



Roam 350

Electronic Dog Training Collar

USER MANUAL V1223



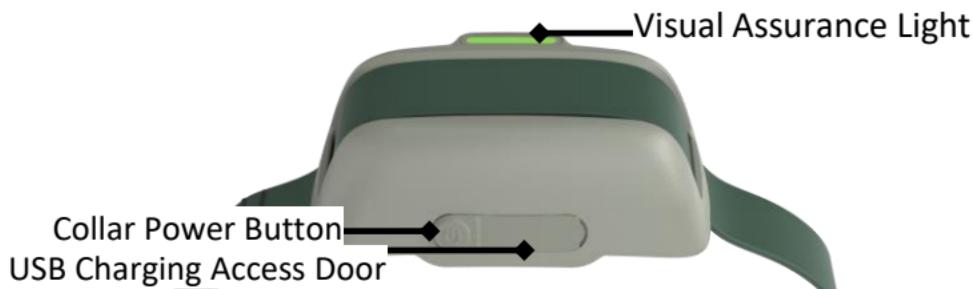
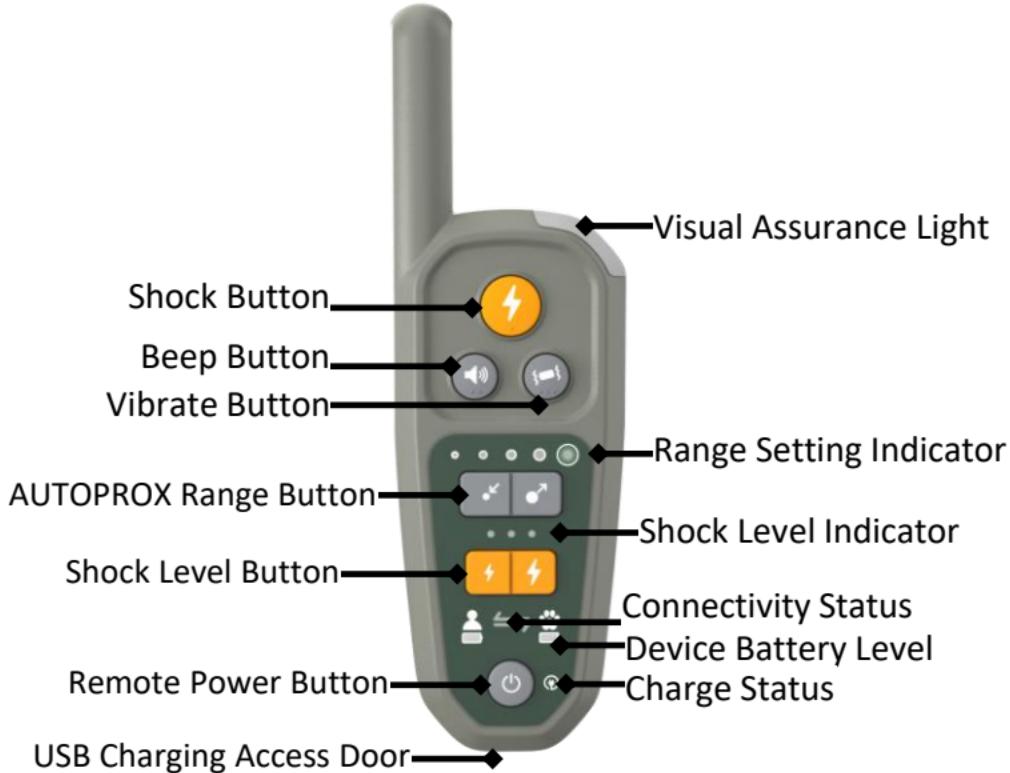
Please read the User Manual completely before use.

Support: EMAIL: hello@heel.dog CHAT: www.heel.dog

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1. Quick Start Guide – Interface and Controls



1. Quick Start Guide – First Use

1. Charge Collar and Remote before first use.
 - Charge Status LED will turn Green when fully charged.
2. Read User Manual and Training Guide.
3. Install shock probes
 - Long probes for long fur, short probes for short fur
4. Test shock functionality using the tester light provided in the package.
5. Test beep and vibe functionality.
6. Adjust collar strap to fit dog's neck. The probes should be firmly against skin, but not too tight.
 - Never leave collar on the dog for more than 12 hours continuously.
7. Follow training guide to teach your dog to return to you upon hearing the beep and feeling the vibe/shock.
8. Test boundary settings in a safe contained area, free from people, vehicles, distractions, and other dogs.
 - This will help you and your dog better understand the real-world distances of the automatic boundaries.

THIS PRODUCT IS NOT A REPLACEMENT FOR A FENCE OR A LEASH. YOU ARE RESPONSIBLE TO REMAIN IN CONTROL OF YOUR DOG AT ALL TIMES.

2. Operational Instructions – Manual Correction Functionality

- **BEEP**

- When the BEEP button is pressed, the collar will emit a short tone at a fixed volume level (not adjustable).

- **VIBRATE**

- When the VIBRATE button is pressed, the collar will give a short vibration at a fixed intensity level (not adjustable).

- **SHOCK**

- When the SHOCK button is pressed, the collar will provide a short static shock at the shock level set by the user on the remote.
- If shock level is set to OFF (red LED above the shock level button), then NO shock will be given to the dog. Instead, the VIBRATE correction will be given.

2. Operational Instructions – AUTOPROX™ Automatic Correction Functionality

- **Approaching the Boundary**

- When the dog approaches the boundary setpoint, the collar will emit a short tone (same as manually pressed BEEP button) at a fixed volume level (not adjustable) as a warning to the dog that the boundary is near. The dog should be trained to return when beeped.

- **Exceeding the boundary**

- After the BEEP warning is delivered, if the dog continues to move across the boundary, it will be given a firm correction.
 - Firm Correction: SHOCK at the shock level set on the remote, or VIBRATE if shock is set to off.

- **Returning**

- After receiving the warning or the firm correction, if the dog returns back to the user (distance from collar to remote is decreasing) then no further warnings or corrections will be delivered, even if dog is still outside of the boundary.

- **Bolt Mode**

- If the system detects that the dog is bolting away from the user at high speed, then the warning will be delivered early.
 - This is intended to prevent the dog from drastically exceeding the boundary.
 - Take this into consideration if playing fetch while in AUTOPROX mode.

3. Training Tips

- Using manual mode, deliver a BEEP and verbally call your dog back to you, giving a reward if necessary (affection or treat, per your own training method). Repeat this process until the dog associates a BEEP with a command to return to you.
 - If someone is using the system who isn't the typical person in control of the dog, it's recommended that they run through this process before switching to AUTOPROX mode to ensure dog is aware of who is in control in that situation.
- Using AUTOPROX, set the boundary to the closest setting. Allow the dog to wander, while paying full attention to your dog and your surroundings. When the warning BEEP is delivered, verbally call the dog back to you. Repeat this process until the dog associates a BEEP with a command to return to you.
- In AUTOPROX mode, you are still responsible for controlling your dog. This product is not a replacement for a leash. If the dog fails to respond to the warning or firm correction, you must verbally call your dog back.

4. Troubleshooting Guide

- Confirm both devices are on by tapping the power button.
- Confirm both devices are charged.
- Confirm the devices are connected to each other by viewing the connection status on the remote. If the arrows are red, the collar and remote are not connected. This could be due to interference, or the collar is not in range.
- Confirm the manual corrections work by pressing each button on the remote (BEEP, VIBE, SHOCK) and confirming the corresponding correction is delivered by the collar by listening for the beep, feeling the vibration, and using the test light for shock.
- The collar is not rated for submersion, so if the collar was held under water, it may be damaged.

5. Certification Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

5. Legal Statement

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