

# Mobile Phone

**User Manual**

**Brand: Blood**

**Model: Jazz 4**

**FCC ID:AYWJAZZ4**

## Preface

Please read the following guidelines before using your new Mobile phone. Utmost compliance with the following is highly recommended for your safety. Non-compliance may pose danger to you and your mobile phone, and may be illegal.

The Mobile is packed with features to satisfy your needs such as Phonebook, Music Player, Video Player, Digital Camera, among others. It is Wi-Fi and Bluetooth capable and also meets the GSM/GPRS technical criteria. It is certified by both local and international authorities.

Cherry Mobile reserves the right to modify technical specifications without prior notice. Some content in this manual, i.e. software, images, accessories and more, may vary from that in the actual device. Please refer to your unit for accuracy.

This guide aims to help you get started on your new Mobile phone. Aside from the last two parts of this guide i.e. Section 6 - Important Safety Precautions and Section 7 - Troubleshooting, you will find the following icons periodically present to help you make better use of your device.



- indicates sequence of processes



- presents additional notes on a topic or alternative options for a feature



- shows further cautionary measures to prevent damage to your mobile phone

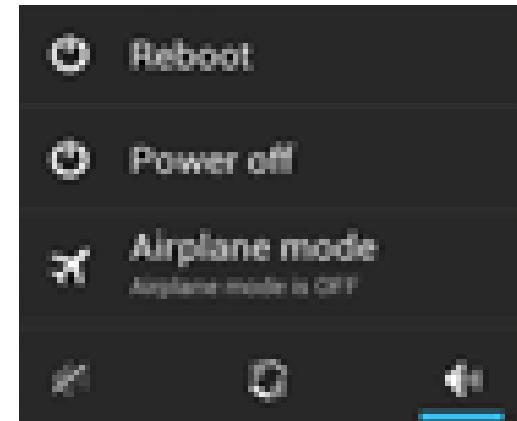
# 1. Getting Started

## Switch your Mobile Phone ON / OFF

To switch your mobile phone ON, press and hold the Power Key until an animation appears on the screen. Make sure the battery is charged inserted properly.

To switch OFF, press and hold the Power Key until a window pops up.

Tap **Power Off** → **OK** and the phone will shut down.



## Install / Remove the SIM Card and Battery

Make sure to switch off the device and disconnect from charger before installing and removing the SIM card and battery. To install / remove the SIM card and battery, perform the following:

1. Snap open the phone's back cover and pull out the battery.
2. Carefully insert the SIM card into the SIM card slot, making sure that the card's gold plate is facing down and in proper alignment with the phone's metal contacts.
3. Carefully return the battery into its slot and put the cover back on.
4. To remove, carefully slide the card out of the slot.

: If the screen displays that the SIM card is locked **permanently**, please consult your network operator.

## Install / Remove the Memory Card

The Memory Card is a handy mobile storage device that expands the mobile phone's storage capacity. To install / remove the memory card, perform the following:

1. Tap and hold the Power Key to shut off the mobile phone.
2. Snap open the phone's back cover.
3. Remove battery.
4. Carefully insert the Memory Card into its slot, make sure that the card's gold plate is facing down and in proper alignment with the phone's metal contacts.

5. Return battery.
6. To remove, carefully slide the card out of the slot.

: It is vital that you restart your phone for it to identify with the newly inserted memory card.

## Charge the Battery

1. Plug the charger into the electrical outlet.
2. Connect the small end of the charger connector into the mobile phone's charging slot.

The battery indicator icon will flash until charging is finished. When charging is complete, i.e. the battery charging icon stops flashing, disconnect the phone from the charger.

: Do not forget to unplug the charger from the electrical outlet after charging.

: Only use Cherry Mobile approved charger and other accessories.

: You can use the phone while charging, but charging time may increase. When charging the handset in its Power Off state, a charging indicator will appear on the screen.

## Switch to Sleep Mode / Wake Up

The Sleep Mode suspends your device to a low power consumption state in order to prolong battery life. Your device also goes into Sleep Mode by itself when the display automatically turns off after a certain period of time, depending on display settings.

Lightly press Power Key to switch to Sleep Mode.

Press the Power Key to Wake Up / activate your screen display.

To configure sleep settings, go to **Settings → Display → Sleep → choose time**

: Switching the Phone to Sleep Mode is a way to lock your phone.

## Screen Lock

You can lock your screen for additional security. After you set a lock, the screen is locked after the display goes to sleep.

1. Go to **Settings → Security → Screen lock.**
2. Touch the type of lock you want and follow the onscreen instructions.

You can choose among these lock options:

**Slide** provides no protection, but lets you get to the Home screen quickly.

**Face Unlock** lets you unlock your tablet by looking at it. This is the least secure lock option.

**Pattern** lets you draw a simple pattern with your finger to unlock the tablet. This is slightly more secure than Face Unlock.

**PIN** requires four or more numbers. Longer PINs tend to be more secure.

**Password** requires four or more letters or numbers. This is the most secure option, as long as you create a strong password.

: A strong password is usually eight or more characters long, and is composed of alphabetic characters and symbols.

## Unlock Your Phone

Drag the  icon to the right, depending on your screen lock pattern.

: To set Screen Lock pattern, go to **Menu → Settings → Security → Screen Lock → choose from options.**

## Security Codes

The mobile phone and the SIM card support several passwords in order to prevent misuse. When prompted to enter any of the codes mentioned below, type in the correct code and then confirm by tapping the OK key. To access the phone's settings for these codes, go to **Menu [grid icon] → Settings [gear icon] → Security → Set up SIM card lock → Choose which card to lock → Lock SIM Card → enter SIM PIN → OK**

### Personal Identification Number (PIN)

Local network service providers furnish each SIM card with a unique set of codes including the PIN, PIN2 and PUK. If the PIN is incorrectly entered for three successive times, the SIM card will be locked.

*To unlock the SIM card, you need to enter the PUK or the Personal Unlocking Key.*

For further information regarding PIN, PUK and SIM Lock, contact your network service provider.

*Basic Troubleshooting for locked SIM card:*

- Enter the correct PUK. You will then be prompted to enter a new PIN.
- Type in the new PIN → OK.
- Re-type the new PIN → OK.

PUK

The PUK (Personal Unlocking Key) code is required in order to modify a blocked PIN. This code usually comes with the SIM card upon purchase. Otherwise, contact your local service provider.

: If you enter the wrong PUK code for 10 consecutive times, the SIM card will become invalid.

## 2. Overview



1	Power Key
2	Audio Jack
3	Front Camera
4	Proximity Sensor
5	Up/Down Key
6	LED Flash
7	Rear Camera
8	Speaker
9	Display Screen
10	Capacitive Keys
11	Microphone
12	USB/Charging Slot

## Functions of Capacitive Keys

 Menu Key – opens a folder, app or feature; displays further options for a running or ongoing application. Tap and hold the Home Key to view recently browsed/accessed/used applications

 Home Key – returns to the main screen in one touch

 Back Key – makes the screen go back one level

Up/Down Keys – turns the volume up or down

Power/Lock Key – switches the phone on or off; locks/unlocks or sleeps/wakes your phone

## Touch Control

Your phone is receptive to the following finger gestures:

TAP – selects or launches an item or an app i.e. selecting from the menu, entering characters or text in a field.

TAP & HOLD - activates widgets and offers further options to an application. tap& hold an item on the screen by touching it and not lifting your finger until an action occurs.

DRAG - tap & hold an item and then, without lifting your finger, move your finger on the screen to reposition it on the screen.

SWIPE OR SLIDE - lets you scroll the screen up, down, left or right. It is also used when unlocking the screen. Lightly and quickly touch and slide your finger across the screen without pausing to avoid dragging an item instead.

DOUBLE-TAP - lets you zoom in or out a screen Tap quickly twice on a webpage, map, or other screen to zoom.

PINCH - lets you zoom in or out a screen by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).



## The Home Screen

To move between Home screens, swipe left or right.

### Change the Wallpaper:

Tap and hold any clear part of the Screen → Choose a wallpaper from Gallery, Live Wallpapers and Wallpapers.

### Add Apps and Widgets to Your Home Screen

Tap Home Key →

Tap and hold chosen application/widget to add to the Home Screen.

Drag towards desired position.

Release hold when the Main Screen appears in the background.

### Remove Items from Your Home Screen

Tap Home Key to return to the Home Screen.

Tap and hold the item to be removed and drag it towards the **[X Remove]** icon at the top of the screen.

## Auto-Rotate Screen

With the Auto-Rotate Screen turned on, you will be able to view items on the screen vertically or horizontally, depending on how you hold your phone. Please note that not all screens are covered by the Auto-Rotate Screen feature.

To turn the Auto-Rotate Screen feature on/off, go to **Menu → Settings → Display → Auto-Rotate Screen → (uncheck)**

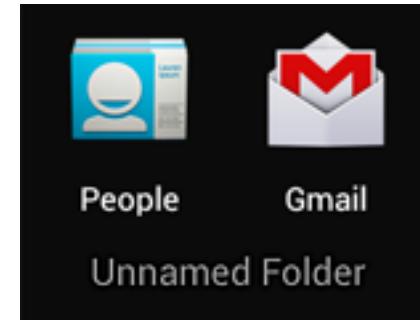
You may also drag down the Notifications panel, tap → **Auto-rotation** to activate or deactivate auto-rotate function.

## Folders

This allows you to organize your applications in folders on the Home Screen. To make a new folder on your Home screen, tap and hold and drag apps to the Home Screen, and stack them on top of another. They will automatically be grouped into a folder.

#### *To name folder on Home screen*

1. Touch the folder icon on Home screen to open
2. Touch the folder's title bar to show the name field.
3. Edit the folder's name and tap **Done** after renaming.



#### *To remove move applications out of a folder back to the Home Screen*

Touch and hold the item in a folder, and then drag it out of the folder.

### **Using the Home Screen even when locked**

While the screen is locked, you may assign several quick access items on the Home Screen by swiping the screen down.

Swipe left/right to gain quick access. To add items, tap + and choose from list.

### **Voice Search**

Your phone operates via voice command. Search items in your phone or on the Internet simply by speaking. Tap  on any screen that it is visible and follow prompt before speaking. For texting/typing using speech, go to Messaging on page 15.

You may also go to  →  to access voice search.



### Status and Notification Icons

To view your phone's notifications, simply swipe the notifications bar downwards. Below are the possible status icons you will encounter and their meanings:

	USB connected		Missed call		Meeting mode		Earphone insert
	Airplane mode		Signal strength		Alarm set		Signal searching
	Battery charge		New message		Silent mode		USB debugging connected
	Bluetooth icon		Wi-Fi network		Data Conn. off		New Wi-Fi network detected

## Notifications

The Notifications panel lets you view notices, warnings and any new updates in your phone.



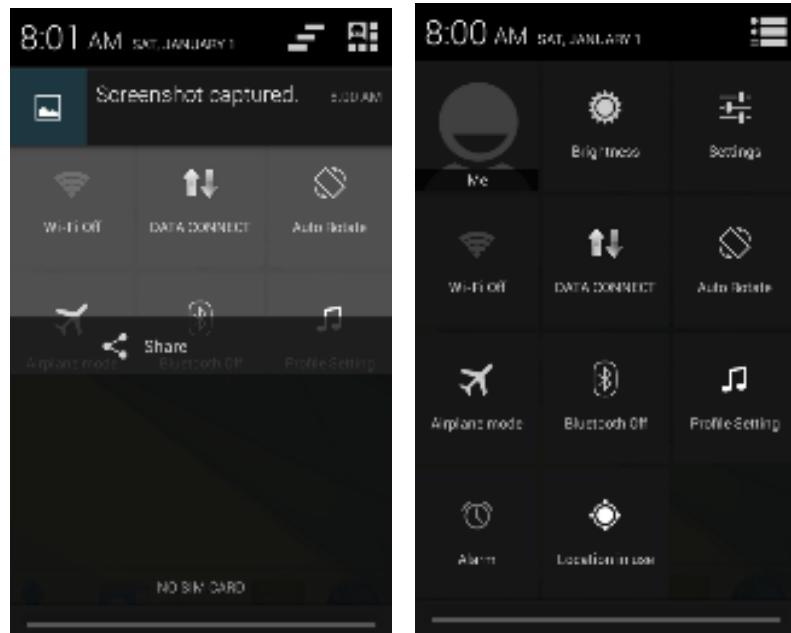
### *To open the Notifications panel*

Found on the top part of the screen, swipe the notifications panel (also known as the status bar) downwards. Swipe upwards to close.

### *To open a running application from the Notifications panel*

From the Notifications panel, touch the icon for the running application to open it.

*To dismiss notifications, tap *



## Toolkits

Toolkits quickly start applications such as Bluetooth, WLAN and so on.

- Using two fingers, swipe the Notifications panel downwards.
- Tap a Toolkit to enable or disable.



### 3. Basic Functions

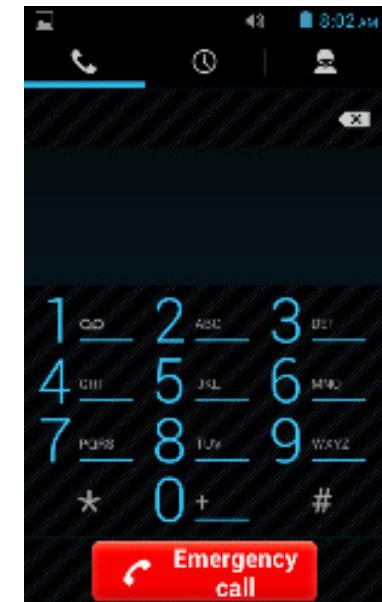
#### Make and Answer Calls

##### Make a Call

Option 1: On the Home Screen tap  → choose the Phone tab → enter phone number → tap .

Option 2: Tap  →  → enter phone number → tap .

Option 3: Tap  → Contacts → tap name of selected contact  
: Tap  to erase incorrect digits.



##### Dial an International Call

For international calls, type (+) followed by the country code and then the complete number.

(+) (Country Code) (complete phone number) then tap .

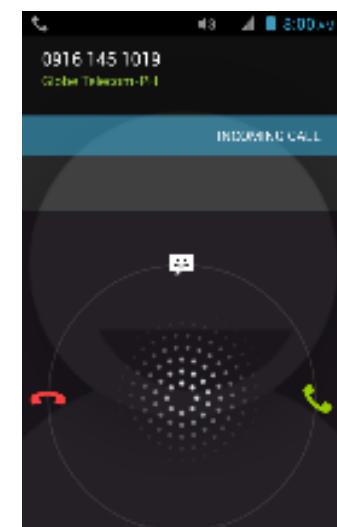
: Tap and hold  to type "+" and then type the country code, the area code and the telephone number. Then tap the telephone icon to connect.

##### Dial an Emergency Call

This phone operates using radio signals, wireless and landline networks, but cannot guarantee connection in all locations at all conditions. It is not advisable to rely **solely** on wireless phones to make emergency calls. To make an emergency call:

1. Switch your phone on.
2. Dial emergency number and tap Call.

: Some networks may require that a valid SIM card is properly inserted in the phone before making an emergency call. Emergency numbers vary in every country. Emergency calls may not work in all locations due to network and interference issues.



##### Answer / Reject an Incoming Call

When you receive an incoming call, a notification message appears on the screen.

To accept call, drag  towards 

To reject, drag  towards 

Drag  towards  to send a message instead.

### Adjust the Volume

During a call, press the Side Keys to adjust the volume.

### Options During a Call

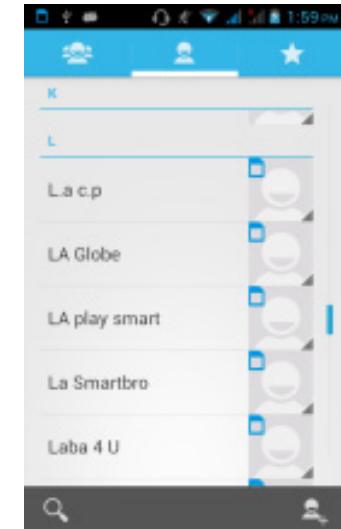
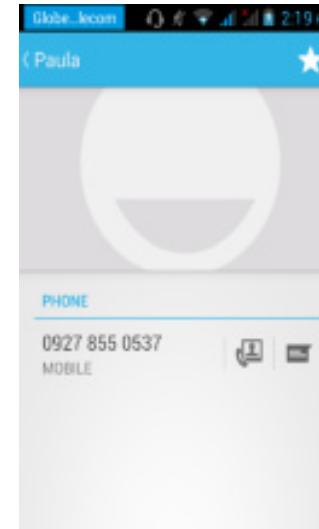
 - Launch/Hide Dial Pad

 - Turn speakerphone on/off

 - Mute

 - Put a call on hold

 - add current call's details to contacts.



### **Manage Contacts**

You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact

syncing. To manage your contacts, go to  → Contacts [  ].

 - Create contact. Choose storage → fill out fields → tap Done.

 - Search. Type name or number of contact you wish to find → Next.

 - Groups. To add a group, tap  → type group name → insert group members → Done.

 - Favorites. To add contacts to Favorites, tap contact →  (on the upper right corner of the screen.)

 - Send message

## Messaging

To create and send message from home screen, tap 

- Tap the new message  icon at the bottom left part of the screen.
- In **TO** field, type the recipient's phone number OR tap  to search contacts.
- Type message in the **Type message** field using the on screen keyboard.
- Tap  to insert smileys, etc.
- Tap  to send.

: To send MMS, add an attachment to the text message by tapping  and the SMS will automatically be sent as an MMS. Likewise, if the user removes the attachment, the message is reverted back to being sent as SMS.



## Message Threads

Instead of inbox, outbox and sent folders, your phone organizes all your messages into “threads,” where messages exchanged with the same number are grouped into a conversation-like folder. Tap a thread to view all messages you had with a certain number or a group.

### Delete a thread / message

To erase a message tap and hold a specific message → Delete.

To erase an entire thread, tap and hold a thread → select conversation/s to erase → tap 

 - select all

 - remove select

You can speak to enter text in most places that you can enter text with the onscreen keyboard.

1. Touch a text field, or a location in text you've already entered in a text field.
2. Touch the Microphone key on the onscreen keyboard.
3. When you see the microphone image, speak what you want to type.

4. Say “comma,” “period,” “question mark,” “exclamation mark,” or “colon” to enter punctuation.

## Capture and View Photo or Video

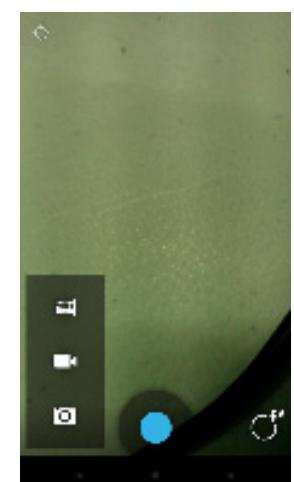
This mobile phone is equipped with a digital camera that lets you take photos and videos whenever and wherever you like. To capture images, go to  → .

### Capturing an Image

Aim the phone at the subject, then tap  to take a shot. Slide to the left to view recent captures.

Tap  to capture panorama.

Tap  to access capture settings.



### Capturing a Video

On Camera mode, tap .

Aim the phone at the subject.

To start/stop recording, select .

 - switch to front camera.

 - launch settings.

## Connect to the Internet

Connect to a wireless network to browse Internet.

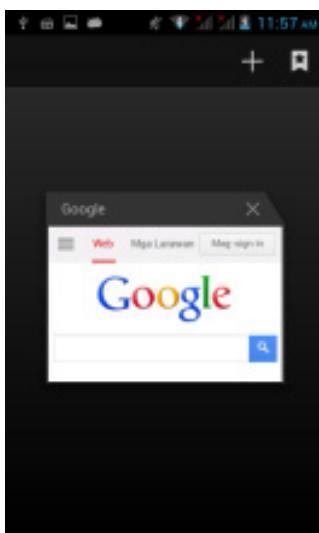


Tap **Wi-Fi** to display available networks.

 If network connection is successful, the icon  will appear on the status bar. Some Wi-Fi networks are secured and may prompt you to enter a password before access. Enter the correct security password and tap "Connect."

## 4. Main Menu

The Main Menu displays all the applications your phone has. You may access the Main menu by tapping on the Menu icon [] from the Home Screen.



### Browser

To surf the Internet on your phone, go to  .

Tap the address bar → **type in desired URL** → **GO**

 To change the homepage, tap  → Settings → General → Set Homepage → choose from options.

Tap  to access more functions, such as bookmarks, history and others

Tap  to view all active browsers.

To bookmark a page, tap  

To open new tab, tap +

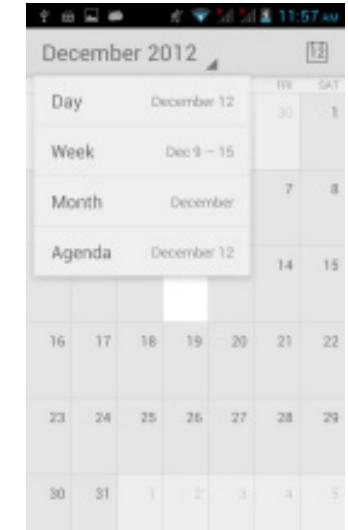
### Calculator

This mobile phone is equipped a calculator to facilitate simple computations using the 4 basic functions. To access, go

to  → . Tap  on the Calculator's interface and an advanced panel will pop up for more complex calculations. Enter the numbers using on-screen keyboard and choose the desired operation. Tap  for corrections and  to get the output.

## Calendar

The Calendar application shows the current date/month, and lets you organize your schedule by allowing you to add, edit, delete and view events. You may also add appointments and notes as reminders. Go to  → . Tap  for options.



## Camera

Please see “Capture and View Photo or Video”.

## Cherry Fun Club

This contains the latest trends, news and other entertaining information. Go to  → . Tap  for updates and options. Charges apply.

## Clock

This function shows the current time and date, and gives you access to the alarm clock. Go to  → . Tap  to edit alarms. Tap  to launch the world clock. Tap  to launch settings and night mode. Tap  for stopwatch. Tap  for timer.

## Contacts

This menu refers to the directory where all the contacts are stored in alphabetical order. You can view, edit, delete, send messages and perform various other functions on each contact in your phonebook. The People menu allows you

to store, locate and view your saved contacts. Aside from these, People also allows you to copy, edit and delete a contact. Go to  → .

 You can also send SMS / MMS or call a contact directly from People, as well as store several details (e-mail, pictures, phone numbers, etc.) for each contact if saved in the phone's memory.

For related information, see 'Manage Contacts' on page 11.

To import contacts from email to phone or the other way around

Go to  → .

Tap  → Import/Export.

Select where to import and export → **Next**

Mark contacts to import/export → **Copy**.

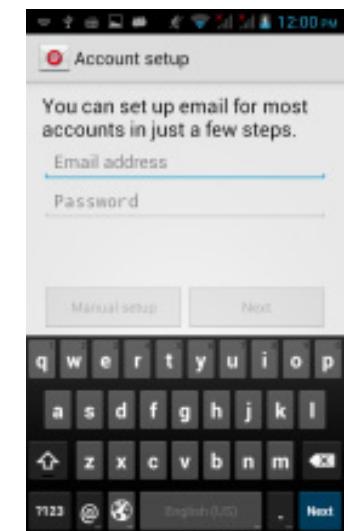
 You may choose "Select All" if you are trying to import/export all your contacts

## Downloads

This lets you view a list of downloaded files and apps stored in the internal storage, and those currently being downloaded. To manage Downloads, go to  → .

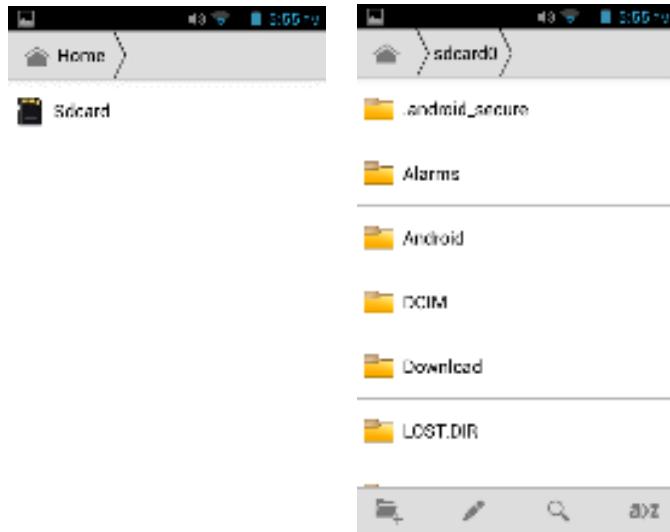
## Email

Send and receive e-mails on your phone. Tap  →  → set up an account by entering an existing email address and password.



## eWarranty

Please refer to page 37 for information on the Cherry eWarranty.



## File Manager

The File Manager lets you view, open and manage the data saved in your phone and Memory card. Go to → → choose from Phone Storage / SD Card.

- New folder

- Search item

- display options

: You may also **press and hold** a folder or file for further options.



## FM Radio

To listen to the radio, go to → .

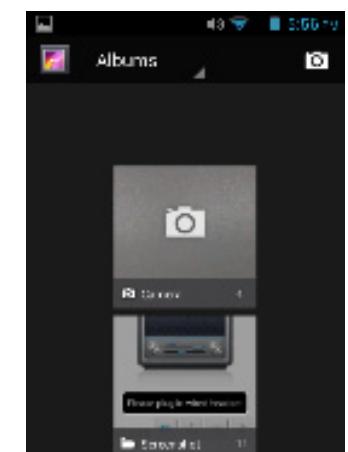
- switch to loudspeaker - view channel list

/ - play/stop FM radio / - search the channel list

/ - fine tune channel

- display options: Search channels, Record, Exit FM Radio

: Connect headset for the FM radio to work. Press side keys to adjust volume.



## Gallery

To view captured images, recorded video clips, and downloaded images, go to  → . Click on a thumbnail to launch an album.

Tap and hold an image to share (via MMS, Bluetooth, Google+, Email, Gmail or Facebook), delete or view details. You can also tap  to share photo.

Tap  to edit photo. Tap  to display other options.

## Gmail

Gmail is Google's web-based email service that allows you to compose, send and receive messages on your phone. Depending on your synchronization settings, Google Mail on your device is automatically synchronized with your Google Mail account on the web. To access this, go to  → .

## Google

This launches the Google search option. Type anything on the search bar using the on screen keyboard or tap  and speak search. Tap  to search.

## Google+

Google+ is a social networking service that allows its users to connect with friends and acquaintances. To access this through your phone two, Tap  → .

## Google Settings

This allows you to manage your Google accounts and location settings, manage web history.

## Hangouts

Google Hangouts is Google's instant messaging program that allows you to chat with other Google Hangout users. You must have a Google account to be able to access this. To sign in, go to  →  → Sign in or sign up.

## Local

Google Local helps you discover nearby hangout spots that suit your taste. Quickly search for Restaurants, Cafes, Bars and other spots, while on the go. Local also makes it easy to quickly rate the locations you visit. By rating places you'll get recommendations based on those that you like and recommendations from your friends. To access this go to  →  → choose from categories

## Maps

This function allows you to view or find your current location, get directions and other information regarding different places. Go to  → .

To zoom in, double-tap a location.

To scroll, swipe the screen up, down, left or right with your fingertips.

Tap an icon to display information regarding a location.



## Messaging

This menu allows you to read, compose, send and receive messages. The screen icon displayed in standby mode refers to received and unread messages. Tap  from the Home Screen to access.

## Music

Use the Music to play music and audio files. Go to  → .

The songs are categorized into tabs: Artists, Albums and Songs. To create a playlist, press & hold chosen song → Add to Playlist.

-  - displays playlist
-  - shuffles tracks
-  - repeats playback
-  - plays previous or next track
-  - play/pause song

## Navigation

This function allows you to locate a destination and get driving, walking or public transport (if available) directions. To access this, go to  → . Enter your current destination (or any starting point) and the place you wish to locate (end point). Choose from the three modes of navigation: driving, walking, or public transport. Tap **Get Directions** and a detailed route will then be available, how far it is from the start point, and the estimated time to get there.



: Do not manipulate this application while driving. Traffic data may not be real-time and walking routes may be missing sidewalks or pedestrian paths. Please observe traffic rules and regulations.

## News and Weather

This application lets you view recent location's weather situation and lets you be updated with your local news. To access, Go to  → 

## Phone

The Phone menu has three tabs. The Dialer, Call Log and Contacts tabs.

To access this, tap 

on the Home Screen.

The Dial tab directs you to the dial pad where you can make calls. Please refer to "Make A Call" on page 10 for related information.

The Call Log tab gives you access to your phone's call history. To view this, tap the Call Log tab at the top part of the screen, and your call logs will be listed. Go to . Touch number to call and view call details.

-  → Missed call
-  → Received call
-  → Outgoing call
-  → send message
-  → view contact details

To clear log, tap  → Delete → select call to be deleted →  → OK

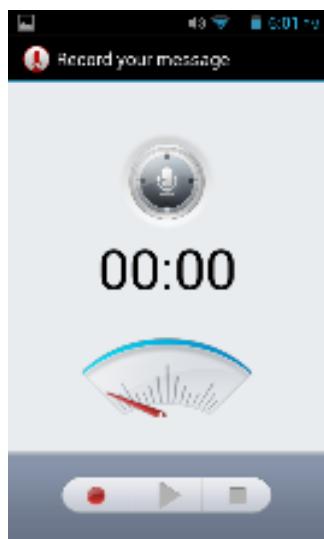
For further settings, tap  → Settings → (Voice call, Video Call, Fixed Dialing Numbers, Minute Reminder, Quick responses)

## Play Store

Play store allows you to find and download applications and fun games for your device. Charges may apply.

## Settings

Please refer to "Settings" on page 24



## SIM ToolKit (STK)

The features of your STK are offered by your service provider. If your SIM card supports the STK feature, you will see the STK menu. You may contact your network service provider for more information regarding the STK. To access, tap  → .

## Sound Recorder

Record sound and other audio files on your phone by going to  → . Tap  to start recording and press  to stop recording. To play the recently recorded sound, press . After playback, you may opt to discard or save the recorded file.

## Video Player

This displays and lets you view all video files stored in your phone and in your Memory Card. To access, tap  →  → tap a video to Play.

To Pause/Play, just tap on the video.

Tap  → Stop to stop playback.

Tap  to share on Facebook, Messaging, Bluetooth, Google+, Email and Gmail.

Tap  to view full screen.

## Software Update

The Software Update checks the latest firmware package suitable for your phone and performs an update. To update, go to  →  → Yes → Continue.

## Youtube

Youtube is a video streaming site which lets you view other user-posted videos and even post your own.

## 5. Settings

### Under **Wireless & Networks**:

#### Wi-Fi

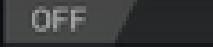
This allows you to switch your phone's Wi-Fi ON or OFF. Check the status by looking at the  in the status bar.

#### Bluetooth

Switch the Bluetooth function ON so you may establish wireless connection with other compatible devices with the Bluetooth technology. The Bluetooth may be used to send and receive different kinds of files. With the Bluetooth technology you may establish wireless connection with a compatible PC to enhance communication.

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters. The Bluetooth devices must be paired before the communication is performed.

Tap  → 

Click  next to the Bluetooth menu to turn it on,

When Bluetooth is on, the  icon will appear in the status bar.

Tap Bluetooth. Your phone will show all visible Bluetooth devices in range.

Tap the device you want to pair with and operate according to the message prompt.

When the owner of the device to be paired accept the connection, the pairing is completed.

TIPS: Tap your device name to make your phone discoverable if other devices try to pair with your phone.

#### Data Usage

This lets you monitor your data usage per month.

Switch ON the mobile data usage function so you can monitor your mobile usage per month. You may also opt to set a limit on your mobile data usage.

: Your phone's calculations may differ from the accounting of your mobile network service provider. It is not advisable to rely **solely** on the phone's calculations.

## Airplane Mode

It is also known as the “Flight Mode,” which is advisable when riding aircrafts. This function, when turned ON, disables all wireless connection to any network. However, with the airplane mode, you can make use other functions of your device such as playing music, watching videos and capturing images and videos.

## VPN

This allows you to set up and manage Virtual Private Networks (VPNs). Tap Add VPN to set up a VPN connection via the following settings:

- **Add PPTP VPN:** Set up a connection to a VPN with Point-to-Point tunneling protocol.
- **Add L2TP VPN:** Set up a connection to a VPN with Layer 2 tunneling protocol.
- **Add L2TP/IPSec PSK VPN:** Set up a connection to a VPN with pre-shared key-based Layer 2/IPsec tunneling protocol.
- **Add L2TP/IPSec CRT VPN:** Set up a connection to a VPN with Certificate-based Layer 2/IPsec tunneling protocol.

: You must set a lock screen pattern before you can use credential storage. To set up a lock screen pattern, settings, go to  →  → Security → Screen Lock → choose lock method.

## Tethering and Portable Hotspot

Tethering is a method for connecting a computer or other devices to the Internet via an Internet-capable mobile phone, such as this one. It will share your phone's connection, making it a WLAN hotspot; however, network charges may apply, and you cannot use your phone's W-Fi capability when it is working as a hotspot. Go to  →  → More → Tethering and Portable Hotspot.

: For further information, go to **Tethering and Portable Hotspot → Help.**

## Disable the Wi-Fi Hotspot

Tap  →  → More → Tethering & portable hotspot → un-tick the Portable Wi-Fi hotspot check box.

## **Mobile Networks**

The Mobile Networks Settings lets you control the settings of your subscriptions, and data settings as well. It also lets you enable or disable access over mobile networks and connect or disconnect to data services when roaming.

## **Call Settings**

This lets you control the following Settings:

Quick responses- messages that you may use to respond immediately

Feedback- you may choose to enable vibration when a call is connected

Flip to Silent- option to mute

Floating Button- you may enable when phone process was hidden

Under the **Device** category:

## **Profile Settings**

This menu lets you customize your phone's settings to suit your activities, lifestyle and environment. The mobile phone is equipped with multiple user profiles that you can customize tones for incoming calls, messages. The Cherry Mobile Sonic 2.0 is equipped with four (4) pre-set profile options: General, Silent, Vibration and Outdoor. Tap a profile to change its settings. To access these, go to  →  → Profiles. You may add a new profile by tapping 

## **Display**

In this sub-menu, you can change the settings for the phone's lock screen notifications, scenes, theme. Wallpaper, auto-rotate screen activation, brightness, clock display, font size, landscape launcher and sleep settings.

: Please note that there is another way to customize your phone's appearance i.e. change the wallpaper. On idle mode, tap and hold any clear part of the Home screen and a series of options on changing the wallpaper will appear. To change, just follow the prompt on the screen.

## Storage

View and manage the data storage of your device:

**Total Space and Available Space:** Lists the amount of space on the microSD card installed in your device and the amount you have used to store photos, videos, music, and other files.

**Un-mount SD Card:** Un-mounts the microSD card from your device so that you can format the card or safely remove it when the device is on.

**Available Space:** The amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), and their permanent and temporary data.

## Battery

This sub-menu displays the status of your battery's power. To access this, go to  →  → **Battery**

## Apps

This sub-menu enables you to view and manage all the installed, running and saved applications in the phone memory and SD card.

Under **Personal** category:

### Location Access

The device uses the Global Positioning System satellite and allows apps that have asked your permission to use your location information. Furthermore, through the **Wi-fi& mobile network location**, it lets apps use Google's location service to estimate your location faster. Anonymous location data will be collected and sent to Google. It can also use your location to speed up process when searching for places using GPS and improving Google search results. To

access this, go to  →  → Location

## Security

This allows you to protect your device from unauthorized users by setting the PIN code or entering a password before being able to access the phone.

### Screen Lock

Please refer to “Locking/Unlock your Phone”.

#### *Disabling Screen Unlock Security*

If you have created an unlock pattern, PIN or password, you can disable it.

Tap  →  → Security → Screen lock.

Draw the screen unlock pattern or enter your PIN/ password you have created if required.

Tap None.

### Encrypt Phone

This requires a numeric PIN or password to decrypt your phone each time you switch it ON.

 : Encryption takes an hour to accomplish. For more info, tap  →  → Security → Encrypt your phone.

### Set up SIM Card Lock

This prevents unauthorized individuals from using your SIM card. The SIM Card lock feature requires user to enter PIN to use phone. To activate  →  → Set up SIM card Lock → tick Lock SIM Card

### *Protect Your Phone with a PIN or Password*

#### *Create a PIN or Password*

Tap  →  → Security → Screen lock.

Tap PIN or Password.

Enter desired PIN or Password → Continue → Re-enter PIN or Password → OK

### Make Passwords Visible

When typing passwords, characters typed in usually appear in masked characters such as (\*) With this option, you will be able to see what letters/numbers/symbols you type when entering a password.

### Language & Input

Use the Language & Keyboard settings to select the language for the text on your device and for configuring the onscreen keyboard. You may also add words to your personal dictionary. To access this, go to  →  → **Language and Input**. It also lets you activate/deactivate the spell checker, Android keyboard and Google voice typing. It also lets you manage settings for the voice search, text-to-speech output and the pointer speed.

### Backup & Reset

If activated, this sub-menu allows you to back-up your data, WLAN passwords and other settings to Google servers.

The Factory Data Reset erases all data in your phone's internal storage including your accounts, system and app data, downloaded apps.

To access this, go to  →  → **Backup & Reset** → **Factory Data Reset** → **Reset Phone** → **Erase Everything**  
**Accounts**

The Accounts sub-menu allows you to add corporate, e-mail, Facebook, Twitter and Google accounts, synchronize them with your phone, send and receive data anytime, either automatically or manually. To access this, go to  →  → **Accounts**.

Under the **System** Category:

### Date & Time

This lets you choose whether to automatically update your phone's date and time or otherwise. You may also

automatically synchronize your phone's date and time according to your time zone.

In this sub-menu, you may also set the date, time, time zone, time and format. To access this go to  →  → Date & Time.

## Accessibility

You can use the Accessibility settings to configure any plug-ins you have installed on your device. To access this, go to

 →  → **Accessibility**. You may enable or disable the following services on your phone by marking/unmarking the following options' checkbox:

- Auto Reboot
- Large Text
- Power button ends call – end a call by pressing the Power Key once.
- Auto-rotate screen
- Text to Speech output
- Touch and hold delay
- Enhance web accessibility

## Developer Options

This lets you view your Development Device ID and enable or disable the debug mode when USB is connected. Other options include:

USB Debugging – proceeds to debug mode when USB is connected

Stay awake – the screen will not be put to sleep mode while charging

Allowmocklocations – lets you use a different location regardless of your actual whereabouts.

## About Phone

This allows you to view system information including system & software updates, status, legal information, model

number, Android version, baseband version, kernel version, build number and custom build version. Tap  →  → **About Phone**.

## 6. Important Safety Precautions

This mobile phone meets quality standards set by national authorities and complies with safety requirements on harmless human exposure to radio waves.

Kindly read the following guidelines before using your wireless phone. Utmost compliance with these precautions is highly recommended for your safety.

Non-compliance may pose danger to you and your mobile phone, and may be illegal.

### General Precautions

- Use only authorized accessories and batteries by the manufacturer. The use of incompatible batteries and accessories may cause battery leaks, overheating, rupture or fire. This may also nullify your warranty.
- Do not put the battery, phone and charger in a high-pressure container or microwave, as this may result in circuit damage or fire.
- Do not use the mobile phone near flammable and explosive materials. Doing such may cause explosion or fire.
- Do not store the phone in areas with high temperature as this can cause extensive damage to the handset.
- Keep the phone out of children's reach.



Do not use your phone while driving. Keep your hands free when operating a moving a vehicle and observe road safety rules and traffic regulations to avoid unfortunate incidents.



If you are with a pacemaker, make sure to use your phone at least 20 centimeters away from the medical device as it may interfere with its function. Consult your physician for more information.

### Phone

- DO turn off your mobile phone inside aircrafts, hospitals and other locations where its use is restricted. Use of handsets in prohibited areas is dangerous as it may cause interference in the operation of electrical and medical equipment.

- DO keep your mobile phone away from moisture. Contact with water or any liquid may cause the phone to malfunction and overheat.
- DON'T disassemble or remodel your phone as this may cause permanent and irreparable damage. This may also void your mobile phone's warranty.
- DON'T use sharp or pointed objects in pressing your phone's keys as this can cause damage.
- DON'T use your handset if you notice any damage (e.g. broken antenna) as this may cause injury to the user.

## **Battery**

- Each Cherry Mobile handset is equipped with a rechargeable battery. Use only authorized Cherry Mobile batteries and accessories.
- For better performance and longer battery life, initial charging of at least four (4) hours is recommended when using the mobile phone for the first time.
- The optimum performance of a new battery is achieved only after two or three complete charge and discharge cycles. Overcharging, however, may affect battery life.
- Do not use a damaged battery or charger. If battery life becomes noticeably shorter than usual, it is recommended to replace it with a new one.
- While charging, keep the mobile phone out of children's reach.
- Store the battery in a cool and dry place away from direct sunlight, dust and water.
- Avoid exposing batteries to extreme temperature (below -10°C (14°F) or above 45°C (113°F)).
- Unplug the charger from the electrical outlet when not in use.
- Avoid using the charger in a wet environment. If the charger comes in contact with water or any form of liquid, immediately unplug it from the outlet to reduce the risk of overheating, charger malfunction, electric shock or fire.
- Be careful with the disposal of spent batteries. Avoid throwing them in a fire, as this may cause explosion. It is recommended to abide by local environmental laws and guidelines on proper waste disposal.

- Do not short-circuit the batteries (i.e. when metal objects such as coins, are directly connected to the metal side of the battery) as this will damage your phone. It is advisable to handle spare batteries with extra care.

## **Cleaning and Maintenance**

- The handset, battery and charger are not water-resistant and should always be kept dry. Avoid using them in excessively moist areas.
- Use a soft, dry cloth to clean the handset, battery and charger.
- Do not use alcohol, thinner, benzene or other solvents to clean the handset.
- Avoid charging the mobile phone through a dirty outlet as this causes poor electrical contact and results in power lost and charging failure.

## **7. Troubleshooting**

Below is a list of common problems that may occur when using your mobile phone. Before running to a Cherry Service Center, you may want to troubleshoot the issues first in order to save time and energy.

For better performance, it is recommended to always fully charge your battery.

Avoid storing too much data in the phone as this may affect its performance.

1. Phone does not switch on
  - Press and hold the end key until image appears on the display.
  - Check the battery charge level.
  - Remove and insert the battery, and switch your phone on again.
2. Phone does not respond for several minutes
  - Press and hold the end key.
  - Remove and insert the battery, and switch your phone on again.
3. The phone switches off by itself

- Check if the keypad is locked when left unused.
- Check the battery charge level.

#### 4. The battery won't charge

- Make sure the battery is not fully drained.
- Make sure that the battery is inserted correctly.
- Use only Cherry Mobile approved batteries and chargers.
- Double check if the charger connector is properly connected to the mobile phone or not.

: The charger can be connected only after the battery is inserted.

#### 5. Standby time is too short

- Standby time has something to do with the system settings of your local network service provider. Switch your phone off in a weak signal area.
- In some cases, you might need to replace the battery.

#### 6. Cannot connect to a network

- Move to an area with better coverage.
- Contact your local network service provider.
- Try to manually select a network.

#### 7. SIM Error

- Make sure that SIM card is properly inserted in its intended spot.
- Make sure that the chip in the SIM card is not damaged or the SIM card is not scratched.
- Check the coverage of your local network service provider if you appear to be out of coverage or have weak signal. You may opt to move near a window.

#### 8. Cannot make calls

- Make sure that the number you dialed is correct and the dial key has been pressed.
- Use the full national area code.
- When abroad, use country-specific international access codes

9. Cannot receive calls
  - Make sure that your phone is connected to a network (Check if the network is busy or invalid).
  - Check the Call Diverts settings.
  - Check the Incoming Call Barring settings.
10. The caller's number is not displayed
  - Contact your local network service provider as the caller might have withheld his or her number.
11. Entries cannot be made in Phonebook.
  - Check if the Phonebook is full. If so, you may have to delete some records in order to accommodate new ones.
12. The caller cannot leave a voicemail message
  - Contact your local network service provider
  - Make sure that the voice mail number you have saved is correct.
  - If the network is busy, try again after a few minutes.
13. Messages cannot be sent/received
  - You may have to delete some old or saved messages, as the message capacity of the phone is limited.
  - Contact your local network service provider and verify your service center number.
14. PIN is entered incorrectly three times
  - Enter the PUK code (PIN Unlock Code). This code usually comes with the SIM card upon purchase. Otherwise, contact your local service provider.

**Thank you for using Cherry Mobile Sonic 2.0. For further questions and concerns, please do not hesitate to contact us or your local Cherry Mobile Service Center. For information about our Cherry Mobile Service Center contact details, please visit our website at [www.cherrymobile.com.ph](http://www.cherrymobile.com.ph).**



The Cherry Mobile eWarranty is an innovative service that replaces the traditional warranty card. All Cherry Mobile phone owners are entitled to the Cherry Mobile eWarranty. One simply has to register as soon as he or she gets hold of the phone. The five easy steps are illustrated in the following pages.

**(Please make sure the phone has a valid SIM card with at least P5.00 credits to activate the service.)**

#### **STEP 1**

Read the message carefully. Choose **NEXT** to proceed, or **CANCEL** to defer.

**Note:** If left deferred for over three (3) days, the user will have to activate the eWarranty manually.

#### **STEP 2**

Leave the Frontliner Code field blank, unless a code is provided by a Cherry Mobile authorized distributor.

The Phone Model is automatically indicated in the field

Select **Options → Save**.

**Note:** The user may also opt to have the Cherry Mobile eWarranty activated upon purchase for more convenience.

#### **STEP 3**

A Cherry Zone welcome message will appear upon successful registration. Select **NEXT** to proceed.

#### **STEP 4**

Carefully read the terms and conditions of the Cherry Mobile eWarranty.

Select **AGREE** to proceed to the next step.

**Note:** If user opts to reject, activation will not proceed, but the Cherry Mobile eWarranty is still available for **manual activation** anytime.

#### **STEP 5**

**Accomplish the Cherry Mobile eWarranty form.**

Select **Options → Save/ Submit**.

The user will receive a confirmation message if the registration is successful.

**Note: P2.50 will be deducted from the user's regular balance upon successful registration.**

## TERMS AND CONDITIONS OF WARRANTY

1. Cherry Mobile provides a one year free warranty of service for phones and tablets, and six months warranty to all accessories (battery, charger, headset) from the date of purchase.
2. The warranty does not cover:
  - a) Units with damage caused by mishandling (eg. Broken LCD, Liquid Damage etc), incorrect usage, or from natural disasters.
  - b) Unauthorized repair, alteration, and modification of the product, other than authorized Cherry Mobile Service Center Personnel.

The above terms and conditions are for general reference only and are subject to change by Cherry Mobile without prior notice.

## FCC RF EXPOSURE INFORMATION:

WARNING!! Read this information before using your phone

In August 1986 the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

## BODY-WORN OPERATION:

This device was tested for typical body-worn operations with the back of the phone kept 1.5cm from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 1.5cm must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. Third-party belt-clips, holsters and similar accessories containing metallic components shall not be used. Body-worn accessories that cannot maintain 1.5cm separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided. For more information about RF exposure, please visit the FCC website at [www.fcc.gov](http://www.fcc.gov)

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

<ANSIC95.1> (1992) / <NCRP Report 86> (1986) / <ICIMIRP> (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). Nevertheless, we recommend that you use a hands-free kit with your phone (such as an earpiece or headset) to avoid potential exposure to RF energy. The design of your phone complies with the FCC guidelines (and those standards).

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

#### NORMAL POSITION:

Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

#### TIPS ON EFFICIENT OPERATION:

For your phone to operate most efficiently:

- Extend your antenna fully.
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

#### RF Exposure Information:

FCC RF Exposure requirements: The highest reported SAR values for head with the minimum separation distance of 0.5cm are 1.192W/kg, body-worn accessory with the minimum separation distance of 1.5cm are 1.087W/kg and simultaneous transmission conditions with the minimum separation distance of 0.5cm are 1.449W/kg,. This transmitter must not be collocated or operating in conjunction with any other antenna or transmitter.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Do not use the device with the environment which below minimum -10°C or over maximum 50°C, the device may not work.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.