



# hAppy™+

QUICK START GUIDE

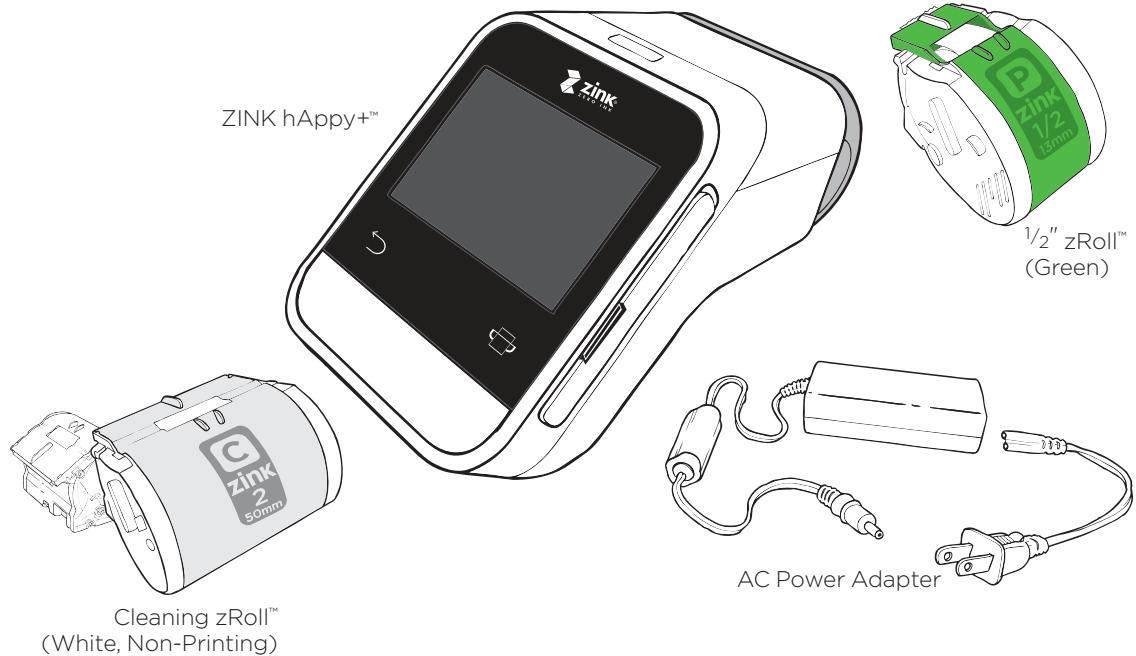




Congratulations  
on your new  
ZINK hAppy+!  
In this guide we'll get you  
set up in no time.

If you have any questions,  
call us at  
877-711-ZINK (9465)  
or visit us online  
at *ZINK.com*.

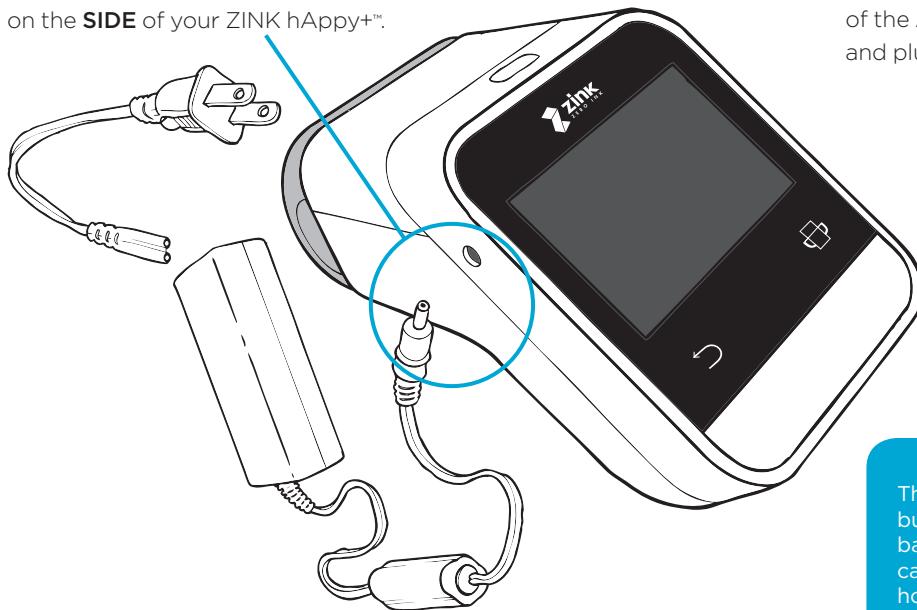
# What's in the Box



**STEP 1** ● ● ●

## Plug In, Power On, and Charge Your ZINK hAppy+™

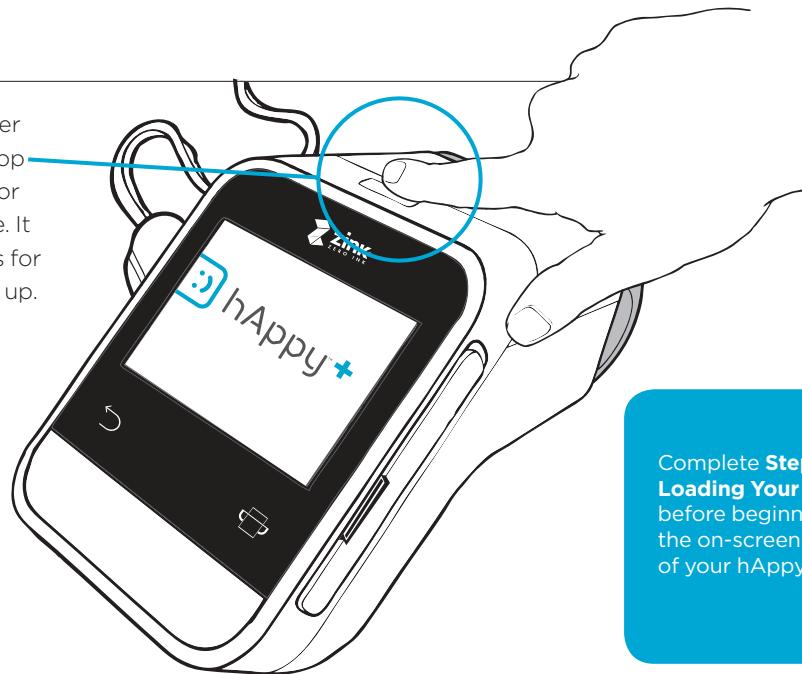
1. Insert the AC power adapter into the port on the **SIDE** of your ZINK hAppy+™.



2. Connect the two sections of the AC power adapter and plug into a wall outlet.

The hAppy+™ has a built-in rechargeable battery. The battery can take up to six hours to fully charge.

3. Press and hold the power button located on the top of your ZINK hAppy+™ for 1-2 seconds and release. It takes about 30 seconds for your hAppy+™ to power up.

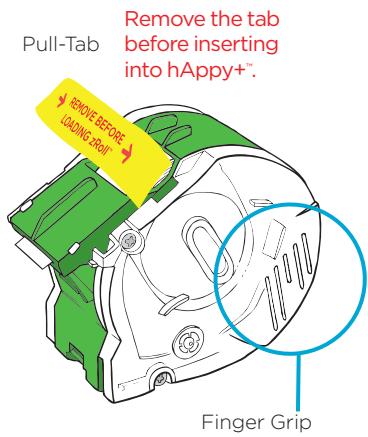


Complete **Step 2:**  
**Loading Your zRoll™**  
before beginning  
the on-screen setup  
of your hAppy+™

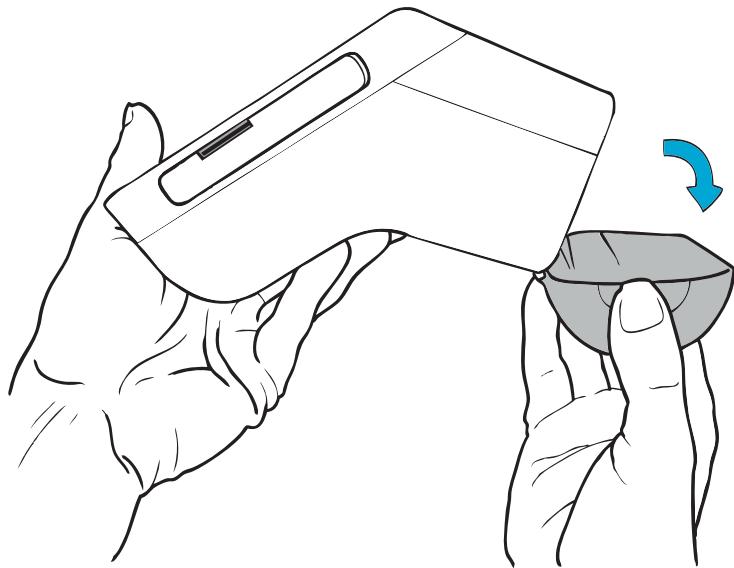
**STEP 2** ● ● ●

## Load Your zRoll™

1. Unpack the zRoll and remove the pull-tab from the top.

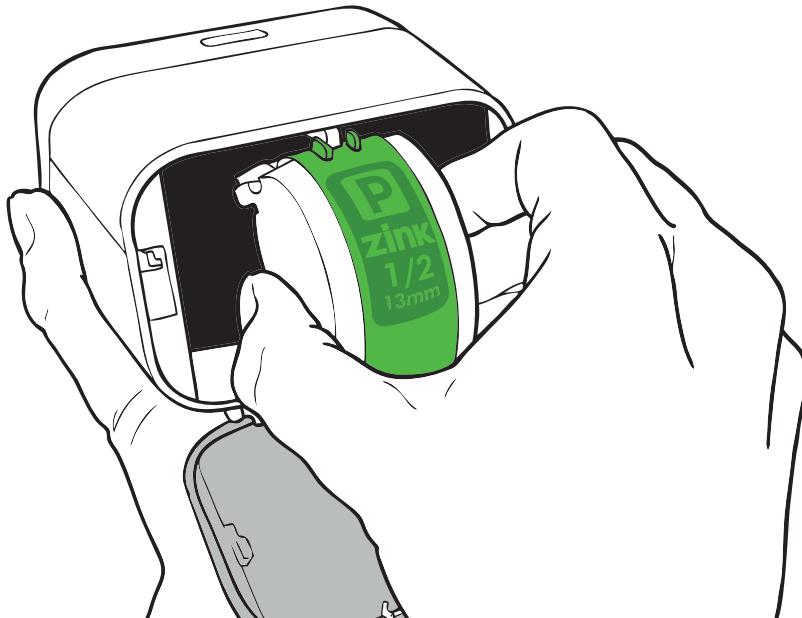


2. Open the zRoll door on the back of your hAppy+™.



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3. Hold your zRoll by the two finger grips on each side and line up the V-shaped ridge on your zRoll with the notch on your ZINK hAppy+. Push the zRoll until you hear a slight click. Close the door.



4. Your hAppy+™ will eject a small piece of ZINK paper to complete the loading process.



## STEP 3

### Set Up Your ZINK hAppy+™

1. Make sure your hAppy+™ is plugged into a wall outlet during the setup process.



2. Follow the on-screen instructions to set up your hAppy+™.

3. At the end of setup you will see the **Home Screen** of the *ZINK Design & Print Studio*™ app.

In order to set up your ZINK hAppy+™ you will need to have a wireless Internet connection.

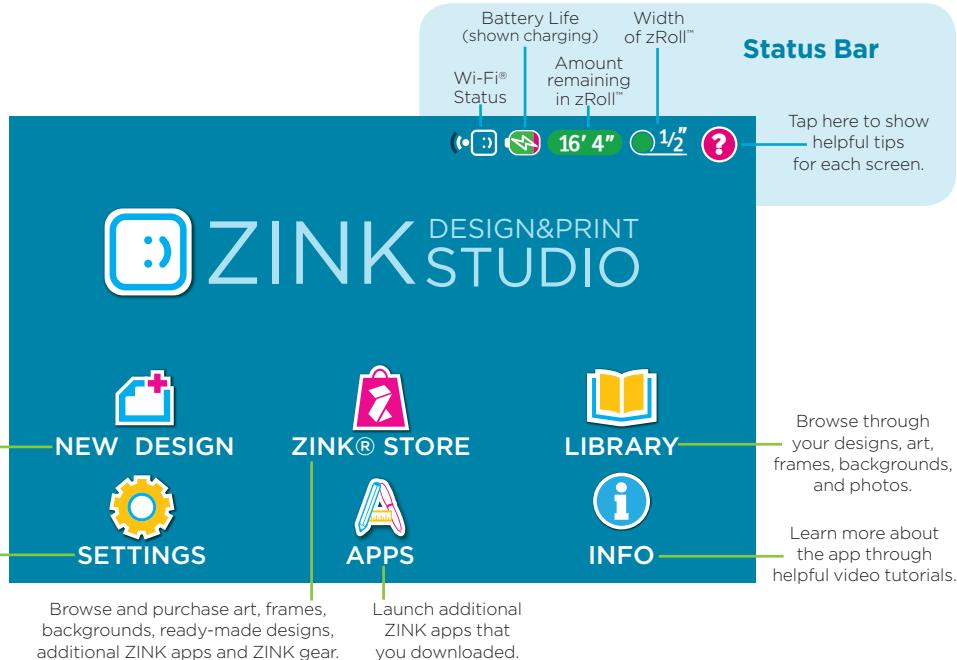


Wireless Router (Wi-Fi®)



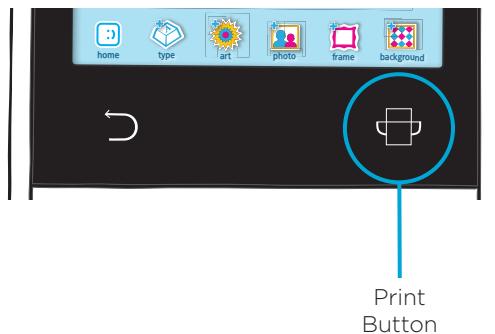
High-Speed Internet

## Home Screen



# Printing With Your ZINK hAppy+™

When you are ready to print a design press the print button on your hAppy+™.



Be sure to wait for your hAppy+™ to finish printing your design before removing it. You will hear a distinct cutting sound when printing is completed.

## Printing Each Design

### Slight Overprint

The hAppy+™ slightly overprints your design so you never have an unwanted white edge.



## Printing Multiple Copies

### Kiss Cutting

When Kiss Cut is selected in Printer Options, multiple copies will "kiss cut" between each copy. All images can then be easily peeled and applied to your project.



## Acid-Free Permanent Adhesive-Backed

The zRoll™ adhesive has been specially created to allow you to quickly and easily remove and reapply your design if placed incorrectly. Your design will become permanently secure over time.

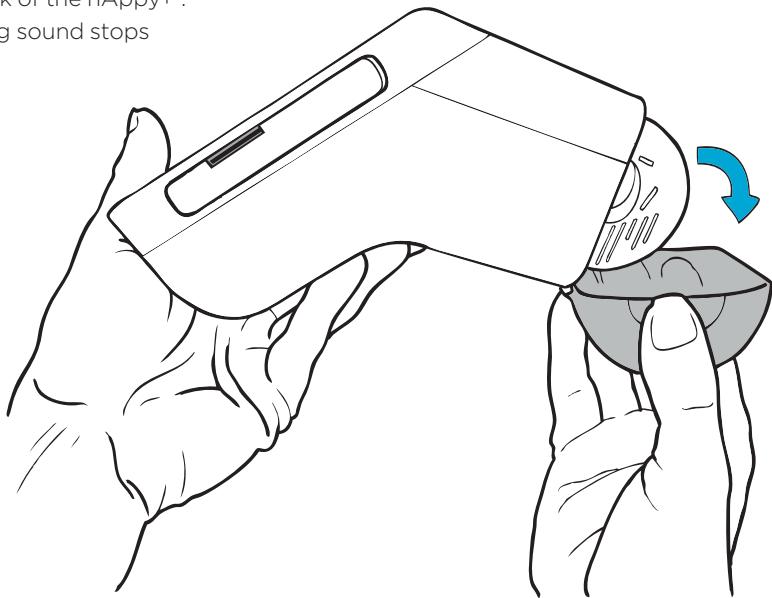
# Unloading Your zRoll™

1. Open the zRoll door on the back of the hAppy™.

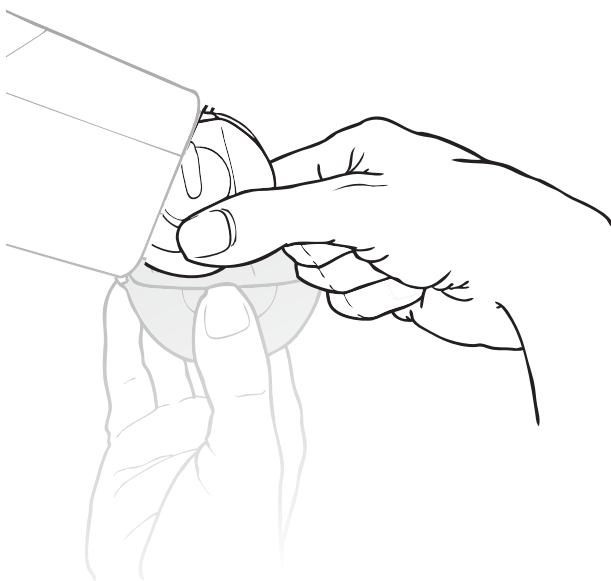
Be sure to wait until the whirring sound stops before removing your zRoll.

Opening the zRoll door automatically unlocks the zRoll for removal.

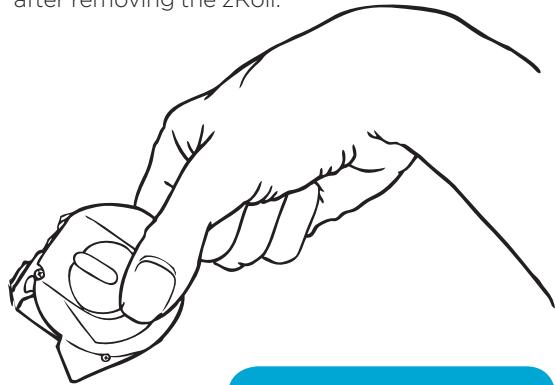
Shutting the door locks the zRoll and initiates the automatic loading process.



2. Grasp the zRoll by the two finger grips on each side.



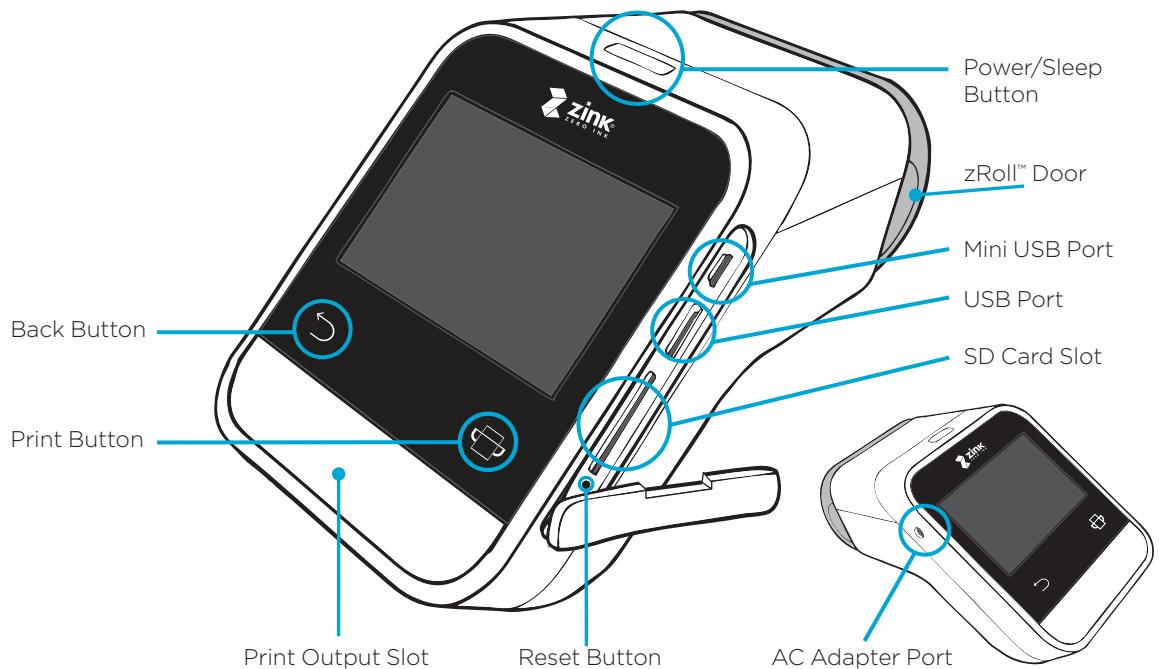
3. Lift the zRoll up slightly and away from your ZINK hAppy+. Close the zRoll door after removing the zRoll.



Remove the zRoll when not in use.

Store your unloaded zRoll in a cool, dry place.

# Get to Know Your ZINK hAppy+™



## LED Signals

- **Startup mode**

LED remains on during power-up.

- **Ready mode**

LED is off. The printer is ready to print.

- **Active/Print mode**

LED blinks slowly to indicate printing, receiving print data, etc.

- **Attention mode**

LED blinks fast to indicate there is an error that prevents printing.

- **Sleep mode**

LED blinks in a snooze/heartbeat pattern.



## Power/Sleep Button

- **Turn hAppy+™ ON**

Press and hold button for 2 seconds.

- **Turn hAppy+™ screen OFF**

Quickly press button.

- **Wake up hAppy+™ screen ON**

Quickly press button.

- **Turn hAppy+™ OFF**

Press and hold button for 2 seconds. (A power-down screen will be displayed. Press OK.)

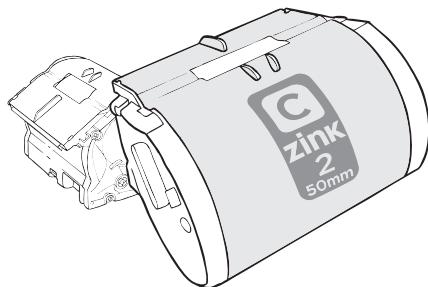
## Reset Button (on side of unit)

- Should your hAppy+™ become unresponsive use the tip of a ball point pen or paper clip to press the reset button.

# Caring for Your ZINK hAppy+™

## Cleaning zRoll™

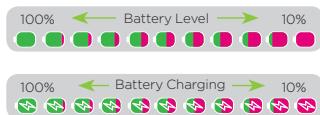
- The Cleaning zRoll is not for printing. When inserted, it will start a cleaning cycle.
- Use after every 20-30 prints for best performance.



Cleaning zRoll™  
(White, Non-Printing)

## Charging Your hAppy+™ Battery

- The internal battery can take up to six hours to charge.
- The battery is not end-user replaceable.



Battery Life  
(Status Bar  
indicator)

## Cleaning Your hAppy+™ Screen

- Clean the hAppy+™ screen with a clean, lint-free cloth.
- Never apply alcohol or any type of detergent.



Full-color, acid-free, permanent adhesive zRolls™  
are available in five sizes.



#### **ZINK® Zero Ink® Technology**

ZINK® stands for Zero Ink®—an amazing new way to print in full color without the need for ink cartridges or ribbons. Now you'll be able to do things you've only imagined. Finally a smart, easy, and affordable way to print in full color—all from a single zRoll™.

## LIMITED WARRANTY STATEMENT

### Extent of Limited Warranty

ZINK Imaging ("ZINK") warrants to the end-user customer that the ZINK products will be free from defects in material and workmanship from the date of original purchase from ZINK or an authorized ZINK dealer or distributor for the durations described below:

Product Type	Parts and Labor Warranty
ZINK hAppy+™	1 year
ZINK zRolls™	1 year
ZINK hAppy™ Accessories	1 year

For software products, ZINK's limited warranty applies only to a failure to execute programming instructions. ZINK does not warrant that the operation of any product will be uninterrupted or error free. ZINK's limited warranty covers only those defects that arise as a result of normal use of the product and does not cover any other problem, including those that arise as a result of: (i) improper maintenance or modification; (ii) software, media, parts or supplies not provided or supported by ZINK; (iii) operation outside the product's specifications; or (iv) unauthorized modification or misuse.

If ZINK receives, during the applicable warranty period, notice of a defect in any product which is covered by ZINK's limited warranty, ZINK shall either repair or replace the product, at ZINK's option. If ZINK is unable to repair or replace, as applicable, a defective product which is covered by ZINK's limited warranty, ZINK shall, within a reasonable time after being notified of the defect, refund the purchase price of the product.

ZINK shall have no obligation to repair, replace or refund until the customer obtains a Return Material Authorization (RMA) number and returns the defective product to ZINK.

Any replacement product may be either new or like-new, provided that it has functionality at least equal to that of the product being replaced. The limited warranty on any replacement product will be 90 days from the date that it is shipped to the customer or the remainder of the limited warranty on the original product, whichever is longer.

ZINK products may contain remanufactured parts, components, or materials equivalent to new in performance. ZINK's Limited Warranty Statement is valid in any country where the covered ZINK product is distributed by ZINK.

### Transferable

This limited warranty is transferable.

### Limitations of Warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER ZINK NOR ITS THIRD PARTY SUPPLIERS MAKE ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

### Limitations of Liability

To the extent allowed by local law, the remedies provided in this Limited Warranty Statement are the customer's sole and exclusive remedies.

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS LIMITED WARRANTY STATEMENT, IN NO EVENT SHALL ZINK OR ITS THIRD PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

### Local Law

This Limited Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.

To the extent that this Limited Warranty Statement is inconsistent with local law, this Limited Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations in this Limited Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may: (i) preclude some or all of the disclaimers and limitations set forth in this Limited Warranty Statement from limiting the statutory rights of a consumer (e.g., United Kingdom); (ii) otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or (iii) grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.

THE TERMS IN THIS LIMITED WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE ZINK PRODUCTS TO SUCH CUSTOMERS.

### How You (the Customer) Can Obtain Service and Support

To obtain warranty service, an RMA number or support, please call ZINK Imaging Customer Care at 877-711-ZINK (9465). If warranty service is needed at any time during the warranty period, you will be asked to furnish a sales receipt/proof of purchase from ZINK or an authorized ZINK dealer or distributor indicating the date of purchase, amount paid and place of purchase.

## COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Radiation Exposure Statement:** This product complies with the FCC portable RF exposure limit as set forth for an uncontrolled environment and is safe for its intended operation as described in this manual. Further RF exposure reduction can be achieved by use as far as possible from the operator or by lowering the power output on the device if such a function is available.

**Note:** The country code selection is for non-US models only and is not available on US models. Per FCC regulation, all WiFi product models marketed in the US must be fixed to US operation channels only.

## RECYCLING INFORMATION

For information about recycling ZINK Imaging batteries or zRolls, please contact us at 877-711-ZINK (9465). Or check out our website at [ZINK.com](http://ZINK.com).

## DISCLAIMER

This guide may not be indicative of the latest version of the ZINK Design & Print Studio app. ZINK Imaging may make improvements and/or other changes to the app at any time.

ZINK Imaging and other parties involved in the creation, production, or delivery of the ZINK Design & Print Studio app make no warranty, implied or explicit, that any part of the service will be uninterrupted, error-free, virus-free, timely, secure, or accurate, nor that the content is safe in any manner for download.

## BATTERY GUIDELINES AND WARNINGS

- Don't disassemble the battery.
- Don't short circuit the battery.
- Don't heat or expose the battery to open flame. Heating or exposing the battery to open flame may cause the battery to explode.
- Don't use the battery near heat.
- Don't use the battery near an open fire, oven or any environment where the temperature is above 140°F/60°C.
- Keep the battery dry.
- Don't charge the battery in direct sunlight or in excessive heat.
- Only use the specified power supply when charging the battery.
- Don't physically alter the battery. Don't chip, break, or otherwise damage the battery housing.
- Don't solder the battery. The high temperature of soldering will damage the battery housing.
- Don't connect the battery directly to a main power source or any other improper power supply.
- Don't use the battery in any other devices.
- Don't touch any liquid that may leak from the battery. Electrolyte leakage can be dangerous. If electrolytes come in contact with skin or eyes, immediately flush with water and seek medical assistance.
- Don't store the battery in a pocket or bag together with metallic objects such as keys, jewelry, hairpins, or coins.
- Don't hit the battery with heavy objects such as a hammer or a weight.
- Don't put the battery in a microwave oven, dryer, or high-pressure container.
- Stop charging the battery if charging is not completed within 6 hours.
- Stop using the battery if it becomes too hot to touch or if foul odors are detected.

**CAUTION** RISK OF EXPLOSION IF A NON-ZINK HAPPY™ BATTERY IS INSTALLED. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



If you have any questions, call us at 877-711-ZINK (9465)  
or visit us online at *ZINK.com*.