




Part 1

IMPORTANT PRODUCT INFORMATION


Safety Information

 This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

- 1 Read and understand all instructions in the user's manual. Observe all markings on the product.**
- 2 Avoid using a telephone during a thunderstorm.** There may be a slight chance of electric shock from lightning.
- 3 Do not use a telephone in the vicinity of a gas leak.** If you suspect a gas leak, report it immediately, but use a telephone away from the area where gas is leaking. If this product is a cordless model, make sure the base is also away from the area.
- 4 Do not use this product near water, or when you are wet.** For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- 5 Install this product in a protected location** where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- 6 If this product does not operate normally, read "In Case of Difficulty" in the user's manual.** If you cannot solve the problem, or if the product is damaged, refer to the Limited Warranty. Do not open this product except as may be directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.

(Continued)

- 7 If this product has user-replaceable batteries, replace batteries only as described in your user's manual. Do not burn or puncture batteries — they contain caustic chemicals.
- 8 If this product has a three-prong (grounding) plug or a polarized plug with one wide prong, it may not fit in non-polarized outlets. Do not defeat the purpose of these plugs. If they do not fit in your outlet, the outlet should be replaced by an electrician.

 **CAUTION:** Use only the power adapter provided with this product. To obtain a replacement, call 1 800 222-3111.

SAVE THESE INSTRUCTIONS

Especially About Cordless Telephones

Privacy: The same features that make a cordless phone convenient create some limitations. Telephone calls are transmitted between the base and the handset by radio waves, so there is a possibility that your cordless phone conversations could be intercepted by radio receiving equipment within range of the cordless handset. **For this reason, you should not think of cordless phone conversations as being as private as those on corded phones.**

Electrical Power: The base unit of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. **Calls cannot be made from the handset if the base unit is unplugged or switched off, or if the electrical power is interrupted.**

Potential TV Interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the base unit of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. (Applies to 25-channel cordless phones only.)

Rechargeable Batteries: This product contains either Nickel-Cadmium or Nickel-Metal Hydride rechargeable batteries. Exercise care in handling batteries in order not to short the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.

Nickel-Cadmium Rechargeable Batteries: Must be recycled or disposed of properly. Do not dispose of in household garbage. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC™ Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle Nickel-Cadmium rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1 800 8BATTERY for locations accepting spent Nickel-Cadmium Batteries.

Nickel-Metal Hydride Rechargeable Batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

Precautions for Users of Implanted Cardiac Pacemakers

Cardiac Pacemakers (applies only to 900 MHz Digital Cordless Telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR had recommended to physicians that:

PACEMAKER PATIENTS

- Should keep wireless phones at least six inches from the pacemaker
- Should **NOT** place wireless phones directly over the pacemaker, such as in a breast pocket, when it is turned ON
- Should use the wireless phone at the ear opposite the pacemaker

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless phones.

Especially About Telephone Answering Systems

Two-Way Recording: This unit does not sound warning beeps to let the other party know that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the call.

FCC and ACTA Information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

1 Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your local telephone company for more information.

2 Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to

be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual. This equipment may not be used with Coin Telephone Lines or with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or qualified installer.

3 Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

4 Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

5 Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

6 Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- a** We recommend that you also write the telephone number on the directory card (if applicable), so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b** This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.

- c Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:
- You must remain on the line and briefly explain the reason for the call before hanging up.
 - Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

Interference Information: Part 15 of FCC Rules

Some telephone equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used properly, may cause interference to radio and television reception.

This product has been tested and found to meet the standards for a Class B digital device, as specified in Part 15 of the FCC Rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

If this product causes interference to radio, VCR or television reception when it is in use, you might correct the interference with any one or all of these measures:

- Where it can be done safely, re-orient the receiving radio, VCR or television antenna.
- To the extent possible, relocate the radio, VCR, television or other receiver with respect to the telephone equipment.
- If this telephone product runs on AC power, plug your product into an AC outlet that's not on the same circuit as one used by your radio, VCR or television.

Caution:

Modifications to this product, not expressly approved by the manufacturer, could void the user's authority to operate the equipment.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset has such a low power that it does not require testing. It may be safely held against the ear of the user. The base unit shall be installed & used such that parts of the user's body other than the hands should be maintained at a comfortable distance of approximately 20 cm or more.

Limited Warranty

The AT&T brands are used under license. Any repair, replacement or warranty service, and all questions about this product should be directed to: Advanced American Telephones, 1 800 222-3111 or www.telephones.att.com.

1 What does this limited warranty cover?

The manufacturer of this AT&T-branded product, Advanced American Telephones (“**AAT**”), warrants to the holder of a valid proof of purchase (“**CONSUMER**” or “**YOU**”) that the product and all accessories provided by **AAT** in the sales package (“**PRODUCT**”) are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the **CONSUMER** for **PRODUCTS** purchased and used in the United States of America.

2 WHAT WILL AAT DO IF THE PRODUCT IS NOT FREE FROM MATERIAL DEFECTS IN MATERIALS AND WORKMANSHIP DURING THE LIMITED WARRANTY PERIOD (“**MATERIALLY DEFECTIVE PRODUCT**”)?

During the limited warranty period, **AAT**’s authorized service representative will repair or replace, at **AAT**’s option, without charge, a **MATERIALLY DEFECTIVE PRODUCT**. If **AAT** repairs this **PRODUCT**, **AAT** may use new or refurbished replacement parts. If **AAT** chooses to replace this **PRODUCT**, **AAT** may replace it with a new or refurbished **PRODUCT** of the same or similar design. **AAT** will return repaired or replacement **PRODUCTS** to **YOU** in working condition.

AAT will retain defective parts, modules, or equipment. Repair or replacement of **PRODUCT**, at **AAT**’s option, is your exclusive remedy. **YOU** should expect the repair or replacement to take approximately 30 days.

3 HOW LONG IS THE LIMITED WARRANTY PERIOD?

The limited warranty period for the **PRODUCT** extends for **ONE (1) YEAR** from the date of purchase.

If **AAT** repairs or replaces a **MATERIALLY DEFECTIVE PRODUCT** under the terms of this limited warranty, this limited warranty also applies to repaired or replacement **PRODUCTS** for a period of either (a) 90 days from the date the repaired or replacement **PRODUCT** is shipped to **YOU** or (b) the time remaining on the original one-year limited warranty, whichever is longer.

4 WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

This limited warranty does not cover:

- a **PRODUCT** that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- b **PRODUCT** that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of **AAT**; or
- c **PRODUCT** to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- d **PRODUCT** to the extent that the problem is caused by use with non-**AAT** accessories; or
- e **PRODUCT** whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- f **PRODUCT** purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to **PRODUCTS** used for rental purposes); or
- g **PRODUCT** returned without valid proof of purchase (see 6 below); or
- h charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

5 HOW DO YOU GET WARRANTY SERVICE?

To obtain warranty service in the United States of America, call 1 800 222-3111 for instructions regarding where to return the **PRODUCT**. Before calling for service, please check the user's manual. A check of the **PRODUCT** controls and features may save **YOU** a service call.

Except as provided by applicable law, **YOU** assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of **PRODUCT(S)** to the service location. **AAT** will return repaired or replaced **PRODUCT** under this limited warranty to **YOU**, transportation, delivery or handling charges prepaid. **AAT** assumes no risk for damage or loss of the **PRODUCT** in transit.

If the **PRODUCT** failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, **AAT** will notify **YOU** and will request that **YOU** authorize the cost of repair prior to any further repair activity. **YOU** must pay for the cost of repair and return shipping costs for the repair of **PRODUCTS** that are not covered by this limited warranty.

6 WHAT MUST YOU RETURN WITH THE PRODUCT TO GET WARRANTY SERVICE?

YOU must:

- a return the entire original package and contents including the **PRODUCT** to the **AAT** service location along with a description of the malfunction or difficulty;
- b include "valid proof of purchase" (sales receipt) identifying the **PRODUCT** purchased (**PRODUCT** model) and the date of purchase or receipt (keep a copy for your records); and
- c provide your name, complete and correct mailing address, and telephone number.

7 OTHER LIMITATIONS

This warranty is the complete and exclusive agreement between **YOU** and **AAT**. It supersedes all other written or oral communications related to this **PRODUCT**. **AAT** provides no other warranties for this **PRODUCT**. The warranty exclusively describes all of **AAT**'s responsibilities regarding the **PRODUCT**. There are no other express warranties. No one is authorized to make modifications to this limited warranty and **YOU** should not rely on any such modification.

State Law Rights: This warranty gives **YOU** specific legal rights, and **YOU** may also have other rights which vary from state to state.

Limitations:

Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the **PRODUCT is fit for ordinary use) are limited to one year from date of purchase.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to **YOU**.

In no event shall **AAT be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the **PRODUCT**, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this **PRODUCT**.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to **YOU**.

Please retain your receipt as your proof of purchase.



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USER'S MANUAL
Part 2

900 MHz Cordless Answering System with Caller ID/Call Waiting 9357



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For Customer Service Or Product
Information, Visit Our Website At
www.telephones.att.com

Please also read
**Part 1 — Important
Product Information**

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BEFORE YOU BEGIN

About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

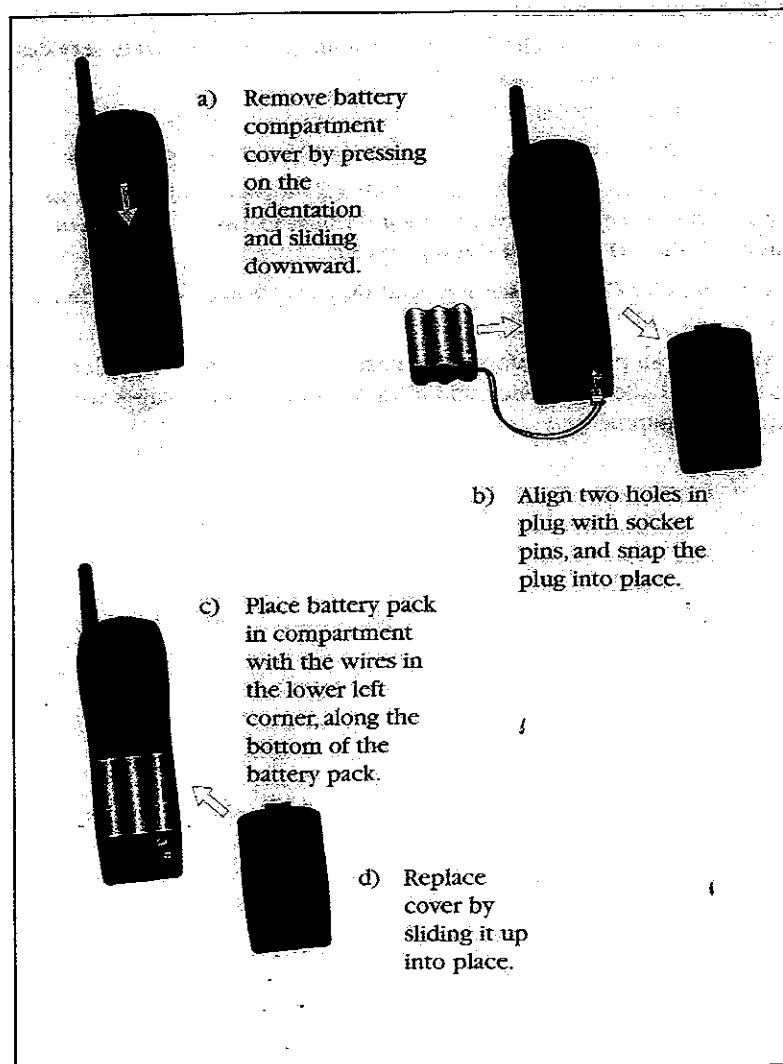
There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

INSTALLATION

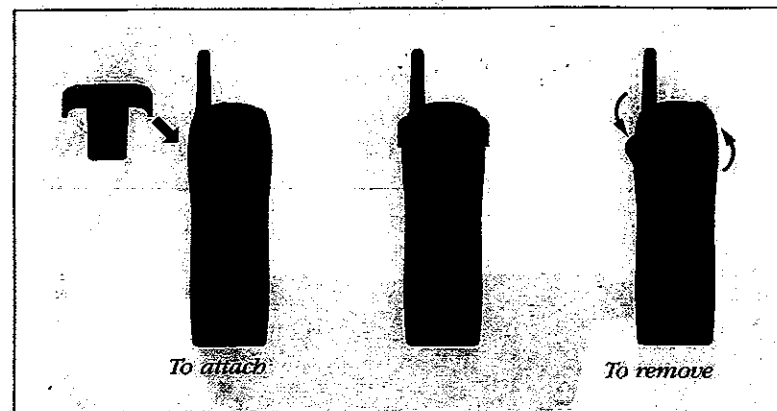
Before You Install

- 1 Choose a location for the base near an electrical outlet and a telephone jack.
This phone requires a modular telephone jack and a standard electrical outlet (110v AC) not controlled by a wall switch.
- 2 Install the handset battery.



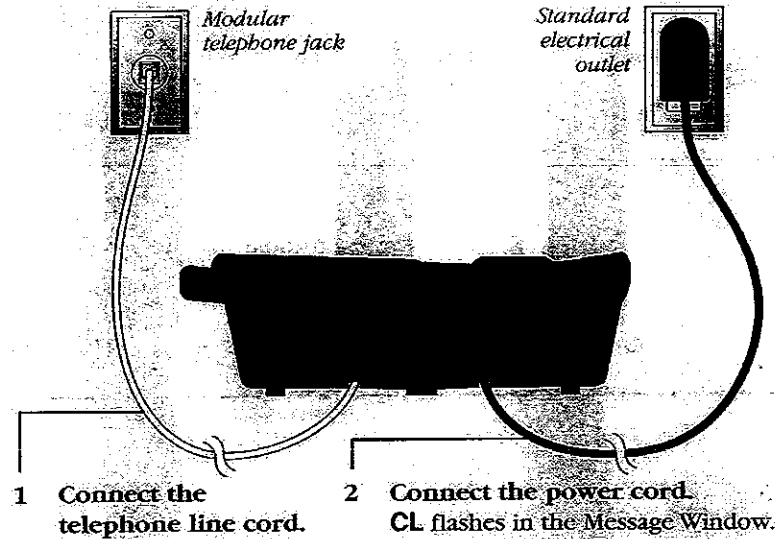
INSTALLATION

- 3 Attach belt clip to the cordless handset (*optional*).



INSTALLATION

Table/Desk Installation



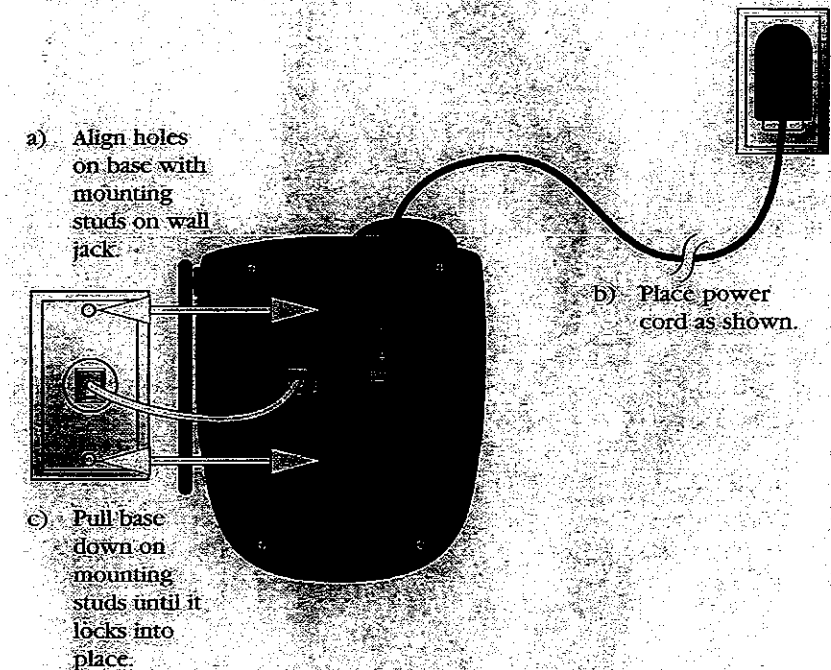
! Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.

- 3 **Charge the handset battery.**
Place the handset in the base. Charge the battery for at least 16 hours the first time.
- 4 **Check for dial tone.**
After the batteries are charged, pick up the handset and press **[PHONE]**; you should hear a dial tone.
- 5 **Set the dial mode.**
If you have touch tone service, the phone is ready to use as soon as the batteries are charged.
If you have dial pulse (rotary) service, you'll need to change the dial mode.
 - Press **[PROG/CHAN]** on the handset to enter programming mode.
 - Press **[←]** or **[→]** until the screen displays DIAL MODE: and the currently selected mode.
 - Press **[SEL]**. The current setting blinks.
 - Press **[→]** to select TONE or PULSE.
 - Press **[SEL]**, to save the displayed mode.

INSTALLATION

Wall Installation

- 1 Connect the telephone line cord.
- 2 Connect the power cord.
CL flashes in the Message Window.
! Use only the power cord supplied with this product. If you need a replacement, call 1 800 222-3111.
- 3 Mount the base on the wall.



- 4 Follow Steps 3-5 in "Table/Desk Installation."

TELEPHONE OPERATION

Answer a Call

Press any key except **[OFF]**.

Flash/Call Waiting

Access special telephone company subscriber services.

Make a Call

Press **[PHONE]**, then dial the number

— OR —

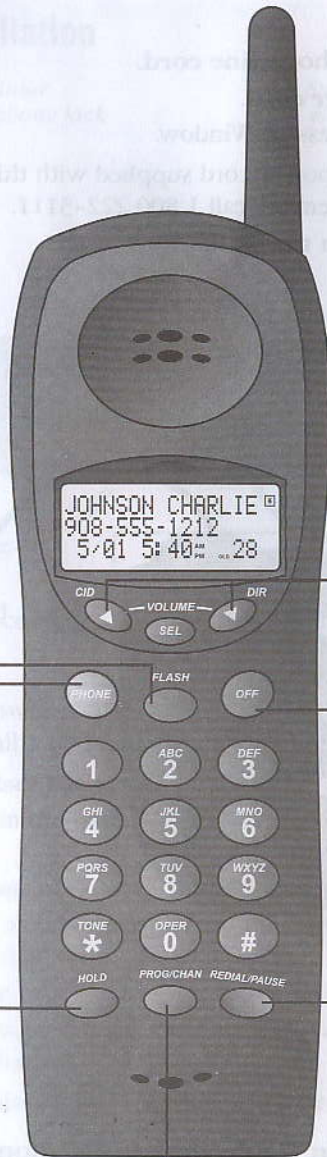
Dial the number (use **[]** to backspace and correct digits), then press **[PHONE]** to call.

Hold

Press to put a call on hold. Press again to release hold

— OR —

Lift the handset of an extension.



Handset Volume

While on a call, adjust volume of what you hear.

End a Call

Press **[OFF]**

— OR —

Place handset in base.

— Exit programming.

— Cancel a page.

Redial

Press **[PHONE]**, then press **[REDIAL/PAUSE]** to call last number dialed (up to 32 digits).

Change Channel

Switch to a clearer channel while on a call.

Enter programming while not on a call.

TELEPHONE OPERATION

Page/Handset Locator

Press once to page the handset for up to one minute; press twice to cancel.



- Flashing quickly: a call is coming in
- Flashing slowly: the handset is in use
- On steadily: the handset is charging

— Lit when there are unreviewed Caller ID records

TELEPHONE OPERATION

Handset Ringer Style/Battery Save

You can select from four different handset ringer styles, or turn the ringer off and extend the battery life.

1. Make sure the handset is off.
2. Press **[PROG/CHAN]** to enter programming mode.
3. Press **[▶]** until the screen displays RINGER.
4. Press **[SEL]**. The screen displays the current setting.
5. Press **[▶]** to select 1, 2, 3, 4, or OFF. You will hear a sample of each ring.
6. Press **[SEL]** to choose the displayed ringer setting.

Temporary Tone Dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing **[⊗]**. This is useful if you need to send touch tone signals for access to telephone banking or long-distance services.

1. Dial the number.
2. Press **[⊗]**. Buttons pressed after this send touch tone signals.
3. After you hang up, the phone automatically returns to dial pulse (rotary) service.

Headset Jack

You can use this telephone hands free when you install any AT&T 2.5 mm headset, purchased separately.

Plug the headset into the jack located on the right side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.



TELEPHONE OPERATION

Operating Range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and base can communicate over only a certain distance — which can vary with the locations of the base and handset, the weather, and the construction of your home or office. For best performance, keep the base antenna fully upright.

If you receive a call while you are out of range, the handset might not ring — or if it does ring, the call might not connect when you press **[PHONE]**. Move closer to the base, then press **[PHONE]** to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the base.

If you move out of range without pressing **[OFF]**, your phone will be left off the hook. To hang up properly, walk back into range, periodically pressing **[OFF]**.

Display Screen Messages

Screen Displays:	When:
RINGING	There is a call coming in.
CONNECTING	The handset is waiting for a dial tone.
PHONE	The handset is in use.
PAGING	The base is paging the handset.
HOLD	There is a call on hold.
BATTERY LOW	The battery needs to be charged.

TELEPHONE MEMORY

This cordless phone can store 20 telephone numbers with names, each up to 16 digits long. Entries are stored alphabetically. For consistency with Caller ID entries, you may wish to enter last names first.

Note: Press [OFF] at any time to exit memory.

Store Memory Numbers

1. Press [PROG/CHAN]. The screen displays DIRECTORY.
2. Press [SEL]. The screen displays ENTER NAME.
3. Using the chart below, enter up to 15 characters for the name you're storing with the number. Use [←] to backspace and make corrections; use [→] to advance and add a space.


Dial Key	Presses					
	1	2	3	4	5	6
[1]	1					
[2]	A	B	C	2		
[3]	D	E	F	3		
[4]	G	H	I	4		
[5]	J	K	L	5		
[6]	M	N	O	6		
[7]	P	Q	R	S	7	
[8]	T	U	V	8		
[9]	W	X	Y	Z	9	
[0]	0					
[*]	*					
[#]	&					#

TELEPHONE MEMORY

4. When you finish entering the name, press [SEL]. The screen displays ENTER NUMBER.
5. Enter the telephone number. Use [←] to backspace and make a correction. Press [REDIAL/PAUSE] to store a pause in the dialing sequence.
6. Press [SEL] to store your entry. The screen displays SAVING... and you'll hear a series of beeps confirming the entry.

Note: When memory is full the screen displays MEMORY FULL, an error tone sounds, and you will not be able to store a new number until you delete a stored number.

Edit Numbers Stored in Memory

1. Press [DIR]. The screen displays DIRECTORY.
2. Press [←] or [→] to scroll alphabetically through numbers stored in memory.
—OR—
Press the dial pad key for the first letter of the entry you want to edit.
3. When the screen displays the number you want to edit, press [SEL]. Then press [←] or [→] until EDIT flashes.

4. Press [SEL]. The screen displays the name and number. The flashing cursor appears at the end of the name. Use [←] [→] and the dial pad keys to edit the name. Press [SEL] to move on to edit the number.
5. Press [SEL] to save the edited information. You'll hear a series of beeps confirming the change.

TELEPHONE MEMORY

Delete Numbers Stored in Memory

- 1 Press **[DIR]**. The screen displays DIRECTORY.
- 2 Press **[←]** or **[→]** to scroll alphabetically through numbers stored in memory.
—OR—
Press the dial pad key for the first letter of the entry you want to delete.
- 3 When the screen displays the number you want to delete, press **[SEL]**. Then press **[←]** or **[→]** until ERASE flashes.

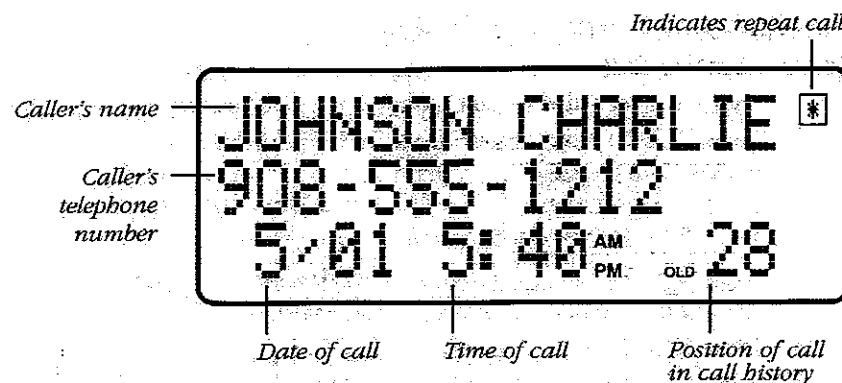
DIAL EDIT ERASE
973-555-0123
5/01 5:40PM old28
- 4 Press **[SEL]**. The screen displays ERASE NO YES and the number. The current choice flashes.
- 5 Press **[←]** or **[→]** until YES flashes.
- 6 Press **[SEL]**. You'll hear a series of beeps confirming the deletion.

Dial Memory Numbers

- 1 Press **[DIR]**. The screen displays DIRECTORY.
- 2 Press **[←]** or **[→]** to scroll alphabetically through numbers stored in memory.
—OR—
Press the dial pad key for the first letter of the entry you want to dial.
- 3 When the screen displays the number you want to dial, press **[SEL]**. Then press **[←]** or **[→]** until DIAL flashes.

DIAL EDIT ERASE
973-555-0123
5/01 5:40PM old28
- 4 Press **[SEL]**. The phone automatically dials the number.

CALLER ID OPERATION



About Call History

This phone assigns each incoming call a number from 1 to 50. The most recent call will have the highest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information.

For each call that comes in, the screen displays the following information between the first and second rings:

- Your caller's name (15 letters are sent by your telephone company)
- The caller's area code and telephone number
- The time and date of the call
- The position of the call in call history.

If you answer a call before the information appears on the screen, it will not be in the call history.

Note: Press **[OFF]** at any time to exit call history.

Review Call History

The screen displays call information for about 15 seconds after it has been received.

- 1 Press **[CID]** to view call history.
- 2 Use **[←]** and **[→]** to scroll through records in call history.

CALLER ID OPERATION

Delete Records from Call History

Delete a Specific Call

- 1 Locate the record you want to delete from call history.
- 2 Press **[SEL]**, then press **[◀]** or **[▶]** until ERASE flashes.

```
DIAL PGM ERASE
973-555-0123
5/01 5:40PM old28
```

- 3 Press **[SEL]**. The screen displays ERASE NO YES ALL and the phone number. The current choice flashes.
- 4 Press **[◀]** or **[▶]** until YES flashes.
- 5 Press **[SEL]**. You'll hear a series of beeps confirming the deletion.

Delete All Calls

Note: You can only delete all calls if all Caller ID records have been previously viewed.

- 1 While viewing call history, press **[SEL]**, then press **[◀]** or **[▶]** until ERASE flashes.

```
DIAL PGM ERASE
973-555-0123
5/01 5:40PM old28
```

- 2 Press **[SEL]**. The screen displays ERASE NO YES ALL and the phone number. The current choice flashes.
- 3 Press **[◀]** or **[▶]** until ALL flashes, then press **[SEL]**. The screen displays ERASE ALL NO YES. The current choice flashes.
- 4 Press **[◀]** or **[▶]** until YES flashes.
- 5 Press **[SEL]**. You will hear a series of beeps confirming the deletion.

Dial a Displayed Number

- 1 Locate the record in call history that you want to dial.
- 2 Press **[SEL]**, then press **[◀]** or **[▶]** until DIAL flashes.

```
DIAL PGM ERASE
973-555-0123
5/01 5:40PM old28
```

The phone number will be displayed in the format it was received.

- 3 If you wish to change how the number is dialed, press **[#]**. The screen displays any alternate dialing sequences available for this call (area code + number; 1 + area code + number; 1+ number; number only).
- 4 Press **[PHONE]** when the number is correctly displayed for dialing.

CALLER ID OPERATION

Store a Call History Record in Memory

- 1 Locate the record in call history you want to store in memory.
- 2 If you wish to change how the number is stored, press **[#]**. The screen displays any alternate dialing sequences available for this call (area code + number; 1 + area code + number; 1+ number; number only).

- 3 Press **[SEL]**, then press **[◀]** or **[▶]** until PGM flashes.

```
DIAL PGM ERASE
973-555-0123
5/01 5:40PM old28
```

- 4 Press **[SEL]** twice to store the call information in memory. You'll hear a series of beeps confirming the number was stored.

Display Screen Messages

Screen Displays:	When:
BLOCKED NAME	The other party is blocking name information.
BLOCKED CALLER	The other party is blocking name and number information.
UNKNOWN NAME	Your phone company is unable to receive information about this caller's name.
UNKNOWN CALLER	Your phone company is unable to receive information about this caller's name and number.

ANSWERING SYSTEM OPERATION AT THE BASE

Audible Indicators

This system gives you voice prompts for feature operations and voice confirmations when you press a button or complete an operation.

Set the Clock

- 1 Make sure the answering system is on.
- 2 Press **[TIME/SET]**. The system announces the clock setting then announces: "To change clock, press **[TIME/SET]**."
- 3 Press **[TIME/SET]**.
- 4 Press **[SELECT]** until the system announces the correct day, then press **[TIME/SET]**.
- 5 Press **[SELECT]** until the system announces the correct hour, then press **[TIME/SET]**.
- 6 Press **[SELECT]** until the system announces the correct minutes, then press **[TIME/SET]**. The system announces the current clock setting.

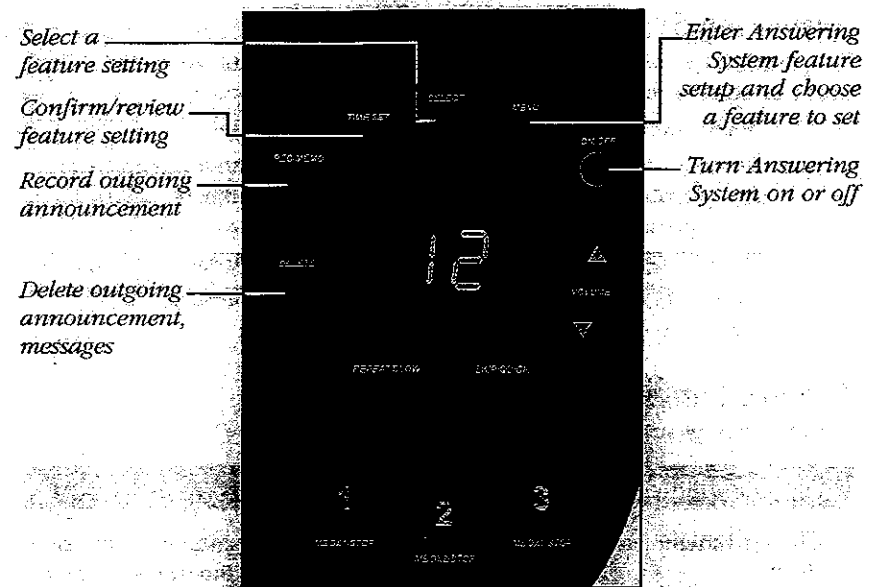
About Mailboxes

This answering system has three voice mailboxes. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing **[1]**, **[2]**, or **[3]**. All other messages will be recorded in Mailbox 1.

About Announcements

- You can record up to two different announcements — one for normal answering and one for when you've set the system to play the announcement only.
- Use normal answering when you want the system to record callers' messages. Use Announce Only when you want to give information to callers without accepting messages.
- If you choose not to record an announcement, the system answers with a pre-recorded announcement.
- The normal answering pre-recorded announcement says: "Hello. Please leave a message after the tone." The Announce Only pre-recorded announcement says: "We're sorry, messages to this number cannot be accepted."
- By setting Announce Only to On or Off, you decide which announcement your callers will hear when the system answers a call (the system comes set for normal answering, with Announce Only turned off). See "Change Announce Only" on page 18 to change your announcement selection.

ANSWERING SYSTEM OPERATION AT THE BASE



Record Your Announcement

NOTE: If you have assigned different mailboxes to different people, be sure to tell callers in your announcement to press **[1]**, **[2]**, or **[3]** to leave a message in the appropriate mailbox.

- 1 Press **[MENU]** until you hear "Change announcement."
- 2 Press **[REC/MEMO]**. After you hear "Now recording" followed by a beep, speak toward the base to record an announcement up to 90 seconds long.
- 3 Press any MBOX/STOP button to stop recording. The system plays back your recorded message.

To review your announcement at any time:

- 1 Press **[MENU]** until you hear "Change announcement."
- 2 Press any MBOX/STOP button.

To delete your announcement:

Press **[DELETE]** during announcement playback. The system will use the pre-recorded announcement until you record a new one.

ANSWERING SYSTEM OPERATION AT THE BASE

Answering System Feature Setup

You can set up one feature at a time, or you can set up a feature and then move on to set up another feature.

- 1 Make sure the answering system is on.
- 2 Press and release **[MENU]** until you hear the system announce the feature you want to set. Refer to the "Feature Summary" below for a description of the features and your choices.
- 3 Press **[SELECT]** until the system announces the setting you want.
- 4 Press **[MENU]** to move on to the next feature or press a MBOX/STOP button to exit Feature Setup.

Feature Summary

Default settings indicated by *

System announces:	Description/directions:
"Change remote access code" 50 *	Set the remote access code you will use to access features and functions of the answering system from a touch tone phone. The code can be changed to any two-digit number from 40-99.
"Change message alert" Off * On	When Message Alert is turned on, the base beeps once every 10 seconds when new messages have been received.
"Change announce only" Off * On	When you turn Announce Only on, callers hear your announcement, but cannot leave a message.
"Change base ringer" On * Off	Turn the base ringer on or off.
"Change number of rings" 2 4 * 6 Toll Saver	Choose how many times the phone will ring before the system answers a call. With Toll Saver active, the system answers after two rings when you have new messages and after four rings when you have no new messages.

NOTE: Exit Feature Setup at any time by pressing a MBOX/STOP button.

ANSWERING SYSTEM OPERATION AT THE BASE

Listen To, Save & Delete Messages

The system automatically saves your messages until you delete them, and can store approximately 15 minutes of messages, memos, and announcements (up to a maximum of 99 messages).

Before playing a message, the system announces the day and time it was received. While the message plays, the Message Window displays the number of the message. After playing the last message in a mailbox, the system announces "End of messages." If the system has less than five minutes of recording time left, it announces remaining time.

Message Window

Delete Messages

- To delete a specific message, press **[DELETE]** while the message is playing.
- To delete all messages in a mailbox, press **[DELETE]**. The system announces, "Please select mailbox." Press the desired MBOX/STOP button.

Adjust Playback Volume

System beeps three times at highest or lowest setting.

Play Messages

Press to play messages in a mailbox. Press again to stop playback.

Note: You cannot delete a message until it's been reviewed. Deleted messages cannot be recovered.

Press to repeat a message; hold to slow down playback.

Press to skip to the next message; hold to speed up playback.

ANSWERING SYSTEM OPERATION AT THE BASE

Call Screening/Intercept

- 1 Make sure the answering system is on, and set the message playback volume control above level 1 so you can hear the caller's message.
- 2 If you decide to take the call, press **[PHONE]** on the handset.
- 3 If you pick up an extension phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook.

Record a Memo

You can record a memo up to four minutes long to store as an incoming message.

- 1 Press and release **[RECMEMO]**.
- 2 Press a **MBOX/STOP** button to select a mailbox for the memo. After the beep, speak toward the microphone. The Message Window displays the length of your memo.
- 3 To stop recording, press the **MBOX/STOP** button again.

Message Window Display

Window Displays:	When:
0	No new messages in any mailbox
1-99	Total number of messages in all mailboxes, or current message number during message playback
0-99 ↔ F	Memory is full, or total number of messages is 99
Counting 1 to 99	Duration of announcement or memo recording
99, flashing	Length of recording is more than 99 seconds
1-8, steady for one second	Indicates volume level selected when VOLUME ▲ or VOLUME ▼ is pressed
40-99	Current Remote Access Code while setting
R	Announce Only mode
ON or OF, steady for one second	Displayed when any setting is changed from On or Off
CL ↔ normal display	Clock needs to be set
--	System is answering a call or is in remote operation
--, flashing	System is in programming mode or initializing

ANSWERING SYSTEM OPERATION AT TOUCH TONE PHONE

Connect with the Answering System

You can access many features of this system remotely from a touch tone phone.

- 1 Dial your telephone number.
- 2 When the system answers, enter your Remote Access Code (preset to 50). The system beeps once and then announces the number of new messages.
- 3 Enter a remote command (see "Remote Access Commands").
- 4 Press **[*] 0** to exit remote operation.

Voice Menu

The system has voice prompts to help you with remote operation. Press **[*] 5** to hear the menu while remotely connected to the answering system.

Remote Access Commands

Play messages in a mailbox	Press [#] , then the appropriate mailbox number ([1] , [2] , or [3]). The system plays new messages. If there are no new messages, the system plays old messages.
Repeat a message	Press [#] 4 while message is playing; press [#] 4 [#] 4 to back up another message.
Skip a message	Press [#] 6 while message is playing; each press advances another message.
Stop	Press [#] 5 .
Save messages	Hang up.
Delete message	Press [#] 9 while message is playing.
Review announcement	Press [#] 7 ; system plays announcement, then beeps.
Record announcement	Press [*] 7 ; after beep, record announcement, press [#] 5 to stop. System plays back announcement.

ANSWERING SYSTEM OPERATION AT TOUCH TONE PHONE

Remote Access Commands (continued)

Function:	Command:
Record memo	Press * 0; then mailbox number where you want memo recorded; speak after beep; press # 0 to exit.
End remote access call	Press * 0.
Turn system off	Press # 0; the system announces, "Machine off." Press # 0 again to turn the system back on.
Turn system on	When system is off, it answers after 10 rings and announces, "Please enter your remote access code.", then enter your remote access code.

NOTE: If no key is pressed within 10 seconds of entering remote access, the Voice menu will be announced. After the voice menu announcement, if no key is pressed within 20 seconds, the remote access call will automatically end.

BATTERIES

Charging the Handset Battery Pack

This battery should remain charged up to six days with the ringer turned on and up to 12 days with the ringer off. A fully charged battery provides an average talk time of about five hours.

The battery pack needs charging when:

- A new battery is installed in the handset.
- The phone beeps twice every 16 seconds.
- The screen displays LOW BATTERY and the low battery icon.

Place the handset in the base so the CHARGING light turns on. The battery pack is typically fully charged in eight hours.

You can keep the battery fully charged by returning the handset to the base after each use.

If you repeatedly get a low battery indicator, even after charging overnight, the battery should be replaced.



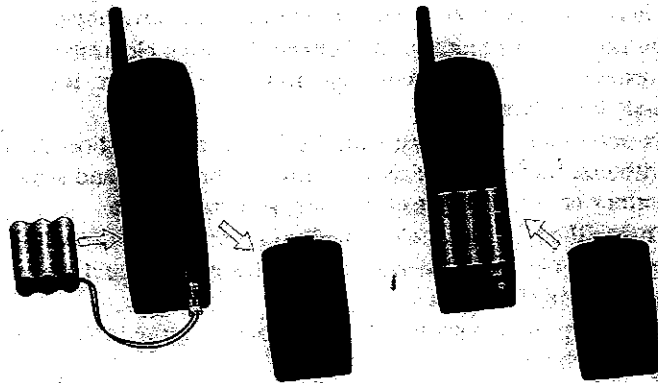
CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only Replacement Battery 3301 (SKU# 91076).
- Do not dispose of the battery in a fire. The cell might explode. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

BATTERIES

Replacing the Handset Battery Pack

- 1 Remove the battery compartment cover on the handset by pressing on the indentation and sliding the cover downward.
- 2 Lift out the old battery pack and disconnect.
- 3 Align the two holes in the new battery pack's plug with the socket pins, and snap the plug into place. Place the battery pack in the compartment with the wires in the lower left corner, along the bottom of the battery pack.
- 4 Replace the cover by sliding it up into place.
- 5 The new battery pack must be charged before using the phone. Place the handset in the base and allow it to charge for at least 16 hours the first charge. The telephone might operate before that, but for best performance, let the battery pack charge fully.



IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below. For Customer Service, visit our website at www.telephones.att.com or call 1 800 222-3111. Please retain your receipt as your proof of purchase.

If the phone doesn't work at all, check these items first:

- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the base antenna is fully upright.
- If the handset does not beep when you press **PHONE**, the battery might need charging.
- Make sure the battery pack is installed correctly.
- If you have dial pulse (rotary) service on your phone line, make sure the dial mode is set to dial pulse (see INSTALLATION).

If the above suggestions don't solve the problem, try re-initializing the handset and base:

- 1 Disconnect the power to the base.
- 2 Remove the handset battery pack.
- 3 Wait a few minutes.
- 4 Connect the power to the base.
- 5 Insert the handset battery pack.
- 6 Put the handset in the base to re-initialize.

If you hear a two-beep signal when you try to use the handset:

- You might be out of range. Move closer to the base and try again.
- If moving closer to the base doesn't help, try following the directions above for re-initializing the handset and base.

If the phone does not ring when you receive a call:

- Make sure the handset ringer is on.
- Make sure the telephone line cord is connected firmly to the base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an outlet not controlled by a wall switch.
- You might be too far from the base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

IN CASE OF DIFFICULTY

If you hear noise or interference when using the phone:

- Make sure the base antenna is fully upright.
- You may be out of range. Move closer to the base.
- Press and release **[PROG/CHAN]** to change to another of the 30 channels available. If noise is exceptionally loud, move closer to the base before changing channels.
- Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet.
- The layout of your home or office might be limiting the operating range. Try moving the base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the base for at least 15 seconds.

If you hear other calls while using your phone:

- Press **[PROG/CHAN]** to change to another channel.
- Disconnect the base from the modular jack and plug in a corded telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone service company.

If you lose a call after changing channels:

You were probably almost out of range. Move closer to the base before changing channels. Before placing another call, set the handset in the base for at least 15 seconds.

If you are unable to operate special telephone services or other equipment requiring touch tone signals:

If you have dial-pulse (rotary) service, follow the directions under "Temporary Tone Dialing" in the TELEPHONE OPERATION section of this manual.

If messages are incomplete:

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after three minutes.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.

IN CASE OF DIFFICULTY

If you have difficulty hearing messages:

Check the volume setting.

If the system does not answer after the correct number of rings:

- Make sure that the answering system is on.
- If Toll Saver is on, the number of rings changes to two when you have new messages waiting.
- In some cases, the system may be affected by the ringing system used by the local telephone company.
- If the memory is full or the system is off, the system answers after 10 rings.

If CL appears in the Message Window:

You need to reset the clock.

If the system does not respond to commands from a remote touch tone phone:

- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- Make sure you enter your Remote Access Code correctly.
- There may be noise or interference on the phone line you are using. Press keys firmly.

If your outgoing announcement isn't clear:

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the base.
- Make sure there is no "background" noise (TV, music, etc.) while you are recording.