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Hand Held Products, Inc.

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Certification & Engineering Bureau,
Industry Canada
Spectrum Engineering Branch
3701 Carline Av.
Building 94,
Ottawa, Ontario K2H 8S2

October 12, 2004

TO WHOM IT MAY CONCERN

Industry Canada ID Number Product

Title/Model

1693BMX2702B

Image team 2020 (or IT 2020) Base station
(with Bluetooth Radio)

For the product stated above, we request that the following information be held confidential:

- 1) Electrical Schematics of the Circuitry and Block Diagram
- 2) Operational Description
- 3) Bill of Materials document

No other items submitted as part of the equipment authorization filing process are deemed confidential. The above exhibits contain Handheld Products, Inc trade secrets and proprietary information that could be of benefit to our competitors regarding the design of our mobile handset. This material is not customarily available to the general public and we request that it be withheld from public inspection.

If you have any questions, please feel free to contact me at the address shown below.

Sincerely,

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