

First Step Guide

Before Using Handset	ii
Handset Functions	vii
General Notes	xii
Customer Service	xv

See Online User Guide for "Safety Precautions."

Before Using Handset

Accessory

Battery (SHBCC1)



Battery Installation

1 Remove cover

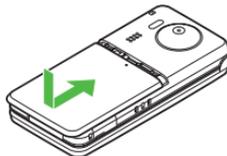


• Press and slide as shown.

2 Insert battery

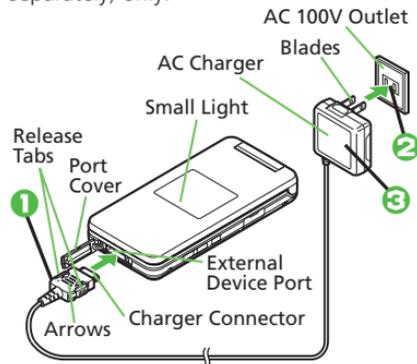


3 Close cover



Charging

Use specified AC Charger ZTDAA1 (sold separately) only.



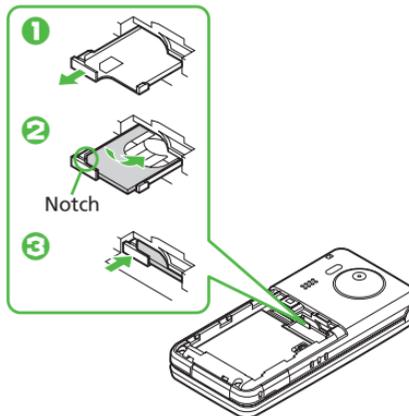
1 Open Port Cover to connect AC Charger

2 Plug AC Charger into AC outlet

- Small Light illuminates red while charging.
- Small Light goes out when battery is full.

3 After charging, unplug AC Charger, then disconnect handset

USIM Card Installation



1 Using Tab, pull out Tray until it clicks

2 Slide in USIM Card with IC chip facing up

3 Push in Tray fully

4 Insert battery (P.ii)

- First power off handset and remove battery.
- Do not force USIM Card into/out of handset.
- USIM Card must be inserted to use handset.

USIM PINs

■ PIN

4-digit code; activate PIN Entry to restrict usage.

■ PIN2

Required to clear Call Costs and to set Max Cost.

PIN and PIN2, **9999** by default, are changeable.

■ PIN Lock & Cancellation (PUK Code*)

Entering incorrect PIN three consecutive times activates PIN Lock or PIN2 Lock, limiting handset use. Enter PUK Code to unlock. For details, contact SoftBank Mobile Customer Center, General Information.

*Each USIM Card has a unique Personal Unlocking Key (PUK Code) Do not disclose it to unauthorized persons.

Before Using Handset

Manner Mode

■ Minding Mobile Manners

Please use handset responsibly. Inappropriate handset use can be both dangerous and bothersome. Please take care not to disturb others when using handset. Adjust handset use according to your surroundings.

Activating/Canceling Manner Mode

- (Long)

Security Codes

■ Handset Code

9999 by default; use or change some functions.

■ Center Access Code

4-digit code selected at contract; access Optional Services via landlines or change contract details.

■ Network Password

4-digit code selected at contract; restrict incoming/outgoing calls (Call Barring).

- Message appears for incorrect code entries; retry.
- If Network Password is incorrectly entered three times consecutively, Call Barring settings are locked. To resolve, Network Password and Center Access Code must be changed. For details, contact SoftBank Mobile Customer Center, General Information.

Specifications

Weight*	●● g
Continuous Talk Time*	230 minutes (3G) 210 minutes (GSM)
Continuous Standby Time* (handset closed)	310 hours (3G) 280 hours (GSM)
Charging Time* (power off)	AC Charger: 135 minutes In-Car Charger: 140 minutes
Dimensions* (W x H x D)	●● x ●● x ●● mm (handset closed, without protruding parts)
Maximum Output	0.25 W (3G) 2.0 W (GSM)

● Values calculated with battery installed.

*Approximate value

Display Indicators & Key Assignments

	Signal strength		Manner mode active
	Packet transmission available (3G)		Battery strength
	Packet transmission available (GSM)		New Voicemail
	Unread mail		Alarm set
	Memory Card in use		

Multi Selector
Select menu items, move cursor, or scroll pages, etc. Multi Selector operations are indicated in this guide as shown below:

- : Press center
- ◀: Press left side
- ▶: Press right side
- ⬆: Press top
- ⬇: Press bottom

	Open Messaging menu or execute Softkey functions
	Open Shortcuts menu. In text entry windows, toggle upper/lower case
	Delete entries, escape/return to previous window
	Initiate/answer calls
	Enter numbers/characters
	Open Dictionary
	Select handset mode
	Open Yahoo! Keitai Main Menu or execute Softkey functions
	Start Media Player or switch entry mode
	Turn handset power on/off

Menu List

Messaging	Review	DCIM	Ph.Book Settings	Missed Calls
Received Msg.	Camera Settings	Ring Songs•Tones	Call Log Settings	Int'l Calling
Create Message	Video Settings	S! Appli	Manage Entries	Disp. Time/Cost
Retrieve New Msg.	Entertainment	Widget	Settings	Call Barring
Drafts	Mobile Widget	Music	Phone	Minute Minder
Templates	S! Quick News	Videos	Mode Settings	Decoration Call
Sent Messages	S! Information Channel/Weather	Books	Display	Auto Answer
Unsent Messages	BookSurfing	Customized Screen	Customize	Call Waiting
Chat Folder	e-Book Viewer	Status Templates	Sounds & Alerts	Network
Server Mail Box	Tools	Decoration Call	Date & Time	Select Network
Create New SMS	PIM/Lifestyle	Flash@	Set Key Light	Select Service
Settings	Calendar	Other Documents	言語選択 (Language)	Offline Mode
Memory Status	Alarms	Memory Status	User Dictionary	Retrieve NW Info
Yahoo! Keitai	Tasks	Media Player	Set Key Shortcut	Location Info
Yahoo! Keitai	Calculator	Music	Ringer Output	Network Info
Bookmarks	Expenses Memo	Videos	Earpiece Volume	External Device
Saved Pages	Simulated Call	Streaming	Change Menu	
Enter URL	Clocks/Gauges	Communication	Double Number	
History	Stopwatch	S! Friend's Status	Locks	
PC Site Browser	Countdown Timer	S! Circle Talk	Software Update	
Browser Settings	World Clock	Blog Tool	Master Reset	
S! Appli	Hour Minder	Phone	Connectivity	
S! Appli Library	Battery Meter	Phone Book	Infrared	
Notification History	Doc./Rec.	Add New Entry	USB Mode	
Settings	Search	Information	USB Charge	
Information	Notepad	Call Log	Memory Card	
Dictionary	Scratch Pad	Play Messages	Backup/Restore	
Camera	ASCII Art	Call Voicemail	Call	
Photo Camera	Voice Recorder	Category Control	Call Time & Cost	
Video Camera	Barcode/Scan	My Details	Answer Phone	
Scan Barcode	Phone Help	Speed Dial/Mail	Voicemail/Divert	
Scan Card	Data Folder	Mail Groups	Video Call	
Scan Text	Pictures	S! Addressbook Backup	Show My Number	

Handset Functions

Basic Operations

Handset Power On/Off

■ Power On

☰ (Long)

After Power On Graphic, follow these steps:



In Main Menu, change interface to English (below).

■ Power Off

☰ (Long)

English Interface

☰ → 設定 → Language → English → ☰

Network Settings

Retrieve Network Information to use Network-related services; the first time you press ☰, ☰, ☰ or ☰, a prompt appears.

☰, ☰, ☰ or ☰ → Yes → ☰ → Retrieval starts → ☰

• Retrieval automatically sets Clock.

My Phone Number

☰ → ☰

Calling

Voice Call

Enter number → ☰

• ☰ → Call ends

Redialing

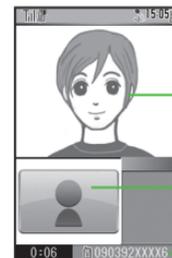
☰ → A record → ☰

• ☰ → Call ends

Video Call

Enter number → ☰ → Video Call → ☰

• ☰ → Call ends



Incoming Image

Outgoing Image

Other Party's Number/Name

Handset Functions

International Call

Enter number → → *Int'l Call* →

A country →

- → Call ends
- 8325H is Global Roaming eligible. See SoftBank Mobile Website for details: http://mb.softbank.jp/en/global_services/

Answering a Call

When a call arrives,

- → Call ends

Answer Phone

■ Activating

(Long)

- To cancel, (Long)

■ Playing Messages

→ A record →

- To stop,

Text Entry

Switching Entry Modes

In text entry windows, → A mode →

→ Enter text

	Kanji (hiragana)
	Double-byte katakana
	Single-byte katakana
	Double-byte alphanumerics
	Single-byte alphanumerics
	Single-byte number
	Character Code

Example: Entering no

In text entry windows, → *Abc* →

→ → → →

Messaging

SMS/S! Mail

■ SMS

Exchange up to 160 alphanumeric with SoftBank handsets.

■ S! Mail

Exchange up to 30,000 characters with e-mail compatible handsets, PCs, etc.; attach media files, etc.

Customizing Address

Change alphanumerics before @ of the default handset mail address.

Customizing handset mail address helps reduce spam.

→ *Settings* → → *Address Settings* →

→ *English* → → Onscreen instructions

Sending Messages

→ *Create Message* (S! Mail) or *Create New SMS* → → Enter recipient → Enter subject (S! Mail) → Attach files (S! Mail) → Enter text →

Receiving Messages

Information window opens for new mail.

- to open message list.

Phone Book

Phone Book Entry Items

■ Phone Number

Enter up to five numbers on handset (32 digits each).

■ Mail Address

Enter up to five addresses on handset (128 single-byte alphanumerics each).

Saving to Phone Book

→ *Phone* → → *Add New Entry* → → *Last Name:* → → Enter → → *First Name:* → → Enter → → *Add Phone Number:* → → Enter number → → An icon → → *Add Email Address:* → → Enter address → → An icon →

Editing Entries

→ An entry → → *Edit* → → An item → → Edit →

Dialing via Phone Book

→ Enter reading → A name → → A phone number →

Handset Functions

Voicemail

Activating

☐ → *Settings* → ☐ → *Call* → *Voicemail/Divert* → ☐ → *Voicemail* → ☐ → *Activate* → ☐ → *Always or No Answer* → ☐ → Ring time (for *No Answer*) → ☐

Playing Messages

☐ → *Phone* → ☐ → *Call Voicemail* → ☐ → Follow the voice guidance

Mobile Camera

Capturing Still Images

☐ → *Camera* → ☐ → *Photo Camera* → ☐ → Frame image on Display → ☐ → ☐

Recording Video

☐ → *Camera* → ☐ → *Video Camera* → ☐ → Frame image on Display → ☐ → ☐ → ☐

Yahoo! Keitai

Using Yahoo! Keitai

☐ → Highlight menu item → ☐

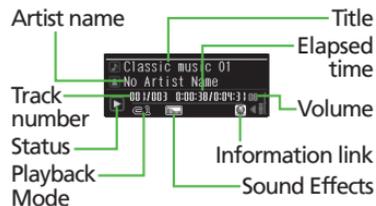
Using PC Site Browser

☐ → *Yahoo! Keitai* → ☐ → *PC Site Browser* → ☐ → *Homepage* → ☐ → (Onscreen prompts →) Highlight menu item → ☐

Media Player

Playing Music

☐ → *Music* → ☐ → *My Music* → ☐ → *Music* or *Ring Tones* → *All Music* → ☐ → A file → ☐



Adding Playlists

☐ → *Music* → ☐ → *My Music* → ☐ → *Music* or *Ring Tones* → ☐ → *Add New Playlist* → ☐ → Enter name → ☐

Using Playlists

☐ → *Music* → ☐ → *My Music* → ☐ → *Music* or *Ring Tones* → A Playlist → ☐ → A file → ☐

Managing Files

Opening Files

☐ → *Data Folder* → ☐ → A folder → ☐ → A file → ☐

Format Memory Card

☐ → *Settings* → ☐ → *Connectivity* → *Memory Card* → ☐ → *Format Card* → ☐ → *Yes* → ☐ → Handset Code → ☐ → *Yes* → ☐

Software Update

Precaution

Before updating software, end all active functions/applications.

Updating Software

☐ → *Settings* → ☐ → *Software Update* → ☐ → *Software Update* → ☐ → Onscreen instructions

General Notes

Electromagnetic Waves

For body-worn operation, this phone has been tested and meets RF exposure guidelines when used with accessories containing no metal, that position handset a minimum of 15 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

CE Declaration of Conformity

CE 0168

Hereby, Sharp Telecommunications of Europe Ltd, declares that 832SH is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the original declaration of conformity for each model can be found at the following Internet address: <http://www.sharp.co.jp/k-tail/>

Battery - CAUTION

Use specified battery or Charger only.

Non-specified equipment use may cause malfunctions, electric shock or fire due to battery leakage, overheating or bursting.

Do not dispose of an exhausted battery with ordinary refuse; always tape over battery terminals before disposal. Take battery to a SoftBank Shop, or follow the local disposal regulations.

Charge battery in ambient temperatures between 5°C and 35°C; outside this range, battery may leak/overheat and performance may deteriorate.

European RF Exposure Information

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide*.

Highest SAR value:

Model	At the Ear**	On the Body
832SH	1.169 W/kg	0.786 W/kg

As SAR is measured utilizing the device's highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the Network. The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a handsfree device to keep the mobile phone away from the head and body.

*Please see Electromagnetic Waves on the left for important notes regarding body-worn operation.

**Measured in accordance with international guidelines for testing.

FCC Notice

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

FCC Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient/relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

General Notes

■ FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

Highest SAR value:

Model	FCC ID	At the Ear	On the Body
832SH	APYHRO00104	0.814 W/kg	0.509 W/kg

This device was tested for typical body-worn operations with the back of the handset kept 1.5 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5 cm separation distance between the user's body and the back of the handset. The use of beltclips, holsters and similar accessories should not contain metallic components in its assembly.

The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file

with the FCC and can be found at <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> under the Display Grant section after searching on the corresponding FCC ID (see table on the left). Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Website at <http://www.phonefacts.net>.

Customer Service

For SoftBank handset or service information, call General Information.
For repairs, call Customer Assistance.

SoftBank Mobile Customer Center

From a SoftBank handset, dial toll free at

157 (General Information) 113 (Customer Assistance)

SoftBank Mobile Global Call Center

From outside Japan, dial

+81-3-5351-3491 (International charges apply)

Call this number immediately if handset/USIM Card is lost or stolen while outside Japan.

■ Call these numbers toll free from landlines.

Subscription Area	Service Center	Phone Number
Hokkaido, Aomori, Akita, Iwate, Yamagata, Miyagi, Fukushima, Niigata, Tokyo, Kanagawa, Chiba, Saitama, Ibaraki, Tochigi, Gunma, Yamanashi, Nagano, Toyama, Ishikawa, Fukui	General Information	☎ 0088-240-157
	Customer Assistance	☎ 0088-240-113
Aichi, Gifu, Mie, Shizuoka	General Information	☎ 0088-241-157
	Customer Assistance	☎ 0088-241-113
Osaka, Hyogo, Kyoto, Nara, Shiga, Wakayama	General Information	☎ 0088-242-157
	Customer Assistance	☎ 0088-242-113
Hiroshima, Okayama, Yamaguchi, Tottori, Shimane, Tokushima, Kagawa, Ehime, Kochi, Fukuoka, Saga, Nagasaki, Oita, Kumamoto, Miyazaki, Kagoshima, Okinawa	General Information	☎ 0088-250-157
	Customer Assistance	☎ 0088-250-113