Poly Voyager Legend 50 Bluetooth Headset User Guide

SUMMARY

This guide provides task-based user information for the named product.

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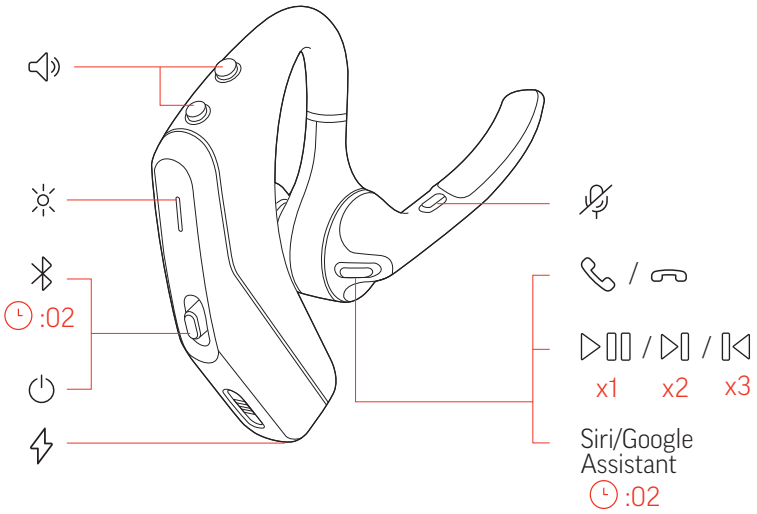
Overview

Headset overview

Use your headset for call and media control.



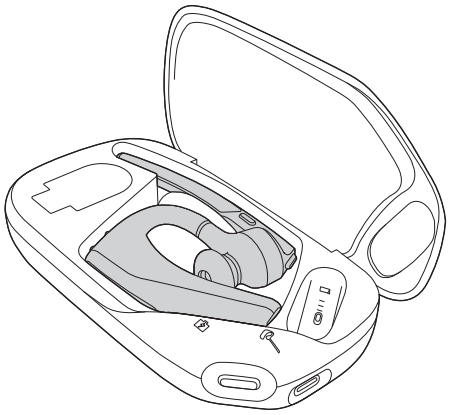
Icon	Control
	Volume up and down buttons
	Indicator light
	Bluetooth pairing
	Power
	Charge port
	Mute
	Answer call
	End call
	Play/pause media *
	Track forward
	Track backward

Icon	Control
Siri, Google Assistant	Default voice assistant

NOTE: *Functionality varies by application. May not function with web-based apps.

Charge case overview

Use the charge case to charge and store your headset. The LEDs display the case and headset battery status.



NOTE: The charge case is available as an accessory at support.hp.com/poly.

Load software

Download Poly Lens App to get the most out of your device. Some softphones require the installation of Poly software to enable device call control(answer/end and mute) functionality.

NOTE: PC administrator rights may be required for desktop download.

- Download Poly Lens Desktop App at hp.com/lens-app .
- Download Poly Lens Mobile App at hp.com/lens-app , the App Store or Google Play.

	Poly Lens Mobile App	Poly Lens Desktop App
Configure call control for softphones	available for some softphones	√
Change headset language	√	√
Enable features	√	√
Choose preferred Equalizer setting	√	√
Battery meter	√	√
Update device firmware	√	√
Manage notifications and alerts	√	√
Schedule health and wellness reminders	√	√
View user guide	√	√
FindMyHeadset	√	

Update your Poly device

Keep your firmware and software up-to-date to improve performance and add new features to your Poly device.

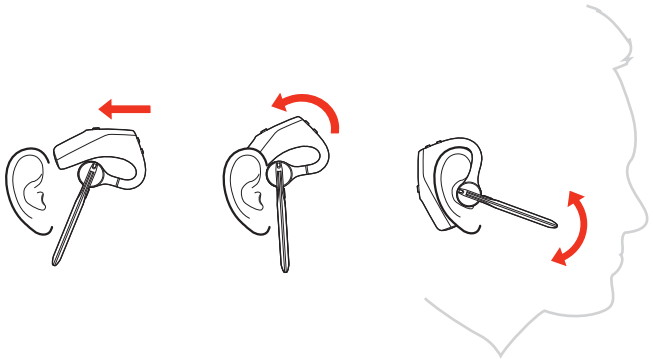
Update your device using Poly Lens App . Download at hp.com/lens-app .

Fit

1. Slide headset over and behind your ear, then press gently toward your ear.

NOTE: Remove your eyeglasses before donning the headset for best fit.

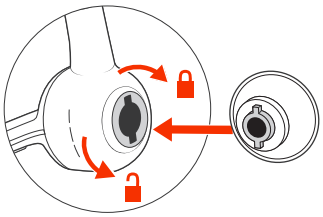
2. Rotate microphone boom until it is pointed toward your mouth.
3. Mic boom moves up and down for a better fit.



Change eartip size

Change the eartip for a better fit.

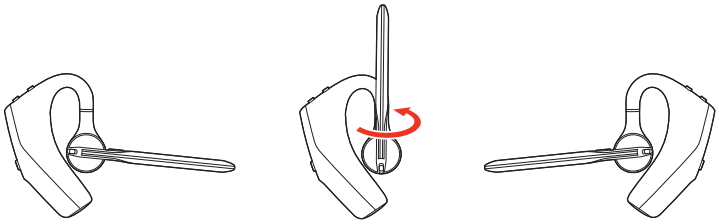
1. Push in eartip and rotate to the left to unlock it.



2. Align new eartip into slot; push, rotate to the right and lock into place.

Switch ears

- To wear the headset on your other ear, rotate the boom upwards then twist it around so the eartip is on the other side before lowering the mic boom.



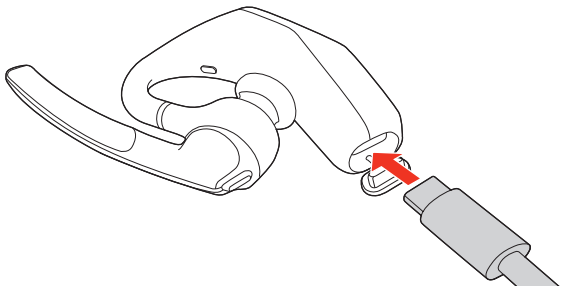
Charge

Charge your headset with the provided USB-C charge cable or accessory charge case.

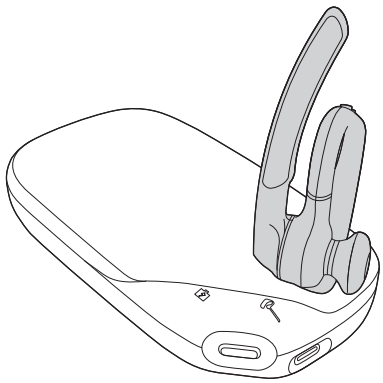
NOTE: The charge case is available as an accessory at support.hp.com/poly.

1. To charge your headset, do one of the following:

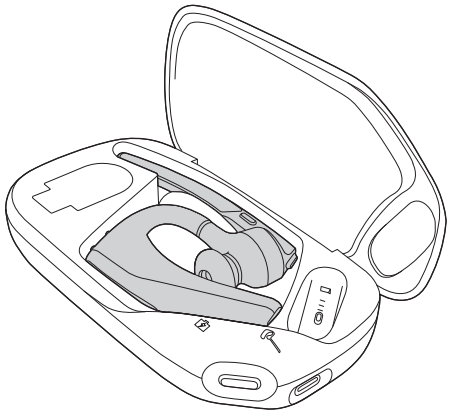
   - Insert the supplied USB cable into headset charge port and plug into a computer or USB charging device.



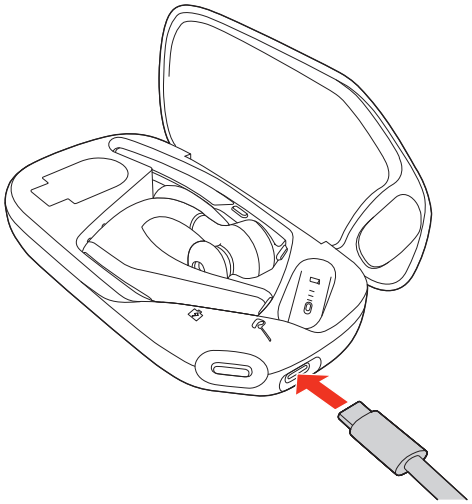
   - Place headset on the charge port on the top of the case. Press the charge case button to begin charging.



   - Place headset inside of the case. Press the charge case button to begin charging.



2. To recharge the case, plug it into a computer or USB charging device using the supplied USB cable. Alternatively, recharge using a third-party Qi certified wireless charger (not included).



TIP: For fastest charging, plug your charge case into a power outlet.

3. Your charge case LEDs blink every 10 seconds when charging and turn off when fully charged.

Check headset battery status

- Check your headset battery status by doing one of the following:
  - With your headset powered on and smart sensors active, put on your headset and listen to the voice alert.
  - View headset LEDs while charging.
  - Power on your headset and listen to the voice alert.
  - View status in Poly Lens App .

LED while charging	Headset battery status
Off	Charging complete
●	Battery high
●	Battery medium
●	Battery low
✳	Battery critical

TIP: To reset the accuracy of the talk time alert, deplete the headset battery then charge fully.

Low battery warnings

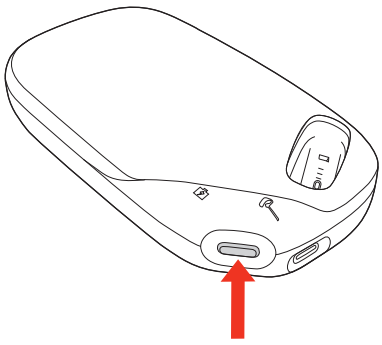
Battery Level	Voice Prompt
30 minutes of talk time remaining	"Battery Low" repeats every 15 minutes
10 minutes of talk time remaining	"Recharge Headset" every 5 minutes

Use charge case

A fully charged case can recharge your headset fully two times for an additional 14 hours of headset talk time.

NOTE: The charge case is available as an accessory at support.hp.com/poly.

1. Place your headset inside the charge case or connect it to the charge port on the top of the case.
2. Press the case button to begin charging your headset.



3. Your charge case LEDs blink every 10 seconds when charging and turn off when fully charged.

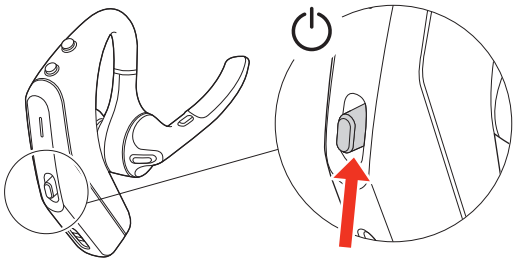
Charge case LEDs	Status
Off	Charging complete

Charge case LEDs	Status
🟢	Battery high
🟡	Battery medium
🔴	Battery low

Power

Power on/off

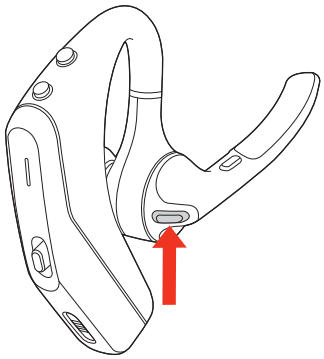
- To turn on the headset, slide the Power button to reveal green.



DeepSleep mode

If you leave your headset powered on but out of range of your paired device, the headset conserves power by entering DeepSleep mode after 90 minutes.

- To exit DeepSleep mode, power on the headset by pressing the Call button.

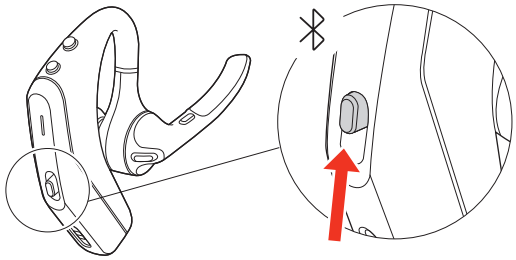


Connect and pair

Connect and pair your headset to your mobile devices.

Pair to mobile device

1. To put your headset in pair mode, slide and hold the Power ⏻ switch away from the off position until you hear "pairing" and the headset LEDs flash red and green.



2. Activate Bluetooth on your phone and set it to search for new devices.
   - *iPhone* **Settings** > **Bluetooth** > **On***
   - *Android* **Settings** > **Bluetooth On** > **Scan for devices***

NOTE: *Menus may vary by device.

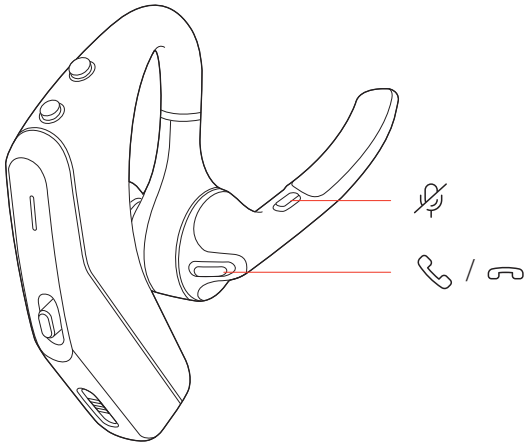
3. Select “Poly VLegend 50.”

   Once successfully paired, you hear “pairing successful” and the headset LEDs stop flashing.

NOTE: Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the base.

Make/Take/End Calls

Manage calls with your headset.



Answer a call

- Put the headset on to answer a call, or
- Say “answer” after call is announced, or
- Press the Call button.

End a call

- Press the Call button.

Mute

- During an active call, press the Mute button to mute or unmute your headset.

Reject a call

- Press Call button for 2 seconds until a tone is heard.

Hold call

Use the headset mute button to place calls on hold.

1. Press and hold the Mute button for 2 seconds to hold the call. The LEDs flash red.

2. To resume call, hold the Mute button for 2 seconds. The LEDs returns to pulsing red.

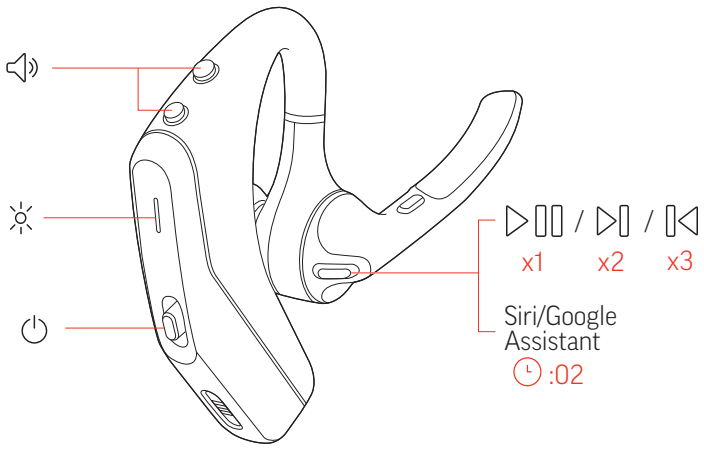
Switch between calls (flash)

Use your headset Mute button to switch between 2 active softphone calls.

- To switch between calls, press the headset Mute button for 2 seconds.

NOTE: Available for softphone calls only. Does not work with mobile calls.

Basics



Adjust the volume

- Toggle the Volume button up (+) or down (-) during a call or while streaming audio.

  While not on a call or streaming audio you can toggle the Volume button to adjust the volume level for Caller Announce and other voice prompts.

Adjust headset microphone volume (softphone)

Adjust your headset volume for softphone calls.

- Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

Play or pause audio

- Press the Call button to pause or resume streaming audio.

NOTE: Functionality varies by application. May not function with web-based apps.

Track backward

Play the previous track while streaming audio.

- Press the Call button 3 times to play the previous track.

Track forward

Play the next track while streaming audio.

- Press the Call button 2 times to play the next track.

Voice assistant (smartphone feature)

- **Siri, Google Assistant, Cortana** Press and hold the Call button for 2 seconds to activate your phone's default voice assistant. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.

Use sensors

Smart sensors respond when you put on or take off your headset. Customize in Poly Lens App . Below describes default settings.

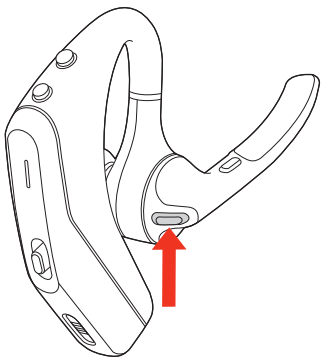
With active sensors	putting on the headset will:	taking off the headset will:
Mobile/softphone call	answer the call	keep call in headset
Music/media	resume music/media (if playing previous to taking off)*	pause music/media (if playing)*
Lock headset	unlock the Call button	lock the Call button to avoid accidental calls

NOTE: *Functionality varies by application. May not function with web-based apps.

Reset sensors

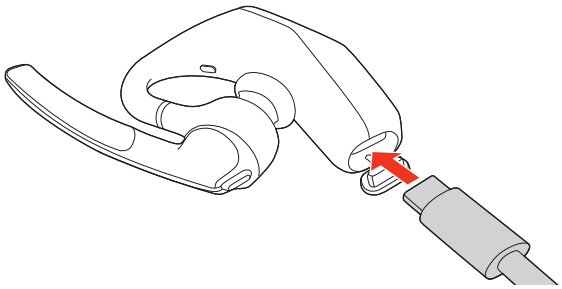
You may need to reset the sensors if they are not working as expected.

- Wearing the headset, press the Call button to test sensors. A talk time voice alert means sensors are working. A tone or lack of voice prompts means sensors need to be reset.



- To reset the sensors, power on the headset, connect the headset to a USB cable and plug the cable into your computer's USB port or an AC wall adapter

(not included). Then place the headset on a flat, non-metallic surface for more than 10 seconds.



Disable sensors

- You can disable your headset smart sensors in Poly Lens App or by using a button press while your headset is idle. Simultaneously press and hold the Call and Mute buttons for 5 seconds. You hear "smart sensors off."

Advanced features

Adjust voice alert volume

- Toggle the volume button when the headset is powered on and idle (not on a call or streaming music) to adjust the volume of the headset's voice alerts.

Reconnect to wireless device

If your headset has become disconnected, reconnect to your Bluetooth device.

- Press the Call button once or manually connect through your device's Bluetooth device menu. You hear "phone connected."

What's in the box

Contents may vary by product.

Figure 10-1 Headset

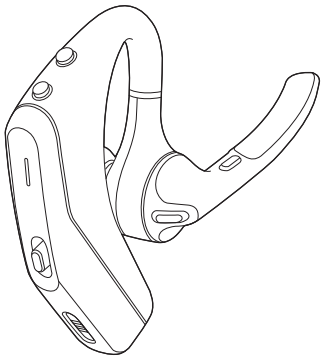


Figure 10-2 USB-C cable

Figure 10-3 USB C to A adapter

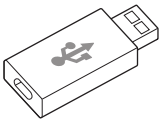


Figure 10-4 Eartips (S, M, L)

Figure 10-5 Quick start guide

Support

NEED MORE HELP?

support.hp.com/poly

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