to the same network.

To watch videos or listen to music open **clear.fi Media**, to browse photos open **clear.fi Photo**.



**Important:** When you first open a clear.fi application, Windows Firewall will ask for permission to allow clear.fi to access the network. Select **Allow Access** in each window.

## Navigating media and photos

The list in the left panel shows your computer ('My Library'), then other devices if any are connected to your network ('Home Shared').

To view files on your computer, select one of the categories under 'My Library', then browse the files and folder on the right.

## Shared files

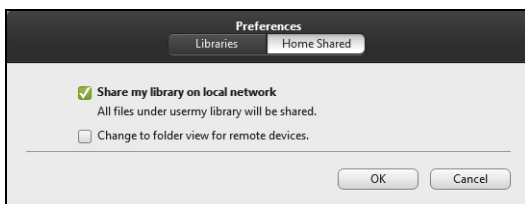
Devices connected to your network are shown in the **Home Shared** section. Select a device, then the select the category to explore.

After a short delay, shared files and folders are shown on the right. Browse to the file you want to play, then double-click to start playback.

Use the media controls in the bar across the bottom of the screen to control playback. For example, when music is selected, you can play, pause or stop playback, and adjust the volume.



**Note:** You must activate sharing on the device that stores the files. Open clear.fi on the device that stores the files, select **Edit** then make sure **Share my library on local network** is active.




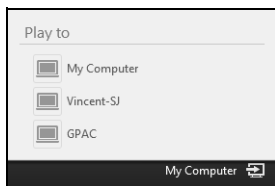
## Which devices are compatible?

Certified Acer devices with clear.fi or DLNA software can be used with the clear.fi software. These include DLNA-compliant PCs, smartphones, and NAS (Network Attached Storage) devices.

## Playing to another device

If you want to play the media on another device, you need to do the following:

- 1 In the bottom right corner, select **Play to.** 
- 2 Select the remote device that will be used to play the file.



**Note:** Only devices optimised for playback are available in this list, certain PCs and storage devices will not appear. To add a Windows PC to this list, open Windows Media Player, select **Stream** and **Allow remote control of my Player...**

- 3 Select a file in the main window, then use the media controls in the bar across the bottom of the screen to control the remote device.

For more help, go to <http://www.acer.com/clearfi/download/>.

# Power management

This computer has a built-in power management unit that monitors system activity. System activity refers to any activity involving one or more of the following devices: keyboard, mouse, hard disk, peripherals connected to the computer, and video memory. If no activity is detected for a period of time (called an inactivity timeout), the computer stops some or all of these devices in order to conserve energy.

This computer employs a power management scheme that supports the advanced configuration and power interface (ACPI), which allows for maximum power conservation and maximum performance at the same time. Windows handles all power-saving chores for your computer.

## Acer PowerSmart key



.....  
**Note:** This feature is only available on certain models.

Acer PowerSmart uses the power-saving features of your computer's graphics subsystem to reduce overall power consumption. When you press the Acer PowerSmart key, the screen brightness is reduced and the graphics chip switched to a lower speed; PCI and WLAN switch to power-saving modes. Press the Acer PowerSmart key again to return to your previous settings.

# Battery pack

The computer uses a battery pack that gives you long use between charges.

## Battery pack characteristics

The battery pack has the following characteristics:

- Employs current battery technology standards.
- Delivers a battery-low warning.

The battery is recharged whenever you connect the computer to the AC adapter. Your computer supports charge-in-use, enabling you to recharge the battery while you continue to operate the computer. However, recharging with the computer turned off results in a significantly faster charge time.

The battery will come in handy when you travel or during a power failure. It is advisable to have an extra fully charged battery pack available as backup. Contact your dealer for details on ordering a spare battery pack.



**Note:** Some models have an embedded battery. If the battery needs to be replaced, please contact an authorized service center.

## Conditioning a new battery pack

Before you use a battery pack for the first time, there is a conditioning process that you should follow:

- 1 Insert the new battery without turning the computer on.
- 2 Connect the AC adapter and fully charge the battery.
- 3 Disconnect the AC adapter.
- 4 Turn on the computer and operate using battery power.
- 5 Fully deplete the battery until the battery-low warning appears.
- 6 Reconnect the AC adapter and fully charge the battery again.

Follow these steps again until the battery has been charged and discharged three times.

Use this conditioning process for all new batteries, or if a battery hasn't been used for a long time. If the computer is to be stored for more than two weeks, you are advised to remove the battery pack from the unit.



**Warning:** Do not expose battery packs to temperatures below 0° C (32° F) or above 45° C (113° F). Extreme temperatures may adversely affect the battery pack.

By following the battery conditioning process you condition your battery to accept the maximum possible charge. Failure to follow this procedure will prevent you from obtaining the maximum battery charge, and will also shorten the effective lifespan of the battery.

In addition, the useful lifespan of the battery is adversely affected by the following usage patterns:

- Using the computer on constant AC power with the battery inserted. If you want to use constant AC power, you are advised to remove the battery pack after it is fully charged.
- Not discharging and recharging the battery to its extremes, as described above.
- Frequent use; the more you use the battery, the faster it will reach the end of its effective life. A standard computer battery has a life span of about 300 charges.

## Charging the battery

To charge the battery, first make sure that it is correctly installed in the battery bay. Plug the AC adapter into the computer, and connect to a mains power outlet. You can continue to operate your computer on AC power while your battery is charging. However, charging the battery with the computer turned off results in a significantly faster charge time.



.....

**Note:** You are advised to charge the battery before retiring for the day. Charging the battery overnight before traveling enables you to start the next day with a fully charged battery.

## Optimizing battery life

Optimizing battery life helps you get the most out of battery operation, prolonging the charge/recharge cycle and improving recharging efficiency. You are advised to follow the suggestions set out below:

- Purchase an extra battery pack.
- Use AC power whenever possible, reserving battery for on-the-go use.
- Eject a PC Card if it is not being used, as it will continue to draw power (for selected models).
- Store the battery pack in a cool, dry place. The recommended temperature is 10° C (50° F) to 30° C (86° F). Higher temperatures cause the battery to self-discharge faster.
- Excessive recharging decreases the battery life.
- Look after your AC adapter and battery.

## Checking the battery level

The Windows power meter indicates the current battery level. Rest the cursor over the battery/power icon on the taskbar to see the battery's present charge level.

## Battery-low warning

When using battery power pay attention to the Windows power meter.



**Warning:** Connect the AC adapter as soon as possible after the battery-low warning appears. Data will be lost if the battery to become fully depleted and the computer shuts down.

When the battery-low warning appears, the recommended course of action depends on your situation:

Situation	Recommended Action
The AC adapter and a power outlet are available.	<ol style="list-style-type: none"> <li>1. Plug the AC adapter into the computer, and then connect to the mains power supply.</li> <li>2. Save all necessary files.</li> <li>3. Resume work.</li> </ol> <p><b>Turn off the computer if you want to recharge the battery rapidly.</b></p>
An extra fully charged battery pack is available.	<ol style="list-style-type: none"> <li>1. Save all necessary files.</li> <li>2. Close all applications.</li> <li>3. Turn off the computer.</li> <li>4. Replace the battery pack.</li> <li>5. Turn on the computer and resume work.</li> </ol>
The AC adapter or a power outlet is unavailable. You have no spare battery pack.	<ol style="list-style-type: none"> <li>1. Save all necessary files.</li> <li>2. Close all applications.</li> <li>3. Turn off the computer.</li> </ol>

## Installing and removing the battery pack



**Note:** Some models have an embedded battery. If the battery needs to be replaced, please contact an authorized service center.





**Important!** Before removing the battery from the unit, connect the AC adapter if you want to continue using your computer. Otherwise, turn off the computer first.

To install a battery pack:

- 1 Align the battery with the open battery bay; make sure that the end with the contacts will enter first, and that the top surface of the battery is facing up.
- 2 Slide the battery into the battery bay and gently push until the battery locks in place.

To remove a battery pack:

- 1 Slide the battery release latch to release the battery.
- 2 Pull the battery from the battery bay.

# Taking your notebook PC with you

This section gives you tips and hints to consider when moving around or traveling with your computer.

## Disconnecting from the desktop

Follow these steps to disconnect your computer from external accessories:

- 1 Save any open files.
- 2 Remove any media, floppy disks or compact disks from the drive(s).
- 3 Shut down the computer.
- 4 Close the display cover.
- 5 Disconnect the cord from the AC adapter.
- 6 Disconnect the keyboard, pointing device, printer, external monitor and other external devices.
- 7 Disconnect the Kensington lock if you are using one to secure the computer.

## Moving around

When you are just moving within short distances, for example, from your office desk to a meeting room.

## Preparing the computer

Before moving the computer, close and latch the display cover to place it in Sleep mode. You can now safely take the computer anywhere you go within the building. To bring the computer out of Sleep mode, open the display; then press and release the power button.

If you are taking the computer to a client's office or a different building, you may choose to shut down the computer:

Click **Start** then click **Shut Down**.

Or:

You can put the computer in Sleep mode by pressing **<Fn> + <F4>**. Then close and latch the display.

When you are ready to use the computer again, unlatch and open the display; then press and release the power button.



**Note:** If the Sleep indicator is off, the computer has entered Hibernation mode and is turned off. If the power indicator is off but the Sleep indicator is on, the computer has entered Sleep mode. In

both cases, press and release the power button to turn the computer back on. Note that the computer may enter Hibernation mode after being in Sleep mode for a period of time.

## What to bring to meetings

If your meeting is relatively short, you probably do not need to bring anything with you other than your computer. If your meeting will be longer, or if your battery is not fully charged, you may want to bring the AC adapter with you to plug in your computer in the meeting room.

If the meeting room does not have an electrical outlet, reduce the drain on the battery by putting the computer in Sleep mode. Press **<Fn> + <F4>** or close the display cover whenever you are not actively using the computer. To resume, open the display (if closed), then press and release the power button.

## Taking the computer home

When you are moving from your office to your home or vice versa.

## Preparing the computer

After disconnecting the computer from your desktop, follow these steps to prepare the computer for the trip home:

- Check that you have removed all media and compact discs from the drive(s). Failure to remove the media can damage the drive head.
- Pack the computer in a protective case that can prevent the computer from sliding around and cushion it if it should fall.



**Caution:** Avoid packing items next to the top cover of the computer. Pressure against the top cover can damage the screen.

## What to take with you

Unless you have some items at home, take the following items with you:

- AC adapter and power cord.
- The printed setup poster.

## Special considerations

Follow these guidelines to protect your computer while traveling to and from work:

- Minimize the effects of temperature changes by keeping the computer with you.

- If you need to stop for an extended period of time and cannot carry the computer with you, leave the computer in the trunk of the car to avoid exposing the computer to excessive heat.
- Changes in temperature and humidity can cause condensation. Allow the computer to return to room temperature, and inspect the screen for condensation before turning on the computer. If the temperature change is greater than 10° C (18° F), allow the computer to come to room temperature slowly. If possible, leave the computer for 30 minutes in an environment with a temperature between outside and room temperature.

## Setting up a home office

If you frequently work on your computer at home, you may want to purchase a second AC adapter for use at home. With a second AC adapter, you can avoid carrying the extra weight to and from home.

If you use your computer at home for significant periods of time, you might also want to add an external keyboard, monitor or mouse.

## Traveling with the computer

When you are moving within a larger distance, for instance, from your office building to a client's office building or traveling locally.

## Preparing the computer

Prepare the computer as if you were taking it home. Make sure that the battery in the computer is charged. Airport security may require you to turn on your computer when carrying it into the gate area.

## What to take with you

Take the following items with you:

- AC adapter
- Spare, fully-charged battery pack(s)
- Additional printer driver files if you plan to use another printer

## Special considerations

In addition to the guidelines for taking the computer home, follow these guidelines to protect your computer while traveling:

- Always take the computer as carry-on luggage.
- If possible, have the computer inspected by hand. Airport security X-ray machines are safe, but do not put the computer through a metal detector.

- Avoid exposing floppy disks to hand-held metal detectors.

## Traveling internationally with the computer

When you are moving from country to country.

### Preparing the computer

Prepare the computer as you would normally prepare it for traveling.

### What to bring with you

Bring the following items with you:

- AC adapter
- Power cords that are appropriate for the country to which you are traveling
- Spare, fully-charged battery packs
- Additional printer driver files if you plan to use another printer
- Proof of purchase, in case you need to show it to customs officials
- International Travelers Warranty passport

### Special considerations

Follow the same special considerations as when traveling with the computer.

In addition, these tips are useful when traveling internationally:

- When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the computer.
- If you are using the modem, check if the modem and connector are compatible with the telecommunications system of the country you are traveling in.

# Securing your computer

Your computer is a valuable investment that you need to take care of. Learn how to protect and take care of your computer.

Security features include hardware and software locks — a security notch and passwords.

## Using a computer security lock

The notebook comes with a Kensington-compatible security slot for a security lock.

Wrap a computer security lock cable around an immovable object such as a table or handle of a locked drawer. Insert the lock into the notch and turn the key to secure the lock. Some keyless models are also available.

## Using passwords

Passwords protect your computer from unauthorized access. Setting these passwords creates several different levels of protection for your computer and data:

- Supervisor Password prevents unauthorized entry into the BIOS utility. Once set, you must enter this password to gain access to the BIOS utility. See **"BIOS utility" on page 46**.
- User Password secures your computer against unauthorized use. Combine the use of this password with password checkpoints on boot-up and resume from Hibernation for maximum security.
- Password on Boot secures your computer against unauthorized use. Combine the use of this password with password checkpoints on boot-up and resume from Hibernation for maximum security.



.....

**Important!** Do not forget your Supervisor Password! If you forget your password, please get in touch with your dealer or an authorized service center.

## Entering passwords

When a password is set, a password prompt appears in the center of the display screen.

- When the Supervisor Password is set, a prompt appears when you press <F2> to enter the BIOS utility at boot-up.
- Type the Supervisor Password and press <Enter> to access the BIOS utility. If you enter the password incorrectly, a warning message appears. Try again and press <Enter>.
- When the User Password is set and the password on boot parameter is enabled, a prompt appears at boot-up.
- Type the User Password and press <Enter> to use the computer. If you enter the password incorrectly, a warning message appears. Try again and press <Enter>.



**Important!** You have three chances to enter a password. If you fail to enter the password correctly after three tries, the system halts. Press and hold the power button for four seconds to shut down the computer. Then turn on the computer again, and try again.

## Setting passwords

You can set passwords using the BIOS utility.

# Expanding through options

Your notebook PC offers you a complete mobile computing experience.

## Connectivity options

Ports allow you to connect peripheral devices to your computer as you would with a desktop PC. For instructions on how to connect different external devices to the computer, read the following section.

### Fax/data modem



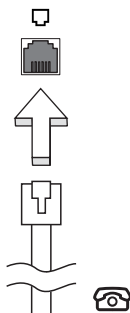
**Note:** Information in this section may not apply to your computer.

Your computer has a built-in V.92 56 Kbps fax/data modem.



**Warning!** This modem port is not compatible with digital phone lines. Plugging this modem into a digital phone line will damage the modem.

To use the fax/data modem port, connect a phone cable from the modem port to a telephone jack.



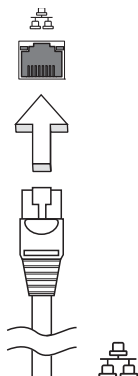
**Warning!** Please make sure that the cable you use is appropriate for the country in which you are working.



## Built-in network feature

The built-in network feature allows you to connect your computer to an Ethernet-based network.

To use the network feature, connect an Ethernet cable from the Ethernet (RJ-45) port on the chassis of the computer to a network jack or hub on your network.



## Consumer Infrared (CIR)

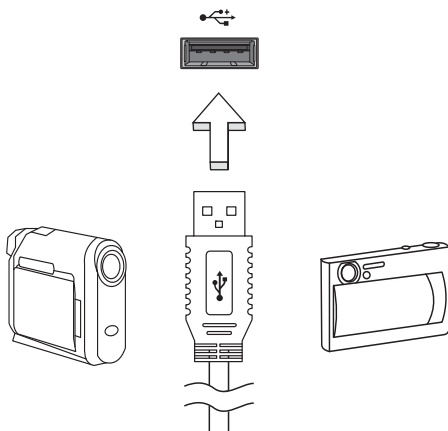


.....  
**Note:** Information in this section may not apply to your computer.

The computer's Consumer Infrared (CIR) port is used to receive signals from your remote control, or other devices with CIR capability.

## Universal Serial Bus (USB)

The USB 2.0 port is a high-speed serial bus which allows you to connect USB peripherals without taking up precious system resources.

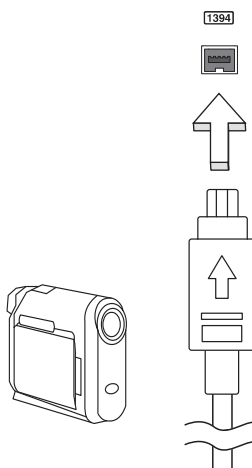


## IEEE 1394 port



**Note:** Information in this section may not apply to your computer.

The computer's IEEE 1394 port allows you to connect to an IEEE 1394-compatible device like a video camera or digital camera. See your video or digital camera's documentation for details.



## High-Definition Multimedia Interface



**Note:** Information in this section may not apply to your computer.

HDMI (High-Definition Multimedia Interface) is an industry-supported, uncompressed, all-digital audio/video interface. HDMI provides an interface between any compatible digital audio/video source, such as a set-top box, DVD player, and A/V receiver and a compatible digital audio and/or video monitor, such as a digital television (DTV), over a single cable.

Use the HDMI port on your computer to connect with high-end audio and video equipment. Single cable implementation allows tidy setup and fast connection.



## ExpressCard



**Note:** Information in this section may not apply to your computer.

The ExpressCard is the newest version of the PC Card. It is a smaller and faster interface that further enhances the usability and expandability of your computer.

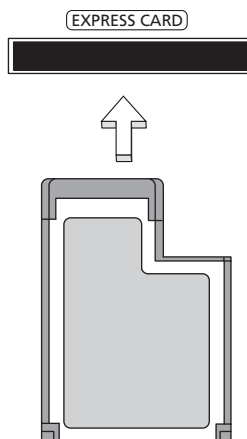
ExpressCards support a vast number of expansion options, including flash memory card adapters, TV-tuners, Bluetooth connectivity and IEEE 1394b adapters. ExpressCards support USB 2.0 and PCI Express applications.



**Important!** There are two types, ExpressCard/54 and ExpressCard/34 (54 mm and 34 mm), each with different functions. Not all ExpressCard slots will support both types. Please refer to your card's manual for details on how to install and use the card, and its functions.

## Inserting an ExpressCard

Insert the card into the slot and push gently until it clicks into position.



## Ejecting an ExpressCard

Before ejecting an ExpressCard:

- 1 Exit the application using the card.
- 2 Left-click the remove hardware icon on the taskbar and stop the card operation.
- 3 Push the card gently into the slot and release to pop out the card. Then pull the card free from the slot.

## Installing memory

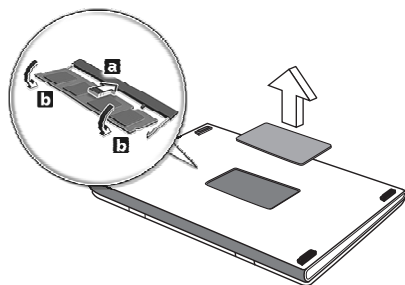


**Note:** Information in this section may not apply to your computer.

Follow these steps to install memory:

- 1 Turn off the computer, unplug the AC adapter (if connected) and remove the battery pack. Then turn the computer over to access its base.
- 2 Remove the screws from the memory cover; then lift and remove the memory cover.

- 3 (a) Insert the memory module diagonally into the slot, then (b) gently press it down until it clicks into place.



- 4 Replace the memory cover and secure it with the screw.
- 5 Reinstall the battery pack, and reconnect the AC adapter.
- 6 Turn on the computer.

The computer automatically detects and reconfigures the total memory size. Please consult a qualified technician or contact your local Acer dealer.

# Enjoying TV with Windows Media Center



**Note:** This feature is only available on certain models.

Computers that include Windows Media Center Edition or InstantOn Arcade may be used to watch TV and to access video content (via an audio/video connection to an external device, such as a video camera).

## Choose your input type

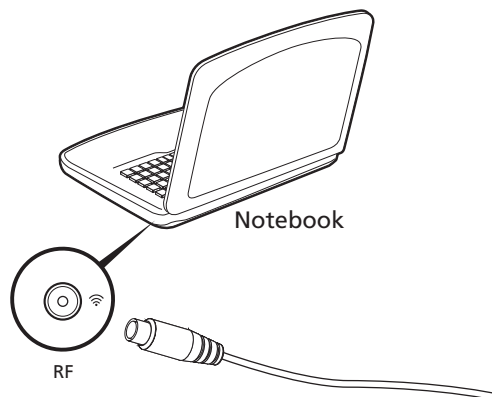
The audio/video connection may be either a DVB-T digital antenna (for selected models) or a PAL/SECAM or NTSC connector. Please refer to the appropriate section:

## Watching TV using the optional DVB-T (digital TV) antenna (for selected models)

DVB-T digital TV is an international standard that is used to transmit terrestrial television services in digital format. It is gradually replacing analog broadcasts in many countries. The DVB-T digital antenna can be used with Windows Media Center to watch local DVB-T digital TV broadcasts on your notebook PC.

## To connect the digital antenna

- 1 Plug the antenna cable into the RF jack of your computer.



**Note:** Do not twist or loop the antenna cable. Extend the antenna cable up to 20 cm to improve signal quality.

## Watching TV with an external antenna or cable socket

You may use conventional TV cables (connected to an external antenna or cable socket) to watch TV on your computer.

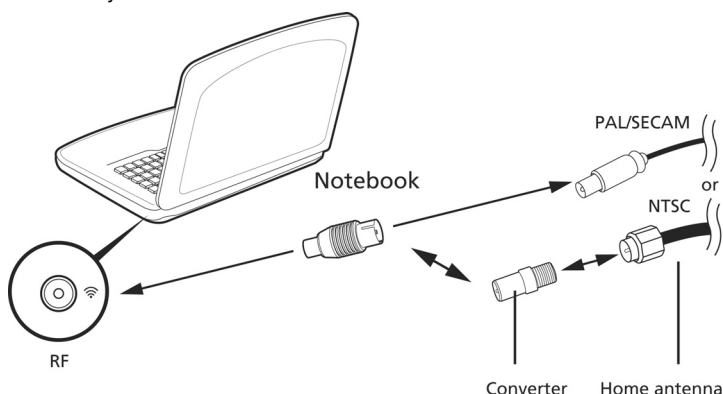
### Connecting antenna cables

To connect your cables:

- 1 Plug the antenna connector into the RF jack of your computer.



- 2 Connect the other end to your TV cable, using the cable converter if necessary.



**Important!** Please ensure you use the correct cable system for your region before attempting to connect the antenna cable.

## BIOS utility

The BIOS utility is a hardware configuration program built into your computer's BIOS.

Your computer is already properly configured and optimized, and you do not need to run this utility. However, if you encounter configuration problems, you may need to run it.

To activate the BIOS utility, press **<F2>** during the POST while the notebook PC logo is being displayed.

## Boot sequence

To set the boot sequence in the BIOS utility, activate the BIOS utility, then select **Boot** from the categories listed at the top of the screen.

## Enable disk-to-disk recovery

To enable disk-to-disk recovery (hard disk recovery), activate the BIOS utility, then select **Main** from the categories listed at the top of the screen. Find **D2D Recovery** at the bottom of the screen and use the **<F5>** and **<F6>** keys to set this value to **Enabled**.

## Password

To set a password on boot, activate the BIOS utility, then select **Security** from the categories listed at the top of the screen. Find **Password on boot:** and use the <F5> and <F6> keys to enable this feature.

## Using software

### Playing DVD movies



**Note:** This feature is only available on certain models.

When the DVD drive module is installed in the optical drive bay, you can play DVD movies on your computer.

- 1 Eject the DVD.



**Important!** When you launch the DVD player for the first time, the program asks you to enter the region code. DVD discs are divided into 6 regions. Once your DVD drive is set to a region code, it will play DVD disks of that region only. You can set the region code a maximum of five times (including the first time), after which the last region code set will remain permanent. Recovering your hard disk does not reset the number of times the region code has been set. Refer to the table below for DVD movie region code information.

- 2 The DVD movie will automatically play after a few seconds.

Region code	Country or region
1	USA, Canada
2	Europe, Middle East, South Africa, Japan
3	Southeast Asia, Taiwan, South Korea
4	Latin America, Australia, New Zealand
5	Former USSR, parts of Africa, India
6	People's Republic of China



.....

**Note:** To change the region code, insert a DVD movie of a different region into the DVD drive. Please refer to the online help for more information.

# Frequently asked questions

The following is a list of possible situations that may arise during the use of your computer. Easy solutions are provided for each one.

I turned on the power, but the computer does not start or boot up.

Look at the power indicator:

- If it is not lit, no power is being supplied to the computer. Check the following:
  - If you are using on the battery, it may be low and unable to power the computer. Connect the AC adapter to recharge the battery pack.
  - Make sure that the AC adapter is properly plugged into the computer and to the power outlet.
- If it is lit, check the following:
  - Is a non-bootable (non-system) disk in the external USB floppy drive? Remove or replace it with a system disk and press <Ctrl> + <Alt> + <Del> to restart the system.

Nothing appears on the screen.

The computer's power management system automatically blanks the screen to save power. Press any key to turn the display back on.

If pressing a key does not turn the display back on, three things might be the cause:

- The brightness level might be too low. Press <Fn> + <D> (increase) to adjust the brightness level.
- The display device might be set to an external monitor. Press the display toggle hotkey <Fn> + <F5> to toggle the display back to the computer.
- If the Sleep indicator is lit, the computer is in Sleep mode. Press and release the power button to resume.

No audio is heard from the computer.

Check the following:

- The volume may be muted. In Windows, look at the volume control (speaker) icon on the taskbar. If it is crossed-out, click the icon and deselect the **Mute** option.
- The volume level may be too low. In Windows, look at the volume control icon on the taskbar. You can also use the volume control buttons to adjust the volume.
- If headphones, earphones or external speakers are connected to the line-out port on the computer, the internal speakers automatically turn off.

I want to eject the optical drive tray without turning on the power.

There is a mechanical eject hole on the optical drive. Simply insert the tip of a pen or paperclip into the hole and push to eject the tray.

The keyboard does not respond.

Try attaching an external keyboard to a USB port on the computer. If it works, contact your dealer or an authorized service center as the internal keyboard cable may be loose.

The printer does not work.

Check the following:

- Make sure that the printer is connected to a power outlet and that it is turned on.
- Make sure that the printer cable is connected securely to a USB port and the corresponding port on the printer.

I want to restore my computer to its original settings without recovery CDs.



.....

**Note:** If your system is the multilingual version, the operating system and language you choose when you first turn on the system will be the only option for future recovery operations.

This recovery process helps you restore the C: drive with the original software content that is installed when you purchased your notebook. Follow the steps below to rebuild your C: drive. (Your C: drive will be reformatted and all data will be erased.) It is important to back up all data files before using this option.

Before performing a restore operation, please check the BIOS settings.

- 1 Check to see if **Acer disk-to-disk recovery** is enabled or not.
- 2 Make sure the **D2D Recovery** setting in **Main** is **Enabled**.
- 3 Exit the BIOS utility and save changes. The system will reboot.



.....

**Note:** To activate the BIOS utility, press <F2> during POST.

To start the recovery process:

- 1 Restart the system.
- 2 While the Acer logo is showing, press <Alt> + <F10> at the same time to enter the recovery process.
- 3 Refer to the onscreen instructions to perform system recovery.



**Important!** This feature occupies 15 GB in a hidden partition on your hard disk.

## Requesting service

### International Travelers Warranty (ITW)

Your computer is backed by an International Travelers Warranty (ITW) that gives you security and peace of mind when traveling. Our worldwide network of service centers are there to give you a helping hand.

An ITW passport comes with your computer. This passport contains all you need to know about the ITW program. A list of available, authorized service centers is in this handy booklet. Read this passport thoroughly.

Always have your ITW passport on hand, especially when you travel, to receive the benefits from our support centers. Place your proof-of-purchase in the flap located inside the front cover of the ITW passport.

If the country you are traveling in does not have an Acer-authorized ITW service site, you can still get in contact with our offices worldwide. Please visit **[www.acer.com](http://www.acer.com)**.

### Before you call

Please have the following information available when you call Acer for online service, and please be at your computer when you call. With your support, we can reduce the amount of time a call takes and help solve your problems efficiently. If there are error messages or beeps reported by your computer, write them down as they appear on the screen (or the number and sequence in the case of beeps).

You are required to provide the following information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Machine and model type: \_\_\_\_\_

Serial number: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

# Troubleshooting

This chapter shows you how to deal with common system problems. Read it before calling a technician if a problem occurs. Solutions to more serious problems require opening up the computer. Do not attempt to open the computer yourself; contact your dealer or authorized service center for assistance.

## Troubleshooting tips

This notebook PC incorporates an advanced design that delivers onscreen error message reports to help you solve problems.

If the system reports an error message or an error symptom occurs, see "Error messages" below. If the problem cannot be resolved, contact your dealer. See **"Requesting service" on page 51**.

## Error messages

If you receive an error message, note the message and take the corrective action. The following table lists the error messages in alphabetical order together with the recommended course of action.

Error messages	Corrective action
CMOS battery bad	Contact your dealer or an authorized service center.
CMOS checksum error	Contact your dealer or an authorized service center.
Disk boot failure	Insert a system (bootable) disk, then press < <b>Enter</b> > to reboot.
Equipment configuration error	Press < <b>F2</b> > (during POST) to enter the BIOS utility, then press <b>Exit</b> in the BIOS utility to reboot.
Hard disk 0 error	Contact your dealer or an authorized service center.
Hard disk 0 extended type error	Contact your dealer or an authorized service center.
I/O parity error	Contact your dealer or an authorized service center.
Keyboard error or no keyboard connected	Contact your dealer or an authorized service center.

Error messages	Corrective action
Keyboard interface error	Contact your dealer or an authorized service center.
Memory size mismatch	Press < <b>F2</b> > (during POST) to enter the BIOS utility, then press <b>Exit</b> in the BIOS utility to reboot.

If you still encounter problems after going through the corrective measures, please contact your dealer or an authorized service center for assistance.



# REGULATORY INFORMATION

## PREVENTION OF HEARING LOSS

- **Caution:** *Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.*
- *A pleine puissance, l'écoute prolongée du baladeur peut endommager l'oreille de l'utilisateur.*



## **CAUTION when listening**

To protect your hearing, follow these instructions.

- Increase the volume gradually until you can hear clearly and comfortably.
- Do not increase the volume level after your ears have adjusted.
- Do not listen to music at high volumes for extended periods.
- Do not increase the volume to block out noisy surroundings.
- Decrease the volume if you can't hear people speaking near you.

## **Compliance accessories**

The accessories associated with this equipment are: shielded video cable when an external monitor is connected. These accessories are required to be used in order to ensure compliance with FCC rules.



## **MERCURY WARNING (ONLY APPLIES TO CCFL LCD PANEL)**

THE LAMP IN THIS DISPLAY CONTAINS MERCURY. DISPOSE ACCORDING TO LOCAL, STATE, AND FEDERAL LAW.

## 日本 (JAPAN)

本装置は、第二種情報装置（住宅地域またはその隣接した地域において使用されるべき情報装置）で住宅地域での電波障害防止を目的とした情報装置等電波障害自主規制協議会（VCCI）基準に適合しております。

しかし、本装置をラジオ、テレビジョン受信機に、近接してご使用になると、受信障害の原因となることがあります。本書の説明にしたがって正しい取り扱いをしてください。

## WIRELESS ADAPTER REGULATORY INFORMATION

### **Use On Aircraft Caution**

**Caution:** Regulations of the FCC and FAA prohibit airborne operation of radio-frequency wireless devices(wireless adapters) because their signals could interfere with critical interfere with critical aircraft instruments.

### **The Wireless Adapter and Your Health**

The wireless adapter, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by the wireless adapter, however, is less than the electromagnetic energy emitted by other wireless devices such as mobile phones. The wireless adapter operates within the guidelines found in radio frequency safety standards and recommendations. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature. In some situations or environments, the use of the wireless adapter may be restricted by the proprietor of the building or responsible representatives of the applicable organization. Examples of such situations may include:

- Using the wireless adapter on board airplanes, or
- Using the wireless adapter in any other environment where the risk of interference with other devices or services is perceived or identified as being harmful.

If you are uncertain of the policy that applies to the use of wireless adapters in a specific organization or environment (an airport, for example), you are encouraged to ask for authorization to use the adapter before you turn it on.

### **USA—FCC and FAA**

The FCC with its action in ET Docket 96-8 has adopted a safety standard for human exposure to radio frequency(RF) electromagnetic energy emitted by FCC certified equipment. The wireless adapter meets the Human Exposure limits found in OET Bulletin 65, supplement C, 2001, and ANSI/IEEE C95.1, 1992. Proper operation of this radio according to the instructions found in this manual will result in exposure substantially below the FCC's recommended limits.

- The following safety precautions should be observed:  
Do not touch or move antenna while the unit is transmitting or receiving.
- Do not hold any component containing the radio such that the antenna is very close or touching any exposed parts of the body, especially the face or eyes, while transmitting.
- Do not operate the radio or attempt to transmit data unless the antenna is connected; this behavior may cause damage to the radio.

Use in specific environments:

- The use of wireless adapters in hazardous locations is limited by the constraints posed by the safety directors of such environments.
- The use of wireless adapters on airplanes is governed by the Federal Aviation Administration (FAA).
- The use of wireless adapters in hospitals is restricted to the limits set forth by each hospital.

The product comply with the FCC portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

### **Explosive Device Proximity Warning**

**Warning:** Do not operate a portable transmitter (including this wireless adapter) near unshielded blasting caps or in an explosive environment unless the transmitter has been modified to be qualified for such use.

### **FCC Radio Frequency Interference Requirements (applied to machine supports 802.11a)**

This device is restricted to indoor use due to its operation in the 5.15 to 5.25 GHz and 5.470 to 5.725 GHz frequency ranges. FCC requires this product to be used indoors for the frequency ranges 5.15 to 5.25 GHz and 5.470 to 5.725 GHz to reduce the potential for harmful interference to co-channel mobile satellite systems. High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and /or damage this device. No configuration controls are provided for this wireless adapter allowing any change in the frequency of operations outside the FCC grant of authorization for U.S operation according to Part 15.407 of the FCC rules.

### **USA—Federal Communications Commission (FCC)**

This device complies with Part 15 of the FCC Rules. Operation of the device is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference that may cause undesired operation.
- This product does not contain any user serviceable components. Any unauthorized product changes or modifications will invalidate warranty and all applicable regulatory certifications and approvals, including authority to operate this device.

- (Notice for 5GHz) Operations in the 5.15-5.25GHz band are restricted to indoor usage only. (For 5GHz only)
- **NOTE:** *The radiated output power of the adapter is far below the FCC radio frequency exposure limits. Nevertheless, the adapter should be used in such a manner that the potential for human contact during normal operation is minimized. To avoid the possibility of exceeding the FCC radio frequency exposure limits, you should keep a distance of at least 20cm between you (or any other person in the vicinity), or the minimum separation distance as specified by the FCC grant conditions, and the antenna that is built into the computer. Details of the authorized configurations can be found at <http://www.fcc.gov/oet/ea/> by entering the FCC ID number on the device.*

### **Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If the equipment is not installed and used in accordance with the instructions, the equipment may cause harmful interference to radio communications. There is no guarantee, however, that such interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by taking one or more of the following measures:

- Reorient or relocate the receiving antenna of the equipment experiencing the interference.
- Increase the distance between the wireless adapter and the equipment experiencing the interference.
- Connect the computer with the wireless adapter to an outlet on a circuit different from that to which the equipment experiencing the interference is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Canada – Industry Canada (IC)**

This device complies with RSS210 of Industry Canada. Cet appareil se conforme à RSS210 de Canada d'Industrie.

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

(Notice for 5GHz)

Caution :

- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and
- (iii) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

(iv) Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

#### **Avertissement:**

Le guide d'utilisation des dispositifs pour réseaux locaux doit inclure des instructions précises sur les restrictions susmentionnées, notamment :

(i) les dispositifs fonctionnant dans la bande 5 150-5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

(ii) le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5 250-5 350 MHz et 5 470-5 725 MHz doit se conformer à la limite de p.i.r.e.;

(iii) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5 725-5 825 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

(iv) De plus, les utilisateurs devraient aussi être avisés que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5 250-5 350 MHz et 5 650-5 850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

#### **Radiation Exposure Statement:**

The product comply with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

"To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing."

« Pour empêcher que cet appareil cause du brouillage au service faisant l'objet d'une licence, il doit être utilisé à l'intérieur et devrait être placé loin des fenêtres afin de fournir un écran de blindage maximal. Si le matériel (ou son antenne d'émission) est installé à l'extérieur, il doit faire l'objet d'une licence. »

## **European Union**

### **List of applicable countries**

This product must be used in strict accordance with the regulations and constraints in the country of use. For further information, contact the local office in the country of use. Please see <http://ec.europa.eu/enterprise/rte/implem.htm> for the latest country list.

### **List of National Codes**

#### **THIS EQUIPMENT MAY BE OPERATED IN THE FOLLOWING COUNTRIES:**

Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code
Austria	AT	Germany	DE	Malta	MT	United Kingdom	GB
Belgium	BE	Greece	GR	Netherlands	NT	Iceland	IS
Cyprus	CY	Hungary	HU	Poland	PL	Liechtenstein	LI
Czech Republic	CZ	Ireland	IE	Portugal	PT	Norway	NO
Denmark	DK	Italy	IT	Slovakia	SK	Switzerland	CH
Estonia	EE	Latvia	LV	Slovenia	SL	Bulgaria	BG

Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code	Country	ISO 3166 2 letter code
Finland	FI	Lithuania	LT	Spain	ES	Romania	RO
France	FR	Luxembourg	LU	Sweden	SE	Turkey	TR

### Specific Absorption Rate (SAR) Information

This device meets the EU requirements (1999/519/EC) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The limits are part of extensive recommendations for the protection of the general public. These recommendations have been developed and checked by independent scientific organizations through regular and thorough evaluations of scientific studies. The unit of measurement for the European Council's recommended limit for mobile devices is the "Specific Absorption Rate" (SAR), and the SAR limit is 2.0 W/ kg averaged over 10 gram of body tissue. It meets the requirements of the International Commission on Non-Ionizing Radiation Protection (ICNIRP).

The low band 5.15 -5.35 GHz is for indoor use only.

This equipment complies with the essential requirements of the European Union directive 1999/5/EC. See Statements of European Union Compliance, and more details refer to the attached Declaration of Conformity.

English	Hereby, <b>ACER INC.</b> , declares that this Radiolan is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Česky [Czech]	<b>ACER INC.</b> tímto prohlašuje, že tento Radiolan je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
Daansk [Danish]	Undertegnede <b>ACER INC.</b> erklærer herved, at følgende udstyr Radiolan overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
Deutsch [German]	Hiermit erkläre <b>ACER INC.</b> , dass sich das Gerät Radiolan in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befindet.
Eesti [Estonian]	Käesolevaga kinnitab <b>ACER INC.</b> seadme Radiolan vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
Español [Spanish]	Por medio de la presente <b>ACER INC.</b> declara que el Radiolan cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Ελληνικά [Greek]	Δια του παρόντος η <b>ACER INC.</b> δηλώνει ότι η συσκευή Radiolan συμμορφώνεται προς τις ουσιώδεις απαιτήσεις και τις λοιπές διατάξεις της Οδηγίας 1999/5/ ΕΚ.
Français [French]	Par la présente <b>ACER INC.</b> déclare que l'appareil Radiolan est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Íslenska [Icelandic]	Hér með lýsir <b>ACER INC.</b> yfir því að Radiolan er í samræmi við grunnkröfur og aðrar kröfur, sem gerða r eru í tilskipun 1999/5/EC.
Italiano [Italian]	Con la presente <b>ACER INC.</b> dichiara che questo Radiolan è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Latviski [Latvian]	Ar šo <b>ACER INC.</b> deklarē, ka Radiolan atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių [Lithuanian]	Šiuo <b>ACER INC.</b> deklaruoją, kad šis Radiolan atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
Malti [Maltese]	Hawnhekk, <b>ACER INC.</b> , jiddikjara li dan Radiolan jikkonforma mal- ti ijjiet essenzjali u ma provvedimenti o rajn rilevanti li he mm fid-Direttiva 1999/5/EC.
Magyar [Hungarian]	Alulírott, <b>ACER INC.</b> nyilatkozom, hogy a Radiolan megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
Nederlands [Dutch]	Hierbij verklaart <b>ACER INC.</b> dat het toestel Radiolan in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.
Norsk [Norwegian]	<b>ACER INC.</b> erklærer herved at utstyret Radiolan er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

Polski [Polish]	Niniejszym <b>ACER INC.</b> oświadczam, że Radiolan jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.
Português [Portuguese]	<b>ACER INC.</b> declara que este Radiolan está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.
Slovensko [Slovenian]	<b>ACER INC.</b> izjavlja, da je ta je Radiolan skladen z bistvenimi zahtevami in ostalimi relevantnimi določili Direktive 1999/5/ES.
Slovensky [Slovak]	<b>ACER INC.</b> týmto vyhlasuje, že Radiolan spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.
Suomi [Finnish]	<b>ACER INC.</b> vakuuttaa täten että Radiolan tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Svenska [Swedish]	Härmed intygar <b>ACER INC.</b> att denna Radiolan står i öv erensstämme lse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

## France

### Products with 2.4–GHz Wireless LAN Devices France

L'utilisation de cet équipement (2.4GHz wireless LAN) est soumise à certaines restrictions: cet équipement peut être utilisé à l'intérieur d'un bâtiment en utilisant toutes les fréquences de 2400 à 2483.5MHz (Chaîne 1–13). Pour une utilisation en environnement extérieur, les fréquences comprises entre 2400-2454 MHz peuvent être utilisés. Pour les dernières restrictions, voir <http://www.art-telecom.fr>.

For 2.4–GHz wireless LAN operation of this product, certain restrictions apply. This equipment may use the entire–2400–MHz to 2483.5–MHz frequency band (channels 1 through 13) for indoor applications. For outdoor use, only 2400-2454 MHz frequency band may be used. For the latest requirements, see <http://www.art-telecom.fr>.

## Italy

The use of these equipments is regulated by:

1.D.L.gs 1.8.2003, n. 259, article 104 (activity subject to general authorization) for outdoor use and article 105 (free use) for indoor use, in both cases for private use.

2.D.M. 28.5.03, for supply to public of RLAN access to networks and telecom services.

L'uso degli apparati è regolamentato da:

1.D.L.gs 1.8.2003, n. 259, articoli 104 (attività soggette ad autorizzazione generale) se utilizzati al di fuori del proprio fondo e 105 (libero uso) se utilizzati entro il proprio fondo, in entrambi i casi per uso private.

2.D.M. 28.5.03, per la fornitura al pubblico dell'accesso R-LAN alle reti e ai servizi di telecomunicazioni.

## Belgium

Dans le cas d'une utilisation privée, à l'extérieur d'un bâtiment, au-dessus d'un espace public, aucun enregistrement n'est nécessaire pour une distance de moins de 300m. Pour une distance supérieure à 300m un enregistrement auprès de l'IBPT est requise. Pour les enregistrements et licences, veuillez contacter l'IBPT.

In geval van privé-gebruik, buiten een gebouw, op een openbare plaats, is geen registratie nodig, wanneer de afstand minder dan 300m is. Voor een afstand groter dan 300m is een registratie bij BIPT vereist. Voor registraties en licenties, gelieve BIPT te contacteren.

## Brazil

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

## Pakistan

Pakistan Telecommunication Authority (PTA) Approved

## **Morocco**

The operation of this product in the radio channel 2 (2417 MHz) is not authorized in the following cities: Agadir, Assa-Zag, Cabo Negro, Chaouen, Goulmima, Oujda, Tan Tan, Taourirt, Taroudant and Taza.

The operation of this product in the radio channels 4, 5, 6 et 7 (2425 - 2442 MHz) is not authorized in the following cities: Aéroport Mohamed V, Agadir, Aguelmous, Anza, Benslimane, Béni Hafida, Cabo Negro, Casablanca, Fès, Lakbab, Marrakech, Merchich, Mohammédia, Rabat, Salé, Tanger, Tan Tan, Taounate, Tit Mellil, Zag.

## **Japan**

5 GHz 帯は室内でのみ使用のこと

## **Korea**

당해 무선설비는 운용 중 전파혼신 가능성이 있음

## **Taiwan**

### **第十二條**

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

### **第十四條**

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

在 5.25-5.35GHz 頻帶內操作之無線資訊傳輸設備，限於室內使用。

## **MODIFICATIONS TO THE PRODUCT**

It cannot be held responsible for unauthorized modifications made by the user and the consequences thereof, which may alter the conformity of the product.

## **CONNECTIONS AND REMOTE EARTHS**

### **PELV (Protected Extra Low Voltage)**

To ensure the extra-low voltage integrity of the equipment, only connect equipment with mains-protected electrically-compatible circuits to the external ports.

### **SELV (Safety Extra Low Voltage)**

Every input and output of this product is classified as Safety Extra Low Voltage.

### **Remote earths**

To prevent electrical shock, connect all local (individual office) computers and computer support equipment to the same electrical circuit of the building wiring. If you are unsure, check the building wiring to avoid remote earth conditions.

### **Building supply**

Only connect the equipment to a building supply that is in accordance with current wiring regulations in your country. In the U.K., these are the IEE regulations.

## **POWER SUPPLY AND CABLES**

### **Power supply**

The power supply socket-inlet and socket-outlet (if equipped) are classified as Hazardous Voltage.

You must unplug the power supply cord and remove the battery to disconnect the equipment from the power supply. In that aim, the socket-outlet should be installed near to the equipment and should be easily accessible.

Input rating: Refer to the rating label on the bottom of the computer and ensure that your power adapter complies with the specified rating.

Under no circumstances should the user attempt to disassemble the power supply. The power supply has no user-replaceable parts. Inside the power supply are hazardous voltages that can cause serious personal injury.

A defective power supply must be returned to your dealer.

### **Power cables and plug**

This Product requires a three-wire grounded power cord and plug. The plug only fits in a grounded power outlet. Make sure the power outlet is properly grounded before inserting the plug. Do not insert the plug into a non-grounded power outlet. Contact your electrician for details.

The cord length must not exceed 2.5 metres. To prevent electrical hazards, do not remove or disable the ground contact on the power cord. Replace the power cord if it gets damaged. Contact your dealer for an exact replacement. In Europe, the plug must be rated for 250 VAC, 10 amp minimum. The plug must display an international agency approval marking. The cord must be suitable for use in the end-user country. Consult your dealer or the local electrical authorities if you are unsure of the type of power cord to use in your country.

### **Cables**

For cables which are not delivered with the Product in the computer's packaging:

The EMC performance of the system is guaranteed only if the cable and interface use efficient shielding.

The use of shielded interface cable is required for USB, IEEE1394, serial, printer, game, analog or digital audio/ video, PS2, TV or FM antennas, and generally all high-speed cable interfaces.

Use only UL Listed No. 26AWG or larger telecommunication cords.

Only Ethernet LAN or RTC modem cable can have length exceeding 3 metres.

Gateway recommends that you add a ferrite core round clip to each cable connecting your computer to a hardware device that was not included with your computer.

- Ferrite reference: 28A-2029 from Steward (two loops)

During product certification, Gateway used the following cable quality:

- USB2.0 Certified Cables from Hama 46778
- IEEE1394 shielded FireWire from Hama 50011
- RCA-RCA shielded Audio/Video Cables from Thomson KHC001M, KHC012M, KHC028M
- Stereo Jack shielded Audio cables from Hama 43330H, 42714H

### **Heat Build-up and Portable Computers**

The AC adapter and the underside of the computer can become hot after prolonged use. Sustained physical contact with either should be avoided.

### **CHASSIS COVER REMOVAL AND REPLACEMENT**

Before removing the chassis cover to service or modify the equipment, you must disconnect all power and modem cords, and remove or disable the battery.

**Caution: Some components inside the computer can become hot after prolonged use.**

You then must close the chassis before you plug in and switch on the equipment.

### **LASER COMPLIANCE STATEMENT**

The optical devices are tested and certified to be compliant with International Electrotechnical Commission IEC60825-1 and European EN60825-1 standards for Class 1 laser products.

Class 1 laser products are not considered hazardous. The optical devices are designed such that there is never human access to laser radiation above a Class 1 level during normal operation or prescribed maintenance conditions.



The optical devices installed in your computer are designed for use solely as components of such electronic product and therefore do not comply with the appropriate requirements of Code of Federal Regulation Sec. 1040.10 and Sec. 1040.11 for COMPLETE laser products. Because exposure to laser radiation is extremely hazardous, under no circumstances should the user attempt to disassemble the laser device.

**PACKAGING**

The packaging of this product is compliant with the European Environmental Directive 94/62/EC from December 20 th 1994 and its equivalent in the French Legislation by the Decree 98-638 from July 20 th 1998.

**COMPLIANT WITH RUSSIAN REGULATORY CERTIFICATION**



ME61