

SAFETY INFORMATION & WARRANTY

Intended Use

This telephone is designed for telephoning within a standard telephone network and the Internet. Any other use is considered unintended use. Any modification or reconstruction not described in the user manual is considered unintended use.

IMPORTANT SAFETY INFORMATION

Follow all instructions and warnings on this Safety Information sheet, in the user manual, and on the equipment to prevent accidents.

WARNING

Fire, electric shock, or other injury may result if you do not observe the following safety precautions:

- Do not use in or near a bathtub, sink, swimming pool, wet basement, or other water.
- Do not use this or any cordless telephone in the vicinity of a gas leak.
- Do not use in environments subject to explosion hazards, such as auto paint shops.
- Do not use near medical equipment or if you have a pacemaker.
- Unplug from wall outlet before cleaning.
- To prevent overheating, do not block slots and openings in the cabinet or the back or bottom of equipment. Do not place equipment on beds, sofas, rugs, or other surfaces that generate fibers.
- To prevent overheating, do not place near or over a radiator or in a cabinet without proper ventilation.
- To reduce the risk of fire, use only 26 AWG or larger UL-listed or CSA-certified Telecommunication Line Cord.
- Operate using the power source indicated on the marking label. If you are unsure about the type of power supply to your home or business, consult your power company.
- Do not place objects on the power cord. Do not step on the power cord.
- To prevent exposure to dangerous voltage, do not push objects through cabinet slots.
- To reduce the risk of electric shock, do not disassemble equipment or open parts other than specified access doors. Opening or removing parts may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when equipment is subsequently used.
- Do not overload wall outlets and extension cords.
- Unplug equipment and contact qualified service if any of the following has occurred:
 1. Power supply cord or plug has been damaged or frayed.
 2. Liquid has been spilled on or in the equipment.
 3. Equipment has been exposed to rain or water.
 4. Equipment does not work normally even when the operating instructions are followed. Adjust only those controls referred to in the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by an authorized service center.
 5. Equipment has been dropped and damaged.
 6. Equipment has exhibited a distinct change in performance.
- Do not put the handset of the telephone next to your ear when the handset is not in normal talk mode.
- Radio signals transmitted between the handset and base may cause interference with hearing aids.

WARNING

The cords contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

CAUTION

To comply with the FCC's RF exposure guidelines, place the base unit at least 8 inches from persons.

Do not clean with liquid or aerosol cleaners, household polish, chemicals, or cleaning agents. To avoid static shock, do not clean with a dry cloth. Clean with only a damp (not wet) cloth.

Please call 1-800-8BATTERY for information on how to recycle the battery.

INSTALLATION GUIDELINES

NOTICE
To avoid damage to the equipment, observe the following precautions:

- 2. Do not install equipment near a bath tub, sink, or shower.
- 3. Operate the equipment using only the power source indicated on the marking label. If you are unsure of the power supply to your home or business, consult with your power company.
- 4. To avoid interference to nearby appliances, do not place base of the phone on or near a television, VCR, or microwave oven.
- 5. Do not expose the equipment to direct sunlight.
- 6. Do not place equipment on an unstable cart, stand, or table.
- 7. Adjust only those controls referred to in the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work to restore equipment to normal operation.
- 8. The equipment may get warm when batteries are being charged. To avoid damage, it is recommended that the product not be placed on antique or veneered wood.
- 9. The location of the base unit of the phone should be close to a phone jack, a personal computer, and a continuous power outlet (an AC outlet that does not have a switch to interrupt power).
- 10. Keep base and handset away from sources of electrical noise such as motors or fluorescent lighting.

FCC AND OTHER INFORMATION

This equipment complies with Parts 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Product identifier and REN information
The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved after July 23, 2001, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point at the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3. The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less.

CAUTION
Charge battery pack only in accordance with the instructions and limitations specified in the user manual.

Observe proper polarity orientation between battery pack and battery charger.

Remove battery pack if storing phone for more than 30 days.

Disconnect and remove batteries before shipment. Any batteries transported with the equipment must be separately secured and cushioned with any exposed terminals covered to prevent breakage, leakage, movement within packaging, or short circuits. Failure to follow recommendations may be against U.S. Department of Transportation (DOT), International Civil Aviation Administration (ICAO), International Air Transport Association (IATA), or International Maritime Organization (IMO) regulations.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules.

Rechargeable Nickel-Metal-Hydride Batteries Must Be Recycled or Disposed of Properly. At the end of its useful life, under various state and local laws it may be illegal to dispose of a battery into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.

- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

Hearing aid compatibility

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

Health and safety information FCC

Exposure to Radio Frequency (RF) Signals
Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

This EUT has been shown to be capable of compliance for localized specific absorption rate (SAR) for uncontrolled environment/general population exposure limits specified in ANSI/IEEE Std. C95.1-1992 and has been tested in accordance with the measurement procedures specified in FCC/OET Bulletin 65 Supplement C (2001) and IEEE Std. 1528-2003 December 2003.

In order to better ensure your safety, please be aware of certain circumstances in which emergency calling service may be either unavailable or limited in comparison to traditional emergency calling services.

During an electrical power outage, an internet service outage, or a service disruption due to non-payment, your emergency calling service may not function properly.

If at any point in time your broadband phone or adapter fails, emergency calling service may not function properly.

Rights of the telephone company
Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practical and the circumstances warrant such action, the telephone company may temporarily disconnect service immediately. In case of such temporary discontinuance, the telephone company must:

- 1. Promptly notify you of such temporary discontinuance;
- 2. Afford you the opportunity to correct the situation;
- 3. Inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The relocation of your DUALphone Gateway to a physical address other than that provided upon signup, or the use of a number outside of your normal area code or exchange may cause incorrect emergency calling information to be provided to your local emergency response center.

Please contact your VoIP service provider for more information.

Your DUALphone can also be configured to automatically switch over to landline calling in the event that an emergency number (i.e., 911, 112, 999, etc.) is dialed. However, you must have an active landline account, and the landline must be plugged into the "Line" port on the back of the DUALphone Gateway. See the User Manual for details on this configuration.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among phone models, depending upon available accessories and FCC requirements. Body worn measurements differ among phones depending upon available accessories and the FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only accessories that contain no metallic components and provide a separation distance of 15mm (0.6 inches) to the body. Use of other accessories may violate FCC RF exposure guidelines and should be avoided.

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The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

One Year Limited Warranty
RTX AMERICA, INCORPORATED ("RTX") extends the following limited warranty for its DUALphone product. RTX's warranty obligations are limited to the specific terms set forth below:

One Year Limited Warranty. RTX warrants to the original retail purchaser ("you") that the DUALphone product will be free from defects in materials and workmanship for a period of one (1) year from the date of your original purchase (the "Warranty Period"), subject to specific exclusions, identified below.

What Are The Limits Of RTX's Obligations And Liabilities under this Warranty? EXCEPT FOR THE EXPRESS LIMITED WARRANTY RTX HAS PROVIDED ABOVE, YOU TAKE THE PRODUCT "AS IS." RTX MAKES NO OTHER WARRANTY OR REPRESENTATION CONCERNING THE PRODUCT, AND EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF WHATEVER KIND OR NATURE, INCLUDING BUT NOT LIMITED TO ANY AND ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF RTX CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE MAXIMUM EXTENT POSSIBLE THE DURATION OF SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD.

Programming and testing of emergency numbers
If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations.

THE REMEDIES SET OUT BELOW ARE YOUR EXCLUSIVE REMEDIES, AND RTX SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND, INCLUDING (i) INCIDENTAL, SPECIAL, PUNITIVE, CONSEQUENTIAL, AND

SIMILAR DAMAGES, (ii) ANY LOSS OF ANTICIPATED PROFITS OR BENEFITS, (iii) DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY RTX, ITS AGENTS OR EMPLOYEES, OR (iv) ANY OTHER DAMAGES, (v) ANY LOSS OF ANTICIPATED PROFITS OR BENEFITS, (vi) DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY RTX, ITS AGENTS OR EMPLOYEES, OR (vii) ANY OTHER DAMAGES, (viii) ANY LOSS OF ANTICIPATED PROFITS OR BENEFITS, (ix) DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY RTX, ITS AGENTS OR EMPLOYEES, OR (x) ANY OTHER DAMAGES.

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Safety information **General**

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate the product guarantee and may damage the telephone.
- For the USB Cordless DUALphone use only the Nickel Metal Hydride battery pack specified in the owner's manual (3.6V, 600mAh). For the LAN cordless DUALphone, please use 2 standard AA size Ni-MH rechargeable batteries of 1700 mAh 1.2V. Never use other batteries or conventional alkaline batteries.
- Even though the key lock is switched on, it is still possible to make emergency calls (see instructions for details).
- Do not open the handset (other than to change batteries) or base station. This could expose you to high voltages or other risks.
- Radio signals transmitted between the handset and base may cause interference with hearing aids.
- This product should not be used near emergency/intensive care medical equipment and should not be used by people with pacemakers.
- Do not install the base in bathrooms or shower rooms. The handset and base are not watertight.
- Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).

Cleaning

- Simply clean the handset and base station with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish, as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose the product to direct sunlight.
- The product may heat up when the batteries are being charged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your product could be damaged by a thunder storm. We recommend that you unplug the power and telephone line cord and switch off your computer during a thunder storm.

Limited Warranty

This limited warranty (hereinafter the Warranty) is valid for the products Cordless DUALphone and Cordless DUALhandset and original accessories thereof (hereinafter the Product). The Warranty is valid only in the country in which the product was originally purchased.

The Warranty is not valid

- if the Product has been opened or repair attempted by a person other than a retailer,

- The Warranty covers only manufacturing defects, and only insofar as the Product has been used and stored in accordance with the instructions set out in the user guide.
- The Warranty is issued by the retailer from whom the Product was originally purchased to the end purchaser of the Product (hereinafter the Customer).

- if the fault with the Product is due to general wear, incorrect use or storage, including use or storage not conforming to the instructions set out in the user guide or faults caused by poor maintenance of the Product,
- if the fault is the result of the Product not being used for its intended purpose,
- if the fault is due to external causes such as but not limited to rough handling or misadventure,

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Amendments or additions to the Warranty

are only valid with the written consent of the retailer.

Warnings**• Warning**

- This telephone will not operate during loss of mains power.
- Due to possibility of ignition hazard this telephone must be switched off in areas of potentially explosive atmospheres, such as chemical/fuel storage areas or blasting operations.

• The Warranty is valid solely on the condition that the original proof of purchase issued to the original purchaser is presented with the Product.**• The software in the Product needs to be upgraded due to changes in the network. In addition to his statutory rights and those set out above, the Customer has no other basis for a claim.****Amendments or additions to the Warranty**

are only valid with the written consent of the retailer.

• Even though the key lock is switched on, it is still possible to make emergency calls (see instructions for details).**• Do not open the handset (other than to change batteries) or base station. This could expose you to high voltages or other risks.****• Radio signals transmitted between the handset and base may cause interference with hearing aids.****• This product should not be used near emergency/intensive care medical equipment and should not be used by people with pacemakers.****• In accordance with the Warranty, the Customer has a sole claim to demand that the Product be repaired/replaced and may not in accordance with the provisions of the Warranty assert further claims against the manufacturer/retailer for indirect loss, including but not limited to loss of data or loss of profit.****• The warranty period runs for 12 months from the day on which the Customer originally purchased the Product from a retailer. Subsequent changes of ownership do not extend the warranty period.****• The Warranty is valid solely on the condition that the Product is taken to a retailer within the warranty period. In the event of a fault or defect in the Product, it must be taken to a retailer in the country in which the Product was purchased. Products are repaired or exchanged at the retailer's own discretion. The warranty period is not extended for a repaired or replaced Product. Exchanged parts are the property of the retailer/manufacturer.****Amendments or additions to the Warranty**

are only valid with the written consent of the retailer.

• The Warranty covers only manufacturing defects, and only insofar as the Product has been used and stored in accordance with the instructions set out in the user guide.**• The Warranty is issued by the retailer from whom the Product was originally purchased to the end purchaser of the Product (hereinafter the Customer).****• if the fault is due to external causes such as but not limited to rough handling or misadventure,****• if the fault is caused by the use of accessories or other peripheral units which are not original accessories intended for use with the Product,****• if the fault is due to a break in the network or power supply,****• if the fault is due to the fact that the battery has short circuited or has been forced open or an attempt made to modify it, or the battery has been used in equipment other than for which it is intended,****• if the fault is the result of the Product not being used for its intended purpose,****• if the fault is due to external causes such as but 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