From: VelagapudiN@hhp.com Sent: 11 March 2004 21:26

To: Russell Bradbeer

Subject: Re: FCC Documentation - Tune-up Procedure

Russell,

Brian Dobeck's statement below clarifies the tune up procedure.

Thanking you, Naveen Velagapudi Handheld Products, Inc d/b/a HHP www.hhp.com

Ph: 315 685 2931 Fax: 315 685 1210

03/04/2004 08:40 AM

Email: velagapudin@hhp.com

---- Forwarded by Naveen Velagapudi/Skan/HHP on 03/11/2004 04:23 PM -----

Brian Dobeck

To: Naveen Velagapudi/Skan/HHP@HHP cc: Andy Okraski/Charlotte/HHP@HHP

Subject: Re: FCC Documentation - Tune-up Procedure Link

Neaveen,

These is no user or HHP tunable parts in the 9500 design. The radios used are modules and any tuning performed in these radios is done by the radio manufacture and not HHP. The remaining design is digital or has fixed gains on any analog circuits. The only adjustments in the system is the backlight for the LCD display.

Thanks,

Brian Dobeck
Electrical Engineering Manager PDT Products
HHP, Inc.
7520 East Independence Blvd.
Charlotte, NC 28227
dobeckb@hhp.com
(704) 998-3867

Naveen Velagapudi

To: Brian Dobeck/Charlotte/HHP@HHP, Andy Okraski/Charlotte/HHP@HHP

03/03/2004 07:27 PM cc: Naveen Velagapudi/Skan/HHP@HHP

Subject: FCC Documentation - Tune-up Procedure Link

Brian,

Can you send me a document to state that there are no user tunable parts in D9500. We need to issue individual statements for each modules.

D9500-05 - with GSM radio only D9500-07 - with GSM and 802.11b radios only D9500-08 - with GSM and BT radios only D9500-09 -with GSM, BT and 802.11b radios only

BABT's request:

Exhibit 10 (Tune Up / Parts Lists) requires a tune-up procedure.

Assuming there are no user-tuneable parts, could you please provide a statement (email) to that effect (Hilton's recommendation)

Thanking you, Naveen Velagapudi Handheld Products, Inc d/b/a HHP www.hhp.com

Ph: 315 685 2931 Fax: 315 685 1210

Email: velagapudin@hhp.com