

Telephone operation

Make, answer or end a home call

Using a handset:

To make a home call:

- › Press **HOME/FLASH** or **SPEAKER**, then enter the telephone number.

To predial a home call:

- › Enter the telephone number, then press **HOME/FLASH** or **SPEAKER**.

To answer a home call:

- › Press **HOME/FLASH**, **SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0-9** or **TONE X**).

To end a home call:

- › Press **OFF/CANCEL**, or put the handset in the telephone base or charger.

Using the telephone base:

To make a home call:

- › Press **HOME**, then enter the telephone number.

To predial a home call:

- › Enter the telephone number, then press **HOME**.

To answer a home call:

- › Press **HOME**, **CELL 1**, **CELL 2** or any dialing key (**0-9** or **TONE X**).

To end a home call:

- › Press **HOME**.



Notes:

- › The screen shows the elapsed time as you talk (in hours, minutes and seconds).
- › When predialing (preview numbers before dialing), press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to backspace and delete; **press and hold REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
- › You cannot answer a home call using your connected cell phone.

Telephone operation

Using a Bluetooth headset:

You can use a Bluetooth headset for home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

If you make or answer a home call on the telephone base, you can transfer the call to your headset. The telephone base remains active, but the telephone base speaker and microphone are muted. If you end the call on the telephone base, the call on the headset ends.

To answer or end a home call using a Bluetooth headset:

- ▶ Press the call key on your headset.

To transfer a call from the telephone base to a Bluetooth headset:

- ▶ Press **OPTION** during a home line call.
- ▶ Press **▼CID** or **▲DIR** to highlight **Use BT Headset**, then press **SELECT** twice. The screen displays **Transferring audio to Headset A**, the message disappears if the call is successfully transferred to the Bluetooth headset.

To transfer a call from the Bluetooth headset back to the telephone base:

- ▶ Press **OPTION**, then press **▼CID** or **▲DIR** to highlight **Use base** and press **SELECT**.

To end a call that started at the telephone base:

- ▶ Press **HOME** on the telephone base.



Notes:

- ▶ If you answer a call from the headset, that call cannot be transferred to a handset.
- ▶ You will not see **Use BT Headset** when the Bluetooth headset is already in use, or there are no active Bluetooth headsets in the device list.
- ▶ While using the cell line, you cannot choose **Use BT Headset**.
- ▶ If you answer a call using a headset, and you lose the Bluetooth connection or the battery is depleted, the call is lost.
- ▶ If you are using a headset for a call which is transferred from a **TL96457/TL96547** telephone base, and you lose the Bluetooth connection or the battery of the headset is depleted, the call is lost.

Telephone operation

Make, answer or end a cell call

The **TL96457/TL96547** can be used to make or answer calls on the cell line. You can connect a maximum of two Bluetooth enabled cell phones to the telephone base. Both cell phones can be used on cell calls at the same time.

Using a handset:

To make a cell call:

- Press **☎CELL 1** or **☎CELL 2**. Enter the telephone number, then press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press **☎CELL 1** or **☎CELL 2**.

To answer a cell call:

- Press **🏠HOME/FLASH**, **🔊/SPEAKER**, **☎CELL 1**, **☎CELL 2** or any dialing key (**0-9** or **TONE ✕**).

To end a cell call:

- Press **🔌OFF/CANCEL**, or put the handset in the telephone base or charger.

Using the telephone base:

To make a cell call:

- Press **☎CELL 1** or **☎CELL 2**. Enter the telephone number, then press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press **☎CELL 1** or **☎CELL 2**.

To answer a cell call:

- Press **🏠HOME**, **☎CELL 1**, **☎CELL 2** or any dialing key (**0-9** or **TONE ✕**).

To end a cell call:

- Press **☎CELL 1** or **☎CELL 2**.



Notes:

- You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.
- If you do not want to answer the call, press **REJECT**.
- When you try to make a cell call but your cell phone is not connected to the base, the telephone base displays **Cellular phone not connected. Please connect to proceed.** Refer to **Bluetooth connection from idle mode** on page 26 and **Connect/disconnect an active device** on page 27.
- Make a cell call using the cell lines of your telephone system instead of the remote voice control feature, if you need to press dialing keys (**0-9**, **TONE ✕**, **QUIET #**) during a call.

Telephone operation

Silence the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:


- Press **MUTE** (for home calls), **SILENCE** (for cell calls),  **OFF/CANCEL**, **MUTE/DELETE** or **QUIET #** on the handset. The handset screen shows **Ringer muted**.

To silence the base ringer:

- Press **MUTE** (for home calls), **SILENCE** (for cell calls), **MUTE** or **QUIET #** on the telephone base. The telephone base screen shows **Ringer muted**.



Call waiting on the home line

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call on the home line, you hear two beeps.

- Press  **HOME/FLASH** on the handset, or press **PTT/FLASH** on the telephone base to put your current call on hold and take the new call.
- Press the same key at any time to switch back and forth between calls.



Note:

- If the Smart call blocker feature is on and in screening mode, and you receive a call waiting call:
 - If you have already picked up a screened call, the telephone checks whether the call waiting call's number can be found in the directory, block list or allow list. It also checks whether the caller name is in the star name list. After that, the telephone displays the caller ID information or **Blocked call** accordingly. You can press  **HOME/FLASH** or  **SPEAKER** to take the new call.
 - If the telephone is screening a call, the call waiting call will be ignored and logged as missed call in the caller ID log.

Telephone operation

Call waiting on the cell line

If you subscribe to call waiting service from your cell phone service provider, and someone calls while you are already on a call on the cell line, you hear two beeps.

Using a handset:

- ▶ Press **☎CELL 1** or **☎CELL 2** to put your current call on hold and take the new call.
- ▶ Press **☎CELL 1** or **☎CELL 2** at any time to switch back and forth between calls.

-OR-

- ▶ Press **SWAP** to switch. To switch back, press **☎CELL 1** or **☎CELL 2**.

Using the telephone base:

- ▶ Press **SWAP** on the telephone base. The original call is put on hold and you take the new call.
- ▶ To switch back, press **OPTION** on the telephone base. Press **▼CID** or **▲DIR** to highlight **Swap Cell 1** or **Swap Cell 2**. Press **SELECT** to resume the original call. The other incoming cell call is put on hold.



Note:

- ▶ If the Smart call blocker feature is on and in screening mode, and you receive a call waiting call:
 - If you have already picked up a screened call, the telephone checks whether the call waiting call's number can be found in the directory, block list or allow list. It also checks whether the caller name is in the star name list. After that, the telephone displays the caller ID information or **Blocked call** accordingly. You can press **☎CELL 1**, **☎CELL 2** or **🔊/SPEAKER** to take the new call.
 - If the telephone is screening a call, the call waiting call will be ignored and logged as missed call in the caller ID log.

Cell phone voicemail

If you have voicemail service active on your cell phone, and you do not answer the incoming cell call, the call is answered by your cell phone's voicemail. Contact your cell phone service provider for more information about voicemail service.



Answer an incoming cell call while on a home call

If you are on a home call and you receive an incoming cell call, you hear two beeps and **☎1** or **☎2** displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

Telephone operation


To answer the incoming cell call:

Using a handset:



- ▶ Press  **CELL 1** or  **CELL 2** on the handset or telephone base. The home call is automatically placed on hold. All other handsets and the telephone base display **Home call on hold** and **Cell 1/2 line in use**, alternately.

To end the cell call:



Using a handset:

- ▶ Press  **OFF/CANCEL** on the handset. The home line is still on hold. All devices display **Home call on hold**.


Using the telephone base:

- ▶ Press  **CELL 1** or  **CELL 2** on the telephone base. The home line is still on hold. All devices display **Home call on hold**.



To resume the home call on hold:

- ▶ Press  **HOME/FLASH** on the handset, or press  **HOME** on the telephone base.



Answer an incoming home call while on a cell call

If you are on a cell call and you receive an incoming home call, you hear two beeps and  displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

To answer the incoming home call:

- ▶ Press  **HOME/FLASH** on the handset or  **HOME** on the telephone base to answer the incoming home call. The cell call is automatically placed on hold and all devices display **Cell 1/2 call on hold** and **Home line in use**, alternately.

To end the home call:

- ▶ Press  **OFF/CANCEL** on the handset or  **HOME** on the telephone base. The cell line is still on hold. All devices display **Cell 1/2 call on hold**.

To resume the cell call on hold:

- ▶ Press  **CELL 1** or  **CELL 2**.



Note: If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

Conference calls

Conference home and cell calls

When you have calls established on the home and cell lines, you can create a 3-way conference.

To conference both home and cell calls:

1. Press **OPTION** on the handset or telephone base.
2. Press **▼CID** or **▲DIR** to highlight **Conference**, then press **SELECT**.
The conferencing device's screen displays **Conf**.

To select an option while on a conference call:

1. Press **OPTION** on the handset or telephone base.
2. Press **▼CID** or **▲DIR** to highlight one of the following options:
 - › **End Home line**
 - › **End Cell 1/2 line**
 - › **Equalizer**
 - › **Caller ID log**
 - › **Directory**
3. Press **SELECT**.

To end a conference call:

Using a handset:

- › Press **OFF/CANCEL** or put the handset back in the telephone base or charger. The call continues until all people hang up.

Using the telephone base:

- › Press **HOME**, **CELL 1** or **CELL 2**. The call continues until all people hang up.

Conference calls

Using the home and cell lines together:

- ▶ You can be on two different calls at the same time using the cell line and home line and two handsets.
- ▶ You can be on a call using the cell line and a Bluetooth headset via the home line at the same time.
- ▶ If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another **TL96457/TL96547** device. Your cell phone is being used for the phone call so only features that are normally available during a call can be used.

Options while on calls

Handset speakerphone

During a call, press **☎/SPEAKER** to switch between the speakerphone and normal handset use.

Press **✎ OFF/CANCEL**, or return the handset to the telephone base or charger to hang up.

Volume control

While on a call, you can adjust the listening volume on the handset or telephone base.

If it is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone affects your cell call volume on the **TL96457/TL96547** handsets and telephone base.

To adjust the listening volume of a handset:

- › Press **▼/VOLUME/▲** on the handset while on a call.

To adjust the listening volume of the telephone base:

- › Press **▼/VOLUME/▲** on the telephone base while on a call.

Options while on calls

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

Using a handset:

To mute a call:

- While on a call, press **MUTE/DELETE**. When mute is on, the handset screen shows **Muted** for a few seconds and the **MUTE** icon appears until you end mute the call.

To end mute a call:

- Press **MUTE/DELETE** again and resume speaking. When mute is off, **Microphone ON** appears temporarily on the handset.

Using the telephone base:

To mute a call:

- While on a call, press **MUTE**. When mute is on, the telephone base shows **Muted** for a few seconds. The **MUTE** light turns on and **MUTE** icon appears until you end mute the call.

To end mute a call:

- Press **MUTE** again and resume speaking. When mute is off, **Microphone ON** appears temporarily on the telephone base. The **MUTE** light turns off.

Mute is automatically canceled when you end the call.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

During a call:

- Press **TONE X** on the handset or telephone base.
- Use the dialing keys to enter the relevant number. The telephone sends touch-tone signals.
- The telephone automatically returns to pulse dialing after you end the call.

Options while on calls

Hold

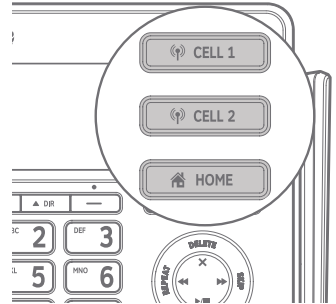
You can place any call on hold. You hear an alert tone at the telephone base if you have not taken the call off hold after 14 minutes. You hear another alert tone at the telephone base 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects.

To place a home call on hold:

- Press **HOLD** on the handset or telephone base. **Home call on hold** appears on the handsets and telephone base. **HOME/FLASH** flashes on the handsets and **HOME** flashes on the telephone base.

To resume a home call on hold:

- Press **HOME/FLASH** on the handset or **HOME** on the telephone base.



To place a cell call on hold:

- Press **HOLD** on the handset or telephone base. **Cell 1/2 call on hold** appears on the handsets and telephone base. **CELL 1** or **CELL 2** flashes on the handsets. **CELL 1** or **CELL 2** flashes on the telephone base.

To resume a cell call on hold:

- Press **CELL 1** or **CELL 2** on the handset or telephone base.

Equalizer

The equalizer feature enables you to change the audio quality to best suit your hearing.

- While on a home call or cell call, press **OPTION**.
- Press **▼CID** or **▲DIR** to highlight **Equalizer**, then press **SELECT**.
- Press **▼CID** or **▲DIR** to select **Natural** (the default setting), **Treble 1**, **Treble 2** or **Bass**, then press **SELECT**. There is a confirmation tone and the screen returns to the previous menu.



Notes:

- If you switch the call between the handset and speakerphone by pressing **◀SPEAKER**, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until a new setting is selected.

Chain dialing

Use this feature to initiate a dialing sequence from numbers stored in the directory, caller ID log or redial list while you are on a call.

Chain dialing is useful if you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

Using a handset:

To access a number in the directory while on a call:

1. Press **OPTION**.
2. Press **▼CID** or **▲DIR** to highlight **Directory**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to highlight the desired directory, then press **REVIEW**.
4. Press **▼CID** or **▲DIR** to scroll to the desired entry or perform an alphabetical search (page 92).
5. Press **DIAL** to dial the displayed number.

To access a number in the caller ID log while on a call:

1. Press **OPTION**.
2. Press **▼CID** or **▲DIR** to highlight **Caller ID log**, then press **SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry.
4. Press **CALL** to dial the displayed number.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE**.
2. Press **▼CID**, **▲DIR**, or **REDIAL/PAUSE** until the desired number displays.
3. Press **DIAL** to dial the displayed number.

Options while on calls

Using the telephone base:

To access a number in the directory while on a call:

1. Press **▲DIR**.
2. Press **▼CID** or **▲DIR** to highlight the desired directory, then press **REVIEW**.
3. Press **▼CID** or **▲DIR** to scroll to the desired entry or perform an alphabetical search (page 90).
4. Press **DIAL** to dial the displayed number.

To access a number in the caller ID log while on a call:

1. Press **▼CID**.
2. Press **▼CID** or **▲DIR** to scroll to the desired entry.
3. Press **CALL** to dial the displayed number.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE**.
2. Press **▼CID**, **▲DIR**, or **REDIAL/PAUSE** until the desired number displays.
3. Press **DIAL** to dial the displayed number.



Notes:

- ▶ You cannot edit a directory entry while on a call. For more details about the directory, see pages 86-95.
- ▶ You cannot copy a caller ID log entry into the directory while on a call. For more details about caller ID log, see pages 96-106.
- ▶ You can only view the numbers in the directory, caller ID log or redial list while on a call and cannot edit, delete or save entries.
- ▶ Press **OFF/CANCEL** on the handset or press **CANCEL** on the telephone base to exit redial list, directory or caller ID log while on a call.

Using the telephone base:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The telephone base beeps twice at the end of the list.
3. Press **🏠HOME** to dial using the home line, or press **📶CELL 1** or **📶CELL 2** to dial using the cell line.

-OR-

1. Press **🏠HOME** to dial using the home line, or press **📶CELL 1** or **📶CELL 2** to dial using the cell line, then press **REDIAL/PAUSE** to enter the redial list.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.
 - If you are using the cell line, press **INSERT** to select the desired number.
3. Press **DIAL** to dial the number displayed.

Insert the area code to the redial number

You can insert the area code to the redial number before dialing.

1. Enter the area code in idle mode, then press **REDIAL/PAUSE**.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays, then press **INSERT**. The area code will be added in front of the selected redial number.
3. Press **🏠HOME** to dial using the home line, or press **📶CELL 1** or **📶CELL 2** to dial using the cell line.

Save a redial entry to the directory

Using a handset:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **SAVE**.
4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, if necessary.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **BACKSP** or **MUTE/DELETE** to erase a digit.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
5. Press **NEXT**.
6. The screen displays **SELECT LABEL**. Press **▼CID** or **▲DIR** to select one of the following labels:
 - Home
 - Cell
 - Work
 - Other
7. The screen displays **ENTER NAME**. Use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character shows on the screen (see **Character chart** on page 89).
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **0** to add a space.
 - Press **BACKSP** or **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **a>A** to change the next letter to upper or lower case.
8. Press **SAVE** and then **Saved** displays. You hear a confirmation tone.

Redial

Using the telephone base:

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **SAVE**.
4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, if necessary.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **BACKSP** or **X/DELETE** to erase a digit.
 - Press and hold **X/DELETE** to erase all digits.
 - Press and hold **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
5. Press **NEXT**.
6. The screen displays **SELECT LABEL**. Press **▼CID** or **▲DIR** to select one of the following labels:
 - Home
 - Cell
 - Work
 - Other
7. The screen displays **ENTER NAME**. Use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character shows on the screen (see **Character chart** on page 89).
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **0** to add a space.
 - Press **BACKSP** or **MUTE/DELETE** to erase a character.
 - Press and hold **MUTE/DELETE** to erase all characters.
 - Press **a>A** to change the next letter to upper or lower case.
8. Press **SAVE** and then **Saved** displays. You hear a confirmation tone.

Delete a redial entry

1. Press **REDIAL/PAUSE** in idle mode.
2. Press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays.
3. Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to delete the displayed number. You hear a confirmation tone.

Telephone operation

Handset locator

This feature helps you find a misplaced handset.

To start paging:

- Press **FIND HS** on the telephone base when it is not in use. All idle handsets ring and display **** Paging ****.

To mute the paging tone on a cordless handset:

- Press **MUTE**, **MUTE/DELETE**, **OFF/CANCEL**, or **QUIET#**.

To stop paging to all handsets:

- Press **FIND HS**, **CANCEL** or **STOP** on the telephone base.

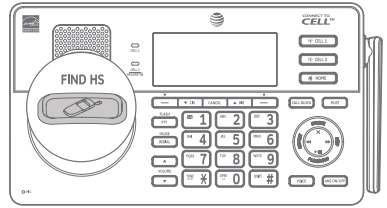
-OR-

- Press **HOME/FLASH**, **SPEAKER**, or any dialing key (**0-9**, **TONE**) on the handset.



Notes:

- If the handset ringer volume is set to off, the handset still rings when paged.
- If there is no response after 60 seconds, the paging ends.



Join a call in progress

Another handset or the telephone base can join you on an outside call. The call continues until all people hang up. You can share an outside call with the telephone base and up to four system handsets.

To join a home call:

Using a handset:

- › Press  **HOME/FLASH** or  **SPEAKER** on another handset to join the call.

Using the telephone base:

- › Press  **HOME** to join the call.

To join a cell call:

Using a handset:

- › Press  **CELL 1** or  **CELL 2** on another handset to join the call.

Using the telephone base:

- › Press  **CELL 1** or  **CELL 2** to join the call.

Intercom

Use the intercom feature for conversations between two handsets, a handset and the telephone base, or a handset/telephone base and a cordless headset/speakerphone (sold separately).

You can buy additional expansion handsets (AT&T model **TL90077**, sold separately), cordless headsets and speakerphones for this telephone system. You can register up to 12 handsets or 10 cordless handsets and two cordless headsets/speakerphones to the telephone base.

Initiate an intercom call

Using a handset:

1. Press **MENU** in idle mode.
 2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **SELECT**.
 - If you have one handset and no other registered device, your handset displays **Calling base**.
 - If you have other registered device(s) or more than one handset, your handset displays **INTERCOM TO:** and a list of registered devices.
 - ◆ Press **▼CID** or **▲DIR** to highlight a destination device or all devices, then press **SELECT**.
- OR-**
- ◆ Use the dialing keys to enter a specific device number (**0** for the telephone base, or **1-9** for handset 1-9, **TONEX** followed by **0-2** for handset 10-12, or **#** for a single headset/speakerphone, **#** followed by **1** or **2** for headset/speakerphone 1 or 2, or **TONEX** followed by **#** for all devices).



Your handset displays **Calling HANDSET X**, **Calling BASE 0**, **Calling headset** or **Calling all**. The destination device(s) rings and shows **HANDSET is calling**, **HANDSET X is calling** or **HANDSET X is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).

Intercom

Using the telephone base:

1. Press **MENU** in idle mode.
2. Press **▼CID** or **▲DIR** to highlight **Intercom**, then press **SELECT**.
 - If you have one handset and no other registered device, the telephone base displays **Calling HANDSET 1**.
 - If you have other registered device(s) or more than one handset, the telephone base displays **INTERCOM TO:** and a list of registered devices.
 - ♦ Press **▼CID** or **▲DIR** to highlight a destination device or all devices, then press **SELECT**.

-OR-

 - ♦ Use the dialing keys to enter a specific device number (**1-9** for handset 1-9, **TONEX** followed by **0-2** for handset 10-12, or **#** for a single headset/speakerphone, **#** followed by **1** or **2** for headset/speakerphone 1 or 2, or **TONEX** followed by **#** for all devices).

The telephone base displays **Calling HANDSET X**, **Calling handset** or **Calling all**. The destination handset(s) rings and shows **Base 0 is calling** or **Base 0 is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).



Notes:

- ▶ You can cancel the intercom call before it is answered by pressing **OFF/CANCEL** on the handset, or by pressing **END** or **CANCEL** on the telephone base.
- ▶ If you are calling all handsets, only the first handset to pick up can answer the intercom call.
- ▶ If the destination device does not answer the intercom call within 100 seconds, or if the device is in use, on a call, or out of range, the initiating device displays **No answer. Try again.** and returns to idle mode.
- ▶ To temporarily silence the intercom ringer, press **MUTE**, **OFF/CANCEL** or **MUTE/DELETE** on the handset, or press **MUTE**, **CANCEL** or **MUTE** on the telephone base.
- ▶ You can only use one pair of devices at a time to make intercom calls.

Answer an intercom call

Using a handset:

- Press **HOME/FLASH**, **SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0-9** or **TONE X**). Both devices show **Intercom**.

Using the telephone base:

- Press **HOME**, **CELL 1**, **CELL 2** or any dialing key (**0-9** or **TONE X**). Both devices show **Intercom**.

End an intercom call

Using a handset:

- Press **END** or **OFF/CANCEL**, or place the handset back in the telephone base or charger. The other party hears four beeps. Both devices display **Intercom ended**.

Using the telephone base:

- Press **END**. The other party hears four beeps. Both devices display **Intercom ended**.





Note: For cordless headsets and speakerphones, refer to the corresponding user's manual on how to answer and end an intercom call.

Answer an incoming call during an intercom call


When you receive an incoming home call or cell call during an intercom call, the two devices on the intercom call hear an alert tone, and their screens display **Incoming call** and then the caller ID. The telephone base and all other handsets ring.

To answer a home call during an intercom call:

Using a handset:




- Press  **HOME/FLASH** to answer the home call and the intercom call ends automatically.
- Press  **OFF/CANCEL**, or press **BACK** and then **END** to end the intercom call without answering the incoming call. The telephone continues to ring.

Using the telephone base:



- Press  **HOME** to answer the home call and the intercom call ends automatically.
- Press **BACK** and then **END** to end the intercom call without answering the incoming call. The telephone continues to ring.

To answer a cell call during an intercom call:

Using a handset:

- Press  **CELL 1** or  **CELL 2** to answer the cell call and the intercom call ends automatically.
- Press  **OFF/CANCEL**, or press **BACK** and then **END** to end the intercom call without answering the incoming call. The telephone continues to ring.

Using the telephone base:

- Press  **CELL 1** or  **CELL 2** to answer the cell call and the intercom call ends automatically.
- Press **BACK** and then **END** to end the intercom call without answering the incoming call. The telephone continues to ring.



Note: For cordless headsets and speakerphones, refer to the corresponding user's manual on how to answer an incoming call during an intercom call.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset or the telephone base. You can also share an outside call with another system handset or the telephone base.

To transfer or share an outside call using intercom:

Using a handset:

1. When on an outside call, press **OPTION**.
2. Press **SELECT** to choose **Intercom**. The call is automatically put on hold.
 - If you have one handset and no other registered device, your handset displays **Calling base**.
 - If you have other registered device(s) or more than one handset, your handset displays **INTERCOM TO:** and a list of registered devices.
 - ♦ Press **▼CID** or **▲DIR** to highlight a destination device, then press **SELECT**.



-OR-

- ♦ Use the dialing keys to enter a specific device number (**0** for the telephone base, or **1-9** for handset 1-9, **TONE X** followed by **0-2** for handset 10-12, or **#** for a single handset/speakerphone, **#** followed by **1** or **2** for handset/speakerphone 1 or 2, or **TONE X** followed by **#** for all devices).
- The call is automatically put on hold. Your handset displays **Calling HANDSET X** or **Calling BASE 0**. The destination device(s) rings and shows **HANDSET is calling** or **HANDSET X is calling** (**HANDSET** represents the handset name, **X** represents the handset number).
3. To answer the intercom call on the other device, press **HOME/FLASH**, **▶/SPEAKER**, **CELL 1**, **CELL 2** or any dialing key (**0-9** or **TONE X**) on the destination handset or press **HOME** or any dialing key (**0-9** or **TONE X**) on the telephone base. Both handsets show **Intercom** and the outside call is still on hold.