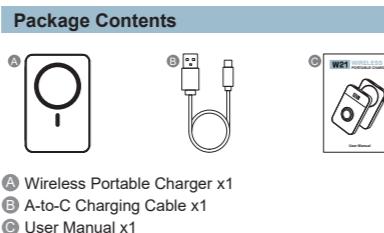


# W21 WIRELESS PORTABLE CHARGER

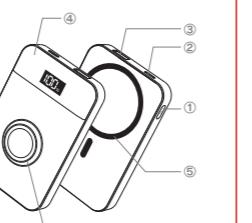


## User Manual



### Product Overview

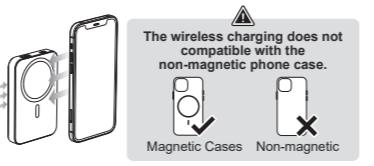
- ① Power Button
- ② USB C Input/Output Port
- ③ USB A Output Port
- ④ LED Digital Display
- ⑤ Wireless Charging Surface for Phone
- ⑥ Wireless Charging Surface for Apple watch



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### Charging Method

#### Wireless Charging Mode



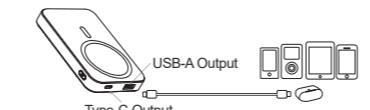
1. Place devices that support magnetic connection technology on the portable charger. To keep the device firmly attached to the portable charger, make sure it is located in the center of the circular icon on the portable charger.
2. The magnetic mobile charger will automatically charge the device, and the LED digital display will light up and show the current battery level of the mobile charger.
3. When the electronic device is fully charged or uninstalled, the indicator light will turn off after about 30 seconds, and the portable charger will turn off.
- \* During charging, double-click the power button to turn off the output, and click it again to continue the output.

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### Note:

- \* Magnetic suction function is compatible with iPhone 12 and above.
- \* When using wireless charging for Android devices such as Google and Samsung, please use a phone case with a wireless magnetic ring to better align with the wireless charging area.
- \* Not compatible with non-magnetic or thicker phone cases.

#### Wired Charging Mode

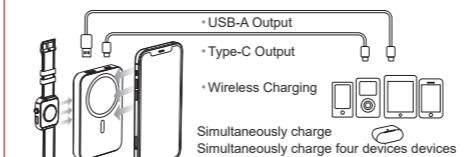


1. Use the charging cable to connect the corresponding port to the device you need to charge. Plug the other end of the charging cable into the USB A or Type-C output port of the portable charger.
2. Automatically charge the device after a successful connection, the LED Digital Display is always on and indicates the current power level of the portable charger.

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3. When the electronic device is fully charged or the charging cable is removed, the indicator light will turn off after about 30 seconds, and the portable charger will turn off.
- \* During charging, double-click the power button to turn off the output, and click it again to continue the output.

#### Wired & Wireless Charging



Place your compatible mobile device onto the portable charger's wireless charging area and use the charging cables to connect two other electronic devices to the corresponding USB-A/Type-C output ports.

- \* This product supports up to four devices charging at the same time (USB-A/Type-C/Phone Wireless charging/ Watch Wireless charging ).
- \* When multiple devices are charged at the same time the product may heat up due to the increase power. Please don't worry, this is a normal phenomenon.

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- \* When charging multiple devices at the same time, the output speed may slow down. To extend the life of the product, do not charge 3 or more devices at the same time if possible.

#### Low Current Mode

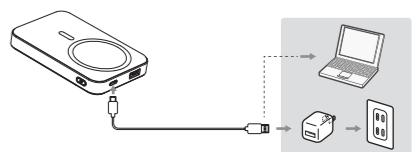
	Description	LED Digital Display
Low current mode <b>ON</b>	When portable charger is powered on, press and hold the power button for 3 seconds to activate low current mode	
Low current mode <b>OFF</b>	Press and hold the power button again for 3 seconds to exit low current mode	

**Note:** When using the USB interface to charge the device, to protect the battery life of devices with low charging current, such as watches and headphones. Please use low current mode for charging.

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### Charge the Portable Charger

1. Insert the Type-C port of included charging cable into the Type-C input port of the portable charger.
2. Plug the other end (the USB port) of the charging cable into AC adapter or into the computer USB port.
- \*The AC adapter is not included in the package.
3. When the portable charger starts charging, the digit will flash.
4. When the LED digit turns into "100%", the battery is fully charged.



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### Specification

Model	W21
FCC ID	2BRTH-W21
Capacity	3.85V, 10000mAh, 38.5Wh
Type-C Input	5V/3A, 9V/2A
Type-C Output	5V/3A, 9V/2.22A, 12V/1.67A, 10V/2.25A
USB-A Output	5V/3A, 9V/2A, 12V/1.5A, 10V/2.25A
Phone Wireless Output	15W(MAX)
Watch Wireless Output	2.5W(MAX)
Total Output	5V/3A

### Key Function of the Button & LED Display

#### Power Button

1. Click the power button once to turn on the product.

Power Button Click Once



2. Click the power button twice to turn off the product.

Power Button Click Twice

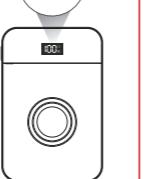


#### LED Display

1. the static digit indicates remaining power

2. the green lightning symbol indicates the USB port input/output fast charging mode and wireless charging output mode

3. the flashing digit indicates that the wireless charger is being charged



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### Notice

- \* Do not pierce or strike the product with sharp objects.
- \* Do not dispose of this product in the fire to avoid an explosion.

- \* Do not disassemble or modify the external structure of the product. Incorrect reassembly may result in a risk of fire or personal injury.

- \* Do not clean the product with harmful chemicals or detergents.

- \* Do not immerse the product in liquids and avoid contact with corrosive substances.

- \* Do not charge the portable charger for more than 10 hours, and disconnect the power supply timely after charging is completed.

- \* If you use a non-standard charger, or modify the charger parameters, it may cause the battery to overheat, burn, and explode.

- \* If the battery expands, weeps, or is abnormal, please discontinue use immediately.

- \* Please store the product in a clean and dry place with an ambient temperature of 0°C~35°C and the humidity is between 20~80%.

- \* We are not liable for the damage caused by people or improper operation.

- \* If the product is not being used for a long time, please charge it every 2 months to preserve its lifespan.

### Warning

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

### Q & A

**Q:** Fail to charge the wireless charger.

**A:** (1) There is incorrect connection between the wireless charger and the AC charger. If this happens, please check the connection.

(2) The wireless charger doesn't work with the AC adapter. Please change another compatible adapter.

(3) If the first two possibilities are ruled out, there might be something wrong with the internal circuit. Please contact us through Amazon.

- Q:** There is no response to the device being charged.

**A:** (1) There is insufficient power of the wireless charger, please charge the product first. In wireless charging mode, the power button isn't turned on. Please click once the power button to start charging.

(2) In wired charging mode, there is incorrect connection between the wireless charger and your device. If this happens, please check the connection.

(3) The charging cable might be damaged. Please change a useful cable.

(4) Using the charging cable to connect the output port to input port by mistake will trigger short-circuit protection. Please disconnect the cable and recharge your device again.

(5) There might be something wrong with the internal circuit. Please contact us through Amazon.

Thank you

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