


## HAZALI

### USER MANUAL

#### ELECTRIC SCOOTER

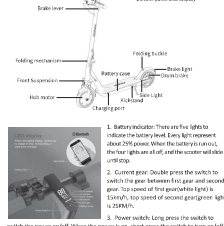


## HAZALI

### PACKING LIST

Please carefully check whether the contents is complete.

### PARTS INSTRUCTION

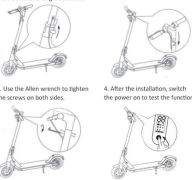


- Battery indicator:** Press the five lights to indicate the battery level. Every light represents about 20% power. When the battery indicator, the four green or all, and the scooter will show 100% stop.
- Control gear:** Double press the switch to switch the gear between first gear and second gear. The speed of the gear will be 15km/h. (Usually, the speed of second gear is 15km/h).
- Power switch:** Long press the switch to switch the power on/off. When the power is on, short press the switch to turn on/off the lighting.


## HAZALI

### ASSEMBLY

- Unfold the scooter and put down the kickstand, then lock the folding mechanism.
- Install the handlebars with the pipe.
- Use the Allen wrench to tighten the screws on both sides.
- After the installation, switch the power on to test the functions.

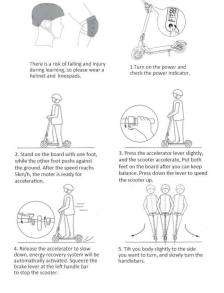


### CHARGING



## HAZALI

### RIDING



## HAZALI

• Natural disasters, theft, or normal wear (e.g., tire abrasion, faded paint).  
 • Non-compliance: Use of misappropriated packaging during transport.

**CONTACTS**

You can contact us at any time if you encounter any problems, our 24-hour professional customer service will answer for you!

Phone: +86 18677020351  
 EMAIL: hazali@outlook.com  
 WEB: www.hazali.net

## HAZALI

### 1. Amendment

This Policy may be amended at any time without prior notice. Any purchase from us following any such amendments will be deemed to be confirmation that you have accepted those amendments. We recommend that you check our current Terms and Conditions before making any purchase. Our agents, employees and third parties do not have the authority to amend this Policy on our Terms and Conditions.

### 2. Contact Us

If you have any inquiries regarding your return or our Return Policy, please contact us. If there are any further issues, you may contact our customer service team through email at [hazali@outlook.com](mailto:hazali@outlook.com).

### AFTER-SALES WARRANTY POLICY

Warranty policy is carried out in accordance with the laws of Consumer Rights and Law on the Quality of Products.

**Warranty:**


- Structure frame, Hub motor, Controller, Steering wheel, Headlight, Display panel, Rear hub, Drum brake, Folding System, Front Fork, Brake cable, governor, base control system for 12 months.
- Battery, Charging indicator, Brake lever, Gears system for 6 months.
- Anti-collision strip, Headlights, Taillight, Instrument cover, Headset sets, Tires, Bell, Front/rear fender, Horn pad, Charging port, Rubber stopper, Battery cover for 24 months. (Depends on the model).
- Hex wrench, connecting pipe and other components not listed in above sheet are not under warranty.
- We recommend using the original packaging for safe transport. We recommend keeping the original box within 12 days after receipt of device.

**Excluded Items:**


- Free wrenches, connecting pipes, and unrelated components.
- Damage from:
- misuse, accidents, water exposure, or unauthorized modifications.

## HAZALI

### RIDING SAFETY



## HAZALI



## HAZALI

- If you consider the refund is necessary as per our support staff at our safe discretion.

We take user feedback very seriously and use it to improve our quality of service constantly. Any claim or promotional items that are not our own will be voidable and non-refundable.

**Note:** HAZALI (www.HAZALI.net) reserves the right to make changes in the return policy at any time. Any changes will be updated on our website.

### 3. Faulty or Defective Product Replacements

If an item is faulty, wrongly described, incorrect or otherwise in breach of HAZALI's Consumer Law, in that case, we will follow legal regulations, which may include refunding the purchase price and delivery charges or providing a replacement product, given that you have contacted us within 30 days of purchase. You may contact us via email at [top@hazali.net](mailto:top@hazali.net).

All warranty claims are handled by the manufacturer HAZALI directly. If an item is found to be defective or faulty, you will be required to email [hazali@outlook.com](mailto:hazali@outlook.com) for support.

You may be required to upload clear images of the damage, defect or fault to assist. Once you contact HAZALI for support, you will be provided with further information regarding the process.

**Note:** We may or may not also offer a replacement or exchange on some products if there is no longer stock, available.

### 4. Returns Refund

If you are entitled to a refund, your refund will be processed in the same manner as the original payment method. For purchases made by credit or debit card, the cardholder must be identified, and a refund will be required to process the refund as it was originally used for the purchase.

## HAZALI

### REFUNDS & RETURN POLICY

#### 1. Introduction

This Return Policy (Return Policy) applies to all purchases made on our Website (www.hazali.net). This page is strictly under all Terms when accessing or using our Services, including this Return Policy.

#### 2. Change of mind

Change of mind requirements:

HAZALI does not offer a refund if you simply have a change of mind. Unless HAZALI chooses to do so, at its sole discretion. If HAZALI accepts a refund request, a 10% refunding fee on the paid amount will be charged. Furthermore, all items returned for refund or exchange are at the buyer's expense and must be posted back to HAZALI at the buyer's expense.

It is important to note that Consumer Guarantees do not apply if you simply change your mind, but this item is damaged, defective, or not like the product you have seen on our website. Please reach out to our friendly customer service team for any registration questions about our products that you may have. All inquiries and requests are handled through email: [hazali@outlook.com](mailto:hazali@outlook.com).

To be eligible for any change of mind request, the minimum requirements must be met:

- The request is made within 30 days of purchase;
- The goods are in the same condition as when they were received from HAZALI;
- The merchandise is in a saleable condition that is, the item is unopened and unused, with all original packaging or tags attached and where the product is usable (not broken or damaged).

**Customer returns and refunds**

We will refund you the full value of the following items (except 10% cost):

- If there is a duplicate payment made to a bank or credit card for any other reason.

## HAZALI

- An electric scooter is a sporting entertainment tool, but once you drive it into a public area, there are also possible safety risks. Strictly follow the instructions in this manual when riding to protect you and the others' safety to the maximum extent, and to comply to local laws and regulations.

- At the same time, you must understand that once you use an electric scooter on public roads or other public places, you are facing the risk of accidents, even if you are in full compliance with this safe policy. Use all the vehicles, the faster the electric scooter is, the longer the braking distance. And the foot brake or some smooth surfaces can also cause the wheels to slip and bring balance or even fall. Therefore, it is important to be vigilant and maintain the proper speed during driving, and it is important to maintain a reasonable safety distance with other people and other vehicles. Please be vigilant and drive at low speed before entering unfamiliar terrain.

- Please respect the pedestrians when riding. We tightening instructions, especially children, elderly pedestrians and driving those who are approaching their back. When you approach them from behind, keep on the side and slow down.

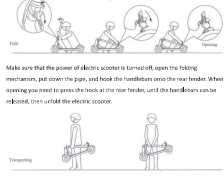
- The rider should not be liable for personal injuries, accidents, and any other unforeseen events resulting from violating the instructions in this manual.

- Do not lend the electric scooter to a person who has no experience to avoid injuries. Once you do it, remember to take the necessary precautions for higher safety, you must make sure that the rider has carefully read this user manual.

- Please check the electric scooter every time before riding. If you find that any parts is lost, the battery capacity is obviously reduced, the tire is flat or excessively worn or there are any abnormal sounds or malfunctions, do not ride it.

## HAZALI

### FOLDING



Makes sure that the power of electric scooter is turned off, open the folding mechanism, and open the pipe, and lock the handlebars, use the key feeder. When closing, you need to press the back at the rear handle, and the handlebars can be retracted, then untied the electric scooter.

After folding, hold the pipe with one hand or both hands to carry it.

### MAINTENANCE

#### Cleaning and storage

- Please use a soft cloth dipped in a little water to wipe the scooter body. If it is difficult to clean the dirt, you can use isopropyl and wash with a toothbrush repeatedly, and then use a drying cloth to clean if there are capillary or plastic parts, you can use isopropyl to polish.
- Do not use alcohol, gasoline, kerosene or other corrosive, volatile chemical solvent cleaning, otherwise the appearance and internal structure of the body will be seriously damaged. It is forbidden to use a pressure water gun to spray or flush, and ensure that the electric scooter power is switched off all along and the charger has been unplugged and the rubber caps to avoid damage. Otherwise, it may cause electric shock.

## HAZALI

### OPERATING INSTRUCTIONS

- Press the power button once to turn on the scooter's headlights or seat belt.
- Press the power button twice to switch between 2 speed modes: (S1, S2). The speed is 15km/h or 20km/h.
- Press the power button three times to switch between speed modes (S1, S2, S3).

### APP INTRODUCTION

**APP Content Introduction**

Trip Record of angle or distance after start-up  
 1000 Total mileage recorded  
 Real-time speed and battery level monitoring on or off of the headlights.  
 Speed Mode Switch between two speed modes (S1, S2)

**APP settings - Starting Speed**

You can switch between the product's start mode (start mode or non-start mode).

**APP settings - Start Switching**

Switch S1/S2 to S3/S4

## HAZALI

### TOXIC AND HARMFUL SUBSTANCES

Name of component	RoHS substance					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Chromium (Cr(VI))	Polybrominated diphenyl ether (PBDE)	Polybrominated diphenyl ether (PBDE)
Charger	N	C	C	C	C	C
Battery	N	C	C	C	C	C
Adapter	N	C	C	C	C	C
Charging cable	N	C	C	C	C	C
Motor assembly	N	C	C	C	C	C
Headset	N	C	C	C	C	C
Headset assembly	N	C	C	C	C	C
Headset cable	N	C	C	C	C	C
Headset cable	N	C	C	C	C	C
Headset cable	N	C	C	C	C	C

(N) Indicate that the content of this harmful substance is in homogeneous materials of this component below the limit prescribed in EN 60950.  
 (C) Indicate that the content of this harmful substance is in a base or homogeneous materials of this component above the limit prescribed in EN 60950.

This table is formulated in accordance with EN 60950.

### APPLICATION DOWNLOAD

**Experience NOW**

**Scan Download**

## HAZALI

check or service failure.

- When not in use, try to store electric scooter in dry and cool place, try to avoid a long time storage in the outdoor. Sun exposure / weathering / cold weather environment will accelerate the performance of electric scooter and the aging and reduce the life of electric scooter and its battery pack.

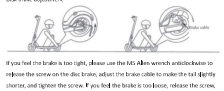
### Battery maintenance

- Do not use other model or brand of batteries, it may be a security risk.
- Do not touch the battery contacts, and do not cut or remove the shell. Avoid metal objects touching the battery contacts to cause a short circuit. Do it may cause damage to the battery or personal injury or even death.
- Only use the original charger otherwise there is a risk of damage or fire.
- Improper disposal of used batteries may cause serious contamination of the environment. Follow the local regulations to dispose batteries pack.
- Please recharge the battery in time and charge from the before damage to extend battery life.
- Do not put the battery over 100°C, or below 0°C. (For example, do not place the electric scooter or its battery pack in a car under summer sun.) and do not put the battery into fire. Otherwise it may lead to battery failure, overheating, and even fire. If you do not take it for more than 30 days, please fully charge it, store it in a cool dry place, and fully charge it every 60 days, or the battery may be damaged, and this damage is not within the warranty.
- To avoid the full exhaustion of power, please recharge the battery in time. It can greatly extend the battery life. In addition, at room temperature, the battery pack can offer a higher mileage and performance. And if it is used in an environment below 0°C, battery life and performance will drop. Typically, at 0°C, the mileage may be only half of that room temperature. And as the temperature rises, the battery mileage will be restored.
- A fully charged electric scooter will display its rated power after about 120-180 days of standby. If not fully charged before power is decided, it is likely to lead to excessive battery discharge damage. This damage is irreversible, and can not enjoy free warranty. Please non-professional personnel is prohibited to remove the battery

## HAZALI


pack, or it may lead to serious security incidents due to electric shock or short circuit.

### Disk track adjustment



If you feel the brake is too tight, please use the flat Allen wrench anticlockwise to release the screw on the disc brake, adjust the brake cable to make the disk slightly loose, and release the screw. If you feel the brake is too loose, release the screw, adjust the brake cable to make the disk slightly longer, and then tighten the screw.

### Aligning



If the pipe cables, use the Allen wrench to tighten the two screws on the folding mechanism.

## HAZALI

### APP INTRODUCTION

**APP Content Introduction**

Trip Record of angle or distance after start-up  
 1000 Total mileage recorded  
 Real-time speed and battery level monitoring on or off of the headlights.  
 Speed Mode Switch between two speed modes (S1, S2)

**APP settings - Starting Speed**

You can switch between the product's start mode (start mode or non-start mode).

**APP settings - Start Switching**

Switch S1/S2 to S3/S4

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

\* RF warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.