

# ropet

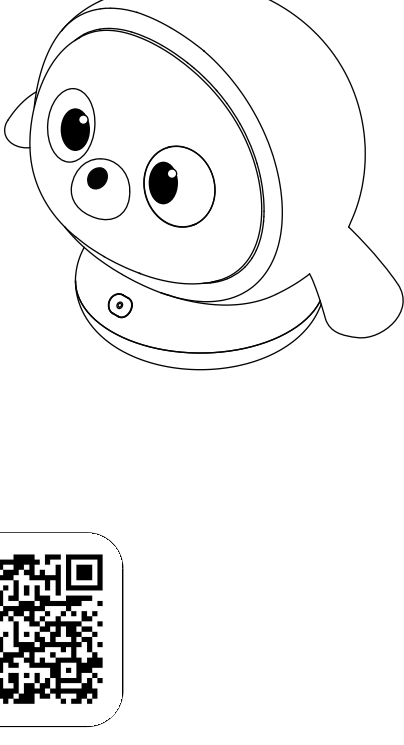
## Instructions

### ropet AI robot

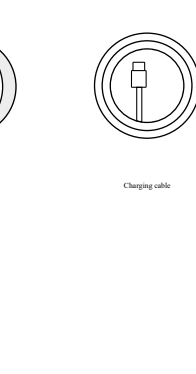
### MY-RTPT01



扫描下方二维码  
下载



## Greet Rope T



Please wear the APP to experience the full functions of ropet t

## Accessories

Please check whether the accessories are complete first. When after-sales service or maintenance is required, the product box can be used for repackaging, and it is recommended that you keep it properly and do not discard it for the time being.



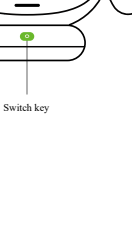
Packing box



Instructions

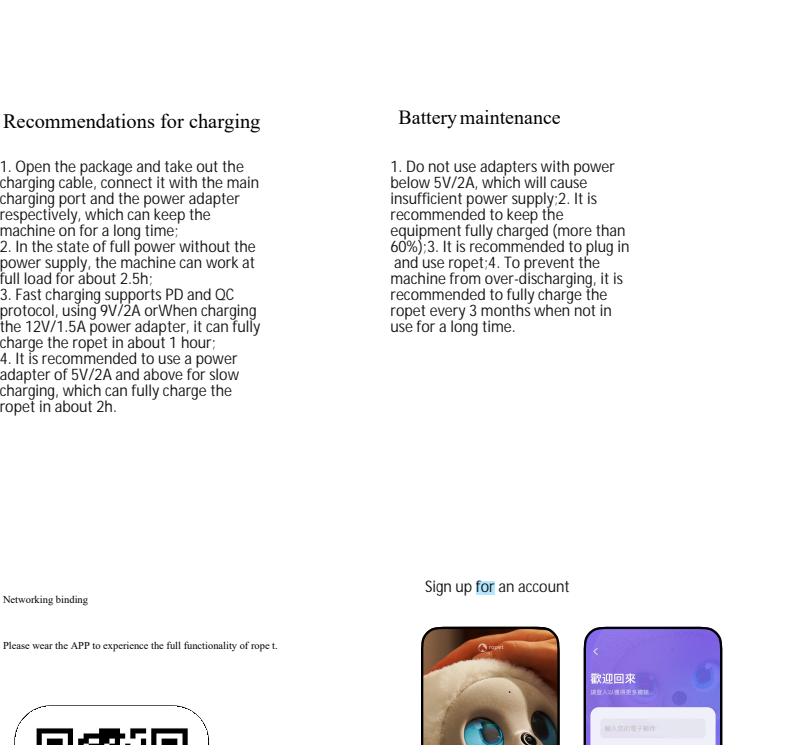


Charging cable



Eye mask

## Rope T Ontology Description



## Power on and shut down

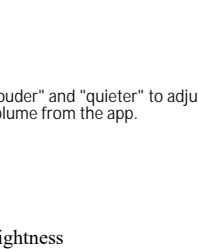
1. Press and hold the key for 3 seconds to turn on, wait for the sign to appear, until the eyes open and the power is successfully turned on;
2. Shut down In the power-on state, press and hold the key for 3 seconds, and the eyes will turn off when they turn black;
3. Forced shutdown When the eyes and body move for a long time without making a sound, it may go down. At this time, press and hold the key for about 8 seconds to force the shutdown.



Switch key

### charging

When charging, the ROPET's eyes will display the corresponding icon



Connect the charging cable

- Low battery
- Start charging
- Fully charged

Rechargeable Bear	Uncharged	Fully charged in charge	
Led color	● ●		
Led Mode Off	Flash		Constantly bright

## Recommendations for charging

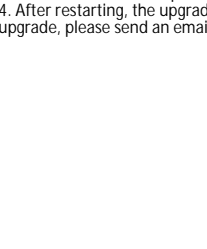
1. Open the package and take out the charging cable, connect it with the main charging port and the power adapter respectively, which can keep the machine on for a long time;
2. In the state of full power without the power supply, the machine can work at full load for about 2.5h;
3. Fast charging supports PD and QC protocol, using 9V/2A or When charging the 12V/1.5A power adapter, it can fully charge the ropet in about 1 hour;
4. It is recommended to use a power adapter of 5V/2A and above for slow charging, which can fully charge the ropet in about 2h.

## Battery maintenance

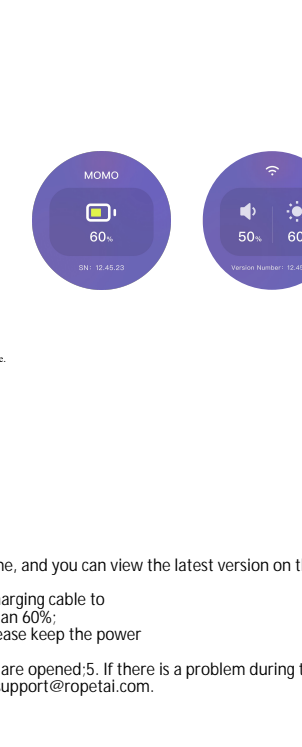
1. Do not use adapters with power below 5V/2A, which will cause insufficient power supply; 2. It is recommended to keep the equipment fully charged (more than 60%); 3. It is recommended to plug in and use ropet; 4. To prevent the machine from over-discharging, it is recommended to fully charge the ropet every 3 months when not in use for a long time.

### Networking binding

Please wear the APP to experience the full functionality of ropet t.



## Sign up for an account



## Networking binding

1. Click the Add Ropet button on the homepage;
2. Fill in the account number and password of the available WiFi, and according to the prompts, press the ropet key 3 times to make the eyes display the radar;
3. Generate QR code on the mobile phone screen;
4. Put the QR code directly at the ropet's nose, let the ropet scan the QR code when it is about 15cm away from the mobile phone, after successful recognition, the ropet will display the connected eyes and voice, and the APP will prompt the success and jump to the homepage.



### Adjust the volume

1. Tell Luo Pei "louder" and "quieter" to adjust the volume;
2. Control the volume from the app.

## Adjust eye brightness

1. Control eye brightness from the APP.

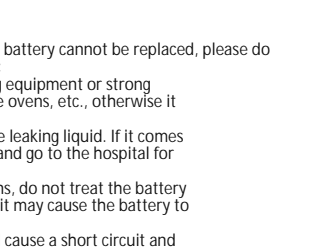


「ropet 操控」

## Information self-examination

Under normal conditions, double-click the ON key to view

1. Ropet's name
2. Electricity
3. Equipment number
4. Networking status
5. Volume
6. Brightness
7. Version number

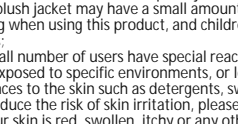


Double-click the ON key again to exit, or you can automatically exit to the normal bear after 1 minute.

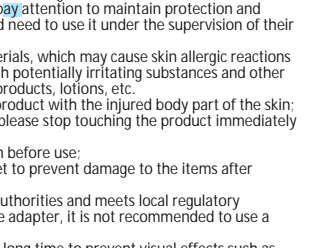
## upgrade

1. APP will push the ROPET upgrade content from time to time, and you can view the latest version on the personal homepage - version update;
2. During the upgrade process, please connect the ROPET charging cable to keep it connected to the network and the battery is more than 60%;
3. The ropet will restart and install the upgraded version, please keep the power purpose; or potential defects of the product. However, this policy neither excludes nor limits any of your statutory rights under applicable law; To the maximum extent permitted by applicable law, ROPET's liability shall be limited to the purchase value of the product. The above limitation does not apply to the gross negligence or willful misconduct of the ROPET, or the death or personal injury resulting from the ROPET's proven negligence.

4. After restarting, the upgrade is completed when the eyes are opened; 5. If there is a problem during the upgrade, please send an email to contact customer service support@ropet.ai.com.



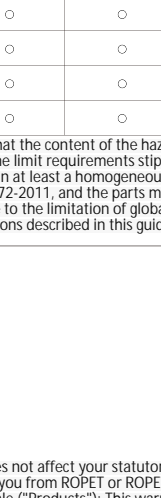
ropet The icon that shows the eye when leveling up



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## Restore ropet factory settings

1. Under the condition of ropet networking, go to the personal homepage - Settings - factory reset to operate;
2. Once the factory reset is operated, it cannot be revoked.



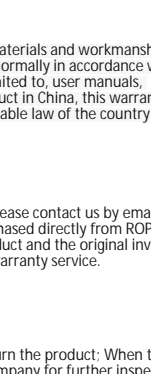
## Replace the ropet mask

The ropet face is fixed by magnetic suction and can be replaced with other masks.



## Wool jacket is washable

Please hand wash with mild detergent; It is recommended to wash them separately to avoid cross-coloring.



Scan the QR code to watch the video of changing the jacket & mask

### Prohibit matters

1. The working temperature of this product is 0-40°C, please keep the product away from heat sources, combustible gases or other clean corrosive liquids, and avoid using or placing it in high-temperature places;
2. If any part of this product is damaged, smoked, hot, watered, or releases a burning smell, please stop using this product immediately, and consult the after-sales customer service email support@ropet.ai.com or after-sales customer service phone number +86 010-63995688;
3. This product has IPX3 level dustproof and waterproof function; 4. It is forbidden to immerse the product in liquid;
5. This product has movable motor parts, if external force is used to prevent the motor from moving, it will cause it to stop or overrotate, causing damage to the equipment;
6. It is forbidden to put any object in the charging port, avoid blockage or object entry, which may cause safety hazards;
7. It is forbidden to put the product into the fire, or to approach the fire source or heat source;
8. Do not use this product in places where wireless equipment is clearly prohibited or inappropriate, some electronic equipment may malfunction due to the radio interference of this product, please contact the electronic equipment manufacturer for detailed information;
9. This product has a built-in non-removable battery, and the battery cannot be replaced, please do not disassemble or modify the battery without authorization;
10. Do not expose this product to high temperatures, heating equipment or strong magnetic environments, such as sunlight, heaters, microwave ovens, etc., otherwise it will cause battery leakage and explosion;
11. If your skin is red, swollen, itchy or any other irritant reaction, please stop touching the product immediately and consult a doctor if necessary;
12. Please dispose of the battery according to local regulations, do not treat the battery as domestic waste, if the battery is not disposed of properly, it may cause the battery to explode;
13. Do not let this product fall, impact, or squeeze, which will cause a short circuit and overheating inside the battery;
14. Do not let the battery be strongly squeezed or punctured by external force, otherwise there will be internal flame;
15. This product should not be used or stored in an environment that produces corrosive gases (hydrogen sulfide, sulfur dioxide, etc.);
16. This product should not be used in an environment that generates electromagnetic waves, electric fields, or magnetic fields.

## Notes

1. Please remove and wash the plush jacket regularly to prevent bacterial growth;
2. The plush jacket may have a small amount of hair loss, please pay attention to maintain protection and cleaning when using this product, and children under six years old need to use it under the supervision of their parents;
3. A small number of users have special reactions to specific materials, which may cause skin allergic reactions when exposed to specific environments, or long-term contact with potentially irritating substances and other substances to the skin such as detergents, sweat, UV protection products, lotions, etc. There are obvious hard object damage, cracks, broken feet, serious deformation, power cord damage, broken wires, etc.;
4. To reduce the risk of skin irritation, please do not contact the product with the injured body part of the skin;
5. If your skin is red, swollen, itchy or any other irritant reaction, please stop touching the product immediately and consult a doctor if necessary;
6. After storing this product for a long time, please charge it again before use;
7. Please do not place fragile or dangerous items around the ropet to prevent damage to the items after collision;
8. Use a power adapter that has been approved by the relevant authorities and meets local regulatory requirements. Please use the 5V/2A USB voltage for the adapter, it is not recommended to use a hard voltage power supply to charge the product;
9. It is recommended not to look at the ropet's eyes or nose for a long time to prevent visual effects such as dizziness.

## Product safety standards

Part Name	Lead acid	Rechargeable (Ni)	镍 (Ni)	六價鎳 (Co+P)	Polymers and other materials (PBB)	Flame retardant (PBB)
Host	○	○	○	○	○	○
Accessories	○	○	○	○	○	○
毛絨外套	○	○	○	○	○	○
Other	○	○	○	○	○	○

This form is prepared in accordance with SJ/T11364II means that the content of the hazardous substance in all homogeneous materials of the part is below the limit requirements stipulated in GB/T26572. It means that the content of the hazardous substance in at least a homogeneous material of the part exceeds the limit requirements stipulated in GB/T26572-2011, and the parts marked with "X" in the table cannot be replaced by hazardous substances due to the limitation of global technological development level. Under the normal use conditions described in this guide, the environmental protection period of this product is 10 years.

## Warranty Policy

### Significant events

ROPET ("we", "us", or "our") offers a limited warranty, which does not affect your statutory rights under consumer law. This warranty applies only to ROPET products purchased by you from ROPET or ROPET's authorized distributors or retailers for personal use and not commercial resale ("Products"). This warranty is valid only in the country or region where you originally purchased the product. Any updates to this policy will be posted on ropet.ai.com, and we encourage you to review this policy periodically to ensure that you are familiar with the latest version; In the event of any inconsistency between this policy on the ropet.ai.com and any other documentation that accompanied or relates to the ROPET product, the most recent version on the ropet.ai.com shall prevail.

### Warranty Term

ROPET warrants that each ROPET product you purchase will be free from defects in materials and workmanship from the date of delivery until the warranty period specified in this Policy and when used normally in accordance with the guidelines published by ROPET. Guidelines published by ROPET include, but are not limited to, user manuals, specifications, in-app notices, and service communications; If you purchase your product in China, this warranty is for personal use; However, this provision applies if there is a special provision in the applicable law of the country or region where the product was originally purchased.

### How do I get warranty services?

If the product is defective in materials or workmanship within the warranty period, please contact us by email (support@ropet.ai.com) or visit the website (ropet.ai.com). If you purchase a product purchased directly from ROPET, please contact your seller first; You will need to provide the serial number of the product and the original invoice or receipt **voucher** showing the date of purchase and all the details of the product for warranty service.

## What did we do?

When you submit a warranty claim to us, we hope you understand and agree to return the product; When the problem cannot be confirmed, it needs to be sent to us or our authorized service company for further inspection; If the product is defective in materials or workmanship and your claim is under warranty, we will take care of the repair and replacement services, such as shipping to and from your location (only in the country where the product was originally purchased); Note: Warranty service is only available in the country or region where the product was originally purchased; The product is not eligible for any cross-border or international warranty service. If you seek warranty service in the country or region where the product was originally purchased, you will be responsible for international shipping, customs duties and other related costs to and from your location to the country where the product was originally purchased.

## Limitation of Liability

This policy is your sole remedy for any defects in the ROPET product and ROPET's sole liability for it. This warranty supersedes all other warranties and liabilities of ROPET, whether oral, written, (non-mandatory) statutory, contractual or tortious to the maximum extent permitted by applicable law. ROPET disclaims all implied warranties, including, but not limited to, warranties of merchantability, fitness for a particular purpose, or potential defects of the product. However, this policy neither excludes nor limits any of your statutory rights under applicable law; To the maximum extent permitted by applicable law, ROPET shall not be liable for any loss, corruption or corruption of data, any loss of profits, loss of product use or functionality, loss of business, loss of contracts, loss of revenue or loss of anticipated savings, increase in costs or expenses, or any indirect or special loss or damage; To the maximum extent permitted by applicable law, ROPET's liability shall be limited to the purchase value of the product. The above limitation does not apply to the gross negligence or willful misconduct of the ROPET, or the death or personal injury resulting from the ROPET's proven negligence.

## Non-Warranty Regulations

Products that fall under one of the following circumstances are not subject to warranty policy, but can be repaired at a reasonable charge

1. Exceeding the warranty validity period or using invalid vouchers (invoice or order information is not within the LOA or DAP period);
2. Any product purchased from an unauthorized distributor or retailer;
3. The content on the purchase voucher is inconsistent with the actual product or has not been effectively explained after alteration;
4. Damage caused by transportation, loading and unloading during return, exchange or repair;
5. Any modification, disassembly, repair without the authorization and permission of ROPET, including the use of spare parts or other consumables not provided or recommended by ROPET;
6. Failure or damage caused by intentional acts or negligence and other human factors. Such as: liquid intake, dropping, input inappropriate voltage, excessive extrusion, deformation, etc. There are obvious hard object damage, cracks, broken feet, serious deformation, power cord damage, broken wires, etc.;
7. Product failure or damage caused by failure to install, use, maintain and store in accordance with the requirements of the instruction manual;
8. The product nameplate, SN barcode, and tamper-evident label are torn off or damaged, and cannot be identified;
9. Failure or damage caused by accident or force majeure (such as fire, flood, lightning strike or other natural acts);
10. Normal wear and tear (including but not limited to motors, plush jackets, masks);
11. Product failure caused by external causes beyond our reasonable control, including but not limited to: failure, fluctuation or interruption of power, ISP (Internet Service Provider) services or wireless networks;
12. The wireless signal strength in your home is weak and/or unstable, making the product unusable;
13. Use in non-indoor desktop scenarios.

## CE Warning

1. The operating temperature of the EUT can't exceed 45 °C and shouldn't be lower than 0 °C;
2. The device complies with RF specifications when the device is used at 20cm from your body;
3. According to Article 10 (10) of Directive 2014/53/EU, the packaging shows that this radio equipment will be subject to some restrictions when placed on the market in Belgium (BE), Bulgaria (BG), the Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), Turkey (TR), Norway (NO), Switzerland (CH), Iceland (IS), and Liechtenstein (LI). The V.I.A.N function for this device is restricted to indoor use only when operating in the 5150 to 5250 MHz frequency range.

Hereby, **BEIJING MENG FRIEND TECHNOLOGY LIMITED** declares that this product is in compliance with essential requirements and the relevant provisions of Directive 2014/53/EU. This product is allowed to be used in all EU member states.

Frequency band	Max. output power (dBm)
2412-2472MHz	16.83 (EIRP)
5150-5850MHz	16.26 (EIRP)

DECLARATION OF CONFORMITY

(August 28, 2025)

I, hereby declare that the product  
Product Name: **ropet AI robot**  
Model Number: **MY-RTPT01**

Hardware: **N/A**  
Software: **N/A**

Satisfies all the technical regulations applicable to the product within the scope of Council Directives 2014/30/EU, 2014/35/EU and 2014/53/EU and declare that the same application has not been lodged with any other EU Notifiy Body:

1. ETSI EN 301 489-1 V2.2.3 (2019-11) ETSI EN 301 489-17 V3.3.1 (2024-09) EN IEC 61000-3-2:2019+A2:2024 EN 61000-3-3:2013+A2: 2021	2. ETSI EN 300 328 V2.2.2 (2019-07) ETSI EN 301 893 V2.2.1 (2024-11)
3. EN IEC 62368-1:2020+A11:2020	4. EN IEC 62311:2020
5.	6.
7.	8.
9.	10.

(File(s) of regulations, standards, etc.)

All essential radio test suites have been carried out.

NOTIFIED BODY:

Name: DERYCOM CERTIFICATION SERVICES, INC.  
Address: 1100 Falcon Avenue  
Glencoe, Mn 55336  
Identification Number: 3052

MANUFACTURER or AUTHORISED REPRESENTATIVE:

Name: BEIJING MENG FRIEND TECHNOLOGY LIMITED  
Address: Room A-2079, 2nd Floor, Building 3, Courtyard 30, Shixing Avenue, Shijingshan District, Beijing

Accessories:

1. 3.0V, 4400mAh, 15.84Wh
2. Shenzhen Glotronics Technology Co., Ltd.

This declaration is issued under the sole responsibility of the manufacturer and, if applicable, his authorized representative.

*Jiabin He*

(Signature)

(Full name of contact person) **Jiabin He**

(Title) **CEO**

Address: **Room A-2079, 2nd Floor, Building 3, No. 30 Shixing Street, Shijingshan District, Beijing**

Tel/Fax: **010-63995688**

Email: **18576445970@163.com**

FCC Warning

15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement:

- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with RF radiation exposure limits set forth for an uncontrolled environment.
- This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.