

## HEARING AID COMPATIBILITY

**Applicant Name:**  
Panasonic Corporation of North America  
Two Riverfront Plaza, 9th Floor  
Newark, NJ 07102  
United States

**Date of Testing:**  
6/18/2014  
**Test Site/Location:**  
PCTEST Lab, Columbia, MD, USA  
**Test Report Serial No.:**  
0Y1406231321.ACJ

**FCC ID:** ACJFZE1B


**APPLICANT:** PANASONIC CORPORATION OF NORTH AMERICA

**Scope of Test:** Audio Band Magnetic Testing (T-Coil)  
**Report Type:** Engineering Evaluation (For reference only)  
**HAC Standard:** ANSI C63.19-2011  
**EUT Type:** Portable Handset  
**Model(s):** FZ-E1BCCAZZM  
**Test Device Serial No.:** Pre-Production Sample [S/N: HAC]

**C63.19-2011 HAC Category:** T4 (SIGNAL TO NOISE CATEGORY)



This wireless portable device has been shown to be hearing-aid compatible under the above rated category for performance evaluation purposes only, specified in ANSI/IEEE Std. C63.19-2011 and has been tested in accordance with the specified measurement procedures. Test results reported herein relate only to the item(s) tested. Hearing-Aid Compatibility is based on the assumption that all production units will be designed electrically identical to the device tested in this report. North American Bands only.

I attest to the accuracy of data. All measurements reported herein were performed by me or were made under my supervision and are correct to the best of my knowledge and belief. I assume full responsibility for the completeness of these measurements and vouch for the qualifications of all persons taking them.



Randy Ortanez  
President



Note: Testing was performed in accordance to ISO/IEC 17025:2005 guidelines and requirements.

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# 1. INTRODUCTION

ANSI Standard C63.19-2011 gives guidance for performing Hearing Aid Compatibility (HAC) testing on any wireless device using any communication protocol. This allows for the benefits of a wider array of devices to be available to individuals with hearing disabilities. These benefits encompass business, social and emergency communications, which increase the value of the wireless network for everyone. An estimated more than 10% of the population in the United States show signs of hearing impairment and of that fraction, almost 80% use hearing aids. Approximately 500 million people worldwide and 30 million people in the United States suffer from hearing loss.

## Compatibility Tests Involved:

The standard calls for wireless communications devices to be measured for:

- RF Electric-field emissions
- T-coil mode, magnetic-signal strength in the audio band
- T-coil mode, magnetic-signal frequency response through the audio band
- T-coil mode, magnetic-signal and noise articulation index

The hearing aid must be measured for:

- RF immunity in microphone mode
- RF immunity in T-coil mode

In the following tests and results, this report includes the evaluation for a wireless communications device.

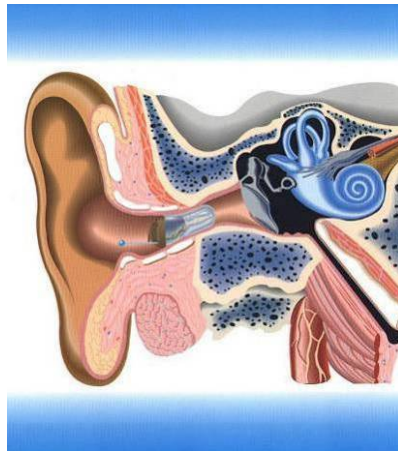




Figure 1-1 Hearing Aid *in-vitu*

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## 2. TEST SITE

### I. Test Facility / Accreditations:

Measurements were performed at an independent accredited PCTEST Engineering Lab located in Columbia, MD, U.S.A.



- PCTEST Lab is accredited to ISO 17025-2005 by the American Association for Laboratory Accreditation (A2LA) in Specific Absorption Rate (SAR) testing, Hearing-Aid Compatibility (HAC), Long-Term Evolution (LTE), CTIA Test Plans, and wireless testing for FCC and Industry Canada Rules.
- PCTEST Lab is accredited to ISO 17025 by U.S. National Institute of Standards and Technology (NIST) under the National Voluntary Laboratory Accreditation Program (NVLAP Lab code: 100431-0) in EMC, FCC and Telecommunications.
- PCTEST facility is an FCC registered (PCTEST Reg. No. 90864) test facility with the site description report on file and has met all the requirements specified in Section 2.948 of the FCC Rules and Industry Canada (IC-2451).
- PCTEST Lab is a recognized U.S. Conformity Assessment Body (CAB) in EMC and R&TTE (n.b. 0982) under the U.S.-EU Mutual Recognition Agreement (MRA).
- PCTEST TCB is a Telecommunication Certification Body (TCB) accredited to ISO/IEC Guide 65 by the American National Standards Institute (ANSI) in all scopes of FCC Rules and all Industry Canada Standards (RSS).
- PCTEST facility is an IC registered (IC-2451) test laboratory with the site description on file at Industry Canada.

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### 3. EUT DESCRIPTION



**FCC ID:** ACJFZE1B  
**Applicant:** Panasonic Corporation of North America  
 Two Riverfront Plaza, 9th Floor  
 Newark, NJ 07102  
 United States  
**Model(s):** FZ-E1BCCAZZM  
**Serial Number:** HAC  
**HW Version:** N/A  
**SW Version:** N/A  
**Antenna:** Internal Antenna  
**HAC Test Configurations:** 2.4 GHz WLAN, 1, 6, 11, BT Off  
 5 GHz WLAN, 36, 48, 161, BT Off  
**EUT Type:** Portable Handset

Air-Interface	Band (MHz)	Type Transport	HAC Tested	Simultaneous But Not Tested	Voice over Digital Transport OTT Capability	WIFI Low Power	Additional GSM Power Reduction
WIFI	2450	DT	No <sup>1</sup>	N/A	Yes	N/A	N/A
	5200						
	5300						
	5500						
	5800						
BT	2450	DT	No	N/A	N/A	N/A	N/A
Type Transport DT = Digital Data - Not intended for CMRS Service			Notes: 1. This mode does not support CMRS voice operations. Hence was not tested according to any FCC policies, although it was evaluated per ANSI C63.19-2011.				

Table 3-1: ACJFZE1B HAC Air Interfaces

<b>FCC ID:</b> ACJFZE1B	PCTEST ENGINEERING LABORATORY, INC.	<b>HAC (T-COIL) TEST REPORT</b>		<b>Reviewed by:</b> Quality Manager
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## 4. ANSI C63.19-2011 PERFORMANCE CATEGORIES

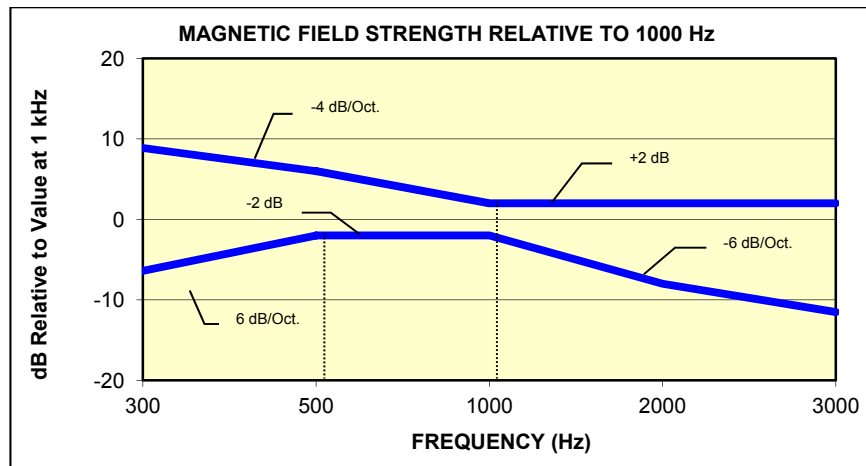
### I. MAGNETIC COUPLING

#### Axial and Radial Field Intensity

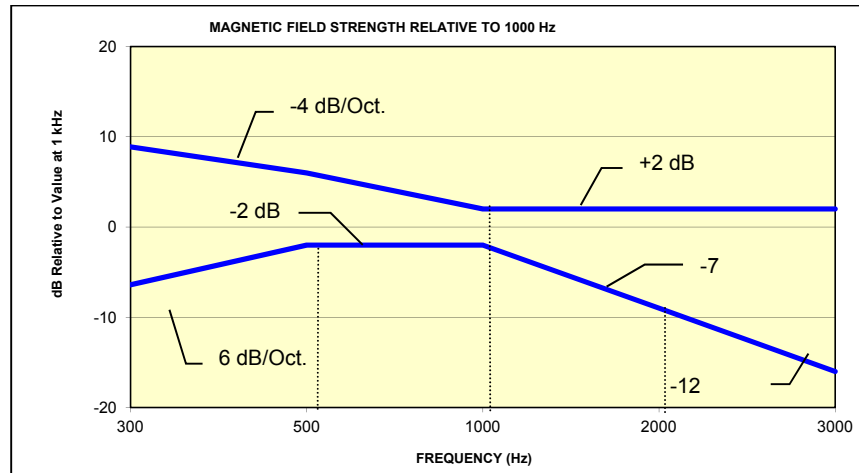
All orientations of the magnetic field, in the axial and radial position along the measurement plane shall be  $\geq -18$  dB(A/m) at 1 kHz in a 1/3 octave band filter per §8.3.1.

#### Frequency Response



The frequency response of the axial component of the magnetic field shall follow the response curve specified in EIA RS-504-1983, over the frequency range 300 Hz – 3000 Hz per §8.3.2.



**Figure 4-1**  
Magnetic field frequency response for Wireless Devices with an axial field  $\leq -15$  dB (A/m) at 1 kHz



**Figure 4-2**  
Magnetic Field frequency response for wireless devices with an axial field that exceeds  $-15$  dB(A/m) at 1 kHz

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## Signal Quality

The table below provides the signal quality requirement for the intended audio magnetic signal from a wireless device. Only the RF immunity of the hearing aid is measured in T-coil mode. It is assumed that a hearing aid can have no immunity to an interference signal in the audio band, which is the intended reception band for this mode. The only criterion that can be measured is the RF immunity in T-coil mode. This is measured using the same procedure as the audio coupling mode at the same levels.

The signal quality of the axial and radial components of the magnetic field was used to determine the T-coil mode category.

Category	Telephone RF Parameters
	Wireless Device Signal Quality [(Signal + Noise)-to-noise ratio in dB]
T1	0 to 10 dB
T2	10 to 20 dB
T3	20 to 30 dB
T4	> 30 dB

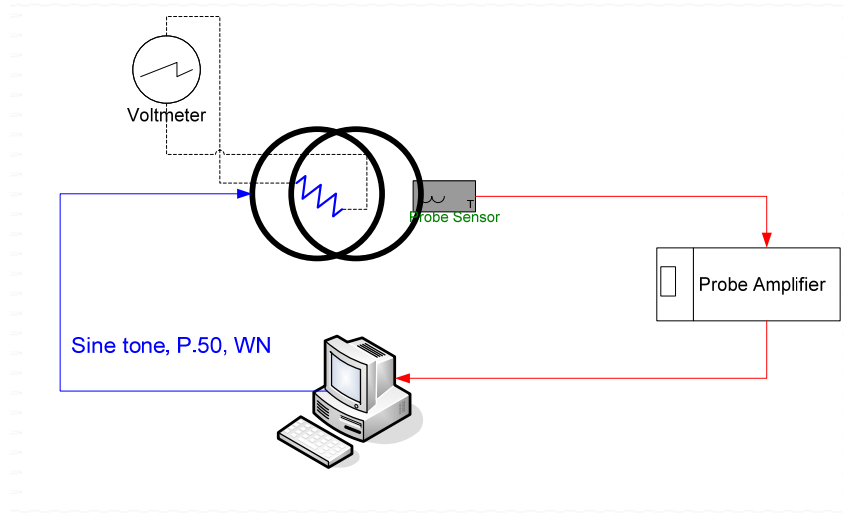
Table 4-1  
**Magnetic Coupling Parameters**

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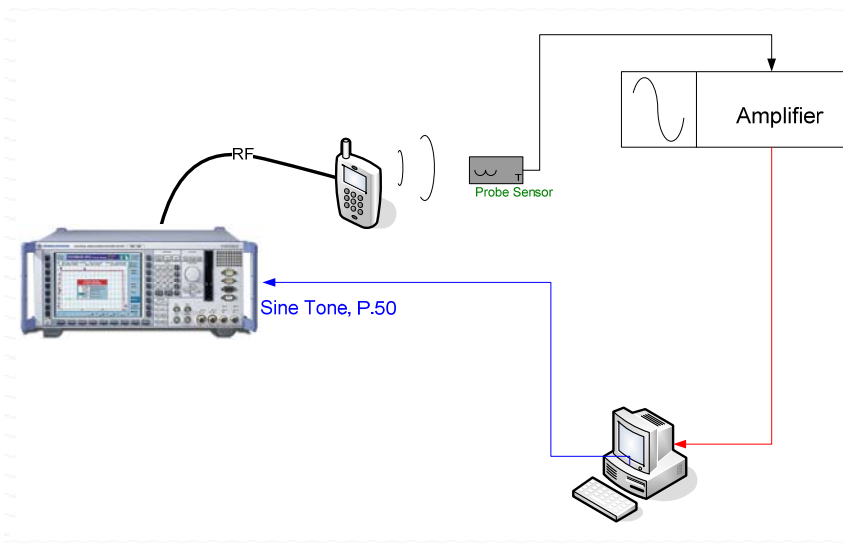
## 5. METHOD OF MEASUREMENT

### I. Test Setup



The equipment was connected as shown in an acoustic/RF hemi-anechoic chamber:



**Figure 5-1**  
**Validation Setup with Helmholtz Coil**

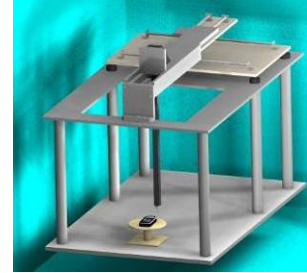


**Figure 5-2**  
**T-Coil Test Setup**

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## II. Scanning Mechanism

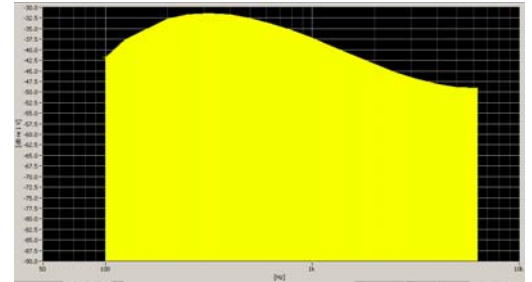
Manufacturer: TEM  
 Accuracy:  $\pm 0.83$  cm/meter  
 Minimum Step Size: 0.1 mm  
 Maximum speed: 6.1 cm/sec  
 Line Voltage: 115 VAC  
 Line Frequency: 60 Hz  
 Material Composite: Delrin (Acetal)  
 Data Control: Parallel Port  
 Dynamic Range (X-Y-Z): 45 x 31.75 x 47 cm  
 Dimensions: 36" x 25" x 38"  
 Operating Area: 36" x 49" x 55"  
 Reflections: < -20 dB (in anechoic chamber)



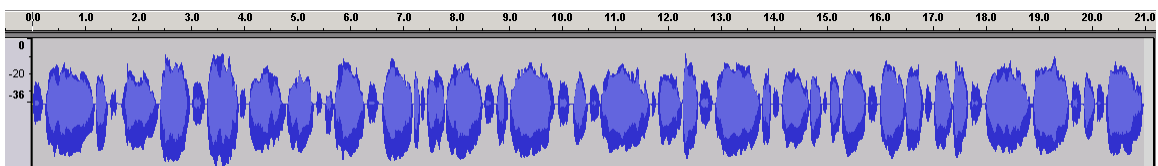
**Figure 5-3**  
RF Near-Field Scanner

## III. ITU-T P.50 Artificial Voice



Manufacturer: ITU-T  
 Active Frequency Range: 100 Hz – 8 kHz  
 Stimulus Type: Male and Female, no spaces  
 Single Sample Duration: 20.96 seconds  
 Activity Level: 100%



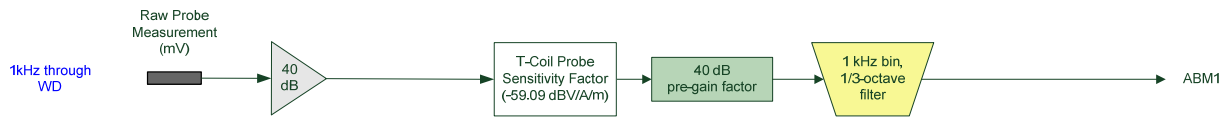
**Figure 5-4**  
Spectral Characteristic of full P.50



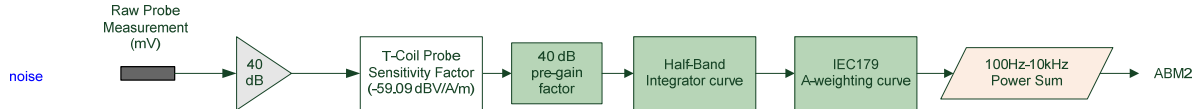
**Figure 5-5**  
Temporal Characteristic of full P.50

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ABM1 Measurement Block Diagram:



ABM2 Measurement Block Diagram:



**Figure 5-6 Magnetic Measurement Processing Steps**

#### IV. Test Procedure

1. Ambient Noise Check per C63.19 §7.3.1
  - a. Ambient interference was monitored using a Real-Time Analyzer between 100-10,000 Hz with 1/3 octave filtering.
  - b. “A-weighting” and Half-Band Integration was applied to the measurements.
  - c. Since this measurement was measured in the same method as ABM2 measurements, this level was verified to be more than 10 dB below the lowest measurement signal (which is the highest ABM2 measurement for a T4 WD). Therefore the maximum noise level for a T4 WD with an ABM1 = -18 dBA/m is:  

$$-18 - 30 - 10 = -58 \text{ dBA/m}$$
2. Measurement System Validation(See Figure 5-1)
  - a. The measurement system including the probe, pre-amplifier and acquisition system were validated as an entire system to ensure the reliability of test measurements.
  - b. ABM1 Validation  
 The magnetic field at the center of the Helmholtz coil is given by the equation (per C63.19 Annex D.10.1):



$$H_c = \frac{NI}{r\sqrt{1.25^3}} = \frac{N\left(\frac{V}{R}\right)}{r\sqrt{1.25^3}}$$

Where  $H_c$  = magnetic field strength in amperes per meter  
 N = number of turns per coil

For the Helmholtz Coil,  $N=20$ ;  $r=0.13\text{m}$ ;  $R=10.193\Omega$  and using  $V=29\text{mV}$ :

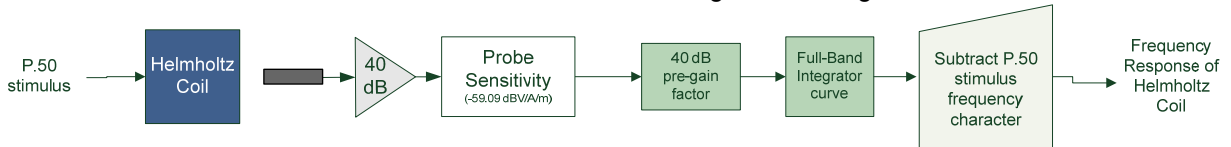
$$H_c = \frac{20 \cdot \left(\frac{0.029}{10.193}\right)}{0.13 \cdot \sqrt{1.25^3}} = 0.31623 \text{ A / m} \approx -10 \text{ dB(A / m)}$$

Therefore a pure tone of 1kHz was applied into the coils such that 29 mV was observed across the 10 Ω resistor. The voltmeter used for measurement was verified to be capable of measurements in the audio band range. This theoretically generates an expected field of -10 dB(A/m) in the center of the Helmholtz coil which was used to validate the probe measurement at -10dB(A/m). This was verified to be within ± 0.5 dB of the -10dB(A/m) value (see Page 23).

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c. Frequency Response Validation

The frequency response through the Helmholtz Coil was verified to be within 0.5 dB relative to 1kHz, between 300 – 3000 Hz using the P.50 signal as shown below:



**Figure 5-7 Frequency Response Validation**

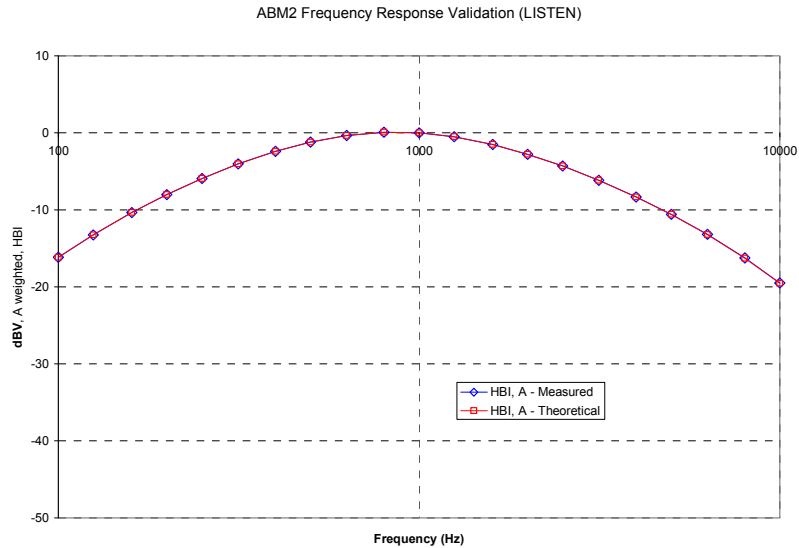
d. ABM2 Measurement Validation

WD noise measurements are filtered with A-weighting and Half-Band Integration over a frequency range of 100Hz – 10kHz to process ABM2 measurements. Below is the verification of the system processing A-weighting and Half-Band integration between system input to output within 0.5 dB of the theoretical result:

**Table 5-1  
ABM2 Frequency Response Validation**

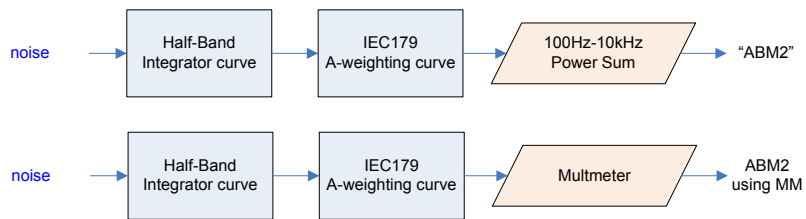
f (Hz)	HBI, A - Measured (dB re 1kHz)	HBI, A - Theoretical (dB re 1kHz)	dB Var.
100	-16.180	-16.170	-0.010
125	-13.257	-13.250	-0.007
160	-10.347	-10.340	-0.007
200	-8.017	-8.010	-0.007
250	-5.925	-5.920	-0.005
315	-4.045	-4.040	-0.005
400	-2.405	-2.400	-0.005
500	-1.212	-1.210	-0.002
630	-0.349	-0.350	0.001
800	0.071	0.070	0.001
1000	0.000	0.000	0.000
1250	-0.503	-0.500	-0.003
1600	-1.513	-1.510	-0.003
2000	-2.778	-2.780	0.002
2500	-4.316	-4.320	0.004
3150	-6.166	-6.170	0.004
4000	-8.322	-8.330	0.008
5000	-10.573	-10.590	0.017
6300	-13.178	-13.200	0.022
8000	-16.241	-16.270	0.029
10000	-19.495	-19.520	0.025

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**Figure 5-8**  
**ABM2 Frequency Response Validation**

The ABM2 result is a power sum from 100Hz to 10kHz with half-band integration and A-weighting. To verify the power sum measurement, a power sum over the full band was measured and verified to track with the source level (See Figure 5-9). Therefore the setup in this step was used to verify the power sum post-processing for ABM2 measurements. See below block diagram:



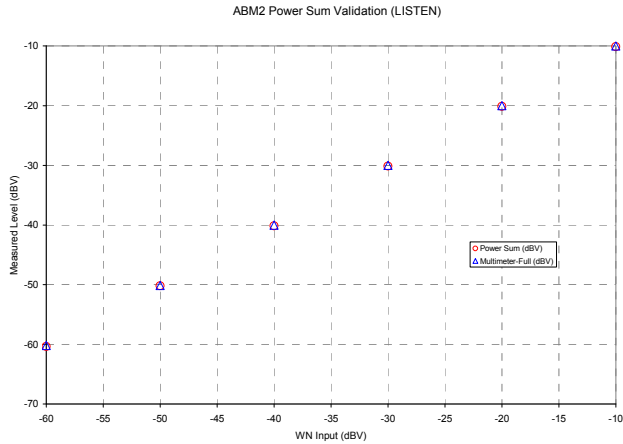
**Figure 5-9**  
**ABM2 Validation Block Diagram**

The power summed output results for a known input were compared to the multi-meter results to verify any deviation in the post-processing implemented with the power-sum.

**Table 5-2**  
**ABM2 Power Sum Validation**

WN Input (dBV)	Power Sum (dBV)	Multimeter-Full (dBV)	Dev (dB)
-60	-60.36	-60.2	0.16
-50	-50.19	-50.13	0.06
-40	-40.14	-40.03	0.11
-30	-30.13	-30.01	0.12
-20	-20.12	-20	0.12
-10	-10.14	-10	0.14

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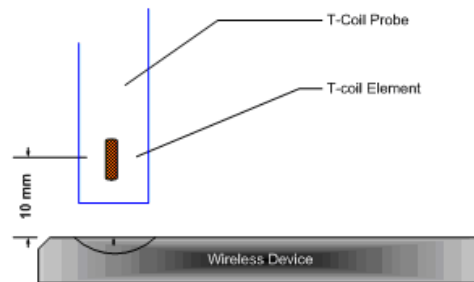


**Figure 5-10**  
**ABM2 Power Sum Validation**

3. Measurement Test Setup

a. Fine scan above the WD (TEM)

- i. A multitone signal was applied to the handset such that the phone acoustic output was stable within 1dB over the probe settling time and with the acoustic output level at the C63.19 specified levels (below). The measurement step size was in 2 mm increments at a distance of 10 mm between the surface of the wireless device as shown below:





**Figure 5-11**  
**Measurement Distance**

- ii. After scanning, the planar field maximum point was determined. The position of the probe was moved to this location to setup the test using the sound check system.
- iii. These steps were repeated for all T-coil orientations (axial and radial) per Figure 5-15 after a T-coil orientation was fully measured with the SoundCheck system.

b. Real-Time Analyzer (RTA)

- i. The Real-Time Analyzer was configured to analyze measurements using 1/3 Octave band weighted filtering.

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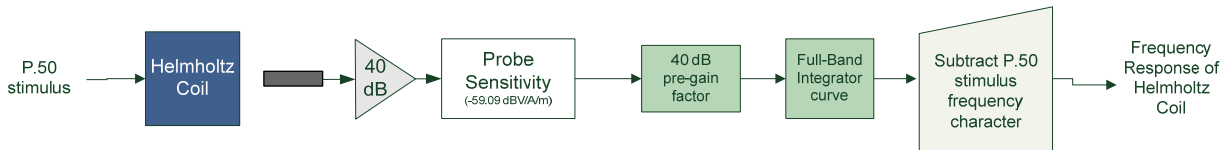
4. Signal Quality Data Analysis

a. Narrow-band Magnetic Intensity

- i. The standard specifies a 1kHz 1/3 octave band minimum field intensity for a sine tone. The ABM1 measurements were evaluated at 1kHz with 1/3 octave band filtering over an averaged period of 10 seconds.

b. Frequency Response

- i. The appropriate frequency response curve was measured to curves in Figure 4-1 or Figure 4-2 between 300 – 3000 Hz using digital linear averaging (limit lines chosen according to measurement found in step 4a). A linear average over 3x the length of the artificial voice signal (3x sampling) was performed. A 10 second delay was configured in the measurement process of the stimulus to ensure handset vocoder latency effects and echo cancellation devices (if any) were appropriately stabilized during measurements.
- ii. The appropriate post-processing was applied according to the system processing chain illustrated in Figure 5-12. All R10 frequencies were plotted with respect to 0dB at 1kHz value and aligned with respect to the EIA-504 mask.





**Figure 5-12 Frequency Response Block Diagram**

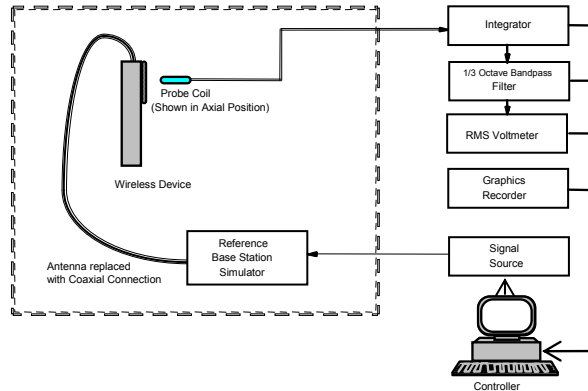
- iii. The margin is represented by the closest measured data point on the curve to the EIA-504 limit lines, in dB.

c. Signal Quality Index

- i. Ensuring the WD was at maximum RF power, maximum volume, backlight on, display on, maximum contrast setting, keypad lights on (when possible) with no audio signal through the vocoder, the WD was measured over at least 100 Hz – 10,000 Hz, maximized over 5 seconds with a 50ms sample time for the ABM2 measurement (5 second time period is used in noise measurements under standards such as IEEE 269, etc.).
- ii. After applying half-band integration and A-weighting to the result, a power sum was applied over each 1/3 octave bandwidth frequency for an ABM2 value.
- iii. This result was subtracted from the ABM1 result in step a, to obtain the Signal Quality.

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## V. Test Setup

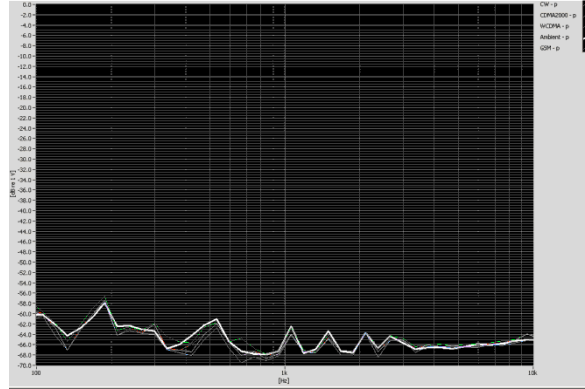


**Figure 5-13**  
Audio Magnetic Field Test Setup



## VI. Deviation from C63.19 Test Procedure

Non-conducted RF connection due to RF port location beneath device battery.

## VII. RF Emission Effect on T-coil Measurements

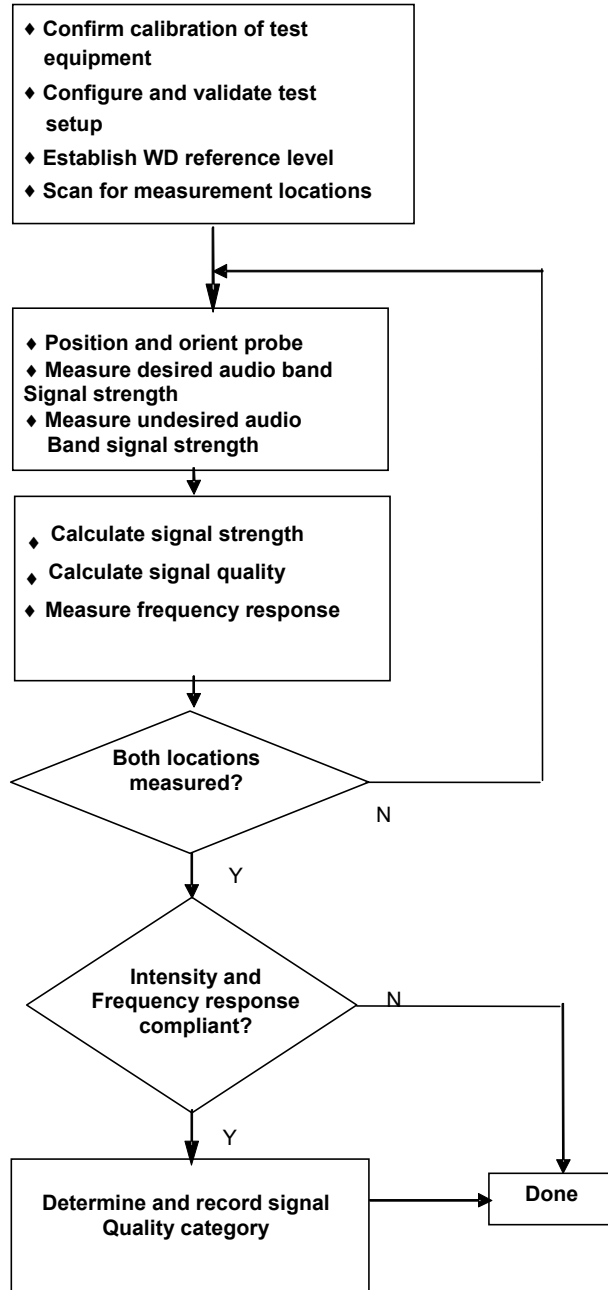


**Figure 5-14**  
High power RF Emissions Effect with HAC Dipole on the T-coil Probe System 10mm between dipole maximum and magnetic probe



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## VIII. Test Flow

The flow diagram below was followed (From C63.19):



**Figure 5-15**  
**C63.19 T-Coil Signal Test Process**

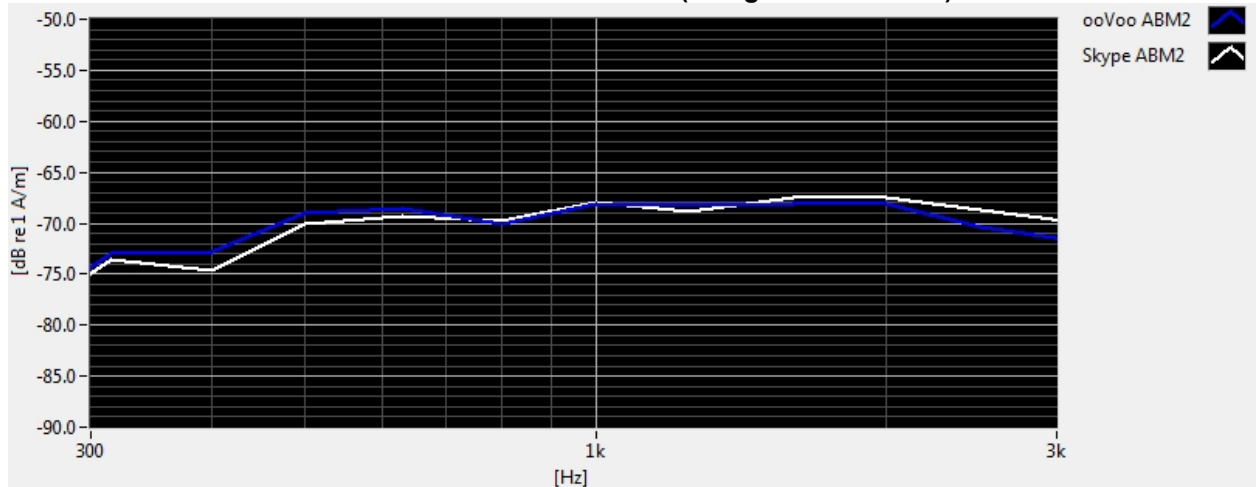
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## 6. VOIP CLIENT COMPARISONS (FOR REFERENCE ONLY)

Different available VoIP clients were tested with the ACJFZE1B device. The client resulting in the worst case measurement was chosen from those tested, and a full T-Coil test was run using that client. This investigation was conducted before the Speech Signal Level Investigation (see page 18) in order to determine the worst-case vocoder to use for speech evaluation. A nominal output level was used and kept constant when switching between clients to evaluate relative vocoder performance between each VoIP client.

### I. 2.4GHz WLAN ABM2 Vocoder Comparison

**Table 6-1**  
**Comparison of ABM2 Results**  
**Across Different VoIP Clients (using 2.4GHz WLAN)**



#### Notes:

1. All clients were additionally confirmed to have passing Frequency Response Margins.
2. All clients tested for this device had substantially similar performance. The Skype VoIP client was selected as a representative client for WLAN testing to account for worst-case ABM2 values.



**Figure 6-1**  
**Audio Band Magnetic Curve Measurement Block Diagram**

FCC ID:ACJFZE1B	PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	Panasonic	Reviewed by: Quality Manager
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## 7. SPEECH SIGNAL LEVEL (FOR REFERENCE ONLY)

Per ANSI C63.19-2011 §7.4.2.1, when the speech stimulus output level (to be input to the DUT) for a given transmission protocol is not defined, the normal speech level, as defined in that protocol's specifications, should be used for testing. However, for this device, there are no supported CMRS speech modes. Therefore, an investigation was performed to determine the level to be used for the speech stimulus output. The goal of this investigation was to identify an output level of the speech stimulus which, when combined with the other parameters of the signal path, results in an acceptable Receiving Loudness Rating (RLR). This is consistent with the approach outlined in C63.19 Footnote 50 (p.46) for selecting the appropriate speech level for GSM.

The following procedure was used to determine an appropriate speech signal level for conducting the testing of this device. Configurations which lead to a passing RLR value are considered to have an acceptable nominal speech input level. According to ITU-T Recommendation P.310 §5.2.2, the nominal value of RLR is +2dB with a tolerance of ±3dB. ITU-T P.310 describes the full method for calculating RLR. The standard used in each step of the following procedure is stated within that step.

1. Using a Head and Torso Simulator (HATS), the sound pressure,  $P_d$ , caused by the DUT at the DRP (drum reference point) is measured for a particular speech stimulus level ( $E_j$ ) per ITU-T P.64 §9.  $P_d$  is measured at frequencies 4-17 of the standard 1/3 octave frequencies.
2. The measured sound pressures ( $P_d$ ) must be corrected using the DRP-ERP transfer function given in Table 2-a of ITU-T P.57. The resulting sound pressure values are labeled  $P_e$  (sound pressure at the ear reference point, ERP)
3. The receiving sensitivity at the different frequencies is then calculated by using the  $E_j$  and the  $P_e$  from Steps 1 and 2 of this procedure in the first equation of ITU-T P.64 §9:

$$S_i = 20 \log_{10} \frac{P_{ei}}{\frac{1}{2} E_j}$$

Where  $P_{ei}$  is the  $P_e$  at frequency,  $i$ ;  $S_i$  is the sensitivity at frequency,  $i$ ; and the result is in dB[Pa/V].

4. The calculated sensitivities are then used in the equation to calculate the RLR. Equation 5-1 of ITU-T P.79 gives the general loudness rating equation:



$$LR = -\frac{10}{m} \log_{10} \sum_{i=a}^b 10^{0.1 * m * (S_i - W_i)}$$

This form has two parameters in addition to the sensitivities that must be known to perform the calculation. These parameters are  $m$  and  $W_i$ . For all RLR calculations,  $m$  is taken to be 0.175 (according to ITU-T P.79 §6) and  $W_i$  is specific to the frequency,  $i$ , under consideration (it is important to note that there are different  $W_i$  values depending on which loudness rating is being calculated [i.e. receiving, sending, etc.] and care should be taken to use the correct values).

Equation A-23c of the same standard (ITU-T P.79) gives the same equation in a simplified form:

$$RLR = -57.1 \log_{10} \sum_i 10^{\left(\frac{1}{57.1}\right)(S_i - W_i)}$$

5. The calculated RLR result (for the specific mode and original input level,  $E_j$ ) is then compared to the limits. If the RLR is within the acceptable range (-1dB to +5dB), the configuration used (DUT volume setting, speech output level, etc.) is recorded and used for T-coil testing. A summary of the results of investigation for this device can be found on the following page.

<b>FCC ID:</b> ACJFZE1B		<b>HAC (T-COIL) TEST REPORT</b>	 <b>Reviewed by:</b> Quality Manager
<b>Filename:</b> 0Y1406231321.ACJ	<b>Test Dates:</b> 6/18/2014	<b>EUT Type:</b> Portable Handset	Page 18 of 38

## I. Summary of Results



The below table of results shows the system and device settings that produced acceptable nominal listening levels (i.e. RLR) for the T-coil testing.

Mode	DUT Volume	Audio Input Level (RMS, in mV)	RLR (in dB)	Verdict
2.4GHz WLAN	Maximum	90mV	-0.48	PASS
5GHz WLAN	Maximum	90mV	0.56	PASS

**Table 7-1**  
**Results of RLR Test by Transmission Mode**

## II. Conclusion

The device achieved compliant RLR test results for all transmission protocols with a test system output level setting of 90mV. Additionally, the device volume was set to maximum for passing RLR results, and this was established for the duration of the T-coil testing. All other configurable parameters were maintained in order to conduct all T-coil testing.

<b>FCC ID:</b> ACJFZE1B	 <b>PCTEST</b> ENGINEERING LABORATORY, INC.	<b>HAC (T-COIL) TEST REPORT</b>		<b>Reviewed by:</b> Quality Manager
<b>Filename:</b> 0Y1406231321.ACJ	<b>Test Dates:</b> 6/18/2014	<b>EUT Type:</b> Portable Handset		Page 19 of 38

## 8. TEST SUMMARY

### I. T-Coil Test Summary

**Table 8-1**  
**Table of Results for WLAN**



C63.19 Sec.	Mode	Band	Test Description	Minimum Limit*	Measured	Verdict
				<i>dBa/m</i>	<i>dBa/m</i>	<i>PASS/FAIL</i>
8.3.1	WLAN	2.4GHz	Intensity, Axial	-18	6.5	PASS
8.3.1			Intensity, Radial	-18	-2.7	PASS
8.3.4			Signal-to-Noise/Noise, Axial	20	59.7	PASS
8.3.4			Signal-to-Noise/Noise, Radial	20	55.4	PASS
8.3.2			Frequency Response, Axial	0	2.0	PASS
8.3.1	WLAN	5GHz	Intensity, Axial	-18	6.7	PASS
8.3.1			Intensity, Radial	-18	-2.9	PASS
8.3.4			Signal-to-Noise/Noise, Axial	20	59.5	PASS
8.3.4			Signal-to-Noise/Noise, Radial	20	55.0	PASS
8.3.2			Frequency Response, Axial	0	1.6	PASS

Note: The above summary table represents the worst-case numerical values according to configurations in Table 7-3.

**Table 8-2**  
**Consolidated Tabled Results**

	Volume Setting	2.4GHz		5GHz	
		Axial	Radial	Axial	Radial
Freq. Response Margin	Maximum	PASS	N/A	PASS	N/A
Magnetic Intensity Verdict		PASS	PASS	PASS	PASS
FCC SNR Verdict		PASS	PASS	PASS	PASS

Note: Result shown is for T-coil category only.

FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Panasonic	Reviewed by: Quality Manager
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## II. Raw Handset Data

**Table 8-3  
Raw Data Results for WLAN**

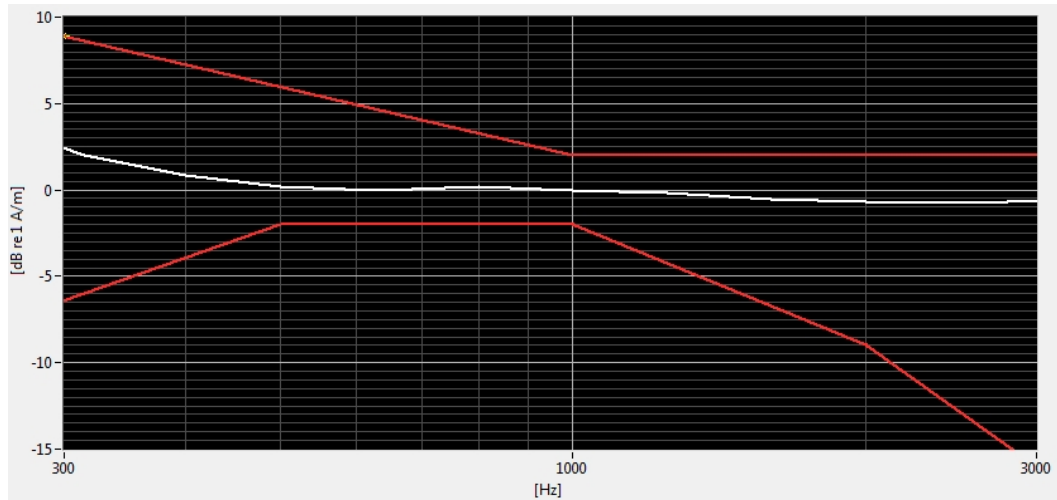
	Volume	2.4GHz WLAN					
		Axial			Radial		
		1	6	11	1	6	11
ABM1, dBA/m	Maximum	6.61	6.70	6.48	-2.65	-2.63	-2.62
ABM2, dBA/m		-53.10	-54.42	-53.18	-58.86	-58.03	-58.53
Ambient Noise, dBA/m		-60.03	-60.03	-60.03	-61.40	-61.40	-61.40
Freq. Response Margin (dB)		2.00	2.00	1.99	N/A	N/A	N/A
S+N/N (dB)		59.71	61.12	59.66	56.21	55.40	55.91
S+N/N per orientation (dB)		59.66			55.40		
	Volume	5GHz WLAN					
		Axial			Radial		
		36	48	161	36	48	161
ABM1, dBA/m	Maximum	6.76	6.78	6.68	-2.78	-2.94	-2.40
ABM2, dBA/m		-54.22	-53.98	-52.80	-57.79	-58.24	-58.06
Ambient Noise, dBA/m		-60.03	-60.03	-60.03	-61.40	-61.40	-61.40
Freq. Response Margin (dB)		2.00	1.63	1.77	N/A	N/A	N/A
S+N/N (dB)		60.98	60.76	59.48	55.01	55.30	55.66
S+N/N per orientation (dB)		59.48			55.01		
T-coil Coordinates (cm)	[x,y] from bottom left	2.6,2.6			2.7,3.7		

### Notes:

1. Phone Condition: Mute on; Backlight on; Max Volume, Max Contrast
2. 'Radial' orientation refers to radial transverse.
3. The Skype VoIP client was used for the WLAN testing for this device. See Section 6 of this report for more information regarding the selection of VoIP clients.
4. Speech Signal: ITU-T P.50 Artificial Voice
5. 2.4GHz WLAN testing was performed with 802.11b mode.
6. 5GHz WLAN testing was performed with 802.11a mode.

FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Panasonic	Reviewed by: Quality Manager
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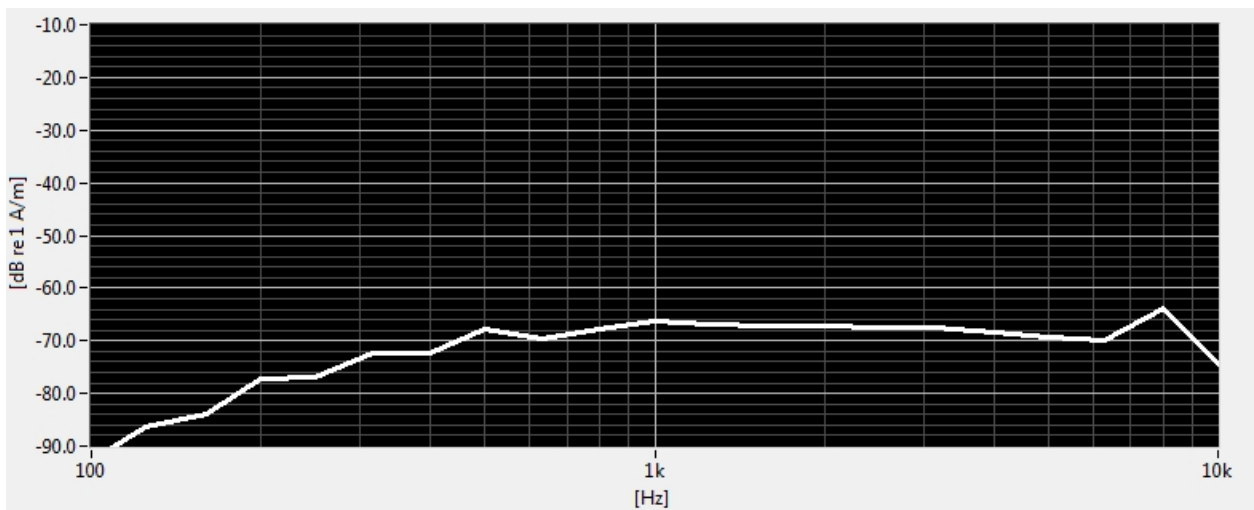
### III. Frequency Response Graph



**Figure 8-1**  
**Axial Frequency Response (802.11a, ch.48)**



Note: User T-coil Mode (**SETTINGS (system)**→**ease of access**→**Telecoil**) was set to ON for Frequency Response compliance. This frequency response represents the worst-case ABM2 test configuration according to Table 7-3.

### IV. Undesirable Audio Magnetic Band Plot (ABM2)

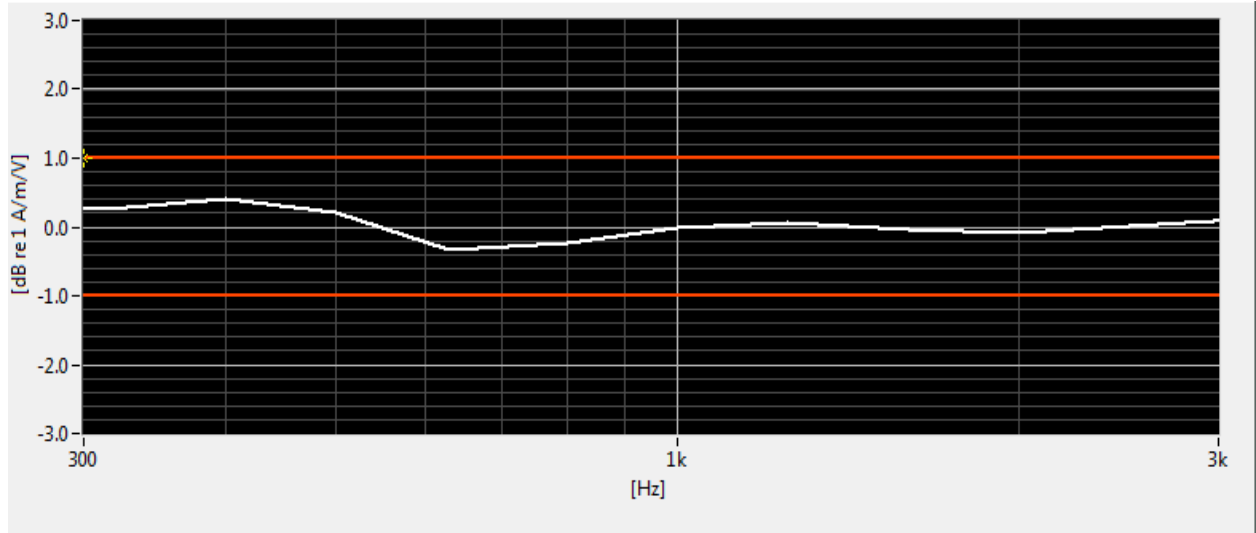


**Figure 8-2**  
**Worst-case ABM2 Plot for WD (802.11a, ch.161, axial)**

Note: This plot represents the data from the location/configuration resulting in the highest ABM2 result shown in Table 7-3.

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## V. T-Coil Validation Test Results



**Figure 8-3**  
Helmholtz Coil Validation for Frequency Response

**Table 8-4**  
Helmholtz Coil Validation Table of Results

Item	Target	Result	Verdict
Signal Validation			
Frequency Response, from limits	$0 \pm 0.5 \text{ dB}$	0.30	PASS
Magnetic Intensity, -10 dBA/m	$-10 \pm 0.5 \text{ dB}$	-10.002	PASS
Noise Validation			
Axial Environmental Noise	< - 58 dBA/m	-60.03	PASS
Radial Environmental Noise	< - 58 dBA/m	-61.40	PASS

FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Panasonic	Reviewed by: Quality Manager
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## 9. MEASUREMENT UNCERTAINTY



**Table 9-1  
Uncertainty Estimation Table**

Contribution	Data +/- %	Data +/- dB	Data Type	Probability distribution	Divisor	Standard uncertainty	Standard Uncertainty (dB)
ABM Noise	7.0%	0.29	Std. Dev.	Normal k=1	1.00	7.0%	
RF Reflections	4.7%	0.20	Specification	Rectangular	1.73	2.7%	
Reference Signal Level	12.2%	0.50	Specification	Rectangular	1.73	7.0%	
Positioning Accuracy	10.0%	0.41	Uncertainty	Rectangular	1.73	5.8%	
Probe Coil Sensitivity	12.2%	0.50	Specification	Rectangular	1.73	7.0%	
Probe Linearity	2.4%	0.10	Std. Dev.	Normal k=1	1.00	2.4%	
Cable Loss	2.8%	0.12	Specification	Rectangular	1.73	1.6%	
Frequency Analyzer	5.0%	0.21	Specification	Rectangular	1.73	2.9%	
System Repeatability	5.0%	0.21	Std. Dev.	Normal k=1	1.00	5.0%	
WD Repeatability	9.0%	0.37	Std. Dev.	Normal k=1	1.00	9.0%	
Positioner Accuracy	1.0%	0.04	Specification	Rectangular	1.73	0.6%	
Combined standard uncertainty, uc (k=1)						17.7%	0.71
Expanded uncertainty (k=2), 95% confidence level						35.3%	1.31

Notes:

1. Test equipments are calibrated according to techniques outlined in NIS81, NIS3003 and NIST Tech Note 1297.
2. All equipments have traceability according to NIST. Measurement Uncertainties are defined in further detail in NIS 81 and NIST Tech Note 1297 and UKAS M3003.



Measurement uncertainty reflects the quality and accuracy of a measured result as compared to the true value. Such statements are generally required when stating results of measurements so that it is clear to the intended audience that the results may differ when reproduced by different facilities. Measurement results vary due to the measurement uncertainty of the instrumentation, measurement technique, and test engineer. Most uncertainties are calculated using the tolerances of the instrumentation used in the measurement, the measurement setup variability, and the technique used in performing the test. While not generally included, the variability of the equipment under test also figures into the overall measurement uncertainty. Another component of the overall uncertainty is based on the variability of repeated measurements (so-called Type A uncertainty). This may mean that the Hearing Aid compatibility tests may have to be repeated by taking down the test setup and resetting it up so that there are a statistically significant number of repeat measurements to identify the measurement uncertainty. By combining the repeat measurement results with that of the instrumentation chain using the technique contained in NIS 81 and NIS 3003, the overall measurement uncertainty was estimated.

FCC ID:ACJFZE1B		HAC (T-COIL) TEST REPORT		Reviewed by: Quality Manager
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## 10. EQUIPMENT LIST

**Table 10-1  
Equipment List**

Manufacturer	Model	Description	Cal Date	Cal Interval	Cal Due	Serial Number
Agilent	E4407B	ESA Spectrum Analyzer	4/16/2014	Annual	4/16/2015	US39210313
Control Company	36934-158	Wall-Mounted Thermometer	4/29/2014	Biennial	4/29/2016	122014488
Listen	SoundCheck	Acoustic Analyzer System	10/11/2013	Annual	10/11/2014	04-06-5876-SC2850
Listen	SoundConnect	Microphone Power Supply	2/17/2014	Annual	2/17/2015	0899-PS150
NI	4474	Data Acquisition Card	N/A		N/A	N/A
TEM	Axial T-Coil Probe	Axial T-Coil Probe	2/17/2014	Annual	2/17/2015	TEM-1123
TEM	Radial T-Coil Probe	Radial T-Coil Probe	2/17/2014	Annual	2/17/2015	TEM-1129
TEM	C63.19	Helmholtz Coil	3/8/2014	Annual	3/8/2015	925
TEM		HAC System Controller with Software	N/A		N/A	N/A
TEM		HAC Positioner	N/A		N/A	N/A

FCC ID:ACJFZE1B		HAC (T-COIL) TEST REPORT		Reviewed by: Quality Manager
Filename: 0Y1406231321.ACJ	Test Dates: 6/18/2014	EUT Type: Portable Handset		Page 25 of 38

# 11. CALIBRATION CERTIFICATES

<b>FCC ID:</b> ACJFZE1B	 <b>PCTEST</b> ENGINEERING LABORATORY, INC.	<b>HAC (T-COIL) TEST REPORT</b>		<b>Reviewed by:</b> Quality Manager
<b>Filename:</b> 0Y1406231321.ACJ	<b>Test Dates:</b> 6/18/2014	<b>EUT Type:</b> Portable Handset		Page 26 of 38

West Caldwell Calibration Laboratories Inc.

# Certificate of Calibration

for

Axial T Coil Probe

Manufactured by: TEM CONSULTING  
Model No: Axial T Coil Probe  
Serial No: TEM-1123  
Calibration Recall No: 23889

Submitted By:

Customer: JUSTIN CHAO  
Company: PCTEST ENGINEERING LAB  
Address: 6660-B DOBBIN ROAD  
COLUMBIA MD 21045

The subject instrument was calibrated to the indicated specification using standards traceable to the National Institute of Standards and Technology or to accepted values of natural physical constants. This document certifies that the instrument met the following specification upon its return to the submitter.

West Caldwell Calibration Laboratories Procedure No. Axial T Coi TEM

Upon receipt for Calibration, the instrument was found to be:

Within ( X ) see attached Report of Calibration.

the tolerance of the indicated specification.

West Caldwell Calibration Laboratories' calibration control system meets the requirements, ISO 10012-1 MIL-STD-45662A, ANSI/NCSL Z540-1, IEC Guide 25, ISO 9001:2008 and ISO 17025.

Note: With this Certificate, Report of Calibration is included.

Approved by:

Calibration Date: 17-Feb-14

Certificate No: 23889 - 1

QA Doc. #1051 Rev. 2.0 10/1/01



Certificate Page 1 of 1

*JSC*  
*4/4/14*  
*FC*  
Felix Christopher (QA Mgr.)  
ISO/IEC 17025:2005

**West Caldwell Calibration Laboratories, Inc.**  
uncompromised calibration  
1575 State Route 96, Victor, NY 14564, U.S.A.



Calibration Lab. Cert. # 1533.01

FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Panasonic	Reviewed by: Quality Manager
Filename: 0Y1406231321.ACJ	Test Dates: 6/18/2014	EUT Type: Portable Handset		Page 27 of 38



ISO/IEC 17025: 2005



Calibration Lab. Cert. # 1533.01

## REPORT OF CALIBRATION

TEM Consulting LP Axial T Coil Probe

for  
Model No.: Axial T Coil Probe

Serial No.: TEM-1123

Company : PCTEST Engineering Lab.

I. D. No: 80582

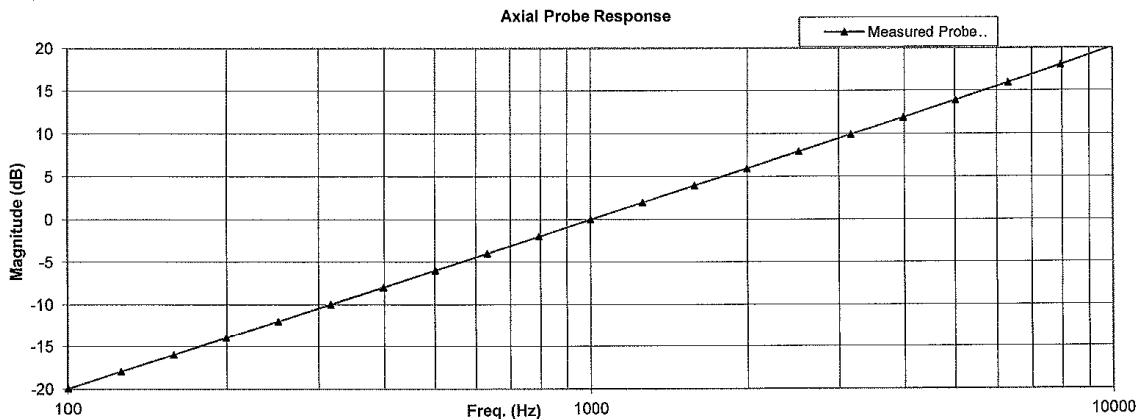
Calibration results:			Before data: .....	After data: .....
<b>Probe Sensitivity measured with Helmholtz Coil</b>				
<i>Helmholtz Coil;</i>			<b>Before &amp; after data same: ...X.....</b>	
the number of turns on each coil;	10	No.	Laboratory Environment:	
the radius of each coil, in meters;	0.204	m	Ambient Temperature:	21.2 °C
the current in the coils, in amperes.;	0.09	A	Ambient Humidity:	29.1 % RH
<i>Helmholtz Coil Constant;</i>	7.09	A/m/V	Ambient Pressure:	100.7 kPa
<i>Helmholtz Coil magnetic field;</i>	5.98	A/m	Calibration Date:	17-Feb-14
 			Re-calibration Due:	17-Feb-15
Probe Sensitivity at	1000	Hz.	Report Number:	23889 -1
was	-60.20	dBV/A/m	Control Number:	23889
	0.977	mV/A/m		
Probe resistance	894	Ohms		

The above listed instrument meets or exceeds the tested manufacturer's specifications.

This Calibration is traceable through NIST test numbers: ,287708

The expanded uncertainty of calibration: 0.30dB at 95% confidence level with a coverage factor of k=2.

Graph represents Probes Frequency Response.



The above listed instrument was checked using calibration procedure documented in West Caldwell

Calibration Laboratories Inc. procedure :

Rev. 7.0 Jan. 24, 2014 Doc. # 1038 HCATEMC

Calibration was performed by West Caldwell Calibration Laboratories Inc. under Operating Procedures

intended to implement the requirements of ISO10012-1, IEC Guide 25, ANSI/NCSL Z540-1, (MIL-STD-45662A) and ISO 9001:2008, ISO 17025

Cal. Date: 17-Feb-2014

Measurements performed by: .....

Calibrated on WCCL system type 9700

**Felix Christopher**

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Rev. 7.0 Jan. 24, 2014 Doc. # 1038 HCATEMC

FCC ID:ACJFZE1B		HAC (T-COIL) TEST REPORT		Reviewed by: Quality Manager
Filename: 0Y1406231321.ACJ	Test Dates: 6/18/2014	EUT Type: Portable Handset		Page 28 of 38

HCATEMC\_TEM-1123\_Feb-17-2014

West Caldwell Calibration Laboratories Inc.

1575 State Route 96, Victor NY 14564  
Tel. (585) 586-3900 FAX (585) 586-4327

**Calibration Data Record**

TEM Consulting LP Axial T Coil Probe      for      Model No.: Axial T Coil Probe      Serial No.: TEM-1123  
Company : PCTEST Engineering Lab.



Test	Function	Tolerance	Measured values			
			Before	Out	Remarks	
1.0	Probe Sensitivity at	1000 Hz.      dBV/A/m	-60.20			
2.0	Probe Level Linearity					
			6	6.03		
		Ref. (0 dB)	0	0.00		
			-6	-6.02		
		-12	-12.05			
3.0	Probe Frequency Response					
			Hz			
			100	-19.9		
			126	-17.9		
			158	-16.0		
			200	-13.9		
			251	-12.0		
			316	-10.0		
			398	-8.0		
			501	-6.0		
			631	-4.0		
			794	-2.0		
			Ref. (0 dB)	1000	0.0	
				1259	2.0	
				1585	4.0	
				1995	6.0	
				2512	7.9	
		3162	9.9			
		3981	11.9			
		5012	13.9			
		6310	15.9			
		7943	18.0			
		10000	20.2			

Instruments used for calibration:			Date of Cal.	Traceability No.	Due Date
HP	34401A	S/N 36064102	8-Oct-2013	,287708	8-Oct-2014
HP	34401A	S/N 36102471	8-Oct-2013	,287708	8-Oct-2014
HP	33120A	S/N 36043716	8-Oct-2013	,287708	8-Oct-2014
Brüel & Kjær	2133	S/N 1583254	6-Jan-2014	683/284413-14	7-Jan-2015

Cal. Date: 17-Feb-2014      Tested by: Felix Christopher  
Calibrated on WCCL system type 9700

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Rev. 7.0 Jan. 24, 2014 Doc. # 1038 HCATEMC

FCC ID:ACJFZE1B		HAC (T-COIL) TEST REPORT		Reviewed by: Quality Manager
Filename: 0Y1406231321.ACJ	Test Dates: 6/18/2014	EUT Type: Portable Handset	Page 29 of 38	

West Caldwell Calibration Laboratories Inc.

# Certificate of Calibration

for

Radial T Coil Probe

Manufactured by: TEM CONSULTING  
Model No: Radial T Coil Probe  
Serial No: TEM-1129  
Calibration Recall No: 23889

Submitted By:

Customer: JUSTIN CHAO  
Company: PCTEST ENGINEERING LAB  
Address: 6660-B DOBBIN ROAD  
COLUMBIA MD 21045

The subject instrument was calibrated to the indicated specification using standards traceable to the National Institute of Standards and Technology or to accepted values of natural physical constants. This document certifies that the instrument met the following specification upon its return to the submitter.

West Caldwell Calibration Laboratories Procedure No. Radial T C TEM

Upon receipt for Calibration, the instrument was found to be:

Within ( X ) see attached Report of Calibration.

the tolerance of the indicated specification.

West Caldwell Calibration Laboratories' calibration control system meets the requirements, ISO 10012-1 MIL-STD-45662A, ANSI/NCSL Z540-1, IEC Guide 25, ISO 9001:2008 and ISO 17025.

Note: With this Certificate, Report of Calibration is included.

Approved by:

Calibration Date: 17-Feb-14

Certificate No: 23889 - 2

QA Doc. #1051 Rev. 2.0 10/1/01



Certificate Page 1 of 1

JSC  
4/14/14  
  
FC  
Felix Christopher (QA Mgr.)  
ISO/IEC 17025:2005

**West Caldwell Calibration Laboratories, Inc.**  
uncompromised calibration  
1575 State Route 96, Victor, NY 14564, U.S.A.



Calibration Lab. Cert. # 1533.01

FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Reviewed by: Quality Manager
Filename: 0Y1406231321.ACJ	Test Dates: 6/18/2014	EUT Type: Portable Handset	Page 30 of 38



ISO/IEC 17025: 2005



Calibration Lab. Cert. # 1533.01

## REPORT OF CALIBRATION

TEM Consulting LP Radial T Coil Probe

for  
Model No.: Radial T Coil Probe

Serial No.: TEM-1129

Company : PCTEST Engineering Lab.

I. D. No: 80583

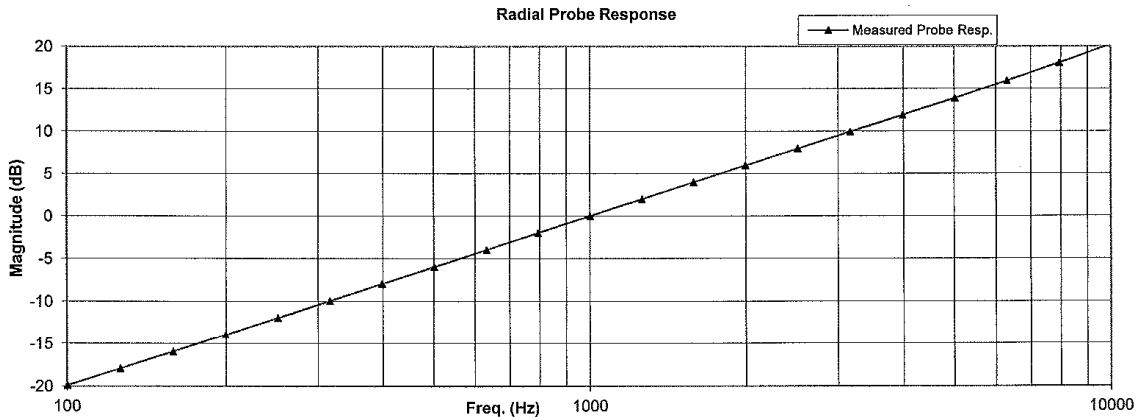
Calibration results:		Before data: .....	After data: .....
Probe Sensitivity measured with Helmholtz Coil		Before & after data same: ...X.....	
<i>Helmholtz Coil;</i>			
the number of turns on each coil;	10	No.	
the radius of each coil, in meters;	0.204	m	
the current in the coils, in amperes.;	0.09	A	
<i>Helmholtz Coil Constant;</i>	7.09	A/m/V	
<i>Helmholtz Coil magnetic field;</i>	5.98	A/m	
Laboratory Environment:			
Ambient Temperature:	21.2	°C	
Ambient Humidity:	29.1	% RH	
Ambient Pressure:	100.7	kPa	
Calibration Date:	17-Feb-14		
Re-calibration Due:	17-Feb-15		
Report Number:	23889	-2	
Control Number:	23889		
Probe Sensitivity at	1000	Hz.	
was	-60.38	dBV/A/m	
	0.957	mV/A/m	
Probe resistance	900	Ohms	

The above listed instrument meets or exceeds the tested manufacturer's specifications.

This Calibration is traceable through NIST test numbers: ,287708

The expanded uncertainty of calibration: 0.30dB at 95% confidence level with a coverage factor of k=2.

Graph represents Probes Frequency Response.



The above listed instrument was checked using calibration procedure documented in West Caldwell Calibration Laboratories Inc. procedure :

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Calibration was performed by West Caldwell Calibration Laboratories Inc. under Operating Procedures

intended to implement the requirements of ISO10012-1, IEC Guide 25, ANSI/NCSL Z540-1, (MIL-STD-45662A) and ISO 9001:2008, ISO 17025

Cal. Date: 17-Feb-2014

Measurements performed by: *[Signature]*

Calibrated on WCCL system type 9700

**Felix Christopher**

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West Caldwell Calibration Laboratories Inc.

1575 State Route 96, Victor NY 14564  
Tel. (585) 586-3900 FAX (585) 586-4327



**Calibration Data Record**

TEM Consulting LP Radial T Coil Probe      for      Model No.: Radial T Coil Probe      Serial No.: TEM-1129  
Company : PCTEST Engineering Lab.

Test	Function	Tolerance	Measured values		
			Before	Out	Remarks
1.0	Probe Sensitivity at	1000 Hz.      dBV/A/m	-60.38		
2.0	Probe Level Linearity	Ref. (0 dB)	dB		
			6	6.04	
			0	0.00	
			-6	-6.03	
			-12	-12.05	
3.0	Probe Frequency Response	Ref. (0 dB)	Hz		
			100	-19.9	
			126	-17.9	
			158	-15.9	
			200	-13.9	
			251	-12.0	
			316	-10.0	
			398	-8.0	
			501	-6.0	
			631	-4.0	
			794	-2.0	
			1000	0.0	
			1259	2.0	
			1585	4.0	
			1995	6.0	
			2512	7.9	
			3162	9.9	
3981	11.9				
5012	13.9				
6310	16.0				
7943	18.0				
10000	20.2				

Instruments used for calibration:			Date of Cal.	Traceability No.	Due Date
HP	34401A	S/N 36064102	8-Oct-2013	,287708	8-Oct-2014
HP	34401A	S/N 36102471	8-Oct-2013	,287708	8-Oct-2014
HP	33120A	S/N 36043716	8-Oct-2013	,287708	8-Oct-2014
Brüel & Kjær	2133	S/N 1583254	6-Jan-2014	683/284413-14	7-Jan-2015



Cal. Date: 17-Feb-2014      Tested by: Felix Christopher  
Calibrated on WCCL system type 9700  
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FCC ID:ACJFZE1B	 PCTEST ENGINEERING LABORATORY, INC.	HAC (T-COIL) TEST REPORT	 Panasonic	Reviewed by: Quality Manager
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## 12. CONCLUSION



The measurements indicate that the wireless communications device complies with the HAC limits specified in accordance with the ANSI C63.19. Precise laboratory measures were taken to assure repeatability of the tests. The tested device complies with the requirements in respect to all parameters specific to the test. The test results and statements relate only to the item(s) tested.

The measurement system and techniques presented in this evaluation are proposed in the ANSI standard as a means of best approximating wireless device compatibility with a hearing-aid. The literature is under continual re-construction.



<b>FCC ID:</b> ACJFZE1B	 <b>PCTEST</b> ENGINEERING LABORATORY, INC.	<b>HAC (T-COIL) TEST REPORT</b>		<b>Reviewed by:</b> Quality Manager
<b>Filename:</b> 0Y1406231321.ACJ	<b>Test Dates:</b> 6/18/2014	<b>EUT Type:</b> Portable Handset		Page 33 of 38

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