

Telephone settings

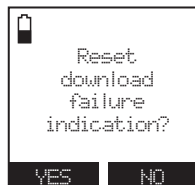
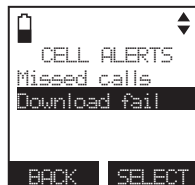
Display alerts (continued)

No line

When telephone line is not connected to the telephone base, the handsets show **No line**. If you do not want to display the message on the handset screens (for example, if you use the cell line only), you can change the no line indicator.

To change the no line indicator:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **Display alerts**.
4. Press **^** or **v** to highlight **Home line**, then press **SELECT**.
5. Press **^** or **v** to highlight **No line**, then press **SELECT** to save.
6. Press **^** or **v** to choose **On** or **Off**, then press **SET** to confirm. When you choose **Off**, the screen displays **If the line is not connected, an alert will not appear**. You hear a confirmation tone.



Download fail

If the directory downloading process is interrupted, the handsets display **Download fail** after the call ends. You can reset the download fail indication on the handset screens.

To reset download fail indication:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **Display alerts**.
4. Press **^** or **v** to highlight **Cell line**, then press **SELECT**.
5. Press **^** or **v** to highlight **Download fail**, then press **SELECT** to confirm. The screen displays **Reset download failure indication?** Press **YES** to confirm. You hear a confirmation tone.



Telephone settings

Use caller ID to automatically set date and time

You can choose to have the date and time automatically set by incoming caller ID.

1. Press **MENU** on the handset when it is not in use.
2. Press $\wedge$ or $\vee$ to highlight **Settings**, then press **SELECT**.
3. Press $\wedge$ or $\vee$ to highlight **CID time sync**, then press **SELECT**.
4. Press $\wedge$ or $\vee$ to choose **On** or **off**, then press **SET** to confirm. You hear a confirmation tone.

Rename handset

You can change the name of each handset, the new name of each handset cannot exceed 11 characters.

To rename a handset:

1. Press **MENU** on the handset when it is not in use.
2. Press $\wedge$ or $\vee$ to highlight **Settings**, then press **SELECT**.
3. Press $\wedge$ or $\vee$ to highlight **Rename handset**, then press **SELECT**. The screen displays **RENAME HANDSET**.
4. Use the dialing keys to edit the name. Press **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press $\vee$ to move the cursor to the right or $\wedge$ to the left.
5. Press **SAVE** to confirm. You hear a confirmation tone.

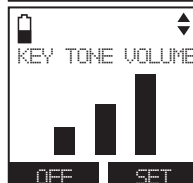


Key tone

You can change the volume of the key tone or turn it off..

To change the setting:

1. Press **MENU** on the handset when it is not in use.
2. Press $\wedge$ or $\vee$ to highlight **Settings**, then press **SELECT**.
3. Press $\wedge$ or $\vee$ to highlight **Key tone**, then press **SELECT**.
4. Press $\wedge$ or $\vee$ to adjust the key tone volume, or press **OFF** to turn off. A sample of each key tone volume plays as you scroll through the choices, then press **SET** to save. You hear a confirmation tone.



Telephone settings

Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To change the setting:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Settings**, then press **SELECT**.
3. Press **^** or **v** to highlight **Dial mode**, then press **SELECT**.
4. Press **^** or **v** to choose **Tone** or **Pulse**, then press **SET** to save. You hear a confirmation tone.



Voice announce caller ID

You can set your handset or base to announce the caller ID information for incoming calls. The announce caller ID setting is independent for each handset and base.

To change the setting:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Settings**, then press **SELECT**.
3. Press **^** or **v** to highlight **Annc Caller ID**, then press **SELECT**.
4. Press **^** or **v** to highlight **Handset** or **Base**, then press **SELECT**.
5. Press **^** or **v** to choose **On** or **Off**, then press **SET** to save. You hear a confirmation tone.



note

- The on/off option in voice announce caller ID is available up to the fourth registered handset.
- If the phone number of the incoming call matches the last 7 digits of a directory entry, the name will be announced as it appears in the entry.
- The phone number will be announced when name is unknown, private or not provided. Only the last 11 numbers of a phone number are announced.
- Nothing will be announced if neither the name nor the number are provided with the CID information.
- This feature is not supported with headsets.
- This feature does not announce information for call waiting.

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Website

You can use this feature to view the VTech website address.

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Website**, then press **SELECT**. The handset screen displays the VTech website.
3. Press **OK** to exit.



Home area code

If you dial local calls using only seven digits (area code not required), you can program your home area code so that when you receive a call within your local area, the telephone number is automatically stored without the area code in the caller ID log.



When you review the directory, call log or redial list, you can press **#** (pound key) repeatedly to show different dialing options before dialing.



To change the setting:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Directory**, then press **SELECT**.
3. Press **^** or **v** to highlight **Home**, then press **OPTION**.
4. Press **^** or **v** to highlight **Home area code**, then press **SELECT**. The screen displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired home area code.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **v** to move the cursor to the right or **^** to the left.
6. Press **SET** to save. The handset screen displays **Area code will not show in Caller ID log**. You hear a confirmation tone.

note

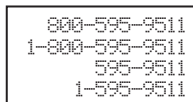
If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code plus telephone number), you need to delete your home area code. With the home area code displayed, press **MUTE/DELETE** to delete the numbers, and then press **SET**. The home area code is now restored to its default setting of _ _ _ (empty).

Telephone settings

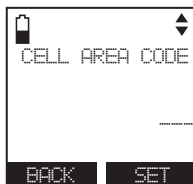
Cell area code

Most cell phone entries are stored in a 10-digit format. If all of your cell phone entries are stored this way, you do not need to program your cell area code.

If your cell phone stores entries in a 7-digit format, we recommend that you program your cell area code so that your 7-digit directory entries can be dialed correctly using your home line. While reviewing an entry in the caller ID log or directory, you can press # (pound key) repeatedly to see different dialing options before you dial or store the number.



800-595-9511
1-800-595-9511
595-9511
1-595-9511



CELL AREA CODE

BACK SET

To change the setting:

1. Press **MENU** on the handset when it is not in use.
2. Press **^** or **v** to highlight **Directory**, then press **SELECT**.
3. Press **^** or **v** to highlight a desired downloaded directory, then press **OPTION**.
4. Press **^** or **v** to highlight **Cell area code**, then press **SELECT**. The screen displays **Only for 7 digits dialing from Caller ID log**.
5. Use the dialing keys to enter the desired cell area code.
 - Press **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press **^** to move the cursor to the right or **v** to the left.
6. Press **SET** to confirm. The handset screen displays **Area code will not show in Caller ID log**. You hear a confirmation tone.

note

If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code plus telephone number), you need to delete your home area code. With the home area code displayed, press **MUTE/DELETE** to delete the numbers, and then press **SET**. The home area code is now restored to its default setting of _ _ _ (empty).

Telephone settings

Answering system settings

Go to Answering system settings starting on page 71 for instructions on how to use a system handset to modify the answering system settings shown below.

Setting	Page
Announcement (play, record and delete)	72
Answer On/Off	71
Call screening	74
Number of rings	74
Remote access code	75
Message alert tone	75

Telephone operation

Make, answer or end a home call

Using a handset:

To make a home call:

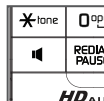
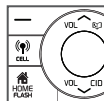
- Press /HOME/FLASH or , then enter the telephone number.

To predial a home call:

- Enter the telephone number, then press /HOME/FLASH or .

To answer a home call:

- Press /HOME/FLASH or .



note

- The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- When predialing (preview numbers before dialing), press **MUTE/DELETE** to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
- You cannot answer a home call using your connected cell phone.

To end a home call:

- Press **OFF/CANCEL** or put the handset in the telephone base or charger.

Telephone operation

Make, answer or end a home call (continued)

Using a Bluetooth headset:

You can use a Bluetooth headset on home calls. However, you will need to stay within 30 feet from the telephone base to maintain the Bluetooth signal.

To answer a home call using a Bluetooth headset:

- Press the call key on your headset.

To end a home call you answered from a Bluetooth headset:

- Press the call key on your headset.

To transfer a call from a handset to a Bluetooth headset:

If you make or answer a home call on a handset, you can transfer the call to your headset. The handset remains active, but the handset earpiece and microphone are muted. If you hang up the handset, the call will end.

- Press **OPTION**.
- Press $\wedge$ or $\vee$ to choose **Use BT headset**, then press **SELECT**. The screen displays **Transferring audio to Headset A**, the message disappears if the call is successfully transferred to the Bluetooth headset.

To transfer a call from the headset back to the handset:

- Press **OPTION**, then press $\wedge$ or $\vee$ to highlight **Use handset** and press **SELECT**.

To end a call that started at the handset:

- Press **OFF/CANCEL** or put the handset in the telephone base or charger.

note

- If you answer a call using a headset, and you lose the Bluetooth connection or the battery is depleted, the call will be lost.
- If you are using a headset for a call which is transferred from a **DS6421/6401** handset, and you lose the Bluetooth connection or the battery of the headset is depleted, the call will be transferred back to the originating handset.

Telephone operation

Call waiting on the home line

If you subscribe to call waiting service with your telephone service provider, you hear a beep if someone calls while you are already on a call.

- Press **🏠/HOME/FLASH** on the handset to put your current call on hold and take the new call.
- Press **🏠/HOME/FLASH** on the handset at any time to switch back and forth between calls.

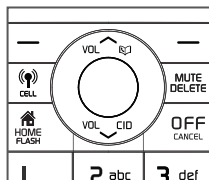
Make, answer or end a cell call

You can connect a maximum of two Bluetooth enabled cell phones to the telephone base, but only one cell phone can be used on a cell call at a time. All **DS6421/6401** handsets can be used to make or answer calls on the cell phone line.

To make a cell call:

- Enter the telephone number, then press **📞/CELL**.

If you have only one cell phone connected to the telephone base, it is automatically selected to make cell calls. If you have two cell phones connected to the telephone base, the telephone system prompts you to select a cell phone before you make a cell call.



To answer a cell call:

- Press **📞/CELL**.

note

You can also use your cell phone to answer the call. If you answer with your cell phone, it will disconnect from the telephone base.

To end a cell call:

- Press **OFF/CANCEL** or put the handset in the telephone base or charger.

Call waiting on the cell line

If you subscribe to call waiting service with your cell phone service provider, you hear a beep if someone calls while you are already on a call.

- Press **📞/CELL** on the handset to put your current call on hold and take the new call.
- Press **📞/CELL** on the handset at any time to switch back and forth between calls.

- OR -

- Press **SWAP** to switch. To switch back, press **OPTION**. Press **^** or **v** to choose **Swap**, press **SELECT**.

Telephone operation

Answer a cell call while on a home call

If you are on a home call and you receive an incoming cell call, you will hear a beep and 1 or 2 displays on the handset you are using. The telephone base and all other handsets will ring.

To answer the incoming cell call:

- Press /CELL on the handset. The home call is automatically placed on hold and all other handsets display **Home call on hold** and **Cell line in use** alternatively.

- OR -

- Press **SWAP** to switch. To switch back, press **OPTION**. Press or to choose **Swap**, press **SELECT**.

To end the cell call:

- Press **OFF/CANCEL** on the handset. The home line is still on hold. All handsets display **Home call on hold**.

To resume the home call on hold:

- Press /HOME/FLASH on the handset.

Cell phone voicemail

If you have voicemail service active on your cell phone, and you do not answer the incoming cell call, the call will be answered by your cell phone's voicemail. Contact your cell phone service provider for more information about voicemail service.

Answer a home call while on a cell call

If you are on a cell call and you receive an incoming home call, you will hear a beep and displays on the handset you are using. The telephone base and all other handsets will ring.

To answer the incoming home call:

- Press /HOME/FLASH on the handset. The cell call is automatically placed on hold and all other handsets display **Home call on hold** and **Cell line in use** alternatively.

To end the home call:

- Press **OFF/CANCEL** on the handset. The cell line is still on hold. All handsets display **Cell call on hold**.

To resume the cell call on hold:

- Press /CELL on the handset.

note

If you have turned on your answering system and you do not answer the incoming home call, the call will be answered by your answering system.

Telephone operation

Conference home and cell calls

When you have calls established on the home and cell lines, you can create a 3-way conference.

To conference both home and cell calls:

1. Press **OPTION**.
2. Press $\wedge$ or $\vee$ to highlight **Conference**.
3. Press **SELECT**. The screen displays **Lines now in conference**.

To select an option while on a conference call:

1. Press **OPTION**.
2. Press $\wedge$ or $\vee$ to highlight one of the following options:
 - **End home line**
 - **End cell line**
3. Press **SELECT**.

To end a conference call:

- Press **OFF/CANCEL** or put the handset back in the telephone base or charger.

- OR -

- Press **OPTION**, then press $\wedge$ or $\vee$ to highlight **End Conference**. Press **SELECT** to end the conference.

Using the home and cell lines together

- You can be on two different calls using the cell line and home line at the same time using two handsets.
- You cannot be on a call using the cell line and a Bluetooth headset via the home line at the same time. These are both Bluetooth devices and only one can be used at a time.
- If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another **DS6421/6401** handset. Your cell phone is being used for the phone call so only features that are normally available during a call can be used.

Telephone operation

Handset speakerphone

During a call, press  to switch between speakerphone and normal handset use.

Volume control

During a call, press /VOL or /VOL to adjust the listening volume. You hear an in-ear beep while adjusting. If you turn off the key tone, the in-ear beep will not be heard.

If this is a cell call and the volume is too loud or quiet, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone effects your cell call volume on the **DS6421/6401** handset.

Silence the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset without disconnecting the call. The next call rings normally at the preset volume.

To silence the ringer:

- Press **SILENCE**, **OFF/CANCEL** or **MUTE/DELETE** on the handset and **Ringer muted** appears.

Mute

The mute function turns off the microphone. You can hear the caller, but the caller cannot hear you.

To mute a call:

- Press **MUTE/DELETE** to turn off the microphone. The screen shows **Microphone off** for a few seconds and **MUTE** appears until the mute function is turned off.

To take a call off mute:

- Press **MUTE/DELETE** again to resume the conversation. The screen temporarily shows **Microphone on**.