



June 6, 2012

Mr. Jyun-Cheng Chen
Office of Engineering and Technology
Federal Communications Commission
7435 Oakland Mills Rd.
Columbia, MD 21046

Ref. FCC ID: ACQ-VAP2400
Applicant: Motorola Mobility, Inc.
Correspondence Reference Number: 41897
Form 731 Confirmation Number: EA733018

Dear Mr. Chen,

In response to comments from the FCC, Motorola Mobility, Inc. (MMI) submits the following:

FCC comment: Request attestation statements from the company, signed by a company official, that:

Comment 1: The country code selection is fixed at time of production and not changeable by users or installers. Please also briefly describe the method used to fix country code (e.g., by software hard code, or by non-volatile memory parameter, or else).

MMI Response 1: The country code is set at the factory using the following process. For every wireless product built for specific region or customer, MMI specifies a configuration profile in the bill of material (BOM). The configuration profile specifies the HW version/identification, software version/identification, SW boot loader file location in the server, transmit power table with max tx power setting (per region/country), etc. This configuration profile specific to customer/region is a SW image file with a MMI part number assigned and called out in the BOM (each customer/region has a different configuration profile with different MMI part number assigned). The BOM is released into the MMI PDM (Product Design Management) system and uploaded into MCMS (Motorola Contract Manufacturer System) system for the factory to load into the product. Depending on the configuration profile specified in the BOM/MCMS system, the factory will read the correct region setting and program the HW accordingly. This is performed only at the factory setting environment. Once the product finishes the configuration programming process, it cannot be changed by the user or installer.



Comment 2:

2.a: The device will be distributed by service providers only, delivery or installation of a non-US version EUT in the US will not be supported by the company.

2.b: Email from Mr. Chen 1 Jun 2012, "The main risk for this device, as far as regulatory compliance is concerned, was having non-US version delivered or installed in the US. Therefore, it would be great if you can present a statement that the company will require its sales channel (via distributorship or purchasing agreement if not direct sales) to only ship US version to US destinations."

MMI Response 2: MMI has determined that in this case MMI may choose to market this product through retail channels. Contract language is currently in place to address FCC's concerns. Contract language places controls on distributors, which prevent the export of product unless the product complies with all applicable laws and regulations.

Sincerely,

A handwritten signature in black ink that appears to read "Joseph J. DiBiase".

Joseph J. DiBiase
Manager of Compliance Eng.
Motorola Mobility Inc.