



Remote Trainer ST300
User Manual

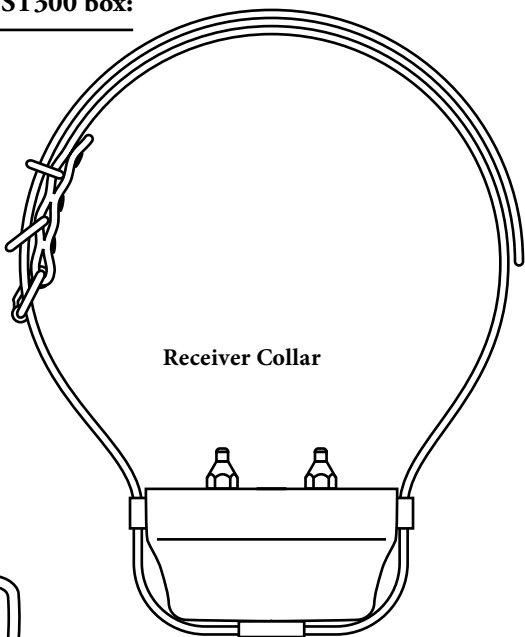
What's in the ST300 box:



O-rings



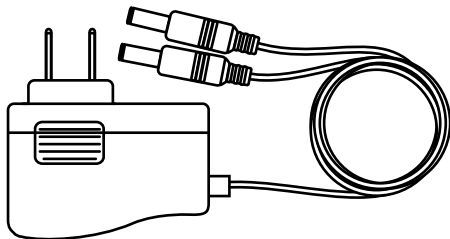
Contact Point



Receiver Collar



Remote Transmitter



AC Charger

OutstandingPet®

Remote Trainer ST300

Thank you for choosing the OutstandingPet Remote Trainer ST300!

With a 330 yard range and a fully waterproof Receiver Collar, the ST300 is designed for active outdoor use and reliable indoor training. This unit is recommended for use with medium to large-sized dogs. With this unit you will be able to apply consistent training responses to gradually adjust your dog's behavior. This remote trainer has been used in eliminating nuisance barking, curbing aggressive behavior to humans or other dogs, establishing territorial boundaries in your home, training dogs to walk by their owner's heels without a leash, and assist in potty-training. Whatever your training needs, indoors or outdoors, the ST300 will begin working from day one.

We are confident you and your dog will be pleased with the results from your purchase. If you need any further assistance, please feel free to visit our website for technical support or warranty claims at:
www.outstandingpet.com

Please read this manual carefully before using the product.

Features

- 330 Yard (300 Meter) Range
- Neurologically Canine Optimized Electronic Correction mode
- Rechargeable Remote Transmitter and Receiver Collar
- Waterproof Receiver Collar
- Connectivity & Battery Level Indicators on Unit
- 10 Progressive Levels of Correction
- 2 Modes of Correction (Vibration & Electrical Stimulation)
- 1 Year Limited Warranty

Remote Trainer ST300

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Operating Guide

A.) Charging the Receiver Collar

1. Lift the rubber cover on the Receiver Collar.
2. Connect one of the AC Charging Adapter connectors (either connector will work) into the Receiver Collar Charging Interface (*figure 1*) for 2 to 3 hours (on the first use of the product, charge the Receiver Collar for 3 hours).
3. While the Receiver Collar is charging it will have a solid red light.
4. When the Receiver Collar is fully charged, the green light will go solid; the red light will flash once every 3 seconds if the Receiver Collar needs to be recharged.
5. When charging is complete, unplug the cable and replace the rubber cover over the Receiver Collar Charging Interface.

figure 1 – Receiver Collar Charging Interface

CAUTION:

The rubber cover must be placed back in position in the Receiver Collar Charging Interface to maintain waterproof protection. Failure to do so may void your warranty.

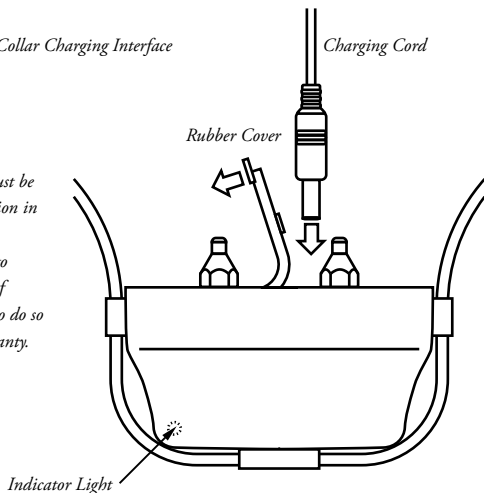
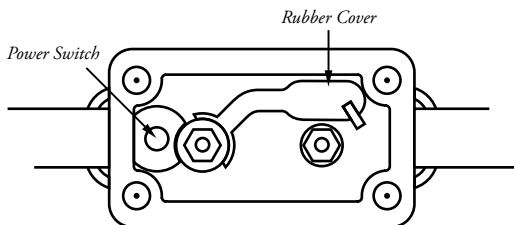


figure 2 – Receiver Collar Power Switch and Charging Interface



Charging the Receiver Collar – Indicator Light

Receiver Collar Indicator Light	Receiver Collar Status
Red light is solid in color	Receiver Collar is charging
Green light is solid while unit is connected to wall adapter	Receiver Collar is charged
Red light blinks every 3 seconds	Receiver Collar requires charging

B.) Turning “On”/“Off” the Receiver Collar

1. Press the Power Switch (on the back of the Receiver Collar) to turn on the Receiver Collar (the green light will begin to blink every two seconds if sufficiently charged).
2. While the Receiver Collar is on, hold the Power Switch for five seconds, the green light will go solid and then the red light will go solid. When the red light is solid, release the Power Switch to turn off the Receiver Collar. No Receiver Collar Indicators Lights will be active when the Receiver Collar is turned off.

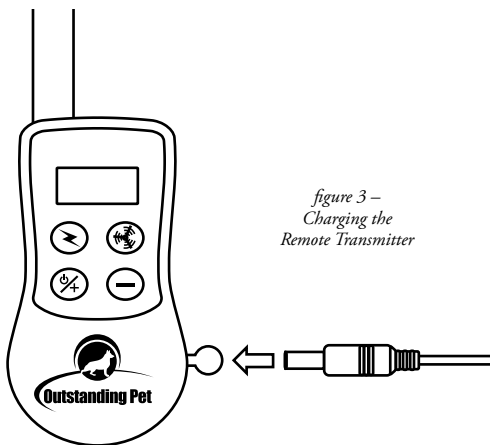
Turning “On”/“Off” the Receiver Collar – Indicator Light

Receiver Collar Indicator Light	Receiver Collar Status
No lights	Receiver Collar is turned off
Green light blinks every 3 seconds	Receiver Collar is turned on and sufficiently charged
Red light blinks every 3 seconds	Receiver Collar has low batteries
Red light and green light alternating blinking	Unit is unpaired*

**See section on Pairing the Receiver Collar and Remote Transmitter for further details on the pairing process*

C.) Charging the Remote Transmitter

1. Lift the rubber cover on the Remote Transmitter.
2. Connect one of the AC Charging Adapter connectors (either connector will work) into the Remote Transmitter Charging Interface (*figure 3*) for 2 to 3 hours (on the first use of the product, charge the Remote Transmitter for 3 hours).
3. When the Remote Transmitter is connected for charging, the Remote Transmitter LCD Display will activate, and the Battery Charge Indicator will show a repetitive charging graphic. When the unit is fully charged, the Battery Charge Indicator will show three bars.
4. You can monitor the battery level in the Remote Transmitter LCD Display, by checking the Battery Charge Indicator.



D.) Turning “On”/“Off” the Remote Transmitter

1. Press the  button to turn on the Remote Transmitter (the LCD will turn on to indicate a successful power-up).
2. While the Remote Transmitter is turned on, hold the  button for five seconds to turn the unit off (the LCD will turn off to indicate a successful power down).

E.) Pairing the Receiver Collar and Remote Transmitter

Note: This unit comes pre-paired; if you wish to connect an existing component with a new component, then proceed with the pairing process described below.

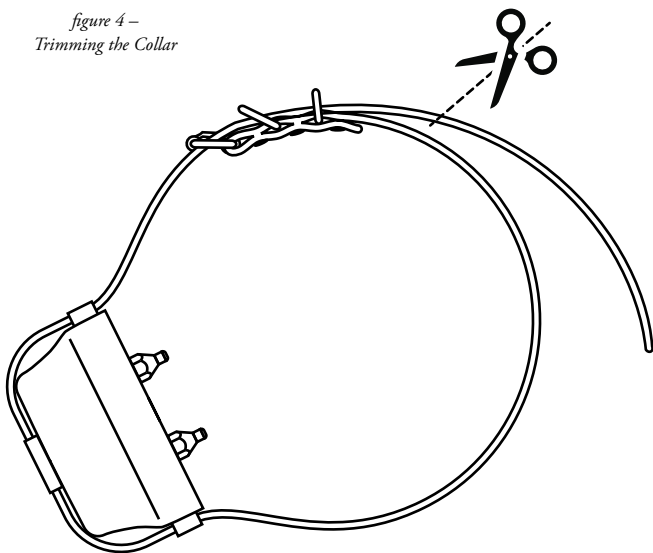
1. Turn off the Receiver Collar by holding down the Power Switch for 5 seconds; the green light will go solid and then turn solid red. When the light is solid red, release the Power Switch to turn off the Receiver Collar (confirm all Receiver Collar Indicator Lights are off).

2. Ensure the Remote Transmitter is turned on.
3. While the Receiver Collar is in the “Off” state, hold the Power Switch for 10 seconds. When the Power Switch is initially held, the green light will go solid. At 5 seconds, the red light will go solid. Continue to hold the Power Switch to 10 seconds. At 10 seconds, the green light will go solid. Release the Power Switch. The green light will now be blinking rapidly. The Receiver Collar is now in Pairing Mode. The green light will continue to blink rapidly, indicating it is still in Pairing Mode. The Receiver Collar will remain in Pairing Mode for 15 seconds.
4. With the Receiver Collar in Pairing Mode, press the  and the  at the same time on the Remote Transmitter. The Remote Transmitter will blink “Code” at the Code Pairing Display (*figure 6*), indicating it sending its pairing code to the Receiver Collar.
5. If the Receiver Collar and Remote Transmitter pair successfully, the Receiver Collar green light will blink ten times very rapidly, and then (if sufficiently charged) blink green once every three seconds in the default “On” state.
6. If the Receiver Collar and Remote Transmitter do not pair successfully, repeat steps 1 through 4.

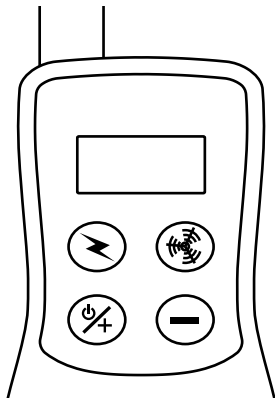
F.) Adjusting the Collar Receiver

1. Turn the Receiver Collar off.
2. Place the Receiver Collar on the dog and ensure the Contact Points are centered underneath the dog's neck.
3. Tighten the Receiver Collar straps and attach the Receiver Collar Strap to the Receiver Collar Buckle.
4. Pull any excess strap material through the Receiver Collar Loop.
5. Most users, remove the excess strap material with scissors, after the initial Collar Adjustment process (*figure 4*).
6. For optimal results, ensure the Receiver Collar is snug on the dog's neck, but you should be able to insert one finger between the Receiver Collar and the dog's neck.

*figure 4 –
Trimming the Collar*



*figure 5 –
Remote Transmitter*



G.) Operating the Remote Transmitter



Increase Correction Level

Press the  button to increase the Correction Level. Each press of the  button increases the Correction Level by one step (out of ten total). The LCD will increase by the corresponding level. If you hold the  button for more than five seconds, the Remote Transmitter can be powered-off.



Decrease Correction Level

Press the  button to decrease the Correction Level. Each press of the  button decreases the Correction Level by one step (out of ten total). The LCD will display the corresponding level.



Electric Stimulation

Press the  button to send an Electric Stimulation to the Receiver Collar. When the Electric Stimulation is sent from the Remote Transmitter, the Remote Transmitter will display on the LCD a number between 1 and 10 indicating the Correction Level applied and the Electric Stimulation symbol (*figure 6*). If the Electric Stimulation is not sent successfully, the Correction Level number and the Electric Stimulation Symbol will not display on the Remote Transmitter. If the  button is held down, an Electric Stimulation will be sent approximately every half second, and will continue indefinitely, until the user releases the button.

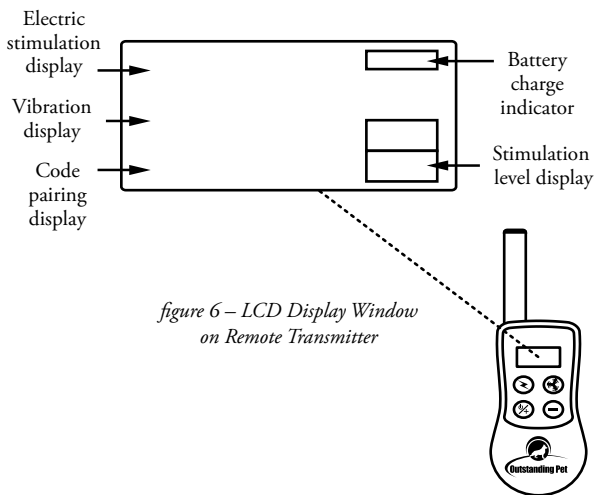


Vibration

Press the  button to send a Vibration to the Receiver Collar. Each Vibration lasts for one 1/2 second. If the  button is held down, a Vibration will be sent approximately every half-second, and will continue indefinitely until the user releases the button. When the Vibration is sent to the Receiver Collar, the Remote Transmitter LCD will display the Vibration Symbol (*figure 6*).

H.) Remote Transmitter Sleep Mode

If the Remote Transmitter is not operated for a period of 20 seconds, the Remote Transmitter will automatically go into Sleep Mode and turn off the LCD. If you press any button on the Remote Transmitter, it will power up to the normal "On" state and respond to user inputs immediately. In Sleep Mode, the Remote transmitter draws a very low current. Most users should not need to turn the Remote Transmitter "Off" as it automatically turns "Off" after 20 seconds.



I.) Remote Trainer & Best Practices

1. Some dogs will require multiple trainings session to be comfortable with the Remote Trainer.
2. Under normal circumstances this product will work from 330 yards (300 meters); however, if there are obstacles or environmental interference between the Remote Transmitter and Receiver Collar, it may reduce the effective transmissions range of the Remote Trainer.
3. The Receiver Collar is completely waterproof and designed for active outdoor use; this product warranty covers water damage.
4. This product is intended for use on pets such as dogs. DO NOT use it on the human body in any way.
5. Never leave the Receiver Collar on your dog's neck for more than 12 hours every day.

CAUTION: Modification or changes to this equipment not expressly approved by OutstandingPet may void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

OutstandingPet (1) Year Limited Warranty

WARRANTY COVERAGE

OutstandingPet's warranty obligations for this product are limited to the terms set forth below:

Sunfire Enterprises, LLC - OutstandingPet("OutstandingPet") warrants this product against defects in materials and workmanship, when subject to normal and proper residential use, for a period of ONE (1) YEAR from the date of original retail purchase, If a defect exists, at its option OutstandingPet will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the defective product component with a replacement product component which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product or defective component, or (3) refund the purchase price of the product. A replacement product/part assumes the remaining warranty of the original product or thirty (30) days from the date of replacement or repair, whichever provides longer coverage for you.

This warranty does not apply: (1) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials and workmanship; (2) to cosmetic damage, including but not limited to scratches, dents, and broken plastic; (3) to damage caused by use with non-OutstandingPet products; (4) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; or (5) to a product or part that has been modified to alter functionality or capability. OutstandingPet will not be liable under this warranty for any defect, failure or malfunction of any of its products caused by normal wear, abuse, misuse, unauthorized adjustments or disassembling. OutstandingPet will not be liable for any consequential damages resulting from any defect in material or workmanship of any

of its products. Some states do not allow limitations on how long an implied warranty lasts or exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the OutstandingPet product or transfers the property on which the OutstandingPet product is installed.

OBTAINING WARRANTY SERVICE

To obtain warranty service, you must follow OutstandingPet's warranty process. To begin the process, please send us an email at support@outstandingpet.com describing the nature of the problem in this email include your full name, email address, date of purchase, phone number, and where you purchased the product; otherwise, you may also call the OutstandingPet Customer Support group at 866-933-8429 to begin your claim. You will be responsible for all return shipping costs under this warranty.