

BASIC OPERATION

After powering up your video monitor, the parent unit streams live video in local mode. You can also stream live video to your smartphone or tablet. For more information, see the **Streaming** section of the **Help & Info** page.

Use the menu

Press **MENU/SELECT** to enter the menu. Choose a menu item, or save the menu item to your parent unit menu for advanced settings or to use with the baby unit. Press **TALK** to return to the live video detection setting.

- While in the menu:
 - Press **A**, **V**, **C**, or **Z** to scroll among the menu options.
 - Press **MENU/SELECT** to select an option.
 - Press **TALK** to return to the live video detection setting.
 - Press **Q** to go to **Help & Info** page.

Adjust speaker volume

Press **-VOL**, **VOL+** to adjust your parent unit speaker volume. It determines the volume of sound transmitted from your baby unit.

Muted

Press **M** to mute the parent unit speaker. Press **M** again to unmute.

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TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to stream live video, you need to test the location for good Wi-Fi signal strength. After you have powered on your parent unit, you can use the **Test Location** feature to test the location for good Wi-Fi signal strength. Once you have identified the suitable location, you can install your baby unit in that location. For more information, see the **Test Location** section of the **Help & Info** page.

Tip

Depending on surroundings and distance, the Wi-Fi signal strength may vary. You may experience reduced Wi-Fi signal. To improve Wi-Fi signal strength, you can move the parent unit closer to the Wi-Fi router.

NEED HELP?

Driven by system updates, the software, online help topics, and online FAQs will be updated periodically.

For operations and guides to help you using your HD video monitor, visit the **Help & Info** page.

Use your smartphone or mobile device to access our online help:

Go to <https://help.vtechphones.com/vm901-2> OR scan the QR code on the right. Launch the camera app or take a screenshot of the QR code.

QR code scanner app on your smartphone or tablet. Hold the camera over the QR code. The camera will automatically scan the QR code and take a screenshot of the QR code.

If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

If you would like to contact us, visit <https://help.vtechphones.com/cs> or call 1-888-212-2052 (in Canada) for help.

VM901 online help

VM902 online help

TEST THE SOUND LEVEL AND POSITION THE HD VIDEO MONITOR

NOTE

The video monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

Testing the sound level of the HD video monitor

For hearing protection, make sure the parent unit is more than 3 meters away from the baby unit. The baby unit will emit a sound that is louder than the parent unit. The parent unit will emit a sound that is louder than the baby unit.

Tip: Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

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MOUNT THE BABY UNIT (OPTIONAL)

NOTES

Check for reception strength and baby unit's angle before drilling the holes. The type of screws and anchors you use depends on the composition of the wall. You may need to purchase the screws and anchors separately to mount your baby unit.

1. Place the wall mount bracket on a wall and then use a pencil to mark the top and the bottom holes at the wall. The wall mount bracket and drill two holes in the wall (7/32 inch drill bit).

2. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket is level. You can tighten the other screw in the top hole.

3. Place the baby unit on the wall mount bracket. Tighten the screw into the threaded socket at the bottom to secure the baby unit.

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5. You can maximize your baby unit's viewing angle by tilting the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, criss the knob in clockwise direction to tighten the joint and secure the angle.

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GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example, DO NOT expose it to direct sunlight or moisture).
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- Do not immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

STORAGE

When you are not going to use the HD video monitor for some time, store the parent unit, the baby unit and the adapters in a cool and dry place.

FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the HD video monitor.

Can I turn off the parent unit screen bar? Press **MENU/SELECT** will turn the LCD display lock on.

Why does the baby unit no respond normally? Try the following in the order listed for common cure:

- Disconnect the power to the baby unit.
- Reconnect the power to the baby unit.
- Reconnect the parent unit.

Why is my screen in black and white? The baby unit has a light sensor that measures the ambient light. When the ambient light is dim, such as during nighttime or in a dark room, the baby unit activates its infrared LEDs, and displays the camera view in black and white.

Why does my baby unit not work? The baby unit may lose the Ethernet connection. Check your network and the connection between the baby unit and the parent unit.

Why don't I hear a sound? The parent unit speaker volume may be too low. Press **VOL+** to increase the volume.

You may want a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for more information.

DOWNLOAD APP FOR MOBILE ACCESS

You can download the free **MyTech Baby 1080p** mobile app and install it to a mobile device, then use your mobile device and the mobile app to monitor your areas remotely.

1. Press **MENU** when the parent unit is idle.

2. Go to **Connect Mobile Phone**.

3. Scan the QR code in the parent unit to download the app into your mobile device.

4. Follow the instructions in the mobile app to set up and pair your baby unit to the mobile app.

Alternatively, you can download the mobile app from the App Store or Google Play store.

1. Browse the **MyTech Baby 1080p** mobile app.

2. Search for the mobile app with the keyword "myntech baby 1080p".

3. Download and install the **MyTech Baby 1080p** mobile app to your mobile device.

OR

1. Scan the QR code on the right to get the app.

2. Make sure your mobile device meets the minimum requirement for the mobile app.

3. The app is compatible with:

- iOS 8.0 or later.
- Android 4.0 or later.

4. After installing the mobile app, follow the instructions in the mobile app and parent unit to set up and pair your baby unit.

5. We recommend that you use common wireless services, such as Google Cloud for your new camera account via the email link, then sign in to your account.

6. Follow the instructions in the mobile app to pair the camera. Tap **+** in the mobile app to get started.

LIMITED WARRANTY

The manufacturer of this Vtech Product warrants to the holder of a valid proof of purchase ("Consumer" or "You"), that the product is free from defects in materials and workmanship during the limited warranty period.

This warranty is limited to the product and does not cover accessories, consumables, or other items that are not part of the product. This warranty is void if the product is used in a manner that is not intended by the manufacturer.

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