

385mm

55mm

95mm

Bluetooth Headset

RU10

USER MANUAL

Getting Started

Power on

With the headset off, power them on by long-pressing the Multi-function Buttons on both devices simultaneously for 3 seconds till the indicators glow red and blue for 1 second.

Fitting and wearing

Ear tips in different sizes

Gently push the earbud into your ear canal and adjust the ear hook to get a comfortable fit.

Pairing

Press and hold for 5 seconds

1. With the headphones OFF, long press the Multi-function Button on either of the two headphones for 5 seconds to enter pairing mode, open the Bluetooth function on phone and select the headset name "RUC" to connect the headset connected to phone is the master device.

2. Long press the Multi-function Button on another headset for 5 seconds to enter pairing mode, it will automatically connects to the master device.

Charging

When the battery level is low, you will see the indicator flash red and hear a voice prompt.

Factory Reset

When charging, long press the volume up button for 5 seconds till the indicator flashes blue for 3 times, the pairing information of the headset will be cleared/Reset.

General Functions

Answer a call

When there's an incoming call (indicator flashes blue), press MFB once; again to end it.

Press once

Reject a call

When there's an incoming call (indicator flashes blue), long press MFB for 1 second.

Long press

Ring off

During phone call, short click the Multi-function Button once or use the key on the phone to hang up the call.

Double press

Mute

When on a call, double press MFB.

Double press

Next/Previous track

When playing music, long press Vol +/- for 1 second

Long press

Adjust volume

When on a call or playing music, short press Vol +/- once.

Short press

Multi-point Connection

1. Follow the pairing procedure to connect the headset to Phone 1 and turn off the headset.

2. Long press MFB to enter pairing mode again. Activate the Bluetooth function of Phone 2 and search for the headset. Select "RUC" from the device list and click it to connect.

3. Go back to Phone 1 and select "RUC" from the device list to finish multipoint connection.

Phone 2

Phone 1

Multiple call handling

When you are already on a call, if there's an incoming call on the other phone, press MFB to answer the 2nd call and put the 1st call on hold. You can switch between the two calls by double pressing MFB.

Play/Pause

When playing music, press MFB once to pause, press again to resume playing.

Transfer voice between headset and phone

During a call, long press MFB for 1 second.

Product Features

VA 1 Bluetooth version, compatible with over 99% of mobile phones and tablets

Bluetooth Version: V4.1

Charging Time: 1-2 hours

Standby Time: 230 hours

Bluetooth Profile: HFP/A2DP

HSR/AVRCP

Notes: Playtime varies according to volume level and audio content

For after-sales support, please contact our customer service with your order ID.

Basic Parameters

Chipset: CSR

Range: 20 meters

Charging Voltage: DC 5V

Talk Time: 7-8 hours

Warranty Terms & Conditions

1. (the maker of this limited warranty and sometimes referred to as "we" or "us" or "our") warrants to the original retail purchaser (sometimes referred to as "you") of the Bluetooth earphone product that the product will be free from defects in material and workmanship for a period of 6 months from the date of the first retail purchase of the product.

2. You must be able to demonstrate the purchase of the product, so please keep proof of purchase.

3. You will be responsible for packaging and shipping the product to us, so please keep the original packaging during the warranty period.

4. Contact us via the platform where you purchase this product. Be sure to include the proof of purchase and description of product defects. We have the right to reasonably make all warranty claim decisions.

5. This warranty does not cover damages caused by alteration of parts, removal of parts, tampering, or disassembling.

6. This warranty does not cover damages caused by neglect or improper use.

FAQ/Trouble Shooting

Q: I have established connection with my smartphone, but I can't hear any sound?

A: Please make sure that you turn up the volume of both devices. Some smartphone require you to setup the Bluetooth headset as an audio output device before sound is transmitted. Please see the instruction of your smartphone or device. If you are using a music player or other Bluetooth device, please make it supports A2DP stereo music profile.

Q: Why the connection is not stable and cuts out intermittently?

A: Please make sure there are no objects between the headset and your Bluetooth device. Please make sure there is no radio or Wi-Fi interference nearby.

Q: Can't use the headset while it is charging?

A: No, you cannot use the headset while it is charging.

Q: The headset is not responding no matter what I do.

A: Please try to reset the headset. (see the "Reset" section).

Q: The sound is not very clear, the other cannot hear my voice clearly.

A: Please adjust the volume on your phone and headset. Make sure there is no source of interference nearby. Stay close to your smartphone.

Tip

1. Before using the headset, please read the manual carefully and keep it for future reference.

2. The headset need to be fully charged prior to first-time use.

3. If the headset is left unused for over two weeks, please recharge it periodically.

4. Use only chargers made by qualified manufacturer.

5. If the headset cannot be searched by your phone, please check whether it is in pairing mode. If left unconnected for a long while, the headset will exit pairing mode; please reenter the mode. If a procedure error of your phone occurs, reboot it. If a procedure error of the headset occurs, reboot or reset it.

Safety Rules

1. Never disassemble or modify your headset for any reasons to avoid any damages and danger.

2. Do not store the headset in extreme temperatures (under 0°C or over 45°C).

3. Avoid using the indicator close to the eyes of children or animals.

4. Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.

5. Do not use harsh chemicals or strong detergents to clean the headset.

6. Keep the headset dry.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.