



3-BUTTON REMOTE CONTROL

MODELS: L993M, CH363, CH363C, & Q363LA

2-BUTTON KEYCHAIN REMOTE CONTROL

MODELS: L932M, CH382, & CH382C

Product Manual



Overview

Your remote control is compatible with all Chamberlain®, LiftMaster®, and Craftsman® garage door openers manufactured after 1997 with the exception of Craftsman Series 100. Your remote control can be programmed to operate up to three (CH363 & CH363C) or two (CH382 & CH382C) compatible devices, such as garage door openers and gate operators. Each button on the remote control works independently of the other and must be programmed separately. The images throughout this manual are for reference only and your product may look different



WARNING

To prevent possible SERIOUS INJURY or DEATH from a moving gate or garage door:

- ALWAYS keep remote controls out of reach of children. NEVER permit children to operate, or play with the remote control transmitters.
- Activate gate or door ONLY when it can be seen clearly, is properly adjusted and there are no obstructions to door travel.
- ALWAYS keep gate or garage door in sight until completely closed. NEVER permit anyone to cross path of moving gate or door.

**WARNING:** This product can expose you to chemicals including lead, which are known to the State of California to cause cancer or birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

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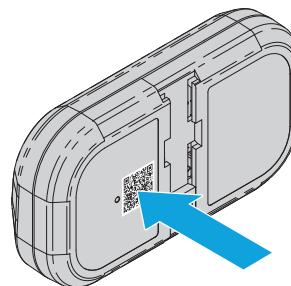
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Program Your Remote to Your Wi-Fi Garage Door Opener Using the myQ App

HIGHLY RECOMMENDED: Connect your Wi-Fi Garage Door Opener to the myQ app and program your Remote to the Garage Door Opener to unlock exciting features such as remote naming, notifications and access history.

Garage Door Opener Already Connected to the myQ App

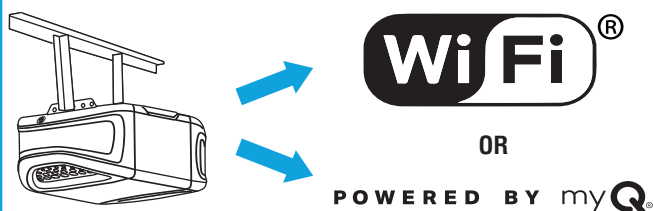
Scan the QR code on the reverse side of your remote and follow the programming instructions in the myQ app.



If Your Garage Door Opener is Not Connected to the myQ App

01

Look for a "Wi-Fi®" or a "Powered by myQ" logo to determine if your garage door opener is myQ compatible.



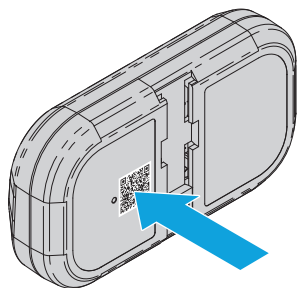
02

Scan the QR Code below to download the myQ app. Follow the instructions in the myQ app to connect your garage door opener.



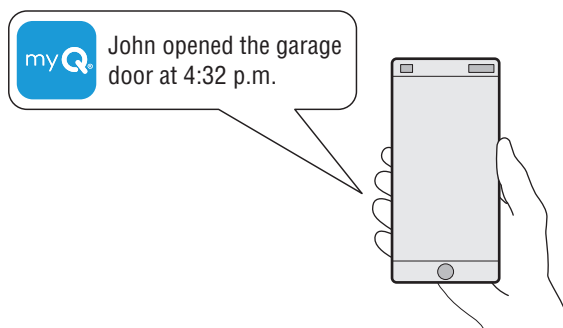
03

Once your garage door opener is connected, scan the QR code on the reverse side of your remote, and follow the programming instructions in the myQ app.



04

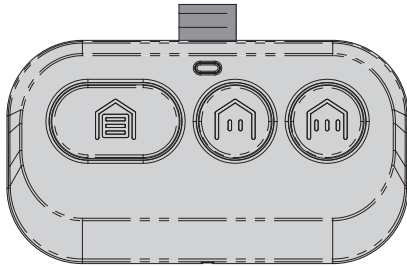
Once your remote is programmed in the myQ app, you can name your remote, view access history, and receive notifications when your remote activates the garage door opener.



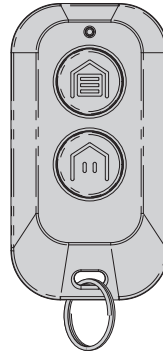
Programming Using the Learn Button

Before You Begin

Be sure the garage door is clear of ALL obstructions. Make sure the garage door opener has a working light because it is a programming indicator.



3-Button Remote Control
Models: L993M, CH363, CH363C, & Q363LA



2-Button Keychain Remote Control
Models: L932M, CH382, & CH382C

RECOMMENDATION: Read through all programming steps before you start.

Program Using the Learn Button (continued)

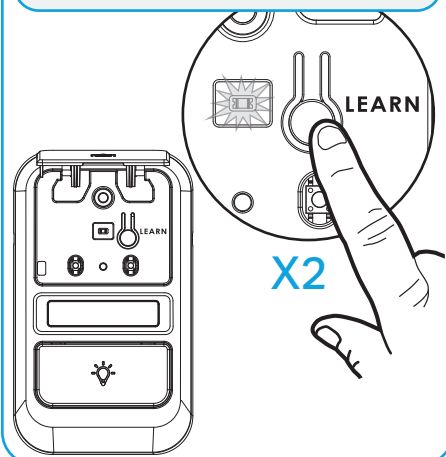
Method A: Program to a Security+ 3.0 Protocol Garage Door Opener (White Learn Button) Using the Learn Button on Door Control Panel

RECOMMENDATION: Have your door control panel product manual available, as models vary in how to set the garage door opener into programming mode.

01 Follow the instructions below for your door control panel model to set your garage door opener into programming mode.

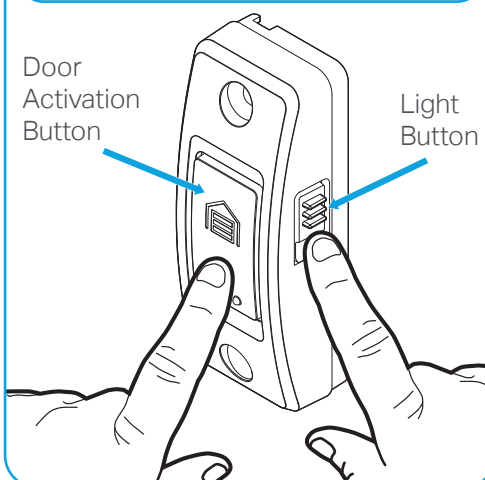
Door Control Panel

Lift the door activation panel. Press the **LEARN** button **twice** (after the second press, the LED on the door control panel will pulse repeatedly).



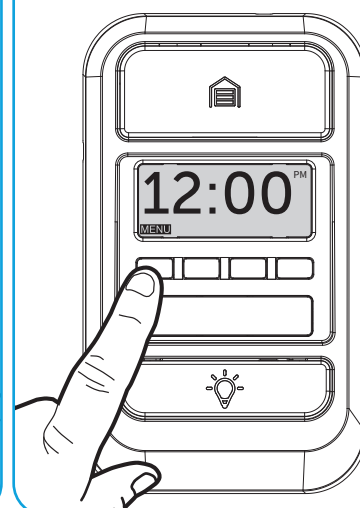
Door Control Push Button

Press and hold the light button, then press and release the door activation button. The button LED will begin to flash.

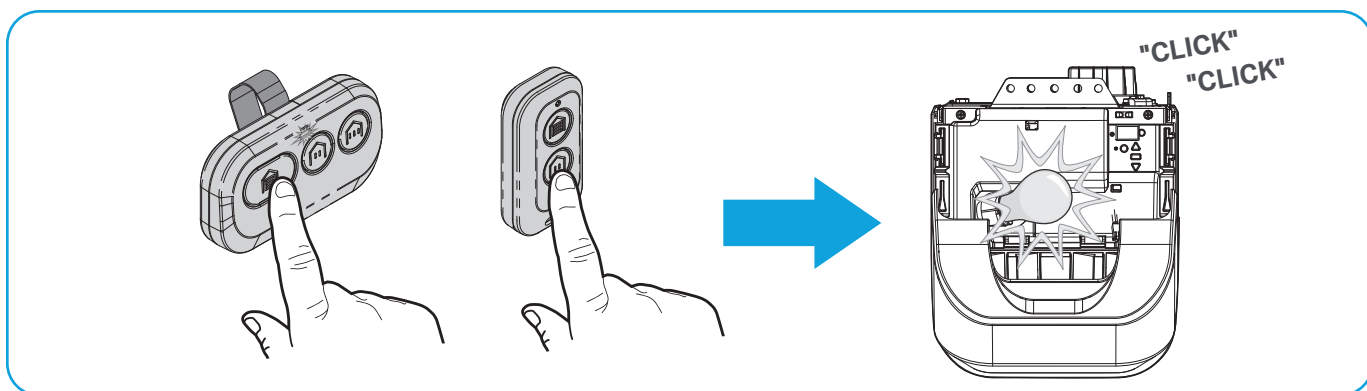


Smart Door Control Panel

Select **MENU**, then select **PROGRAM** and follow on screen instructions.



02 Within 30 seconds, press and hold the button on the remote control that you wish to use. Release the button when the garage door opener lights flash **and/or** two clicks are heard.

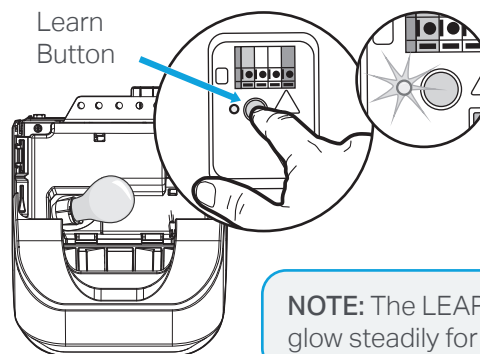
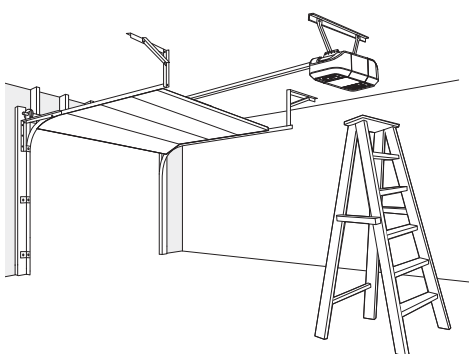


TEST FOR SUCCESS: Press the remote button you programmed. The garage door opener will activate. If the garage door does not activate, repeat the programming steps.

Program Using the Learn Button (continued)

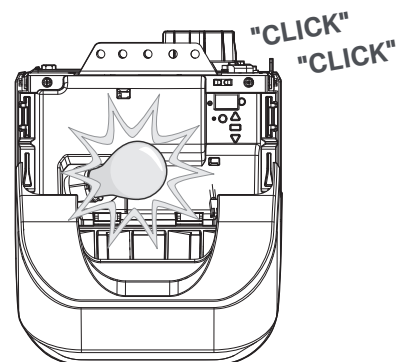
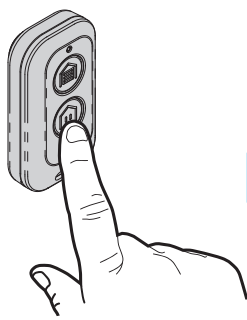
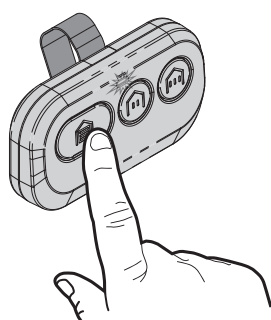
Method B: Program to a Security+ 3.0 Protocol Garage Door Opener (White Learn Button) Using the Opener's Learn Button

- 01** Locate the LEARN button on your garage door opener (a ladder may be required). Press and **immediately** release the LEARN button.



NOTE: The LEARN LED will glow steadily for 30 seconds.

- 02** Within 30 seconds, press and hold the button on the remote control that you wish to use. Release the button when the garage door opener lights flash **and/or** two clicks are heard.



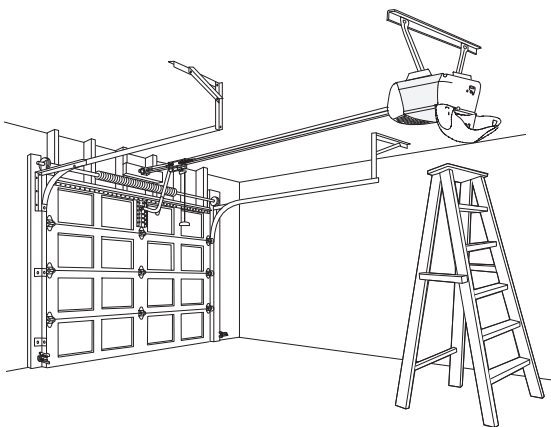
TEST FOR SUCCESS: Press the remote button you programmed. The garage door opener will activate. If the garage door does not activate, repeat the programming steps.

Program Using the Learn Button (continued)

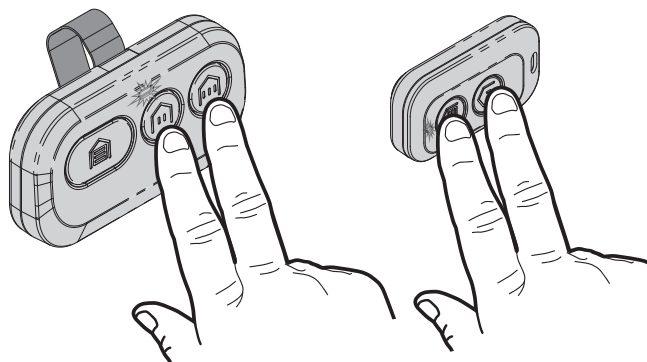
Method C: Program to All Compatible Garage Door Openers (White, Yellow, Purple, Red, & Orange Learn Buttons)

01 Start with your garage door closed.

IMPORTANT: The remote will activate your garage door during programming. Be sure the door is clear of ALL obstructions.



02 Press and hold the two smaller buttons on the remote simultaneously until the red LED stays solid (typically 6 seconds), then release the buttons.



Program Using the Learn Button (continued)

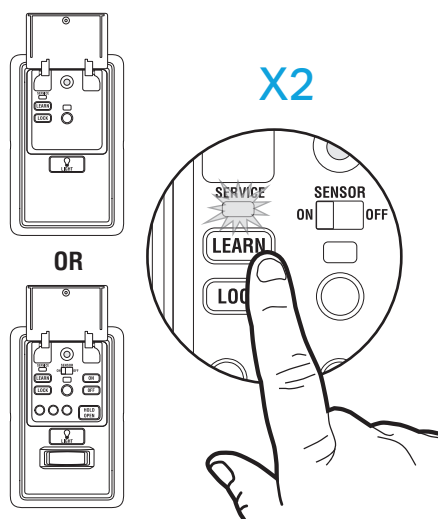
Method C: Program to All Compatible Garage Door Openers (White, Yellow, Purple, Red, & Orange Learn Buttons) (continued)

03 Option 1: Follow the instructions below for your door control panel model to set your garage door opener into programming mode.

RECOMMENDATION: Have your door control panel product manual available, as models vary in how to set the garage door opener into programming mode.

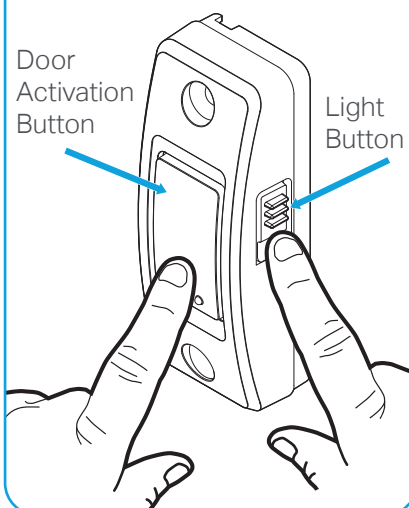
Door Control Panel

Lift the door activation panel. Press the **LEARN** button **twice** (after the second press, the LED on the door control panel will pulse repeatedly).



Door Control Push Button

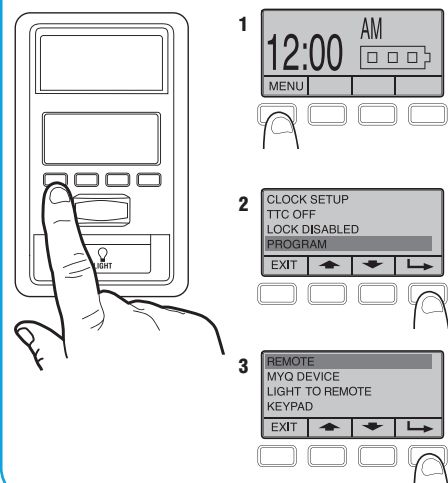
Press and hold the light button, then press and release the door activation button. The button LED will begin to flash.



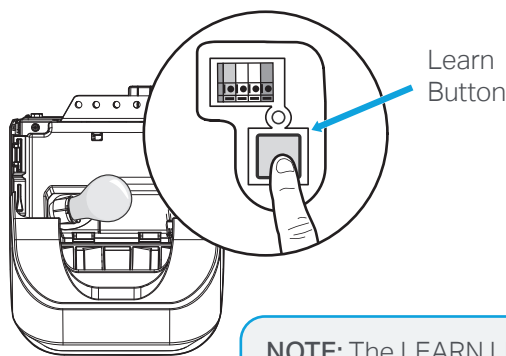
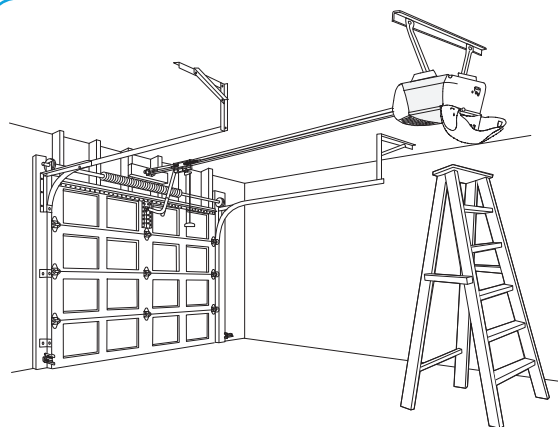
Smart Door Control Panel

1. Select **MENU**.
2. Scroll down and select **PROGRAM**.
3. Scroll down and select **REMOTE**.

Do not follow on screen instructions. MOVE DIRECTLY TO STEP 04.



Option 2: Locate the LEARN button on your garage door opener (a ladder may be required). Press and **immediately** release the LEARN button.



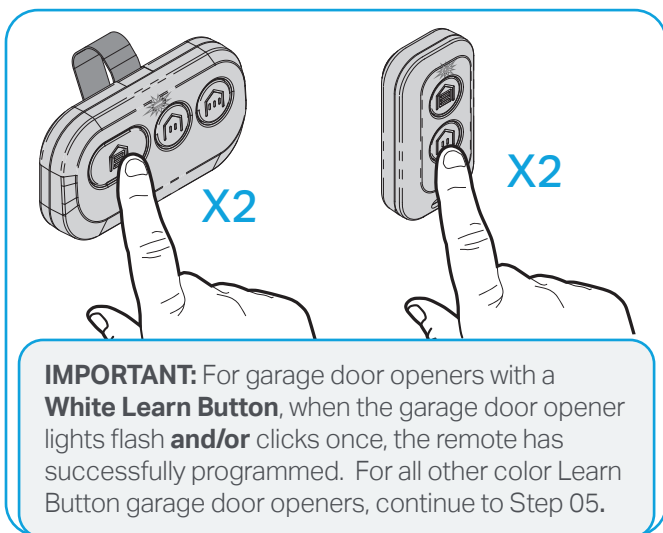
NOTE: The LEARN LED will glow steadily for 30 seconds.

Program Using the Learn Button (continued)

Method C: Program to All Compatible Garage Door Openers (White, Yellow, Purple, Red, & Orange Learn Buttons) (continued)

04

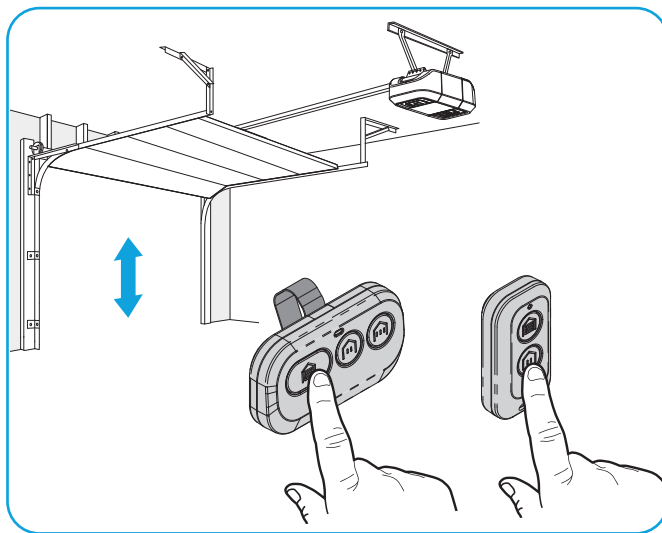
Press and release the button that you would like to program **twice** (second press must be within 20 seconds of the first press). The red LED will flash intermittently as the remote sends the preprogrammed codes to the garage door opener.



05

Wait for the garage door opener to move the door. This can take up to 25 seconds. During this time, your garage door opener light might flash.

When the garage door opener moves, **within 3 seconds**, press and release any button on the remote to confirm the code and exit programming.



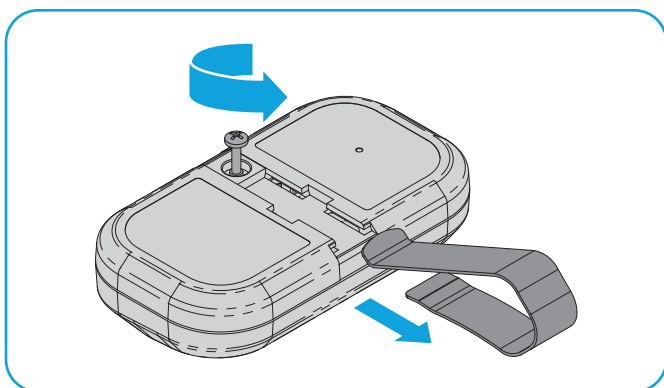
TEST FOR SUCCESS: Press the remote button you programmed in step 4. The garage door opener will activate. If the garage door does not activate, repeat the programming steps.

Replacing the Battery: 3-Button Remote Control

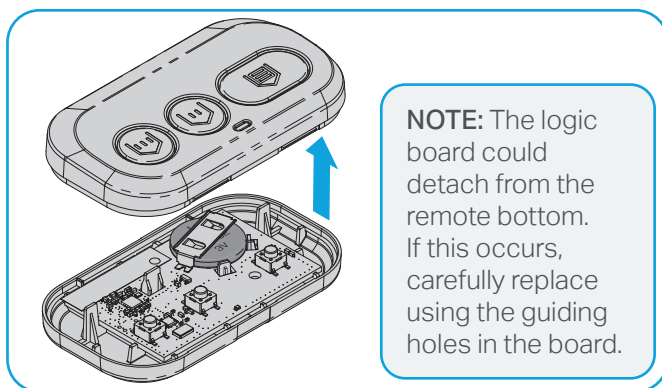
The LED on your remote control will stop flashing when the battery is low and needs to be replaced. Replace the battery with only 3V CR2032 coin cell battery. Dispose of the old battery properly.

To replace battery, follow the instructions as shown below.

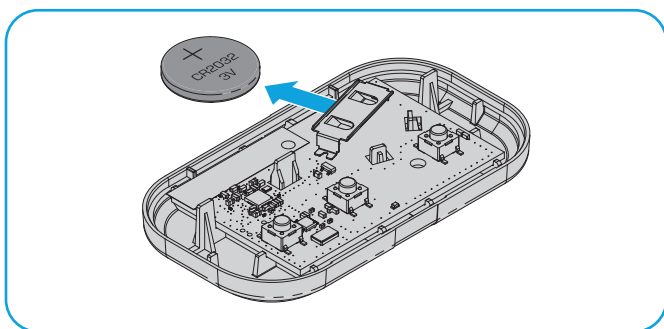
- 01** On the back side of the remote, using a **Phillips #1 screwdriver**, unscrew the captive screw until it rotates freely.



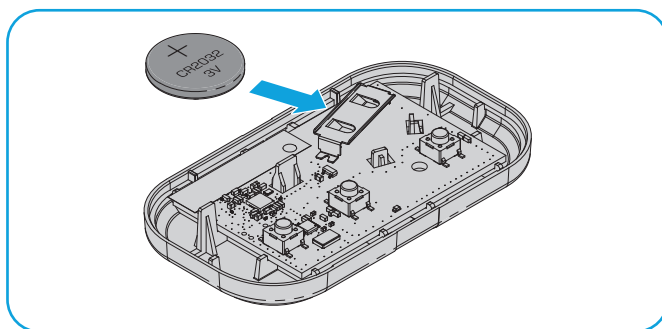
- 02** With the remote button side up, pry open the remote top housing from the bottom housing (if the housing will not separate, check that the captive screw is rotating freely).



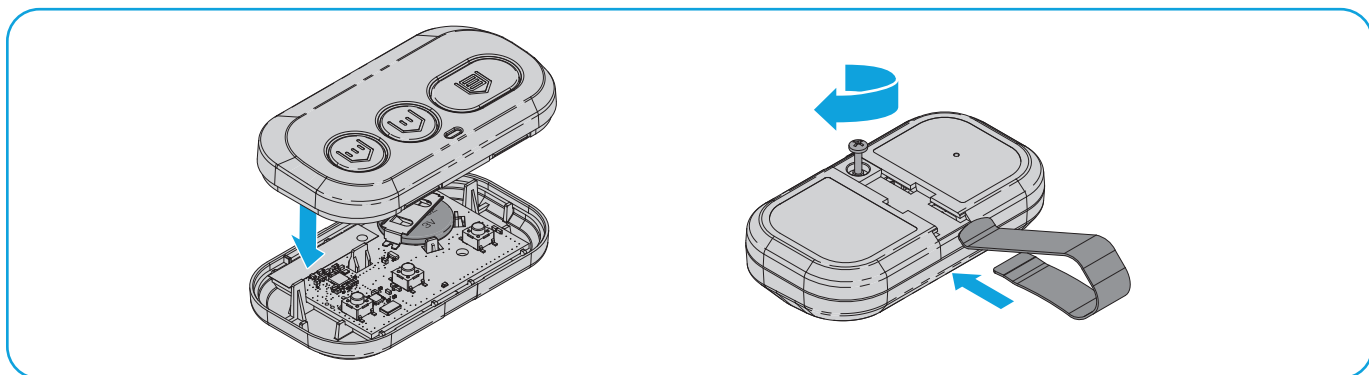
- 03** With a cotton swab, push the old battery out of its holder in the direction of the nearest edge.



- 04** Insert the replacement battery positive side up.



- 05** Align the remote top and bottom housing so they clip together. Tighten the captive screw until the top and bottom housing no longer shift (**do not overtighten the screw to avoid cracking the plastic housing**).

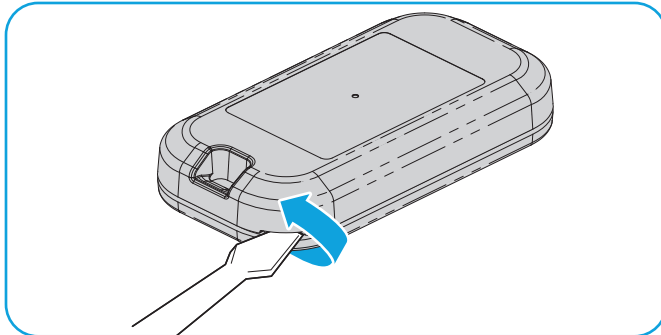


Replacing the Battery: 2-Button Keychain Remote Control

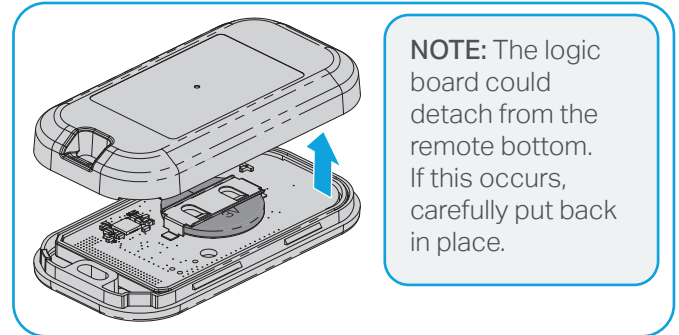
The LED on your remote control will stop flashing when the battery is low and needs to be replaced. Replace the battery with only 3V CR2032 coin cell battery. Dispose of the old battery properly.

To replace battery, follow the instructions as shown below.

- 01** With the remote button side down, separate the top and bottom housings of the remote by placing a flat screwdriver blade into the gap in the corner of the remote and gently twisting.

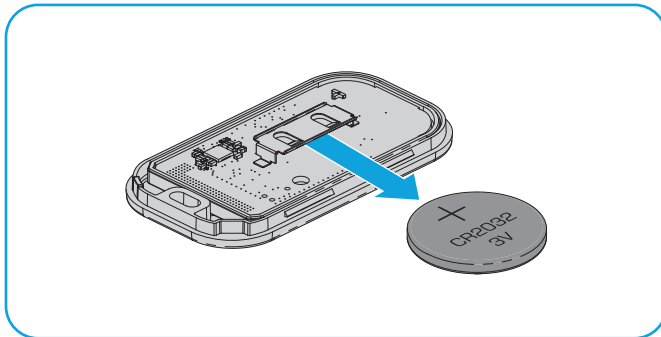


- 02** Pry the top housing from the bottom housing.

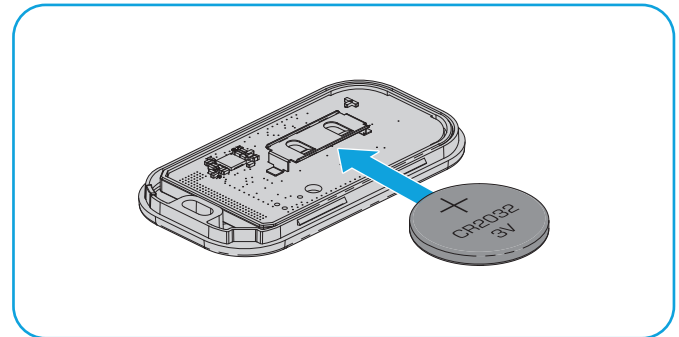


NOTE: The logic board could detach from the remote bottom. If this occurs, carefully put back in place.

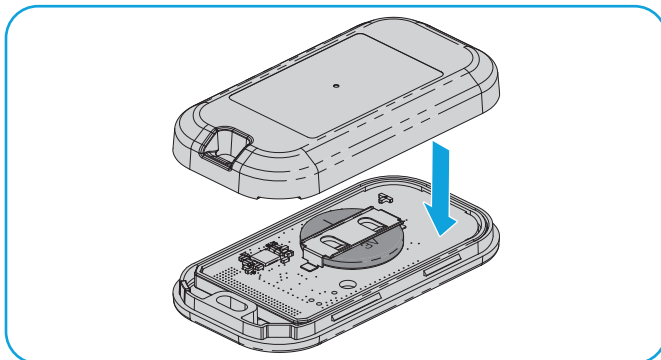
- 03** Following the "REMOVE" arrows direction printed on the logic board, with a cotton swab, push the old battery out of its holder.



- 04** Following the "INSERT" arrow direction printed on the logic board, insert the replacement battery positive side up.



- 05** Align the remote top and bottom housing and press so they clip back together.



Replacing the Battery (continued)

⚠ WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries OUT OF REACH of CHILDREN.
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



⚠ WARNING

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Battery Type: CR2032
- Battery Voltage: 3 V
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.

Replacement Parts

Description	Part Number
Visor Clip	041-0494-000

Additional Resources

One Year Limited Warranty

The Chamberlain Group LLC ("Seller") warrants to the first consumer purchaser of this product that it is free from defect in materials and/or workmanship for a period of 1 year from the date of purchase.
For more information, visit www.myq.com/warranty

Contact Us

For additional information or assistance, please visit: support.chamberlaingroup.com

NOTICE: This device complies with part 15 of the FCC rules and Innovation, Science and Economic Development Canada license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



TÉLÉCOMMANDE À 3 BOUTONS

MODÈLES : L993M, CH363, CH363C ET Q363LA

COMMANDE À DISTANCE PORTE-CLÉS À 2 BOUTONS

MODÈLES : L932M, CH382 ET CH382C

Guide d'utilisation



Aperçu

La télécommande est compatible avec tous les ouvre-portes de garage Chamberlain®, LiftMaster® et Craftsman® fabriquées après 1997 à l'exception des commandes série 100 de Craftsman. La télécommande peut être programmée pour faire fonctionner jusqu'à trois appareils compatibles (CH363 et CH363C) ou deux appareils (CH382 et CH382C) comme un ouvre-porte de garage et un opérateur de portail. Chaque bouton de la télécommande fonctionne indépendamment des autres et doit être programmé séparément. Les images de ce guide sont fournies à titre indicatif uniquement et il est possible que votre produit soit différent.

AVERTISSEMENT

Pour éviter d'éventuelles BLESSURES GRAVES voire MORTELLES causées par le déplacement d'un portail ou d'une porte de garage :

- Gardez TOUJOURS les télécommandes hors de portée des enfants. Ne laissez JAMAIS les enfants utiliser les télécommandes ou jouer avec elles.
- Activez le portail ou la porte UNIQUEMENT lorsqu'il ou elle est clairement visible et correctement réglé(e), et qu'il n'y a pas d'obstacles au déplacement de la porte.
- Gardez TOUJOURS le portail ou la porte de garage en vue jusqu'à ce qu'il ou elle soit complètement fermé(e). Ne permettez JAMAIS à quiconque de passer la ligne du portail ou de la porte de garage en cours de déplacement.



AVERTISSEMENT : Ce produit peut vous exposer à des produits chimiques, dont le plomb, qui sont reconnus par l'État de Californie comme provoquant le cancer, des malformations congénitales ou d'autres problèmes de reproduction. Pour plus d'information, visitez www.P65Warnings.ca.gov.

Sommaire

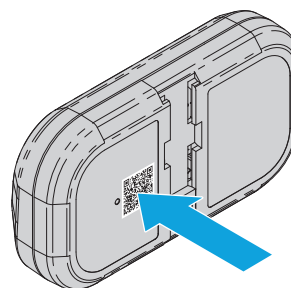
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Programmer la télécommande pour la connecter à l'ouvre-porte de garage Wi-Fi à l'aide de l'application myQ

FORTEMENT RECOMMANDÉ : Connectez l'ouvre-porte de garage Wi-Fi à l'application myQ et programmez la télécommande de l'ouvre-porte de garage pour déverrouiller des fonctionnalités intéressantes comme l'attribution de nom à distance, les notifications et l'historique des accès.

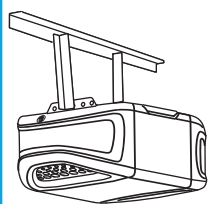
Ouvre-porte de garage déjà connecté à l'application myQ

Numérisez le code QR au dos de la télécommande et suivez les instructions de programmation de l'application myQ.



Si l'ouvre-porte de garage n'est pas connecté à l'application myQ

01 Recherchez un logo « Wi-Fi® » ou « Powered by myQ » pour déterminer si l'ouvre-porte de garage est compatible à myQ.

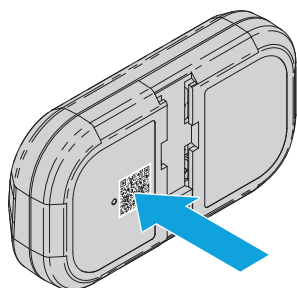


Wi-Fi®
ou
ALIMENTÉ PAR myQ®

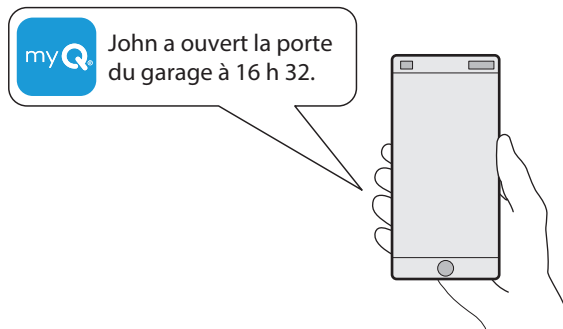
02 Numérisez le code QR ci-dessous pour télécharger l'application myQ. Suivez les instructions de l'application myQ pour connecter l'ouvre-porte de garage.



03 Une fois que l'ouvre-porte de garage est connecté, numérisez le code QR au dos de la télécommande et suivez les instructions de programmation de l'application myQ.



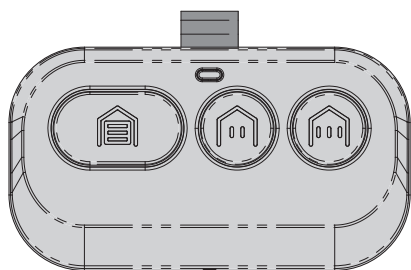
04 Une fois que la télécommande est programmée dans l'application myQ, il est possible de la renommer, d'afficher l'historique des accès et de recevoir des notifications lorsque la télécommande active l'ouvre-porte de garage.



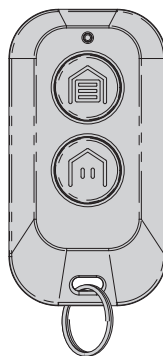
Programmer la télécommande à l'aide du bouton Learn (Apprentissage)

Avant de commencer

Assurez-vous que la porte est dégagée de TOUTES obstructions. Assurez-vous que l'ouvre-porte de garage a une lumière qui fonctionne, car elle sera un indicateur de programmation.



Télécommande à 3 boutons
Modèles : L993M, CH363, CH363C et Q363LA



Télécommande porte-clés
à 2 boutons
Modèles : L932M, CH382 et CH382C

RECOMMANDATION : Lire toutes les étapes de programmation avant de commencer.

Programmer la télécommande à l'aide du bouton Learn (Apprentissage) (suite)

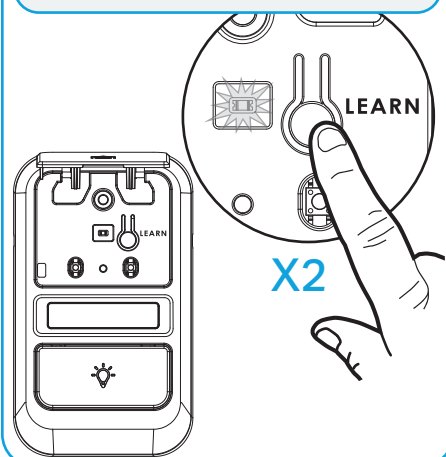
Méthode A : Programmer un ouvre-porte de garage à protocole Security+ 3.0 (bouton d'apprentissage blanc) à l'aide du bouton d'apprentissage du panneau de contrôle de la porte

RECOMMANDATION : Avoir le guide d'utilisation du panneau de commande à la portée de main, car la façon d'accéder au mode de programmation varie selon le modèle d'ouvre-porte de garage.

01 Suivez les instructions ci-dessous correspondant au modèle de panneau de commande que vous possédez pour mettre l'ouvre-porte de garage en mode programmation.

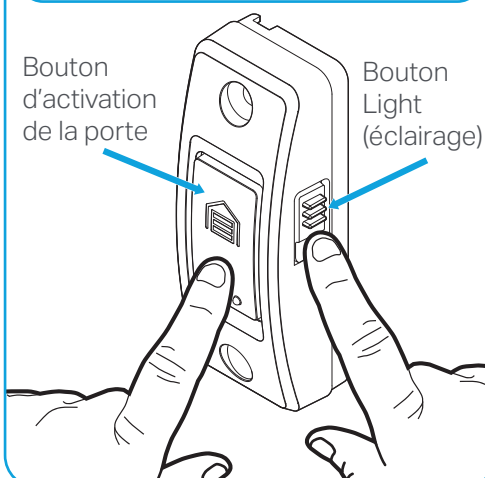
Panneau de commande de la porte

Soulevez la porte du panneau d'activation. Appuyez **deux fois** sur le bouton d'**APPRENTISSAGE** (après la deuxième pression, la DEL du panneau de contrôle de la porte émet des impulsions répétées).



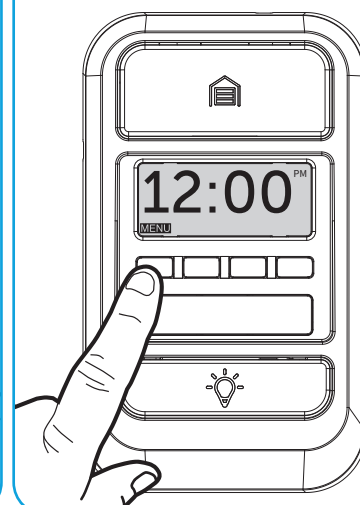
Bouton poussoir du panneau de commande de la porte

Appuyez sur le bouton Light (éclairage) et maintenez-le enfoncé, puis appuyez sur le bouton d'activation de la porte. Le voyant à DEL clignotera.

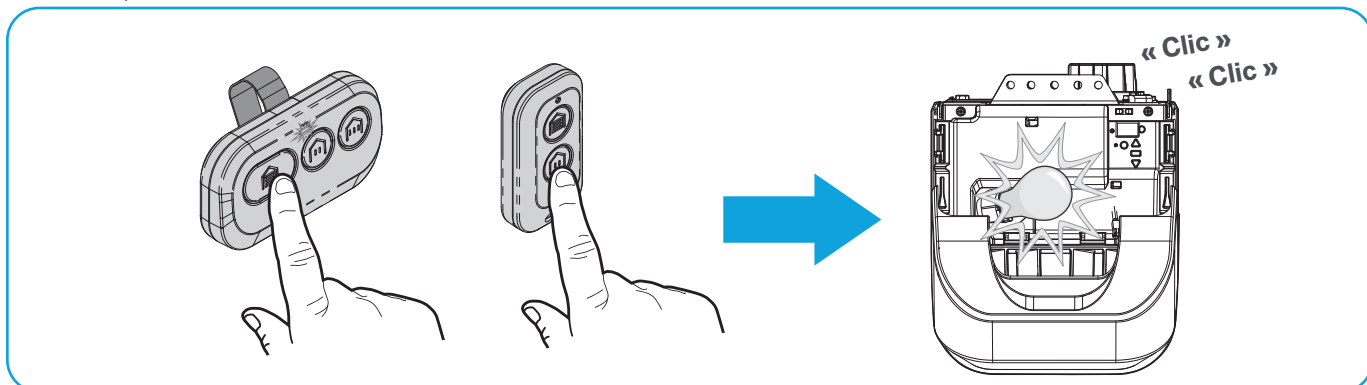


Panneau de commande de la porte intelligent

Sélectionnez **MENU**, puis **PROGRAM** et suivez les instructions à l'écran.



02 Appuyez sur le bouton de la télécommande que vous possédez et maintenez-le enfoncé pendant 30 secondes. Relâchez le bouton lorsque les lumières de l'ouvre-porte de garage clignotent **ou** que deux clics se font entendre.



TESTER LA PROGRAMMATION : Appuyez sur la touche de la télécommande que vous avez programmée. L'ouvre-porte de garage est activé. Si la porte de garage ne s'est pas activée, répétez les étapes de programmation.