


SAFETY INFORMATION & WARRANTY

**Intended Use**  
This telephone is designed for telephoning within a standard telephone network and the Internet. Any other use is considered unintended use. Any modification or reconstruction not described in the user manual is considered unintended use.

**IMPORTANT SAFETY INFORMATION**  
Follow all instructions and warnings on this Safety Information sheet, in the user manual, and on the equipment to prevent accidents.

 **WARNING**  
Fire, electric shock, or other injury may result if you do not observe the following safety precautions:

- Do not use in or near a bathtub, sink, swimming pool, wet basement, or other water.

- Do not use this or any cordless telephone in the vicinity of a gas leak.

- Do not use in environments subject to explosion hazards, such as auto paint shops.

- Do not use near medical equipment or if you have a pacemaker.

- Unplug from wall outlet before cleaning.

- To prevent overheating, do not block slots and openings in the cabinet or the back or bottom of equipment. Do not place equipment on beds, sofas, rugs, or other surfaces that generate fibers.

- To prevent overheating, do not place near or over a radiator or in a cabinet without proper ventilation.

- To reduce the risk of fire, use only 26 AWG or larger UL-listed or CSA-certified Telecommunication Line Cord.

- Operate using the power source indicated on the marking label. If you are unsure about the type of power supply to your home or business, consult your power company.

- Do not place objects on the power cord. Do not step on the power cord.

- To prevent exposure to dangerous voltage, do not push objects through cabinet slots.


- To reduce the risk of electric shock, do not disassemble equipment or open parts other than specified access doors. Opening or removing parts may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when equipment is subsequently used.


- Do not overload wall outlets and extension cords.

- Unplug equipment and contact qualified service if any of the following has occurred:
  - Power supply cord or plug has been damaged or frayed.
  - Liquid has been spilled on or in the equipment.
  - Equipment has been exposed to rain or water.
  - Equipment does not work normally even when the operating instructions are followed. Adjust only those controls referred to in the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by an authorized service center.
  - Equipment has been dropped and damaged.
  - Equipment has exhibited a distinct change in performance.

- Do not put the handset of the telephone next to your ear when the handset is not in normal talk mode.

- Radio signals transmitted between the handset and base may cause interference with hearing aids.

 **WARNING**  
The cords contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

 **CAUTION**  
To comply with the FCC's RF exposure guidelines, place the base unit at least 8 inches from persons.

Do not clean with liquid or aerosol cleaners, household polish, chemicals, or cleaning agents. To avoid static shock, do not clean with a dry cloth. Clean with only a damp (not wet) cloth.

**NOTICE**  
To avoid damage to the equipment, observe the following precautions:


- Do not expose to water, rain, or moisture.

- Place securely on a stable surface.

- To avoid damage during an electrical storm, equipment should be plugged into a surge protector.

**BATTERY SAFETY PRECAUTIONS**

 **WARNING**  
The USB Cordless DUALphone contains a Nickel-Metal-Hydride battery. Nickel is a chemical known to the State of California to cause cancer.

 **WARNING**  
Fire or injury may result if you do not observe the following safety precautions:

- For the USB Cordless DUALphone, use only the Nickel-Metal-Hydride battery pack (3.6V, 600mAh) specified in the owner's manual.

- For the LAN cordless DUALphone, use only 2 standard AA size Ni-MH rechargeable batteries (1.2V, 1700mAh). Do not use other batteries or conventional alkaline batteries.


- For the cordless DUALphone for Skype, use only 2 standard AAA size Ni-MH rechargeable batteries (1.2V 800mAh or 900mAh). Do not use other batteries or conventional alkaline batteries.

- To avoid explosion, do not dispose of battery pack in a fire.

- Review battery package insert for disposal instructions. Nickel-Metal-Hydride batteries must be disposed of properly and may need to be recycled. Contact your local recycling center for proper disposal methods.

- Do not open or mutilate battery pack. Released electrolyte is corrosive and may damage eyes and skin and may be toxic if swallowed.

- Battery may overheat and cause burns if placed into contact with conducting materials such as rings, bracelets, and keys.

 **CAUTION**  
Charge battery pack only in accordance with the instructions and limitations specified in the user manual.

Observe proper polarity orientation between battery pack and battery charger.

Remove battery pack if storing phone for more than 30 days.

Disconnect and remove batteries before shipment. Any batteries transported with the equipment must be separately secured and cushioned with any exposed terminals covered to prevent breakage, leakage, movement within packaging, or short circuits. Failure to follow recommendations may be against U.S. Department of Transportation (DOT), International Civil Aviation Administration (ICAO), International Air Transport Association (IATA), or International Maritime Organization (IMO) regulations.

**Rechargeable Nickel-Metal-Hydride Batteries Must Be Recycled or Disposed of Properly. At the end of its useful life, under various state and local laws it may be illegal to dispose of a battery into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.**

**Please call 1-800-8BATTERY for information on how to recycle the battery.**

**INSTALLATION GUIDELINES**

- Follow all warnings and instructions.
- Do not install equipment near a bath tub, sink, or shower.
- Operate the equipment using only the power source indicated on the marking label. If you are unsure of the power supply to your home or business, consult with your power company.
- To avoid interference to nearby appliances, do not place base of the phone on or near a television, VCR, or microwave oven.
- Do not expose the equipment to direct sunlight.
- Do not place equipment on an unstable cart, stand, or table.
- Adjust only those controls referred to in the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work to restore equipment to normal operation.
- The equipment may get warm when batteries are being charged. To avoid damage, it is recommended that the product not be placed on antique or veneered wood.
- The location of the base unit of the phone should be close to a phone jack, a personal computer, and a continuous power outlet (an AC outlet that does not have a switch to interrupt power).
- Keep base and handset away from sources of electrical noise such as motors or fluorescent lighting.

**FCC AND OTHER INFORMATION**

This equipment complies with Parts 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. This equipment may not be used with Coin Telephone Lines or with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone. Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules. If this equipment

does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC RF exposure warning**

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines and should be avoided.

**Caution:** To maintain compliance with the FCC's RF exposure guidelines, the internal antennas used for this mobile transmitter (Base unit) must provide a separation distance of at least 20 cm from all persons. Base and Handset must not be co-located or operating in conjunction with any other antenna or transmitter.

**Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

**Rights of the telephone company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practical and the circumstances warrant such action, the telephone company may temporarily disconnect service immediately. In case of such temporary discontinuance, the telephone company must:

- Promptly notify you of such temporary discontinuance;
- Afford you the opportunity to correct the situation;
- Inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

**Product identifier and REN information**

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved after July 23, 2001, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3.

The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less.

**Other notes**

- This equipment may not be used on coin service provided by the telephone company.
- Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

**Hearing aid compatibility**

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

**Health and safety information FCC Exposure to Radio Frequency (RF) Signals**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

This EUT has been shown to be capable of compliance for localized specific absorption rate (SAR) for uncontrolled environment/general population exposure limits specified in ANSI/IEEE Std. C95.1-1992 and had been tested in accordance with the measurement procedures specified in FCC/OET Bulletin 65 Supplement C (2001) and IEEE Std. 1528-2003 December 2003).

The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and Canada is 1.6W/kg averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in.

**RF exposure FCC**

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operation can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. (Body-worn measurements may differ among phone models, depending upon available accessories and FCC requirements. Body worn measurements differ among phones depending upon available accessories and the FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only accessories that contain no metallic components and provide a separation distance of 15mm (0.6 inches) to the body. Use of other accessories may violate FCC RF exposure guidelines and should be avoided.

**Cordless telephone privacy**

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

**Programming and testing of emergency numbers**

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- It is recommend that you also write the telephone number on the directory card, so that you can still

- dial the emergency number manually if the memory dialing feature doesn't work.
- This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:
  - You must remain on the line and briefly explain the reason for the call before hanging up.
  - Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

Emergency calling service (i.e., 911, 112, 999, etc.) with VoIP typically functions the same as that of traditional phone service companies. However, you are strongly advised to consult your VoIP provider to ensure that emergency service via VoIP is available in your area. In addition, you will likely be asked to register your physical address with your VoIP service provider to ensure that an emergency response team is able to locate the origin of the emergency call. Also note that it may take several days for the registration of your address to take effect.

In order to better ensure your safety, please be aware of certain circumstances in which emergency calling service may be either unavailable or limited in comparison to traditional emergency calling services.

During an electrical power outage, an internet service outage, or a service disruption due to non-payment, your emergency calling service may not function properly.

If at any point in time your broadband phone or adapter fails, emergency calling service may not function properly.

The relocation of your DUALphone Gateway to a physical address other than that provided upon sign-up, or the use of a number outside of your normal area code or exchange may cause incorrect emergency calling information to be provided to your local emergency response center.

Please contact your VoIP service provider for more information.

Your DUALphone can also be configured to automatically switch over to landline calling in the event that an emergency number (i.e., 911, 112, 999, etc.) is dialed. However, you must have an active landline account, and the landline must be plugged into the "Line" port on the back of the DUALphone Gateway. See the User Manual for details on this configuration.

**ONE YEAR LIMITED WARRANTY**

**RTX AMERICA, INCORPORATED ("RTX")** extends the following limited warranty for its DUALphone product. RTX's warranty obligations are limited to the specific terms set forth below:

**One Year Limited Warranty.** RTX warrants to the original retail purchaser ("**you**") that the DUALphone product will be free from defects in materials and workmanship for a period of one (1) year from the date of your original purchase (the "**Warranty Period**"), subject to specific exclusions, identified below.

**What Are The Limits Of RTX's Obligations And Liabilities under this Warranty?** EXCEPT FOR THE EXPRESS LIMITED WARRANTY RTX HAS PROVIDED ABOVE, YOU TAKE THE PRODUCT "AS IS." RTX MAKES NO OTHER WARRANTY OR REPRESENTATION CONCERNING THE PRODUCT, AND EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF WHATEVER KIND OR NATURE, INCLUDING BUT NOT LIMITED TO ANY AND ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF RTX CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE MAXIMUM EXTENT POSSIBLE THE DURATION OF SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD.

THE REMEDIES SET OUT BELOW ARE YOUR EXCLUSIVE REMEDIES, AND RTX SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND, INCLUDING (i) INCIDENTAL, SPECIAL, PUNITIVE, CONSEQUENTIAL, AND

SIMILAR DAMAGES, (ii) ANY LOSS OF ANTICIPATED PROFITS OR BENEFITS, (iii) DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY RTX, ITS AGENTS OR EMPLOYEES, OR (iv) ANY OTHER DAMAGE, INCLUDING DAMAGE RESULTING (a) FROM THE PURCHASE, USE, OR MISUSE OF THE PRODUCT, (b) FROM ANY INABILITY TO USE THE PRODUCT OR OTHER ASSOCIATED EQUIPMENT, (c) FROM LOSS OF DATA OR DATA CONFIDENTIALITY ASSOCIATED WITH THE PRODUCT, OR (d) FROM THE COST OF SUBSTITUTE EQUIPMENT. Some States do not allow limitations on how long an implied warranty lasts, and do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**What Specifically Does this Warranty Include, and What Does it Exclude?** This limited warranty covers all materials and all workmanship embodied in the RTX DUALphone product, *with the exception of* damage or defects in (i) the product's battery, (ii) the product's antenna, (iii) data stored on the product that may be lost or corrupted, or (iv) cosmetic damage to the product, that does not affect the product's functionality (the "Excluded Items"). RTX will not provide warranty service for Excluded Items.

This Limited Warranty also does not apply to hardware or software products that do not bear the "RTX" brand, even if these non-RTX products are packaged or sold with the RTX DUALphone product. Please review documentation for these non-RTX products, as they may be covered by their own, separate warranties.

**Who Enjoys The RTX DUALphone Product Warranty?** RTX extends this warranty only to you, the original retail purchaser of the DUALphone product. If you transfer ownership of the product to someone else, the limitations set out above will continue to apply, but RTX will not provide warranty service to the new owner of the product.

**What Will RTX Do If The Product Presents A Defect?** If a defect arises and you submit a valid claim to RTX within the Warranty Period, then RTX, at its option, will either (1) repair the DUALphone product at no charge, using new or refurbished replacement parts, (2) exchange the DUALphone product with a product that is new (or that has been manufactured from new or serviceable used parts) and that is at least functionally equivalent to your original DUALphone product, or (3) refund to you the purchase price of your DUALphone product.

**Will This Warranty Apply To Replacement Parts?** If RTX repairs or replaces your product, RTX warrants the replacement products or parts against defects in materials and workmanship for that period of time (a) commencing on the date of the replacement or repair and (b) ending either ninety (90) days thereafter or on the expiration date of the Warranty Period on the original product, whichever provides you with longer warranty coverage. When RTX replaces a product or part, the replacement item becomes your property, while the replaced item becomes RTX's property. When a refund is given, your product becomes RTX's property.

**What Steps Should be Taken To Obtain Warranty Service?** If, after following the instructions in the user's manual you are certain that the Product is defective, please take the following steps:

- Contact RTX at the number below (during the hours listed) to receive a Return Authorization Number (RA Number).
- Disconnect the battery from the product.
- Pack the product carefully (preferably in its original packaging), and separately secure the battery in its own separate packaging within the shipping carton.
- Include in your shipping carton all parts, accessories, manuals, and other materials originally packaged with the product.
- Include in the shipping carton a copy of the original sales receipt or other evidence of the date of original purchase.
- Include in the shipping carton a note (i) that describes the defect that has caused you to return the product, and (ii) that includes a day-time phone number where you can be reached.
- Clearly write the RA Number you received on the outside of the shipping carton.
- At your option, either insure the shipment to RTX,

or accept the risk if the product is lost or damaged in shipment.

- Ship the carton containing the materials you have collected, freight prepaid and by traceable means, to RTX at the address listed below.

RTX America, Inc.  
Parts and Service Center  
501 Airtech Parkway  
Plainfield, Indiana 46168  
1-800-881-6503  
8am - 5pm CST, Monday - Friday  
www.dualphone-us.com

**Will Warranty Service Cost Me Anything?** You will be responsible for the incidental costs of shipping the product to RTX for warranty service and, if you choose to insure the shipment, of insurance. RTX will return products that have been repaired or replaced under warranty, and will pay shipping charges if you use an address in the United States (excluding Puerto Rico and U.S. possessions and territories). Otherwise, RTX will ship the product to you freight collect. RTX assumes no risk for damage to or loss of the product in transit.

**If RTX Determines that a Problem Is Not Covered under Warranty Service, What Will Happen?** If RTX determines that the problem you have identified is not covered under this Limited Warranty, RTX will notify you, and inform you of service alternatives that are available to you on a fee basis. You will then have the option of (a) obtaining a return of the product (with associated shipping costs charged to you), or (b) engaging us to perform service on a fee basis.

**Will RTX Extend The Warranty Period While My Phone Is Undergoing Warranty Service?** The Warranty Period is not extended during the period of warranty service.

**What about Data Stored on My DUALphone Product?** RTX is not responsible for lost or corrupted data. Before you replace parts or return your DUALphone product for warranty service, make sure to retain a copy of any data stored on the device. You should also remove any confidential or sensitive information stored on the product. This Limited Warranty does not cover the recovery, safeguarding, or reinstallation of programs, data, ringtones, or other information you may store on your DUALphone product.

**If the Product is Damaged through Misuse, Will the Warranty Still Apply?** RTX's Limited Warranty does not apply to damage that is caused: (a) by accident, abuse, misuse, or misapplication of the product; (b) by product installation or programming that does not comply with instructions provided in the owner's manual; (c) by service performed by anyone other than an authorized RTX service center (acting in the course fulfilling obligations under this Limited Warranty); (d) by use in conjunction with equipment, parts, conversion kits, subassemblies, or systems not manufactured by, or not approved in writing by RTX; or (d) where the DUALphone product's warranty/quality stickers, product serial numbers, identification plates, or electronic serial numbers have been removed, altered or rendered illegible.

**Does this Warranty Apply Outside the United States?** This warranty is void outside the United States of America and Puerto Rico.

**Effect of Warranty.** This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

**No Modifications.** No RTX reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If you receive retailer advertising statements, or other information that conflicts with this Limited Warranty, whether oral or written, you should not rely on such statements.

**Connection between Product Pricing and Limited Warranty.** This Limited Warranty allocates risk of product failure between RTX and you, and RTX's pricing of the DUALphone product reflects this allocation of risk and the limitations of liability contained in this Limited Warranty.

**Effect of Headings.** RTX has provided bolded headings in the provisions of this Limited Warranty for convenience only, and these headings shall have no legal effect.



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Safety information ⚠

General

- Only use the power supply included with the product. Using an unauthorised power supply will invalidate the product guarantee and may damage the telephone.
- For the USB Cordless DUALphone use only the Nickel Metal Hydride battery pack specified in the owner's manual (3.6V, 600mAh). For the LAN cordless DUALphone, please use 2 standard AA size Ni-MH rechargeable batteries of 1700 mAh 1.2V. Never use other batteries or conventional alkaline batteries.
- Even though the key lock is switched on, it is still possible to make emergency calls (see instructions for details).
- Do not open the handset (other than to change batteries) or base station. This could expose you to high voltages or other risks.
- Radio signals transmitted between the handset and base may cause interference with hearing aids.
- This product should not be used near emergency/intensive care medical equipment and should not be used by people with pacemakers.
- Do not install the base in bathrooms or shower rooms. The handset and base are not watertight.
- Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).

Cleaning

- Simply clean the handset and base station with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish, as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose the product to direct sunlight.
- The product may heat up when the batteries are being charged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your product could be damaged by a thunder storm. We recommend that you unplug the power and telephone line cord and switch off your computer during a thunder storm.

Limited Warranty

This limited warranty (hereinafter the Warranty) is valid for the products Cordless DUALphone and Cordless DUALhandset and original accessories thereof (hereinafter the Product). The Warranty is valid only in the country in which the product was originally purchased.

- The Warranty covers only manufacturing defects, and only insofar as the Product has been used and stored in accordance with the instructions set out in the user guide.
- The Warranty is issued by the retailer from whom the Product was originally purchased to the end purchaser of the Product (hereinafter the Customer).
- In accordance with the Warranty, the Customer has a sole claim to demand that the Product be repaired/replaced and may not in accordance with the provisions of the Warranty assert further claims against the manufacturer/retailer for indirect loss, including but not limited to loss of data or loss of profit.
- The warranty period runs for 12 months from the day on which the Customer originally purchased the Product from a retailer. Subsequent changes of ownership do not extend the warranty period.
- The Warranty is valid solely on the condition that the Product is taken to a retailer within the warranty period. In the event of a fault or defect in the Product, it must be taken to a retailer in the country in which the Product was purchased. Products are repaired or exchanged at the retailer's own discretion. The warranty period is not extended for a repaired or replaced Product. Exchanged parts are the property of the retailer/manufacturer.
- The Warranty is valid solely on the condition that the original proof of purchase issued to the original purchaser is presented with the Product.

The Warranty is not valid

- if the Product has been opened or repair attempted by a person other than a retailer,

- if the fault with the Product is due to general wear, incorrect use or storage, including use or storage not conforming to the instructions set out in the user guide or faults caused by poor maintenance of the Product,
- if the fault is the result of the Product not being used for its intended purpose,
- if the fault is due to external causes such as but not limited to rough handling or misadventure,
- if the fault is caused by the use of accessories or other peripheral units which are not original accessories intended for use with the Product,
- if the fault is due to a break in the network or power supply,
- if the fault is due to the fact that the battery has short circuited or has been forced open or an attempt made to modify it, or the battery has been used in equipment other than for which it is intended,
- if the software in the Product needs to be upgraded due to changes in the network. In addition to his statutory rights and those set out above, the Customer has no other basis for a claim.

Amendments or additions to the Warranty are only valid with the written consent of the retailer.

Warning

- Warning – This telephone will not operate during loss of mains power.
- Warning – Due to possibility of ignition hazard this telephone must be switched off in areas of potentially explosive atmospheres, such as chemical/fuel storage areas or blasting operations.
- Warning – Only use an A-tick approved headset with this device.

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- Even though the key lock is switched on, it is still possible to make emergency calls (see instructions for details).
- Do not open the handset (other than to change batteries) or base station. This could expose you to high voltages or other risks.
- Radio signals transmitted between the handset and base may cause interference with hearing aids.
- This product should not be used near emergency/intensive care medical equipment and should not be used by people with pacemakers.
- Do not install the base in bathrooms or shower rooms. The handset and base are not watertight.
- Do not use the telephone in environments subject to explosion hazard (e.g. auto paint shops).

Cleaning

- Simply clean the handset and base station with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish, as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose the product to direct sunlight.
- The product may heat up when the batteries are being charged. This is normal. However, we recommend that you do not place the product on antique/veneered wood to avoid damage.

- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance that your product could be damaged by a thunder storm. We recommend that you unplug the power and telephone line cord and switch off your computer during a thunder storm.

Limited Warranty

This limited warranty (hereinafter the Warranty) is valid for the products Cordless DUALphone and Cordless DUALhandset and original accessories thereof (hereinafter the Product). The Warranty is valid only in the country in which the product was originally purchased.

- The Warranty covers only manufacturing defects, and only insofar as the Product has been used and stored in accordance with the instructions set out in the user guide.
- The Warranty is issued by the retailer from whom the Product was originally purchased to the end purchaser of the Product (hereinafter the Customer).
- In accordance with the Warranty, the Customer has a sole claim to demand that the Product be repaired/replaced and may not in accordance with the provisions of the Warranty assert further claims against the manufacturer/retailer for indirect loss, including but not limited to loss of data or loss of profit.
- The warranty period runs for 24 months from the day on which the Customer originally purchased the Product from a retailer. Subsequent changes of ownership do not extend the warranty period.
- The Warranty is valid solely on the condition that the Product is taken to a retailer within the warranty period. In the event of a fault or defect in the Product, it must be taken to a retailer in the country in which the Product was purchased. Products are repaired or exchanged at the retailer's own discretion. The warranty period is not extended for a repaired or replaced Product. Exchanged parts are the property of the retailer/manufacturer.

- The Warranty is valid solely on the condition that the original proof of purchase issued to the original purchaser is presented with the Product.

The Warranty is not valid

- if the Product has been opened or repair attempted by a person other than a retailer,
- if the fault with the Product is due to general wear, incorrect use or storage, including use or storage not conforming to the instructions set out in the user guide or faults caused by poor maintenance of the Product,
- if the fault is the result of the Product not being used for its intended purpose,
- if the fault is due to external causes such as but not limited to rough handling or misadventure,
- if the fault is caused by the use of accessories or other peripheral units which are not original accessories intended for use with the Product,
- if the fault is due to a break in the network or power supply,
- if the fault is due to the fact that the battery has short circuited or has been forced open or an attempt made to modify it, or the battery has been used in equipment other than for which it is intended,
- if the software in the Product needs to be upgraded due to changes in the network. In addition to his statutory rights and those set out above, the Customer has no other basis for a claim.

Amendments or additions to the Warranty are only valid with the written consent of the retailer.

TELEPERMIT CONDITIONS OF USE IN NEW ZEALAND

This special version of the DUALphone has been developed for use on the Telecom New Zealand PSTN network. You may only use a Telepermitted DUALphone on the Telecom New Zealand PSTN network. Specific conditions relating to this Telepermit are as follows:

PTC200 General Warning

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with an-

other item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

PTC200 4.10.4 (4) (a) Limitation of Send and Receive Loudness Rating (Volume) Control

The "Receive" Volume Control of this Telephone actually adjusts the Send and Receive Volume of the signal generated by the Telephone. Therefore Telecom Access Standards recommends that users of the Telephone leave the Volume Control mid-range when connected to the Telecom Public Switched Telephone Network (PSTN). Problems should not be reported to the Telecom Helpdesk (120).

PTC200 6.11.1 (3) All Customer Equipment (fail safe requirements)

Under power failure conditions this appliance may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

PTC200 7.5.2 (3) (4) Ringer Sensitivity

This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults Service.

The Dual Nature of this phone

When this telephone is connected to the internet server it is no business of Telecom's. The qualities of service that Internet Telephony Service Providers customers get does not concern Telecom, if problems occur do not report them to the Telecom helpdesk or a charge on the customer will result. This Telepermit is only for the telephone when connected to the Telecom PSTN.