

Go to www.vtechphones.com to register your product for enhanced warranty support and latest VTech product news.

CS6949
CS6949-2
CS6949-3

DECT 6.0 cordless telephone



vtech
Abridged user's manual

Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the User's manual for a full set of installation and operation instructions at www.vtechphones.com.



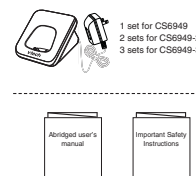
Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants.

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.



What's in the box

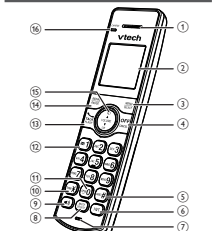
Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



1 set for CS6949
2 sets for CS6949-2
3 sets for CS6949-3

1 set for CS6949
2 sets for CS6949-2
3 sets for CS6949-3

Handset overview



- 1 - Handset earpiece
- 2 - LCD display
- 3 - MENU/SELECT
- 4 - OFF/CANCEL
- 5 - QUOTE
- 6 - INT
- 7 - Microphone

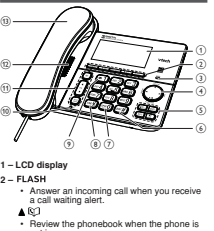
8 - MUTE/DELETE

- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Silence the ringer temporarily while the handset is ringing.
- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset earpiece.
- While you have set the dial mode to pulse on a call, press to switch to tone dialing temporarily.
- Press to add a space when entering names.

9 - TALK/FLASH

- Make or answer a call.
- Answer an incoming call when you hear a call waiting alert.
- REDIAL/PAUSE
- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.
- VOLUME / V CID
- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call.
- Scroll down while in a menu, phonebook, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.
- CHARGE LIGHT
- On when the handset is charging.

Telephone base overview



- 1 - LCD display
- 2 - FLASH
- 3 - MUTE
- 4 - MUTE/STOP
- 5 - MUTE
- 6 - QUOTE
- 7 - INT
- 8 - MUTE

3 - IN Use light

- On when the phone is in use, or when the answering system is answering a call.
- On when a handset is being registered.
- Flashes when there is an incoming call.
- Flashes when handsets are being deregistered.
- Flashes when another telephone on the same line is in use.
- REPEAT
- Press once to repeat the playing message.
- Press twice to play the previous message.
- SKIP
- Press to skip to the next message.

5 - MUTE

- Mute the microphone during a call.
- Silence the base ringer temporarily while the phone is ringing.
- FNRD HANDSET
- Press to page all handsets when the phone is not in use.
- ANS ON/OFF
- Press to turn the built-in answering system on or off.
- 8/SPEAKER
- Press to make, answer or end a call.
- During a call, press to switch between the corded handset and the base speakerphone.
- Decrease the listening volume during a call or message playback.
- CANCEL
- Press to return to the previous menu or idle mode without making changes.
- Press and hold to erase the missed call indicator when the phone is not in use.
- While the phone is ringing, press to silence the base ringer temporarily.

9 - 1

- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the phonebook.
- Press and hold to set or dial your voicemail number.
- Microphone
- Press to initiate or answer an intercom call, or to transfer a call.
- VOICEMAIL
- Adjust the listening volume.
- Adjust the telephone base ringer volume.
- RECALL/PAUSE
- Review the redial list.
- Press repeatedly to view the last 10 numbers dialed.
- Press and hold to insert a dialing pause while dialing or entering numbers.
- Speakerphone
- Corded handset

Charger overview

- 1 - Charging pole

Display icons overview

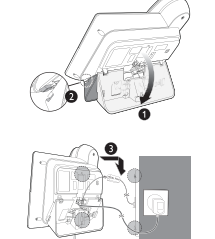
Handset display icons	
	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is fully charged.
	The handset ringer is turned off.
	There are new voicemail received from your telephone service provider.
	The message number currently playing and total number of new/old messages recorded.
	The answering system is turned on.
	The ECO mode activates automatically to reduce power consumption when the handset is within range of the telephone base.
	There are new caller ID log entries.
Telephone base display icons	
	There are new voicemail received from your telephone service provider.
	The entry you are reviewing is new in the caller ID log.
	<ul style="list-style-type: none"> The total number of messages recorded when the telephone base is not in use. The number of the playing message.

Connect

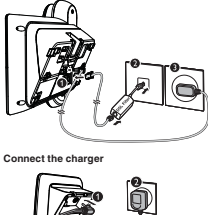
You can choose to connect the telephone base for desktop usage or wall mounting.

- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- TIP
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a DSL filter (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.

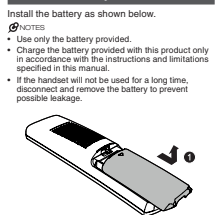
Mount the telephone base



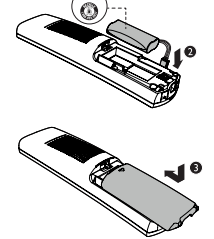
Connect the telephone base



Install the battery



Charge the battery



Check the battery level

After you have installed the battery, check the battery level on the handset screen.

- If the battery icon is then go to **Before use** section to set the date and time, and set the answering system through voice guide.
- If the screen is blank, or flashes, then the battery needs to be charged. Go to **Charge the battery** section before you do any setting or operation.

Before use

After you install your telephone or power returns following a power outage and battery depletion, the handset will prompt you to set the date and time, and the answering system through voice guide.

Set date and time

- Make sure you set the date and time including the year correctly, otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press SELECT.
- Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press V or A to choose AM or PM.
- Press SELECT to save.

After the setting for the date and time, the handset will display **Voice guide...** and set up **Ans sys?** alternatively.

Set answering system through voice guide

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

- Press SELECT to start the voice guide for the answering system setup. You hear the voice prompt: "Hello! This voice guide will assist you with the basic setup of your answering system."
- Setup your answering system by inputting the designated numbers as instructed in the voice guide.

Check for dial tone

Press . If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range or no pwr at base**. If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press . Move closer to the telephone base, and then press to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Using the handset menu

- Press MENU when the phone is not in use.
- Press V or A until the screen displays the desired feature menu.
- Press SELECT to enter that menu.
- Return to the previous menu, press CANCEL.
- Return to idle mode, press and hold CANCEL.

Configure your telephone

- Set language**
- The LCD language is preset to English. You can select the English, French or Spanish to be used in all screen displays.
- Press MENU when the handset is not in use.
 - Scroll to Settings, and then press SELECT twice.
 - Scroll to choose English, Français or Español, and then press SELECT to save.

Set date and time

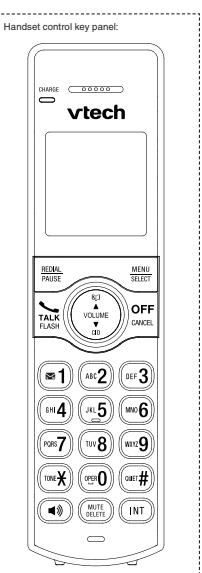
- Make sure you set the date and time including the year correctly, otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.
- Press MENU when the handset is not in use.
 - Scroll to Set date/time, and then press SELECT.
 - Use the dialing keys (0-9) to enter the month (MM), date (DD) and year (YY). Then press SELECT.
 - Use the dialing keys (0-9) to enter the hour (HH) and minute (MM). Then press V or A to choose AM or PM.
 - Press SELECT to save.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to tone dialing temporarily during a call.

- During a call, press .
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Telephone operation



Make a call

- Press or , and then dial the telephone number.
- Answer a call
- Press , , or any dialing key.
- End a call
- Press OFF on the handset, or put the handset into the telephone base or charger.
- Speakerphone
- During a call, press on the handset to switch between speakerphone and handset earpiece.
- Volume
- During a call, press /VOLUME▲ on the handset to adjust the listening volume.
- Mute
- The mute function allows you to hear the other party but the other party cannot hear you.
- During a call, press MUTE on the handset. The screen displays Muted.
- Press MUTE again to resume the conversation. The screen displays Microphone on.
- Join a call in progress
- You can use up to two system handsets at a time on an outside call.
- When a handset is already on a call, press or on another handset to join the call.
- Press OFF or place the handset in the telephone base or charger to exit the call. The call continues until all handsets hang up.
- Call waiting
- When you subscribe to call waiting service from your telephone service provider, you hear an alert tone if there is an incoming call while you are on another call.
- Press FLASH to put the current call on hold and take the new call.
- Press FLASH to switch back and forth between calls.
- Find handset
- Use this feature to find all system handsets.

To start paging:

- Press /FIND HANDSET on the telephone base. All idle handsets ring and display **** Paging ****.
- To end paging:
- Press /FIND HANDSET again on the telephone base.
- OR-
- Press /OFF, or any dialing key on the handset.
- OR-
- Place the handset in the telephone base or charger.
- NOTE
- Do not press and hold /FIND HANDSET for more than four seconds. It may lead to handset degradation.

Redial list

Each handset stores the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

Review the redial list

- Press REDIAL when the handset is not in use.
- Press V, ▲, or REDIAL repeatedly until the desired entry displays.

Dial a redial list entry

- When the desired entry displays, press or to dial.

Delete a redial list entry

- When the desired redial entry displays, press DELETE.

Intercom

- Use the intercom features for conversations between two handsets.
- Press INT on your handset when not in use. Use the dialing keys to enter a destination handset number if necessary.
- To answer the intercom call, press , , or any dialing key on the destination handset.
- To end the intercom call, press OFF or place the handset back in the telephone base or charger.

Answer an incoming call during an intercom call

- If you receive an incoming call during an intercom call, it is an alert tone.
- To answer a call, press **ANS**. The intercom call ends automatically.
- To end the intercom call without answering the outside call, press **OFF**. The intercom call ends and the telephone continues to ring.

Call transfer using intercom

- While on an outside call, you can use the intercom to transfer the call from one handset to another.
- Press **INT** on your handset during a call. The current call is put on hold. Use the dialing keys to enter a destination handset number if necessary.
 - To answer the intercom call, press **ANS**, or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
 - From this intercom call, you have the following options:
 - You can let the destination handset join you and on the outside call in a three-way conversation. **Press and hold INT** on the originating handset.
 - You can transfer the call. Press **OFF**, or place your handset back in the telephone base or charger. Your handset displays **Use in use**. The destination handset is then connected to the outside call.
 - You can press **INT** to switch between the **Outside call display** and the intercom call (**Intercom displays**).
 - The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

Phonebook

- The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.
- To playback messages with a handset:**
- Press **MENU** when the phone is not in use, and then press **SELECT**.
- Options during playback:**
- Press **WVOLUME** to adjust the message playback volume.
 - Press 6 to skip to the next message.
 - Press 4 to repeat the message. Press 4 twice to listen to the previous message.
 - Press 3 to delete the playing message.
 - Press **OFF** to stop the playback.
 - Press **#** to switch between speakerphone and handset playback.

Retrieve voicemail from telephone service

- Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.
- Retrieve voicemail**
- When you received a voicemail, the handset displays **XX** and **New Voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.
- NOTE**
- After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.
- Set your voicemail number**
- You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can **press and hold** **NUM** to retrieve voicemail.
- Press **MENU** when the handset is not in use.
 - Scroll to **Settings** and then press **SELECT**.
 - Scroll to **Voicemail #** and then press **SELECT**.
 - Use the dialing keys to enter the voicemail number (up to 30 digits).
 - Press **SELECT** to save.

Expand your telephone system

- You can add new handsets (CS6909), cordless headsets (HS100 or AT17 TL7000/TL900) or speakerphones (MA3222 or AT17 TL80139) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices.
- For more details, refer to the user's manual that comes with your new device.

Frequently asked questions

- Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at www.vtechcanada.com or call 1 (800) 985-9511 for customer service. In Canada, go to www.vtechcanada.com or call 1 (800) 287-7377.
- My telephone does not work at all.**
- Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
- The display shows No line. I cannot hear the dial tone.**
- Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is still tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.
- If changing telephone line cord does not help, the wall jack may be defective. Contact your telephone service provider.**
- You may be using a new cable or VoIP service. The existing telephone jacks in your home may no longer work. Contact your service provider for solutions.
- The display shows To register his... handset does not work at all.**
- Unplug the telephone base and power outlet, and then plug it back in.
- Place the handset in the telephone base to register it back.**
- This handset does Registered and you hear a beep when the registration process completes.**
- This process takes about 90 seconds to complete.

Limited warranty

- What does this limited warranty cover?**
- The manufacturer of this VTECH Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, when used in the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.
- What will VTECH do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**
- During the limited warranty period, VTECH's authorized service representative will repair or replace at VTECH's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTECH's option, is your exclusive remedy. VTECH will return the repaired or replacement Product to you in working condition. You should get the repair or replacement to take approximately 30 days.
- How long is the limited warranty period?**
- The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTECH repairs or replaces a Materially Defective Product under the terms of this limited warranty, the limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.
- What is not covered by this limited warranty?**
- This limited warranty does not cover:
- Product that has been damaged by misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling; neglect, inundation, fire, water or other liquid impingement;
 - Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTECH;
 - Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
 - Product to the extent that the problem is caused by use with non-VTECH accessories; or

General product care

- Taking care of your telephone**
- Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
- Avoid rough treatment**
- Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.
- Avoid water**
- Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.
- Electrical storms**
- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.
- Cleaning your telephone**
- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Turn off the new voicemail indicators

- If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.
- NOTE**
- This feature turns off the indicators only; it does not delete your voicemail messages.
- Press **MENU** when the handset is not in use.
 - Scroll to **Settings**, and then press **SELECT**.
 - Scroll to **Voicemail**, and then press **SELECT**.
 - Use the dialing keys to enter the voicemail number (up to 30 digits).
 - Press **SELECT** to save.

Retrieve voicemail from telephone service

- Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.
- Retrieve voicemail**
- When you received a voicemail, the handset displays **XX** and **New Voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.
- NOTE**
- After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.
- Set your voicemail number**
- You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can **press and hold** **NUM** to retrieve voicemail.
- Press **MENU** when the handset is not in use.
 - Scroll to **Settings** and then press **SELECT**.
 - Scroll to **Voicemail #** and then press **SELECT**.
 - Use the dialing keys to enter the voicemail number (up to 30 digits).
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Expand your telephone system

- You can add new handsets (CS6909), cordless headsets (HS100 or AT17 TL7000/TL900) or speakerphones (MA3222 or AT17 TL80139) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices.
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- Place the handset in the telephone base to register it back.**
- This handset does Registered and you hear a beep when the registration process completes.**
- This process takes about 90 seconds to complete.

Caller ID

- If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.
- The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.
- If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.
- Review a caller ID log entry**
- Press **CID** when the phone is not in use.
 - Scroll to browse through the caller ID log.
- Missed call indicator**
- When there are calls that have not been reviewed in the caller ID log, the handset displays **XX** missed calls.
- Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.
- When you have reviewed all the missed calls, the missed call indicator no longer displays.
- If you do not want to review the missed calls call by one, **press and hold CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.
- Dial a caller ID log entry**
- When the desired entry appears, press **NUM**.
- Save a caller ID log entry to the phonebook**
- When the desired caller ID log entry displays, press **SELECT**.
 - Press **SELECT** to choose To Phonebook.
 - Use the dialing keys to modify the number, and then press **SELECT**.
 - Use the dialing keys to edit the name, and then press **SELECT** to save.

While entering numbers and names, you can:

- Press **DELETE** to erase a digit or character.
- Press and hold DELETE** to erase the entire entry.
- Press **↔** or **▲** to move the cursor to the left or right.
- Press and hold PAUSE** to insert a dialing pause (for entering phone numbers only).
- Press **0** to add a space (for entering names only).
- Press **NUM** to add **X** (if appears) or **#** to add **#** (if appears) (for entering phone numbers only).

Review the phonebook entries

- Entries are sorted alphabetically.
- Press **#** when the phone is not in use.
 - Use in use**. The destination handset is then connected to the outside call.
 - You can press **INT** to switch between the **Outside call display** and the intercom call (**Intercom displays**).
 - The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

Delete a phonebook entry

- When the desired entry displays, press **DELETE**.
 - When the screen displays **Delete entry?**, press **SELECT**.
- Dial a phonebook entry**
- When the desired entry appears, press **NUM** or **#** to dial.

Retrieve voicemail from telephone service

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- Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at www.vtechcanada.com or call 1 (800) 985-9511 for customer service. In Canada, go to www.vtechcanada.com or call 1 (800) 287-7377.
- My telephone does not work at all.**
- Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
- The display shows No line. I cannot hear the dial tone.**
- Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is still tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.
- If changing telephone line cord does not help, the wall jack may be defective. Contact your telephone service provider.**
- You may be using a new cable or VoIP service. The existing telephone jacks in your home may no longer work. Contact your service provider for solutions.
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- Unplug the telephone base and power outlet, and then plug it back in.
- Place the handset in the telephone base to register it back.**
- This handset does Registered and you hear a beep when the registration process completes.**
- This process takes about 90 seconds to complete.

Limited warranty

- What does this limited warranty cover?**
- The manufacturer of this VTECH Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, when used in the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.
- What will VTECH do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**
- During the limited warranty period, VTECH's authorized service representative will repair or replace at VTECH's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTECH's option, is your exclusive remedy. VTECH will return the repaired or replacement Product to you in working condition. You should get the repair or replacement to take approximately 30 days.
- How long is the limited warranty period?**
- The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTECH repairs or replaces a Materially Defective Product under the terms of this limited warranty, the limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.
- What is not covered by this limited warranty?**
- This limited warranty does not cover:
- Product that has been damaged by misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling; neglect, inundation, fire, water or other liquid impingement;
 - Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTECH;
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General product care

- Taking care of your telephone**
- Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.
- Avoid rough treatment**
- Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.
- Avoid water**
- Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.
- Electrical storms**
- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.
- Cleaning your telephone**
- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Turn off the new voicemail indicators

- If you have retrieved your voicemail while away from home, and the handset still displays the new voicemail indicators, use this feature to turn off the indicators.
- NOTE**
- This feature turns off the indicators only; it does not delete your voicemail messages.
- Press **MENU** when the handset is not in use.
 - Scroll to **Settings**, and then press **SELECT**.
 - Scroll to **Voicemail**, and then press **SELECT**.
 - Use the dialing keys to enter the voicemail number (up to 30 digits).
 - Press **SELECT** to save.

Expand your telephone system

- You can add new handsets (CS6909), cordless headsets (HS100 or AT17 TL7000/TL900) or speakerphones (MA3222 or AT17 TL80139) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of five devices.
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Caller ID

- If you subscribe to caller ID service, information about each caller appears after the first or second ring. If you answer a call before the caller information appears on the screen, it will not be saved in the caller ID log.
- The caller ID log stores up to 30 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.
- If the telephone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.
- Review a caller ID log entry**
- Press **CID** when the phone is not in use.
 - Scroll to browse through the caller ID log.
- Missed call indicator**
- When there are calls that have not been reviewed in the caller ID log, the handset displays **XX** missed calls.
- Each time you review a caller ID log entry marked **NEW**, the number of missed calls decreases by one.
- When you have reviewed all the missed calls, the missed call indicator no longer displays.
- If you do not want to review the missed calls call by one, **press and hold CANCEL** on the idle handset to erase the missed call indicator. All the entries are then considered old.
- Dial a caller ID log entry**
- When the desired entry appears, press **NUM**.
- Save a caller ID log entry to the phonebook**
- When the desired caller ID log entry displays, press **SELECT**.
 - Press **SELECT** to choose To Phonebook.
 - Use the dialing keys to modify the number, and then press **SELECT**.
 - Use the dialing keys to edit the name, and then press **SELECT** to save.

While entering numbers and names, you can:

- Press **DELETE** to erase a digit or character.
- Press and hold DELETE** to erase the entire entry.
- Press **↔** or **▲** to move the cursor to the left or right.
- Press and hold PAUSE** to insert a dialing pause (for entering phone numbers only).
- Press **0** to add a space (for entering names only).
- Press **NUM** to add **X** (if appears) or **#** to add **#** (if appears) (for entering phone numbers only).

Review the phonebook entries

- Entries are sorted alphabetically.
- Press **#** when the phone is not in use.
 - Use in use**. The destination handset is then connected to the outside call.
 - You can press **INT** to switch between the **Outside call display** and the intercom call (**Intercom displays**).
 - The destination handset can end the intercom call by pressing **OFF**, or by placing the handset back in the telephone base or charger. The outside call continues with the original system handset.

Delete a phonebook entry

- When the desired entry displays, press **DELETE**.
 - When the screen displays **Delete entry?**, press **SELECT**.
- Dial a phonebook entry**
- When the desired entry appears, press **NUM** or **#** to dial.

Retrieve voicemail from telephone service

- Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.
- Retrieve voicemail**
- When you received a voicemail, the handset displays **XX** and **New Voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.
- NOTE**
- After you have listened to all new voicemail messages, the indicators on the handset turn off automatically.
- Set your voicemail number**
- You can save your access number on each handset for easy access to your voicemail. After you saved the voicemail number, you can **press and hold** **NUM** to retrieve voicemail.
- Press **MENU** when the handset is not in use.
 - Scroll to **Settings** and then press **SELECT**.
 - Scroll to **Voicemail #** and then press **SELECT**.
 - Use the dialing keys to enter the voicemail number (up to 30 digits).
 - Press **SELECT** to save.

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