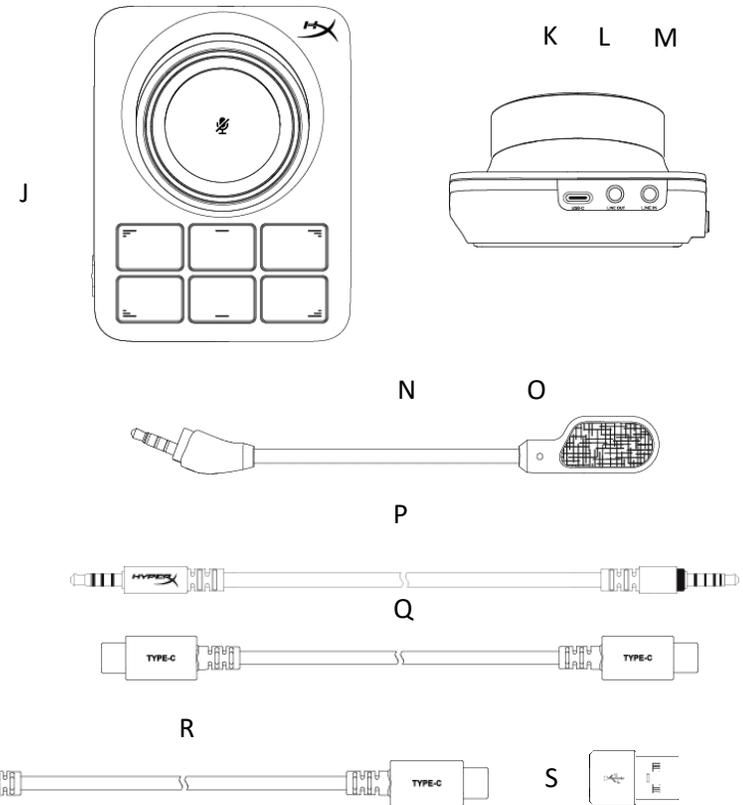
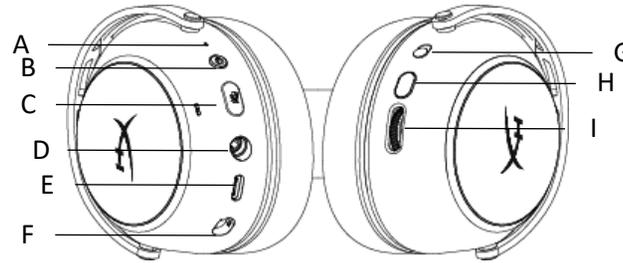
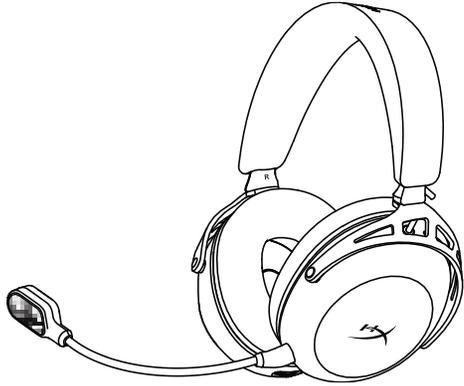


Quick Start Guide v1

HyperX Cloud Alpha 2 Wireless

Wireless Gaming Headset

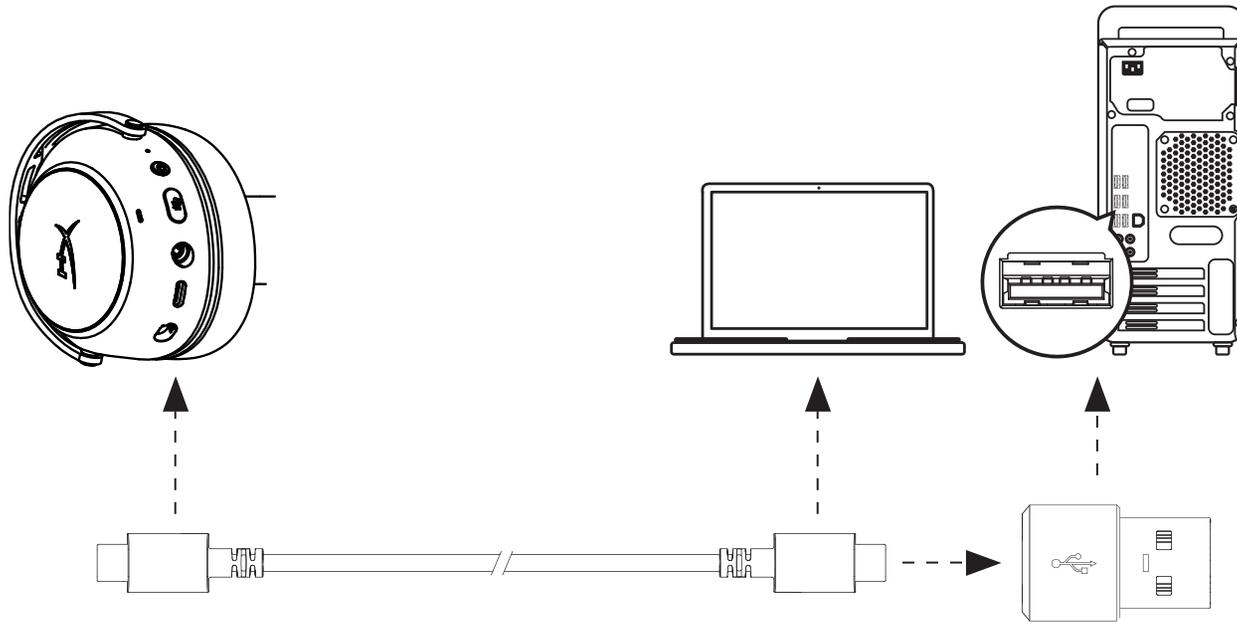
Overview



- A. Status LED
- B. Power button
- C. Mic mute / monitoring button
- D. 3.5mm headset jack
- E. USB-C charge port
- F. Microphone port
- G. [Wireless mode switch](#)
- H. Multifunction button
- I. Volume wheel
- J. Base station
- K. Base station USB-C port
- L. 3.5mm line out port
- M. 3.5mm line in port
- N. Detachable microphone
- O. Microphone mute LED
- P. 3.5mm headset audio cable
- Q. 1.5m USB-C to USB-C cable
- R. 0.5m USB-C to USB-C cable
- S. USB-C to USB A adapter

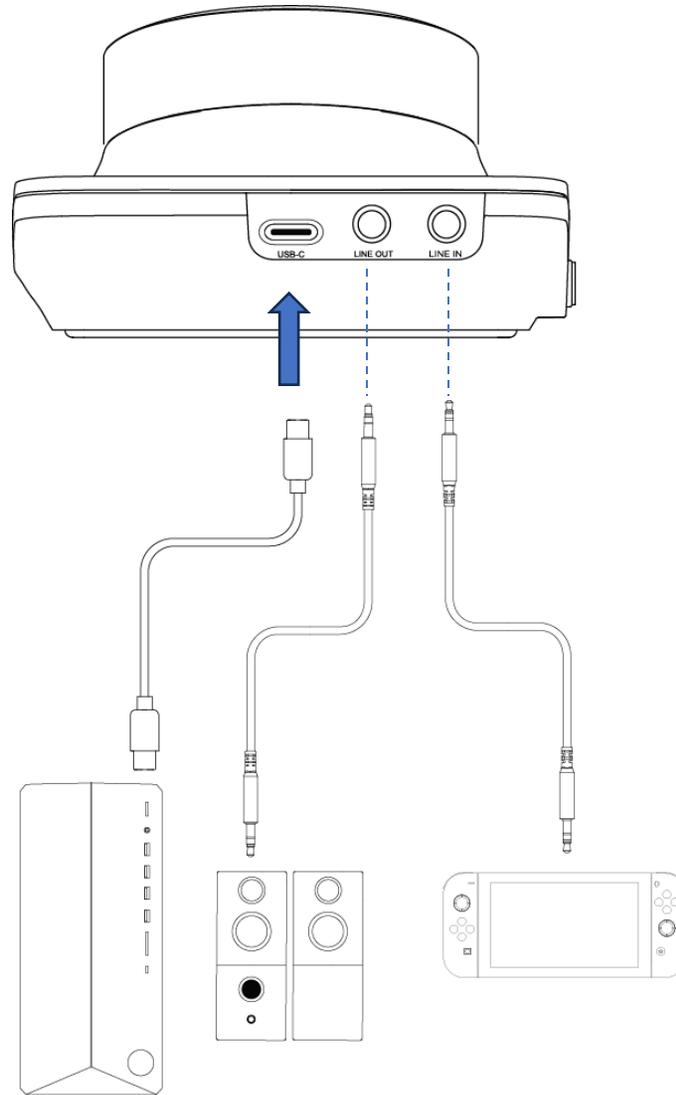
Charging

It is recommended to fully charge your headset before first use.



Charge Status	Status [LED]
Fully Charged	Solid Green
61% — 99%	Breathing Green
21% — 60%	Breathing Yellow
< 20%	Breathing Red

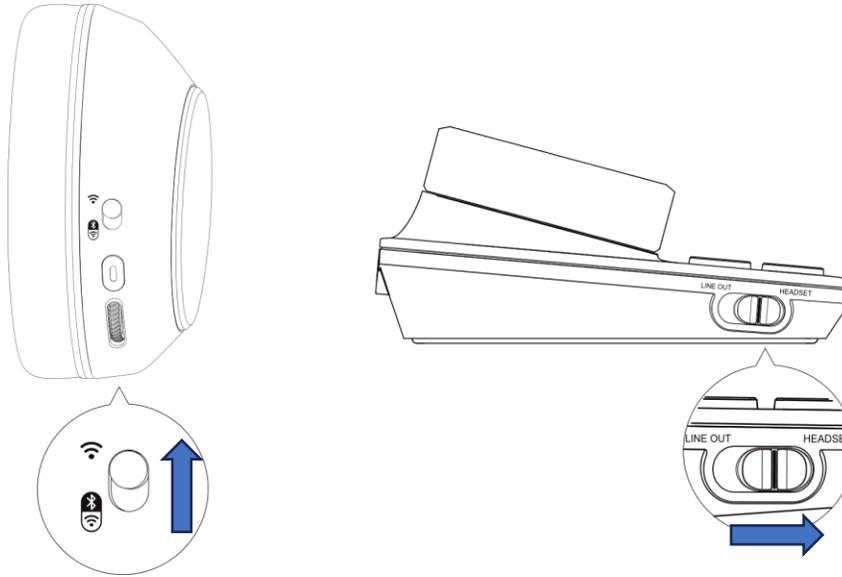
Usage
Base Station



*3.5mm AUX cables not included

Adapter Mode (2.4GHz)

1. Slide the headset **wireless mode switch** to  and the base station mode switch to “HEADSET”.

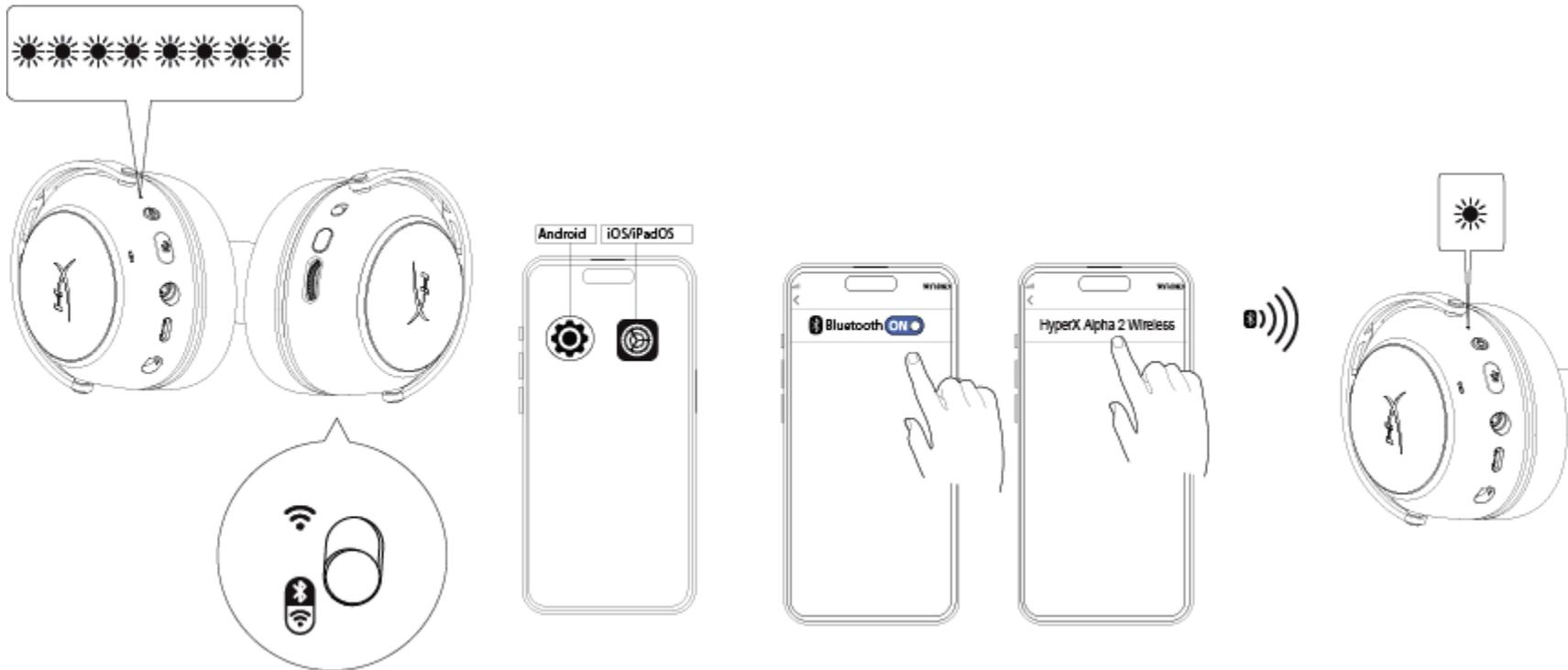


2. Power **ON** the headset.



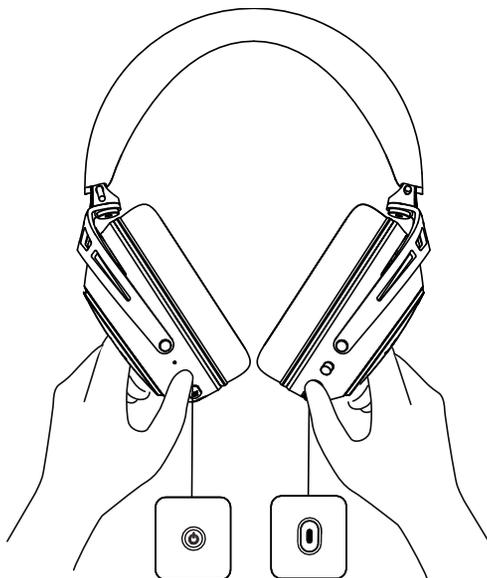
Dual Mode – Bluetooth and Adapter (2.4GHz)

1. Slide the [wireless mode switch](#) to Dual mode. The headset will enter Bluetooth pairing on the first setup.
2. Go to your device Bluetooth settings, search, and connect to “**HyperX Cloud Alpha 2 Wireless**”.

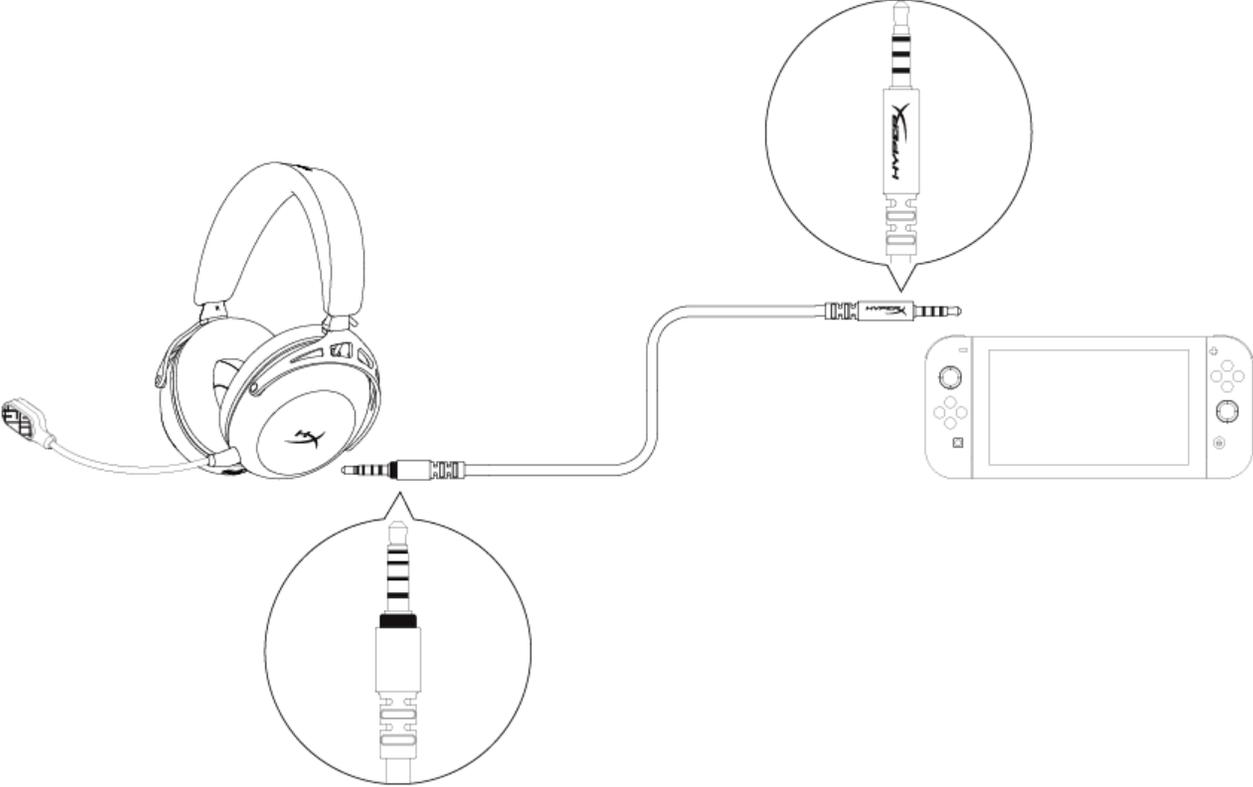


Bluetooth Pairing

1. Slide the [wireless mode switch](#) to Dual mode.
2. Press and hold both the power button and the multifunction button for 2s. Pairing mode is active when the LED blinks blue and the voice prompt says "Bluetooth pairing".
3. Go to your device's Bluetooth settings and connect to **"HyperX Cloud Alpha 2 Wireless"**.



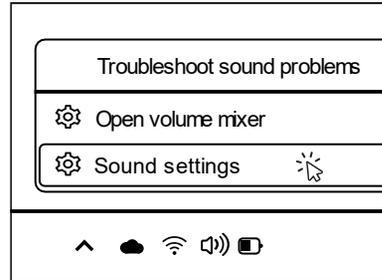
3.5mm Wired



Setup

Windows 11

1. Right-click on the sound icon in the system tray and select Sound Settings.



2. Set the output default device to Headphones [**HyperX Cloud Alpha 2 Wireless Game**].
3. Set the output default communications device to Headphones [**HyperX Cloud Alpha 2 Wireless Chat**].
4. Set the input device to Microphone [**HyperX Cloud Alpha 2 Wireless Chat**].

PlayStation 5

Go to the home page and select **Settings > Sound**.

Microphone

- Input Device: USB Headset "**HyperX Cloud Alpha 2 Wireless Chat**".

Audio Output

- Output Device: USB Headset "**HyperX Cloud Alpha 2 Wireless Game**".
- Output to Headphones: **All Audio**.

Headset Controls

Status LED

Status	Adapter Mode	Dual Mode
Pairing	Fast blinking white	Fast blinking blue
Searching	Blinking white	Blinking purple
Connected	Solid-fade white for 5s	Solid-fade purple for 5s

Power button

- Power on/off – Hold button for 2 seconds to power headset on/off.
- Battery level status – Press button to check the battery level.

The status LED will automatically turn off to conserve battery life.

Battery Level	Headset Status LED
61% to 100%	Solid-fade green
21% to 60%	Solid-fade yellow
7% to 20%	Solid-fade red
< 7%	Short-blink red

Mic mute / mic monitoring button

- Mic mute toggle – Press button to turn the mic mute on/off.
- Mic monitoring toggle – Hold button for 2 seconds to toggle mic monitoring on/off.

Multifunction button

Single Press	Double Press	Triple Press	Long Press (2s) [Translate in time]
Play / Pause Answer Call	Skip Track End Call Reject Call	Previous Track	Activate Voice Assistant

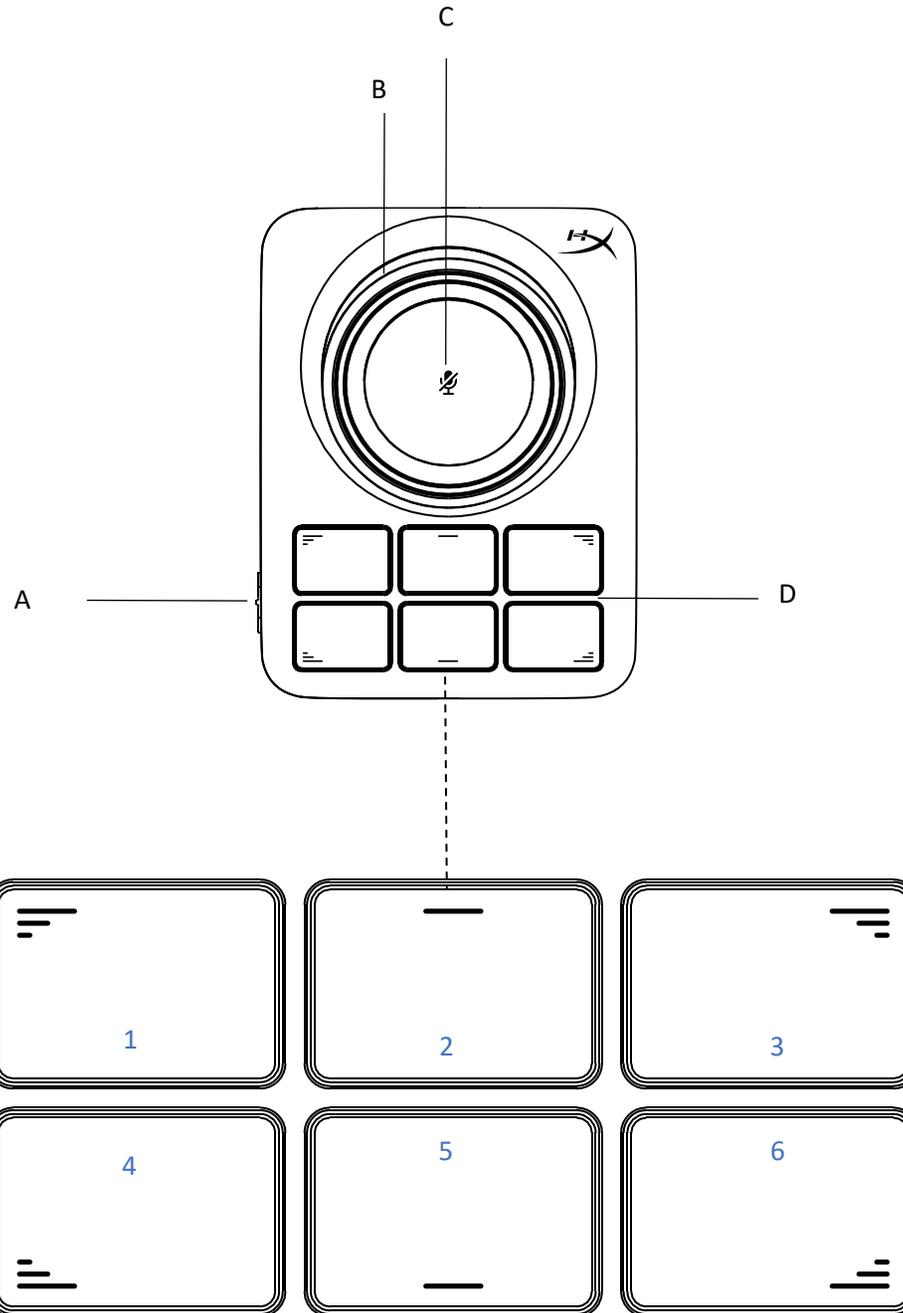
Note: Button functionality can vary between devices and apps.

Volume wheel

- Scroll up and down to adjust volume level.

Base Station Controls

- A. Line out / headset mode switch
- B. Volume wheel
- C. Mic mute
- D. Buttons



Line out / headset mode switch

- Switch audio between 3.5mm line out or headset

Volume wheel

- Rotate wheel to adjust playback volume level

(1) Mic gain

- Rotate wheel to adjust mic gain level

(2) Game/Chat mix

- Rotate wheel to adjust game/chat mix. Left side is the game channel and right side is the chat channel
- Hold button for 3 seconds to reset balance level to 50% mix

(3) Mic monitoring

- Rotate wheel to adjust mic monitoring level
- Hold button for 3 seconds to toggle mic monitoring on/off

(4) Audio mute

- Press button to toggle playback audio mute on/off

(5) EQ preset

- Rotate wheel to change between EQ presets
- Hold button for 3 seconds to toggle EQ on/off

(6) Media control

- Press button to play/pause media
- Double press button to skip to next track
- Hold button for 3 seconds to skip to previous track

HyperX NGENUITY Software

Go to hyperx.com/ngenuity to download the NGENUITY software. NGENUITY software features include:

- DTS Headphone:X*
- Adjustable auto shut-off behavior
- Battery level indicator

*PC only

[[NGENUITY logo](#)] [[DTS logo](#)]

[[Reference images](#):



]

Questions or Setup Issues?

Contact the HyperX support team or see the user manual at hyperx.com/support

WARNING: Permanent hearing damage can occur if a headset is used at high volumes for extended periods of time.

Battery/TX Power Info

Battery Information	Battery Type: 3.8V, 1800mAh Li-Po Battery, 6.84 Wh Rechargeable battery can be replaced by user
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Radio Technology	Frequency Bands: 2.4GHz, Bluetooth
Frequency and TX Power Information	Maximum Transmit Power EIRP (dBm): Headset: ≤ 10dBm Base Station: ≤ 10dBm

Battery Replacement

1. Power **OFF** the headset.
2. Carefully pull the right ear cushion from the headset.
3. Unscrew the 4x Philips screws to separate the driver cover from the right earcup.
4. Gently separate the cover from the earcup to avoid any damage.
5. Locate and remove the battery secured with a connector.
6. Place new battery matching correct pin orientation.
7. Close the driver cover and earcup. Reverse steps 3 and 2. Make sure to push cushion into the slot all around the earcup.
8. Power **ON** the headset and test for functionality.

CAUTION

Risk of fire or explosion if the battery is replaced by an incorrect type

ATTENTION

Risque d'incendie ou d'explosion si la batterie est remplacée par un type incorrect

Wireless Headset/無線耳機/无线耳机

Regulatory Model/型號/型号: HXHS241

Base Station/音效控制台/音频控制台

Regulatory Model/型號/型号: HXDA241