

# **Galaxy User Guide**

## **USER OPERATIONS**

This guide describes the operation of the Trium  
dual band GSM telephone the GALAXY

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Whilst every effort has been made to ensure the accuracy of the instructions contained in this guide, Mitsubishi Electric reserves the right to make improvements and changes to the product described in this guide and/or to the guide itself, without prior notice.

## Introduction

Thank you for purchasing the Trium Galaxy dual band mobile telephone. The mobile telephone described in this guide is approved for use on both the GSM 900 and 1800 networks. Services and display messages may be different dependant upon your operators implementation.

As with all types of radio transceivers this mobile telephone emits electromagnetic waves and conforms to international regulations in so far as it is used under normal conditions and in accordance with the safety and warning messages given below and on pages 11 - 13 and 16.

## General safety

It is important to follow any special regulations regarding the use of radio equipment, due to the possibility of radio frequency, RF, interference. Please follow the safety advice given below.



Switch off phone and remove the battery when in an aircraft. The use of mobile telephones in an aircraft may endanger the operation of the aircraft, disrupt the cellular mobile phone network and is illegal. Failure to observe this instruction may lead to suspension or denial of mobile telephone services to the offender, or legal action, or both.



Switch off phone when at any refuelling point or near inflammable material.



Switch off phone in hospitals and any other place where medical equipment may be in use.



Respect restrictions on the use of radio equipment in fuel depots, chemical plants or where blasting operations are in progress.



There may be a hazard associated with the operation of phones close to inadequately protected personal medical devices such as hearing aids and pacemakers. Consult your doctor or the manufacturers of the medical device to determine if it is adequately protected.



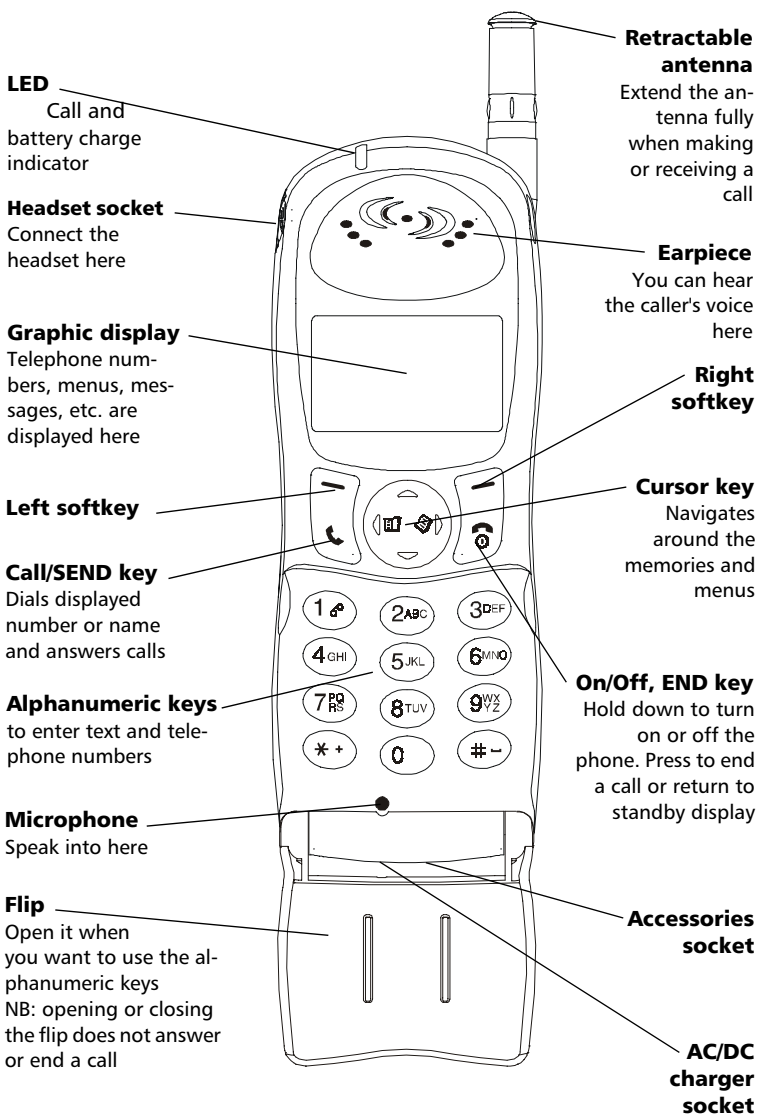
Operation of phone close to other electronic equipment may also cause interference if the equipment is inadequately protected. Observe any warning signs and manufacturers recommendations.



Avoid prolonged contact between the antenna and your skin when the phone is switched on.

This apparatus is intended for use only when supplied with power from AC/DC adaptor chargers (FZ14090990, FZ14091050, FZ14091120 or FZ14091280), desk top charger (FZ14091350), and vehicle kits (FZ14090160, FZ14090230, FZ14090390, FZ14090460, FZ14090530, FZ14090690, FZ14090760, FZ14090830). Use of any other charger or adaptors will invalidate any approval given to this apparatus and may be dangerous.

## The phone at glance



## Keypad layout



## List of keys



### Softkeys or selection keys.

Perform the functions indicated by the text above it.



### End, On/Off key. Long press to turn the phone on or off.

Press briefly to end or reject a call.

Short press during a menu operation will exit to the standby display



### Send key. Press to make or answer a call.

Press in standby display recalls last dialled numbers.



### Cursor key.

Press to the left to view the phonebook entries or return to the previous display.

Press to the right to enter the main menu and/or select a feature from displayed list.

Short press upwards to scroll up the menus. Long press to enter master volume menu and volume adjustment from the standby display.

Short press downwards to scroll down the menus. Long press to enter alert mode setting from the standby display.

Also used in 'Edit Mode' to move the cursor through the displayed text.



### Alphanumeric keys, 0 - 9, \*, #.

Enters numbers, characters and punctuation marks.

①, or press and hold down to call the voice mail number.

② to ⑨ keys. Press and hold to speed dial preferred numbers.

\*, or press and hold down to enter international + prefix, 'P' symbol or ' \_ ' underscore wildcard.

#. Used with keylock softkey to lock/unlock the keypad

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## Using this guide

Please take time to read this user guide. It contains a lot of useful information about your phone and the way that it operates on the network. The GSM network is now worldwide and allows you to make and receive calls to and from other countries (called roaming) as if you were in your home country. Some features included in this guide are called network features and are supplied by service providers. However before you can take advantage, or even activate many of the network features offered by the networks, you must subscribe to the services you require. For a full list and explanation of network features please consult with your service provider.

### Using the keys to follow the actions described in this guide

To help you quickly understand your way around this manual we have used symbols and expressions that are present on the keys and in the display itself



means the left softkey.



means the right softkey.



means the right arrow on the round cursor.



means the left arrow on the round cursor.



means the up arrow on the round cursor.



means the down arrow on the round cursor.




means the SEND key.



means the END key

#### Function




means the softkey with the corresponding function name.


For example, **Melody**  means press the softkey under the word **Melody**.

#### Messages

words seen in this format are the actual words seen in the display.


##### Select

means use  and  on the round cursor key to scroll to the required item in the menu and validate by pressing .

For example, select **Phonebook** means scroll to the menu item **Phonebook** and validate by pressing .

##### Press

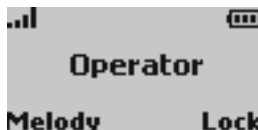
means press the corresponding key.

Press  means press the SEND key.

## Understanding the Graphic Display Indicators (Icons)






















The graphic display has a main area capable of displaying up to four lines of characters plus one row of special display indicators or icons.

These icons are used to display the phone's operational condition during use.



The display also shows alphabet characters and numbers as well as the phones menu list and instructions to the user.

The special icons which appear in the display during operation have the following meaning:

-  **SIM** memory in use
-  **Phone** memory in use.
-  **Roaming.** Is displayed when the phone is logged on to a network different from its home network.
-  **Short message service (SMS).** Is displayed when a short message has been received and when an unread message is stored in the SIM's message bank. It flashes  when the SMS message bank is full. The availability of this feature is network dependent.
-  **Voice mail.** Is displayed when a voice mail message has been received and stored by the networks voice mail centre. The availability of this feature is network dependent.
-  **Call diverting.** Indicates whether incoming calls are being diverted. The availability of this feature is network dependent.
-  **Battery level indicator.** Is permanently displayed to indicate the current charge level of the battery. Three levels are shown.  low,  medium,  full. It flashes  when the battery is almost empty.
-  **Arrow keys.** These icons are seen during menu operation to indicate that more items in the menu can be displayed if  or  are pressed. More than one arrow may show at any one time.
-  **Line 2.** It indicates the second line is in use. The availability of this feature is network and subscription dependent.
-  **Unanswered call.** Is displayed when a incoming call is unanswered.
-  **Signal strength level.** There are four levels. It indicates the strength of the received signal. The more bars the stronger the signal. If no network is available **No network** is displayed.
-  **Keypad lock.** It indicates whether keypad lock is on or off.
-  **CUG.** It indicates this service active.
-  **Silent mode.** All tones are off.

# Getting started

In order to become familiar with the phone straightaway follow these simple steps.

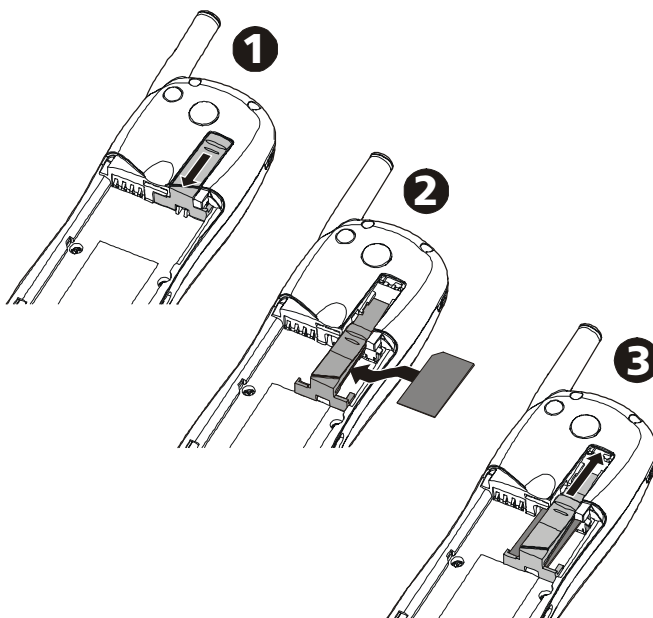
## Preparing to make your first calls

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### Inserting the SIM card

Unpack the phone and insert the SIM card into the holder.

- ❶ Open the SIM card holder as show below.
- ❷ Insert the SIM card as shown with the gold contacts facing down and the bevelled corner of the card at the top left.
- ❸ Push the SIM card holder back into position.



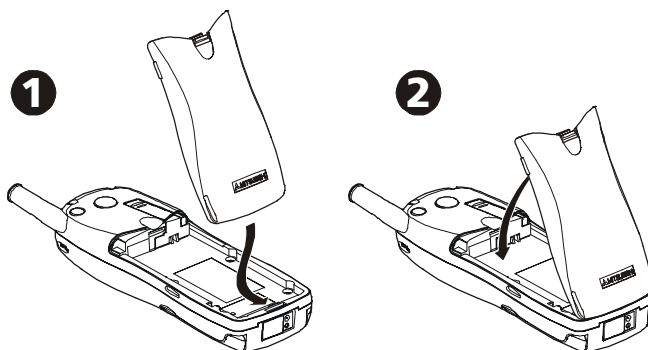
If the SIM card has been inserted the wrong way round or is damaged **Check SIM!** will be displayed. Remove the SIM card, check that it is the right way round and re-insert it as described.



## Fitting the battery

Connect the battery as shown below.

- ❶ Position the battery onto the phone as shown
- ❷ Push down the opposite end of the battery onto the phone until the battery catch 'clicks' shut. Check the battery is securely in place.



☑ If there is not enough charge in the battery to power the phone follow the instructions for battery charging on page 15.

## Basic operations

### Turning on the phone

- ❶ Press and hold down . A switch on tone will be heard.
- ❷ If the mobile is locked, **Code:** will be displayed. Enter the 4 digit code and press **OK** .
- ❸ If your SIM is PIN protected, **Enter PIN** will be displayed. Enter the PIN code and press **OK** .

☑ See pages 12 and 56 for more details on your PIN and lock codes.

A screen animation will be displayed whilst searching for a network. When found a welcome picture and message will be briefly displayed.

### Standby display

This is followed by a registration tone after which the name of the network and/or service provider will be displayed together with signal and battery level indicators and the **Melody** and **Lock** softkey functions.

This is the normal standby display:



## Making a call

- ❶ Enter the desired telephone number using the numeric keys (1 - 9 and 0).  
A maximum of 46 digits can be entered. Correct any mistakes by pressing **Clear** . Holding down this key will clear the whole display.
- ❷ To dial (send) the number press .

When the call is connected a ringing tone will be heard in the ear-piece and a call timer will be displayed.

## Receiving a call

When a call is received the phone will ring. The LED on the top of the phone will flash green and the flashing will be shown. The back-light will also come on if the phone was set to do so or if in silent mode.

To accept (answer) the call,

Press .

- ☒ If the ring tone volume is set to zero (off) or 'Silent mode' no audible sound will be heard.

To reject, or return the busy signal to the caller.

Press .

## Ending a call

Press .

- ☒ Closing the flip does not end a call.

Waiting a few seconds or pressing the Exit softkey will return to the standby display.

## Turning off the phone

Press and hold down .

A switch off tone will sound to confirm your action. During switch off an animation will be shown. The mobile will then turn off.

- ☒ Do not turn off the phone by removing the battery as data which may need to be saved in the SIM will be lost. See also page 51 for more customising details.

# Safety information

## Vehicle safety

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- Respect national regulations on the use of mobile telephones in vehicles.
- Road safety always comes first! Always give your full attention to driving.
- Do not use a handheld phone whilst driving. If you don't have a handsfree car kit, stop and park your vehicle safely before using your phone.
- If equipped with a correctly installed vehicle kit allowing "hands free" operation and you need to make or receive a call ensure that it is done sensibly and safely. Use pre-programmed numbers where possible and keep calls short and routine.
- If incorrectly installed in a vehicle the operation of mobile telephones could interfere with the correct operation of the vehicle electronics, such as ABS anti-lock brakes or air bags. To avoid such problems ensure that only qualified personnel carry out the installation. Verification of the protection and operation of the vehicle electronics should form part of the installation. If in doubt consult with the manufacturer.
- Do not place the phone on the passenger seat or where it could break loose during sudden braking or a collision. Always use the holder.
- The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

## Care and maintenance

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This mobile telephone is the product of advanced engineering, design and craftsmanship and should be treated with care. The suggestions below will help you to enjoy this product for many years.

- Do not expose the phone to any extreme environment where the temperature or humidity is high.
- Do not expose or store in cold temperatures. When the phone warms up after switch on, to its normal temperature, moisture can form inside where it may damage the electrical parts.
- Do not attempt to disassemble the phone. There are no user serviceable parts inside.
- Do not expose the phone to water, rain or spilt beverages. It is not waterproof.
- Do not abuse this phone by dropping, knocking or violent shaking. Rough handling can damage it.
- Do not clean the phone with strong chemicals or solvents. Wipe it only with a soft, slightly dampened cloth.
- Do not place the telephone alongside computer discs, credit or travel cards or other magnetic media. The information contained on discs or cards may be affected by the phone.

- Do not connect incompatible products. The use of third party equipment or accessories, not made or authorised by Mitsubishi Electric, may invalidate the warranty of your phone and may be a safety risk.
- Do not remove the labels. The numbers on it are important for service and other related purposes.
- Do contact an authorised service centre in the unlikely event of a fault.

## Your responsibility

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This GSM mobile telephone is under your responsibility. Please treat it with care respecting all local regulations. It is not a toy therefore keep it in a safe place at all times and out of the reach of children.

Try to remember the phonelock and PIN codes associated with the use of this phone.


Become familiar with and use the security features to block unauthorised use and theft. If your phone and/or SIM card are lost or stolen call your service provider immediately to prevent use.

When not in use lock, turn off the phone and remove the battery.

## Security codes

---

The phone and SIM card are delivered to you pre-programmed with codes that protect the phone and SIM card against unauthorised use.

When requested to enter any of the codes, key in the number (appears as \* asterisks in the display) and press **OK** .

Keying mistakes can be erased by pressing **Clear** .


If you enter the wrong code an appropriate message will be displayed.

Codes supplied with the SIM card are:

### PIN and PIN2 codes (4-8 digits)

The PIN (Personal Identity Number) is supplied with all SIM cards and protects the card against unauthorised use.


The PIN2 code, supplied with some SIM cards, is required to gain access to some features in the phone (such as fixed dialling numbers) for which another level of security is required.

If **Enter PIN** appears in the display, enter the code and press **OK** .

Entering the wrong PIN code three times in succession will disable the SIM card and the message **SIM Blocked. Contact provider** will appear in the display. To unblock the SIM you will need the PUK (PIN Unblock Key) code, obtainable only from your service provider.

### PUK and PUK2 codes (8 digits)

The PUK code is supplied with the SIM card and is used to unblock a disabled SIM card.

When requested enter the PUK code and press **OK** . You will be requested to reset the PIN code. Follow the instruction in the display.

The PUK2 code is required to unblock the PIN2 code.

## **Code supplied by the airtime service provider**

---

### **Call barring password (4 digits)**

This password is supplied by your airtime provider and used to bar various types of calls, made or received, from the phone. See page 47 for more details.

### **Phonelock code (4 digits)**

Supplied by the manufacturer with the phone and set to all zeros on delivery. This code is user re-settable. Once changed it cannot be identified by the manufacturer over the phone. See page 56 for more details.

**It is strongly recommended that you remember and make yourself familiar with the purpose and operation of these codes.**

## **Emergency calls**

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In Europe, provided the phone has GSM service, emergency calls can be made using the European standard emergency number, 112. In some countries local emergency numbers can still be used for emergency purposes but the phone may have to contain a valid SIM card. Emergency calls can even be made if the phone is PIN or electronically locked or call barred. In some countries local emergency numbers can still be used for emergency purposes but the phone may have to contain a valid SIM card.

When making an emergency call remember to give all the necessary information as accurately as possible. The phone may be the only means of communication at the scene of an emergency therefore do not cut off the call until told to do so.

- ☒ This phone relies on wireless and landline networks which cannot be guaranteed in all conditions. Therefore you should never rely solely on wireless phones for essential emergency communications.

## **Disposing of waste packaging**

---

The packaging used for this phone is made of recyclable materials and as such should be disposed of in accordance with your national legislation on the protection of the environment.

Please take care to separate the cardboard and plastic elements and to dispose of them in the correct manner.

# Preparing the phone for operation

## SIM card

Before you can use your phone a valid SIM card must be inserted into the SIM card holder.

If a SIM card is not inserted, or inserted incorrectly **Check SIM!** will be displayed when the phone is turned on. See "Inserting the SIM card", page 8.

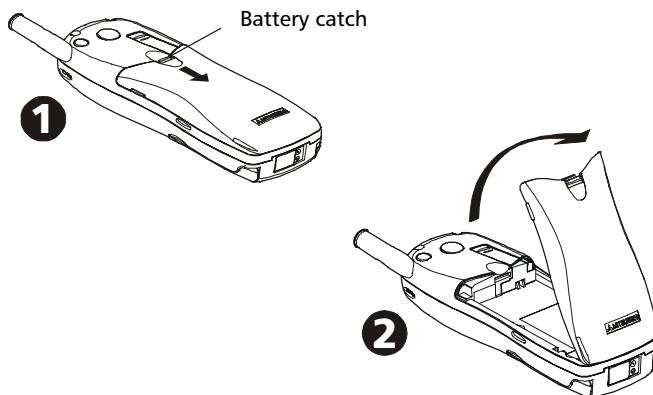
## Battery

### Fitting


See "Fitting the battery", page 9.

### Removing

- 1 Push and hold up the battery catch.
- 2 The battery will be released and can now be removed.



### Low battery warning

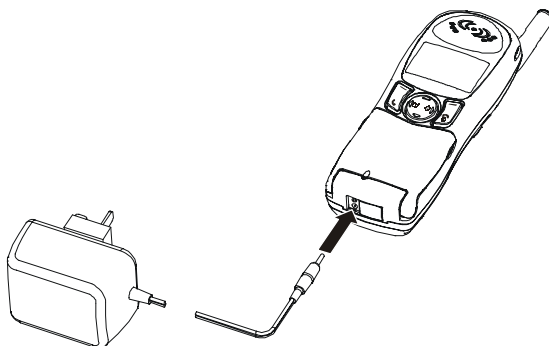
When the battery power falls to its lowest level the message **Low Battery!** will be displayed and a low battery warning tone will sound. If you are on a call terminate the call and turn off the phone by pressing and holding down .

Recharge the battery as shown below or swap it for a charged one.

**Do not turn off the phone by removing the battery.** Data that needs to be saved by the SIM may be lost.

## Charging

To ensure a long life for your battery, re-charge it only when the **Low Battery!** warning is displayed and the 'low battery' tone is heard. Connect the charger to the phone as shown.



Plug the charger into the wall socket and turn on the mains. The battery will start to charge.

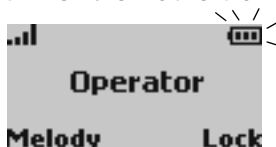
The phone can be used whilst charging but it will increase the charging time.

Charging indicators when the mobile is off



During charging **Charging...** will be displayed. The LED will be red. When charging is finished, **Battery full** will be displayed and the LED will change to green.

Charging indicators when the mobile is on



During charging the three section battery icon will flash 1-2-3 bars continuously. When charging is completed the battery indicator will

show three solid bars. The LED is not used as an indicator when the mobile is on. If a call is received during charging the LED will flash rapidly green.

It is normal for the battery to get warm during charging. At the end of charging disconnect the charger from the phone, switch off and remove the plug from the mains.

Typical charging times using the AC adaptor, FZ14090990

| Battery type              | Typical charging time |
|---------------------------|-----------------------|
| Small battery, FZ14091420 | 2 hrs 30              |

### Battery use and safety information

A battery can be charged hundreds of times but will gradually wear out. When the operating time (standby and talk time) is noticeably shorter than normal it is time to buy a new one.

- Do not leave batteries connected to a charger longer than necessary, overcharging will shorten battery life.
- Disconnect battery chargers from the power source when not in use.
- Do not expose batteries to high temperatures or humidity.
- Do not dispose of the batteries in fire. They may explode.
- Avoid putting the batteries into contact with metal objects which may short circuit the battery terminals (e.g. keys, paper clips, coins, chains etc).
- Do not drop or subject the batteries to strong physical shocks.
- Do not try to disassemble any of the battery packs.
- Use only the recommended battery chargers (see pages 2 and 61)
- If the battery terminals become soiled, clean them with a soft cloth.
- It is normal for batteries to become warm during charging.
- Old batteries must be returned to the place of purchase or to a place where used batteries are properly disposed of. Do not dispose of old batteries together with household waste.

### Battery disposal




Please dispose of your old batteries in accordance with your national legislation on the protection of the environment. If in doubt please consult with your local authorities environmental department who will be able to offer you advice on disposal



# Basic operations

## Turning on the phone, the standby display and turning off the phone

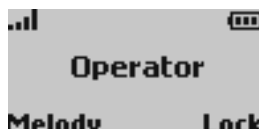
### Turning on the phone

- ❶ Press and hold down . A switch on tone will be heard.
- ❷ If the mobile is locked, **Code:** will be displayed. Enter the 4 digit code and press **OK** .
- ❸ If your SIM is PIN protected, **Enter PIN** will be displayed. Enter the PIN code and press **OK** .







 See pages 12 and 13 for more details on your PIN and lock codes.

A screen animation will be displayed whilst searching for a network. When found a welcome picture and message will be briefly displayed. This is followed by a registration tone after which the name of the network and/or service provider will be displayed together with signal and battery level indicators and the **Melody** and **Lock** softkey functions.

This is the normal standby display:





In this condition the phone is ready to receive or make calls or perform many of the operations contained in its feature list.


From the standby display pressing  will give direct access to numbers stored in your phonebook (see page 32). Pressing  will enter the phone menu. A long press on  gives access to the master volume control (see page 18) and pressing  allows you to silence the incoming ring tone. Pressing any of the number keys (1 - 9 and 0) will enter that number in the display (see also "Speed dialling", page 35). Pressing  will dial a displayed number whilst pressing  will stop the dialling or end a call.

### Keylock

When activated (turned on) keylock prevents accidental calls or actions being made by user when the phone is carried in a pocket, briefcase or handbag. When on, keylock does not prevent calls being received, which are answered in the normal way. On completion of a


received call keylock is automatically re-activated.  
To turn keylock on:

Press **Lock**  and .


 will be displayed.





To turn keylock off:

Press **Unlock**  and .

 See page 51 for more keylock details.

## Melody - incoming ring tone selection

Pressing **Melody**  in the standby display allows you to choose the received call ring tone from a selection of 12 tones.







- ❶ Press **Melody** .
- ❷ Use  or  to scroll to the tone of your choice. A pause on the selected tone will allow you to hear your selection.
- ❸ Press  to confirm your selection and to return to the standby display.

 See page 52 for more ring tone selection details.

## Master volume control

This feature allows the user to increase or decrease the volume settings of the incoming audio, ring tone, alert tone and ramping tone all at the same time.

From the standby display,


- ❶ Press and hold down .
- ❷ Select **Master Volume** and press **Select**  or .
- ❸ Use / to adjust the volumes through +/- 3 steps. Setting the master volume to the -3 setting does not turn off any of the volume levels.
- ❹ Press **OK**  to confirm your selection.

 See page 53 for more volume settings details.


This setting is not saved when the mobile is switched off.

## Backlight operation

The backlight is normally off. When a key is pressed the display and keypad backlight will come on for 10 seconds. If an incoming call is received the backlight will come on and remain on for 10 seconds after the call has been answered.

 See pages 54 and 58 for backlight adjustment.

## Turning off the phone

Press and hold down .

A switch off tone will sound to confirm your action. During switch off an animated display will be shown. The mobile will then turn off.


-  Do not turn off the phone by removing the battery as data which may need to be saved in the SIM will be lost.


## Making and receiving calls


The phone can only make and receive calls when it is switched on, unlocked, has a valid SIM card inserted and is located in an area that has GSM network service coverage. If the phone cannot find a network the display remains blank.


### Making calls


- 1** Enter the desired telephone number using the numeric keys (1 - 9 and 0).

International calls can be prefixed either with 00 or +. To enter the + symbol before a number press and hold down .

A maximum of 46 digits can be entered. Correct any mistakes by pressing **Clear** . Holding down this key will clear the whole display.



- 2** Press  to dial (send) the number.

The dialled number together with the animated  icon will be shown in the display. When the call is connected a ringing tone will be heard in the earpiece and a call timer will be displayed. When answered proceed with the call in the normal way.

- **Busy** in the display indicates that the called party is engaged. If Auto Retry is on, the phone will attempt to call again (see page 55 for details).
- **Not allowed (fixed dialling)** in the display means that the number dialled is not authorised by the FDN list (see page 34 for details).
- If the dialled number matches one stored in the phonebook then the associated name of the called person will appear in the display.
- The line 2 icon () will appear once the call is established (if this service is active) indicating that the call was established using this line (see page 43 for details).


## Ending calls

Press .

The call timer will stop and  will disappear. Waiting a few seconds or pressing **Exit**  will return to the standby display.



NB: closing the flip does not end a call.

## Receiving calls

When a call is received the phone will ring. The LED on the top of the phone will flash green, the backlight will come on and the flashing  will be shown. If the ring tone volume is set to zero (off) or 'Silent mode' no audible sound will be heard.

To accept (answer) the call,


Press .


Pressing **No ring**  will stop the sound of the ring tone allowing you to silence the phone and go out of a room before pressing .

NB: opening the flip does not answer a call.

To reject or return the busy signal to the caller,

Press .

If accepted  will be displayed. Proceed with the call in the normal way.











- If available the caller's number will appear in the display.
- If the caller's number matches one stored in your phonebook or the operators service dialling numbers (SDN) list the associated name will appear instead of the number. Otherwise **Call 1** will be displayed.
- If the caller has withheld its number **Withheld number** will be displayed.
- A call timer will also appear.
-  will appear if the call has been received on your line 2 number (see page 25 for details).
- To end the call,

Press .

The caller's number, if available will be stored in the received calls log (see page 39 for details).




NB: closing the flip does not end a call.

## Unanswered call, voice mail and new SMS message indicators

- If a received call remains unanswered,  will be displayed. Press **Call**  to view the number if available. Press  to call the number. Unanswered call numbers will be stored in the unanswered calls log (see page 39 for details).
- When you receive notification that a voice message has been deposited in your voice mail box an alert tone will sound and  will appear in the display. Press **Call**  to view the message or press  to speed dial your voice mail message centre (see page 31 for details).  
NB: If more than one indicator (e.g. **Messages:2** and **Voice mail:1**) is shown, pressing **Call**  will display a menu allowing you to choose between different items (in our example: **Messages** and **Voice mail**).
- When a new SMS message is received an alert tone will sound and  will be displayed. Press **Call**  to view SMS messages.  
If  is flashing you will have to delete at least one old received message to be able to receive new ones (see page 36 for details).

The display will show the quantity and type of messages:





Press **Call**  to select the type of message to be read. Press **Select**  or  to view the message.

# General operations

## Dialling from memory

Any number stored in the SIM, or the phone memory, which can be recalled to the display can be dialled





...from the phonebook

- ❶ Press  to enter the phonebook list.
- ❷ Select the entry from the displayed list.
- ❸ Press  to dial the number.

✔ See "Phonebook", page 32.






...from the last dialled numbers list

The last 10 numbers dialled are stored in the phone.

- ❶ Press  to display the last numbers dialled.
- ❷ Use  or  to scroll to the number required.
- ❸ Press  to dial the number.

...from the calls log memory list

If available the last 5 incoming call numbers, unanswered and received, are stored by the phone in the calls log memory location menu.

- ❶ Press . Select **Calls & Times**.
- ❷ Select **Calls log**.
- ❸ Select **Unanswered**, **Received** or **Last dial** and press **OK** .
- ❹ Use  or  to scroll to the number required.
- ❺ Press  to dial the number.

✔ See "Calls & Times", page 39.

## Speed dialling

Numbers stored in any of the SIM phonebook locations can be associated with the speed dialling keys of 1 - 9.



Press and hold down the key (1 - 9). The number will be recalled to the display and be dialled in the normal way.

By default, ❶ is always allocated to the voice mail number. See page 35 on how to assign numbers to the speed dialling keys.


## Silent alert mode

To avoid disturbing others you can silence the incoming ring and alert tones.



### Turning on

- ❶ Press and hold .
- ❷ Select **Silent**.
- ❸ Press **Select**  to validate your action.

If the ring volume is off, a warning is displayed for two seconds to inform you that all tones are 'off'. The display then returns to the normal standby display.

 is shown in the display when this feature is turned on.

### Turning off

- ❶ Press and hold .
- ❷ Select **Ring**.
- ❸ Press **Select** .

- ☒ 1. If the ring tone volume is set to off the silent mode icon remains in the display as a warning.
  - ☐ 2. The silent mode setting is not saved when the phone is switched off.
- See also "Alert mode", page 52.

## Muting

When engaged on a call the microphone can be muted (turned off) to allow you to confer privately with people nearby without being heard by the other party.

### Turning the microphone off

During conversation,

Press **Mute** .

### Turning the microphone on




Press **Unmute** .

- ☒ The microphone is automatically restored on receiving a new call.

## Volume adjustment

---

To adjust the received audio level during conversation,

- ❶ Use  or  to decrease or increase the volume through eight levels as shown on the display.
- ❷ Press **Exit**  or wait 2 seconds to return back to the previous display.

✔ See also "Master volume control", page 18 and "Volume adjustments", page 53.

## Sending DTMF tones

---

DTMF tones are used to access answer phones, voice mail boxes and computerised home banking, etc. These tones are a method to communicate passwords and callback numbers.

### Manually






To send individual DTMF tones directly from the keypad during conversation,

Press the required numbers.

The tones will be heard in the earpiece and sent immediately.

### Automatically


To send a consecutive string of DTMF tones during conversation,

- ❶ Press **Options** .
- ❷ Select **Auto-dtmf** and press **Select**  or .
- ❸ Enter the DTMF numbers into the display either directly using the keypad or from a number stored in the phone-book (under **Names** .
- ❹ Press . After the tones have been sent the normal conversation display will be shown.

✔ DTMF tones cannot be sent when a call is on hold.

## Pause feature

---

Telephone numbers and a sequence of DTMF tones can be entered in the display or stored in memory together provided they are separated by a 'pause'. A pause is entered between numbers by pressing and holding down . The letter **p** will appear in the display. Any number of pauses can be stored together with a maximum of 20-46 characters (dependent upon the SIM and the phones memory capacity).



# In-call options

## Holding and retrieving a call





To put a call on hold during conversation,


Press .




To retrieve a call,

Press .

To make a second call when one call is on hold,

- ❶ Enter a number in the display. Press  to dial the number.
- ❷ After the second call has been established press  to swap between the two calls.
- ❸ To end the current call, select **End Active** in **Options** menu and  to retrieve the remaining call.
- ❹ Press  again to end the remaining call.

 Both calls can be ended at the same time by pressing the END key.





The alternative way to hold, retrieve and make a second call during conversation is to use the **Options**  feature to display a menu of the actions described above. Scroll to the required option and press **Select**  or  (see also "Multi-party or conference calls", page 26).

## Call waiting, swapping and multi-party conference calls


### Call waiting



Call waiting is a network feature that allows you to receive a second incoming call when already engaged on a call. This means that you can put an existing call 'on hold' whilst you answer or make a second call.

To turn on or off the call waiting service,

- ❶ Press . Select **GSM Services**.
- ❷ Select **Call Waiting**.
- ❸ Select **Activate** or **Cancel**. Press  to validate your selection. The display will confirm your request.
- ❹ Press **Exit**  or  to return to the standby display.




### Action when receiving a second call

When a second incoming call is received you will hear a 'double beep'; an animation will be displayed as well as the phone number. Either press  to answer the call and put the first call on hold or press

**Reject**  to reject the call and return a busy signal to the caller. Press  to swap between the two connected calls.

## Multi-party or conference calls

This feature gives you the ability to make or receive between 2 to 5 calls at the same time with all parties being able to hear and talk with each other.

- ❶ Make and establish a call in the normal way and press .
- ❷ Enter another number into the display and press . The first call will be put on hold whilst the second call becomes active.
- ❸ Press **Options**  for the following menu:

| Option                | Description  |
|-----------------------|--|
| <b>Auto-DTMF</b>      | Allows a DTMF string to be entered to the active call only   |
| <b>Swap</b>           | Swaps between active and call on hold.   |
| <b>Join</b>           | Joins active and call on hold to make a multi-party or conference call   |
| <b>Mute/Unmute</b>    | Turns on or off the microphone   |
| <b>End held</b>       | Ends the call on hold  |
| <b>End active</b>     | Ends the active call and connects with the call on hold  |
| <b>End all</b>        | Ends all the calls   |
| <b>* Private with</b> | Allows you to select and have a private conversation with one of the conference callers whilst putting all the other calls on hold |
| <b>Hold/Retrieve</b>  | Holds or retrieves the conference call   |
| <b>* End one</b>      | Allows you to select and end one of the conference call participants   |

\* These items in the Options menu will appear if more than 2 calls are joined in the conference call.

Throughout the conference call the display will confirm and show the actions you have selected from the options menu.

☒ For alternate line service (ALS) subscribers conference calls cannot be made between Line 1 and Line 2. For further information see "Phone settings - customising your phone", pages 51-58.

# The menu (MMI) system

The phone contains many functions and features that are accessed through the easy to use menu system via the round cursor key.

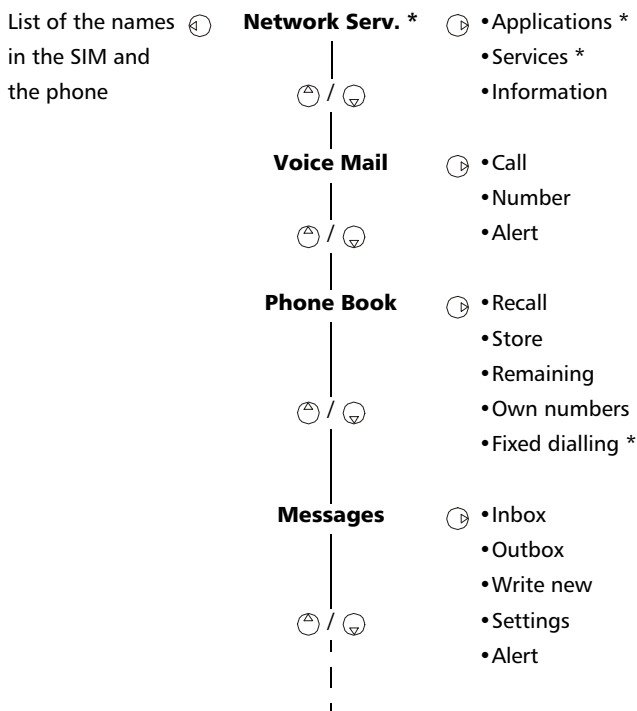
Through your SIM card the phone is also able to detect and display, in the menu, features that have been requested from your service provider as well as suppress ones that have not been subscribed too.

## Access to the menus

From the standby display and for convenience all stored telephone numbers in the phonebook can be viewed immediately by pressing . To enter the main menu from the standby display press .

All other functions and features are then selected by a press on or **Select** . To return to a previous menu press or (short press) **Exit** . To exit from the menus press and hold **Clear** or if no call is in progress.

## Menu map



## **Calls & Times**

- Calls log
- Call timers
- Call costs
- Line selection \*



## **GSM Services**

- Call Diverting
- Call Waiting
- Sending my ID
- Receiving caller ID
- Network
- Call barring
- CUG \*



## **Broadcast**

- On/Off
- Message types
- Alert



## **Settings**

- Keypad lock
- Language
- Tones
- Display
- Keys
- Auto features
- Security
- Default settings





## **Office Tools**

- Scratchpad
- Currency converter


\* The availability and appearance of these features in the menu are dependent upon your subscription and the services provided by your network operator

## Entering text

Some features and functions, e.g. storage of names into memory or sending SMS text messages, require you to know how to enter and edit text in the display. This will be indicated by  in the display. Text and alphabet characters can then be entered or edited directly from the keypad. The characters available, which are language dependent, are shown below:

| Key   | Character  |            |
|---|--|------------|
|   | Lower case   | Upper case |
| 1   | 1 . , - ' @ : ?  |            |
| 2   | a b c 2  | A B C 2    |
| 3   | d e f 3  | D E F 3    |
| 4   | g h i 4  | G H I 4    |
| 5   | j k l 5  | J K L 5    |
| 6   | m n o 6  | M N O 6    |
| 7   | p q r s 7  | P Q R S 7  |
| 8   | t u v 8  | T U V 8    |
| 9   | w x y z 9  | W X Y Z 9  |
| 0   | 0  | 0          |
| *   | Short press changes next letter from upper to lower case or vice versa.<br>Long press changes all next letters to upper or lower case or vice versa. |            |
| #   | Short press, enters space. Long press gives access to special characters.<br>) ? ! : ; + @ £ \$ ( ¥ C = > < *  |            |
|  | Moves the cursor left, up, down or right.  |            |

A brief press on any key will display the first character associated with that key as well as show all the other available characters at the top of the display. To enter text, press the key with the required character repeatedly until it appears in the display.

A long press will change text from lower case to all upper case and vice versa. Alternatively use  to change case as described in the table above.

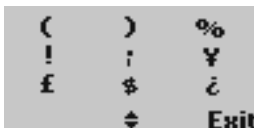
If two characters are on the same key wait for the display at top of screen to

clear or press **⏮** before pressing the same key again.

Correct mistakes by a short press on **Clear** **⏮**. A long press will delete all the text.

Use **⏮**, **⏪**, **⏩** or **⏭** to locate the cursor in the text to insert characters or make corrections.

Pressing **⏮** gives access to the special characters. Display and selection of the characters is as follows:



There are two ways to select the characters:

- ❶ Use **⏮** or **⏭**. Move the cursor over the character and press **OK** **⏮**.
- ❷ The characters are arranged as the 1 - 9 characters of the keypad.  
In this example pressing ❷ would select **)** and insert it directly into the text.
- ❸ Use **⏪** or **⏩** to scroll to the next page.

### Example

To enter 'Card' in the display,

- Press **⏮** and select **Messages**.
- Select **Write New** and press **Select** **⏮**. You will be asked to enter text.
- Press ❷ briefly three times, **C** will appear in the display.
- Wait for the available characters to go from the display then press and hold down ❷, **a** will appear.
- Press ❷ briefly three times, **r** will appear.
- Press ❸ briefly once, **d** will appear. The word **Card** will now be in the display
- Press **⏮** to exit from this example.

## Network services

Your network operator may provide value added services and contact phone numbers. These services and phone numbers will be stored in your SIM and if available will modify the menu of the phone to be included under the item **Network Serv.** at the beginning of the menu (contact your service provider for details).

There will be three possible ways in which an operator may present these value added services and contact phone numbers:

#### SIM application tool kit

An automatic way to provide services related to your network and not to your phone. These services will be SIM dependent.

#### SDN numbers stored in the SIM

Up to 32 numbers may be stored in the SIM which cannot be changed by the user.

#### Information numbers

A list or a menu to enable you to call network or information services offered by your network.

Some operators will be able to provide two of the above services on the same SIM in which case the **Network Serv.** item in the main menu will be provided under two menu items, **Applications** and **Services** or **Information**.

#### Voice mail

Your network provider may offer a voice mail service which operates like an answering machine. Contact your service provider for details.

#### Storing a voice mail centre number

If your SIM does not automatically include the voice mail centre number it will have to be manually stored:

- ① Press . Select **Voice Mail**.
- ② Select **Number**. When prompted enter the number manually or from a stored memory.
- ③ Press **OK** to validate your entry.
- ④ Press **Exit** to return to a previous display or to return to the standby display.

If you subscribe to the 'Line 2' service the voice mail centre number will need to be stored separately for that line.

The voice mail number is automatically assigned to speed dial location number 1.

#### Turning on/off the voice mail alert tone


If you wish a tone to sound alerting you of the receipt of a voice mail message,

- ① Press . Select **Voice Mail**.
- ② Select **Alert**. Select **On/Off**. Validate with **Select** .
- ③ Press **Exit** to return to a previous display or to return to the standby display.


## Calling the voice mail centre to check for messages

There are two ways:

- On receipt of a voice mail message, dial the voice mail centre directly,

Press and hold down .

- Alternatively,

**1** Press . Select **Voice Mail**.

**2** Select **Call**.

Dialling will proceed as for a normal call.

- ✓ If a voice mail number has not been stored when Call is selected you will be asked to enter the voice mail number. Proceed as described in "Storing a voice mail centre number", page 31.

## Phonebook

The SIM and the phone have areas of memory used for storing names and telephone numbers known as the phonebook.

The phone has the capacity to store up to 20 digits and 16 alphabet characters in each of its 99 memory locations. The phone also supports SIM cards with up to 255 memories but the actual number and capacity is dependent upon the SIM itself. The phone and SIM memory locations are interconnected. Both the SIM and the phone memories are searched when the recall function is used.

### Storing names and telephone numbers


Names and numbers can be stored directly in the phonebook or moved from other stored areas such as from SMS messages, scratchpad or last dialled number list, etc.


**It is advisable to store numbers in international format using the '+' prefix before the country code followed by the telephone number. This will ensure that the number can be dialled from within your home country as well as abroad.**


Text entry is described on page 29.


To store numbers into the phonebook there are three ways:


- Directly from the standby display,

**1** Enter the number. Press **Store** .

**2** Select **Phone names** or **SIM names**. Press **Select** .

**3** Confirm the number and press **OK** .

**4** Enter the name (if required) and press **OK** . Confirmation of your entry and the remaining locations will be briefly displayed.

**5** Press **Exit**  or  to return to the standby display.



- Using the menu,

- 1 Press . Select **Phonebook**.
- 2 Select **Store**. Select **Phone names** or **SIM names**.
- 3 Enter the number, enter the name and press **OK** . Confirmation of your entry and the remaining locations will be briefly displayed.
- 4 Press **Exit** or to return to the standby display.

- From other stored locations,  
Numbers stored in the last dialled, received, unanswered, scratchpad and SMS message locations can all be stored into the phonebook:

- 1 Display a number from one of the above and press the **Store/Options** .
- 2 Follow the display instructions as for point 2 in the previous item.

During number and name entry a short press on Clear will clear the last character. A long press will clear the whole display.

The characters \*, +, P (pause), # and \_ can be stored together with numbers. If the SIM or phone memory is full a warning message will be displayed.

## Free space in the phonebook

To see how many empty phonebook spaces remain in the SIM or the phone,

- 1 Press . Select **Phonebook**.
- 2 Select **Remaining** and use or to display the remaining memories in the SIM or phone.
- 3 Press **Exit** or to return to the standby display.

If available the free memories in the FDN list will also be shown.

## Viewing and calling numbers in the phonebook



Phonebook entries can be recalled into the display to be edited, deleted, copied, moved or called to either the phone or SIM or vice versa. There are two ways to view and call numbers in the phonebook:

- Directly from the standby display,


Press to display the phonebook list.



- Using the menu,

- 1 Press and select **Phonebook**.

- ② Select **Recall** to enter the **Initials** display.
- ③ Either press **OK**  or enter up to the first 3 initials of the name required and then press **OK** .



If no initial was entered the display will show the first alphabet entry in the phonebook. The list of phonebook entries will be displayed in alphabetical order together with the telephone number and whether stored in the SIM or the phone memory.

- ④ Press  to dial the number.

Pressing  or  will scroll through the phonebook. To go directly to another entry press the corresponding alphabet key. For example to go directly to entries starting with 'N' press ⑥ twice.







Pressing **Options**  will display the following menu choices:

| Item          | Function   |
|---------------|--|
| <b>Edit</b>   | Edits the name and number entry  |
| <b>Delete</b> | Deletes the entry  |
| <b>Copy</b>   | Copies the entry to the SIM or the phone or vice versa. Editing allowed before copying |
| <b>Move</b>   | Moves the entry to another position. Editing allowed before moving                     |
| <b>Call</b>   | Calls the number displayed   |

- ⑤ Press **Exit**  or  to return to the normal display.

## Own number display

The phone can display your main 'Line 1' voice mobile number, the voice mobile number for Line 2 (Alternate Line Service) and your data and fax numbers. These numbers, if available, are stored in the SIM. If not then they can be entered manually. Numbers can be given names. Line 1 for example can be named 'Office' etc. To view, name and edit your own number(s),

- ① Press . Select **Phonebook**.
- ② Select **Own Numbers**. The mobile number for Line 1 will be displayed.
- ③ Use  or  to view line 2, data and fax numbers.
- ④ To add or edit a name or number press **Edit** .
- ⑤ Press **Exit**  or  to return to the standby display.

## Fixed dialling numbers (FDN)

Fixed dialling is a feature that restricts outgoing calls to 'fixed' numbers or 'prefixes' contained in SIMs that support this feature. When

turned on, dialling numbers not in the FDN list will not be allowed. The maximum number of FDN numbers that can be stored is dependent upon the capacity of the SIM. Call diverting and sending SMS messages to numbers not in the FDN list will be prevented. Turning on or entering numbers into the FDN list is PIN 2 protected. To turn on or off FDN operation,

- ❶ Press . Select **Phonebook**.
- ❷ Select **Fixed Dialling**. Select **Status**.
- ❸ Select **On** or **Off**. Press **Select** , enter the PIN 2 number and press **OK** .
- ❹ Press **OK** to validate and confirm the setting.

To view the numbers in the list,

- ❶ Press . Select **Phonebook**.
- ❷ Select **Fixed Dialling**.
- ❸ Select **View** and use or to view all the entries. Pressing **Options** will allow you to edit, delete and copy numbers to the phone or SIM.

To enter, edit or delete numbers in the FDN list,

- ❶ Press . Select **Phonebook**.
- ❷ Select **Fixed Dialling**.
- ❸ Select **Add New**. You will be prompted to enter the PIN 2 number. It is now possible to add new numbers as well as edit, delete and copy numbers to the phone or SIM.



Wild card spaces can be used with the numbers stored in the FDN list. For example the number +441707 278\_\_9 will allow calls to all numbers between 278009 to 278999 to be dialled. The number can be edited and dialled in the standby display.

## Speed dialling


Phonebook numbers can be assigned to keys 2 - 9 which when held down will dial those numbers. ❶ is reserved exclusively for the voice mail number and is assigned automatically when the voice mail number is stored (see "Voice mail", page 31). Numbers stored in the SIM and in the phone (fixed dialling numbers excepted) can be selected.

To assign phonebook numbers to the speed dialling keys,

- ❶ Press . Select **Settings**.
- ❷ Select **Keys**.
- ❸ Select **Speed Dial**.
- ❹ Use or to scroll to the next key.

- 5 Select **Names**  to choose the phonebook entry and press  to validate your choice.



- 6 Press **Exit**  or  to return to the standby display.

 If a number which has been assigned to a speed dial key is deleted from the phonebook the corresponding number is automatically deleted from the speed dial key.

## Messages (SMS)


The SMS message service enables you to send or receive short text messages of up to 160 characters to or from other mobile phones provided with the same capability. The messages are not sent directly to the other mobile phone but go via a message centre provided by your network operator. You can also store, edit and forward messages as well as saving any of the numbers they may contain.



### Reading a received SMS message

When the phone receives an SMS message a new SMS alert tone will sound and  will be displayed. The message is automatically stored in the SIM. If  is flashing there is no more space in the SIM to store messages. Delete previous messages to make space for new ones.


Press **Call**  to read all received messages (Inbox).

### Reading stored SMS messages


- 1 Press . Select **Messages**.
- 2 Select **In Box** to display the first message header.
- 3 Press  or select **Options/Read text** to read the message text.

It is now possible to read all stored messages. Use the arrow keys to scroll between pages or between messages. Unread messages are indicated by , previously read messages are shown by .

### Managing received and stored SMS messages

After reading the SMS message press **Options**  for the following menu:

| Item             | Function  |
|------------------|---|
| <b>Delete</b>    | Deletes the message   |
| <b>Reply</b>     | Reply to the sender of the message                                |
| <b>Forward</b>   | Forwards the message to another user                              |
| <b>Numbers</b>   | Stores or calls the number(s) contained in the SMS header or text |
| <b>Read text</b> | Displays the remainder of the text                                |

 The items of this menu may vary and are dependent upon the type of message received.

## Turning on or off the message alert tone

Each time a message is received a new SMS alert tone will sound. To turn on or off this tone,

- ❶ Press . Select **Messages**.
- ❷ Select **Alert**. Press **Select** . Choose **On** or **Off**. Press **Select** .
- ❸ Press and hold down **Exit** to return to the standby display.

## Preparing the phone to send SMS messages

You can write and send text messages. Before doing so the networks message centre number (obtainable from your service provider) needs to be stored:

- ❶ Press . Select **Messages**.
- ❷ Select **Settings**.
- ❸ Select **Msg Centre**.

If a number already appears it means that it was taken directly from the information stored in your SIM. If empty enter the number manually (in international format) or from a stored memory.

- ❹ Press **Exit** or to return to the standby display.

If required you can also choose the validity period, format, pay reply and request a message delivery status report. Default settings are assumed if not set.

| Option                 | Description   | Default |
|------------------------|---|---------|
| <b>Validity Period</b> | Time held at message center. 12 hrs, 1 day, 2 days or Maximum (defined by operator) | Maximum |
| <b>Format</b>          | Selects format of message, text, voice, fax or pager                                | Text    |
| <b>Pay Reply</b>       | Sender pays for the reply to a message, if chargeable                               | Off     |
| <b>Status Report</b>   | Requests a delivery report. Supplied by the network                                 | Off     |

## Sending a new SMS message

- ❶ Press . Select **Messages**.
- ❷ Select **Write New**.
- ❸ Enter the message text and press **OK** .
- ❹ Use or to choose **Send** or **Store** and press **Select** .

- 5 Enter the destination number and press **OK** . Sent confirmation will be given.
- 6 Select whether you wish to store the message.
- 7 Press **Exit** or to return to the standby display.

## Messages in the outbox

The outbox contains draft text messages and stored sent messages, identified by their headers. These messages can be selected from the outbox menu and can be modified and resent as new SMS messages in the normal way.

To select an outbox message,

- 1 Press . Select **Messages**.
- 2 Select **Outbox** and use or to scroll to the desired message.  
Messages will be identified as **Draft** and **Sent**.
- 3 Press **Options** to delete, request a status report, send (or re-send), read and edit a sent message.
- 4 Follow the instructions displayed on the screen.

## Status request on outbox messages

If the status is requested on a delivered message the date and time of delivery may be shown. If the status is requested on a sent message a status request will be sent to the network (must be network supported). The network will answer by sending a status report (SR) back to the phone which can be acknowledged by pressing **OK** .

To action a status request on outbox messages,

- 1 Press **Options** . The following menu will be displayed:

| Item                  | Action   |
|-----------------------|--|
| <b>Delete Msg.</b>    | Deletes the corresponding sent SMS message and the status report |
| <b>Clear</b>          | To acknowledge the status report and clear the display           |
| <b>Associated msg</b> | Displays the corresponding sent SMS message                      |

- 2 Select the action required and press **OK** .

## Re-usable message templates

If your network operator provide SIMs that allow users to store pre-programmed message templates, then **Msg. Templates** will appear in the **Messages - Settings** menu. Templates are SMS message forms in which the settings have been pre-programmed. Each of

these templates can be given a name for easy identification and can be selected and used whenever required.

To create a message template,

- ❶ Press . Select **Messages**. Select **Settings**.
- ❷ Select **Msg. Templates**. Choose any blank template.
- ❸ The display will prompt you to enter the template Name, Msg Centre number, Validity period and Format.

Default settings for pay reply and status are assumed 'off' unless set. If only one template is set it is automatically used by default. If more than one template is programmed any one can be selected for use when writing new messages.

## Calls & Times

Details of the incoming and outgoing calls as well as the time duration of the last and accumulated total of all calls made are stored by the phone under the Calls & Times menu.

### Calls log

This feature stores details of the last 10 numbers dialled, the last 5 received unanswered calls and the last 5 received calls. The call logs are common for both Line 1 and Line 2.

- ❶ Press . Select **Calls & Times**.
- ❷ Select **Calls Log**.
- ❸ Select **Last Dial**, **Unanswered** or **Received** and press .
- ❹ Use or to scroll through the call lists.

The last number dialled or received is displayed first. For unanswered and received calls if the calling parties number is known it will be shown otherwise 'Unknown' will be displayed.

Pressing on a highlighted number will call that number.

Pressing **Options** will give access to the following menu:

| Item              | Action   |
|-------------------|--|
| <b>Call</b>       | ??                             |
| <b>Store</b>      | Stores the number into phonebook                                     |
| <b>Delete</b>     | Deletes the entry  |
| <b>Delete all</b> | Deletes all the entries  |
| <b>Edit</b>       | Edits the displayed number   |
| <b>Details</b>    | Views the details, name, number and period of the highlighted number |

Use or to select the required option and follow the display prompts.

Press **Exit** [key] or [key] to return to the standby display.

☑ 'One Touch' access for Last Dialed and Unanswered calls may be available in the standby display.

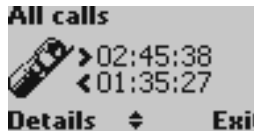
## Call times

Both outgoing and incoming call times are logged. The duration time of the last call, total accumulated time of all calls and total time for Line 1 and Line 2 are stored.

Times for calls made and received whilst roaming, national and international are displayed under the **Details** [key] sub-menu.

- ① Press [key]. Select **Calls & Times**.
- ② Select **Call Timers**.
- ③ Select **Show**.
- ④ Use [key] or [key] to view all the timer information.

The title, call condition and the accumulated times of outgoing and incoming calls will be displayed.



Pressing **Details** [key] will display details of roaming and international calls etc.

Press [key] or **Exit** [key] to return to the previous display.

Press and hold **Exit** [key] or [key] to return to the standby display.

☑ If Line 2 is subscribed too 'All Calls' for Line 1 and Line 2 will be displayed separately.

## Balance information (subscription service only)




This is a subscription service provided by some networks and enables you to ask for your remaining airtime balance. This information is sent by the network.

Contact your service provider on availability and details.

- ① Press [key]. Select **Calls & Times**.
- ② Select **Call Timers**.
- ③ Select **Balance Information**.
- ④ Select **Call** or **Set Number** and press [key].






If **Call** is selected and the balance information number has already been entered a call will be made to the balance information centre. If a number has not been entered select **Set Number** and enter the number.



- 5 Press **OK**  to store your number or  to store and call the information centre number.
- 6 Press  when the call is completed.

### Call timer - reset










This feature enables you to reset all the call timers. You will need the 4 digit lock code to operate this feature.

- 1 Press . Select **Calls & Times**.
- 2 Select **Call Timers**.
- 3 Select **Reset**.
- 4 Select **Yes** or **No** and press .
- 5 Enter the phone lock code and press **OK** . The action will be confirmed.
- 6 Press **Exit**  or  to return to the standby display.



### Call costs - management (subscription service only)



Some networks offer an Advice of Charge (AoC) subscription service in which it is possible to see the cost of the last call made, the accumulated total cost of all calls and the remaining balance in units or currency of any 'cost limit' set by the user. To display these costs in the currency of your choice you must first select the currency and cost per unit otherwise call costs in units will be displayed.

To set currency and cost per unit,

- 1 Press . Select **Calls & Times**.
- 2 Select **Call costs**.
- 3 Select **Display cost type**.
- 4 Select **Currency** and press  to validate your selection and display the present currency settings.
- 5 Press **Edit** . Enter the PIN 2 code and press **OK** .
- 6 Enter the abbreviated letters of the currency or choose from the **List** . Press **OK**  to validate.
- 7 Enter the cost per unit. Press **OK**  to validate. The display will confirm your selection.
- 8 Press **Exit**  or  to return to the standby display.

To set call cost type to units,








- 1 Press . Select **Calls & Times**.
- 2 Select **Call costs**.
- 3 Select **Display cost type**.
- 4 Select **Units** and press  to validate the selection.

⑤ Press **Exit**  or  to return to the standby display.

 When the cost type is set to units the credit limit and the remaining credit are shown in units.







## Setting the credit limit - in units or currency

After setting the currency and cost per unit, if required and available on your subscription, you are also able to set a credit limit in units or an amount in the currency of your choice. When the credit limit is reached the phone will be prevented from making and receiving all chargeable calls. This will not prevent the phone from making emergency calls.

- ① Press . Select **Calls & Times**.
- ② Select **Call costs**.
- ③ Select **Credit Limit**. The display will show the present credit limit setting.
- ④ Press **Edit** . Enter the PIN 2 code and press **OK** .
- ⑤ Enter the credit limit (use  to enter a decimal point). Press **OK**  to validate.
- ⑥ Press **Exit**  or  to return to the standby display.

 When a credit limit is entered the selection from the 'Credit Limit' display will be Edit or Set No Limit.





## Show costs

- ① Press . Select **Calls & Times**.
- ② Select **Call costs**.
- ③ Select **Show**. Press .
- ④ Use  or  to display the cost of the **Last Call**, **All Calls** and the **Remaining cost**.
- ⑤ Press **Exit**  or  to return to the standby display.

 The remaining credit is shown in either units or currency as set by Cost Type menu above.

## Call costs - resetting all costs to zero

To reset all the call costs to zero,

- ① Press . Select **Calls & Times**.
- ② Select **Call costs**.
- ③ Select **Reset**.
- ④ Select **Yes** to reset the costs or **No** to exit.  
If **Yes** is selected, enter the PIN 2 number and press **OK** .  
**All Costs Reset** will briefly be displayed.
- ⑤ Press **Exit**  or  to return to the standby display.

## Alternate line service - selecting line 2 (subscription service)

Some GSM 1800 operators support the use of a second line which can be made available to existing users. This is normally a subscription service and allows, for example, the separation of incoming and outgoing calls for business or private use. The second line will have its own mobile number.

- ❶ Press . Select **Calls & Times**.
- ❷ Select **Line selection** and press .
- ❸ Use or to scroll to the line required and press **Select**  
 or to validate your choice.
- ❹ Press **Exit** or to return to the standby display.

☒ Names can be given to Line 1 (Office) and Line 2 (Home) for example. Refer to the Own Number menu See page 34 for details.

## GSM services

### Diverting incoming calls (network service)

Call diverting is a service which diverts incoming calls, whether voice, fax or data, to another number.

To turn on a call divert,

- ❶ Press . Select **GSM Services**.
- ❷ Select **Call Diverting**. Choose from one of the following:

| Divert options            | Action  |
|---------------------------|---|
| <b>Cancel all</b>         | ????????????????????????????????????  |
| <b>Always</b>             | Diverts all incoming voice calls unconditionally                              |
| <b>When not reachable</b> | Diverts all voice calls when the phone cannot be reached, i.e. out of service |
| <b>On No Reply</b>        | Diverts all voice calls when the phone does not answer                        |
| <b>When Busy</b>          | Diverts all voice calls when the phone is busy                                |
| <b>All Conditions</b>     | Diverts all voice calls when Not Reachable, No Reply and When Busy            |
| <b>All FAX calls</b>      | Diverts unconditionally all incoming fax calls                                |
| <b>All DATA calls</b>     | Diverts unconditionally all incoming data calls                               |

- ❸ Use or to select the divert condition and validate by pressing .
- ❹ Select **Activate**.

- 5 Use or to choose between the last used **Voice Mail, Names or Number**.
- 6 Press to validate your selection.  
The display will confirm your request.
- 7 Press **Exit** or to return to the standby display.

- ☒ 1. If the 'On No Reply' option is selected you will be requested to enter a delay period of 5, 15 or 30 seconds.  
2. Call divers for both Line 1 and Line 2 must be set for each line.

To turn off or check the status of call divert,

- 1 Press . Select **GSM Services**. Select **Call Diverting**.
- 2 Select from the divert options and press .
- 3 Select **Cancel** or **Status** and press .  
Your selection will be confirmed.
- 4 Press **Exit** or to return to the standby display.

To cancel all (multiple) divers,

- 1 Press . Select **GSM Services**. Select **Call Diverting**.
- 2 Select **Cancel All** and press **Select** .
- 3 Select **Cancel** and press .  
Confirmation will be displayed.
- 4 Press **Exit** or to return to the standby display.

- ☒ This action cancels all voice divers for both Line 1 and 2 as well as the fax and data divers.

## Caller Line Identity - showing/hiding your mobile number

The standard condition for most networks that allows the Caller Line Identity feature (CLI) is to always show the incoming number (ID) of the phone calling your phone.

### Incoming caller ID

This feature enables you to find out whether a network presents the ID of incoming calls.

- 1 Press . Select **GSM Services**.
- 2 Select **Receiving caller ID**. Press to validate.  
The network will return either **Calling user ID available** or **Calling user ID unavailable**.
- 3 Press **Exit** or to return to the standby display.

You can choose to show or hide your own ID (mobile number) on a call by call basis when making calls. In some countries this may be a subscription service.

## Standard network setting

To reset the standard network setting for sending your mobile ID,

- ➊ Press . Select **GSM Services**.
- ➋ Select **Sending my ID**.
- ➌ Select **My Settings**.
- ➍ Select **Preset**. Press .  
The phone will reset to the network setting agreed with your service provider.
- ➎ Press **Exit** or to return to the standby display.

## Hiding or showing your number

- ➊ Press . Select **GSM Services**.
- ➋ Select **Sending my ID**.
- ➌ Select **My Settings**.
- ➍ Use or to select **Hide my ID** or **Show my ID** and press to validate.
- ➎ Press **Exit** or to return to the standby display.

## Finding out your current ID setting

- ➊ Press . Select **GSM Services**.
- ➋ Select **Sending my ID**.
- ➌ Select **Status**. Press .  
The phone will display your current setting taking into account both network and phone settings.
- ➍ Press **Exit** or to return to the standby display.

## Network

When the phone is turned on, it automatically searches for the last network it was registered on (usually the home network). If this is not available, the phone will automatically search and select a network from the preferred network list contained in the SIM.





### Editing the preferred list

The phone contains a list of networks which can be selected and transferred to the preferred networks list stored in the SIM.




This list can be changed to suite your travel arrangements.

The order and name of the networks in the preferred networks list can be changed and edited.





- ➊ Press . Select **GSM Services**.
- ➋ Select **Network**.

- ❸ Select **Preferred List**. Press .  
A list of networks will be displayed.
- ❹ Use  or  to view the list.
- ❺ Press **Options**  to change it. The following items are displayed:

| Option               | Description   |
|----------------------|---|
| <b>Get from list</b> | Displays a list of pre-programmed networks contained in the phone in alphabetical order |
| <b>Edit</b>          | Edit or Enter MCC MNC if known  |
| <b>Delete</b>        | Deletes an entry  |





- ❻ Press **Select**  to confirm the selection.
- ❼ Press **Exit**  or  to return to the standby display.

Your SIM may contain a forbidden list of networks which cannot be used. To view the forbidden list or showing the home network,

- ❶ Press . Select **GSM Services**.
- ❷ Select **Network**.
- ❸ Select either **Forbidden** or **Home Network**. Press .  
A list of the forbidden networks or the home network will be displayed.
- ❹ Press **Exit**  or  to return to the standby display.

#### Selecting manual search

There may occasions when you wish to select a specific network, which has better coverage in your current location for example.

- ❶ Press . Select **GSM Services**.
- ❷ Select **Network**.
- ❸ Select **Search**.
- ❹ Select **Manual**.  
**Scanning for Networks** will be displayed.
- ❺ Use  or  to select a network from the list shown.
- ❻ Press  to confirm the selection.  
**Requesting** followed by the name of the network will be shown after which the phone will return to the standby display.

## Selecting automatic search (normal default setting)

To return to automatic selection, proceeds as follows:

- ❶ Press . Select **GSM Services**.
- ❷ Select **Network**.
- ❸ Select **Search**.
- ❹ Select **Automatic**.
- ❺ Press **Select** to confirm the selection.
- ❻ Press **Exit** or to return to the standby display.

## Call barring (network service)

This is a network service which allows you to stop different types of calls being made and received on the phone.

It requires the use of a network barring password available only from your service provider.

To put on a call bar,






- ❶ Press . Select **Services**.
- ❷ Select **Call Barring**.
- ❸ Select **Outgoing calls** or **Incoming calls**. Choose from the following:

| Select                         | Meaning  |
|--------------------------------|--|
| <b>Outgoing - All outgoing</b> | All outgoing calls will be barred  |
| <b>- Int'nal calls</b>         | All outgoing international calls only will be barred                                       |
| <b>- Int'nal excl. home</b>    | All outgoing international calls except to other subscribers within the users home network |
| <b>Incoming - All incoming</b> | All incoming calls will be barred  |
| <b>- Roaming only</b>          | All incoming calls when not on the home network  |




- ❹ Select the option using or . Press **Select** .
- ❺ Select **Activate**. Enter the password and press **Select** . The network will confirm the selection.
- ❻ Press **Exit** or to return to the standby display.

To take off or check the status of a call bar,

- ❶ Press . Select **GSM Services**.
- ❷ Select **Call Barring**.

- ③ Use  or  to select the bar to be taken off (Cancel) or check the Status and press .
- If choosing to take off a call bar the password will be required.
- ④ Press **Exit**  or  to return to the standby display.



To change the password,

- ① Press . Select **GSM Services**.
- ② Select **Call Barring**.
- ③ Select **Change password**.  
The old password will be requested followed by two requests to enter the new password. Confirmation will be displayed.
- ④ Press **Exit**  or  to return to the standby display.






### Closed user group, CUG (subscription service only)

This is a network service feature and allows the phone to make or receive calls only from selected groups of people. The groups, level of access and whether one of the groups has preferential calling access is set up at the time of subscription. This is not a single user feature and is mainly for businesses wishing to benefit from closed, internal communications.

Up to 10 groups may be set up. Unless authorised calls made or received to or from numbers outside the group are not permitted. To turn on and off CUG and select type of CUG service,

- ① Press . Select **GSM Services**.
- ② Select **CUG**. The current CUG status will be displayed. Pressing **Set**  will display the following options:

| Options            | Meaning   |
|--------------------|---|
| <b>No CUG</b>      | CUG is off. No groups active. Calls can be made outside the group |
| <b>Partial CUG</b> | Limited calls to and from users outside the group                 |
| <b>CUG Only</b>    | Only able to make and receive calls from users within the group   |

- ③ Use  or  to select the required option. Press . Follow the display prompts.
- ④ Press **Exit**  or  to return to the standby display.

☒ 'No CUG' is the setting for normal use.



## Broadcast - cell broadcast (CB) messages

These are messages broadcast by the networks to all GSM users and may provide general information about local area dialling codes, weather reports and traffic news etc. Each type of message is numbered enabling you to select the type of information you want to receive. Up to 5 different types of messages can be programmed into your selection list but only one can be displayed at any one time.

There are 16 standard message types pre-programmed into the phone to select from. New message types can be programmed into the selection list using the 3 digit cell broadcast type number. Contact your service provider for details on the number and types of messages broadcast.

Before you can turn on the broadcast service you have to put at least one message type into the selection list.

### To enter a message type in the selection list

Up to 5 message types can be entered into the selection list.

- ❶ Press . Select **Broadcast**.
- ❷ Select **Message types**. Press **Options** .
- ❸ Select **Get From List** (or **Edit** if type number is known). Press **Select** to display the message type list.
- ❹ Scroll to the message type required. Press to validate your selection.  
The display will confirm your choice.
- ❺ Press **Options** again to select more message types from the list or enter a number, if known.
- ❻ Press **Exit** or to return to the standby display.




### To turn on or off the broadcast service

- ❶ Press . Select **Broadcast**.
- ❷ Select **On/Off**. Press .
- ❸ Select **On** or **Off**. Press .
- ❹ Press **Exit** or to return to the standby display.

### Reading broadcast messages

Broadcast messages are shown in the standby display only and are suppressed during conversation or menu operation. A message can be up to 93 characters in length and cover several pages. Pages will automatically change approximately every five seconds or by a press on .





Options during message display

A press on **Clear**  will clear the CB currently displayed. Pressing  will dial the number shown in the display within the message. Pressing **Options**  will display the following menu:

| Option               | Action  |
|----------------------|---|
| <b>Delete</b>        | Delete the current message  |
| <b>Delete All</b>    | Deletes all messages stored in the queue  |
| <b>Numbers</b>       | Displays all phone numbers found in the message text and allows to dial or store them in the scratchpad if required |
| <b>Broadcast Off</b> | Turns off cell broadcast  |






To turn on or off the alert tone

If required an alert tone can be turned on to 'beep' every time a new or updated broadcast message is received.

- 1 Press . Select **Broadcast**.
  - 2 Select **Alert**.
  - 3 Select **On** or **Off**. Press  to validate the selection.
  - 4 Press **Exit**  or  to return to the standby display.

To delete or edit a message from the list

Message types put into the selection list can be deleted and changed.

- 1 Press . Select **Broadcast**.
  - 2 Select **Message types**. Select **Options** .
  - 3 Select **Delete**, **Edit** or **Get from list**. Press  to validate your action.
  - 4 Press **Exit**  or  to return to the standby display.

## Broadcast language

Whilst in your home network messages are broadcast in your home language. If provided by the networks the mobile may display broadcast messages in the language you select or in English.

List of standard area information type numbers

| Type No. | Description                | Type No. | Description                       |
|----------|----------------------------|----------|-----------------------------------|
| 000      | Index                      | 040      | Weather Reports                   |
| 010      | Information Flashes        | 050      | District Messages (STD Codes)     |
| 020      | Hospitals                  | 052      | Network Information               |
| 022      | Doctors                    | 054      | Operator Services                 |
| 024      | Pharmacies                 | 056      | Directory Services (National)     |
| 030      | Long distance Road Reports | 057      | Directory Service (International) |
| 032      | Local Road Report          | 058      | Customer Care (National)          |
| 034      | Taxis                      | 059      | Customer Care (International)     |






 Having the broadcast service continuously on reduces the battery standby time.

## Phone settings - customising your phone




### Keylock

When keylock is turned on it prevents accidental operation of the keys and access into the menus. The key tones are also silenced. Keylock is suspended during incoming calls and resumed when the call is terminated. Emergency calls can still be made. If a key is pressed the display will give a reminder that keylock is on. There are two ways to turn keylock on and off:

- Directly from the keypad in the standby display,

- 1 Press **Lock**  plus  to turn keylock on.  
The display will show .
- 2 Press **Unlock**  plus  to turn keylock off.

- Using the menu,

- 1 Press . Select **Settings**. Select **Keypad lock**.
- 2 Press **Select**  or  to validate the request.




 Keylock is cancelled when connected to the handsfree car kit.

## Alert mode





To avoid disturbing others you can turn off the incoming ring tone, key tones and all alert tones.

There are two ways:

- Directly from the standby display,

- ❶ In the standby display a long press on  will display **Ring** or **Silent**.
- ❷ Scroll to the desired setting. Press  to validate your choice.  
 will appear in the display.

- Using the menu,

- ❶ Press . Select **Settings**.
- ❷ Select **Tones**.
- ❸ Select **Alert tones**.
- ❹ Select **Ring** or **Silent**. Press  to validate your action.
- ❺ Press **Exit**  or  to return to the standby display.

 When silent mode is on all tones are off. This setting is not saved when the phone is turned off.





## Ring tone selection

You can choose the sound of the incoming ring tone from a selection of 12 ring tones stored in the phone.








To hear your chosen ring tone or melody, wait several seconds before confirming your choice. The tone or the melody will be played.


There are two ways:

- Directly from the standby display,

- ❶ Press **Melody** .
- ❷ Use  or  to select the desired ring tone. Press  to confirm your selection.



- Using the menu,

- ❶ Press . Select **Settings**.
- ❷ Select **Tones**.
- ❸ Select **Ring Tone**. Press .
- ❹ Use  or  to select the desired ring tone. Press  to confirm your selection.
- ❺ Press **Exit**  or  to return to the standby display.

 Separate tones must be selected for Line 1 and Line 2.






## Volume adjustments

The volume levels of the ring tone, key tones and incoming audio can all be individually adjusted in the Settings menu.

- ❶ Press . Select **Settings**.
- ❷ Select **Tones**.
- ❸ Select **Volume**.
- ❹ Scroll to the item to be adjusted, **Master volume**, **Ring**, **Ramping**, **Keys** or **Conversation**. Press .

The display will confirm the selection naming the volume to be adjusted.







- ❺ Use  or  to adjust the setting.
- ❻ Press **OK**  to validate the setting.
- ❼ Press **Exit**  or  to return to the standby display.

The same adjustment can be made for the conversation (incoming audio) level.

- ☒ For ring tone and key tone, the lowest setting is off.

## Ramping

Ramping is a feature that when turned on will cause the incoming ring tone to gradually increase to the maximum volume level if the call is not answered after the first ring.

- ❶ Press . Select **Settings**.
- ❷ Select **Tones**.
- ❸ Select **Volume**.
- ❹ Select **Ramping**.
- ❺ Select **On** or **Off**. Press  to validate your choice.
- ❻ Press **Exit**  or  to return to the standby display.

- ☒ When turned on the volume of the incoming ring tone will start from the minimum and rise to the maximum volume until answered.

## Backlight - setting

This option allows the user to control the operation of the backlight during key entry or incoming ring tone.

There are two settings:

- **On for 10 sec.:** the display and key backlight will stay on for 10 seconds after the last key press or incoming call.
- **Off:** the backlights will stay off.

- 1 Press . Select **Settings**.
- 2 Select **Display**.
- 3 Select **Backlight**. Press .
- 4 Select either of the two settings. Press to validate.
- 5 Press **Exit** or to return to the standby display.

## Display contrast

The contrast of the display can be adjusted to suit the surrounding light conditions.

To modify the display contrast,

- 1 Press . Select **Settings**.
- 2 Select **Display**.
- 3 Select **Contrast**. Press .
- 4 Adjust the contrast using or .
- 5 Press **OK** to validate the setting.
- 6 Press **Exit** or to return to the standby display.

## Language selection

All the display messages can be shown in one of eight languages: English, Dutch, French, German, Italian, Spanish, Portuguese, Greek. To select the language of your choice,

- 1 Press . Select **Settings**.
- 2 Select **Language**.
- 3 Use or to select a language from the displayed list. Press to validate.
- 4 Press **Exit** or to return to the standby display.

- ☒ To reset the phone to the language of the SIM enter \*#0000#.  
To reset the phone language to English enter \*#0044#.

## Auto answer

This feature only works when the phone is connected to a handsfree car kit or headset and enables the phone to automatically answer an incoming call after approximately 5 seconds without having to press any keys.

- ❶ Press . Select **Settings**.
- ❷ Select **Auto features**.
- ❸ Select **Auto-answer**.
- ❹ Select **On** or **Off**. Press to validate.
- ❺ Press **Exit** or to return to the standby display.

## Auto retry

This feature enables the phone to automatically redial the number of a failed call, due to a system busy or unavailable signal from the network, for up to 10 times after which it will stop.

- ❶ Press . Select **Settings**.
- ❷ Select **Auto features**.
- ❸ Select **Auto-retry**.
- ❹ Select **On** or **Off**. Press to validate.
- ❺ Press **Exit** or to return to the standby display.

When activated **Auto-retry** appears in the display each time a failed redial call attempt is made followed by an auto-retry warning tone. If the automatic redialling is successful proceed with the call as normal. Pressing **Exit** or any key during the retrying process will cancel auto-retry and end the dialling process for that call.


## Any key answer

This feature enables any key (except ) to be pressed to answer an incoming call.

- ❶ Press . Select **Settings**.
- ❷ Select **Keys**. Select **Any Key Answer**.
- ❸ Select **On** or **Off**. Press to validate.
- ❹ Press **Exit** or to return to the standby display.

## Security features

The security features described in this section protects your phone from unauthorised use.

When requested, enter the code, which appear as asterisks (\*) and press **OK** .

If you make a mistake press **Clear**  and enter the correct digit(s).

 Avoid using codes similar to emergency numbers such as 999 or 112 to prevent accidental dialling of these numbers.

**KEEP A RECORD OF YOUR CODES AND KEEP THEM IN A SAFE PLACE. FAILURE TO DO SO WILL CAUSE YOU CONSIDERABLE INCONVENIENCE.**





### Phonelock code

A phonelock code is supplied with the phone for security purposes. It prevents unauthorised access to the phone.





The factory setting is 0000. We suggest that you reset this code and keep it in a safe place, separate from the phone.

The phonelock code is also required to reset the call timers. When enabled the code will be asked for each time the phone is turned on.

To change the phonelock code,

- ❶ Press . Select **Settings**.
- ❷ Select **Security**. Select **PhoneLock**.
- ❸ Select **Change Code** and follow the display prompts.
- ❹ Press **OK**  to validate the new code.
- ❺ Press **Exit**  or  to return to the standby display.

To turn on or off the phonelock code

- ❶ Press . Select **Settings**.
- ❷ Select **Security**. Select **PhoneLock**.
- ❸ Select **On** or **Off**.
- ❹ Press **Select**  to validate your selection. The phone lock code will be requested to authorize your selection.
- ❺ Press **Exit**  or  to return to the standby display.

 When phonelock is on emergency calls can still be made.

### PIN code

Your SIM is provided with a 4-8 digit PIN code to protect it from unauthorised usage. When enabled the PIN code will be asked for each time the phone is turned on. If you enter the wrong PIN code three times in succession your SIM card will be blocked and you will need the 8 digit PUK code from your service provider (see page 57).



To turn on and off the PIN,

- ➊ Press . Select **Settings**.
- ➋ Select **Security**. Select **PIN**.  
If already off, **PIN enable** will be shown.  
If already on, **PIN disable** and **PIN change** will be shown.
- ➌ Press **Select** and follow the display prompts.
- ➍ Press **OK** to validate your entry.  
**PIN enabled** or **PIN disabled** briefly displayed will confirm your action.
- ➎ Press **Exit** or to return to the standby display.

To change the PIN code (PIN must first be enabled),

- ➊ Press . Select **Settings**.
- ➋ Select **Security**.
- ➌ Select **PIN Change** and follow the display prompts.
- ➍ Press **OK** to validate your new PIN. Confirmation will be displayed.
- ➎ Press **Exit** or to return to the standby display.

## PIN2 code

The PIN2 code prevents unauthorised access to some features of the phone such as FDN or AoC (see page 34). It can be changed but not turned on or off.

To change the PIN2 code,

- ➊ Press . Select **Settings**.
- ➋ Select **Security**.
- ➌ Select **PIN2 Change** and follow the display prompts.
- ➍ Press **OK** to validate your new PIN2 code.
- ➎ Press **Exit** or to return to the standby display.

## PUK code

The PUK (PIN unblock key) is an 8 digit code supplied by your service provider. It is used to 'unblock' a PIN whose code has been entered incorrectly three times. A PUK code cannot be changed.

When requested enter the PUK code and press **OK** . You will then be asked to enter a new PIN code. Follow the display prompts to reset the PIN code.

- ☑ If you enter the wrong PUK code 10 times in succession your SIM card cannot be used again. Contact your service provider for a new card.

## PUK2 code

The PUK2 is an 8 digit code supplied by your service provider. It is used to unblock a PIN2 whose code has been entered incorrectly three times. A PUK2 code cannot be changed. When requested enter the PUK2 code. You will then be asked to enter a new PIN2 code. Follow the display prompts to reset the PIN2.

- ✓ If you enter the wrong PUK2 code 10 times in succession you will be unable to use the features requiring the PIN2 code. Contact your service provider for a new card.

## Call barring password

The call barring password is used to select the call barring levels outlined in the Services, Call Barring menu (see page 47). It is obtained from your service provider.

To change the password,

- ❶ Press . Select **GSM Services**.
- ❷ Select **Call Barring**.
- ❸ Select **Change password** and follow the display prompts.
- ❹ Press **OK** to validate.
- ❺ Press **Exit** or to return to the standby display.

## Summary of code/password entry chart

| Password              | Length     | Number of tries allowed | If blocked or forgotten       |
|-----------------------|------------|-------------------------|-------------------------------|
| Unlock code           | 4 digits   | Unlimited               | Return phone to manufacturer  |
| PIN                   | 4-8 digits | 3 tries                 | Unblocked by use of PUK code  |
| PIN2                  | 4-8 digits | 3 tries                 | Unblocked by use of PUK2      |
| PUK                   | 8 digits   | 10 tries                | Contact your service provider |
| PUK2                  | 8 digits   | 10 tries                | Contact your service provider |
| Call barring password | 4 digits   | Network determined      | Contact your service provider |

## Factory settings

Use the Settings menu to return the phone settings back to the factory settings. This has no effect on the phonebook entries.

- ❶ Press . Select **Settings**.
- ❷ Select **Default Settings**.

- ③ Select **Yes** or **No**. Press to validate your choice.
- ④ Press **Exit** or to return to the standby display.

The following are the factory default settings:

| Feature  | Factory setting  |
|--|------------------|
| <b>Alert Tones</b>                                   | Ring             |
| <b>Ring Tones</b>                                    | Ring tone 1      |
| <b>Volumes, Master, Ring, Key and Speech.</b>        | Mid values       |
| <b>Backlight and Contrast</b>                        | On and mid value |
| <b>Any Key, Auto-Retry and Auto Answer</b> features. | Off              |
| <b>Ramping</b>                                       | Off              |

## Using the office tools

The Office Tools menu contains a scratchpad and currency-converter calculator.

### Scratchpad

Up to 5 separate entries of 20 characters can be stored in the scratchpad

- ① Press . Select **Office Tools**.
- ② Select **Scratchpad** and press **Select** .
- ③ Select **Read** or **Write**. Use or to scroll through the entries or select **Write** to make a new scratchpad entry.
- ④ Pressing **Options** when reading entries will give access to the following menu:






| Item              | Action                                  |
|-------------------|---|
| <b>Store</b>      | To save a number to the phonebook       |
| <b>Edit</b>       | Modifies an entry                       |
| <b>Delete</b>     | Deletes an entry                        |
| <b>Delete All</b> | Deletes all entries                     |
| <b>Call</b>       | Calls the number displayed in the entry |

### Currency-converter

This useful feature converts currencies. However to use the converter the currencies and the exchange rate have first to be set up. The conversion is calculated on the per unit exchange rate of the second currency selected.





To select the currencies and the exchange rate,

- ① Press . Select **Office Tools**.
- ② Select **Currency converter**.

- ③ Select **Settings**.
- ④ Enter the first currency name (e.g. Dollar). Press **OK** .  
Enter the second currency name (e.g. Yen). Press **OK** .
- ⑤ Enter the rate. Press **OK**  to validate the entry.
- ⑥ Press **Exit**  or  to return to the standby display.

☒ If you wish to use your Currency-converter as a Euro converter for participating currencies to the European Monetary Union ("Euroland currencies"), please enter the complete Euro exchange rate with six significant figures. For example: 1 Euro = 6.55957 FF.

To calculate the conversion between the chosen currencies,

- ① Press . Select **Office tools**.
- ② Select **Currency converter**.
- ③ Select one of the two first options.  
In our example: either **Dollar > Yen** or **Yen > Dollar**.
- ④ Enter the amount to be converted. Press **OK** .  
The converted amount will be displayed.
- ⑤ Press **Exit**  or  to return to the standby display.

☒ Conversion from one Euroland currency to another, or to non-Euroland currencies, should normally follow "triangulation" rules (i.e. conversion of local currency to Euro and then Euro to other local currency). Your Currency-converter does not provide this possibility. Accordingly, the result you obtain shall only be a close approximation.

## GSM man machine interface codes

The phone supports the standard GSM key sequences using the \* and # characters sent directly from the keypad to the network. These sequences are used to activate all the supplementary services provided by the network.

☒ Consult your service provider for a complete list.

# Appendix

## Accessories list

The following are the main accessories available for the phone:

| Vehicle kits  | Part numbers |
|---|--------------|
| CLA car adaptor   | FZ14090160   |
| Headset   | FZ14090230   |
| Simple holder   | FZ14090390   |
| Handsfree holder (with bracket)                           | FZ14090530   |
| Simple handsfree adaptor (with CLA base & micro)          | FZ14090460   |
| Full handsfree adaptor (with power cable)                 | FZ14090690   |
| Handsfree microphone                                      | FZ14090760   |
| External speaker  | FZ14090830   |
| Chargers and batteries                                    | Part numbers |
| AC adaptor (UK)   | FZ14090990   |
| AC adaptor (European version)                             | FZ14091050   |
| AC adaptor (Asian version)                                | FZ14091120   |
| AC adaptor (Australian version)                           | FZ14091280   |
| Desktop charger (for phone + spare battery)               | FZ14091350   |
| Standard battery  | FZ14091420   |
| Data and miscellaneous                                    | Part numbers |
| PC cable (RS232C)   | FZ14091580   |
| Contact Trium software kit (Contact Trium S/W + PC cable) | FZ14091650   |
| Data kit (Data + Contact Trium S/W + PC cable)            | FZ14091720   |
| Belt clip   | FZ14091880   |

## Glossary

---

| Expression        | Meaning   |
|-------------------|---|
| AC/DC charger     | Alternating Current/Direct Current charger  |
| Active call       | The call currently in conversation  |
| ALS               | Alternate Line (Line 2) Service   |
| AoC               | Advise of Charge - subscription service   |
| CB                | Cell Broadcast  |
| CLI               | Caller Line Identity - displays callers telephone number                                      |
| Conversation mode | When the phone is making or receiving a call  |
| CUG               | Closed User Group - requires network support  |
| Diverting         | Diverts incoming calls to the phone to another number   |
| DTMF              | Dual Tone Multifrequency Tones  |
| FDN               | Fixed Dialling Number   |
| GSM               | Global System for Mobile communications   |
| IN                | Information Numbers of your operator or service provider                                      |
| LCD               | Liquid Crystal Display  |
| LED               | Light Emitting Diode  |
| MMI               | Man machine Interface   |
| PIN               | Personal Identification Number. Supplied by your network/service provider                     |
| PIN2              | Personal Identification Number. Supplied by your network/service provider.                    |
| PUK/PUK2          | PIN Unblocking Key. Used to unlock PIN and PIN2. Supplied by your network/service provider    |
| Roaming (Rm)      | The ability to use your telephone on networks other than your home network at home or abroad. |
| SDN               | Service Dialling Number. Of your operator or service provider                                 |
| SIM               | Subscriber Identity Module. Supplied by your network/service provider                         |
| SMS               | Short Message Service   |
| SR                | Status Report - relates to SMS messages   |
| Standby mode      | When the phone is on, registered onto a network but not making or receiving a call            |

## Trouble shooting

| Problem   | Possible cause and solution   |
|---|---|
| Phone will not switch on                              | Check that the battery is fully charged and correctly connected to the phone.   |
| Charging LED not lit red and no flashing battery icon | There may be no mains supply. Check mains supply. The AC/DC charger may be faulty. Return to your dealer and try substitution with another Mitsubishi adaptor. If faulty contact your dealer.   |
| Short standby and talk times                          | Cell broadcast is permanently on, using more battery power.<br>Phone is in a poor signal area and therefore always on full power.<br>Charging and discharging are improper. Always charge and discharge your battery fully.<br>The battery is wearing out. Replace the battery  |
| Calls cannot be made or received                      | Check that you have at least one signal strength bar (س). Try in a stronger signal strength area.<br>If the name of a network is not displayed, check your SIM is OK, check registration with your network/service provider.<br>Call barring option is turned on. Turn it off (see page 47).<br>Call cost limit is reached (see page 42). |
| Stored telephone numbers cannot be recalled           | Fixed Dialed Number or Call Barring features are turned on. Check features and turn them off (see pages 34 and 47).   |
| Numbers cannot be entered in the display              | Keylock is on ( is displayed). Press <b>Unlock</b> and # to turn off.   |
| Phone switches on but there is no display             | Display contrast is turned down to low. Reset contrast (see page 54).   |
| No flashing 1-2-3 during charging                     | Indicates a charging or battery problem. Turn off and disconnect the charger. Reconnect and try again. If the problem remains contact your dealer.  |
| Flashing  | There is not enough memory to store another SMS message. You must delete one or more of the existing stored messages.   |

## Error messages

---

| <b>Problem</b>                     | <b>Possible cause and solution</b>  |
|------------------------------------|---|
| <b>Allowed credit reached!</b>     | <p>You are trying to place an outgoing call and the allowed credit is already reached.</p> <p>The allowed credit limit is reached during an outgoing call (the call is then aborted).</p>   |
| <b>Busy</b>                        | <p>You are trying to make a call and the call fails because the destination number is already engaged in conversation.</p>  |
| <b>Call failed</b>                 | <p>The user is unreachable.</p> <p>The outgoing call fails due to:</p> <ul style="list-style-type: none"><li>a CUG is used and is not allowed / unrecognised by the network or</li><li>the network cannot take the call into account due to lack of resources or</li><li>the number is out of order or</li><li>the number is unreachable or</li><li>the network does not answer or</li><li>the option to hide your phone number when calling is not supported by the network</li></ul> <p>Control if CUG is in use and verify CUG parameters, CUG availability in network.</p> <p>Control the ability to hide your ID when making a call (service availability in network).</p> |
| <b>Cancelled. No type selected</b> | <p>Cell broadcast activation has been requested but no message type has been selected.</p>  |
| <b>Cannot execute command</b>      | <p>You have made a request which is impossible to be executed in the current call situation.</p>  |
| <b>Can't display message</b>       | <p>The short message text cannot be displayed (binary content, format not managed, etc...)</p>  |
| <b>Check SIM!</b>                  | <p>There is no SIM present or the SIM is incorrectly inserted. See page 8 for more details.</p>   |
| <b>Check your password</b>         | <p>You changed the call barring password or</p> <p>You changed the call barring service status.</p> <p>The entered password seems to be wrong or incorrect.</p>   |
| <b>Check your request</b>          | <p>You made a request for a service that seems to be impossible to fulfil.</p>  |
| <b>Check your subscription</b>     | <p>You tried to activate a GSM service. You are requested to check your subscription regarding the related service rights of use/access.</p>  |



|  |  |
|--|--|
| <b>CUG call failed</b>                     | You tried to make a call in a CUG (Closed user group) and the call is rejected by the network because the network does not recognise the CUG parameters or the called user is not in the same CUG or the called user has no CUG associated with.   |
| <b>Error!</b>                              | The network cannot perform your request and generates an error result.   |
| <b>Failed</b>                              | A sending SMS process failed (the short message cannot be sent).   |
| <b>Incorrect entry</b>                     | You entered a character string with a syntax error.  |
| <b>Invalid number</b>                      | You tried to make a call and the call is rejected by the network because the network does not recognise the phone number structure or<br>you tried to store a phone number that is too long to be stored in the selected storage or<br>you tried to move a phone entry to a destination storage that is unable to receive the phone number (phone number too long) |
| <b>Locked! Press (Unlock)(#) to unlock</b> | A press on any key is made with keypad locked.   |
| <b>Low battery!</b>                        | This text is displayed when the battery becomes too low and the mobile will soon be switched off automatically.  |
| <b>Network busy</b>                        | You tried to make a call. The call is rejected by the network due to congestion problems.  |
| <b>Network not allowed</b>                 | When selecting network manual search, you have selected a network that rejects the connection.   |
| <b>New PIN1 incorrect. Try again</b>       | Changing PIN: the new PIN code values differ (value control).  |
| <b>New PIN2 incorrect. Try again</b>       | Changing PIN2: the new PIN2 code values differ (value control).  |
| <b>No action performed</b>                 | When a copy/move operation is made on memories and no parameters are changed (same memory, number and name).   |
| <b>No response</b>                         | You made a call to a remote user and no response has been received.  |
| <b>Not allowed</b>                         | Your string entry is not allowed in the current context.   |
| <b>Not allowed (fixed dialling)</b>        | A call is tried, but cancelled due to fixed dialling control (the number dialled does not match with one of the fixed dialling numbers in memory).   |
| <b>Not Available</b>                       | There is no more SIM storage.  |
| <b>Number changed</b>                      | The called number has changed.   |

|                                      |  |
|--------------------------------------|--|
| <b>PIN blocked</b>                   | A wrong PIN code has been entered 3 times.   |
| <b>PIN2 blocked</b>                  | A wrong PIN2 code has been entered 3 times.  |
| <b>PUK2 blocked</b>                  | A wrong PUK2 value has been entered 10 times.<br>The SIM services protected by the PIN2 code have now been permanently disabled. |
| <b>Reaching allowed credit!</b>      | The cost limit is about to be reached. The connected call will end automatically when the limit is reached.                      |
| <b>Ring volume Off</b>               | The ring volume is set to 0 (no volume).   |
| <b>Service not available</b>         | Activating some GSM services that are not available on the network   |
| <b>SIM blocked. Contact provider</b> | A wrong PUK has been entered 10 times.<br>The SIM card has been permanently disabled and needs to be replaced by a new one.      |
| <b>SIM fixed full</b>                | The corresponding memory is full.  |
| <b>SIM names full</b>                |  |
| <b>Phone names full</b>              |  |
| <b>SMS memory locations are full</b> | The storage of new messages (when writing a new SMS) is impossible.  |
| <b>Wrong code. Try again</b>         | A wrong phone lock code has been entered.  |
| <b>Wrong new code. Try again</b>     | The new phone lock codes do not match (value control).   |
| <b>Wrong PIN, try again</b>          | The wrong code has been entered.   |
| <b>Wrong PIN2, try again</b>         |  |
| <b>Wrong PUK, try again</b>          |  |
| <b>Wrong PUK2, try again</b>         |  |

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