FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement
To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Safety Tips

- In order to ensure the safety of use and avoid artificial injury and property damage to you or others, please be sure to follow the following safety precautions.
- Failure to comply with safety warnings can result in accidents when used incorrectly.
- This product does not take into account the use of the equipment by unattended young children and disabled persons, and the situation in which young children play with the machine, which may lead to accidents.

[warning] Indicates a safety event that may result in death or serious injury

[Caution] Indicates a safety event that may result in minor injury or property damage

[Reminder] Indicates other matters that may affect the user experience

[Warning] Key safety precautions

Do not touch with wet hands
Do not remove or insert the plug with wet hands to avoid electric shock or injury.

Do not modify yourself
In addition to maintenance personnel, other people must not carry out decomposing maintenance, so as to avoid fire, electric shock, injury.

No flammable articles
It is strictly prohibited to put the product near flammable materials, and pay attention to keep away from curtains, cloth curtains or similar items when using, in order to prevent fire.

No child handling
Do not allow children to operate alone, should be kept out of reach of infants and young children to avoid electric shock, burns and other dangerous accidents.

[Warning] Key safety precautions

During the working process of the product and after the pan body is removed for a period of time, the surface temperature of the heat preservation area is high. Do not touch it to prevent high temperature scalding.

It is forbidden to use the product directly on a metal counter. To avoid the danger of heating the product to the metal table.

Please remove the control panel and power cord before washing with water or placing it in the dishwasher.

If the power cord is damaged, it must be replaced with a special cord or a special component purchased from its manufacturer or maintenance department.

Do not place paper, aluminum foil, cloth, or any other objects on the panel while the product is operating.

Note that the surface of the product with the high temperature symbol will become hot during use.

Never place sealed containers or sealed food (such as pressure cookers for cans, etc.) directly on the product for heating. To avoid thermal expansion accidents.

Please use the power socket >10A alone. After use, remove the plug of the power cable from the socket.

When the product is in normal use or idle, please ensure that it is more than 1.5 meters away from the water source or fire.

[Note] Matters that may cause minor injury or property damage

Please do not allow the panel to bear heavy pressure and sharp knives.

Do not wipe with diluent, toluene, acid lotion, lamp oil alcohol or chemical agents to avoid discoloration.

The oil on the surface of this product must be cleaned to avoid discoloration and damage.

Before performing external cleaning work, turn off the power switch and unplug the power plug. Do not clean the panel directly with water until it is cooled.

If the panel surface is cracked, turn off the product to avoid possible electric shock.

Metal objects such as knives, forks, spoons and LDS should not be placed on the surface of the panel as they may become hot.

Do not cover the panel and do not touch the panel for heating.

[Note] Matters that may cause minor injury or property damage

Please do not allow the panel to bear heavy pressure and sharp knives.

If the surface of the panel is cracked, turn off the product to avoid possible electric shocks.

Service Directory

Exception problem solution

abnormal condition	possible cause	solutions
The display light doesn't work	The power plug of the product is loose	Check whether the plug and socket of the power cable are in good contact
	Circuit board fault	Disconnect the power supply and reconnect it. If the fault persists, send it to the maintenance station for repair
No heating in normal working condition	Power failure	
	Heating fault	Please send it to the maintenance office for repair
Keypad failure	The control panel is dirty	Clean and use
	Circuit board fault	Disconnect the power supply and reconnect it. If the fault persists,send it to the maintenance station for repair
All lights flashing, no heat	Temperature sensor short circuit	Disconnect the power supply and reconnect it. If the fault persists,send it to the maintenance station for repair

Failure error code

E1	Contact after-sales service	After the error is reported, the buzzer is 10, and the digital tube displays E1	Contact after-sales service

When you think that the product has a fault, please check the above situation before sending it to the maintenance outlet for repair. If the problem cannot be solved, contact after-sales service for repair.

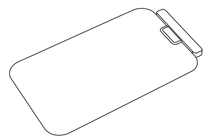
Environmental list

The name and content of toxic and harmful substances or elements in the product

name of parts	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
	Poisonous or harmful substance or element					
heating film module	X	O	O	O	O	O
power cord	X	O	O	O	O	O
PCB	X	O	O	O	O	O
Silicone module	O	O	O	O	O	O
fastener	O	O	O	O	O	O
plastic casing	O	O	O	O	O	O

This form is prepared in accordance with the provisions of SJ/T 11364.
O: Indicates that the content of the harmful substance in all homogeneous materials of the part is below the limit requirements specified in GB / T 26572.
X indicates that the content of the harmful substance in at least one homogeneous material of the part exceeds the limit requirements of GB / T 26572.

Food Warming Mat



User Manual

95.00 mm

190.00 mm

Maintenance

Keep the mat and control panel dry. If not used for a long time, please power off the machine to extend the service life of the machine.

Cleaning & Storage

After the use is completed,the power cord is separated from the product after the machine is cooled for 15 minutes.

1. If there is a small amount of dust on the surface of the product, use a soft wet cloth to wipe the surface of the product.
2. If there is oil on the surface of the product, use a soft wet cloth with a small amount of toothpaste or mild detergent to wipe until there is no residue. You can also put it in the dishwasher to clean it. (Note: Do not use bleach or corrosive liquids)
3. After drying, roll the product along one side of the control panel to the rear.
4. Store the product together with the power cord in the dust-proof storage bag.

APP OPERATION INTRODUCTION

Open the smart APP, enter the following interface:

1. Product List
2. Device On/Off
3. Timer Display
4. Temperature Display
5. Connection Status
6. Add Device

* The product list will not be automatically removed. Long press the product icon to "Edit" the product name or "Delete" the product list.

(Product List Screen)

Tap product icon to enter control interface

1. Switch Temperature Units
2. Child Lock
3. Temperature Setting (Target temperature, not current actual temperature)
4. Set Heating Time (Heating duration, automatic shutdown after completion)
5. Select Modes (Custom mode supports up to 6)
6. Power Button (Current status is powered on)
7. Start/Stop Button (Currently heating)

How To Use

APP Control

Step 1: Download the app

Please scan the QR code to download the APP, or search for "**Syncker**" in the App store or Google Play and download the "**Syncker**" App.

Android iOS

Step 2: Create Account and Login

Note: If you wish to control the product via the app, you need to create an account and log in. The app offers more features, such more modes and custom modes, product control, scheduled shutdown, and faster after-sales service.

Step 3: Connect the device

1. Plug in the food warming mat.
2. Turn on Wireless key on your phone, then open the app.
3. Tap the + icon in the upper right corner of the app.
4. The app will automatically search for and connect to the SK-Mat-02 device.

How To Use

Button Control

1. Clean heating appliances and panels to ensure that there is no water, rice and other debris on the heating surface and the bottom of the heating appliance.
2. The heating appliance is placed in the product heating area.
3. Please ensure that the plug is well energized.
4. Press the power button,start the boot, the mode function is opened.
5. Press the "MODE" key to adjust the function gear, and press the "MODE" key in turn to adjust to the "Heat, Thaw, Ferment function cycle".
6. Press the "TIMER" key to set 1-99 hours of heat preservation.
7. Press the "JS LOCK" key for 3sec to adjust the child lock on/off function. (Note: When the child lock is on, all other buttons will be disabled.)
8. Press "+" or "-" key to adjust the temperature or timing time.
9. After the heat preservation is completed, press the power button to shut down.

Product Specifications

Product Name: Food Warming Mat
Material: Silicone
Product Model: BW630S
Product Dimensions: 25×15×1.24 inches
Product Weight: 3.56 pounds
Rated Voltage: 120V AC 60Hz
Rated Power: 300W±10%
Heating Temperature Range: 86°F–248°F

Control Panel Default Settings

Heat: 248°F, 4 hours
Thaw: 122°F, 1 hour
Ferment: 95°F, 1 hour
Custom: Controlled via app
The following are app-exclusive default modes
Warm: 176°F, 8 hours
Sabbat: 248°F, 48 hours
Warming Mask: 176°F, 0.5 hours
(After selecting the mode, you can still adjust the temperature and time.)

Product Component

Function Introduction

- Press 3sec to turn the child lock on/off
- Turn the power on/off
- Increase temperature/time (long press to quickly adjust)
- Choose different modes
- Enter the timer settings
- Decrease temperature/time (long press to quickly adjust)
- \+ − Press together to switch temperature units (°C/°F)