

Printer failure

Resolve printer failure.

- ▲ If you have already turned the printer off and then on, and this does not solve your problem, contact HP support.



[Please contact HP support for help.](#)

Printhead failure

The printhead in this product has failed.



[Please contact HP support for help.](#)

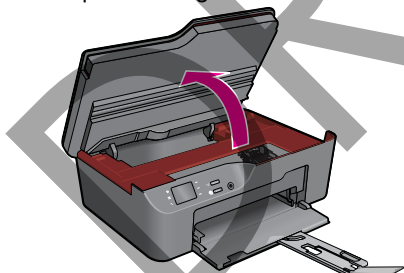
Ink cartridge problem

First try removing and reinserting the cartridges. If this does not work, clean the cartridge contacts. If your problem is still not resolved, [Replace the cartridges.](#)

Clean the ink cartridge contacts

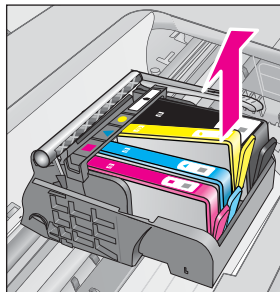
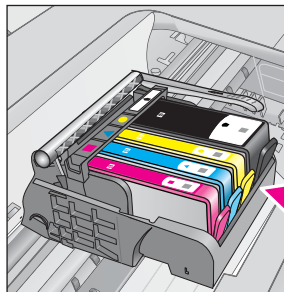
-
- △ **CAUTION:** The cleaning procedure should take only a few minutes. Make sure that the ink cartridges are reinstalled in the product as soon as possible. It is not recommended to leave the ink cartridges outside of the product longer than 30 minutes. This could result in damage to both the printhead and the ink cartridges.
-

1. Check that power is on.
2. Open cartridge access door.

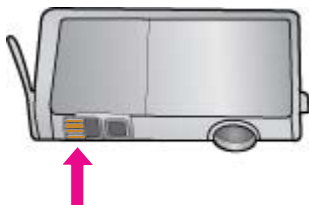


Wait for print carriage to move to right side of product.

3. Press tab on cartridge indicated in the error message, then remove it from slot.



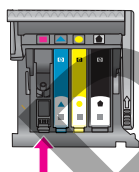
4. Hold the ink cartridge by its sides with the bottom pointing up and locate the electrical contacts on the ink cartridge. The electrical contacts are four small rectangles of copper or gold-colored metal on the bottom of the ink cartridge.



5. Wipe only the contacts with a dry swab or lint-free cloth.

△ **CAUTION:** Be careful to touch only the contacts, and do not smear any of the ink or other debris elsewhere on the cartridge.

6. On the inside of the product, locate the contacts in the printhead. The contacts look like a set of four copper or gold-colored pins positioned to meet the contacts on the ink cartridge.



7. Use a dry swab or lint-free cloth to wipe the contacts.
8. Reinstall the ink cartridge.
9. Close the access door, and check if the error message has gone away.
- 10 If you still receive the error message, turn the product off, and then on again.



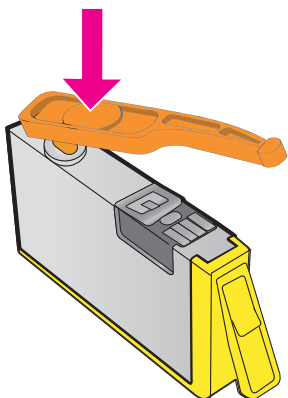
[Click here to go online for more information.](#)

Setup Cartridges

When you first setup the printer, you must install the cartridges that shipped in the box with the printer. These cartridges are labeled **SETUP**, and they calibrate your printer before the first print job. Failure to install the **SETUP** cartridges during the initial product setup causes an error. If you installed a set of regular cartridges, remove them and install

the SETUP cartridges to complete printer setup. After printer setup is complete, the printer can use regular cartridges.

⚠ WARNING! You must replace the orange caps on the regular cartridges you remove, or they will quickly dry out. Some ink will still evaporate, but less than if the cartridges are uncapped. You can use the orange caps from the SETUP cartridges if necessary.



[Please contact HP support for help.](#)

Cartridge Supply Upgrade

Try to get the printer to recognize the supply upgrade cartridge.

1. Remove the supply upgrade cartridge.
2. Insert the original cartridge in the carriage.
3. Close the access door, then wait until the carriage stops moving.
4. Remove the original cartridge, then replace with the supply upgrade cartridge.
5. Close the access door, then wait until the carriage stops moving.

If you still receive a supply upgrade problem error message contact HP support.



[Please contact HP support for help.](#)

Older Generation Cartridge

You will need to use a newer version of this cartridge. To identify a newer version of the cartridge, look at exterior of the cartridge package and find the Warranty Ends date.



If it says 'v1' several spaces to the right of the date, then the cartridge is the updated newer version.



[Please contact HP support for help.](#)

Networking

- Learn how to find your network security settings. [Click here to go online for more information.](#)
- Learn about the Network Diagnostic Utility and other troubleshooting tips. [Click here to go online for more information.](#)
- Learn how to change from a USB to wireless connection. [Click here to go online for more information.](#)
- Learn how to work with your firewall and anti-virus programs during printer setup. [Click here to go online for more information.](#)

HP support

- [Register the product](#)
- [Support process](#)
- [HP support by phone](#)
- [Additional warranty options](#)

Register the product

By taking just a few quick minutes to register, you can enjoy quicker service, more efficient support, and product support alerts. If you did not register your printer while installing the software, you can register now at <http://www.register.hp.com>.

Support process

If you have a problem, follow these steps:

1. Check the documentation that came with the product.
2. Visit the HP online support Web site at www.hp.com/support. HP online support is available to all HP customers. It is the fastest source for up-to-date product information and expert assistance and includes the following features:
 - Fast access to qualified online support specialists
 - Software and driver updates for the product
 - Valuable product and troubleshooting information for common problems
 - Proactive product updates, support alerts, and HP newsletters that are available when you register the product
3. Call HP support. Support options and availability vary by product, country/region, and language.

HP support by phone

Phone support options and availability vary by product, country/region, and language.

This section contains the following topics:

- [Phone support period](#)
- [Placing a call](#)
- [Support phone numbers](#)
- [After the phone support period](#)

Phone support period

One year of phone support is available in North America, Asia Pacific, and Latin America (including Mexico). To determine the duration of phone support in Europe, the Middle East, and Africa, go to www.hp.com/support. Standard phone company charges apply.

Placing a call

Call HP support while you are in front of the computer and the product. Be prepared to provide the following information:

- Product name (HP Deskjet 3520 eAll-in-One series)
- Model number (located inside the cartridge door)



- Serial number (located on the back or bottom of the product)
- Messages that appear when the situation occurs
- Answers to these questions:
 - Has this situation happened before?
 - Can you re-create it?
 - Did you add any new hardware or software to your computer at about the time that this situation began?
 - Did anything else occur prior to this situation (such as a thunderstorm, product was moved, etc.)?

Support phone numbers

For the most current HP list of telephone support numbers and call costs information, see www.hp.com/support.

After the phone support period

After the phone support period, help is available from HP at an additional cost. Help may also be available at the HP online support Web site: www.hp.com/support. Contact your HP dealer or call the support phone number for your country/region to learn more about support options.

Additional warranty options

Extended service plans are available for the HP All-in-One at additional costs. Go to www.hp.com/support, select your country/region and language, then explore the services and warranty area for information about the extended service plans.

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10 Technical information

The technical specifications and international regulatory information for the HP All-in-One are provided in this section.

For additional specifications, see the printed documentation that came with the HP All-in-One.

This section contains the following topics:

- [Notice](#)
- [Cartridge chip information](#)
- [Specifications](#)
- [Environmental product stewardship program](#)
- [Regulatory notices](#)

Notice

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Cartridge chip information

The HP cartridges used with this product contain a memory chip that assists in the operation of the product. In addition, this memory chip collects a limited set of information about the usage of the product, which might include the following: the date when the cartridge was first installed, the date when the cartridge was last used, the number of pages printed using the cartridge, the page coverage, the printing modes used, any printing errors that might have occurred, and the product model. This information helps HP design future products to meet our customers printing needs.

The data collected from the cartridge memory chip does not contain information that can be used to identify a customer or user of the cartridge or their product.

HP collects a sampling of the memory chips from cartridges returned to HP's free return and recycling program (HP Planet Partners: www.hp.com/hpinfo/globalcitizenship/environment/recycle/). The memory chips from this sampling are read and studied in order to improve future HP products. HP partners who assist in recycling this cartridge might have access to this data, as well.

Any third party possessing the cartridge might have access to the anonymous information on the memory chip. If you prefer to not allow access to this information, you can render the chip inoperable. However, after you render the memory chip inoperable, the cartridge cannot be used in an HP product.

If you are concerned about providing this anonymous information, you can make this information inaccessible by turning off the memory chip's ability to collect the product's usage information.

To disable the usage information function

1. From the printer display home screen press the **Setup** button.



NOTE: The home screen displays **Copy**, **Scan**, and **Quick Forms**. If you do not see these options press the **Back** button until you do.

2. From the **Setup** menu, select **Tools**.
3. From the **Tools** menu, select **Cartridge Chip Info**. You can choose to disable or enable the usage information function



NOTE: You can continue to use the cartridge in the HP product if you turn off the memory chip's ability to collect the product's usage information.

Specifications

Technical specifications for the HP All-in-One are provided in this section. For complete product specifications, see the Product Data Sheet at www.hp.com/support.

System requirements

For information about future operating system releases and support, visit the HP online support Web site at www.hp.com/support.

Environmental specifications

- Recommended operating temperature range: 15 °C to 32 °C (59 °F to 90 °F)
- Allowable operating temperature range: 5 °C to 40 °C (41 °F to 104 °F)
- Humidity: 15% to 80% RH non-condensing; 28 °C maximum dewpoint
- Non-operating (Storage) temperature range: -40 °C to 60 °C (-40 °F to 140 °F)
- In the presence of high electromagnetic fields, it is possible the output from the HP All-in-One may be slightly distorted
- HP recommends using a USB cable less than or equal to 3 m (10 feet) in length to minimize injected noise due to potential high electromagnetic fields

Paper tray input capacity

Plain paper sheets (80 g/m² [20lb]): Up to 50

Envelopes: Up to 5

Index cards: Up to 20

Photo paper sheets: Up to 20

Paper tray output capacity

Plain paper sheets (80 g/m² [20lb]): Up to 20

Envelopes: Up to 5

Index cards: Up to 10

Photo paper sheets: Up to 10

Paper size

For a complete list of supported media sizes, see the printer software.

Paper weights

Plain Paper: 64 to 90 g/m² (16 to 24 lb)

Envelopes: 75 to 90 g/m² (20 to 24 lb)

Cards: Up to 200 g/m² (110-lb index maximum)

Photo Paper: Up to 280 g/m² (75 lb)

Print specifications

- Print speeds vary according to the complexity of the document
- Method: drop-on-demand thermal inkjet
- Language: PCL3 GUI

Copy specifications

- Digital image processing
- Copy speeds vary according to the complexity of the document and model
- Resolution: up to 600 dpi

Scan specifications

- Optical Resolution: up to 1200 dpi
- Hardware Resolution: up to 1200 x 2400 dpi
- Enhanced Resolution: up to 2400 x 2400 dpi
- Bitdepth: 24-bit color, 8-bit grayscale (256 levels of gray)
- Maximum scan size from glass: 21.6 x 29.7 cm (8.5 x 11.7 inches)
- Supported File Types: BMP, JPEG, PNG, TIFF, PDF
- Twain Version: 1.9

Print resolution

Draft mode

- Color Input/Black Render: 300x300dpi
- Output (Black/Color): Automatic

Normal mode

- Color Input/Black Render: 600x300dpi
- Output (Black/Color): Automatic

Plain-Best mode

- Color Input/Black Render: 600x600dpi
- Output: 600x1200dpi (Black), Automatic (Color)

Photo-Best mode

- Color Input/Black Render: 600x600dpi
- Output (Black/Color): Automatic

Max DPI mode

- Color Input/Black Render: 1200x1200dpi
- Output: Automatic (Black), 4800x1200 optimized dpi (Color)

Power specifications

CQ191-60017

- Input voltage: 100-240Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3Hz)

CQ191-60018

- Input voltage: 200-240Vac (+/- 10%)
- Input frequency: 50/60 Hz (+/- 3Hz)



NOTE: Use only with the power cord supplied by HP.

Cartridge yield

Visit www.hp.com/go/learnaboutsupplies for more information on estimated cartridge yields.

Acoustic information

If you have Internet access, you can get acoustic information from the HP Web site. Go to: www.hp.com/support.

Environmental product stewardship program

Hewlett-Packard is committed to providing quality products in an environmentally sound manner. Design for recycling has been incorporated into this product. The number of materials has been kept to a minimum while ensuring proper functionality and reliability. Dissimilar materials have been designed to separate easily. Fasteners and other connections are easy to locate, access, and remove using common tools. High priority parts have been designed to access quickly for efficient disassembly and repair.

For more information, visit HP's Commitment to the Environment Web site at:

www.hp.com/hpinfo/globalcitizenship/environment/index.html

This section contains the following topics:

- [Eco-Tips](#)
- [Paper use](#)
- [Plastics](#)
- [Material safety data sheets](#)
- [Recycling program](#)
- [HP inkjet supplies recycling program](#)
- [Power consumption](#)
- [Sleep mode](#)
- [Disposal of waste equipment by users in private households in the European Union](#)
- [Chemical Substances](#)
- [Toxic and hazardous substance table](#)

Eco-Tips

HP is committed to helping customers reduce their environmental footprint. HP has provided the Eco-Tips below to help you focus on ways to assess and reduce the impact of your printing choices. In addition to specific features in this product, please visit the HP Eco Solutions web site for more information on HP's environmental initiatives.

www.hp.com/hpinfo/globalcitizenship/environment/

Your product's Eco features

- **Energy Savings information:** To determine the ENERGY STAR® qualification status for this product, see www.hp.com/go/energystar.
- **Recycled Materials:** For more information regarding recycling of HP products, please visit: www.hp.com/hpinfo/globalcitizenship/environment/recycle/

Paper use

This product is suited for the use of recycled paper according to DIN 19309 and EN 12281:2002.

Plastics

Plastic parts over 25 grams are marked according to international standards that enhance the ability to identify plastics for recycling purposes at the end of product life.

Material safety data sheets

Material safety data sheets (MSDS) can be obtained from the HP Web site at:

www.hp.com/go/msds

Recycling program

HP offers an increasing number of product return and recycling programs in many countries/regions, and partners with some of the largest electronic recycling centers throughout the world. HP conserves resources by reselling some of its most popular products. For more information regarding recycling of HP products, please visit:

www.hp.com/hpinfo/globalcitizenship/environment/recycle/

HP inkjet supplies recycling program

HP is committed to protecting the environment. The HP Inkjet Supplies Recycling Program is available in many countries/regions, and lets you recycle used print cartridges and ink cartridges free of charge. For more information, go to the following Web site:

www.hp.com/hpinfo/globalcitizenship/environment/recycle/

Power consumption

Hewlett-Packard printing and imaging equipment marked with the ENERGY STAR® logo is qualified to the U.S. Environmental Protection Agency's ENERGY STAR specifications for imaging equipment. The following mark will appear on ENERGY STAR qualified imaging products:



Additional ENERGY STAR qualified imaging product model information is listed at: www.hp.com/go/energystar

Sleep mode

- Power usage is reduced while in Sleep mode.
- After initial setup of printer, the printer will enter Sleep mode after 5 minutes of inactivity.
- The time to Sleep mode cannot be changed.

Disposal of waste equipment by users in private households in the European Union



	English
English	Disposal of Waste Equipment by Users in Private Households in the European Union This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local authority or your household waste disposal service or the shop where you purchased the product.
French	Évacuation des équipements usagés par les utilisateurs dans les foyers privés au sein de l'Union européenne La présence de ce symbole sur le produit ou sur son emballage indique que vous ne pouvez pas vous débarrasser de ce produit de la même façon que des déchets courants. Au contraire, vous êtes responsable de le recycler. Le recyclage séparé des équipements usagés permet de préserver les ressources naturelles et de s'assurer que ces équipements sont recyclés dans le respect de la santé humaine et de l'environnement. Pour plus d'informations sur les lieux de collecte des équipements usagés, veuillez contacter votre mairie, votre service de traitement des déchets ménagers ou le magasin où vous avez acheté le produit.
German	Entsorgung von Elektrogeräten durch Benutzer in privaten Haushalten in der EU Dieses Symbol auf dem Produkt oder dessen Verpackung gibt an, dass das Produkt nicht zusammen mit dem Restmüll entsorgt werden darf. Es obliegt daher Ihrer Verantwortung, das Gerät an einer entsprechenden Stelle für die Entsorgung oder Wiederverwertung von Elektrogeräten oder Alt-Abzeugen (z.B. ein Wertstoffhof). Die separate Sammlung und das Recycling Ihrer alten Elektrogeräte zum Zeitpunkt Ihrer Entsorgung trägt zum Schutz der Umwelt bei und gewährleistet, dass sie eine Art und Weise recycelt werden, die keine Gefährdung für die Gesundheit des Menschen und der Umwelt darstellt. Weitere Informationen darüber, wo Sie alte Elektrogeräte zum Recyceln abgeben können, erhalten Sie bei den örtlichen Behörden, Wertstoffhöfen oder dort, wo Sie das Gerät erworben haben.
Italian	Smaltimento di apparecchiature da rottamare da parte di privati nell'Unione Europea Questo simbolo che appare sul prodotto o sulla confezione indica che il prodotto non deve essere smaltito assieme agli altri rifiuti domestici. Gli utenti devono provvedere allo smaltimento delle apparecchiature da rottamare portandole al luogo di raccolta indicato per il riciclaggio delle apparecchiature elettriche ed elettroniche: la raccolta e il riciclaggio separato delle apparecchiature da rottamare in un punto di smaltimento favoriscono la conservazione delle risorse naturali e garantiscono che tali apparecchiature vengano rottamate nel rispetto dell'ambiente e della salute della salute. Per ulteriori informazioni sui punti di raccolta delle apparecchiature da rottamare, contattare il proprio comune di residenza, il servizio di smaltimento dei rifiuti locale o il negozio presso il quale è stato acquistato il prodotto.
Spanish	Eliminación de residuos de aparatos eléctricos y electrónicos por parte de usuarios domésticos en la Unión Europea Este símbolo en el producto o en el empaque indica que no se puede desechar el producto junto con los residuos domésticos. En su lugar, es responsabilidad del usuario entregarlo en un punto de recogida designado de residuos de aparatos electrónicos y eléctricos. El reciclaje y la recogida por separado de los residuos en el momento de la eliminación ayudará a preservar recursos naturales y a garantizar que el reciclaje proteja la salud y el medio ambiente. Si desea información adicional sobre los lugares donde puede dejar estos residuos para su reciclado, póngase en contacto con las autoridades locales de su ciudad. Con el servicio de gestión de residuos domésticos o con la tienda donde adquirió el producto.
Czech	Likvidace vyloučených zařízení uživatelů v domácnosti v rámci EU Toto značka na produktu nebo na jeho obalu znamená, že tento produkt nesmíte likvidovat společně s běžnými domácnostmi odpady. Odpovědnost za to, že vyloučená zařízení budou předána k likvidaci do stávajících sběrných míst určených k recyklaci vyloučených elektrických a elektronických zařízení. Likvidace vyloučených zařízení samostatným systémem o recyklaci napomáhá zachovávat přírodní zdroje a zajišťuje, že recyklace proběhne způsobem chránícím lidské zdraví a životní prostředí. Další informace o tom, kam můžete vyloučená zařízení předat k recyklaci, můžete získat od místní samosprávy, od specializované společnosti nebo u obchodu, kde jste produkt zakoupili.
Danish	Bortskaffelse af affaldsudrust for brugere i private husholdninger i EU Dette symbol på produktet eller på dets emballage indikerer, at dette produkt ikke må bortskaffes sammen med andet husholdningsaffald. I stedet er det dit ansvar at bortskaffe affaldsudrust ved at aflevere det på det nede angivte indsamlingssted med henblik på genbrug af elektrisk og elektronisk affaldsudrust. Den separate indsamling og genbrug af dit affaldsudrust på indsamlerne for bortskaffelse er med til at bevare naturlige ressourcer og sikre, at genbrug finder sted på en måde, der beskytter menneskers helbred samt miljøet. Hvis du vil vide mere om, hvor du kan aflevere dit affaldsudrust til genbrug, kan du kontakte kommunen, det lokale renoveringsvesen eller den forretning, hvor du købte produktet.
Netherlands	Afvoer van afgedankte apparatuur door gebruikers in particuliere huishoudens in de Europese Unie Dit symbool op het product of de verpakking geeft aan dat dit product niet mag worden afgevoerd met het huishoudelijk afval. Het is uw verantwoordelijkheid uw afgedankte apparatuur af te leveren op een aangewezen inzamelingspunt voor elektronische en elektrische apparatuur. De gescheiden afvoer van afgedankte apparatuur draagt bij tot het sparen van natuurlijke bronnen en tot het hergebruik van materialen op een wijze die de volkgezondheid niet kan menig. Voor meer informatie over waar u uw afgedankte apparatuur kunt inleveren voor recycling kunt u contact opnemen met het gemeentehuis in uw woonplaats, de reinigingsdienst of de winkel waar u het product heeft aangekocht.
Estonian	Käsitöötudamiskeskkuseid kõrvaldamiseks kasutatavate seadmete käitlemine Euroopa Liidus Kui tootel või toote pakendil on see sümbol, ei tohi seda toodet viia tavajäätmete liiki. See koht on väga oluline, sest seadmed sisaldavad selliseid aineid, mis võivad kahjustada keskkonda. Käsitöötudamiskeskkuseid kasutatakse seadmete eraldi kogumise ja käitlemise alusel, et tagada looduslike ressursside säästmine ja tagada, et seadmed oleksid hästi sorteeritud. Käsitöötudamiskeskkuseid kasutatakse seadmete eraldi kogumise ja käitlemise alusel, et tagada looduslike ressursside säästmine ja tagada, et seadmed oleksid hästi sorteeritud. Käsitöötudamiskeskkuseid kasutatakse seadmete eraldi kogumise ja käitlemise alusel, et tagada looduslike ressursside säästmine ja tagada, et seadmed oleksid hästi sorteeritud.
Finnish	Hävitettävien laitteiden käsittely kotitalouksissa Euroopan unionin alueella Tämä lauseke on sinun kotitalouksessa olevien laitteiden osalta, jota laitteita ei saa hävittää tavallisten jätteen mukana. Käytännön neuvottelu on välttämätöntä, että hävitettävät laitteet toimittavat asian elektronisten ja elektristen laitteiden erilliseen keräilyyn. Hävitettävien laitteiden erillinen käsittely on tärkeää, jotta luonnonvarat säilyvät ja jätteet voidaan lajitella oikein. Käytännön neuvottelu on välttämätöntä, että hävitettävät laitteet toimittavat asian elektronisten ja elektristen laitteiden erilliseen keräilyyn. Hävitettävien laitteiden erillinen käsittely on tärkeää, jotta luonnonvarat säilyvät ja jätteet voidaan lajitella oikein.
Greek	Απόρριψη χρηστών συσκευών στην Ευρωπαϊκή Ένωση Το παρόν σύμβολο στον εξοπλισμό ή στη συσκευασία του υποδηλώνει ότι το προϊόν αυτό δεν πρέπει να πεταχτεί μαζί με άλλα οικιακά απορρίμματα. Αντίθετα, ευθύνος σας είναι να απορρίψετε τις συσκευές σύμφωνα με μια ειδικευμένη μονάδα συλλογής απορριμμάτων για την ανακύκλωση συσκευών ηλεκτρικών και ηλεκτρονικών εξοπλισμού. Η χωριστή συλλογή και ανακύκλωση των συσκευών θα συμβάλει στη βελτίωση της προστασίας των φυσικών πόρων και στη διασφάλιση ότι οι ανακυκλώσιμα υλικά είναι κατάλληλα για επαναχρησιμοποίηση ή για να απορριφθούν και να πεταχθούν. Για περισσότερες πληροφορίες σχετικά με το πού μπορείτε να απορρίψετε τις συσκευές σύμφωνα με ανακυκλώσιμα, επικοινωνήστε με τις κατά τόπους αρμόδιες αρχές ή με το κατάστημα από το οποίο αγοράσατε το προϊόν.
Magyar	A hulladékok kezelésének megnevezése a háztartásokban az Európai Unióban Ez a szimbólum, amely a termék vagy csomagolás van feltüntetve, azt jelzi, hogy a termék nem kezelhető együtt az egyéb háztartási hulladékkal. Az Ön feladata, hogy a készülék elektronikus és elektronikus hulladékként legyen kezelve, amely az elektronikus hulladékokat és az elektronikus berendezéseket újrahasznosításra alkalmas logisztikát. A hulladékokat külön-külön gyűjteni és újrahasznosítani hozzájárul a természeti erőforrások megőrzéséhez, egyrészt az is biztosítja, hogy a hulladék újrahasznosításra és az egészségre és a környezetre nem ártalmas módon kerüljön. Ha a hulladékokat szennyezett hulladékként a helyi, ahol leadhatja újrahasznosításra a hulladékokat, forduljon a helyi önkormányzat felé, ahol további információkat kaphat.
Lithuanian	Įvykdymo atliekų nešimo į atliekų surinkimo punktą Europos Sąjungos privačiuose namuose Šis simbolis yra įrašytas ant produkto ir jo pakuotės, todėl šis produktas negali būti išmetamas į bendrąjį namų atliekų kontenerį. Jūs esate atsakingi už atliekų nešimą į atliekų surinkimo punktą, kuriame šis produktas bus surinktas ir perdirbtas, bus išsaugoti natūralios išteklių ir užtiklinta, kad įranga būtų geriau išnaudota sveikatai ir gamtos išsaugojimui. Dėl informacijos apie tai, kur galite išmesti atliekas, pasitarkite su vietine įranga, kurioje išmetate atliekas, arba su vietine įranga, kurioje išmetate atliekas.
Latvian	Atlieku nodošana mājās Eiropas Savienības privātajos mājokļos Šis simbols uz ierīces vai tās iepakojuma norāda, ka šo ierīci nedrīkst izmest kopā ar pārējiem mājokļa atkritumiem. Jūs esat atbildīgi par atbrīvošanu no nedrīgtas ierīces, to nododot atbilstošā savākšanas vieta, lai šī ierīce nedrīgtu elektriskā vai elektroniskā atkrituma atbrīvošanai. Speciāla nedrīgtas ierīces savākšana ir organizēta atbilstoši parastajam, lai šis darbs netiktu veikts neatbilstoši atbrīvošanai, kas šajā ierīcē varētu būt iekļauta. Lai iegūtu papildu informāciju par to, kur atbrīvošanu var nodrošināt nedrīgtas ierīces, lūdz sazināties ar vietējo pašvaldību, mājokļa atkritumu savākšanas dienestu vai veikalu, kurā iegādājāties šo ierīci.
Polish	Europejskiej Unii Ten symbol na produkcie albo na jego opakowaniu oznacza, że produkt nie może być wyrzucony razem z innymi odpadami domowymi. Użytkownik jest odpowiedzialny za oddanie tego produktu do wyznaczonego punktu gromadzenia zużytych urządzeń elektrycznych i elektronicznych. Gromadzenie osobno i recykling tego typu odpadów przyczynia się do ochrony zasobów naturalnych i jest bezpieczny dla zdrowia i środowiska naturalnego. Další informace o separovaném zberu a recyklácii získate na miestnom obecnom úrade, vo firme zabezpečujúcej zber vášho komunálneho odpadu alebo v predajni, kde ste produkt kúpili.
Portuguese	Descarte de equipamentos por usuários em residências da União Europeia Este símbolo no produto ou no embalagem indica que o produto não pode ser descartado junto com o lixo doméstico. No entanto, é sua responsabilidade levar os equipamentos a serem descartados a um ponto de coleta designado para o reciclagem de equipamentos eletro-eletrônicos. A coleta separada e o reciclagem dos equipamentos no momento do descarte ajudam na conservação dos recursos naturais e garantem que os equipamentos sejam reciclados de forma a proteger a saúde das pessoas e o meio ambiente. Para obter mais informações sobre onde descartar equipamentos para reciclagem, entre em contato com o escritório local de seu cidade, o serviço de limpeza pública de seu bairro ou a loja onde adquiriu o produto.
Slovak	Postup používateľov v krajínach Európskej únie pri vyhadzovaní zariadenia v domácom používaní na odpadu Tento symbol na produkte alebo na jeho obale znamená, že nesmiete vyhodniť zariadenie s inými komunálnymi odpadmi. Namiesto toho máte povinnosť odovzdať toto zariadenie na zbernom mieste, kde sa zariadenia elektrické a elektronické odovzdávajú oddelene. Separovaný zber a recyklácia zariadenia ušetrí prírodné zdroje a zaručí, že zariadenia budú recyklované spôsobom, ktorý neohrozuje ľudské zdravie a životné prostredie. Ďalšie informácie o separovanom zbere a recyklácii získate na miestnom obecnom úrade, vo firme zabezpečujúcej zber vášho komunálneho odpadu alebo v predajni, kde ste produkt kúpili.
Slovenian	Upravljanje z uporabljenih naprav v gospodinjstvih vzhodni Evropske unije Ta znak na izdelku ali embalaži izdelka pomeni, da izdelka ne smete odložiti skupaj z drugim gospodinjstvenimi odpadki. Odpadno opremo se dolžni oddati na določenem zbirnem mestu za recikliranje odpadov električne in elektronske opreme. Z ločenim zbiranjem in recikliranjem odpadov opreme ob odložitvi pomagali ohraniti naravno vire in zagotoviti, da bo odpadna oprema reciklirana tako, da se varuje zdravje ljudi in okolje. Več informacij o mestih, kjer lahko oddate odpadno opremo za recikliranje, lahko dobite na občini, v kommunalnem podjetju ali trgovini, kjer ste izdelek kupili.
Swedish	Kassering av förbrukningsmaterial, för hem- och privatvårdare i EU Produkt eller produktförpackning med den här symbolen betyder att produkten inte ska kasseras tillsammans med hushållsavfallet. Istället har du ansvar för att produkten kasseras till en behörig återvinningstjänst för hantering av el-och elektronikutrust. Genom att lämna kasserade produkter till återvinning hjälper du till att bevara våra gemensamma naturresurser. Dessutom släpper du mindre och miljön när produkter återvinns på rätt sätt. Kommunala myndigheter, sophanteringsföretag eller butik där varan köptes kan ge mer information om var du lämna kasserade produkter för återvinning.

Chemical Substances

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (*Regulation EC No 1907/2006 of the European Parliament and the Council*). A chemical information report for this product can be found at: www.hp.com/go/reach.

Toxic and hazardous substance table

有毒有害物质表						
根据中国《电子信息产品污染控制管理办法》						
零件描述	有毒有害物质和元素					
	铅	汞	镉	六价铬	多溴联苯	多溴联苯醚
外壳和托盘*	0	0	0	0	0	0
电线*	0	0	0	0	0	0
印刷电路板*	X	0	0	0	0	0
打印系统*	X	0	0	0	0	0
显示器*	X	0	0	0	0	0
喷墨打印机墨盒*	0	0	0	0	0	0
驱动光盘*	X	0	0	0	0	0
扫描仪*	X	X	0	0	0	0
网络配件*	X	0	0	0	0	0
电池板*	X	0	0	0	0	0
自动双面打印系统*	0	0	0	0	0	0
外部电源*	X	0	0	0	0	0

0: 指此部件的所有均一材质中包含的这种有毒有害物质，含量低于SJ/T11363-2006 的限制
X: 指此部件使用的均一材质中至少有一种包含的这种有毒有害物质，含量高于SJ/T11363-2006 的限制
注：环保使用期限的参考标识取决于产品正常工作的温度和湿度等条件
*以上只适用于使用这些部件的产品

Regulatory notices

The HP All-in-One meets product requirements from regulatory agencies in your country/region.

This section contains the following topics:

- [Regulatory model identification number](#)
- [FCC statement](#)
- [Notice to users in Korea](#)
- [VCCI \(Class B\) compliance statement for users in Japan](#)
- [Notice to users in Japan about the power cord](#)
- [European Union Regulatory Notice](#)
- [Regulatory wireless statements](#)

Regulatory model identification number

For regulatory identification purposes, your product is assigned a Regulatory Model Number. The Regulatory Model Number for your product is SNPRH-1102. This regulatory number should not be confused with the marketing name (HP Deskjet 3520 eAll-in-One series, etc.) or product numbers (CB730A, etc.).

FCC statement

FCC statement

The United States Federal Communications Commission (in 47 CFR 15.105) has specified that the following notice be brought to the attention of users of this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For further information, contact:
Manager of Corporate Product Regulations
Hewlett-Packard Company
3000 Hanover Street
Palo Alto, Ca 94304
(650) 857-1501

Modifications (part 15.21)

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by HP may void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Notice to users in Korea

B 급 기기 (가정용 방송통신기기)	이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.
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VCCI (Class B) compliance statement for users in Japan

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。	VCCI-B
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Notice to users in Japan about the power cord

製品には、同梱された電源コードをお使い下さい。
同梱された電源コードは、他の製品では使用出来ません。

European Union Regulatory Notice

Products bearing the CE marking comply with the following EU Directives:

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC
- Ecodesign Directive 2009/125/EC, where applicable

CE compliance of this product is valid only if powered with the correct CE-marked AC adapter provided by HP.

If this product has telecommunications functionality, it also complies with the essential requirements of the following EU Directive:

R&TTE Directive 1999/5/EC

Compliance with these directives implies conformity to applicable harmonized European standards (European Norms) that are listed in the EU Declaration of Conformity issued by HP for this product or product family and available (in English only) either within the product documentation or at the following web site: www.hp.com/go/certificates (type the product number in the search field).

The compliance is indicated by one of the following conformity markings placed on the product:

	For non-telecommunications products and for EU harmonized telecommunications products, such as Bluetooth® within power class below 10mW.
	For EU non-harmonized telecommunications products (If applicable, a 4-digit notified body number is inserted between CE and !).

Please refer to the regulatory label provided on the product.

The telecommunications functionality of this product may be used in the following EU and EFTA countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and United Kingdom.

The telephone connector (not available for all products) is intended for connection to analogue telephone networks.

Products with wireless LAN devices

Some countries may have specific obligations or special requirements about the operation of Wireless LAN networks such as indoor use only or restrictions of the channels available. Please make sure that the country settings of the wireless network are correct.

France

For 2.4-GHz Wireless LAN operation of this product, certain restrictions apply: This product may be used indoors for the entire 2400-MHz to 2483.5-MHz frequency band (channels 1 to 13). For

outdoor use, only the 2400-MHz to 2454-MHz frequency band (channels 1 to 7) may be used. For the latest requirements, see www.arcep.fr.

The point of contact for regulatory matters is:

Hewlett-Packard GmbH, Dept./MS: HQ-TRE, Herrenberger Strasse 140, 71034 Boeblingen, GERMANY

Regulatory wireless statements

This section contains the following regulatory information pertaining to wireless products:

- [Exposure to radio frequency radiation](#)
- [Notice to users in Brazil](#)
- [Notice to users in Canada](#)
- [Notice to users in Taiwan](#)

Exposure to radio frequency radiation

Exposure to radio frequency radiation



Caution The radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized. This product and any attached external antenna, if supported, shall be placed in such a manner to minimize the potential for human contact during normal operation. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

Notice to users in Brazil

Aviso aos usuários no Brasil

Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário. (Res.ANATEL 282/2001).

Notice to users in Canada

Notice to users in Canada/Note à l'attention des utilisateurs canadiens

For Indoor Use. This digital apparatus does not exceed the Class B limits for radio noise emissions from the digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications. The internal wireless radio complies with RSS 210 and RSS GEN of Industry Canada.

Utiliser à l'intérieur. Le présent appareil numérique n'émet pas de bruit radioélectrique dépassant les limites applicables aux appareils numériques de la classe B prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada. Le composant RF interne est conforme à la norme RSS-210 and RSS GEN d'Industrie Canada.

低功率電波輻射性電機管理辦法

第十二條

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更設計之特性及功能。

第十四條

低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫藥用電波輻射性電機設備之干擾。

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DRAFT

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