Touchscreen All-in-One Computer

Device User Manual

(Horizontal Desktop Version)

Introduction

Dear User, thank you for purchasing and using the Touchscreen Smart All-in-One Machine. Before using the product, we kindly request that you take the time to read this manual. We will explain the product's usage in the simplest terms possible, including hardware installation, software setup, and troubleshooting. Let's begin familiarising yourself with the product. We wish you a pleasant experience!
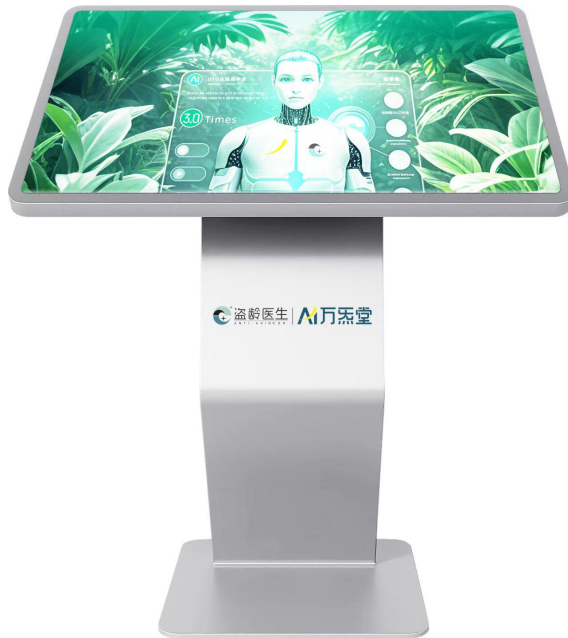
Technical Support:

If you are unfamiliar with the system settings of the all-in-one machine, or have questions about the product's functions or connection methods, and cannot find assistance in the product manual, please contact customer service for consultation.

Product Overview

The Smart All-in-One Terminal Display Screen is a multimedia information touchscreen display terminal that supports the playback of videos, music, images, announcements, and more. It also supports touchscreen queries and the playback of content via a USB drive. It has a wide range of applications and meets the needs of various user groups.

1.   Product Images

2.   Product Series

This manual applies to the following product models (any updates will be included in the new version without prior notice):G2200, G3200

The smart all-in-one terminal display screen comes with an installation bracket. Determine the installation location, place the product base flat on the ground, align the four columns on the back of the unit with the holes on the base, and secure the product into the holes. For floor-standing models, simply install the base.

3. **Product Packaging**
- ❖ **Smart All-in-One Terminal Display Screen**   **X1**
- ❖ **Power cable**   **X1**
- ❖ **Warranty card**   **X1**
- ❖ **User Manual**   **X1**
- ❖ **Wearable Band**   **X1**
- ❖ **Other**   **X1**

* Important Notice: Please inspect the packaging for any damage upon receipt. If damage is found, please contact our company immediately.

6. Usage

1. Power On:

The smart all-in-one terminal display uses a two-pin plug for power supply. Connect the power source. (Note: Voltage: AC 110-220V, 50-60Hz. Do not connect to 380V.)

Set the power switch to the "1" position and wait 4-10 seconds for the system to automatically boot up. The device will start automatically and can be operated via touchscreen.

Connecting to the network: Supports both wired and wireless connections. Please attach the included antenna to the antenna socket or plug the network cable into the network port.

Shutdown: Do not place the power switch in the "o" position or directly unplug the power cord. Click the shutdown button in the lower left corner of the large

screen.

If you need to stop software operations on the all-in-one device, simply click the "Shutdown" button in the bottom-left corner of the screen.

The usage is the same as for regular home or commercial computers; the operating methods are identical.

The device supports 4G-5G Wi-Fi or Ethernet connection. The Wi-Fi icon is located at the bottom right corner of the all-in-one screen. Click it, enter the password, and connect. Internet access is available, and software can be downloaded and installed.

7. Important Notes

☆ During transportation, the device may be damaged. Before use or installation, please check the packaging for any damage and confirm that everything is in order before connecting and using the device. If any obvious damage is found, please take a photo and contact us; we will handle it as soon as possible.

☆ Do not place the smart all-in-one device on an unstable surface; ensure it is securely fixed.

☆ Do not remove the label on the back of the advertising machine.

☆ Disconnect the power supply when not in use for an extended period.

☆ The unit contains high-voltage components; do not attempt to disassemble it.

☆ Dust, moisture, and harsh environments can affect the touchscreen performance and product lifespan. Therefore, please avoid placing the device in such environments.

☆ Avoid exposing the smart all-in-one device to direct sunlight or other heat sources. Place it in a well-ventilated area to ensure proper heat dissipation.

☆ **Avoid placing the device near magnetic fields, such as magnets, engines, transformers, or speakers.**

☆ **When cleaning the smart all-in-one device, turn off the power and unplug the power cord.**

☆ **If you encounter any technical issues with this product, please contact us.**

8. Product Configuration Table

Category	Item	Specifications
Display	Smart All-in-One Terminal Display Screen	Resolution: 1080 x 1920; Display Ratio: 9:16
Main Unit Configuration	Windows	I5□
	Memory (optional)	16 GB□
	Storage (optional)	256 GB□
	Ports	USB*4 HDMI*1 RJ45*1 (specific configuration depends on the motherboard)
	Operating System	Windows 10□
System Power	Operating Voltage	Voltage: 110-220V, Frequency: 50Hz; Power: ＜ 200W
Cabinet	Cabinet Structure	Steel structure design, powder-coated silver frame, front black, back black

After-sales

We offer a one-year free warranty for both hardware and software systems, with lifetime technical support;

Service Methods: Phone, online, and remote support;

Service content: Installation and commissioning, equipment application, equipment upgrades;

Troubleshooting: Technical guidance for operators and system maintenance personnel; Response to other user requests.

After-sales service hotline:

After-sales:

Our company provides one year of free warranty for both software and hardware systems, with lifetime follow-up service;

Service Methods: Telephone, online, and remote support;

Service content: Installation and commissioning, equipment application, equipment upgrades;

Troubleshooting: Technical guidance from operators and system maintenance personnel; Response to other user requests.

After-sales service hotline: 028-87901933

Website: www.hantengck.com

Warning:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for

help.

The equipment complies with FCC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 4 cm between the radiator and your body.

Copyright Notice

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The company reserves the right to make improvements and updates to the product. This manual may contain technical inaccuracies or printing errors. The content of this manual will be updated from time to time, and the updated content will be included in the new version of this manual without prior notice.

After-sales service:

We provide one year of free warranty for the software and hardware systems, with lifetime technical support;

Service Methods: Telephone, online, and remote support;

Service content: installation and commissioning, equipment application, equipment upgrades;

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