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SoundAI 声智

SoundAI FairyClip C2 Wireless Earbuds User Manual

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Usage Guidelines

Before using this product, please read the manual carefully.

Precautions:
To ensure optimal performance and prevent dangerous or improper situations, please follow these guidelines when using and operating the product.

① Do not use the product in areas with excessive dust, high temperatures, or poor hygiene, as this may cause internal circuit failures.

② Keep the product away from heat sources or open flames, such as heaters, microwaves, stoves, water heaters, candles, or other high-temperature sources.

③ Store the product away from other Bluetooth devices, Wi-Fi equipment, 2.4 GHz wireless devices, cordless phones, microwaves, refrigerators, and other electronic devices to avoid signal interference or loss.

④ Operating Temperature: Please use this product within the temperature range of -20°C to 60°C.

⑤ Avoid Heavy Loads: Do not place any heavy objects on the product.

⑥ High Volume Safety: Listening at high volume while driving may cause distractions and increase the risk of accidents.

⑦ Storage Conditions: Please use this product within the temperature range of -20°C to 60°C.

⑧ Modification Restrictions: Do not disassemble or modify the product or accessories, as unauthorized modifications will void the warranty.

⑨ Cleaning Recommendations: Avoid using strong chemicals or harsh detergents. Use a clean, dry soft cloth to wipe the product and its accessories.

⑩ Power Management: Disconnect all cables during thunderstorms or if the product will not be used for an extended period.

⑪ Battery Maintenance: If not used for a long time, periodically insert and remove the earbuds from the charging case and charge them to extend battery life.

⑫ Child Safety: This product is not edible. Keep it out of reach of children to prevent accidental ingestion.

Packaging Contents

Open Air Earbud*2

Charging Cable*1

Charging Case*1

Manual*1

Product Overview

Earbuds

C-Shaped Arc Ear Bridges

Speaker Output Ports

Microphone

Mechanical Buttons

Charging Contact Points

Charging Case

Makeup Mirror

Charging Case Buttons

Hidden LED Light Ring

Usage Instruction

Wearing the Earbuds

① Remove the earbuds from the charging case.

② Place the mechanical button side behind the ear to determine the correct orientation.

③ Adjust the ear bridges to fit comfortably and ensure the speaker output ports align with the ear canal for optimal audio clarity.

Recommended Wearing Angle: 18°-25°

If experiencing discomfort, Gently adjust the ear bridge angle but avoid excessive bending to prevent structural damage.

Connecting to a Mobile Device

Open Bluetooth settings on your phone. Search for "SoundAI FairyClip C2", Then click to pair.

① Complete the earbud pairing within the app.

② Experience advanced AI-powered features and personalized settings.

Single Tap:
Wake Earbuds (Standby Mode)
Answer / Hang Up Calls
Play / Pause Music

Double Tap:
Decrease Volume (L) / Increase Volume (R)
Switch Between Game Mode & Music Mode

Three Tap:
Switch game mode / music mode

Long Press (2 Seconds):
Previous Track (L) / Next Track (R)
Reject Call

Long Press (5 Seconds):
Emergency Contact Activation Via SoundAI App

Using the SoundAI App

Download the SoundAI App from major app stores or scan the provided QR code.

Scan QR-code To Download App

Factory Reset Instructions

Press and hold the charging case button for 5 seconds. The LED light ring inside the case will flash orange and white five times. The earbuds' indicator lights will flash orange-white once before turning off, confirming a successful reset.

Press and hold the charging case button for 5 seconds.

Charging Information

① Using the Charging Case to place the earbuds inside the charging case and close the lid to start charging.

Battery above 20%: Earbud indicator light glows white.

Battery below 20%: Earbud indicator light glows orange.

If Earbuds Are Not Charging Check if the charging case and earbud contact points are clean.If dirty, gently wipe with a cloth dampened with clean water, then dry before retrying.

③ Using a Type-C Charging Cable: Connect the charging cable to the case. Charging Status Indicators:
Charging: Orange LED light stays on.
Fully Charged: Warm white LED light stays on.

Product Specifications

Product Name	SoundAI FairyClip C2 Wireless Earbuds
Model Number	SAI-SDA508
Connection Type	Bluetooth 5.4
Wireless Communication Range	Up to 15 meters (unobstructed)
Earbud Battery Life	Approximately 7 hours per charge
Total Battery Life (With Charging Case)	Approximately 30 hours
Charging Case Battery Capacity	Can recharge earbuds 3-4 times
Earbud Charging Time	Less than 2 hours
Charging Case Charging Time	Less than 2 hours
Water Resistance Rating	IPX4 (splash-resistant)

Note: All specifications are based on SoundAI laboratory test data and may vary depending on actual usage conditions.

*Implementation standards: GB4943.1-2022

After-Sales Warranty Information

SoundAI FairyClip C2 after-sales service strictly follows China's Consumer Protection Law and Product Quality Law with a "Three Guarantees" policy: Refund, Replacement, and Repair within the warranty period.

① 7-day no-reason return (for online shopping), with the logistics costs borne by the user;

② If the product experiences a performance failure, after testing and confirmation, you can enjoy the following services for free.

Service Type	Service Policy
Refund	Free return within 7 days due to product quality issues
Replacement	Free exchange within 15 days due to product quality issues
Repair	Free maintenance within 1 year from the date of receipt

Non-Warranty Terms

The warranty does not apply in the following situations (including but not limited to):

① Warranty card inconsistencies: If the warranty card details do not match the product markings or if they have been altered.

② Unauthorized repairs or modifications: Damage caused by unauthorized disassembly, misuse, collisions, liquid exposure, or alterations will void the warranty.

③ Improper use or maintenance: Failure to follow the product's user manual instructions, resulting in damage.

④ Accidental damage: Including human-induced damage to the product or accessories.

⑤ Force majeure: Damage caused by natural disasters such as floods, fires, lightning, etc.

⑥ Non-original accessories: Using non-SoundAI branded accessories that cause product failures or accidents.

⑦ Missing warranty documentation: If the warranty card and valid receipt cannot be provided, the warranty coverage cannot be confirmed.

Qualified card

This product has undergone rigorous quality inspections by the SoundAI Quality Control Team and is certified for safe use.

Warranty Card

Warranty Card

Customer Name:_____ [Mr./Ms.]

Phone Number(Customer):_____

Address:_____

Postal Code(Customer):_____

Product Model:_____

Manufacturing Location:_____

Purchase Store:_____

Postal Code(Store):_____

Phone Number(Store):_____

Purchase Date:_____

Invoice Number:_____

Seal of the selling unit

Product Hazardous Substance Information

Component Name	Pb	Hg	Cd	Cr(VI)	PBBs	PBDEs
Plastic Component	0	0	0	0	0	0
Hardware Component	0	0	0	0	0	0
Circuit Control Component	X	0	0	0	0	0
Metal Component	0	0	0	0	0	0
Battery	0	0	0	0	0	0
Power Cord	0	0	0	0	0	0

This table has been prepared in accordance with SJ/T 11364 regulations.

0: Indicates that the hazardous substance content in all homogeneous materials of the component is below the limit set by GB/T 26572.

X: Indicates that at least one homogeneous material in this component exceeds the limit set by GB/T 26572.

Maintenance And Care

To ensure optimal performance, follow these maintenance instructions.

① Cleaning the Earbuds:
If the earbuds are exposed to dust, sweat, ink, oil, pollen, or chemicals (such as soap, hand sanitizer, shampoo, shower gel, detergent, cosmetics, UV protection products, antibacterial sprays, alcohol, insect repellents, etc.), gently wipe them with a cloth lightly dampened with clean water, then dry with a soft, lint-free cloth.

② Avoid Harsh Cleaners:
Do not use acidic or alkaline cleaning agents (e.g., soap solutions, hand sanitizers, or any chemical solvents), as these may cause skin irritation and damage to the earbuds.

③ Regular Maintenance:
Periodically wipe the earbuds with a soft, lint-free cloth. Do not use tissues containing wood fibers or abrasive cloths, as these may scratch the product.

④ Charging Precautions:
Always ensure that earbuds are dry and clean before placing them into the charging case.

⑤ Troubleshooting Charging Issues:
If the earbuds fail to charge, check whether the charging case and earbuds' contact points are dirty.
If dirty, use a soft, lightly damp cloth or cotton swab to clean them, then allow them to dry completely before retrying.

Download SoundAI App

Experience More Free AIGC Feature

FCC Warning Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement.