SeekTag
Operation Manual

Please scan the QR code

(Install APP or view electronic manual)

version:2.0

1. Preface

Due to functional differences between various versions of this App, some features mentioned in this document may not fully match those in the version you are currently using. We apologize for any inconvenience caused.

2. Install the app

Scan the QR code on the homepage and select the corresponding software according to your mobile phone. Please use the mobile phone's built-in browser to download the software. If you scan the code with WeChat, after scanning, click the top right corner to open it in the browser.

Please turn on the mobile phone's location and Bluetooth functions before use.
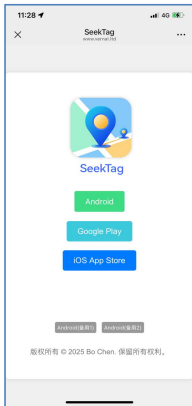
3. Register an account

    3.1 Click the "SeekTag" app icon
to open the software, and select
"Agree" in the warm reminder.

    3.2 Select "Register Now", enter
your mobile phone number or email
address as the account, and set a
password. After completing the
registration, enter your account and
password to log in to the software. In
the prompt box where "SeekTag"
requests permission to access location
information, select "Allow".
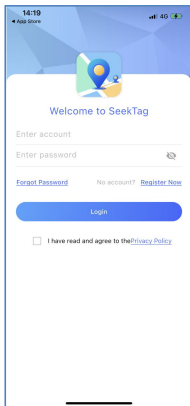
4. Add Device

4.1 Press the power button briefly or remove the insulating sheet to turn on the device (depending on the user's device). For devices with a power button, they need to be bound within three minutes after being turned on. If not bound, the device will automatically shut down after three minutes. To continue binding the device, you need to press the button again to turn it on.

4.2 After turning on the device, bring it close to your phone. Go to the "Home" page and click the ➕ icon to add a new device. This will take you to the "Add Device" page, where the device will be detected automatically. If no device is detected, you can click "Click to Search" repeatedly until the "Add Device" page appears.

4.3 Once you enter the "Add Device" page, enter the device name, select an avatar, and click "Confirm".
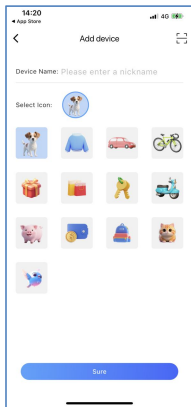
After the evice is successfully bound, the bound device will be displayed on the "Home" page.

5. Device Location Search

Go to the "Home" page, find the device you want to query, click the "🔵" icon of that device, and you will enter the "Location Query" page.

5.1 Click the "↻" icon at the top left to refresh the device's location.

5.2 Click the "🔎" icon at the top right to select either Google Maps or Gaode Maps.

5.3 Click the "▢" icon at the top right to switch between the basic map and satellite map.

5.4 Click the "🔵" icon at the bottom right to enter the "Track" page.

5.5 Click the "🔵" icon at the bottom right to open the installed "Map App" and navigate to the device's location.
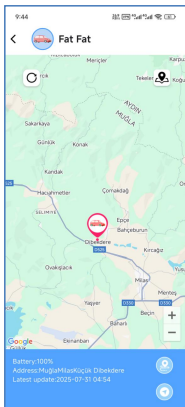
.6 The information such as the device's battery level, address and last update time is displayed below.

6. Device Track Query

Go to the "Home" page, find the device you want to query, click the "📍" icon of that device, and enter the "Track" page.

6.1 On the "Track" page, adjust the query date and time period to view the track for that period.

6.2 Drag the "Accuracy Adjustment" icon to adjust the number of positioning points. If there are relatively few positioning points, you need to adjust it to the far right; if there are too many positioning points, you can adjust it appropriately to the left.

6.3 Click the "▶" icon to play the movement track of the selected time period.
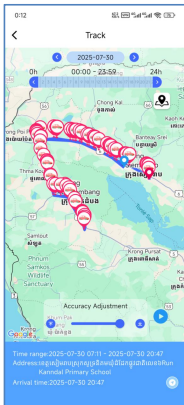
6.4 Click the "⊙" icon at the bottom right to select a map and navigate to the current device's location.

7. Device Sharing

7.1 Go to the "Home" page, find the device you want to share, click the "👤" icon of that device, and a "Device QR Code" will pop up.

7.2 Other users should go to the "Add Device" page, click the "⌖" icon at the top right, turn on the camera as prompted, scan the "Device QR Code", and bind the device according to the instructions. This allows multiple users to bind the same device and share the device information simultaneously.

8. Unbind Device

Go to the "Home" page, find the device you want to unbind, and click the "🔗" icon of that device. After the unbinding prompt page pops up, select "Confirm" to complete the

unbinding. Once unbound, other users can bind the device. Select "Cancel" to abort the unbinding process.

9. Device Renaming

Go to the "Home" page, find the device you want to rename or change the avatar for. Click the avatar icon of the device to enter the "Edit" page, where you can change the device name and replace the avatar. Alternatively, click the "•••" icon to bring up the function menu, select "Rename and Change Avatar" to enter the "Edit" page, and then change the device name and replace the avatar
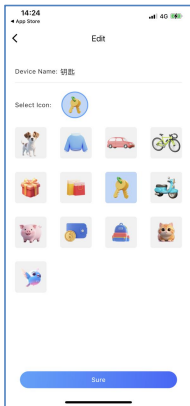
10. Introduction to the 'Me' Function

10.1 My Info: View the account and registration time.

10.2 Reset Password: Modify the account login password.

10.3 Delete Account: Canceling an account means deleting it. After cancellation, you will no longer be able to use the account, and all devices under the account will be deleted.

10.4 About SeekTag: Check for and update to the latest version of the app.

10.5 Privacy Policy: Learn in detail about how SeekTag respects and protects users' personal privacy.

10.6 LogOut: After clicking to log out, you will need to re-enter your account and password to log in when opening the software again.
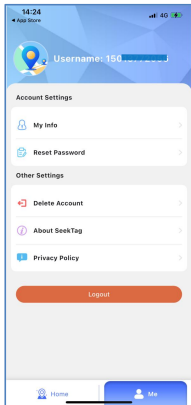
11. FAQ

11.1 Binding Failure

Please check if the phone network is working properly and whether all permissions were allowed when opening the app. If you accidentally disabled the permissions and don't know how to enable them, you can first uninstall the app and grant all required permissions when reinstalling it.

11.2 Slow Remote Location Updates

The remote positioning function of this device reports location through relevant communication products near the device. It is normal for there to be a certain delay sometimes.

Warm Reminder

The product is strictly prohibited from being used for illegal purposes; otherwise, the legal liabilities arising therefrom shall be borne by the user themselves.

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.