

This hearing aid model has been tested to, and has passed, the following emissions and immunity tests:

- IEC 60601-1-2 radiated emissions requirements for a Group 1 Class B device as stated in CISPR 11.
- RF radiated immunity at a field level of 10 V/m between 80 MHz and 2.7 GHz as well as higher field levels from communications devices as stated in Table 9 of IEC 60601-1-2.
- Immunity to power frequency magnetic fields at a field level of 30 A/m, as well as proximity magnetic fields as defined in table 11 of 60601-1-2.
- Immunity to ESD levels of +/- 8 kV conducted discharge and +/- 15 kV air discharge.

The expected service life is 3 years.

WIRELESS NOTICES

RIC 312:

FCC ID: EOA-24EDGR312

IC: 6903A-24EDGR312 (Edge AI RIC 312, Vitality AI RIC 312)

EU ADVERSE EVENT REPORTING

Any serious incident that has occurred in relation to your Starkey device should be reported to your local Starkey representative and the Competent Authority of the Member State in which you are established. A serious incident is defined as any malfunction, deterioration in the characteristics and/or performance of the device, or inadequacy in the device user manual/ labeling which could lead to the death or serious deterioration in the state of health of the user, OR could do so upon recurrence.

FCC information

These devices comply with part 15 of the FCC rules and with ISSED Canada license-exempt RSS standards. Operation is subject to the following two conditions: (1) The device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

Hereby, Starkey Laboratories, Inc. declares that the RIC 312 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the Declaration of Conformity can be obtained from the address below or from docs.starkeyhearingtechnologies.com.

Hereby, Starkey Laboratories, Inc. declares that the RIC 312 are in compliance with the UK Radio Equipment Regulations SI 2017 as amended. A copy of the UK Declaration of Conformity can be obtained from the following addresses and from docs.starkeyhearingtechnologies.com.

Regulatory information

For service or repair, please contact your hearing care professional first. If necessary, you can send your hearing aids to:

 **Starkey Laboratories, Inc.**
6700 Washington Ave. South
Eden Prairie, MN 55344 USA
www.starkey.com



Starkey Laboratories (Germany) GmbH
Weg beim Jäger 218-222
22335 Hamburg
Germany

UK Authorised Person:
Starkey UK
William F. Austin House
Pepper Rd, Hazel Grove
Stockport SK7 5BX, UK
www.starkey.co.uk



Waste from electronic equipment must be handled according to local regulations



Consult user manual



Keep dry

Instructions for Disposal of Old Electronics

Starkey Laboratories, Inc. encourages, the EU requires, and your local community laws may require, that your hearing aids be disposed of via your local electronics recycling/disposal process.

At the benefit of disposal/recycling personnel, please remove zinc air battery from the battery compartment according to the instructions in the battery section prior to recycling. In addition, please include this user manual when disposing of your hearing aids.